Ankit Jha
Dialogflow Expert

15/7 Vijay Nagar Kanpur, Kanpur, Uttar Pradesh,   ankitjha084@gmail.com
India, 208005

8318440978

- **Experienced in developing and deploying custom chatbots using Dialogflow**
- **Skilled in natural language processing (NLP) techniques to build sophisticated conversational AI bots**
- **Proficient in HTML5, CSS3, JavaScript, and other web development programming languages**
- **Worked with popular frontend frameworks such as Bootstrap, Angular, and React**
- **Developed and maintained userfriendly websites and web interfaces**

Professional Experience

EVC Ventures   February 2021 - Present
Google Dialogflow Expert

- Developed chatbot solutions from scratch using Google's Dialogflow technology for a large transportation company
- Created conversation flows in Dialogflow to ensure customer satisfaction
- Implemented natural language processing techniques to improve customer experience
- Utilized NLP analysis to finetune the chatbot for better accuracy
- Developed API integrations with Dialogflow to enable automated responses
- Analyzed customer feedback and implemented changes in the chatbot to enhance customer experience
- Highly proficient in developing responsive web pages to provide optimal viewing and interaction experience across a wide range of devices and browsers
- Experienced in developing web applications using Angular, React, and other modern frameworks
- Proven success in designing and coding user interface components, such as navigation menus, search boxes, buttons, etc.
- Demonstrated ability to develop interactive webbased user interfaces for applications
- Proficient in using version control systems (Git/SVN) to manage code

Education

Btech in Cse July 2015 - July 2019
Babu Banarsi Das National Institute of Technology And Management at Lucknow

Key Skills

- **HTML - Proficient**