

Screenshot of a Microsoft Teams application window showing a Chat sidebar and a SharePoint document library view.

Chat Sidebar:

- DAILY
- Chat
- Activity
- Calendar
- Copilot
- Calls
- OneDrive
- ...
- Apps

SharePoint View:

General Posts Files +

+ New Upload Edit in grid view Share ... All Documents

Documents > General

Name	Modified	Modified By	Remarks
Reference	May 29, 2023	Putturu, Ravi Prasad	
Salesforce	May 25, 2023	Putturu, Ravi Prasad	
Salesforce Audit- Q22025	June 2	Das, Samapika	
Skill Matrix	May 3, 2024	Das, Samapika	
Alstom DBB - Leave Plan - DBB.xlsx	December 2, 2024	Pant, Jyoti	
Alstom DBB - Leave Plan.xlsx	June 26, 2024	Rai, Swastik	
Design Status.xlsx	June 14, 2023	Bhat, Sudeep	
Query Tracker.xlsx	June 26, 2023	CHADHA, GAURAV KU	
Run Book_Alstom DBB Enhancements - Sal...	January 8, 2024	Somoju, Sai Charan	

Rainy days ahead 96°F

Search

4:31 PM 6/27/2025

Prompt

Tuesday, May 27, 2025 3:35 PM

Can you please write the Software testing test cases for below user story with negative and positive cases in Excel format with columns Test Case Number , Test Script,Prerequisite ,Client/Customer, Applicable Profile, Test Steps ,Expected Result , Actual Result, Pass/Fail Test Status and Comments.

Can you please write the Software testing test cases for below user story with negative and positive cases in Excel format with columns Test Case Number , Test case Name ,AC Number , Prerequisite ,Customer Name , Role ,Test Steps ,Expected Result , , Pass/Fail Status and Comments.

please write and provide me the Software testing test cases for below user story with negative and positive test cases in detail with columns Test Case Number , Test case Name ,AC Number , Prerequisite ,Customer Name , Role ,Test Steps ,Expected Result , , Pass/Fail Status and Comments.

Sprint 5 stories list

Tuesday, May 27, 2025 2:12 PM

Hi Everyone Below are the user stories for next release. as we have some time now , lets go through the stories and list down all the questions that requires clarification. This will save our time during testcase design phase.

DBB-2976 -Done (Ankit)

DBB-2732 - Done (Kusuma) - Restriction linked with concession

DBB-2728 - Done (Kusuma) - Priority by client no mandatory field

DBB-2636 (Mobile story)

DBB-2632- Done (Ankit) - delete the information (date, time and text) from the DIB integration in the field "issue description".

DBB-1806- not in fdd

DBB-611 -

Field "Oper. Mode Coding" to be updated in DBB

DBB-2614 - Done (Ankit)

DBB-614 - In progress (Ningan)

Datnet

Monday, July 7, 2025 12:53 PM



first one is name that we see in picklist ,second is what we send to external systems(GSI & Datnet), Third one is Api name in DBB

Impact on service

LNVG	Mapping for LNVG	API NAME
LNVG - Rescue	RS-Rescue	LNVG-G
LNVG - Withdrawal at Next Station	RS-Withdrawal at next station	LNVG-F
LNVG - Withdrawal at End of Commercial Day	RS-Withdrawal at end of the commercial day	LNVG-D

impact on service and category has lot of picklist values

they are updating the API names , for us on UI it doesn't matter if API names are updated.. our request creation should work successfully when those field values for which api names are changed are selected and request is submitted.

Depot

Wednesday, July 9, 2025 1:28 AM

A	B	C	D	E
Client	Picklist Value	API Name	New API NAME	
1 Caledonian Sleepers	Glasgow TCC	Glasgow TCC	Glasgow TCC	11
2 Caledonian Sleepers	Wembley TCC	Wembley TCC	Wembley TCC	11
3 ENNO	Braunschweig Werk 1B02	Braunschweig Werk 1B02	Braunschweig Werk 1B02	22
4 EMS	Chemnitz SE 1C03	Chemnitz SE 1C03	Chemnitz SE 1C03	16
5 LNVO	EVB, Am Bahnhof Süd 3, 27432 Bremervörde	EVB, Am Bahnhof Süd 3, 27432 Bremervörde	EVB Bremervörde	40
6 RMV	DB-Regio AG, Hermann-Eggert-Straße 33, 60327 Frankfurt/M	DB-Regio AG, Hermann-Eggert-Straße 33, 60327 Frankfurt/M	DB Regio Frankfurt/M	50
7 SFBW1	Ulm	Ulm	Ulm	3
8 SFBW1	Tübingen	Tübingen	Tübingen	8
9 LNVO DOSTO2	Leinhausen	Leinhausen	Leinhausen	10
10 LNVO DOSTO2	Braunschweig	Braunschweig	Braunschweig	12

< > Priority By Client Impact on Service Depot Station Section list Category value ... + :

Category

Wednesday, July 9, 2025 1:29 AM

Client	Picklist Value-TO BE DISPLAYED IN DBB	Existing API Name to be changed	Category Picklist values		New API name in DBB - suggested	New Picklist values in DBB - suggested
			GSI value			
LNVG	A-Failure: The operability of the trainset is no longer guaranteed	A-Rescue	A	LNVG-A	LNVG-A-Failure: The operability of the trainset is no longer guaranteed	LNVG-A-Failure: The operability of the trainset is no longer guaranteed
LNVG	B-Failure: The operability of the trainset is only guaranteed to a limited extent	B-Withdrawal at Next Station	B	LNVG-B	LNVG-B-Failure: The operability of the trainset is only guaranteed to a limited extent	LNVG-B-Failure: The operability of the trainset is only guaranteed to a limited extent
LNVG	C-Failure: The operability of the trainset is only slightly affected	C-Withdrawal at End of Day	C	LNVG-C	LNVG-C-Failure: The operability of the trainset is only slightly affected	LNVG-C-Failure: The operability of the trainset is only slightly affected
LNVG	D-Failure: The operability of the trainset is not affected	D-Comfort Affected	D	LNVG-D	LNVG-D-Failure: The operability of the trainset is not affected	LNVG-D-Failure: The operability of the trainset is not affected
LNVG	V-Failure: Availability deviation	V-Availability Deviation	V	LNVG-V	LNVG-V-Failure: Availability deviation	LNVG-V-Failure: Availability deviation
LNVG	S-Failure: Deviation from cleanliness outside	S-Deviation with cleanliness	S	LNVG-S	LNVG-S-Failure: Deviation from cleanliness outside	LNVG-S-Failure: Deviation from cleanliness outside
LNVG	W-Failure: The hydrogen supply is affected	W-Hydrogen supply issue	W	LNVG-W	LNVG-W-Failure: The hydrogen supply is affected	LNVG-W-Failure: The hydrogen supply is affected
RMV	A-Failure: The operability of the trainset is no longer guaranteed	A-Rescue	A	RMV-A	RMV-A-Failure: The operability of the trainset is no longer guaranteed	RMV-A-Failure: The operability of the trainset is no longer guaranteed
RMV	B-Failure: The operability of the trainset is only guaranteed to a limited extent	B-Withdrawal at Next Station	B	RMV-B	RMV-B-Failure: The operability of the trainset is only guaranteed to a limited extent	RMV-B-Failure: The operability of the trainset is only guaranteed to a limited extent
RMV	C-Failure: The operability of the trainset is only slightly affected	C-Withdrawal at End of Day	C	RMV-C	RMV-C-Failure: The operability of the trainset is only slightly affected	RMV-C-Failure: The operability of the trainset is only slightly affected
RMV	D-Failure: The operability of the trainset is not affected	D-Comfort Affected	D	RMV-D	RMV-D-Failure: The operability of the trainset is not affected	RMV-D-Failure: The operability of the trainset is not affected
RMV	V-Failure: Availability deviation	V-Availability Deviation	V	RMV-V	RMV-V-Failure: Availability deviation	RMV-V-Failure: Availability deviation

Impact on service

Wednesday, July 9, 2025 1:29 AM

P	Q	R	S	T	WFN2
SFBW1	Mapping for SFBW1 (as should be)	New API Name	GS Value current	API NAME	
SFBW1-A-operation not guaranteed	RS-Rescue	SFBW1-I	RS-No Impact	SFBW1-A	SFBW2-A
SFBW1-B-operation limited	RS-Withdrawal at next station	SFBW1-J	RS-No Impact	SFBW1-B	SFBW2-B
	RS-Comfort affected				
SFBW1-C1-comfort affected		SFBW1-B	RS-Delay	SFBW1-C	SFBW2-C
SFBW1-C2-comfort affected (grailII)	INF-No consequence	SFBW1-N	RS-Withdrawal at end of the commercial day	SFBW1-D	SFBW2-D
SFBW1-C1-operation not limited (technical dev.)	INF-Equip function. Partially Affected	SFBW1-P	RS-Withdrawal at next terminus	SFBW1-E	SFBW2-E
SFBW1-C2-operation not limited (esthetic dev.)	INF-Equipment functionality not affected	SFBW1-O	RS-Withdrawal at exit station	SFBW1-F	SFBW2-F
SFBW1-S1-terminal cleaning quality	RS-Cannot enter service	SFBW1-H	RS-Rescue	SFBW1-G	SFBW2-G
SFBW1-S2-external cleaning interval	INF-Equipment functionality affected	SFBW1-Q	RS-Cannot enter service	SFBW1-H	SFBW2-H
SFBW1-NR-not relevant	RS-No Impact	SFBW1-A	?	SFBW1-I	SFBW2-N

4.6 Assumptions/Risks

5 DBB-2976 Updates API Name

5.1 Business Process Description

~~API names to be updated into DBB and map the same with DIB~~

5.2 Detailed Process Requirements

- API names to be updated into DBB for “Category Values” in request.
- API names to be updated into DBB for “Depot Picklist Values” in request.
- API names to be updated into DBB for “Impact On Service” in request.
- ~~API names to be updated into DBB for “Section List” in request.~~
- Map all these new DBB API names with DIB system .

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- DBB - FCR Maintainer
- DBB- Admin Maintainer
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- Person on Charge

5.4 Solution Approach

Salesforce Backoffice Solution:

AC01: API Names in DBB to be update as in the excel file attached

The file attached has input for Impact on service, Category and Depot Picklist values assigned project.

AC02: for category there is a restriction for 30 characters in GSI. In order to have the same pick list values than in DBB, this restriction should be overpassed or the API names should be cut only with the first 30 characters without spaces (in the prefix) ~~for category and Station list there is a restriction for 30 characters in GSI. In order to have the same pick list values than in DBB, this restriction should be overpassed, or the API names should be cut only with the first 30 characters without spaces (in the prefix)~~

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~~Similarly, the Station Section list values to be updated as per sheet provided and verify the GSI mapping with same value.~~

Map the correct category as per sheet provided in request object and verify the GSI mapping with same value. also limit the character length=30

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Salesforce backoffice will update API name in request object manually in DBB for BAWU1 ,BAWU 2 and LNVG DOSTO2 as per attached sheet.

AC04: for Depot pick list api names for Request object should be reviewed, as in GSI also there is a restriction of 30 characters

Depot picklist to be mapped correctly with DBB and verify with GSI team,character length to be limited to 30 charaters

Note- These newly added DBB API names to be updated and aligned with DIB.,DIB to send these to GSI where it will map the values between DBB-DIB-GSI and vice versa

5.5 Screenshots (Samples)

5.6 Assumptions/Risks

- Assuming the data provided in the sheet is updated and informed to DIB team. Mapping will be done on the basis on the input in the mapping sheet provided.DIB will send this updated data to GSI. GSI to map correct data and store in GSI system. All API data between three systems should be mapped correctly according to the sheet provided.
- There is no impact of this requirement on mobile app, hence no mobile solution is added.

From <[2976 , Changes Page 9](https://euc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en-US&rs=en-US&wopisrc=https%3A%2F%2Falstomgroup.sharepoint.com%2Fsites%2FC2MDocuments%2F vti_bin%2Fwopi.ashx%2Ffiles%2F42e56dab3fc64f5bba1211677ee9ccfe&wdorigin=AuthPrompt.OFFICECOM-WEB.START.REC&wdprevioussessionsrc=HarmonyWeb&wdprevioussession=ed3221ae-e84a-49c1-902d-7bb872729d79&wdenableroaming=1&mscc=1&hid=7234A2A1-A00D-C000-EF1A-10ECA2A93081.0&uih=sharepointcom&wdlcid=en-US&jsapi=1&jsapiver=v2&corrid=5d517425-2dd1-331e-9b53-91b5c36d17f1&usid=5d517425-2dd1-331e-9b53-91b5c36d17f1&newsession=1&sftc=1&uihit=docaspx&muv=1&ats=PairwiseBroker&cac=1&sams=1&mtf=1&sfp=1&sdp=1&hch=1&hwfh=1&dchat=1&sc=%7B%22pmo%22%3A%22https%3A%2F%2Falstomgroup.sharepoint.com%22%2C%22pmshare%22%3Atrue%7D&ctp=LeastProtected&rct=Normal&afdflight=26&csc=1&instantedit=1&wopiccomplete=1&wdredirectionreason=Unified_SingleFlush></p></div><div data-bbox=)

DBB - Restriction

Thursday, July 17, 2025 5:49 PM

Any of these 3 fields not present there

DBB - Operational Information

Thursday, July 17, 2025 5:54 PM

Only Impact on service is there

DBB - Infrastructure

Thursday, July 17, 2025 5:57 PM

Impact on service is there

The screenshot shows a 'New Request: DBB - Infrastructure' form. At the top, a banner displays the user 'Logged in as Project CAPG RMV Maintainer (rmv.maintainer@alstom.com.ua1) | Sandbox: UAT1 | Log out as Project CAPG rmv.maintainer'. Below the banner is a navigation bar with links: DBB Problems, DBB Projects, Template Items, Template Questions, Templates, Checklists, Checklist Answers, DBB Process, Knowledge, Concessions, Integration Logs, Vehicle Return, DBB Default Categories, and Chatter Home. A search bar is also present. The main form area contains the following fields:

- Status: A dropdown menu showing 'None'.
- Request Record Type: A dropdown menu showing 'DBB - Infrastructure'.
- Asset: A search bar labeled 'Search Assets...' with a magnifying glass icon.
- Functional Location: An input field.
- Functional Location Description: An input field.
- Car Impacted: An input field containing the text 'Car Impacted'.
- Title: An input field.
- Issue: An input field.
- Safety Affecting: A checkbox.
- Issue Type: A dropdown menu showing 'Issue Defect'.
- DBB Problem: A search bar labeled 'Search DBB Problems...' with a magnifying glass icon.
- GPS Location: An input field.
- Impact On Service: A dropdown menu showing 'None'.
- Headcode: A dropdown menu showing 'None'.

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Test cases new change

Friday, July 18, 2025 1:45 AM

Description

Reviews for the test cases of the below stories

2976

add for all users

comment mention on 30 max limit of characters — backend changes
check for the existing value if fine which is not supposed to be changed

Adm maintainer

Monday, July 28, 2025 6:47 PM

The screenshot shows a Salesforce Lightning page for a 'Request creation trial' record. The top navigation bar includes links for Capgemini, Salesforce Apex-Tri..., Important Trigger S..., Strivers A2Z DSA Co..., HTTP response stat..., Asynchronous Apex..., Salesforce Interview..., and All Bookmarks. The user is logged in as LNVG Admin Maintainer (lnvg.adminmaintainer@alstom.com.partial) | Sandbox: Partial | Log out as LNVG Admin.Maintainer.

The main content area displays the request details:

Priority	Status	Request Number
No impact	Closed	00109155

Below the table, there are two tabs: 'Details' (selected) and 'Related'. The 'Details' tab shows the following fields:

- Information**:
 - Status: Closed
 - Request Record Type: DBB - Operational Information
 - Asset: LINT-IL
 - Functional Location: DELNVGXS4001
 - Car Impacted
 - Technical Object

Buttons at the top right of the details section include Follow, Edit, Delete, and Change Owner.

2976 Translation

Thursday, July 31, 2025 1:06 AM

Navigation path	English	Screenshot	Link	German
441 Request details	Issue Type			Ereignistyp
442 Request details	DBB Problem			DBB Problem
443 Request details	GPS Location			GPS Standort
444 Request details	Impact On Service			Auswirkungen auf den Betrieb
445 Request details	Headcode			Umlauf
446 Request details	DBB Priority By Client			Verantwortlicher
447 Request details -> DBB Priority By Client - description	Custom Priority Pick List for DBB app and be able to do fields dependencies			Kunde Priorität Auswahlliste, und dieses Feld ist anpassbar
448 Request details	Station / Section List			Stationsliste
449 Request details	Station / Section			Station
450 Request details	Problem Name			Ereignisbezeichnung
451 Request details	Reliability Status			Zuverlässigkeit
452 Request details	Train Name			Fahrzeug
453 Request details	Billing Status			Rechnungsstatus
454 Request details	Change Comment			Kommentar ändern
455 Request details	Operational hours			Betriebsstunden
456 Request details	IsEscalated			Eskalation
457 Request details	Real Mileage			Tatsächlicher Kilometerstand
458 Request details	Comment History			Kommentarverlauf
459 Request details	Serial Number			Serial Nummer
460 Request details	Category			Kategorie
461 Request details	CAD Information			CAD Information

A-Fehler:Die Betriebsfähigkeit des Triebzuges ist nicht mehr gewährleistet,LNVG-A,B-Fehler:Die Betriebsfähigkeit des Triebzuges ist nur noch eingeschränkt gewährleistet,LNVG-B,C-Fehler:Die Betriebsfähigkeit des Triebzuges ist nur gering beeinträchtigt,LNVG-C,D-Fehler:Die Betriebsfähigkeit des Triebzuges ist nicht beeinträchtigt,LNVG-D,S-Fehler:Abweichung von der Sauberkeit außen,LNVG-S,V-Fehler:Verfügbarkeitsabweichung,LNVG-V,W- Fehler:Die Wasserstoffversorgung ist beeinträchtigt,LNVG-W

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UAT User Details.xlsx

Sunday, August 17, 2025 11:47 PM

XCC EMS-04.2.1.11

UAT Screenshots upload link

Saturday, October 25, 2025 1:58 PM

<https://alstomgroup.sharepoint.com/sites/C2MDocuments/Shared%20Documents/Forms/AllItems.aspx?id=%2Fsites%2FC2MDocuments%2FShared%20Documents%2FPRJ0026273%20%2D%20Next%20release%20for%20Germany%20and%20DSB%2FWP07%20%2D%20Integration%20Testing&viewid=1d68d576%2D8604%2D433d%2Db55a%2D88cdf6b43080>

Admin operator partial

Wednesday, July 23, 2025 11:16 AM

Client	Username	User level	Email
LNVG	<u>testadminoperator@lnvg .partial</u>	Test capg Admin Operator Lnvg	kusuma.bendela- ext@alstomgroup.com
CS	testadminoperator@cs. partial	Test capg Admin Operator CS	kusuma.bendela- ext@alstomgroup.com
DSB	testadminoperator@dsb .partial	Test capg Admin Operator dsb	kusuma.bendela- ext@alstomgroup.com

Maintainer

Wednesday, July 23, 2025 11:18 AM

Client	Username	User level	Email
LNVG	testmaintainer@lnvg.par tial	Test capg Maintainer LNVG	kusuma.bendela- ext@alstomgroup.com
CS	testmaintainer@cs.parti al	Test Capg maintainer CS	kusuma.bendela- ext@alstomgroup.com
DSB	testmaintainer@dsb.par tial	Test capg maintainer DSB	kusuma.bendela- ext@alstomgroup.com

FCRM

Wednesday, July 23, 2025 11:22 AM

Client	Username	User level	Email
LNVG	<u>testfcrmaintainer@lnvg.partial</u>	Project LNVG FCRM	kusuma.bendela-ext@alstomgroup.com
CS	testfcrmaintainer@cs.partial	Test capg FCRM CS	kusuma.bendela-ext@alstomgroup.com
DSB	testfcrmaintainer@dsb.partial	Test capg fcrmaintainer DSB	kusuma.bendela-ext@alstomgroup.com

fcro

Wednesday, July 23, 2025 11:28 AM

Client	Username	User level	Email
LNVG	testfcrooperator@lnvg.partial	test capg FCRO LNVG	kusuma.bendela-ext@alstomgroup.com
CS	cs.fcro@alstom.com.partial	Project CS FCRO	kusuma.bendela-ext@alstomgroup.com
DSB	testfcrmaintainersf@dsb.partial	Test capg FCRO DSB	kusuma.bendela-ext@alstomgroup.com

Admin Maintainer

Wednesday, July 23, 2025 11:29 AM

Client	Username	User level	Email
LNVG	lnvgadmin@alstomgroup.com.partial From < https://alstom--partial.sandbox.my.salesforce-setup.com/0052p00000D7t40?isUserEntityOverride=1&noredirect=1&sfdcFrameOrigin=https://alstom--partial.sandbox.my.salesforce-setup.com&clc=1&appLayout=setup&tour=&isdtpp1&sfdcFrameHost=web&nonce=d83d6aa29320b775a480f6a9bb7fc9200cc0daa1f1b8a3a7c2fc4bff5bde1e&ltn_app_id=&appLayout=setup&tour=&isdt >	test capg LNVG Admin Maintainer	sudeep.bhatt-ext@alstomgroup.com
CS	testadminmaintainer@cs.partial	test capg admin maintainer cs	kusuma.bendela-ext@alstomgroup.com
DSB	test capg Admin maintainer DSB	test capg Admin maintainer DSB	kusuma.bendela-ext@alstomgroup.com

POC

Wednesday, July 23, 2025 11:29 AM

Client	Username	User label	Email
LNVG			
CS			
DSB	test@poc.partial	Test capg POC	
	for these clients , POC is not applicable ->RMV, ENNO,EMS,CS,LNVG		

Monday, July 14, 2025 5:18 PM

[UAT User Details.xlsx](#)

Monday, August 4, 2025 1:23 PM

Alstom email address

ankit.choudhary-ext@alstomgroup.com
Pswd - Laptop666612@ (jusrejWbjm-1d)

New Alstom Id - 201085191

UAT User name - ankit.chaudhary-ext@alstomgroup.com.uat1

Watermelon1234# - UAT Password (1 july)

From <[**Partial User Name -**](https://euc-onenote.officeapps.live.com/o/onenoteframe.aspx?ui=en-US&rs=en-US&wopisrc=https%3A%2F%2Fcapgemini-my.sharepoint.com%2Fpersonal%2Fankit_a_choudhary_capgemini_com1%2Fvti_bin%2Fwopi.ashx%2Ffolders%2F7ffa445b7b2640fc80429eb129ed618d&wdorigin=AuthPrompt.Sharepoint&wdenableroaming=1&mscc=1&wdodb=1&hid=DF63B8A1-C0E1-D000-85C9-3F4E6E3358D3.0&uih=sharepointcom&wdlcid=en-US&dchat=1&sc=%7B%22pmo%22%3A%22https%3A%2Fcapgemini-my.sharepoint.com%22%2C%22pmshare%22%3Atrue%7D&wdhostclicktime=1754293936962&jsapi=1&jsapiver=v1&newsession=1&corrid=26d3f58e-3bfc-ec38-2cfe-8e313bbd5978&usid=26d3f58e-3bfc-ec38-2cfe-8e313bbd5978&sfc=1&sams=1&ats=PairwiseBroker&cac=1&mtf=1&sfp=1&hch=1&hwfh=1&uihit=docaspx&muv=1&wdredirectionreason=Force_SingleStepBoot&rct=Normal&ctp=LeastProtected&afdflight=18></p></div><div data-bbox=)

ankit.chaudhary-ext@alstomgroup.com.partial
Pswd - Password123@

From <[Credentials past Page 29](https://euc-onenote.officeapps.live.com/o/onenoteframe.aspx?ui=en-US&rs=en-US&wopisrc=https%3A%2F%2Fcapgemini-my.sharepoint.com%2Fpersonal%2Fankit_a_choudhary_capgemini_com1%2Fvti_bin%2Fwopi.ashx%2Ffolders%2F7ffa445b7b2640fc80429eb129ed618d&wdorigin=AuthPrompt.Sharepoint&wdenableroaming=1&mscc=1&wdodb=1&hid=DF63B8A1-C0E1-D000-85C9-3F4E6E3358D3.0&uih=sharepointcom&wdlcid=en-US&dchat=1&sc=%7B%22pmo%22%3A%22https%3A%2Fcapgemini-my.sharepoint.com%22%2C%22pmshare%22%3Atrue%7D&wdhostclicktime=1754293936962&jsapi=1&jsapiver=v1&newsession=1&corrid=26d3f58e-3bfc-ec38-2cfe-8e313bbd5978&usid=26d3f58e-3bfc-ec38-2cfe-8e313bbd5978&sfc=1&sams=1&ats=PairwiseBroker&cac=1&mtf=1&sfp=1&hch=1&hwfh=1&uihit=docaspx&muv=1&wdredirectionreason=Force_SingleStepBoot&rct=Normal&ctp=LeastProtected&afdflight=18></p></div><div data-bbox=)

2614 fdd 4 aug

Monday, August 4, 2025 1:34 PM

Imp points of FDD

Monday, August 4, 2025 1:34 PM

Only Functional location field is enabled at the start and Asset and Car Impacted field will be disabled.as the logic will first verify the DBB project and associated LBS level number in it and then allow users to create a Request.

The logic will be built to compare the LBS level field from the DBB project to the asset (LBS level) field of the request. This logic is to run during the selection of LBS levels and not on any action on Next button.

Once valid Functional location is selected or entered value manually ,the associated Car Impacted and Asset should be displayed in a tree format (

2614 story imp points

Thursday, June 12, 2025 1:19 AM

Only admin maintainer users should have access to update the LBS level for any project

All users can create a DBB issue at any LBS level, if the parameter on DBB LBS level is "0" or "empty".

if DBB

project level is equal or smaller than defined level parameter - user will be restricted to enter any data on any LBS level .

Error message -

Please select the LBS level greater than n(1.2.3)". Because only assets will be allowed to be selected on the basis of LBS level defined in the DBB project.

The logic will be built to compare the LBS level field from the DBB project to the asset (LBS level) field of the request. This logic is to run on the selection of LBS levels.

>DSB Users can create a request with LBS level bigger than 3.

>Dosto users can create a request with LBS level bigger than 2

2614 summary

Thursday, June 12, 2025 1:55 AM

For any DSB project: In the DBB Salesforce app, if the new field "LBS Level" under the "DBB Project" records is defined as 3 then any DSB user is allowed to create request with LBS level greater than 3 only.

For any Dosto user: In the DBB Salesforce app, if the new field "LBS Level" under "DBB Project" records is defined as 2 then any DOSTO user is allowed to create a request for LBS level greater than 2 only.

If the LBS Level is 0 or empty, a request can be created without validation. However, if it has defined value (e.g., 1, 2, or 3), then the project will only allow to create a request if the LBS Level is greater than the defined value .

For all other users, the flow follows the existing process as shown below:

For example, an LNPG user must first select the Asset, and then select the Car to create an issue.

DSB and Dosto users will view all Assets but able to select only LBS whose LBS level is greater than 3 and 2, respectively.

For all other users, the flow follows the existing process as shown below:

For example, an LNPG user must first select the Asset, and then select the Car to create an issue.

2614 EXPECTED RESULTS

Friday, June 13, 2025 4:23 PM

Test Case 1: Creating a Request When LBS Level Is Greater than the DBB Project LBS Level

Test Steps

1. Log in as Admin Maintainer.
2. Create a new request with LBS level greater than DBB project LBS level.
3. Verify that the request is successfully created.

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system allows the user to create a request with an LBS level greater than the DBB project's LBS level, and the request creation screen is displayed.
3. The request is created successfully, and the system shows the new request in the system without any validation errors or issues.

Test Case 2: Creating a Request When LBS Level Equals DBB Project LBS Level

Test Steps

1. Log in as Admin Maintainer.
2. Create a new request with LBS level equal to DBB project LBS level.
3. Verify that the system blocks the request creation with error message: "Please select the LBS level greater than n."

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system allows the user to select the LBS level equal to the DBB project's LBS level for the request.
3. The system displays the error message: "Please select the LBS level greater than n" and blocks the creation of the request.

Test Case 3: Creating a Request When LBS Level Is Smaller than the DBB Project LBS Level

Test Steps

1. Log in as Admin Maintainer.
2. Create a new request with LBS level smaller than DBB project LBS level.
3. Verify that the system blocks the request creation with error message: "Please select the LBS level greater than n."

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system allows the user to select an LBS level smaller than the DBB project's LBS level for the request.
3. The system displays the error message: "Please select the LBS level greater than n" and blocks the creation of the request.

Test Case 4: Creating a Request When LBS Level Is 0 or Empty

Test Steps

1. Log in as Admin Maintainer.
2. Create a new request with LBS level 0 or empty in DBB project.
3. Verify that the request is created successfully without LBS level validation.

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system allows the user to create a request without any LBS level validation when the LBS level is 0 or empty.
3. The request is created successfully without validation errors.

Test Case 5: Admin Maintainer Updating LBS Level

Test Steps

1. Log in as Admin Maintainer.
2. Attempt to update the LBS level for the DBB project.
3. Verify that the LBS level is updated successfully.

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system allows the Admin Maintainer to edit the LBS level for the DBB project.
3. The LBS level is successfully updated in the DBB project record.

Test Case 6: Asset Selection Error When LBS Level Does Not Meet DBB Project Level

Test Steps

1. Log in as Admin Maintainer.
2. Select an asset with LBS level that does not meet the defined project level.
3. Verify that the system displays the error message "Please select the LBS level greater than n."

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system displays the list of available assets, and the user selects an asset that does not meet the LBS level requirement.
3. The system displays the error message: "Please select the LBS level greater than n" and blocks the asset selection.

Test Case 7: Non-Admin Maintainer Trying to Update LBS Level

Test Steps

1. Log in as a non-Admin Maintainer.
2. Attempt to update the LBS level for the DBB project.
3. Verify that the system denies permission to update the LBS level.

Expected Results

1. The non-Admin Maintainer user is successfully logged in, but with restricted permissions to update the LBS level.
2. The system denies access to update the LBS level for the DBB project.
3. The system displays an error or permission denied message, preventing the non-Admin Maintainer from updating the LBS level.

Additional Negative Test Case 1: Creating Request with Incorrect Asset Selection (LBS Level Not Greater)

Test Steps

1. Log in as any user.
2. Create a request and select an asset with LBS level 2 when DBB project LBS level is set to 3.
3. Verify that the system blocks the creation of the request with error message: "Please select the LBS level greater than n."

Expected Results

1. The user is successfully logged in with appropriate permissions.
2. The system allows the user to select an asset with LBS level 2, even when the DBB project

LBS level is set to 3.

3. The system displays the error message: "Please select the LBS level greater than n" and blocks the creation of the request.

Additional Negative Test Case 2: Admin Maintainer Cannot Update LBS Level Without Permissions

Test Steps

1. Log in as an Admin Maintainer.
2. Attempt to update the LBS level for a DBB project when permissions are missing or revoked.
3. Verify that the Admin Maintainer cannot proceed with the update and receives an error or access denied message.

Expected Results

1. The Admin Maintainer is logged in successfully, but without the required permissions to update the LBS level.
2. The system denies the Admin Maintainer's attempt to update the LBS level.
3. The system displays an error or access denied message, preventing the Admin Maintainer from updating the LBS level.

This format provides clear and systematic steps and expected results for each test case. The expected results are directly linked to the actions in the test steps, ensuring each action's outcome is well-defined.

2614 story imp points

Thursday, June 12, 2025 1:19 AM

Only admin maintainer users should have access to update the LBS level for any project

All users can create a DBB issue at any LBS level, if the parameter on DBB LBS level is "0" or "empty".

if DBB

project level is equal or smaller than defined level parameter - user will be restricted to enter any data on any LBS level .

Error message -

Please select the LBS level greater than n(1.2.3)". Because only assets will be allowed to be selected on the basis of LBS level defined in the DBB project.

The logic will be built to compare the LBS level field from the DBB project to the asset (LBS level) field of the request. This logic is to run on the selection of LBS levels.

>DSB Users can create a request with LBS level bigger than 3.

>Dosto users can create a request with LBS level bigger than 2

2614 summary

Thursday, June 12, 2025 1:55 AM

For any DSB project: In the DBB Salesforce app, if the new field "LBS Level" under the "DBB Project" records is defined as 3 then any DSB user is allowed to create request with LBS level greater than 3 only.

For any Dosto user: In the DBB Salesforce app, if the new field "LBS Level" under "DBB Project" records is defined as 2 then any DOSTO user is allowed to create a request for LBS level greater than 2 only.

If the LBS Level is 0 or empty, a request can be created without validation. However, if it has defined value (e.g., 1, 2, or 3), then the project will only allow to create a request if the LBS Level is greater than the defined value .

For all other users, the flow follows the existing process as shown below:
For example, an LNPG user must first select the Asset, and then select the Car to create an issue.

DSB and Dosto users will view all Assets but able to select only LBS whose LBS level is greater than 3 and 2, respectively.

For all other users, the flow follows the existing process as shown below:
For example, an LNPG user must first select the Asset, and then select the Car to create an issue.

2614 EXPECTED RESULTS

Friday, June 13, 2025 4:23 PM

Test Case 1: Creating a Request When LBS Level Is Greater than the DBB Project LBS Level

Test Steps

1. Log in as Admin Maintainer.
2. Create a new request with LBS level greater than DBB project LBS level.
3. Verify that the request is successfully created.

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system allows the user to create a request with an LBS level greater than the DBB project's LBS level, and the request creation screen is displayed.
3. The request is created successfully, and the system shows the new request in the system without any validation errors or issues.

Test Case 2: Creating a Request When LBS Level Equals DBB Project LBS Level

Test Steps

1. Log in as Admin Maintainer.
2. Create a new request with LBS level equal to DBB project LBS level.
3. Verify that the system blocks the request creation with error message: "Please select the LBS level greater than n."

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system allows the user to select the LBS level equal to the DBB project's LBS level for the request.
3. The system displays the error message: "Please select the LBS level greater than n" and blocks the creation of the request.

Test Case 3: Creating a Request When LBS Level Is Smaller than the DBB Project LBS Level

Test Steps

1. Log in as Admin Maintainer.
2. Create a new request with LBS level smaller than DBB project LBS level.

3. Verify that the system blocks the request creation with error message: "Please select the LBS level greater than n."

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system allows the user to select an LBS level smaller than the DBB project's LBS level for the request.
3. The system displays the error message: "Please select the LBS level greater than n" and blocks the creation of the request.

Test Case 4: Creating a Request When LBS Level Is 0 or Empty

Test Steps

1. Log in as Admin Maintainer.
2. Create a new request with LBS level 0 or empty in DBB project.
3. Verify that the request is created successfully without LBS level validation.

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system allows the user to create a request without any LBS level validation when the LBS level is 0 or empty.
3. The request is created successfully without validation errors.

Test Case 5: Admin Maintainer Updating LBS Level

Test Steps

1. Log in as Admin Maintainer.
2. Attempt to update the LBS level for the DBB project.
3. Verify that the LBS level is updated successfully.

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system allows the Admin Maintainer to edit the LBS level for the DBB project.
3. The LBS level is successfully updated in the DBB project record.

Test Case 6: Asset Selection Error When LBS Level Does Not Meet DBB Project Level

Test Steps

1. Log in as Admin Maintainer.

2. Select an asset with LBS level that does not meet the defined project level.
3. Verify that the system displays the error message "Please select the LBS level greater than n."

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system displays the list of available assets, and the user selects an asset that does not meet the LBS level requirement.
3. The system displays the error message: "Please select the LBS level greater than n" and blocks the asset selection.

Test Case 7: Non-Admin Maintainer Trying to Update LBS Level

Test Steps

1. Log in as a non-Admin Maintainer.
2. Attempt to update the LBS level for the DBB project.
3. Verify that the system denies permission to update the LBS level.

Expected Results

1. The non-Admin Maintainer user is successfully logged in, but with restricted permissions to update the LBS level.
2. The system denies access to update the LBS level for the DBB project.
3. The system displays an error or permission denied message, preventing the non-Admin Maintainer from updating the LBS level.

Additional Negative Test Case 1: Creating Request with Incorrect Asset Selection (LBS Level Not Greater)

Test Steps

1. Log in as any user.
2. Create a request and select an asset with LBS level 2 when DBB project LBS level is set to 3.
3. Verify that the system blocks the creation of the request with error message: "Please select the LBS level greater than n."

Expected Results

1. The user is successfully logged in with appropriate permissions.
2. The system allows the user to select an asset with LBS level 2, even when the DBB project LBS level is set to 3.
3. The system displays the error message: "Please select the LBS level greater than n" and

blocks the creation of the request.

Additional Negative Test Case 2: Admin Maintainer Cannot Update LBS Level Without Permissions

Test Steps

1. Log in as an Admin Maintainer.
2. Attempt to update the LBS level for a DBB project when permissions are missing or revoked.
3. Verify that the Admin Maintainer cannot proceed with the update and receives an error or access denied message.

Expected Results

1. The Admin Maintainer is logged in successfully, but without the required permissions to update the LBS level.
2. The system denies the Admin Maintainer's attempt to update the LBS level.
3. The system displays an error or access denied message, preventing the Admin Maintainer from updating the LBS level.

This format provides clear and systematic steps and expected results for each test case. The expected results are directly linked to the actions in the test steps, ensuring each action's outcome is well-defined.

AC 00 2614

Tuesday, June 17, 2025 11:46 AM

- Test Case 1: Create DBB Request with valid LBS level

Test Case Number: TC001

Test Case Name: Create DBB Request with valid LBS level

AC Number: AC001

Prerequisite: User must be logged in and assigned to a project with LBS level greater than threshold

Customer Name: SampleCustomer

Role: Standard User

Test Steps:

Login to the system

Navigate to "Create DBB Request"

Select a project where LBS level > defined parameter

Select "Functional Location"

Select "Car Impacted"

Select "Asset"

Expected Result:

System identifies the project based on logged-in user

"Functional Location" and "Car Impacted" fields load successfully

"Asset" selection succeeds without validation error

Request is created successfully

- Test Case 2: Create DBB Request with LBS level = 0

Test Case Number: TC002

Test Case Name: Create DBB Request with LBS level = 0

AC Number: AC001

Prerequisite: User must be logged in

Customer Name: SampleCustomer

Role: Standard User

Test Steps:

Login to the system

Navigate to "Create DBB Request"

Select a project with LBS level = 0

Select "Functional Location", "Car Impacted", and "Asset"

Expected Result:

System allows request creation without validating LBS level

All fields function normally

Request is saved successfully

- Test Case 3: Create DBB Request with LBS level less than defined parameter

Test Case Number: TC003

Test Case Name: Create DBB Request with LBS level < parameter

AC Number: AC001

Prerequisite: User must be logged in

Customer Name: SampleCustomer

Role: Standard User

Test Steps:

Login to the system

Navigate to "Create DBB Request"

Select a project with LBS level < parameter (e.g., parameter = 5, project LBS = 3)

Fill "Functional Location" and "Car Impacted"

Attempt to select "Asset"

Expected Result:

"Functional Location" and "Car Impacted" are accepted

On selecting "Asset", error message appears:

"Please select the LBS level greater than n(1.2.3)"

Request cannot proceed further

Test Case 4: Admin user updates LBS Level

Test Case Number: TC004

Test Case Name: Admin updates LBS Level

AC Number: AC001

Prerequisite: User must be an Admin Maintainer

Customer Name: SampleCustomer

Role: Admin Maintainer

Test Steps:

Login as Admin

Navigate to DBB Projects

Open a project record

Edit the "LBS Level" field

Save the record

Expected Result:

Admin can access the LBS level field

Field accepts new value

System saves the changes without error

Test Case 5: Non-admin tries to update LBS Level

Test Case Number: TC005

Test Case Name: Non-admin tries to update LBS Level

AC Number: AC001

Prerequisite: User must be Standard User

Customer Name: SampleCustomer

Role: Standard User

Test Steps:

Login as Standard User

Navigate to DBB Projects

Open a project record

Try to edit the "LBS Level" field

Expected Result:

Field appears as read-only or access denied

System prevents user from making any changes

Let me know if you'd like this formatted into a Word or Excel document as well.

From <<https://www.linkedin.com/messaging/thread/2-YjFmODA5OGYtOTQ1OC00ZjU2LTkyODktNjcyZTdiNDBkNmQ5XzAxMA==/>>

2614 Bugs partial

Wednesday, September 10, 2025 12:53 AM

Bugs raised for 2614 so far: 3386, 3387, 3392, and 3393, 3396, 3397

2614 Test cases

Wednesday, September 10, 2025 3:32 PM

223, 229 , 230,231 ,,,,,,, 245 (Car asset), 246, 247, 248 (Train), 249 (Negative lbs level), 250 (Decimal), 251 (Already empty tested),
258 ,259,260,261 same (Asset and lbs project both empty),

Close

Wednesday, September 10, 2025 8:18 PM

2614 bug discussion

Friday, September 12, 2025 12:05 PM

Dbb prject level - 0

Asset lbs level - blank , error will come

Dbb project level - blank

Asset lbs level - blank , error will not come

614 FDD

Monday, July 7, 2025 12:16 PM

AC01: All the assets' options should be displayed according to the functional location, equipment selected before

SF solution:

- This requirement applies to all four DBB-request record types. When the user clicks the 'New' button in the Request object and selects any of the following request types, the new LBS selection window will open:

DBB – Issue
DBB – Infrastructure
DBB – Operational Information
DBB – Restriction

- To create an any type of issue, User will first need[Bk1] [KA2] [Bk3] to enter or select[Bk4] [KA5] [Bk6] Functional location on the pop-up window
- The Functional location will be displayed for selection according to the Logged in User. Once Functional location is selected[NT7] [KA8] [NT9] [KA10], the associated Functional location description should be populated automatically.
- Next Step is that User will be able to view associated Car impacted[Bk11] [KA12] [Bk13] data and associated asset in Tree format[Bk14] [KA15] [NT16] [KA17] [NT18] [KA19] [NT20]
- On further expansion of Tree (With Expand and collapse icon next to each Car Impacted and Asset in tree structure)will open the details of all Car impacted[Bk21] [KA22] and all asset associated to the selected functional location(see attached Screenshot below for detailed view)
- Car impacted[NT23] [KA24] [NT25] [KA26] is an optional picklist field . So, if the user chooses not to select any value in the Car Impacted , the User will need to select the associated asset mandatorily.
- ~~If User directly choose to select asset without Car Impacted[Bk27] [KA28] [SP29]~~ ; If the user selects an Asset without first selecting a Car Impacted value, the associated Car Impacted value linked to the selected Asset should automatically populate the 'Car Impacted' and 'Asset' fields. Please note that if the selected Asset is not linked to any Car Impacted value, the 'Car Impacted' field will remain empty both in the LBS selection window and on the Request record
- Once the user selects a valid functional location, car impacted and Asset, the user will click on the "Next" button to confirm the LBS level and land on the issue creation page.If user click on "Close" button, he will navigate back to the Request Record page selection.[VD30] [PS31]
- ~~User needs to select required fields like Functional location and Asset to click on next button otherwise validation error message will pop up.User once enter all required data and lands to issue creation page[Bk32] [Bk33] [PS34] where selected Functional location, car impacted (If any) and Asset value will be filled in automatically.~~
- The user must select the required fields, such as Functional Location and Asset, before clicking the 'Next' button; otherwise, a validation error message will appear. Once all required data is entered, the user will be directed to the Issue Creation page, where the selected Functional Location, Car Impacted (if any), and Asset values will be automatically populated.
- On the Request Creation page, if the user chooses to change any pre-selected value, they can click on any of the three fields. This action will navigate them back to the LBS Selection window, where all three fields can be modified.
- Post Creation of request, if any user chooses to update the Functional location, car impacted or Asset then he will allow to do so on an LBS selection window[Bk35] [SP36] .This is existing functionality where all backoffice users can modify the above three fields. [Bk37]

Issue Request Mandatory fields for DBB- issue creation

Wednesday, August 6, 2025 3:31 PM

The screenshot shows a web browser window for 'alstom--partial.sandbox.lightning.force.com'. The URL is 'lightning/o/Case/new?inContextOfRef=1eyJ0eXAiOiic3RhbmcRfx29iamVjdFBhZ2UiLCJhd...'. The page title is 'New Request: DBB - Issue'. A red error message box displays the text: 'An error occurred while trying to update the record. Please try again. Please, make sure to complete DBB Project, Asset ID, Title, And DBB Problem fields.' Below the message, there is a form titled 'ISSUE INFORMATION' with the following fields:

- Status: Open
- Request Record Type: DBB - Issue
- Asset: LINT-IL-02
- Functional Location: DEINVGX554002
- Functional Location Description: (empty)
- Car Impacted: (empty)

The browser's top navigation bar includes links for 'DBB', 'Assets', 'Requests', 'DBB Problems', 'DBB Projects', 'Template Items', 'Template Questions', 'Templates', 'Checklists', 'Checklist Answers', 'DBB Process', and 'More'. On the right side of the screen, there is a sidebar with various user icons and names, such as BS BHOSKA..., PM PRAKHA..., SI SINGH I..., PS PILLEY S..., KA KHANDE..., SK SINGH A..., GS GAYEN S..., MO MITRA O..., DS DAS Sa..., SC SINGH C..., GL NT N Thilaga, DA UP UPADHYA..., RY AR RAJ Yesh..., and DL DCUNH... +13.

Operational info mandatory fields

Wednesday, August 6, 2025 3:32 PM

The screenshot shows a web browser window with a red error message box. The message reads: "Error An error occurred while trying to update the record. Please try again. Please, make sure to complete DBB Problem List, Operational Info Type, Asset ID, Title, Created/Closed Date and Headcode fields." Below the message, there is a form for a "New Request: DBB - Operational Information". The form includes fields for Status (dropdown menu with "-None-"), Request Record Type (DBB - Operational Information), Asset (input field with value "UNIT-IL-04.2.1.10.1"), Functional Location (input field with value "DEINVGX554001"), Functional Location Description (empty input field), and Car Impacted (input field with value "DEINVGX554001A"). The browser's address bar shows the URL: "alstom--partial.sandbox.lightning.force.com/lightning/o/Case/new?inContextOfRef=1eyJ0eXAiOiic3RhbmcRfx29iamVjdFBhZ2UiLCJhd...". The top right corner of the screen displays a vertical column of user icons and names.

Only impact on service and DBB Priority by client is made non
mandatorily for both these types of request creation

Wednesday, August 6, 2025 3:34 PM

Approval process flow

Wednesday, August 6, 2025 3:46 PM

After issue request approval, TechStatus gets changed to - Approved , Not the Status

The screenshot shows a Salesforce lightning record page for a 'Request' object named 'Test'. The page displays the following fields:

- Case Client: LNVG
- Reported On: dibtech_PEsent
- Priority: No impact
- TechStatus: Approved
- Role: FCR Manager

A sidebar on the right shows user profiles for various users:

- NT (N Thilaga)
- CHARAN...
- SI (SINGH I...)
- PS (PILLEY S...)
- KA (KHANDE...)
- DL (DCUNH...)
- BS (BHAT Su...)
- RY (RAJ Yesha...)
- DS (DAS Sa...)
- GS (GAYEN S...)
- SK (SINGH A...)
- BS (BHOSKA...)
- PM (PRAKHA...)
- MO (MITRA O...)
- SC (SINGH C...)
- DA (DESHPA...)
- UP (UPADITY...)

The browser status bar shows the following information:

- SEA - ATH Game score
- Search bar: Search
- System tray icons: Volume, Battery, Network, etc.
- Time: 4:20 PM
- Date: 7/29/2025
- User: SINGH Inderdeep-EXT
- Volume: 17:41 / 1:52:42

Demo Comments

Wednesday, August 6, 2025 4:38 PM

DBB-2728 Demo Comment :-

- 1) User should be able to submit DBB-issue for approval even without Impact on Service and DBB Priority by client
- 2) To check all the fields that are required to submit record for approval for DBB - Issue

DBB 3224

The screenshot shows a Jira Software issue page for DBB-3224. The URL in the browser is https://jira.alstom.hub/browse/DBB-3224. The page has a blue header with the Jira Software logo and navigation links like Dashboards, Projects, Issues, Boards, Plans, AppTime, Create, and more. On the left, there's a sidebar with links for Digital Board Book, Backlog, Active sprints, Releases, Reports, Issues (which is selected), Components, and Tissue Reports. The main content area has sections for Details, Description, and Attachments. The Details section contains fields such as Type (Bug), Priority (Highest), Resolution (Done), Fix Version/s (PRJ0026273 - DS8/DACH v2), Affects Version/s (PRJ0026273 - DS8/DACH v2), Component/s (All Customers), Labels (ISTBugs), Environment (Partial), Current Status (Closed - Done), DBB Software (Community, GSI, MobileAndroid, MobileiOS, ServiceCloud), Component (DBB App Component: Request), DBB Roles (DBB - Admin Maintainer, DBB - Admin Operator, DBB - Crew Member, DBB - FCR Maintainer, DBB - FCR Operator, ... (4)), Story Points (0), CONTAINMENT (Design - Design issues), Requirement Category (8AU), Severity (Low), Sprint (PRJ0026273 - Sprint 1), and Acceptance Criteria (NA). The Description section lists three requirements: 1. User should be able to submit DBB-issue for approval even without Impact on Service and DBB Priority by client. 2. To check all the fields that are required to submit record for approval for DBB – Issue. 3. Update FDD and TDD according to Business feedback. The Attachments section has a placeholder for dropping files. The right side of the page shows People (Assignee: Sarala rani PANDA (553265), Reporter: Sarala rani PANDA (553265), Votes: 0, Watchers: 2), Dates (Created: 30-07-2025 9:00 AM, Updated: 11-08-2025 5:13 AM, Resolved: 11-08-2025 5:13 AM), and Agile (Active Sprint: PRJ0026273 - Sprint 1 ends 28-07-2025, Find on a board). The bottom of the screen shows a Windows taskbar with a search bar, a weather icon (1 cm of rain Thu), and a date/time indicator (7:33 PM 9/1/2025).

Record locking partial

Monday, July 28, 2025 3:36 PM

DBB Maintainer - able to update all 3 fields without record locking, Oper info request with closed status is **getting created**.

FCRO - Oper info with **closed status not allowed**, able to create request without those 3 fields, Record is getting locked DURING update

FCRM - able to update all 3 fields without record locking, Oper info request with closed status is **getting created**, able to create request without those 3 fields

Admin Maintainer - **Record is getting locked** for admin maintainer as well when trying to update record. (screenshot attached). I-00109127 , Oper info request with closed status is **getting created**, able to create request without those 3 fields

Adm Operator- **Record is getting locked**, Oper info with **closed status not allowed**.

The screenshot shows the Salesforce Setup interface. The top navigation bar includes 'Projects', 'Issues', 'Boards', 'Plans', 'Apptime', 'Create', and the user 'ANKIT CHAUDHARY (20185191)'. Below the header, a message states: 'It is existing validation error message, even in uat! you will get this error, not just for DBB-Operational Information type issue for also for rest of the issue types (DBB-Restriction, DBB-Issue etc) you will get same validation error message.' The main content area is titled 'alstom--partial.sandbox.my.salesforce-setup.com/lightning/setup/ObjectManager/Case/ValidationRules/03dcy000002'. The page displays a 'Case Validation Rule' for the 'Request' object. The 'Validation Rule Detail' section shows the rule name 'DBB_FCR_O_Close_Status_Restriction' and the error condition formula: AND(\$NOTVAL(DBB_Status = 'Closed'), OR(\$Profile.Name='DBB - FCR Operator', \$Profile.Name='DBB - Crew Member', \$Profile.Name='DBB - Admin Operator', \$Profile.Name='DBB - Kestrel', \$Profile.Name='DBB - Train Manager Driver'))). The error message is 'Only Alstom or its authorized representatives can close a DBB Request.' The status is 'Active'. On the left sidebar, there are sections for 'Details', 'Fields & Relationships', 'Request Page Layouts', 'Request Close Page Layouts', 'Lightning Record Pages', 'Buttons, Links, and Actions', 'Compact Layouts', 'Field Sets', and 'Object Limits'.

2728 uat bugs

Friday, August 22, 2025 4:38 PM

Please refill this error message - for admin opewrator , maintainer

2728 bug number partial

Thursday, August 28, 2025 1:18 PM

Partial-DBB 3212-This record is locked. If you need to edit it, contact your admin. is displayed when trying to edit a request

1)Login as LNVG Admin operator

2)Submit a Request by updating the below fields:

DBB Problem

Impact On Service

DBB Priority By Client

3>Edit the record, select category and click save

expected Result:

Record should be saved

Actual Result

Below error message is displayed

Review the errors on this page.

This record is locked. If you need to edit it, contact your admin.

Record locking uat issues

Tuesday, September 2, 2025 2:22 PM

LNVG Maintainer - Record locking issue is there in UAT

LNVG Admin operator - No record locking

ENNO FCRO - No Record locking

ENNO admin maintainer - record locking

ENNO Maintainer - Record locking

ENNO admin operator - No Record locking

DSB admin maintainer - Record locking is

Sfbw2 - FCRO - No record locking

SFBW2 ADMIN MAINTAINER - record locking

SFBW2 POC - Record locking is there

SFBW2 Maintainer - Record locking is there

Translation UAT

Thursday, September 4, 2025 11:49 PM

Maintainer fcrm fcro POC

2728 new bugs PARTIAL

Monday, July 28, 2025 3:36 PM

DBB Maintainer - able to update all 3 fields without record locking, Oper info request with closed status is **getting created**.

FCRO - Oper info with **closed status not allowed**, able to create request without those 3 fields, Record is getting locked DURING update

FCRM - able to update all 3 fields without record locking, Oper info request with closed status is **getting created**, able to create request without those 3 fields

Admin Maintainer - Record is getting locked for admin maintainer as well when trying to update record. (screenshot attached). I-00109127 , Oper info request with closed status is **getting created**, able to create request without those 3 fields

Adm Operator- Record is getting locked , Oper info with **closed status not allowed** .

The screenshot shows the Salesforce Setup interface. The top navigation bar includes 'Projects', 'Issues', 'Boards', 'Plans', 'Apptime', 'Create', and the user 'ANKIT CHOURHARY (20185191)'. Below the header, a message states: 'It is existing validation error message, even in uat! you will get this error, not just for DBB-Operational Information type issue for also for rest of the issue types (DBB-Restriction, DBB-Issue etc) you will get same validation error message.' The main content area is titled 'SETUP > OBJECT MANAGER' and shows the 'Request' object. On the left, a sidebar lists various setup categories like 'Details', 'Fields & Relationships', 'Request Page Layouts', 'Request Close Page Layouts', 'Lightning Record Pages', 'Buttons, Links, and Actions', 'Compact Layouts', 'Field Sets', and 'Object Limits'. The right pane displays the 'Case Validation Rule' for the 'Request' object. The rule is named 'DBB_FCR_O_Close_Status_Restriction' and is active. The 'Validation Rule Detail' section shows the 'Error Condition Formula' as: AND(\$ISICKVAL(DBB_Status = 'Closed'), OR(\$Profile.Name='DBB - FCR Operator', \$Profile.Name='DBB - Crew Member', \$Profile.Name='DBB - Admin Operator', \$Profile.Name='DBB - Kestrel', \$Profile.Name='DBB - Train Manager Driver'))). The 'Error Message' is 'Only Admin or its authorized representatives can close a DBB Request.' The 'Created By' field shows 'IT Admin' on 12/6/2024 8:01 AM, and the 'Modified By' field shows 'IT Admin' on 7/24/2025 2:01 PM.

2632 full fdd

Monday, June 23, 2025 2:49 AM

8 DBB-2632 Delete the information of the DIB integration in the description field /*Solution not approved yet- please do not review this US */

8.1 Business Process Description

Different field update on request record

8.2 Detailed Process Requirements

All the attachment link for each issue records to be migrated from DBB to GSI.

- In request verify the DIB as updated the issue description field which is mapped with DBB system.
- If request is created in GSI, the requested by field will be updated by "Alstom". Otherwise, if the request is created in DBB, it will be "DBB- created by user profile role".
- Controlled visibility for different users.
- Maintain time format and time zone for three different systems

8.4 Solution Approach

AC00: delete the information (date, time and text) from the DIB integration in the field "issue description".

Salesforce backoffice solution:

> DIB to remove description and at Salesforce end we need to verify the date time removal changes done in Issue description field.

AC01: Should be deleted the label " GSI-DIB-DBB" if the comment was done in DBB

Salesforce backoffice solution:

> DIB to remove description label "GSI-DIB-DBB" if the Comments are coming from GSI or DBB.

>In Salesforce end we need to verify the "GSI-DIB-DBB" value removal changes done in Issue description field.

AC02[Mobile + Back Office]: if the comments were updated in GSI or SES system should display "Comment updated by Maintenance Staff " + Timestamp of the change + Comment updated, or lines of comment added. Field "Issue" screenshot attached " Issue description.png"

Salesforce backoffice solution:

>Issue field to be updated with below data by DIB team:

>Hardcoded data as ("Comment updated by Maintenance Staff " + Timestamp of the change (user timezone)) + any value of Comment updated, or lines of comment added."

>"Issue" field to be Editable in DBB Salesforce during Creation and post creation.

AC03: "Reported on", "Reported at" should be displayed in the correct Date format (dd-mm-YYYY If the field is date) and if the field is time should be displayed as hh:mm:ss format. Those fields should be displayed only for Admin Maintainer, Maintainer, POC in back office. No needed for FCRO, FCRM, Train driver, Crew Member, Tech Rider nor Admin Operator (community users). For "Reported By" is equal to Alstom if the notification is created in GSI, otherwise should be "DBB" & "-"& Profile name who created the issue (for example: DBB-FCR Maintainer) in this case the reported by field is not sent to GSI

Salesforce Backoffice solution:

- "Reported on" and "Reported at" date field is a free text field in DBB should follow the timestamp format as dd-mm-YYYY hh:mm:ss in SF backoffice as UTC, however for DBB front end it will be displayed as User timezone. Once we send the data to DIB- DIB will convert into CET and send it to GSI. Similarly, when DIB receives CET date data from GSI, DIB will send the CET data to DBB and DBB will convert the date data into UTC (SF backoffice), however for DBB front end it will be displayed as User timezone.
- POC, Admin Maintainer, Maintainer should be allowed to view the "Reported on", "Reported at" and "Reported by" fields.
- FCRM, FCRO, Train driver, Crew Member and Admin Operator users should not display the field as mentioned.
- The "Reported By" field will be displayed as "Alstom", if the notification is created in GSI and if the notification is not created in GSI then the value in the "Reported by" field to be updated as "DBB- "+" Profile name of logged in user.

AC04: Notification creation timestamp is different in GSI compared with issue creation in DBB INC4814292 -. [\[VD1\]](#) [\[SP2\]](#) [\[VD3\]](#) The issue should be fixed for all timestamp between GSI-DBB: Required start/End date, Malfunction start /Malfunction End, "Reported on", "Reported at", etc

Salesforce Backoffice solution:

- Please note that the incident is created and it is to be implemented by RUN time.
- Timestamp to be mapped and maintain the Users timezone for viewing purpose.
- The format should be maintained as dd-mm-YYYY hh:mm:ss for all the date fields required start/End date, Malfunction start /Malfunction End, "Reported on", "Reported at", etc.
- If the request creation happens in GSI - GSI will track the user timezone, however CET timezone will be shared with DIB

(Below information to be updated as the topic is TBD)

(DIB will send the CET time zone to DBB

Here, DBB will receive data in CET and convert it into UTC however, DBB will show user timezone on frontend

Ex: if issue is created by CET user in GSI and user in DBB from BST timezone views this issue, the issue date time value should reflect in BST timezone.

During issue creation DBB should be aligned with timezone of user, DBB will convert into UTC and send it to DIB

DIB will convert UTC into CET and send it to GSI

GSI will store back as CET and show frontend user the users timezone.)

AC05: If the malfunction start is empty in DBB then this should be empty in GSI (bidirectional interface)

Salesforce Backoffice solution:

Issue Creation Scenario: In DBB-When any ISSUE is created with malfunction start date empty, GSI will update the date as Creation date. hence Malfunction start date will be issue creation date in DBB and in GSI also and vice versa.

Update Scenario: Data updated in "Malfunction start date" in DBB salesforce should update back in the GSI system. If the date is entered manually in DBB then GSI should be updated with the new date. If date is made empty manually in DBB, then in GSI Malfunction the start date should be empty. If the date is entered from GSI, then DBB should display that date. The last update in this field should be determined by the latest date and time.

Update Scenario: Data updated in "Malfunction start date" in DBB salesforce should update back in the GSI system. If the date is entered manually in DBB then GSI should be updated with the new date. If date is made empty manually in DBB, then in GSI Malfunction the start date should be empty. If the date is entered from GSI, then DBB should display that date. The last update in this field should be determined by the latest date and time.

Updates made to the Malfunction Start field in DBB will be reflected in GSI.

Updates made to the Malfunction Start field in GSI will be reflected in DBB.

2632 story imp points

Monday, June 23, 2025 3:14 PM

- The "Reported By" field will be displayed as "Alstom", if the notification is created in GSI and if the notification is not created in GSI then the value in the "Reported by" field to be updated as "DBB- "+ Profile name of logged in user.
- If the request creation happens in GSI - GSI will track the user timezone, however CET timezone will be shared with DIB

2632 TCs Acs Wise

Tuesday, June 24, 2025 3:01 PM

- Software Testing Test Cases for AC01 - DIB Integration - Delete Label GSI-DIB-DBB from Issue Description

Positive Test Cases

Test Case 007

Test Case Name: Verify deletion of label GSI-DIB-DBB when comment source is DBB

AC Number: AC01

Prerequisite: Issue description contains label GSI-DIB-DBB, comment is from DBB

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Login to Salesforce Backoffice.

Navigate to Issue Records screen.

Search for issue record containing label GSI-DIB-DBB.

Confirm comment source is DBB.

Wait for DIB integration to process the deletion.

Refresh the issue record.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

Comment source identified as DBB.

DIB integration completes deletion.

Label GSI-DIB-DBB removed from issue description.

Pass/Fail Status:

Comments: Positive Test Case

Test Case 008

Test Case Name: Verify deletion of label GSI-DIB-DBB when comment source is GSI

AC Number: AC01

Prerequisite: Issue description contains label GSI-DIB-DBB, comment is from GSI

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Login to Salesforce Backoffice.

Navigate to Issue Records screen.

Search for issue record containing label GSI-DIB-DBB.

Confirm comment source is GSI.

Wait for DIB integration to process the deletion.

Refresh the issue record.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

Comment source identified as GSI.

DIB integration completes deletion.

Label GSI-DIB-DBB removed from issue description.

Pass/Fail Status:

Comments: Positive Test Case

Test Case 009

Test Case Name: Verify no deletion when label GSI-DIB-DBB not present

AC Number: AC01

Prerequisite: Issue description does not contain GSI-DIB-DBB label

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Login to Salesforce Backoffice.

Navigate to Issue Records screen.

Search for issue record.

Confirm label GSI-DIB-DBB is not present.

Wait for DIB integration.

Refresh the issue record.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

Label not found in issue description.

DIB integration completes.

No changes performed.

Pass/Fail Status:

Comments: Positive Test Case

Negative Test Cases

Test Case 010

Test Case Name: Verify behavior when DIB integration fails for label deletion

AC Number: AC01

Prerequisite: DIB service is offline, issue contains label GSI-DIB-DBB

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Login to Salesforce Backoffice.

Navigate to Issue Records screen.

Search for issue record containing label GSI-DIB-DBB.

Trigger DIB integration failure.

Refresh issue record.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

DIB integration fails.

Label GSI-DIB-DBB remains present.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 011

Test Case Name: Verify deletion attempt with unauthorized user role

AC Number: AC01

Prerequisite: User without permission tries to verify deletion

Customer Name: Alstom

Role: Unauthorized User

Test Steps:

Login to Salesforce Backoffice with unauthorized role.

Navigate to Issue Records screen.

Try to verify issue description field.

Expected Result:

User is logged in.

Access denied.

Permission error displayed.

Pass/Fail Status:

Comments: Negative Test Case

- [View Ankit's profile](#)
Ankit Choudhary 1:35 PM

-
-
-

No changes performed.

Pass/Fail Status:

Comments: Positive Test Case

Negative Test Cases

Test Case 010

Test Case Name: Verify behavior when DIB integration fails for label deletion

AC Number: AC01

Prerequisite: DIB service is offline, issue contains label GSI-DIB-DBB

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Login to Salesforce Backoffice.

Navigate to Issue Records screen.

Search for issue record containing label GSI-DIB-DBB.

Trigger DIB integration failure.

Refresh issue record.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

DIB integration fails.

Label GSI-DIB-DBB remains present.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 011

Test Case Name: Verify deletion attempt with unauthorized user role

AC Number: AC01

Prerequisite: User without permission tries to verify deletion

Customer Name: Alstom

Role: Unauthorized User

Test Steps:

Login to Salesforce Backoffice with unauthorized role.

Navigate to Issue Records screen.

Try to verify issue description field.

Expected Result:

User is logged in.

Access denied.

Permission error displayed.

Pass/Fail Status:

Comments: Negative Test Case

Software Testing Test Cases for AC02 - Issue Field Update with Maintenance Staff Comments

Positive Test Cases

Test Case 012

Test Case Name: Verify issue field update when comments added from GSI

AC Number: AC02

Prerequisite: Comment added from GSI system

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Login to Salesforce Backoffice.

Navigate to Issue Records screen.

Search for issue record.

Verify comment added from GSI.

Wait for DIB integration to update issue field.

Refresh issue record.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

Comment source identified as GSI.

DIB updates issue field.

Issue field updated with "Comment updated by Maintenance Staff + Timestamp + Comment content."

Test Case 013

Test Case Name: Verify issue field update when comments added from SES

AC Number: AC02

Prerequisite: Comment added from SES system

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Login to Salesforce Backoffice.

Navigate to Issue Records screen.

Search for issue record.

Verify comment added from SES.

Wait for DIB integration to update issue field.

Refresh issue record.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

Comment source identified as SES.

DIB updates issue field.

Issue field updated with "Comment updated by Maintenance Staff + Timestamp + Comment content."

Negative Test Cases

Test Case 014

Test Case Name: Verify behavior when DIB integration fails during issue field update

AC Number: AC02

Prerequisite: DIB service is offline

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Add comment in GSI or SES system.

Simulate DIB integration failure.

Refresh issue record in Salesforce.

Expected Result:

Comment added.

DIB integration fails.

Issue field not updated in Salesforce.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 015

Test Case Name: Verify issue field update failure with invalid timestamp format

AC Number: AC02

Prerequisite: DIB sends invalid timestamp format

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Add comment in GSI or SES system.

Simulate DIB sending invalid timestamp format.

Refresh issue record in Salesforce.

Expected Result:

Comment added.

Invalid timestamp received.

Issue field update fails with error or shows invalid data.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 016

Test Case Name: Verify issue field update restricted for unauthorized user

AC Number: AC02

Prerequisite: Unauthorized user attempts to edit issue field post-creation

Customer Name: Alstom

Role: Unauthorized User

Test Steps:

Login with unauthorized role.

Attempt to edit issue field in Salesforce.

Expected Result:

User is logged in.

Access denied error for editing issue field.

Pass/Fail Status:

Comments: Negative Test Case

From <<https://www.linkedin.com/messaging/thread/2-YjFmODA5OGYtOTQ1OC00ZjU2LTkyODktNjcyZTdiNDBkNmQ5XzAxMA==/>>

2632 AC 03

Wednesday, June 25, 2025 2:59 PM

Software Testing Test Cases for AC03 - Reported On/At/By Fields Format and Access Control

Positive Test Cases

Test Case 014

Test Case Name: Verify "Reported On" and "Reported At" format for Admin Maintainer

AC Number: AC03

Prerequisite: Issue created from GSI or DBB

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Login to Salesforce Backoffice as Admin Maintainer.

Navigate to Issue Records screen.

Search for issue record.

Verify "Reported On" and "Reported At" fields are displayed.

Verify format is dd-mm-YYYY hh:mm:ss.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

"Reported On" and "Reported At" fields visible.

Fields correctly displayed in dd-mm-YYYY hh:mm:ss format.

Pass/Fail Status:

Comments: Positive Test Case

Test Case 015

Test Case Name: Verify "Reported By" value when created from GSI

AC Number: AC03

Prerequisite: Issue created from GSI

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Login to Salesforce Backoffice as Admin Maintainer.

Navigate to Issue Records screen.

Search for issue created via GSI.

Verify "Reported By" field.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

"Reported By" field shows value "Alstom".

Pass/Fail Status:

Comments: Positive Test Case

Test Case 016

Test Case Name: Verify "Reported By" value when created from DBB

AC Number: AC03

Prerequisite: Issue created from DBB by profile FCR Maintainer

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Login to Salesforce Backoffice as Admin Maintainer.

Navigate to Issue Records screen.

Search for issue created via DBB.

Verify "Reported By" field.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

"Reported By" field shows value "DBB-FCR Maintainer".

Pass/Fail Status:

Comments: Positive Test Case

Test Case 017

Test Case Name: Verify fields not displayed for unauthorized roles (Train Driver)

AC Number: AC03

Prerequisite: Login as Train Driver

Customer Name: Alstom

Role: Train Driver

Test Steps:

Login to Salesforce Backoffice as Train Driver.

Navigate to Issue Records screen.

Search for any issue record.

Verify absence of "Reported On", "Reported At", and "Reported By" fields.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

"Reported On", "Reported At", and "Reported By" fields are not visible.

Pass/Fail Status:

Comments: Positive Test Case

Negative Test Cases

Test Case 018

Test Case Name: Verify incorrect date format from DBB frontend

AC Number: AC03

Prerequisite: DBB sends invalid date format

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Create issue in DBB with invalid timestamp format.

Sync data with DIB.

Refresh Salesforce Backoffice issue record.

Expected Result:

Issue created.

DIB fails to convert invalid date.

Salesforce displays error or incorrect format visible.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 019

Test Case Name: Verify access denied to restricted roles for Reported fields

AC Number: AC03

Prerequisite: Login as Crew Member

Customer Name: Alstom

Role: Crew Member

Test Steps:

Login to Salesforce Backoffice as Crew Member.

Navigate to Issue Records screen.

Attempt to view "Reported On", "Reported At", "Reported By" fields.

Expected Result:

User is logged in.

Issue Records screen displayed.

"Reported On", "Reported At", "Reported By" fields not accessible.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 020

Test Case Name: Verify system behavior when timezone conversion fails

AC Number: AC03

Prerequisite: DIB fails to convert CET to UTC properly

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Simulate CET to UTC conversion failure during sync.

Refresh issue record in Salesforce.

Expected Result:

Conversion error logged.

"Reported On" and "Reported At" show incorrect timestamps.

Pass/Fail Status:

Comments: Negative Test Case

From <<https://www.linkedin.com/messaging/thread/2-YjFmODA5OGYtOTQ1OC00ZjU2LTkyODktNjcyZTdiNDBkNmQ5XzAxMA==/>>

2632 AC04

Wednesday, June 25, 2025 5:13 PM

- Software Testing Test Cases for AC04 - Timestamp Synchronization Between GSI, DIB, DBB and Salesforce

Positive Test Cases

Test Case 021

Test Case Name: Verify timestamp format during issue creation in DBB for local user timezone

AC Number: AC04

Prerequisite: Issue created in DBB by BST user

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Login to DBB as BST timezone user.

Create a new issue with start/end date, malfunction start/end, reported on, reported at.

Verify frontend displays timestamp in user's local BST timezone.

Expected Result:

User logged into DBB.

Issue created successfully.

All date/time fields displayed in BST (user's timezone).

Pass/Fail Status:

Comments: Positive Test Case

Test Case 022

Test Case Name: Verify timestamp conversion from DBB UTC to DIB CET during sync

AC Number: AC04

Prerequisite: Issue created in DBB

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Create issue in DBB.

Sync data from DBB to DIB.

Verify timestamp converted from UTC (DBB) to CET (DIB).

Expected Result:

Issue created in DBB.

Data synced successfully to DIB.

All date/time fields stored as CET in DIB.

Pass/Fail Status:

Comments: Positive Test Case

Test Case 023

Test Case Name: Verify timestamp conversion from GSI to DBB via DIB

AC Number: AC04

Prerequisite: Issue created in GSI by CET timezone user

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Create issue in GSI by CET user.

Sync data to DIB.

Sync data to DBB.

Verify frontend shows issue in BST timezone for DBB BST user.

Expected Result:

Issue created in GSI.

Data flows to DIB (CET).

DBB frontend converts and displays fields in BST for BST user.

Pass/Fail Status:

Comments: Positive Test Case

Test Case 024

Test Case Name: Verify timestamp format in Salesforce Backoffice

AC Number: AC04

Prerequisite: Data received in Salesforce via DIB

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Sync issue data from DBB → DIB → Salesforce.

Verify that Salesforce stores timestamps in UTC.

Verify format is dd-mm-YYYY hh:mm:ss in Salesforce.

Expected Result:

Data sync successful.

Salesforce stores UTC format.

All date/time fields correctly displayed as dd-mm-YYYY hh:mm:ss.

Pass/Fail Status:

Comments: Positive Test Case

Negative Test Cases

Test Case 025

Test Case Name: Verify system behavior for invalid timezone mismatch between GSI and DBB

AC Number: AC04

Prerequisite: Invalid timezone mapping during sync

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Create issue in GSI with invalid timezone setup.

Trigger sync to DBB.

Check Salesforce records after sync.

Expected Result:

Data sync fails or generates error.

Salesforce displays error message or shows incorrect timestamp.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 026

Test Case Name: Verify behavior when DIB fails to convert UTC to CET

AC Number: AC04

Prerequisite: Simulate DIB timezone conversion failure

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Simulate conversion failure at DIB level.

Refresh Salesforce records.

Expected Result:

Conversion failure logged.

Salesforce timestamps remain incorrect or incomplete.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 027

Test Case Name: Verify behavior when DBB frontend displays wrong user timezone

AC Number: AC04

Prerequisite: User changes device timezone but DBB frontend fails to update

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Change user's local device timezone.

Refresh DBB frontend.

Validate timestamps displayed.

Expected Result:

DBB incorrectly continues showing old timezone.

Timestamp mismatch observed.

Pass/Fail Status:

Comments: Negative Test Case

- [View Ankit's profile](#)



[Ankit Choudhary](#) 4:49 PM

-
-
- Positive Test Cases

Test Case 028

Test Case Name: Verify end-to-end timestamp synchronization for long sync chain (GSI → DIB → DBB → Salesforce)

AC Number: AC04

Prerequisite: Issue created in GSI (CET user)

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Create issue in GSI (CET timezone user).

Allow full sync: GSI → DIB → DBB → Salesforce.

Verify timestamps in Salesforce for fields: Start date, End date, Malfunction Start/End, Reported On/At.

Expected Result:

Issue created and fully synced.

Salesforce stores all timestamps correctly in UTC.

Format shown as dd-mm-YYYY hh:mm:ss for all fields.

Pass/Fail Status:

Comments: Positive Test Case

Test Case 029

Test Case Name: Verify DBB timezone update reflects immediately on frontend

AC Number: AC04

Prerequisite: DBB user changes timezone preference

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Login to DBB frontend.

Change user timezone setting to IST.

Refresh frontend.

Verify all timestamps displayed per updated IST timezone.

Expected Result:

User timezone updated.

Frontend shows correct updated timezone in real time.

Pass/Fail Status:

Comments: Positive Test Case

Test Case 030

Test Case Name: Verify correct timestamp display for daylight saving time change

AC Number: AC04

Prerequisite: DST period change simulation

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Create issue before DST shift in GSI.

Wait for DST transition.

Sync data to DBB and Salesforce.

Verify timestamps are accurately adjusted post-DST.

Expected Result:

DST shift handled correctly.

Timestamps adjusted as per new offset.

Pass/Fail Status:

Comments: Positive Test Case

Negative Test Cases

Test Case 031

Test Case Name: Verify Salesforce handles future invalid timestamps (date > system date)

AC Number: AC04

Prerequisite: Issue created with future date beyond allowed limit

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Create issue in DBB with timestamp 10 years in the future.

Sync data through DIB into Salesforce.

Validate system behavior.

Expected Result:

Salesforce flags invalid timestamp.

Sync error or validation error shown.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 032

Test Case Name: Verify DBB frontend behavior when user timezone is corrupted

AC Number: AC04

Prerequisite: Corrupted timezone profile for DBB user

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Corrupt user timezone config.

Login to DBB frontend.

Observe displayed timestamps.

Expected Result:

Frontend unable to resolve timezone.

Default UTC or error placeholder shown.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 033

Test Case Name: Verify handling when timestamp field value is empty/null in DBB

AC Number: AC04

Prerequisite: Issue created with missing malfunction start date

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Create issue in DBB leaving malfunction start empty.

Sync through DIB.

Verify Salesforce record.

Expected Result:

Sync handles missing field gracefully.

Field remains blank in Salesforce without sync error.

Pass/Fail Status:

Comments: Negative Test Case

1. Login to DBB as FCRM
2. Navigate to the Request tab
3. Click on "New" to create a Restriction record
4. Select 'DBB-Restriction' Record Type.
5. Enter required details
6. Click "Save"

1. User successfully logs into DBB as FCRM.
2. Request tab is displayed.
3. Request record types should be displayed.
4. Restriction form opens.
5. User can enter details without errors.
6. Restriction is saved, and a confirmation message appears.

Malfunction start test cases

Monday, August 25, 2025 2:56 AM

- 1.Login to DBB as FCRM.
- 2.Navigate to Request Object.->Click New.
- 3.Select DBB-Issue Record Type.
- 4.Fill in the required details and Navigate to the Category field .
- 5.Select the picklist value: -" LNVG-A-Failure: The operability of the trainset is no longer guaranteed " in category field
6. Save the record.

1. Successfully logged into DBB as FCRM.
2. Request Object page is displayed, and a New request creation is initiated.
3. DBB-Issue Record Type is selected.
4. Details are filled in successfully and the Category field is displayed.
5. The Picklist value -" LNVG-A-Failure: The operability of the trainset is no longer guaranteed" is selected.
6. Record is created successfully.

Ac05

Monday, August 25, 2025 3:49 AM

Test case Name – Create Issue with Populated Malfunction Start in DBB

Prerequisite – DBB system is up and connected to GSI.

Test Steps –

1. Login to DBB as FCRM.
2. Navigate to Request object → click New.
3. Select DBB-Issue record type.
4. Fill all required details; in Additional Information, click Malfunction Start.
5. Enter a valid past date/time (e.g., yesterday 10:00).
6. Save the Issue record.
7. Check the corresponding Issue in GSI.

Expected Result –

1. Successfully logged into DBB as FCRM.
2. Request page opens and new request creation starts.
3. DBB-Issue record type is selected.
4. Mandatory details captured; Malfunction Start field is available.
5. System accepts the provided valid date/time.
6. Issue is created successfully with Malfunction Start = entered value.
7. GSI shows the same Malfunction Start value; no override to creation date.

comment – Positive Test Case

Test case Name – Create Issue with Start & End Empty → Auto-fill to Created On

Prerequisite – DBB↔GSI connectivity healthy.

Test Steps –

1. Login to DBB as FCRM.
2. Request → New → select DBB-Issue.
3. Fill all mandatory fields.
4. In Additional Information, leave both Malfunction Start and Malfunction End empty.
5. Save the Issue record.
6. Open the same Issue in GSI and observe both fields.
7. Re-open the Issue in DBB after sync.

Expected Result –

1. Login successful.
2. New Issue flow begins.
3. Record type selected correctly.
4. Start and End left blank without client-side error.
5. Issue created successfully.
6. In GSI, Start and End are auto-populated to Request Created on Date/Time.
7. DBB reflects the identical values after synchronization.

comment – Positive Test Case



Test case Name – Update Malfunction Start in DBB → Propagates to GSI

Prerequisite – Existing Issue already synced to GSI.

Test Steps –

1. Login to DBB with edit access.
2. Open an existing Issue.
3. In Malfunction Start, set a new valid date/time (T1).
4. Save the record.
5. Open the Issue in GSI.
6. Compare the Malfunction Start value between systems.

Expected Result –

1. Login successful.
2. Issue details page opens.
3. New date/time accepted by DBB.
4. Record saved without error; DBB shows Start = T1.
5. After sync, GSI shows Start = T1.
6. Values match in both systems.

comment – Positive Test Case



Test case Name – Clear Malfunction Start in DBB → Reset to Request Created On

Prerequisite – Existing Issue with Start populated.

Test Steps –

1. Login to DBB with edit access.
2. Open the Issue and navigate to Malfunction Start.
3. Remove the value (blank).
4. Save the record.
5. Open the record in GSI and check the field.
6. Re-open in DBB after sync.

Expected Result –

1. Login successful.
2. Issue available for edit.
3. Field cleared successfully.
4. Save completes without validation error.
5. GSI shows Malfunction Start = Request Created on Date/Time.
6. DBB shows the same value after round-trip.

comment – Positive Test Case



Test case Name – Update Malfunction Start in GSI → Reflects in DBB

Prerequisite – GSI allows editing; integration up.

Test Steps –

1. Open the Issue in GSI.
2. Change Malfunction Start to a new valid time (T2).
3. Save in GSI.
4. After sync, open the Issue in DBB.
5. Compare values.

Expected Result –

1. GSI record opens successfully.
2. Value updated to T2 and saved.
3. Sync completes.
4. DBB shows Malfunction Start = T2.
5. Both systems display the same value.

comment – Positive Test Case



Test case Name – Conflict: DBB later update wins

Prerequisite – Same Issue accessible in both systems.

Test Steps –

1. In GSI, set Malfunction Start = T1 and save.
2. Confirm DBB shows T1 after sync.
3. In DBB, update Malfunction Start = T2 ($T2 > T1$) and save.
4. Check GSI.
5. Verify DBB again.

Expected Result –

1. GSI accepts T1.
2. DBB syncs to T1.
3. DBB saves to T2 without error.
4. GSI updates to T2.
5. Final value in both systems is T2 (latest update wins).

comment – Positive Test Case



Test case Name – Conflict: GSI later update wins

Prerequisite – Same Issue accessible in both systems.

Test Steps –

1. In DBB, set Malfunction Start = T1 and save.
2. Confirm GSI shows T1 after sync.
3. In GSI, update Malfunction Start = T2 ($T2 > T1$) and save.
4. Check DBB.
5. Re-check GSI.

Expected Result –

1. DBB accepts T1.
2. GSI syncs to T1.

3. GSI saves T2 successfully.
4. DBB updates to T2.
5. Final value in both systems is T2 (latest update wins).

comment – Positive Test Case



Test case Name – Helptext visible on Malfunction Start (DBB UI)

Prerequisite – UI helptext deployed.

Test Steps –

1. Login to DBB.
2. Start a New DBB-Issue.
3. Locate Malfunction Start field.
4. Hover/click the help icon next to the field.

Expected Result –

1. Login successful.
2. New request creation form displayed.
3. Field is visible in Additional Information.
4. Helptext appears and reads: “If Malfunction start date is empty, it will be updated with Request Created on Date.”

comment – Positive Test Case



Test case Name – Invalid date format is rejected (DBB)

Prerequisite – Client/server validation enabled.

Test Steps –

1. Start new DBB-Issue creation.
2. In Malfunction Start, type an invalid value (e.g., 32/13/2025 25:61).
3. Click Save.

Expected Result –

1. Form loads normally.
2. System detects invalid format.
3. Validation error displayed; record not saved; no sync triggered.

comment – Negative Test Case



Test case Name – Future date beyond policy is blocked

Prerequisite – Business rule restricting far-future dates (configure per org).

Test Steps –

1. Create or edit an Issue in DBB.

2. Set Malfunction Start to a far future date/time (e.g., +5 years).

3. Click Save.

Expected Result –

1. Form available for edit.

2. Input accepted into the field.

3. Save is blocked with policy message (if rule exists). If no rule, record saves and later GSI shows the same value.

comment – Negative Test Case (policy-dependent)

3M

Test case Name – Permission negative: Read-only user cannot edit Start

Prerequisite – A profile without edit access to Malfunction Start.

Test Steps –

1. Login to DBB as a read-only user.

2. Open an existing Issue.

3. Attempt to edit Malfunction Start and save.

Expected Result –

1. Login succeeds.

2. Issue opens.

3. Field is read-only or save fails with insufficient privileges; no change propagated; GSI unchanged.

comment – Negative Test Case

3M

Test case Name – Integration failure during DBB update is handled gracefully

Prerequisite – Ability to simulate GSI outage/connector pause.

Test Steps –

1. In DBB, edit an Issue and set Malfunction Start = T3.

2. Before sync, simulate GSI down (disconnect/disable integration).

3. Save the Issue in DBB.

4. Observe sync/queue status.

5. Restore integration and monitor retry.

6. Verify value in GSI.

Expected Result –

1. DBB accepts T3 and saves locally.

2. Sync attempt fails gracefully; status shows queued/failed-to-deliver without data corruption.

3. No partial write appears in GSI while down.

4. After restore, queued message retries automatically.

5. GSI finally shows Malfunction Start = T3; DBB and GSI match.

comment – Negative Test Case (resilience)

3M

Test case Name – Clear Malfunction Start in GSI → Reset to Request Created On

From <<https://www.linkedin.com/messaging/thread/2-ODY1OWY3MGItMGNiZC00OGQ4LWE5NWMtMTg3NDU4NmE1NjVhXzEwMA==/>>

Bug

Sunday, August 31, 2025 11:37 PM

2632

1. Login to GSI as Operator.
2. Create a new Issue, fill all mandatory fields, and leave Malfunction Start empty.
3. Save the Issue and note the Request Created on Date/Time.
4. Verify the Issue in GSI shows Malfunction Start = Request Created on Date/Time.
5. Login to DBB and search for the same Issue.
6. Open the Issue and check Malfunction Start.

From <<https://www.linkedin.com/messaging/thread/2-ODcxNTkwY2UtZmRkNS00MjRkLWFmYmMtZmlxMzAzN2M2ODQ0XzAxMA==/>>

Alstom project

Tuesday, August 5, 2025 4:36 PM

[ISnT - Capgemini Project - Salesforce - All Documents](#)

Production Link

Tuesday, June 3, 2025 2:45 PM

<https://alstom.lightning.force.com/one/one.app>

Salesforce UAT

Thursday, September 11, 2025 2:24 AM

<https://alstomgroup.sharepoint.com/sites/C2MDocuments/Shared%20Documents/Forms/AllItems.aspx?id=%2Fsites%2FC2MDocuments%2FShared%20Documents%2FPRJ0026273%20%2D%20Next%20release%20for%20Germany%20and%20DSB%2FWP07%20%2D%20Integration%20Testing&viewid=1d68d576%2D8604%2D433d%2Db55a%2D88cdf6b43080>

With All profiles

Thursday, February 6, 2025 7:46 PM

SELECT Id,Name,Profile__Name__c FROM User

The screenshot shows a browser window with multiple tabs open. The active tab is titled "Salesforce inspector" and has the URL "chrome-extension://aodjmnfhjibkcdimpodiifdnncaafh/data-export.html?host=alstom--partial.sandbox.my.salesforce.com". The page displays a query result for all users in the database. The query is:

```
SELECT Id,Name,Profile__Name__c FROM User
```

The results table has columns for Id, Name, and Profile__Name__c. The "Export" button is highlighted with a green arrow pointing to it.

User	Name	Profile__Name__c
User	0051X000000C8B01CQ0A1	LNVG FCR Operator
User	0051X000000C8B01RQ0A1	LNVG Train manager driver
User	0051X000000C8B01WQ0A1	LNVG Crew member
User	0051X000000C8B01gQ0A1	LNVG Admin Operator
User	0051X000000C8B0mQAD	POC LNVG BU
User	0051X000000C8BaPQ0A1	Test SF Maintainer LNVG
User	0051X000000C8BaJQ0A1	New FCRM LNVG
User	0051X000000C8BLNQ0A1	Pravin Kumar
User	0051X000000C8BaYFQ0A1	FCRM LNVG Alstom
User	0051X000000C8B03Q0A1	POC LNVG Alstom
User	0051X000000C8B04Q0A0	FCRO LNVG Alstom
User	0051X000000C8B06Q0A1	POC Business User
User	0051X000000C8B0nQ0A1	FCRM Business User
User	0051X000000C8B0sQ0A1	FCRO Business User1
User	0051X000000C8B0tQ0A1	FCRO Business User2
User	0051X000000C8B0zQ0A1	Jasper Zhou
User	0051X000000C8B0zQ0A1	Priyanka YADAV
User	0051X000000C8BwtfQ0A1	Salesforce user FCRM
User	0051X000000C8Bwm0Q0A1	SF EMS contact
User	0051X000000C8BwxQ0A1	FCRM LNVG SF
User	0051X000000C8Bxv0Q0A1	DBB Azure Integration

Exported 84622 record(s).

With only specific profile

```
SELECT Id,Name,Profile Name FROM User WHERE Profile_Name__c ='DBB Maintainer'
```

DBB - Person on Charge

```
SELECT Id,Name,Profile_Name__c, Client__c FROM User WHERE Profile_Name__c ='DBB - FCR Maintainer'
```

```
SELECT Id,Name,Profile_Name__c, Client__c,Username,Email FROM User WHERE Name LIKE 'Project%'
```

For ENNO Clients

Monday, February 10, 2025 2:04 PM

```
SELECT Id,Name,Profile__Name__c,Client__c FROM User WHERE Client__c = 'ENNO'  
  
SELECT Id,Name,Profile__Name__c,Email , Client__c FROM User WHERE Client__c = 'ENNO' AND  
Profile__Name__c ='DBB - Admin Operator'
```

Contacts Fetch

Friday, February 14, 2025 12:53 PM

```
select id,name from contact where accountid='001D000000pq1GclAI'
```

```
select id from user where Profile_Name__c = 'C2M Portal Plus Login' and ContactId !=null
```

To fetch a user with a contact name with a particular profile.

1756 Query - DBB PROBLEM

Thursday, May 15, 2025 1:45 PM

```
SELECT Id,Name,ProblemCode__c,DamageCodeGroup__c,Asset__r.DBBAsetUniqueName__c FROM  
DBBJunctionProblem__c WHERE ProblemCode__c  
IN('BF01','CA01','CB01','CC01','DD01','ED01','EE01','EF01','FB01','FC01','GB01','GC01','GD01','HB01','HC0  
1','JB01','JD01','JC01','KB01','KC01','LB01','LD01','SY01') AND DBB_Project__c ='DSB'
```

Production Environment access

Tuesday, September 23, 2025 4:45 PM

Pending Requests

<https://alstom.lightning.force.com/lightning/page/home>

Alstom email address

ankit.choudhary-ext@alstomgroup.com
Pswd - Laptop666612@ (jusrejWbjm-1d)

New Alstom Id - 201085191

UAT User name - ankit.chaudhary-ext@alstomgroup.com.uat1

Watermelon1234#

- UAT Password (1 july)

From <[**Partial User Name -**](https://euc-onenote.officeapps.live.com/o/onenoteframe.aspx?ui=en-US&rs=en-US&wopisrc=https%3A%2F%2Fcapgemini-my.sharepoint.com%2Fpersonal%2Fankit_a_choudhary_capgemini_com1%2Fvti_bin%2Fwopi.ashx%2Ffolders%2F7ffa445b7b2640fc80429eb129ed618d&wdorigin=AuthPrompt.Sharepoint&wdenableroaming=1&mscc=1&wdodb=1&hid=DF63B8A1-C0E1-D000-85C9-3F4E6E3358D3.0&uih=sharepointcom&wdlcid=en-US&dchat=1&sc=%7B%22pmo%22%3A%22https%3A%2F%2Fcapgemini-my.sharepoint.com%22%2C%22pmshare%22%3Atrue%7D&wdhostclicktime=1754293936962&jsapi=1&jsapiver=v1&newsession=1&corrid=26d3f58e-3bfc-ec38-2cfe-8e313bbd5978&usid=26d3f58e-3bfc-ec38-2cfe-8e313bbd5978&sftc=1&sams=1&ats=PairwiseBroker&cac=1&mtf=1&sfp=1&hch=1&hwfh=1&uihit=docaspx&muv=1&wdredirectionreason=Force_SingleStepBoot&rct=Normal&ctp=LeastProtected&afdflight=18></p></div><div data-bbox=)

ankit.chaudhary-ext@alstomgroup.com.partial
Pswd - Password1234# (22 oct)

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Translation sheet link

Thursday, October 30, 2025 6:02 PM

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