

# *Reputation and Imperfect Information*

Wenhao Wu  
wuwh2@shanghaitech.edu.cn

SEM, ShanghaiTech U

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上海科技大学  
ShanghaiTech University

# Quantifying “Reputation”

- Definition
  - **Reputation** is defined as the probability of being a certain type.
- Establishing reputation
  - Observing actions.
- Influence of reputation
  - Good reputation such as *honesty* and *high quality of products* can bring huge benefits.
- Problem
  - How to identify *hypocrites*?



# Entry Deterrence

## Players

Two firms, **E**ntrant and **I**ncumbent.

## The Order of Play

1. The entrant decides whether to *Enter* or *Stay Out*.
2. If the entrant enters, the incumbent can *Collude* with him, or *Fight* by cutting the price drastically.

## Payoffs

Market profits are 40 at the monopoly price and 0 at the fighting price. The profits will be split between E and I.



# Entry Deterrence



# Entry Deterrence



# Chainstore Paradox

## Chainstore problem

- A Chainstore has outlets in 20 markets.
- It repeats Entry Deterrence 20 times.
- The “histories” of earlier periods are observed by later entrants.
- Should the chainstore fight the first entrant to deter the next 19?

## SPE of the Chainstore Problem

Using **backward induction**, the unique **subgame perfect equilibrium** of the chainstore problem is the repetition of the SPE in Entry Deterrence.



# Kreps and Wilson (1982)

## Resolve the Chainstore Paradox

The contradiction between the Chainstore Paradox and what many people think of as real world behavior has been most successfully resolved by *adding incomplete information to the model*.

## The reputation of being “tough”

The entrants may not be certain about the payoffs to the incumbent.

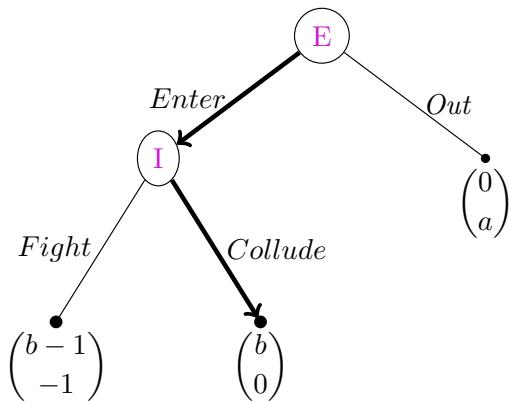
- The incumbent could *Fight* in response to *Enter*.

## Mechanism

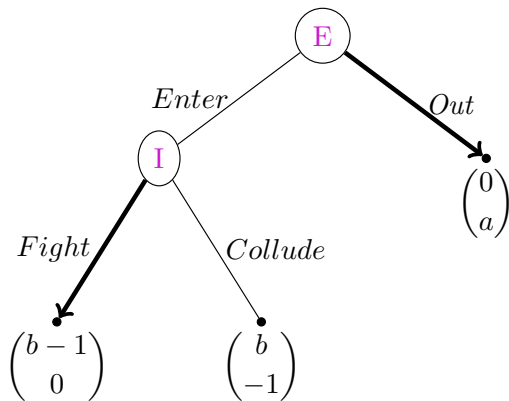
The incumbent may choose to fight early entrants to sustain or enhance his reputation of being tough, so as to deter subsequent challengers.



## Two States ( $0 < b < 1$ , $a > 1$ )



**Figure:** Weak Incumbent  
Payoff: (Entrant, Incumbent)



**Figure:** Tough Incumbent





# Repeated Entry Deterrence

## Players

One **I**ncumbent and  $N$  **E**ntrants.

## The Order of Play

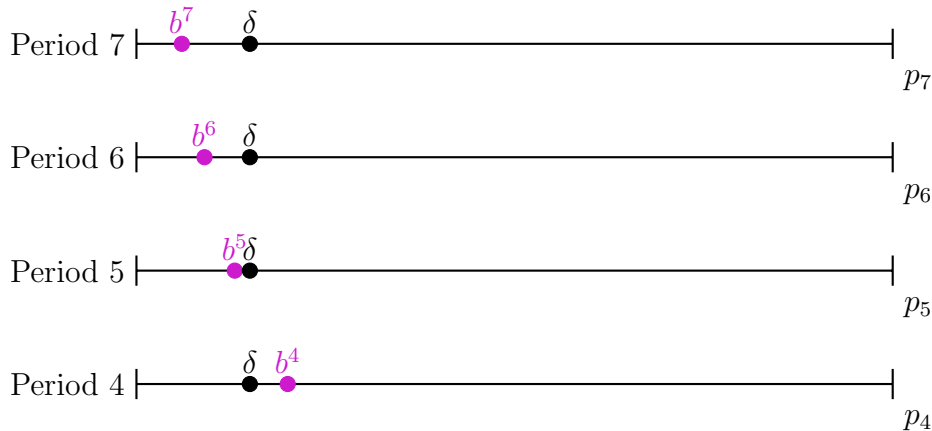
- Nature picks the state of the world with  $Prob(tough) = \delta$ .
- $I$  is informed of the state. But not  $E$ 's.
- Period  $N$ :  $I$  plays Entry Deterrence with  $E_N$
- Period  $N - 1$ :  $I$  plays Entry Deterrence with  $E_{N-1}$
- ...
- Period 1:  $I$  plays Entry Deterrence with  $E_1$

## Payoffs

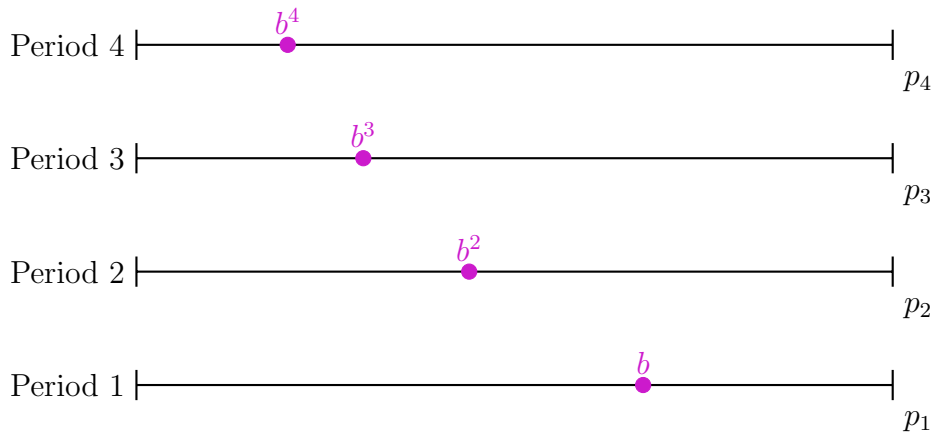
$I$ : The sum of payoffs in each period.

$E_n$ : The payoff in period  $n$ .

# Latent Variable ( $b = \frac{2}{3}, \delta = 0.15$ )



# Latent Variable - cont.



# Belief Evolution

## History

Let  $h_n$  denote what has happened (history) up to period  $n$ , i.e., the moves in periods  $N, N - 1, \dots, n + 1$ .

## Updated beliefs

Let  $p_n(h_n)$  denote  $Prob(tough)$  in history  $h_n$ .

- $p_N = \delta$



# Belief Evolution - continued

## Algorithm

- If there is no entry in period  $n + 1$ , then  $p_n = p_{n+1}$ .
- If there is entry in period  $n + 1$ , this entry is fought, and  $p_{n+1} > 0$ , then  $p_n = \max(b^n, p_{n+1})$ .
- If there is entry in period  $n + 1$  and this entry is met by *Collude*, then  $p_n = 0$ .
- If  $p_{n+1} = 0$ , then  $p_n = 0$ .



# Perfect Equilibrium

## Strategy of the Incumbent

- If *tough*: always fight entry.
- If *weak*:
  - If  $n = 1$ , *Colludes*,
  - If  $n > 1$  and  $p_n \geq b^{n-1}$ , *Fight*,
  - If  $n > 1$  and  $p_n < b^{n-1}$ , *Fight* with prob.  $x$  and *Collude* with prob.  $1 - x$ , where

$$x = \frac{(1 - b^{n-1})p_n}{(1 - p_n)b^{n-1}} \quad (1)$$

**Note:** When  $p_n = 0$ ,  $x = 0$ . When  $p_n = b^{n-1}$ ,  $x = 1$ .



# Perfect Equilibrium - continued

## Strategies of the Entrants

- If  $p_n > b^n$ ,  $E_n$  stays *Out*.
- If  $p_n < b^n$ ,  $E_n$  *Enter*.
- If  $p_n = b^n$ ,  $E_n$  stays *Out* with prob  $\frac{1}{a}$ , *Enter* with  $1 - \frac{1}{a}$ .



# Why it is an Equilibrium?

## Two things to verify

- The beliefs are updated by Bayes rule.
- No player has incentive to deviate in any period.

## Belief Consistency

- If no entry in period  $n + 1$ , belief does not change,  $p_n = p_{n+1}$ .
- If there is entry in period  $n + 1$ :
  - If  $p_{n+1} \geq b^n$ , both the weak and tough  $I$  fight entry, belief does not change,  $p_n = p_{n+1}$ .
  - If  $0 < p_{n+1} < b^n$ , the tough  $I$  fights and the weak  $I$  fights with prob  $x$ , the belief updates to  $p_n = b^n$  when *Fight* and  $p_n = 0$  when *Collude*.  
(Calculation in the next slide)
  - If  $p_{n+1} = 0$ ,  $I$  is 100% weak,  $p_n = p_{n+1} = 0$ .



# Bayesian Updating When $0 < p_{n+1} < b^n$

$$\begin{aligned} p_n &= \text{Prob}(I \text{ is tough} | I \text{ Fight}) \\ &= \frac{\text{Prob}(Fight|Tough)\text{Prob}(Tough)}{\text{Prob}(Fight|Tough)\text{Prob}(Tough) + \text{Prob}(Fight|Weak)\text{Prob}(Weak)} \\ &= \frac{1 \cdot p_{n+1}}{1 \cdot p_{n+1} + x \cdot (1 - p_{n+1})} \\ &= b^n \end{aligned}$$

To verify, substitute  $x(p_{n+1})$  from Eq. (1).



# Optimization of Entrant $n$ , for each $n$

- When  $p_n \geq b^{n-1}$ 
  - $I$  fights entry,  $E_n$  stays out.
- When  $p_n \in (b^n, b^{n-1})$ 
  - $I$  fights with prob. more than  $b$ ,  $E_n$  stays out.
- When  $p_n = b^n$ 
  - $I$  fights with prob.  $b$ ,  $E_n$  is indifferent, so he can randomize.
- When  $p_n < b^n$ 
  - $I$  fights with prob. less than  $b$ ,  $E_n$  enters.

## Calculation

$$\begin{aligned} \text{Prob}(\text{Fight}) &= \text{Prob}(\text{Tough}) + \text{Prob}(\text{Fight}|\text{Weak}) \cdot \text{Prob}(\text{Weak}) \\ &= p_n + x(p_n)(1 - p_n) = \frac{p_n}{b^{n-1}} \end{aligned}$$

# Optimization of Incumbent

## For tough $I$

- In the short-run, *Fight* is better.
- In the long-run, *Fight* deters entries.
- **Always *Fight*.**

## For weak $I$

Reasoning inductively from back.

**Period 1** Collude

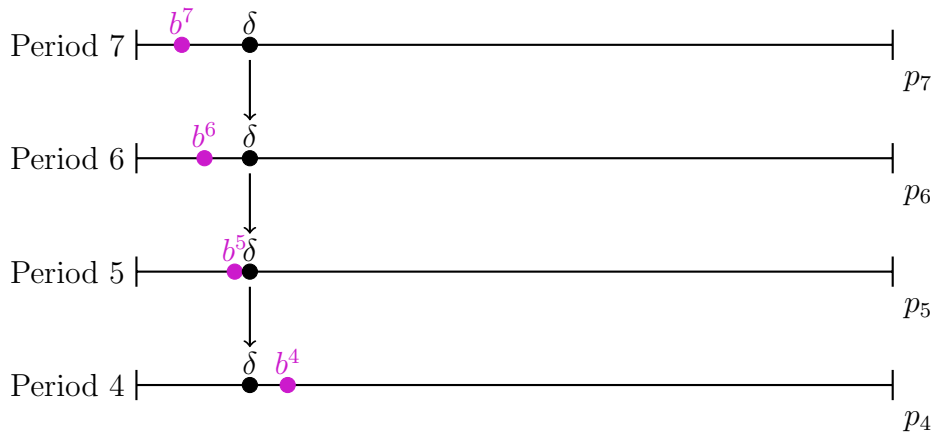
**Period 2**

- Fight entry: -1 now, 1 next. ( $E_1$  stays out with prob.  $\frac{1}{a}$ )
- Collude: 0 forever.
- Indifferent, randomize.

...

**Period  $N$**  *Fight* to deter early entries.

# Illustration of the Play ( $b = \frac{2}{3}$ , $\delta = 0.15$ )



# Illustration - cont.

