Synthosphere Academy Privacy Policy

Date: 16.04.2024

At Synthosphere Academy, we are committed to protecting the privacy of our users. This Privacy Policy outlines the types of personal information we collect, how we use it, and your choices regarding your information.

1. Information We Collect:

- a. **Personal Information:** When you register for an account with Synthosphere Academy, we may collect personal information such as your name, email address, date of birth, and other relevant details necessary for your learning experience.
- b. **Usage Information:** We may collect information about your interactions with our learning platform, such as your browsing activities, course progress, assessments, and feedback provided.
- c. **Device Information:** We may automatically collect information about the devices you use to access Synthosphere Academy, including device type, operating system, browser type, and IP address.
- **2. How We Use Your Information:**
- a. **Providing Services:** We use the information we collect to provide and improve our learning platform, personalize your experience, and deliver relevant content and features.
- b. **Communication:** We may use your email address to send you important updates, announcements, newsletters, and other communications related to your account and our services.
- c. **Analytics:** We may use aggregated and anonymized data for analytics purposes to understand how our platform is used, improve our services, and optimize user experiences.
- **3. Information Sharing:**
- a. **Third-Party Service Providers:** We may share your information with third-party service providers who assist us in operating our platform, such as hosting providers, analytics services, and communication tools. These providers are obligated to protect your information and only use it to perform services on our behalf.
- b. **Legal Compliance:** We may disclose your information when required by law, legal process, or government request, or to protect the rights, property, or safety of Synthosphere Academy, our users, or others.

- **4. Data Security:**
- a. We implement appropriate technical and organizational measures to protect the security and confidentiality of your information against unauthorized access, disclosure, alteration, or destruction.
- **5. Your Choices:**
- a. **Account Settings:** You can review and update your account information and preferences at any time by accessing your account settings.
- b. **Communication Preferences:** You can choose to opt out of receiving certain types of communications from us by following the unsubscribe instructions provided in our emails or by contacting us directly.
- **6. Children's Privacy:**

Synthosphere Academy is intended for use by individuals aged 13 and older. We do not knowingly collect personal information from children under the age of 13. If you believe that we may have collected information from a child under 13, please contact us immediately.

7. Changes to This Policy:

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any material changes by posting the updated policy on our website or through other means of communication.

8. Contact Us:

If you have any questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us at support@synthosphereacademy.com.

By using Synthosphere Academy, you agree to the terms of this Privacy Policy. If you do not agree with any aspect of this policy, please do not use our platform.

Thank you for entrusting us with your learning journey.

Synthosphere Academy Team