Interactive Help Desk Ticket System Report

Generated by: staff (staff)
Timestamp: 2025-08-26 19:33:11

Tickets

[T1] System crash on login | Status: open | Priority: high
[T2] Password reset issue | Status: open | Priority: normal
[T3] Database connection error | Status: closed | Priority: high
[T4] UI bug in dashboard | Status: open | Priority: normal
[T10] Test bug | Status: open | Priority: high

Analytics Dashboard

Total: 5
Open: 4
Closed: 1
High_priority: 3
Normal_priority: 2

Ticket History

-> Created Ticket T1
-> Created Ticket T2
-> Created Ticket T3
-> Created Ticket T4
-> Processed Ticket T3
-> Created Ticket T10
-> Processed Ticket T1
-> Undo reopen on Ticket T1