



# Ankit Hammad

Enthusiastic about Enhancing and Optimizing Technological Solutions.

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## WORK EXPERIENCE

### Analyst Deloitte USI

11/2023 - Present

Bengaluru

I am core member of the development team for salesforce configuration and customization. This includes flows, validation rules, custom objects and relationships etc as per client needs. Also involved in customization/Apex/Triggers/Classes/LWC Components.

- Service Cloud Implementation - Service Cloud has been implemented to manage the Customer service. This project helps in centralizing customer related inquiries, requests and cases at one place. Cases can be routed, prioritized and escalated automatically based on predefined rules, improving efficiency.
- Health Cloud Implementation - The project primarily revolves around the management and progression tracking of patients enrolled in the program for two major diseases. Focused on developing a comprehensive application to monitor and maintain the patient journey throughout their participation in the program.

### BTA Intern Deloitte USI

01/2023 - 06/2023

Bengaluru

Achievements/Tasks

- Created and executed multiple Apex test classes on Salesforce with code coverage consistently above 85% to ensure high-quality and reliable Salesforce CRM implementation.

## EDUCATION

### MCA (CGPA:8.00)

National Institute Of Technology, Calicut

01/2021 - 07/2023

### BSC(CS) (71.32%)

Govt. Holkar Science College, Indore (M.P.)

07/2017 - 09/2020

### XII (87.6%)

Om Shanti English Higher Secondary School, Bagli, Dewas (M.P.)

07/2016 - 06/2017

### X (86.66%)

Vasundhara Public High School, Punjapura, Bagli, Dewas

07/2014 - 06/2015

## SKILLS

Data Structures and Algorithms

Java(Core)

Object Oriented Programming

SQL

JavaScript

LWC

Apex Classes

Flow Automation

Apex triggers

## PERSONAL PROJECTS

### Travelling Website:-

- The Objective of this project is to Promote Tourism in India. We used HTML, CSS, Javascript, MYSQL, PHP Concepts to make this website.

### VIRTUAL MOUSE(IMAGE PROCESSING) :-

- A VIRTUAL MOUSE is a software that allows to give mouse inputs to a system without using an actual mouse.
- The proposed system will only require a webcam as an input device.
- After detecting hand then by smoothing and calculating frame rate, we can move our cursor without using mouse by moving one finger.
- We can also perform click operation by clicking two fingers.

## ACHIEVEMENTS

Solved 600+ data structure and problem solving question on geeks for geeks.

Gold Badge in problem solving on Hacker Rank.

Secured AIR 331 in NIMCET (NIT MCA ENTRANCE TEST)- 2020

Secured AIR 19 in BHU (BHU MCA ENTRANCE TEST) - 2020

Scholarship of INR 25,000/- Awarded by C.M. of State Madhya Pradesh for scoring above 85% in class 12th under Pratibhashali Vidhyarthi Protsaahan Yojna.

## LANGUAGES

English

Professional Working Proficiency

Hindi

Full Professional Proficiency

## INTERESTS

Cricket

Music