

Alstom project overview video link

Tuesday, January 7, 2025 10:14 AM

The screenshot shows the Alstom Chatter Home page in a web browser. The top navigation bar includes links for DBB, Assets, Requests, DBB Problems, DBB Projects, DBB Process, Vehicle Returns, Template Items, Template Questions, Templates, Checklists, Checklist Answers, DBB Documents, and more. A search bar is at the top right. The main content area has a placeholder 'Share an update...' and a 'Sort by' dropdown set to 'Top Posts'. Below this is a decorative graphic of mountains and clouds. A message at the bottom says 'Stay tuned for highlights' and 'As things heat up in Chatter, updates from everywhere appear here.' To the right is an 'Einstein Recommendations' sidebar with three user profiles: 'wallCom' (Popular user), 'tanvi paramar' (joined in the last week), and 'nupur arora' (joined in the last week). Below this is a large dark panel with the initials 'NA' and 'SB' in white circles, with the names 'Ankem, Navya Moulika' and 'Bhat, Sudeep' respectively.

The screenshot shows a Microsoft Excel spreadsheet titled 'ALSTOM'. The spreadsheet contains a table of test cases for 'Vehicle Return' generation. The table has columns for Test ID, Test name, Test Description, Test Type, Test Name, Date of Test, and Reviewer. The table lists 10 test cases, each with a status column showing 'PASSED' or 'NOT RUN'. The screenshot is taken in full-screen mode, with the Windows taskbar visible at the bottom.

screenshots

Tuesday, January 7, 2025 1:54 PM

The screenshot shows a Salesforce Lightning page for a 'Vehicle Return' record. The URL in the browser is alstom--partial.sandbox.lightning.force.com/lightning/r/Vehicle_Return__c/a21bg000000CNYAAW/view. The page title is 'Sandbox: Partial | Log out'. The top navigation bar includes links for Capgemini, Salesforce Apex-Tri..., 36 Trigger Scenarios..., Important Trigger S..., Strivers A2Z DSA Co..., Omniscript Design..., HTTP response stat..., and All.

The main content area displays the vehicle return details:

Field	Value
Vehicle Return ID	VR-0001463
Planned Start Date	2025-01-01T09:17:00.000Z
Real Start date	2025-01-01T09:17:00.000Z
Confirmation by FCRO	
Vehicle Ready for Operation Timestamp	
Return to Operation date	
Planned End Date	2025-01-01T09:17:00.000Z
Real End date	
Confirmation on Depot	
Status	Draft
Sub Status	
Functional Location	(Color-coded icons: blue, red, green, yellow)

Below the table, there are tabs for 'Related' and 'Details', with 'Details' being the active tab. There are also 'Follow' and 'Edit' buttons on the right side of the header.

Practice

Tuesday, January 7, 2025 3:25 PM

Created

VR-0001465 - (Created by own - 7 Jan - 2PM)

From <https://alstom--partial.sandbox.lightning.force.com/lightning/r/Vehicle_Return_c/a21bg000000CO3NAAW/view>

VR-0001466 (Created by LNVG User with Sudeep , 8pm ,7 Jan)

VO-0083970- Vehicle Order

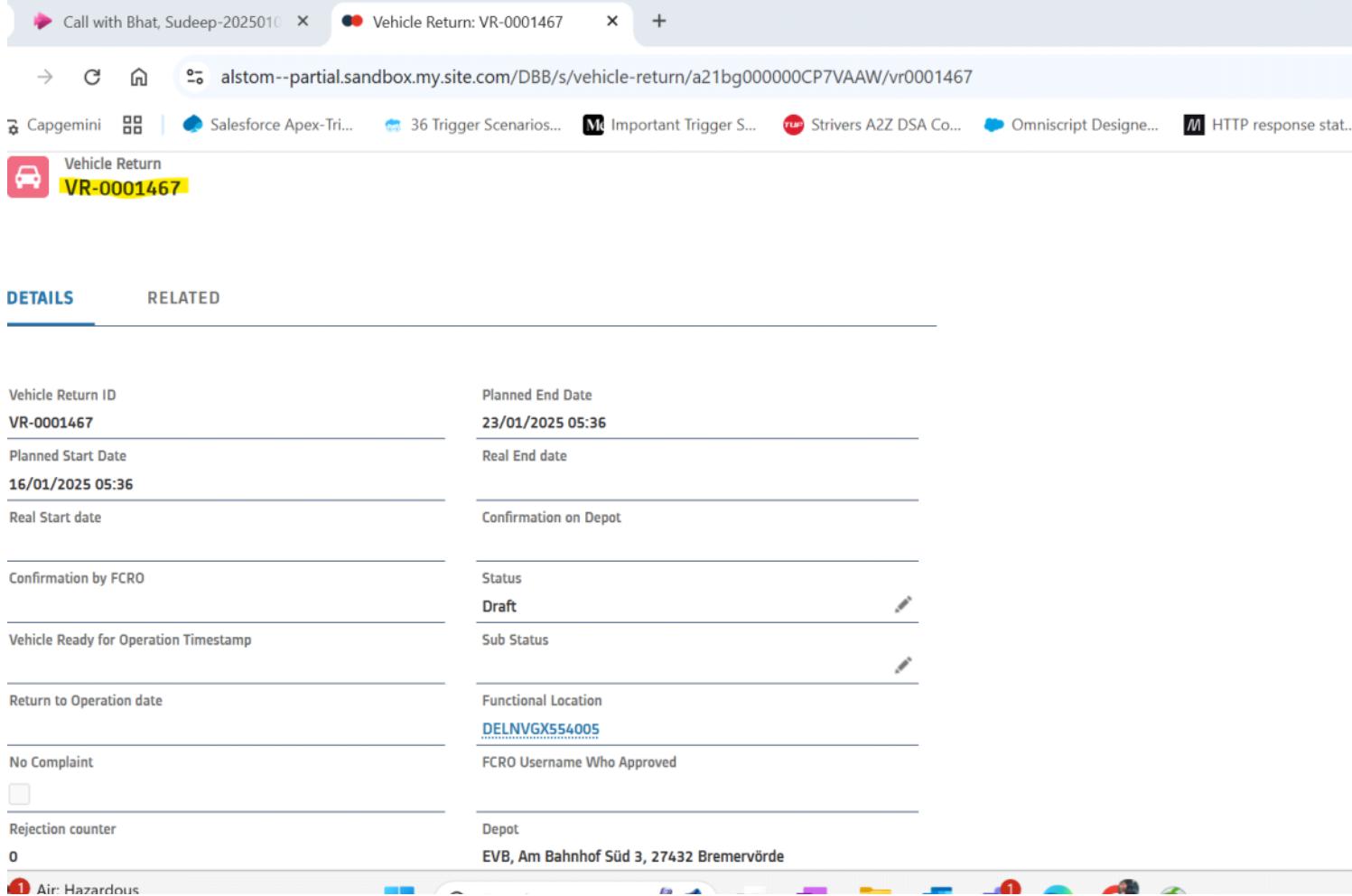
Confirmation on Depot
07/01/2025 15:42
Status
Vehicle On Charge
Sub Status
Oper-ECM3 Handover Accepted
Functional Location
DELNVGX554005
FCRO Username Who Approved
 LNVG FCRO
Depot
EVB, Am Bahnhof Süd 3, 27432 Bremervörde
Person On Charge
 TEST LNVG POC

From <https://alstom--partial.sandbox.lightning.force.com/lightning/r/Vehicle_Return_c/a21bg000000COzDAAO/view>

For Rejection testing (8 Jan)

Vehicle Order created
VO-0083979

VR-0001467 Created



The screenshot shows the Salesforce Lightning interface for the Vehicle Return VR-0001467 record. The top navigation bar includes links for 'Call with Bhat, Sudeep-2025010', 'Vehicle Return: VR-0001467', and a '+' button. The URL in the address bar is alstom--partial.sandbox.my.site.com/DBB/s/vehicle-return/a21bg000000CP7VAAW/vr0001467. The page header shows the vehicle icon and the ID 'VR-0001467'. Below the header, there are two tabs: 'DETAILS' (selected) and 'RELATED'. The 'DETAILS' section contains the following fields:

Vehicle Return ID	VR-0001467	Planned End Date	23/01/2025 05:36
Planned Start Date	16/01/2025 05:36	Real End date	
Real Start date		Confirmation on Depot	
Confirmation by FCRO		Status	Draft
Vehicle Ready for Operation Timestamp		Sub Status	
Return to Operation date		Functional Location	DELNVGX554005
No Complaint		FCRO Username Who Approved	
Rejection counter	0	Depot	EVB, Am Bahnhof Süd 3, 27432 Bremervörde
Air Hazardous			

Rejection counter 0

Depot EVB, Am Bahnhof Süd 3, 27432 Bremervörde

Air: Hazardous Now

Vehicle Return: VR-0001467

Search

Search

File Explorer

OneDrive

Teams

Outlook

Edge

Google Chrome

Internet Explorer

J

- → ⌂ ⌂ alstom--partial.sandbox.my.site.com/DBB/s/vehicle-return/a21bg000000CP7VAAW/vr000146

Capgemini | Salesforce Apex-Tri... | 36 Trigger Scenarios... | Important Trigger S... | Strivers A2Z DSA Co...

Approval History (2)

Step Name	Date	Status	Assigned To
FCR Operator Approval St...	08/01/2025 06:15	Pending	DBB-VR FCRO LNVG
Approval Request Submit...	08/01/2025 06:15	Submitted	New FCRM LNVG

[View All](#)

Concessions (0)

[New](#)

Notes & Attachments (4)

[Upload Files](#)

GFL01PARTA_DELNVGX554005_VR-0001467_08/0... 8 Jan 2025 · 6KB · pdf	GFL01PARTB_DELNVGX554005_VR-0001467_08/0... 8 Jan 2025 · 2KB · pdf
GFL02PARTA_DELNVGX554005_VR-0001467_08/0... 8 Jan 2025 · 6KB · pdf	GFL02PARTB_DELNVGX554005_VR-0001467_08/0... 8 Jan 2025 · 2KB · pdf

[View All](#)

From <https://alstom--partial.sandbox.lightning.force.com/lightning/r/Vehicle_Return_c/a21bg000000CP7VAAW/view>

From <https://alstom--partial.sandbox.lightning.force.com/lightning/r/Vehicle_Order_c/a1zbg00000AmJVAA0/view>

Screenshots imp

Tuesday, January 7, 2025 8:32 PM

for LNVG , poc approval is **not required..** for bawu it is required..

Wherever GFL is written in Generated pdfs - **Fleet Management Documents will appear in upcoming days.**

Sandbox: Vehicle return VR-0001592 for Train DESFBW447007 documents generated - MOULIKA ANKEM Navya-EXT - Outlook - Google Chrome

Sandbox: Vehicle return VR-0001592 for Train DESFBW447007 documents generated

D DBB<services.digitalboardbook@alstomgroup.com>

To: GAYEN Shyamal-EXT; ENGELMANN Philipp; THIELE Julian; SOMOJU Saicharan-EXT; MOULIKA ANKEM Navya-EXT; POPAT BODKE Rushikesh-EXT; +3 others

Tue 1/7/2025 11:54 AM

4 attachments (19 KB) Save to OneDrive - Alstom Download all

Dear User,

For the vehicle return VR-0001592 scheduled for 07/01/2025 07:15 to 21/01/2025 07:15 in Tübingen.

Please find enclosed the GFL01 and GFL02 documents

Best Regards

Alstom DBB

Reply Reply all Forward

Ankem, Navya Moulika

Choudhary, Ankit

Bhat, Sudeep

Sandbox: Vehicle return VR-0001466 for Train DELNFGX554005 - sent for approval

C communication.alstomcustomerportal<communication.alstomcustomerportal@alstomgroup.com>

To: POPAT BODKE Rushikesh-EXT; THIELE Julian; BHAT Sudeep-EXT; ENGELMANN Philipp; GAYEN Shyamal-EXT; SINGH Rishika; Industrial dem.bwe1; Communication AlstomCustomerPortal; MOULIKA ANKEM Navya-EXT

07-01-2025 12:05:02

Dear User,

Please confirm the vehicle return VR-0001466 for the train DELNFGX554005 scheduled for 10/02/2025 15:26 to 22/02/2025 15:26 in EVB, Am Bahnhof Süd 3, 27432 Bremervörde

Link or button to approve [Vehicle Return Approval](#)

You will receive the GFL documents in separate email shortly

Best Regards

Alstom DBB

Reply Reply all Forward

Bhat, Sudeep

Inbox

Sandbox: Vehicle return VR-0001466 for Train DELNFGX554005 - sent for approval

C communication.alstomcustomerportal<communication.alstomcustomerportal@alstomgroup.com>

To: BHAT Sudeep-EXT

Tue 1/7/2025

Dear User,

Please confirm the vehicle return VR-0001466 for the train DELNFGX554005 scheduled for 10/02/2025 15:26 to 22/02/2025 15:26 in EVB, Am Bahnhof Süd 3, 27432 Bremervörde

Link or button to approve [Vehicle Return Approval](#)

You will receive the GFL documents in separate email shortly

Best Regards

Alstom DBB

Digital Board Book

Sandbox: Vehicle return VR-0001... 8:04 PM

Dear User, Please confirm the vehicle return ...

communication.alstomcustomerportal

Sandbox: Vehicle return VR-00014... 7:59 PM

Dear User, Please confirm the vehicle return ...

Salesforce

Review Spring '25 Updated Label T... 7:38 PM

Product & Service Notification As an administ...

DBB

Sandbox: Welcome to DBB - Cust... 5:48 PM

Hi Bawu SF, Welcome to DBB - Customer Co...

Logged in as TEST LNNG POC (swatika.a-rai-w@alstomgroup.com) | Sandbox Partial | Log out as TEST LNNG POC

DBB Assets Requests Templates Checklists DBB Process DBB Documents Concessions Vehicle Return Vehicle Order Chatter Home X

Vehicle Return VR-0001466

Vehicle Return ID	Planned End Date
VR-0001466	22/02/2025 15:26
Planned Start Date	Real End date
10/02/2025 15:26	
Real Start date	Confirmation on Depot
07/01/2025 15:48	07/01/2025 15:42
Confirmation by FCRO	Status
07/01/2025 15:34	Vehicle On Charge
Vehicle Ready for Operation Timestamp	Sub Status
	Oper-ECM3 Handover Accepted
Return to Operation date	Functional Location
	DELNVOXSS4005
No Complaint	FCRO Username Who Approved
<input type="checkbox"/>	LNVG FCRO
Rejection counter	Depot
0	EVB, Am Bahnhof Süd 3, 27432 Bremervörde
Customer Status	Person On Charge
Client LNVG	TEST LNNG POC
Operator(Company) EVB Elbe Weser	
Created By	Last Modified By
New FCRM LNVG	TEST LNNG POC, 07/01/2025 15:48

Setup Home Object Manager ▾

Quick Find

SETUP Queues

Queues

Name	Type
FCR Operator LNVG	Customer Portal User
FCR Operator LNVG Mobile1	Customer Portal User
FCRO Business User1	Customer Portal User
FCRO Business User2	Customer Portal User
FCRO LNVG Alstom	Customer Portal User
Gaurav Kumar Chadha	User
LNVG FCR Operator	Customer Portal User
LNVG FCR Operator IS&T	Customer Portal User
LNVG FCRO	Customer Portal User
LNVG Train Manager	Customer Portal User
Lokesh varma	User
Rohit Kumar	User
Sai Somayou	User
Swastik Raj	User
Test SF FCR OPERATOR LNVG	Customer Portal User
Test LNVG FCRO	Customer Portal User
yeshavanth Raj	User

A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z | Other | All | ▲

Show me fewer ▲ records per list page

FCRO LNVG Queue

To exit full screen, press Esc

alstom--uat1.sandbox.lightning.force.com/lightning/r/Vehicle_Return__c/a21AU000001Eiv3YAC/related/CombinedAttachments

Verify it's you

Cappgemini | talent page | Capg Sharepoint W... | Alstom Capg | APAC Region - Alsto... | Free Salesforce Ad... | Internet Expense Re... | All Bookmarks

Logged in as Test OP1 SF POC (navya.ankem@alstomgroup.com) | Sandbox UAT | Log out as Test OP1 SF POC

ALSTOM

DBB Assets Requests Templates Checklists DBB Process DBB Documents Knowledge Concessions Vehicle Return Reports Availability History

Vehicle Returns > VR-0001592 Notes & Attachments

8 items • Sorted by Last Modified • Updated a few seconds ago

Title	Created By	Last Modified	Size
GFL01PARTA_DESFBN447007_VR-0001592_07/01/2025 07:41_24	Test OP1 SF POC	07/01/2025 07:41	6KB
GFL01PARTB_DESFBN447007_VR-0001592_07/01/2025 07:41_24	Test OP1 SF POC	07/01/2025 07:41	2KB
GFL02PARTA_DESFBN447007_VR-0001592_07/01/2025 07:41_24	Test OP1 SF POC	07/01/2025 07:41	6KB
GFL02PARTB_DESFBN447007_VR-0001592_07/01/2025 07:41_24	Test OP1 SF POC	07/01/2025 07:41	2KB
GFL03PARTA_DESFBN447007_VR-0001592_07/01/2025 07:24_9	Test OP1 SF FORM	07/01/2025 07:24	6KB
GFL03PARTB_DESFBN447007_VR-0001592_07/01/2025 07:24_9	Test OP1 SF FORM	07/01/2025 07:24	2KB
GFL01PARTA_DESFBN447007_VR-0001592_07/01/2025 07:24_9	Test OP1 SF FORM	07/01/2025 07:24	6KB
GFL01PARTB_DESFBN447007_VR-0001592_07/01/2025 07:24_9	Test OP1 SF FORM	07/01/2025 07:24	2KB

Upload Files

Ankem, Navya Moulika



Choudhary, Ankit



Bhat, Sudeep



12:12:58 07-01-2025

ANKEM NAVYA MOULIKA 37:48 / 54:35 ENG US

Pre and post approval documents.

Imp .points

Tuesday, January 7, 2025 9:01 PM

FCRM-> Fleet Control Room Maintainer
FCRO-> Fleet Control Room Operator

SFBW1 & SFBW2 ->BAWU customers

BAwu1
Bawu2
LNVG DOSTO2-- German clients...

For LNVG poc approval is **not required..** for bawu it is required..

VR (Vehicle Return)can be created by FCRM Only , No one else can create VR.

Email with documents will be sent to all these 3 groups -

FCRM , FCRO Users queue and POC (Person on Charge)

So , Once we change the status from draft to open , two things happen -

1. Total 4 pre-approval docs are generated
2. Email will get send to FCRM and all FCRO queue members as well.

Once the Vehicle request is approved by the FCRO -

Confirmation with FCRO Field will populate. With date and time in European CET Time zone. When FCRO Approves the request.

Confirmation with Depot field will populate with date and time , once the POC Approves the request.

Queue - If the particular FCRO User is added in queue , then only the Approve or reject button will appear

DBB VR FCRO LNVG - Queue Name example

Real start date and Real end date is also generated, once Vehicle on change status is selected.

The screenshot shows a browser window with the URL <https://alstom--partial.sandbox.my.site.com/DBB/s/vehicle-return/a21bg00000COZdAA0/vr0001466?tabset-e4570a21=2>. The page title is "Vehicle Return History (3)". Below the title, there is a table with columns: Date, Field, User, Original Value, and New Value. The table shows three rows of data: 1. Record locked, New FCRM LNVG, 07/01/2025 15:29. 2. Status, Draft, Open, 07/01/2025 15:29. 3. Created, New FCRM LNVG, 07/01/2025 15:28. A "View All" button is at the bottom of this section. Below this is another section titled "Approval History (2)" with "Approve" and "Reject" buttons. A table below shows two entries: 1. FCR Operator Approval St..., Pending, DBB-VR FCRO LNVG, 07/01/2025 15:29. 2. Approval Request Submit..., Submitted, New FCRM LNVG, 07/01/2025 15:29. A "View All" button is at the bottom of this section. At the very bottom of the page, there is a "Pending tasks" section.

This Approve and Reject button we will get only if this particular FCRO user is a part of the queue,
Otherwise will not get it.

Except for **Vehicle for operations** status , 4 new pdfs Are generated every time

If approved by FCRO --- confirmation by FCRO Date will populate
And if approved by POC - **confirmation on Depot date will populate**

If status is changed to - **Vehicle on Charge** - **Real start date will appear**

Vehicle Return
VR-0001466

Planned Start Date
* Date: 10/02/2025 Time: 15:26

Real Start date
Date: 07/01/2025 Time: 15:48

Real End date
Date: 22/02/2025 Time: 15:26

Confirmation on Depot
Date: 07/01/2025 Time: 15:42

* Status
Vehicle On Charge

Oper-ECM3 Handover Accepted
ECM4-ECM3 Handover Rejected
Operator handover Initiated
Operator handover Accepted
Operator handover Rejected
Maintainer handover Initiated
Maintainer handover Accepted
Maintainer handover Rejected

These three highlighted **sub status values** in VR Will appear only when the Client **doesn't have POC Approval**

Approval from Salesforce or Customer community portal is only required when we change the VR status from **Draft to open**. For any other status changes , approval is not required.

For every pdf document generated , there will be some new template

To part B documents only ,concession details are added. , not to part A docs.

nandoover, ECM3ECM4ECM4Z3 operator, handover tag and tag out. OK.
But from Salesforce we'll be working only on these four record types, OK.
So coming to the maintainer handover, it can be only created by fcro.
OK, ECM3 to ECM4 it will be created by Fcrm.
ECM 423.
It will be created by POC and operator handover. It will be created by FCR.
I get hope I am audible to you.

Assets Nomenclature

Tuesday, January 7, 2025 9:52 PM

DELNVG - For LNVG Clients

DESFBW - For SFBW Clients , cmax - For cars SFBW

DEEN - For EN Clients

LINT ---- For LBS Node

Questions to ask

Tuesday, January 7, 2025 10:21 PM

What details are present in these pdf files which are generated Post approval by POC.

GFL01 PART B

By Execution of maintenance

Sender: Function (Responsible) of Execution Maintenance
Recipient: Function (Responsible) of Fleet Management

The above maintained rolling stock can be sent to the workshop of
EVB, Am Bahnhof Süd 3, 27432 Bremerhaven

Latest by [08/02/2025] Date [15:26]

to be subjected to maintenance intervention indicated

The Responsible for Maintenance Execution (or his delegate): TEST LNNG POC Date 07/01/2025 15:42

Annex 2 to Procedure Vehicle Return

Vehicle Order

Recently Viewed

Description: Testing Purpose

Status: Open

Asset: DELNVG0X54004

Start Date: 07/01/2025

Equipment issued serial number:

Description of part:

Material Movements:

We hit a snag:

- Review the errors on this page.
- Bad value for restricted picklist field: EVBW 1.
- Bad value for restricted picklist field: EVBW 1.
- Bad value for restricted picklist field: EVBW 1.

Review the following fields:

Buttons: Cancel, Save & New, Save

Vehicle Ready for Operation Timestamp

Date: 07/01/2025 **Time:** 15:42 **Operator counter:** 0

Customer Status: --NONE--

Status: Draft

Sub Status: --None--

Depot: EVB, Am Bahnhof Süd 3, 27432 Bremerhaven

Operator(Company): EVB Eibe Wieser

No Complaint:

FCRD Username Who Approved: Search People...

Person On Charge: TEST LNNG POC

Please select Person On charge

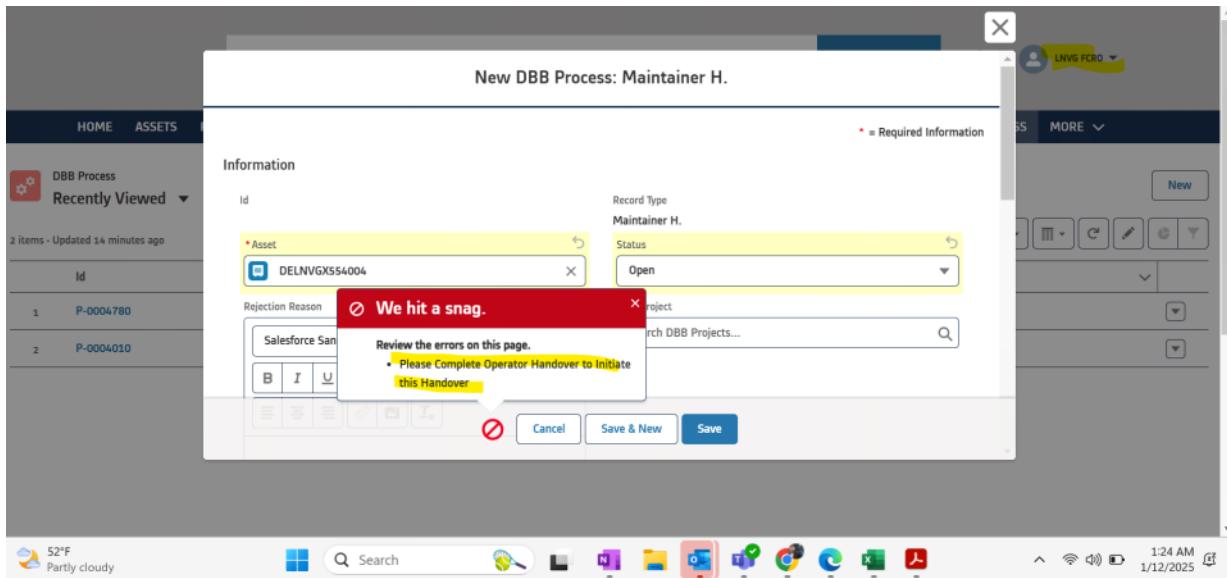
Functional Location: DELNVG0X54004

Client: LNNG

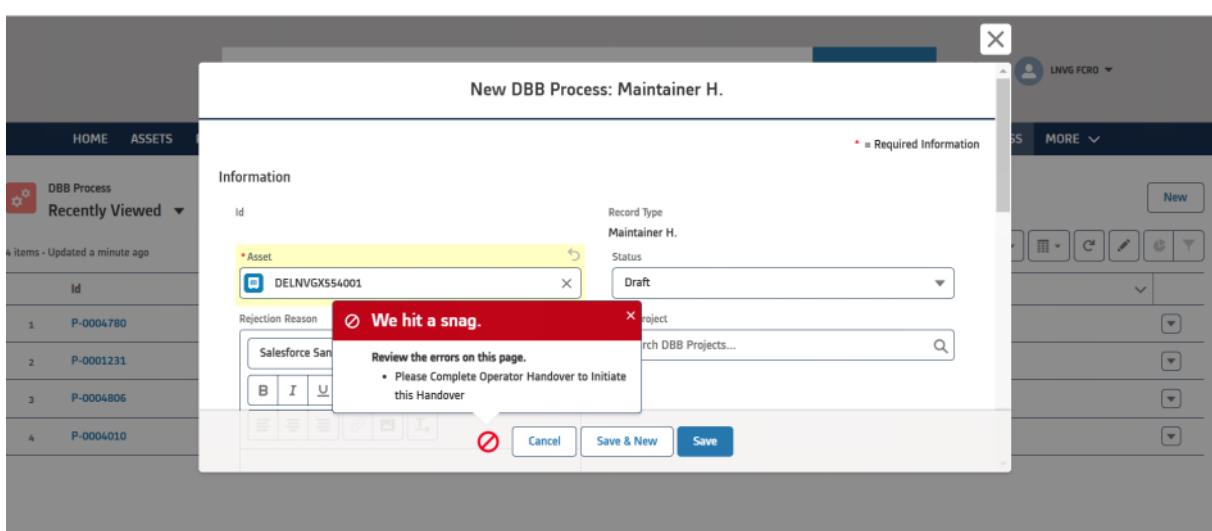
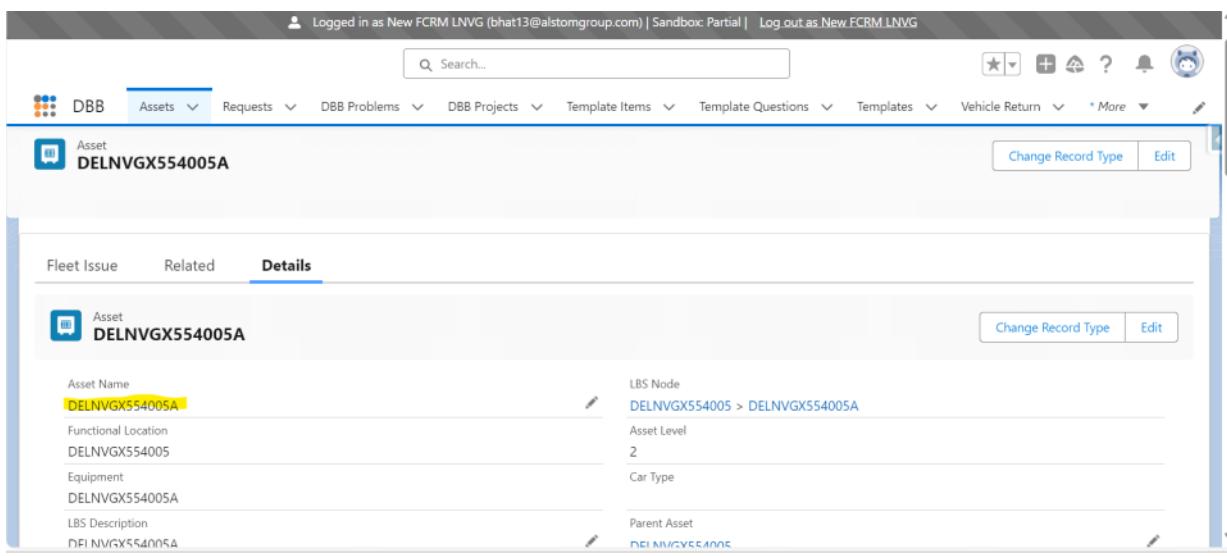
VEHICLE ORDER

Name	Type	Service	Notifica...	Descrip...	Action
VO-0083975	Preventive	000000	test purpose		X

Buttons: Save, Cancel



Maximum times , this appear , , when I click on contact from user detail



notes

Tuesday, January 7, 2025 10:47 PM

The screenshot shows the 'User Detail' section of the Salesforce Setup - Users page. The user's name is 'FCR Operator LNVG'. Other details include:

- Role:** Landesnahverkehrsgesellschaft Niedersachsen mbH Customer User
- User License:** Customer Community Plus
- Profile:** DBB - FCR Operator
- Active:** checked
- Partner User:** unchecked
- Customer Portal User:** checked
- Self-Registered via Customer Portal:** unchecked
- Contact:** FCR Operator LNVG
- Knowledge User:** unchecked

No login button for FCRO User , they can login via contact

The screenshot shows the 'User Detail' section of the Salesforce Setup - Users page. The user's name is 'TEST LNVG POC'. Other details include:

- Role:** DBB - Person on Charge LNVG
- User License:** Salesforce
- Profile:** DBB - Person on Charge
- Active:** checked
- Marketing User:** unchecked
- Offline User:** unchecked
- Sales Anywhere User:** unchecked
- Knowledge User:** unchecked
- Flow User:** unchecked
- Service Cloud User:** unchecked

The screenshot shows the 'Vehicle Ready for Operation' form in the DBB Project application. The form includes fields such as:

- Date and Time
- Rejection counter: 0
- Vehicle Ready for Operation Timestamp
- Customer Status: --None--
- Status: Draft
- FCRO Username Who Approved: Search People...
- Person On Charge: Search People... (highlighted in red)
- Please select Person On charge
- Depot: EVB, Am Bahnhof Süd 3, 27432 Bremer...
- Functional Location: DELNFGX54004
- Operator/Company: EVB Elbe Weser
- Client: LNVG
- No Complaint:

At the bottom are 'Save' and 'Cancel' buttons.

In App launcher in DBB Project , you will get all these VR , Assets etc.

If a user is not added to queue , add like this



Sandbox Partial | Log out

Cloud Setup Home Object Manager

Queue

SETUP Queues

Availability History
BSV
BSV Line
Bulletin

Queue Members

To add members to this queue, select a type of member, then choose the group, role, or user from the "Available Members" and move them to the "Selected Members." If the sharing model for all objects in the Queue is Public Read/Write/Transfer, you do not need to assign users to the queue, as all users already have access to the records for those objects.

Search: Customer Portal Users for LNVG FCR Operator

Available Members

Customer Portal User: 000020
Customer Portal User: 000022
Customer Portal User: 000140 000140
Customer Portal User: 000201 000201
Customer Portal User: 000221 000221
Customer Portal User: Aaron Ferran-Woodward
Customer Portal User: Aaron Grant-Murphy
Customer Portal User: Aaron MAIN
Customer Portal User: Abdullaiz Al Khathami
Customer Portal User: Abdullah Algan
Customer Portal User: Abdurrahman Al Twaiji
Customer Portal User: Achim Adams
Customer Portal User: Achim Wassmer
Customer Portal User: Adam Barrett

Selected Members

Customer Portal User: Landesnahverkehrsgesellschaft Niedersachsen mbH: FCR Operator LNVG
Customer Portal User: Landesnahverkehrsgesellschaft Niedersachsen mbH: FCR Operator LNVG Mobile1
Customer Portal User: Landesnahverkehrsgesellschaft Niedersachsen mbH: FCR Business User1
Customer Portal User: Landesnahverkehrsgesellschaft Niedersachsen mbH: FCR Business User2
Customer Portal User: Landesnahverkehrsgesellschaft Niedersachsen mbH: FCR LNVG Alstom
Gaurav Kumar Chahda
Customer Portal User: Landesnahverkehrsgesellschaft Niedersachsen mbH: LNVG FCR Operator
Customer Portal User: Landesnahverkehrsgesellschaft Niedersachsen mbH: LNVG FCR Operator IS&T
Customer Portal User: Landesnahverkehrsgesellschaft Niedersachsen mbH: LNVG Train Manager
Lokesh varma
Rohit Kumar
Sai Somaju
Swastik Rai
Customer Portal User: Landesnahverkehrsgesellschaft Niedersachsen mbH: Test SF FCR OPERATOR LNVG

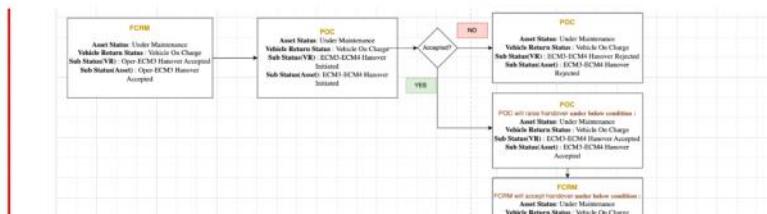
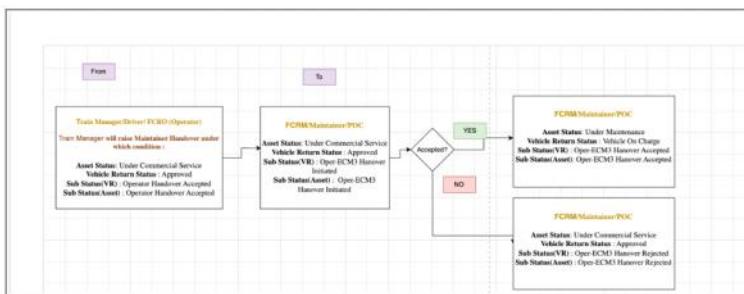
53°F Sunny Choudhary, Ankit 3:07 / 56:49 11:35 AM 1/8/2025 NA Ankem, Navya Moulika

Step	From	To	Asset Status	Asset Customer status (with POC)	VR Status (Waiting assigned)	VR Customer status with POC	Current Owner
#	FCRM	POC					
2a	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Initiated	Vehicle on charge	ECM3-ECM4 handover Initiated	Alstom
2b	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Accepted	Vehicle on charge	ECM3-ECM4 handover Accepted	ECM4 Company name
2c	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Rejected	Vehicle on charge	ECM3-ECM4 handover Rejected	Alstom
3a	POC	FCRM	Under Maintenance	ECM4-ECM3 handover Initiated	Vehicle on charge	ECM4-ECM3 handover Initiated	ECM4 Company name
3b	POC	FCRM	Vehicle Ready	ECM4-ECM3 handover Accepted	Vehicle Ready	ECM4-ECM3 handover Accepted	Alstom
3c	POC	FCRM	Under Maintenance	ECM4-ECM3 Handover Rejected	Vehicle on charge	ECM4-ECM3 Handover Rejected	ECM4 Company name
5a	FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Initiated	Vehicle Ready for Operation	Operator handover Initiated	Alstom
5b	FCRM	FCROperator	Under Commercial service	Operator handover Accepted	Closed	Operator handover Accepted	Operator Company name
5c	FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Rejected	Vehicle Ready for Operation	Operator handover Rejected	Alstom

HO with VR with POC-VR POC approval button
HO without VR—no poc—no ecm3/ecm4 Ho with POC
HO with VR without POC-VR POC approval button is turned off
HO without VR without POC

ECM3-FCRM
ECM4-POC

➤ VR Handover with POC



This **Aena** means - Vanish Customers, but in production this customer is disabled, that's why we will not see any data in asset section here.

Recently Viewed

- 5 items
- Search lists...
HOTLINE/DESIRED LINVG
- 1 Flottenübersicht SFBW1
- 2 ✓ Recently Viewed (Pinned list)
- 3 Wagenkästen RMV
- 4 ALL OTHER LISTS
 - AENA Coches
 - AENA Estado de Flota
 - AENA Estructura
 - AENA Infraestructura
 - All Cars CS
 - All LBS CS
 - All Trains CS

LBS Description

LBS Node Community
DELNVGX54001
DELNVGX54005
DELNVGX54002
DELNVGX54005 > DELNVGX54005B
DELNVGX54004

Wagen means Car.

Flotten means Train.

Asset DKEMUICS-001-DC1

Asset Record Type	LBS Description	Parent Asset	Asset Level
Car	DC1	DKEMUICS-001	2

Fleet Issue **Related** **Details**

Asset DKEMUICS-001-DC1

Asset Name	LBS Node	Change Record Type	Delete	Clone
DKEMUICS-001-DC1	DKEMUICS-001 > DKEMUICS-001-DC1			
Functional Location	Asset Level			
DKEMUICS-001	2			
Equipment	Car Type			
DC1				
UBS Description	Parent Asset			
DC1	DKEMUICS-001			
Car Description	Car Position			
DC1				
Car - Features	Car Number			

DC 1 is LBS here, and that term after arrow mark is Car and before arrow is Train.

If we create handover in Datnet it will go to DBB Process and if we will create handover in DBB Process, it will go to Datnet.

Only Request and handover , only these two things are related to Datnet.

Request is connected to SAP , But Handover is not connected to SAP.

Before approval , the record gets locked , and once the request is approved it is changed to Unlocked.

The screenshot shows a CRM application interface with a navigation bar at the top. Below the navigation bar, there is a search bar and several buttons for 'Follow', 'Edit', and 'Sharing'. The main content area displays a request titled 'test ticket ignore'. Under the request title, there is a section for 'Files (0)' with a button to 'Upload Files' or drop files. Below this, there is a section for 'Request History (5)' which contains a table with the following data:

Date	Field	User	Original Value	New Value
16/01/2025 11:07	Record unlocked.	New FCRM LNVG		
16/01/2025 11:04	Record locked.	New FCRM LNVG		
16/01/2025 11:04	Created.	New FCRM LNVG		
16/01/2025 11:04	Status	New FCRM LNVG		Open
16/01/2025 11:04	Owner (Assignment)	New FCRM LNVG		DBB - FCR Instandhalter LNVG

Every Major functionality should work with FCRM Only

Total 8 documents will be generated only after both FCRO And POC Approval „,before that only 4 docs get generated.

for these clients , POC is not applicable ->RMV, ENNO,EMS,CS,LNVG

Status and Substatus of VR

Wednesday, January 8, 2025 1:06 PM

Approved
Vehicle on Charge
Vehicle Ready
Vehicle Ready for operation
Closed

Status - **Close**
Substatus - **Operator handover accepted**
Return to Operation date will populate
Total 14 documents will be generated
GFL05 PART A AND GFL05 PART B documents get generated in last step
Total number of documents till this stage = 14
The Email will be sent to - The FCRM Who have created this Vehicle Return, The FCRO Queue Members and the Person on Charge (POC).
Actual Mileage field of asset will be generated on the last pdf , Example - 72019 KM

To part B documents only ,concession details are added. , not to part A docs.

Status - **Vehicle on Charge**
Substatus- Oper-ECM3 Handover Accepted - If both FCRO and POC Approval is required
Maintainer handover Accepted- If only FCRO Approval is required.
Real start date will populate (The time at which I changed the status to Vehicle on charge)
GFL03 PART A and GFL04 PART A (2 Extra pdfs from previous status) will populate.
The Email will be sent to - The FCRM Who have created this Vehicle Return, The FCRO Queue Members and the Person on Charge (POC).
Total number of documents till this stage = 10

Status - **Approved**
Substatus -NA
Confirmation by FCRO and Confirmation by Depot date is generated just after approval by FCRO and POC Respectively.
Total 8 docs are generated after approved

Status - **Vehicle Ready**
Substatus - **ECM4- ECM3 Handover accepted** - If both FCRO and POC Approval is required,
ECM4 is nothing but Person on charge POC and ECM3 we are calling as FCRM
Maintainer handover Accepted- If only FCRO Approval is required.

Real End date will get populated.

One more document will be generated (GFL03 PART B)

The new document will have real end date

Total number of documents till this stage = 11

The rolling stock may return to service --- like this the sentence will appear on the newly generated document template.

There is one object called Concession , as there is no concession attached to this vehicle return so , Cross mark will appear in this document. If there will be any Concession then some additional particular data will definitely appear in this document.

Status - Vehicle Ready for Operation

VR SubStatus - Operator Handover Initiated (If only fcro approval is required)

Or Maintainer handover initiated (If both FCRO and POC approval is required)

Vehicle ready for operation Timestamp field got populated with Proper date time

Asset Substatus - (In asset tab)

Oper-ECM3 Handover Initiated

One more document will be generated (GFL04 PART B)

Total number of documents till this stage = 12

Email will also be sent to FCRO all queue members and FCRM

VR FCRO -Checked , POC - Unchecked

Wednesday, January 8, 2025 1:14 PM

DBB Project LNVG

- Maintenance
 - Open Mode Coding 0040 Open Mode Code Group ATRSMPO1
- Commercial Services
 - Open Mode Coding 0010 Open Mode Code Group ATRSMPO1
- Process
 - Client FCR Approval
 - Require Tag-In / Tag-Out
 - VR_Open FCR Approval
 -
 - Autom FCR Approval
 - Client Pref GSI
 - LNVG-
 - VR_POC Approval
 -

Vehicle Order is created
VO-0083980

Asset
[DELNVGX554004](#)

VR-0001468 ([Vehicle Return](#) is created) , with these two Vehicle Orders added.

VEHICLE ORDER				
Name	Type	Service Order	Description	Notification number
VO-0083978	Preventive		test purpose	999999
VO-0083980	Corrective			85780

Right now , No any documents because , status is in draft

Notes & Attachments (0)

Or drop files

Total 4 documents get added and Approval history (Related field) also populated

Approval History (2)

Step Name	Date	Status	Assigned To
FCR Operator Approval Status	1/8/2025 8:55 AM	Pending	DBB-VR FCRO LNVG
Approval Request Submitted	1/8/2025 8:55 AM	Submitted	Sudeep Bhat

Concessions (0)

Notes & Attachments (4)

- GLD01PARTA_DELNVGX554004_VR-0001468_1/8/2025 8:55 AM_42
Jan 8, 2025 • 6KB • pdf
- GLD01PARTB_DELNVGX554004_VR-0001468_1/8/2025 8:55 AM_42
Jan 8, 2025 • 2KB • pdf
- GLD02PARTA_DELNVGX554004_VR-0001468_1/8/2025 8:55 AM_42
Jan 8, 2025 • 6KB • pdf
- GLD02PARTB_DELNVGX554004_VR-0001468_1/8/2025 8:55 AM_42
Jan 8, 2025 • 2KB • pdf

Logged in with FCRO User to customer community

Vehicle Return
[VR-0001468](#)

DETAILS **RELATED**

Vehicle Return History (3)

Date	Field	User	Original Value	New Value
08/01/2025 08:55	Record locked.	Sudeep Bhat		<input type="button" value="View All"/>
08/01/2025 08:55	Status	Sudeep Bhat	Draft	Open <input type="button" value="View All"/>
08/01/2025 08:51	Created.	Sudeep Bhat		<input type="button" value="View All"/>

Approval History (2)

Step Name	Date	Status	Assigned To
FCR Operator Approval Status	08/01/2025 08:55	Pending	DBB-VR FCRO LNVG
Approval Request Submitted	08/01/2025 08:55	Submitted	Sudeep Bhat

Confirmation by FCRO and Confirmation by Depot date is generated just after approval by FCRO and POC respectively

Submitter Sudeep Bhat Date Submitted 8 Jan 2025 Actual Approver LNVG FCRO Assigned To DBB-VR FCRO LNVG

Approval Details

Vehicle Return ID	Owner
VR-0001468	Sudeep Bhat
Planned Start Date	Planned End Date
23/01/2025 08:49	30/01/2025 08:50
Real Start date	Real End date
Return to Operation date	Functional Location
	DELNVGX54004
Client	Depot
LNVG	EVB, Am Bahnhof Süd 3, 27432 Bremervörde
Operator(Company)	No Complaint
EVB Elbe Weser	<input type="checkbox"/>
Confirmation on Depot	Confirmation by FCRO
08/01/2025 09:04	08/01/2025 09:04
Electronic Documentation Link	
GFL Document Link	

Vehicle Return ID	Owner
VR-0001468	Sudeep Bhat
Planned Start Date	Planned End Date
23/01/2025 08:49	30/01/2025 08:50
Real Start date	Real End date
Return to Operation date	Functional Location
	DELNVGX54004
Client	Depot
LNVG	EVB, Am Bahnhof Süd 3, 27432 Bremervörde
Operator(Company)	No Complaint
EVB Elbe Weser	<input type="checkbox"/>
Confirmation on Depot	Confirmation by FCRO
08/01/2025 09:04	08/01/2025 09:04

Total 8 docs are generated now

Vehicle Return > VR-0001468

Notes & Attachments

8 items - Sorted by Last Modified - Updated a few seconds ago

Title	Created By	Last Modified	Size
GFL01PARTA_DELNVGX54004_VR-0001468_08/01/2025 09:04_4	LNVG FCRO	08/01/2025 09:04	6KB
GFL01PARTB_DELNVGX54004_VR-0001468_08/01/2025 09:04_4	LNVG FCRO	08/01/2025 09:04	2KB
GFL02PARTA_DELNVGX54004_VR-0001468_08/01/2025 09:04_4	LNVG FCRO	08/01/2025 09:04	6KB
GFL02PARTB_DELNVGX54004_VR-0001468_08/01/2025 09:04_4	LNVG FCRO	08/01/2025 09:04	2KB
GFL01PARTA_DELNVGX54004_VR-0001468_1/8/2025 8:55 AM_42	Sudeep Bhat	08/01/2025 08:55	6KB
GFL01PARTB_DELNVGX54004_VR-0001468_1/8/2025 8:55 AM_42	Sudeep Bhat	08/01/2025 08:55	2KB
GFL02PARTA_DELNVGX54004_VR-0001468_1/8/2025 8:55 AM_42	Sudeep Bhat	08/01/2025 08:55	6KB
GFL02PARTB_DELNVGX54004_VR-0001468_1/8/2025 8:55 AM_42	Sudeep Bhat	08/01/2025 08:55	2KB

Confirmation on Depot	18/01/2025 09:04 AM
Status	
Approved	
Sub Status	
NA	
Functional Location	DELNVG2554004

Date on document populated same as date on Confirmation on Depot.

PART A	Managed by Fleetmanagement
Sender	ID Vehicle Return VR-0001468
Function of Fleet Management	
Subject	Recipient
Rolling Stock	EVB Elbe Weser
MAINTENANCE OPERATION TO BE CARRIED OUT	Withdrawal from operation
Reference Maintenance	DELNVGX54004
	preventive maintenance (type) corrective maintenance
	X
	85780

The withdrawal from the exercise of the rotatable and its shipment near the oficina of

EVB, Am Bahnhof Süd 3, 27432 Bremervörde

Date **23/01/2025** Hour **8:49**

The Fleet Manager (or his delegate)	Date
Sudeep Bhat	08/01/2025 09:04
Page 1 of 1	

TE5	M01
Size	
6KB	
2KB	
6KB	
2KB	
6KB	
2KB	
6KB	

Now changed the status to - **Vehicle on charge**, Substatus got changed to **Maintainer handover accepted** because no POC Approval is there.

Vehicle Return
VR-0001468

Vehicle Return ID VR-0001468	Planned Start Date 1/23/2025 8:49 AM	Real Start date 1/8/2025 10:52 AM	Planned End Date 1/30/2025 8:50 AM
Confirmation by FCRO 1/8/2025 9:04 AM	Vehicle Ready for Operation Timestamp	Real End date	Confirmation on Depot 1/8/2025 9:04 AM
No Complaint <input type="checkbox"/>	Rejection counter 0	Status Vehicle On Charge	Sub Status Maintainer handover Accepted
Customer Status		Functional Location DEINVG0X54004	FCRO Username Who Approved LNVG FCRO
Client LNVG	Operator(Company) EVB Eibe Weser	Depot EVB, Am Bahnhof Süd 3, 27432 Bremervörde	Person On Charge

These two new documents are generated

[Vehicle Return > VR-0001468](#)

Notes & Attachments

10 items • Sorted by Last Modified • Updated a few seconds ago

Title	Created By	Last Modified	Size
1 GFL01PARTA_DEINVGX354004_VR_0001468_1/8/2025 10:52 AM_2	Sudeep Bhat	1/8/2025 10:52 AM	6KB
2 GFL01PARTA_DEINVGX354004_VR_0001468_1/8/2025 10:52 AM_2	Sudeep Bhat	1/8/2025 10:52 AM	6KB
3 GFL01PARTA_DEINVGX354004_VR_0001468_08/01/2025 09:04_4	LNVG FCRO	1/8/2025 9:04 AM	6KB
4 GFL01PARTA_DEINVGX354004_VR_0001468_08/01/2025 09:04_4	LNVG FCRO	1/8/2025 9:04 AM	2KB
5 GFL02PARTA_DEINVGX354004_VR_0001468_08/01/2025 09:04_4	LNVG FCRO	1/8/2025 9:04 AM	6KB
6 GFL02PARTA_DEINVGX354004_VR_0001468_08/01/2025 09:04_4	LNVG FCRO	1/8/2025 9:04 AM	2KB
7 GFL01PARTA_DEINVGX354004_VR_0001468_1/8/2025 8:55 AM_42	Sudeep Bhat	1/8/2025 8:55 AM	6KB
8 GFL01PARTA_DEINVGX354004_VR_0001468_1/8/2025 8:55 AM_42	Sudeep Bhat	1/8/2025 8:55 AM	2KB
9 GFL02PARTA_DEINVGX354004_VR_0001468_1/8/2025 8:55 AM_42	Sudeep Bhat	1/8/2025 8:55 AM	6KB
10 GFL02PARTA_DEINVGX354004_VR_0001468_1/8/2025 8:55 AM_42	Sudeep Bhat	1/8/2025 8:55 AM	2KB

Now as I changed the Status to **Vehicle Ready**, Substatus is changed to - **Maintainer handover accepted** (No POC Approval is required) And Real End Date will get populated.

Vehicle Return
VR-0001468

Related	Details
Vehicle Return ID VR-0001468	Planned End Date 1/30/2025 8:50 AM
Planned Start Date 1/23/2025 8:49 AM	Real End date 1/8/2025 11:10 AM
Real Start date 1/8/2025 10:52 AM	Confirmation on Depot 1/8/2025 9:04 AM
Confirmation by FCRO 1/8/2025 9:04 AM	Status Vehicle Ready
Vehicle Ready for Operation Timestamp	Sub Status Maintainer handover Accepted
Return to Operation date	Functional Location DEINVG0X54004
No Complaint <input type="checkbox"/>	FCRO Username Who Approved LNVG FCRO
Rejection counter 0	Depot EVB, Am Bahnhof Süd 3, 27432 Bremervörde
Customer Status	Person On Charge
Client LNVG	
Operator(Company)	

No Concessions (So, Cross Mark) and Real End date is same as date populated in the newly generated pdf.

GL03PARTB_DELNVGX554004_VR-0001468_1/8/2025 11:10 AM_33

Download Share Public Link

GFL03 PART B

PART B	By Execution of maintenance
Subject	DELNVGX554004
Rolling Stock	85780
Reference Maintenance	VR-0001468

The term of the maintenance activities and the availability at the return in service of the rolling stock according to the indications of the ECM

The indicated rolling stock has performed maintenance in accordance with the Vehicle return, received and can be returned.	THE ROLLING STOCK MAY BE RETURNED TO SERVICE
The indicated rolling stock has only partially performed the maintenance according to the Vehicle return, receives for the following reasons	THE ROLLING STOCK MAY BE RETURNED TO SERVICE SUBJECT TO THE FOLLOWING RESTRICTIONS

The Maintenance Manager (or his delegate) Date
Subdep Blat 1/8/2025 11:30 AM

Annex 3 to Vehicle Return Procedure

Page 1 of 1

In Asset Oper.Mode Code Group is similar to Status field of VR

Asset DELNVGX554004

Asset Record Type Headcode Headcode Long Asset Level LBS Node
Train LNNG 00 1 DELNVGX554004

Fleet Issue Related Details

Asset DELNVGX554004

Asset Name DELNVGX554004
Functional Location DELNVGX554004
Headcode LNNG 00
Headcode Short
Headcode Long
DBB Asset Unique Name DELNVGX554004
Asset Owner IT Admin
From Date/Time

Light Maintenance
LBS Node DELNVGX554004
Asset Record Type Train
Oper.Mode Code Group
Vehicle Ready
Sub Status Oper-ECM3 Handover Initiated
Customer Status Released - Alstom
Asset Level 1
DBB Action Train Status MAU Adm

Now , When changed the status to Vehicle ready for operation ,
Substatus - Operator Handover Initiated
Vehicle ready for operation Timestamp field got populated with Proper date time

Vehicle Return VR-0001468

Related Details

Vehicle Return ID VR-0001468	Planned Train Date 1/8/2025 9:49 AM	Real Train Date 1/8/2025 9:49 AM
Res Date date 1/8/2025 10:52 AM	Confirmation by FORD 1/8/2025 9:54 AM	Confirmation on Deposit 1/8/2025 9:54 AM
Vehicle Return Date/Time/Stamp 1/8/2025 9:54 AM	Res in Operation date	Planned End Date 1/8/2025 9:50 AM
No Complaint	Res in Operation date	Real End date
Rejection counter 0	Res in Operation date	1/8/2025 9:51 AM
Customer Status	Res in Operation date	Confirmation on Deposit
Client LNNG	Res in Operation date	1/8/2025 9:51 AM
Operatee/Company EVG Emea User	Res in Operation date	Deposit
Created By Success Date: 1/8/2025 8:51 AM	Res in Operation date	EVT, Am. Bahnhof Sud 3, 27422 Bremerhaven
Last Modified By Success Date: 1/8/2025 10:08 PM	Res in Operation date	Person On Charge

And Asset field is changed as below -

Asset
DELNVGX554004

Asset Name
DELNVGX554004

Functional Location
DELNVGX554004

Headcode
LNVG 00

Headcode Short

Headcode Long

DBB Asset Unique Name
DELNVGX554004

Asset Owner
 IT Admin

From Date/Time

To Date/Time

Comment
Testing

UIC

Light Maintenance

LBS Node
DELNVGX554004

Asset Record Type
Train

Open Mode Code Group
Vehicle Ready For Operation

Sub Status
Open-ECM3 Handover initiated

Customer Status
Released - Alstom

Asset Level
1

DBB Action Train Status
MH-Make

DBB Case Client for Headcode
LNVG

Train Mode Change
Vehicle Ready

Train Mode Change Date

One more pdf is generated

Notes & Attachments		
Title	Created By	Last Modified
GFL04PARTA_DELNVGX554004_VR-0001468_1/8/2025 1:08 PM_53	Sudeep Bhat	1/8/2025 1:08 PM
GFL01PARTB_DELNVGX554004_VR-0001468_1/8/2025 10:10 AM_33	Sudeep Bhat	1/8/2025 10:10 AM
GFL01PARTA_DELNVGX554004_VR-0001468_1/8/2025 10:52 AM_2	Sudeep Bhat	1/8/2025 10:52 AM
GFL04PARTA_DELNVGX554004_VR-0001468_1/8/2025 10:52 AM_2	Sudeep Bhat	1/8/2025 10:52 AM
GFL01PARTA_DELNVGX554004_VR-0001468_08/01/2025 09:04_4	LNVG FCRO	1/8/2025 9:04 AM
GFL01PARTB_DELNVGX554004_VR-0001468_08/01/2025 09:04_4	LNVG FCRO	1/8/2025 9:04 AM
GFL02PARTA_DELNVGX554004_VR-0001468_08/01/2025 09:04_4	LNVG FCRO	1/8/2025 9:04 AM
GFL02PARTB_DELNVGX554004_VR-0001468_08/01/2025 09:04_4	LNVG FCRO	1/8/2025 9:04 AM
GFL01PARTA_DELNVGX554004_VR-0001468_1/8/2025 09:55 AM_42	Sudeep Bhat	1/8/2025 8:55 AM
GFL01PARTB_DELNVGX554004_VR-0001468_1/8/2025 09:55 AM_42	Sudeep Bhat	1/8/2025 8:55 AM
GFL02PARTA_DELNVGX554004_VR-0001468_1/8/2025 09:55 AM_42	Sudeep Bhat	1/8/2025 8:55 AM
GFL02PARTB_DELNVGX554004_VR-0001468_1/8/2025 09:55 AM_42	Sudeep Bhat	1/8/2025 8:55 AM

Date on pdf is same as Timestamp field of vehicle ready for return status

Download Share Public Link

GFL04 PART B

PART B	Available for Commercial Service	
Subject	DELNVGX554004	
Rolling Stock	85780	
Reference Maintenance	VR-0001468	
Be inform of availability of the rolling stock to return in Commercial Service according to the indications of the ECM3		
Description		
X	The indicated rolling stock has performed maintenance in accordance with the Vehicle return, received and can be returned	THE ROLLING STOCK MAY BE RETURNED TO SERVICE
	The indicated rolling stock has only partially performed the maintenance according to the Vehicle return, received for the following reasons	THE ROLLING STOCK MAY BE RETURNED TO SERVICE WITH THE FOLLOWING CONCESSION(S)
The Maintenance Manager (ECM3)		Date & Hour
Sudeep Bhat		1/8/2025 1:08 PM

Then changed the status to Closed,
 Status - **Close**
 Substatus - **Operator handover accepted**
 populated
 Total 14 documents generated
GFL05 PART A document get generated in last step
 Total number of documents till this stage = 14

Vehicle Return
VR-0001468

Related	Details
Vehicle Return ID VR-0001468	Planned End Date 1/30/2025 8:50 AM
Planned Start Date 1/23/2025 8:45 AM	Real End date 1/26/2025 11:10 AM
Rest Start date 1/26/2025 10:52 AM	Confirmation on Depot
Confirmation by FCRO 1/26/2025 9:04 AM	Status Closed
Vehicle Ready for Operation Timestamp 1/26/2025 1:08 PM	Sub Status Operator Handover Accepted
Return to Operation date 1/26/2025 1:34 PM	Functional Location DELNWGNX54004
No Complain <input type="checkbox"/>	FCRO Username Who Approved UNVG_FCRO
Rejection counter 0	Depot EVB, Am Bahnhof Süd 3, 27432 BremenVörde
Customer Status	Person On Charge

GFL05 Part A DOC. AND GFL05 Part B DOC

☰ DBB Assets Requests Accounts Contacts DBB Problems DBB Projects Template Item Template Questions Templates Checklists Checklist Answers DBB Process Knowledge Concepts

Vehicle Return > VR-0001468

Notes & Attachments

14 items - Sorted by Last Modified - Updated a few seconds ago

Title	Created By	Last Modified
GRUARTE_20250126_VR0001468_VR-0001468_1/26/2025 1:34 PM_24	Sidewp that	1/26/2025 1:34 PM
GRUARTE_20250126_VR0001468_VR-0001468_1/26/2025 1:04 PM_24	Sidewp that	1/26/2025 1:04 PM
GRUARTE_20250126_VR0001468_VR-0001468_1/26/2025 1:04 PM_23	Sidewp that	1/26/2025 1:04 PM
GRUARTE_20250126_VR0001468_VR-0001468_1/26/2025 11:10 AM_23	Sidewp that	1/26/2025 11:10 AM
GRUARTE_20250126_VR0001468_VR-0001468_1/26/2025 10:42 AM_2	Sidewp that	1/26/2025 10:42 AM
GRUARTE_20250126_VR0001468_VR-0001468_1/26/2025 10:42 AM_2	Sidewp that	1/26/2025 10:42 AM
GRUARTE_20250126_VR0001468_VR-0001468_0/1/2025 09:54 AM_2	UNVG ROD	1/26/2025 9:04 AM
GRUARTE_20250126_VR0001468_VR-0001468_0/1/2025 09:54 AM_2	UNVG ROD	1/26/2025 9:04 AM
GRUARTE_20250126_VR0001468_VR-0001468_0/1/2025 09:54 AM_2	UNVG ROD	1/26/2025 9:04 AM
GRUARTE_20250126_VR0001468_VR-0001468_0/1/2025 09:54 AM_2	UNVG ROD	1/26/2025 9:04 AM
GRUARTE_20250126_VR0001468_VR-0001468_0/1/2025 09:54 AM_2	UNVG ROD	1/26/2025 9:04 AM
GRUARTE_20250126_VR0001468_VR-0001468_0/1/2025 09:54 AM_2	UNVG ROD	1/26/2025 9:04 AM
GRUARTE_20250126_VR0001468_VR-0001468_0/1/2025 09:54 AM_2	UNVG ROD	1/26/2025 9:04 AM
GRUARTE_20250126_VR0001468_VR-0001468_0/1/2025 09:54 AM_2	UNVG ROD	1/26/2025 9:04 AM
GRUARTE_20250126_VR0001468_VR-0001468_0/1/2025 09:54 AM_2	UNVG ROD	1/26/2025 9:04 AM
GRUARTE_20250126_VR0001468_VR-0001468_0/1/2025 09:54 AM_2	UNVG ROD	1/26/2025 9:04 AM

Date on pdf = Return to operation date on VR after **Closed status**

The Email will be sent to - FCRM, Who created this Vehicle Return, The FCRO Queue Members and the Person on Charge (POC).

GFL05 PART A

MODULE: GFL05: Return of the mobile in operation
Ref Ed 1

ALSTOM

PART A	Vehicle Return VR-0001468
Sender Manager of Fleet Management	Managed by Fleetmanagement
Subject Rolling Stock	Notification of maintenance items for stable recovery
Reference Maintenance	DELNWGNX54004 K570
With reference to the requirements below, the end of maintenance ID The above mentioned rolling stock is available for recovery at the workshop of	
It is recommended that you see the prescriptions in the table below.	
The Fleet Manager (or his delegate) Sascha Blum	Date 1/26/2025 1:34 PM

With VR With POC Handover practices- Acceptance Scenario

Thursday, January 9, 2025 2:54 PM

Login as FCRO LNVG Test in Browser , Login as New FCRM LNVG In edge
In this project we have checked in both VR FCRO and POC Approval in DBB - LNVG
HO With VR with POC

Created DBB Process P-0004764

The screenshot shows a web-based application interface for creating a new DBB process. At the top, there is a header bar with user information and a search bar. Below the header, the title 'New DBB Process' is displayed. A section titled 'Select a record type' contains several radio buttons. One radio button, labeled 'Operator H.', is highlighted with a yellow box, indicating it is the selected option.

Going to create a Handover record

with Draft status,
[VR-000146](#) - Vehicle Return and Record type -
Operator H.

The screenshot shows a detailed view of the 'New DBB Process: Operator H.' creation form. The form includes fields for 'Id' (set to 'DELNVGX554005'), 'Record Type' (set to 'Operator H.'), 'Status' (set to 'Draft'), 'Rejection Reason' (with a rich text editor), and 'DBB Project' (with a search bar). At the bottom, there are buttons for 'Cancel', 'Save & New', and 'Save'. A note at the bottom left states: 'When I tried to select the Substatus value to Maintainer handover accepted in Vehicle Return , it was throwing the error Because, Maintainer handover accepted substatus value can only be selected when No poc approval is required in our DBB Project , but in this project we have checked in both VR FCRO and POC Approval in DBB - LNVG'

Vehicle Return
VR-0001466

Date	Time	Date	Time
07/01/2025	15:48	07/01/2025	15:42

Confirmation by FCRO
07/01/2025 15:34

Vehicle Ready for Operation Timestamp

Date	Time
08/01/2025	07:33

Return to Operation date

Date	Time
08/01/2025	07:42

We hit a snag.

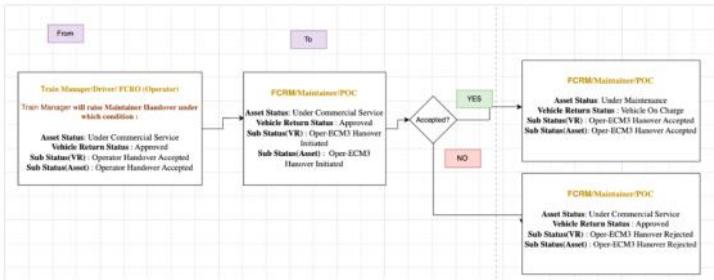
Review the errors on this page.

- This is not a valid sub status for POC

No Complaint

Cancel **Save**

➤ VR Handover with POC



Now , To initiate a handover , I have logged in with a FCRO User and clicked on New button in DBB Process tab

Oper ECM3 Handover inititaed means - Maintainer initiated the handover.

Information

* = Required Information

Id	Record Type
Asset DELVGX554005	Maintainer H. Draft
Rejection Reason	DBB Project
Salesforce Sans 12 B I U <input type="button"/> <input type="button"/> <input type="button"/> <input type="button"/> <input type="button"/> <input type="button"/> <input type="button"/> <input type="button"/>	Search DBB Projects... <input type="button"/>
Cancel Save & New Save	

We have to select a VR Because this HO With VR with POC

LNVG

[View all dependencies](#)

Depot

EVB Am Bahnhof Süd 3 27432 Bremervörde

[View all dependencies](#)

Operator(Company)

EVB Elbe Weser

[View all dependencies](#)

Vehicle Return

VR-0001466

[Cancel](#) [Save & New](#) [Save](#)

LNVG

[View all dependencies](#)

Depot

EVB Am Bahnhof Süd 3 27432 Bremervörde

[View all dependencies](#)

Operator(Company)

EVB Elbe Weser

[View all dependencies](#)

Vehicle Return

VR-0001466

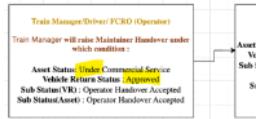
✖ We hit a snag.

Review the errors on this page.

- Please Complete Operator Handover to Initiate this Handover

[Cancel](#) [Save & New](#) [Save](#)

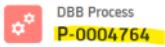
Asset status means - Operation Mode Code Group field in Asset



Asset
DELNVGX554005

Headcode	LNVG 00
Headcode Short	
Headcode Long	
DBB Asset Unique Name	
Vehicle Return	VR-0001466
10/02/2025 15:26	08/01/2025 07:24
Real Start date	Confirmation on Depot
07/01/2025 15:48	07/01/2025 15:48
Confirmation by FCRO	Status
07/01/2025 15:34	Approved
Vehicle Ready for Operation Timestamp	Sub Status
08/01/2025 07:33	Operator handover Accepted!
Return to Operation date	Functional Location
08/01/2025 07:42	DELNVGX554005

Before saving the DBB Process , all these required conditions are met as shown in above screenshots.

**DETAILS****RELATED**

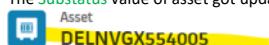
Id	Record Type
P-0004764	Maintainer H.
Asset	Status
DELNVGX554005	Draft
Record Type Name	DBB Project
Maintainer H.	
Rejection Reason	

Now this DBB Process with Maintainer handover record got created.

This process is called creation , Now to Initiate the handover , I will change the **status** of this DBB Process from **Draft to Open**.

Once I changed the status from **Draft to Open**,

The **Substatus** value of asset got updated to,

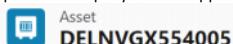


Asset Record Type	Headcode	Headcode Long	Asset Level	LBS Node
Train	LNVG 00		1	DELNVGX554005

DETAILS**RELATED**

Asset Name	LBS Node
DELNVGX554005	DELNVGX554005
Functional Location	Asset Record Type
DELNVGX554005	Train
Headcode	Oper. Mode Code Group
LNVG 00	Under Commercial Service
Headcode Short	Sub Status
	Oper-ECM3 Handover Initiated
The Substatus value of Vehicle Return also got updated to	
Vehicle Return ID	Planned End Date
VR-0001466	22/02/2025 15:26
Planned Start Date	Real End date
10/02/2025 15:26	08/01/2025 07:24
Real Start date	Confirmation on Depot
07/01/2025 15:48	07/01/2025 15:48
Confirmation by FCRO	Status
07/01/2025 15:34	Approved
Vehicle Ready for Operation Timestamp	Sub Status
08/01/2025 07:33	Oper-ECM3 Handover Initiated
Return to Operation date	Functional Location
08/01/2025 07:42	DELNVGX554005

Operator Company name is appearing as below , as I logged in with LNNG User



To DateTime

Comment

Test

UIC

Operator Company Name

DB Regio

ECM4 Company Name

Company 1

In Current Owner field the same value got populated as present in Operator Company Name field (As written in the excel file, one column).

Asset
DELNFGX554005

Comment
Test
UIC

Operator Company Name
DB Regio

ECM4 Company Name
Company 1

Current Owner
DB Regio

Train Mode Change
Vehicle Ready for Operation

Train Mode Change Date
08/01/2025 07:42

Train Mode Changed By
New FCRM LNVG

DBB Mobile Button

Status

Consist Management

This is the process till Initiation. The **Acceptance or Rejection** is done by the person present in the **To Column**.

When we change to status from Draft to open --- Emails will be generated

Sandbox: Vehicle return VR-0000499 for Train DESFBW447034

DBB <services.digitalboardbook@alstomgroup.com>
To: M Mahesh-EXT; MOULIKA ANKEM Navya-EXT; GAYEN Shyamal-EXT; ENGELMANN Philipp; THIELE Julian; SOMOJU Saicharan-EXT; POPAT BODKE Rushikesh-EXT; +3 others

Dear User,

The vehicle return VR-0000499 for the Train DESFBW447034 scheduled for 29/10/2024 09:51 to 07/11/2024 09:51 in Ulm has been changed by Test OP1 SF FCRO on 09/01/2025 07:36.

Status Vehicle return: Approved - Oper-ECM3 Handover Initiated

Current Owner : Operator 1

Please find the GFL documents attached

If you are an operator , please use link [community Link](#)

If you are a maintainer ,please use link [Service cloud Link](#)

Best Regards
Alstom DBB

[Reply](#) [Reply all](#) [Forward](#)

Scheduled date appearing here in mail is similar to Planned start date and Planned end date. I have initiated the handover process with FCRO . So, that's why this user name is reflected here. And time stamp present here is --- the time when I changed the status from draft to open , and it appears in Last Modified by.

Confirmation on Depot
07/01/2025 15:42

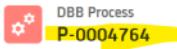
Status
Approved

Sub Status
Oper-ECM3 Handover Initiated

Functional Location
DELNFGX554005

New Documents will only get generated on Changing the Vehicle Return Status.

Now , in the Handover page (DBB process tab)
If I change the status from Open to close , this means that Handover is accepted



DETAILS **RELATED**

Id	P-0004764	Record Type	Maintainer H.
Asset	DELNVGX554005	Status	Open
Record Type Name	DBB Project		
Maintainer H.			
Rejection Reason			

Now I changed the status to Closed (Means accepted)

Continuing with the Step below (Final step of this cycle)

5a	FCRM	FCR Operator	Vehicle Ready for Operation	Operator handover Initiated	Vehicle Ready for Operation	Operator handover Initiated	Alison	To be pre-selected by ECM3	To be pre-selected by ECM3	GFL04 Part B to FCRM who created VR, FCRD queue and Person on charge
5b	FCRM	FCR Operator	Under Commercial service	Operator handover Assigned	Closed	Operator handover Accepted	Operator Company name	To be pre-selected by ECM3	To be pre-selected by ECM3	GFL05 Part A & B FCRM who created VR, FCRD queue and Person on charge
5c	FCRM	FCR Operator	Vehicle Ready for Operation	Operator handover Projected	Vehicle Ready for Operation	Operator handover Rejected	Alison	To be pre-selected by ECM3	To be pre-selected by ECM3	FCRM who created VR, FCRD and Person on charge

Logged in as New FCRM LNNG (bhat13@alstomgroup.com) | Sandbox: Partial | Log out as New FCRM LNNG

Search... ★ + 🚍 ? 📲 🌐

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Checklists More Change Record Type Edit

Asset	DELNVGX554005
From Date/Time	DBB Action Train Status
To Date/Time	MH-Make
Comment	LNVG
Test	Train Mode Change
UIC	Vehicle Ready
Operator Company Name	Train Mode Change Date
DB Regio	10/01/2025 14:16
ECM4 Company Name	Train Mode Changed By
Company 1	New FCRM LNNG
Current Owner	DBB Mobile Button
Alstom	Status
	Consist Management

Assets Requests Accounts Contacts DBB Problems DBB Projects Template Items Template Questions

Asset **DELNVGX554005** Change Rec

Functional Location	LBS Node
DELNVGX554005	DELNVGX554005
Headcode	Asset Record Type
LNVG 00	Train
Headcode Short	Oper. Mode Code Group
	Vehicle Ready for Operation
Headcode Long	Sub Status
	Operator handover Initiated
DBB Asset Unique Name	Customer Status
DELNVGX554005	
Asset Owner	Asset Level
IT Admin	1
From Date/Time	DBB Action Train Status

While Changing DBB Process status from Open to close , getting this error. (below)

The screenshot shows a Salesforce page for a DBB Process record (P-0004780). A modal window titled "We hit a snag." displays the error message: "Review the errors on this page." followed by a bulleted list: "DBBProcessManagement: System.LimitException: Too many Email Invocations: 11". The page has tabs for DETAILS and RELATED. The DETAILS tab is active. A note at the top right says "Chatter isn't enabled or the user doesn't have Chatter access." Below the note, there is a "Required Information" indicator (*). The page includes fields for Id (P-0004780), Asset (DELNVGX554005), Record Type Name, Operator H..., and a Finance headline. Buttons for Cancel and Save are visible. The bottom of the screen shows the Windows taskbar with various pinned icons.

We hit a snag.

Review the errors on this page.

- DBBProcessManagement:
 - System.LimitException: Too many Email Invocations: 11

* = Required Information

Id
P-0004780

Asset
DELNVGX554005

Record Type Name

Operator H...

Finance headline
US, UK impose s...

Cancel Save

12:15 AM 1/12/2025

VR Handover with POC

The first process flowchart, titled "VR Handover with POC", shows a transition from a "From" state to a "To" state. It involves "ECM/Maintenance POC" and "FCRM/Maintenance POC". The "From" state conditions are: "From Manager (Device FCRO (operator)) Train Manager will make VR Handovers under which condition ; Asset Status: Under Commercial Service Vehicle Return Status : Approved Sub Status(VR) : Open-ECMS Handover Accepted Sub Status(Amt) : Open-ECMS Handover Accepted". The "To" state conditions are: "Asset Status: Under Commercial Service Vehicle Return Status : Approved Sub Status(VR) : Open-ECMS Handover Accepted Sub Status(Amt) : Open-ECMS Handover Accepted". A decision diamond "Accepted?" leads to two paths: "YES" leading to "FCRM/Maintenance POC" (Asset Status: Under Commercial Service Vehicle Return Status : Vehicle On Charge Sub Status(VR) : Open-ECMS Handover Accepted Sub Status(Amt) : Open-ECMS Handover Accepted) and "NO" leading to "FCRM/Maintenance POC" (Asset Status: Under Commercial Service Vehicle Return Status : Approved Sub Status(VR) : Open-ECMS Handover Rejected Sub Status(Amt) : Open-ECMS Handover Rejected).

The second process flowchart, also titled "VR Handover with POC", shows a transition from a "From" state to a "POC" state, then to a "To" state. It involves "POC" and "FCRM". The "From" state conditions are: "Asset Status: Under Maintenance Vehicle Return Status : Vehicle On Charge Sub Status(VR) : ECMS-ECMS Handover Accepted Sub Status(Amt) : ECMS-ECMS Handover Accepted". The "POC" state conditions are: "Asset Status: Under Maintenance Vehicle Returns Name : Vehicle On Charge Sub Status(VR) : ECMS-ECMS Handover Accepted Sub Status(Amt) : ECMS-ECMS Handover Accepted". The "To" state conditions are: "Asset Status: Under Maintenance Vehicle Returns Name : Vehicle On Charge Sub Status(VR) : ECMS-ECMS Handover Rejected Sub Status(Amt) : ECMS-ECMS Handover Rejected". A decision diamond "Accepted?" leads to two paths: "NO" leading to "POC" (Asset Status: Under Maintenance Vehicle Returns Name : Vehicle On Charge Sub Status(VR) : ECMS-ECMS Handover Rejected Sub Status(Amt) : ECMS-ECMS Handover Rejected) and "YES" leading to "FCRM" (FCRM will reject handover under below condition : Asset Status: Under Maintenance Vehicle Returns Name : Vehicle On Charge Vehicle Return Status : Vehicle On Charge).

Handover imp points

Thursday, January 9, 2025 3:13 PM

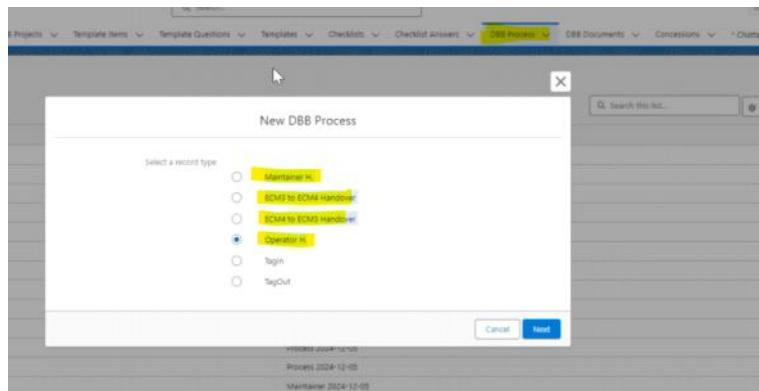
Handover we are creating through DBB Process. It is a cyclic process.

Search

nandover, ECM3ECM4ECM423 operator, handover tag and tag out. OK.
But from Salesforce we'll be working only on these four record types, OK.
So coming to the maintainer handover, it can be only created by fcro.
OK, ECM3 to ECM4 it will be created by FCRM.
ECM 423.
It will be created by POC and operator handover. It will be created by FCR.
I get hope I am audible to you.



For Salesforce , we are working with only these 4 record types .



Maintainer Handover can only be created through FCRO.

ECM3 to ECM4 it will be created by FCRM

ECM4 to ECM3 it will be created by POC

Operator H will be created by FCRM.



We have these 4 scenarios.

Whenever the VR POC Status is checked in DBB Project field , These Substatus will appear in the Substatus field of asset.

[VR] substatus with POC

Oper-ECM3 Handover Initiated
Oper-ECM3 Handover Accepted
Oper-ECM3 Handover Rejected
ECM3-ECM4 Handover Initiated
ECM3-ECM4 Handover Accepted
ECM3-ECM4 Handover Rejected
ECM4-ECM3 Handover Initiated
ECM4-ECM3 Handover Accepted
ECM4-ECM3 Handover Rejected
Operator handover Initiated
Operator handover Accepted
Operator handover Rejected

With VR POC Unchecked (When POC Approval is not required) --- Any ECM3 or ECM4 Related value will not appear in Substatus values, and only below Substatus values will appear

[VR] substatus No POC

Handover Initiated
Handover Accepted
Handover Rejected
N/A
Operator handover Initiated
Operator handover Accepted
Operator handover Rejected

Documents will only get generated on Changing the Vehicle Return Status.

In DBB Process , If I will change the Status from Open to Close then Status get changed to - Handover accepted.

If we change the status to rejected then status get changed to - Handover rejected.

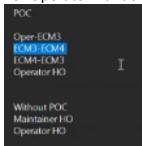
Customer status VR & Asset.xlsx							
Site From	To	Asset Status	Asset Customer status with POC	VR Status (Existing design)	VR Customer status with POC	Current Owner	Operator Company name
1a	FCRM	FCRM	Under Commercial service	Oper-ECM3 Handover Initiated	Approved	Oper-ECM3 Handover Initiated	Operator Company name To be pre-selected
1b	FCRM	FCRM	Under Maintenance	Oper-ECM3 Handover Accepted	Vehicle on charge	Oper-ECM3 Handover Accepted	Alstom To be pre-selected
1c	FCRM	FCRM	Under Commercial service	Oper-ECM3 Handover Rejected	Approved	Oper-ECM3 Handover Rejected	Operator Company name To be pre-selected
2a	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Initiated	Vehicle on charge	ECM3-ECM4 handover Initiated	Alstom To be pre-selected
2b	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Accepted	Vehicle on charge	ECM3-ECM4 handover Accepted	ECM4 Company name To be pre-selected
2c	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Initiated	Vehicle on charge	ECM3-ECM4 handover Initiated	ECM4 Company name To be pre-selected
2d	POC	FCRM	Under Maintenance	ECM4-ELM3 handover Initiated	Vehicle Ready	ECM4-ELM3 handover Accepted	ECM4 Company name To be pre-selected
2e	POC	FCRM	Vehicle Ready	ECM4-ECM3 handover Accepted	Vehicle Ready	ECM4-ECM3 handover Accepted	Alstom To be pre-selected
2f	POC	FCRM	Under Maintenance	EMC4-ECM3 Handover Rejected	Vehicle on charge	EMCA-ECM3 Handover Rejected	ECM4 Company name To be pre-selected
3a	FCRM/Maintair FCROperator/TrainDriver		Vehicle Ready for Operation	Operator handover Initiated	Vehicle Ready for Oper	Operator handover Initiated	Alstom To be pre-selected
3b	FCRM/Maintair FCROperator/TrainDriver		Under Commercial service	Operator handover Accepted	Closed	Operator handover Accepted	Operator Company name To be pre-selected
3c	FCRM/Maintair FCROperator/TrainDriver		Vehicle Ready for Operation	Operator handover Rejected	Vehicle Ready for Ope	Operator handover Rejected	Alstom To be pre-selected

In 1b row , it is written that Handover accepted.

User	Last	Queue Name	New	Queue Email	Supported Objects	Modified By
Edt	Dee	CDE_ECOM_ECOM_HD_LINQS			Request	sharon.jm
Edt	Dee	CDE_MH_LINQS			Request	sharon.jm
Edt	Dee	CDE_VH_FORD_LINQS			Vehicle Return	sharon.jm
Edt	Dee	CDE_OHD_LINQS			Request	sharon.jm
Edt	Dee	CDE_AFC_Instalatior_NLNS	CDE_AFC_Instalatior_HD_LINQS		Request	sharon.jm
Edt	Dee	CDE_FCR_Demand_LINQS			Concession_ Required	sharon.jm
Edt	Dee	CDE_FCR_Instalatior_NLNS			Request	sharon.jm
Edt	Dee	CDE_FCR_Instalatior_HD_LINQS			Request	sharon.jm
Edt	Dee	CDE_FCR_Instalatior_LINQS			Request	sharon.jm
Edt	Dee	CDE_FCR_Instalatior_LINQS_D00701			Request	sharon.jm
Edt	Dee	CDE_FCR_Instalatior_LINQS_D00702			Request	sharon.jm
Edt	Dee	CDE_FCR_Instalatior_LINQS_D00703			Request	sharon.jm
Edt	Dee	CDE_FCR_Instalatior_RMA			Request	sharon.jm
Edt	Dee	CDE_C458_GHC150_02RM			Request	sharon.jm
Edt	Dee	CDE_FCR_Instalatior_SF001			Request	sharon.jm
Edt	Dee	CDE_VR_FCR_SF001			Request	Mousika.Jason.Jakira
Edt	Dee	Test_Queue_PoI_POG			Vehicle Return	Kumar.Pal.Rohit
Edt	Dee	CDE_SCM_ECOM_HD_LINQS_D00702			Request	Kumar.Pal.Rohit
Edt	Dee	CDE_SCM_ECOM_HD_SF002			Request	Kumar.Pal.Rohit
Edt	Dee	CDE_SCM_ECOM_HD_SF003			Request	Kumar.Pal.Rohit
Edt	Dee	CDE_SCM_ECOM_HD_SF004			Request	Kumar.Pal.Rohit
Edt	Dee	CDE_SCM_ECOM_HD_LINQS_D00703			Request	Kumar.Pal.Rohit
Edt	Dee	CDE_SCM_ECOM_HD_SF005			Request	Kumar.Pal.Rohit

These are the queues for handover (HO Word will come in queues)

For Maintainer Handover ,it will be MHO queue.
For Operator Handover ,it will be OHO.



In order to get emails , we need to be sure that , these users are added to queues

Unless and Until we complete one handover , we cannot initiate another handover

- handover, ECM3 to ECM4 to ECM423 operator, handover tag and tag out. OK.
- But from Salesforce we'll be working only on these four record types, OK.
- So coming to the maintainer handover, it can be only created by fcrm.**
- OK, ECM3 to ECM4 it will be created by Fcrm.
- ECM 423.
- It will be created by POC and operator handover. It will be created by FCR.
- I get hope I am audible to you.

Alstom DBB BAWU Phase III - Functional Design Document V1.7 (6).docx - Protected View No Label + Saved to this PC

PROTECTED VIEW Be careful—files from the Internet can contain viruses. Unless you need to edit, it's safer to stay in Protected View.

Navigation

1456

Result 2 of 3

Headings Pages **Results**

10 DBB-1456: Sub status for VR and Assets and Email. 42

10 DBB-1456: Sub status for VR and Assets and Email.

<https://www.figma.com/design/crS1muRLP9C9LxExMrij/DBB-1456?nodeId=0-1&t=QEOGPWSTsG2AbDJK-1>

Capgemini

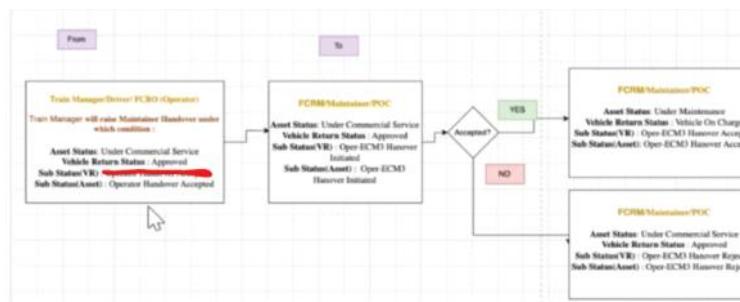
VR Handover with POC

RESTRICTED

B Shantha kumar
Use uniform value for Sub-S you have used Operator Ha in some you have used Ope

2 more replies

B DESHPANDE Apurv
@B Shantha kumar I be to old image we have re added new image below



To initiate a new handover , the

AM Ankem, Navya Moulika 11:22
 So in the process flow diagram, in the first box, what was the prerequisite?
 The prerequisite was to the **assert status** should be **under commercial service** and the **vehicle return status** should be **approved**. I told you to ignore the VR sub status and the **assert** sub status should be **operator handover accepted**.
 So with these particular values only you can initiate a handover. Once you initiate it then the sub status and the status will change to like that way like **oprem 3 handover initiated**. Sync to video.

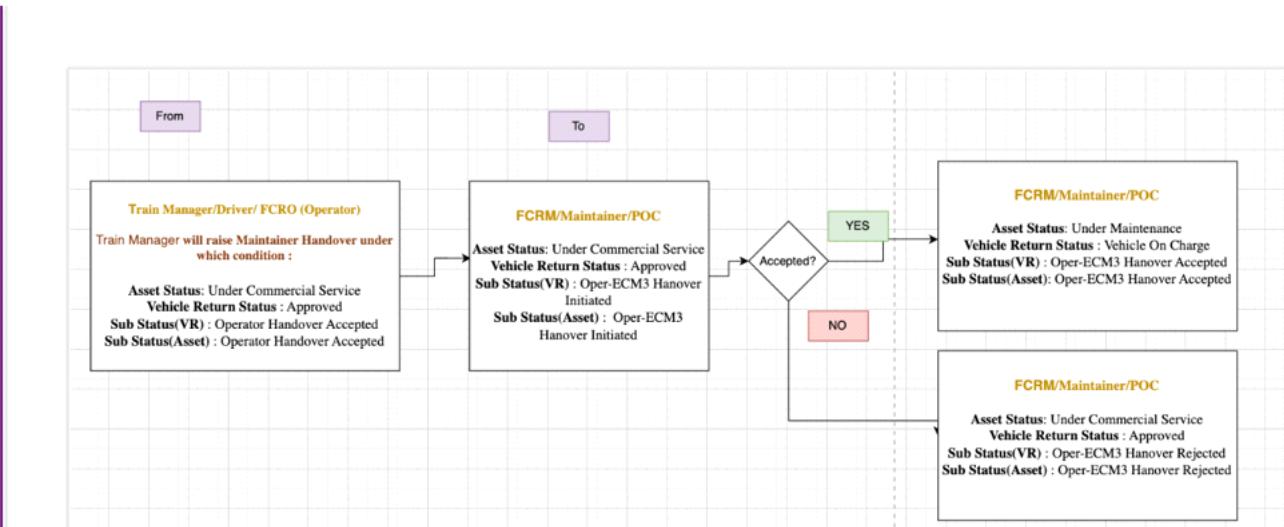
should be under commercial service and the vehicle return status should be approved. I told you to ignore the VR sub status and the assert sub status should be operator handover accepted.

So with these particular values only you can initiate a handover. Once you initiate it then the sub status and the status will change to like that way like **oprem 3 handover initiated and all OK**.

flowchart

Thursday, January 9, 2025 4:38 PM

➤ VR Handover with POC



Rejection Handover - with POC With VR

Sunday, January 12, 2025 12:27 AM

Rejection is nothing but changing the handover (DBB Process) status from open to rejected.

Asset Status and VR Status remains same during Rejection . (Same as Initiation Status). But, the Substatus of Asset and VR Will get change to Rejected.

Step	From	To	Asset Status	[Asset]substatus (with POC)	Approved	VR Status (Existing design)	[VR] substatus with POC	Current Owner	Operator Company	ECM Company	Document
1a	FCRO	FCRM	Under Commercial service	Open-ECM3 Handover Initiated	Approved	Open-ECM3 Handover Initiated	Operator Company name	To be pre-selected by ECM3	To be pre-selected by ECM3	ECM Company name	GFL016_GFL02 Part A and Part B FCRO_POC and FCRM
1b	FCRO	FCRM	Under Maintenance	Open-ECM3 Handover Accepted		Vehicle on charge	Open-ECM3 Handover Accepted	Alstom	To be pre-selected by ECM3	To be pre-selected by ECM3	Generate Document GFL03 Part 1B Send to FCRO queue Generate GFL04 Part A
1c	FCRO	FCRM	Under Commercial service	Open-ECM3 Handover Rejected	Approved	Open-ECM3 Handover Rejected	Operator Company name	To be pre-selected by ECM3	To be pre-selected by ECM3	ECM Company name	GFL016_GFL02 Part A and Part B FCRO_POC and FCRM
2a	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Initiated		Vehicle on charge	ECM3-ECM4 handover Initiated	Alstom	To be pre-selected by ECM3	To be pre-selected by ECM3	email list
2b	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Accepted		Vehicle on charge	ECM3-ECM4 handover Accepted	ECM Company name	To be pre-selected by ECM3	To be pre-selected by ECM3	email list
2c	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Rejected		Vehicle on charge	ECM3-ECM4 handover Rejected	Alstom	To be pre-selected by ECM3	To be pre-selected by ECM3	email list
3a	POC	FCRM	Under Maintenance	ECM4-ECM3 Handover Initiated		Vehicle on charge	ECM4-ECM3 Handover Initiated	ECM Company name	To be pre-selected by ECM3	To be pre-selected by ECM3	email list
3b	POC	FCRM	Vehicle Ready	ECM4-ECM3 Handover Accepted		Vehicle Ready	ECM4-ECM3 Handover Accepted	Alstom	To be pre-selected by ECM3	To be pre-selected by ECM3	GFL03 Part B to FCRM who created VR, FCRO queue and F
3c	POC	FCRM	Under Maintenance	ECM4-ECM3 Handover Rejected		Vehicle on charge	ECM4-ECM3 Handover Rejected	ECM Company name	To be pre-selected by ECM3	To be pre-selected by ECM3	email list
5a	FCRM	FCROoperator	Vehicle Ready for Operation	Operator handover Initiated		Vehicle Ready for Operation	Operator handover Initiated	Alstom	To be pre-selected by ECM3	To be pre-selected by ECM3	GFL04 Part B to FCRM who created VR, FCRO queue and F
5b	FCRM	FCROoperator	Under Commercial service	Operator handover Accepted	Closed	Operator handover Accepted	Operator Company name	To be pre-selected by ECM3	To be pre-selected by ECM3	Operator Company name	GFL05 Part A to FCRM who created VR, FCRO queue and F

After Rejection, Email gets generated to FCRM who created VR , FCRO Queue and Person on Charge but documents don't get generated. But , **On Acceptance Documents get generated because , VR Status get change on acceptance but not on rejection.**

And whenever we reject a handover , Re-Initiation is required in order to proceed to next handover process step. Unless and until you accept a handover , you cannot go to the another handover.

Step	From	To	Asset Status	[Asset]substatus (with POC)	Approved	VR Status (Existing design)	[VR] substatus with POC	Current Owner
1a	FCRO	FCRM	Under Commercial service	Open-ECM3 Handover Initiated	Approved	Open-ECM3 Handover Initiated	Operator Company name	
1b	FCRO	FCRM	Under Maintenance	Open-ECM3 Handover Accepted		Vehicle on charge	Open-ECM3 Handover Accepted	Alstom
1c	FCRM	POC	Under Commercial service	Open-ECM3 Handover Rejected	Approved	Open-ECM3 Handover Rejected	Operator Company name	
2a	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Initiated		Vehicle on charge	ECM3-ECM4 handover Initiated	Alstom
2b	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Accepted		Vehicle on charge	ECM3-ECM4 handover Accepted	ECM Company name
2c	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Rejected		Vehicle on charge	ECM3-ECM4 handover Rejected	Alstom
3a	POC	FCRM	Under Maintenance	ECM4-ECM3 Handover Initiated		Vehicle on charge	ECM4-ECM3 Handover Initiated	ECM Company name
3b	POC	FCRM	Vehicle Ready	ECM4-ECM3 Handover Accepted		Vehicle Ready	ECM4-ECM3 Handover Accepted	Alstom
3c	POC	FCRM	Under Maintenance	ECM4-ECM3 Handover Rejected		Vehicle on charge	ECM4-ECM3 Handover Rejected	ECM Company name
5a	FCRM	FCROoperator	Vehicle Ready for Operation	Operator handover Initiated		Vehicle Ready for Operation	Operator handover Initiated	Alstom
5b	FCRM	FCROoperator	Under Commercial service	Operator handover Accepted	Closed	Operator handover Accepted	Operator Company name	
5c	FCRM	FCROoperator	Vehicle Ready for Operation	Operator handover Rejected		Vehicle Ready for Operation	Operator handover Rejected	Alstom

After rejection (means after doing 1c) (In order to start 2a here , first you have to complete 1a then complete 1b to accept it , then only you can go to 2a).

Picking this
VR-0001468
And Asset
[DELNVGX554004](#)

To initiate the handover below these conditions of Asset and VR are fulfilled

Logged in as New FCRM LNNG (bhat13@alstomgroup.com) | Sandbox: Partial | Log out as New FCRM LNNG

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DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Vehicle Return More

Vehicle Return VR-0001468

+ Follow Edit

Related	Details
Vehicle Return ID	VR-0001468
Planned Start Date	23/01/2025 08:49
Real Start date	08/01/2025 10:52
Confirmation by FCRO	08/01/2025 09:04
Vehicle Ready for Operation Timestamp	08/01/2025 13:08
Return to Operation date	
Planned End Date	30/01/2025 08:50
Real End date	08/01/2025 11:10
Confirmation on Depot	08/01/2025 09:04
Status	Approved
Sub Status	Oper-ECM3 Handover Initiated
Functional Location	

Asset DELNFGX554004

Asset DELNFGX554004

Asset Name	DELNFGX554004	Light Maintenance
Functional Location	DELNFGX554004	LBS Node
Headcode	LNVG 00	Asset Record Type
Headcode Short		Train
Headcode Long		Oper. Mode Code Group
DBB Asset Unique Name	DELNFGX554004	Under Commercial Service
		Sub Status
		Oper-ECM3 Handover Initiated
		Customer Status
		Released - Alstom

New rejection process-
P-0004806
Asset
DELNFGX554002 and
VR-0001468 is initiated.

With another asset and another VR

DBB Process P-0004831

Chatter isn't enabled or the user doesn't have permission to view it.

DETAILS	RELATED
Id	P-0004831
Record Type	Operator H.
Status	Rejected
DBB Project	
Asset	DELNFGX554001
Record Type Name	Operator H.
Rejection Reason	DRR Was Taken

The last Rejection step.

Assets > D1LNVGK554001

Asset History

50+ items - Sorted by Date - Updated a few seconds ago

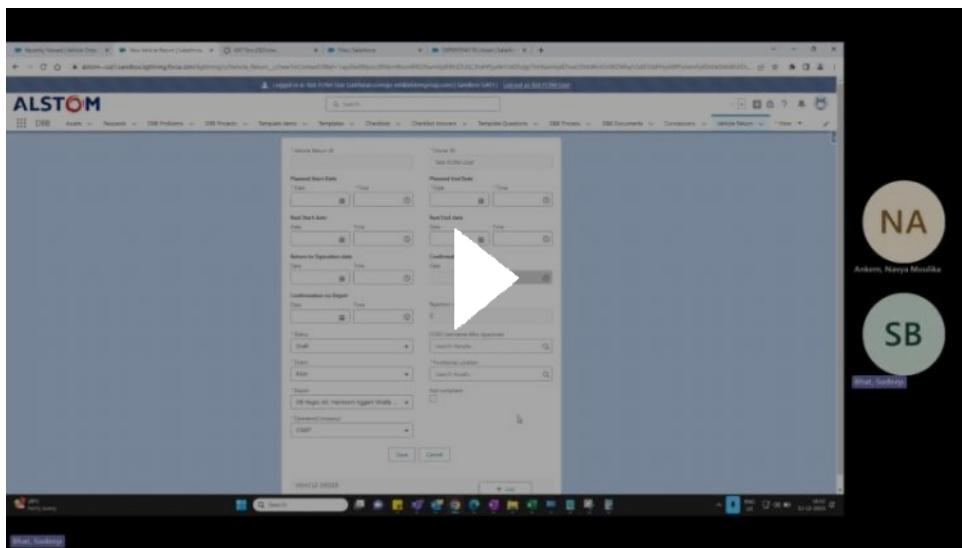
Date	Field	User	Original Value	New Value
1 13/01/2025 10:03	Sub Status	LNVG FCRO	Operator handover Initiated	Operator handover Rejected
2 13/01/2025 08:53	Sub Status	New FCRM LNVG	ECM4-ECM3 handover Initiated	Operator handover Initiated
3 13/01/2025 08:52	DBB Last Operator Handover	New FCRM LNVG	P-0004817	P-0004831
4 13/01/2025 08:52	Oper. Mode Code Group	New FCRM LNVG	Under Maintenance	Vehicle Ready for Operation
5 13/01/2025 08:42	Sub Status	TEST LNVG POC	ECM4-ECM3 Handover Rejected	ECM4-ECM3 handover Initiated
6 13/01/2025 08:39	Sub Status	New FCRM LNVG	ECM4-ECM3 handover Initiated	ECM4-ECM3 Handover Rejected
7 13/01/2025 08:36	Sub Status	TEST LNVG POC	ECM3-ECM4 handover Initiated	ECM4-ECM3 handover Initiated
8 13/01/2025 07:34	Sub Status	New FCRM LNVG	ECM3-ECM4 handover Rejected	ECM3-ECM4 handover Initiated
9 13/01/2025 07:30	Sub Status	TEST LNVG POC	ECM3-ECM4 handover Initiated	ECM3-ECM4 handover Rejected
10 13/01/2025 07:27	Oper. Mode Code Group	New FCRM LNVG	Under Commercial Service	Under Maintenance

Recordings KT

Sunday, January 12, 2025 8:45 PM

- 7 Jan - [DBB KT-20250107_113509-Meeting Recording.mp4](#)
- 8 Jan - [DBB KT-20250108_113250-Meeting Recording.mp4](#)
- 9 Jan- [DBB KT-20250109_114011-Meeting Recording.mp4](#)
- 10 Jan- [DBB KT-20250110_113356-Meeting Recording.mp4](#)
- 13 Jan - [DBB KT-20250113_113208-Meeting Recording.mp4](#)
- [DBB KT-20250108_113250-Meeting Recording.mp4](#)
- [DBB KT-20250109_114011-Meeting Recording.mp4](#)
- [DBB KT-20250110_113356-Meeting Recording.mp4](#)
- [DBB KT-20250107_113509-Meeting Recording.mp4](#)
- [DBB KT-20250113_113208-Meeting Recording.mp4](#)

[Project Overall Demo by Sudeep.mp4](#)



Without VR Without POC HO

Monday, January 13, 2025 7:08 PM

For Acceptance Scenario -

P-0004861 , Asset -
[DELNVGX554001](#)

Last step - Initiated by FCRM and Closed (Accepted) by FCRO

5a	FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Initiated	Vehicle Ready for Operation	Operator handover Initiated
5b	FCRM	FCROperator	Under Commercial service	Operator handover Accepted	Closed	Operator handover Accepted
5c	FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Rejected	Vehicle Ready for Operation	Operator handover Rejected

HOME ASSETS REQUESTS REPORTS CHECKLIST DBB DOCUMENT DOCUMENTS AVAILABILITY HISTORY TEMPLATE QUESTIONS

 DBB Process
P-0004861

Chatter isn't enable

DETAILS RELATED

Id P-0004861	Record Type Operator H.
Asset DELNVGX554001	Status Closed
Record Type Name Operator H.	DBB Project
Rejection Reason	
DBB Has Tags	
<input checked="" type="checkbox"/>	
Operational Hours (Time in hours)	

 Asset
[DELNVGX554001](#)

Asset Record Type Headcode Headcode Long Asset Level LBS Node
Train LNVG 00 1 [DELNVGX554001](#)

DETAILS RELATED

Asset Name DELNVGX554001	LBS Node DELNVGX554001
Functional Location DELNVGX554001	Asset Record Type Train
Headcode LNVG 00	Oper. Mode Code Group Under Commercial Service
Headcode Short	Sub Status Operator handover Accepted
Headcode Long	Customer Status

For Rejection Scenario

P-0004868 initiated by FCRO With
[DELNVGX554001](#)

Step	From	To	Asset Status	[Asset]substatus (with POC)	VR Status (Existing design)	[VR] substatus with POC
1a	FCRO	FCRM	Under Commercial service	Oper-ECM3 Handover Initiated	Approved	Oper-ECM3 Handover Initiated
1b	FCRO	FCRM	Under Maintenance	Oper-ECM3 Handover Accepted	Vehicle on charge	Oper-ECM3 Handover Accepted
1c	FCRO	FCRM	Under Commercial service	Oper-ECM3 Handover Rejected	Approved	Oper-ECM3 Handover Rejected

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Details Related

Id	P-0004868	Record Type	Maintainer H.
Asset	DELNVGX554001	Status	Rejected
Record Type Name		DBB Project	
Maintainer H.			
Rejection Reason			
DBB Has Tags	<input checked="" type="checkbox"/>		
Operational Hours (Time in hours)			
Energy Consumption (Unit : kWh)			

Rejected by FCRM

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Asset DELNVGX554001

Asset DELNVGX554001

Asset Name	DELNVGX554001	Light Maintenance	<input type="checkbox"/>
Functional Location	DELNVGX554001	LBS Node	DELNVGX554001
Headcode	LNVG 00	Asset Record Type	Train
Headcode Short		Oper. Mode Code Group	Under Commercial Service
Headcode Long		Sub Status	Maintainer handover Rejected
DBB Asset Unique Name	DELNVGX554001	Customer Status	
Asset Owner		Asset Level	

This is the **Asset status** after rejection.

Now , Need to Re-Initiate the handover to proceed further

Step	From	To	Asset Status	[Asset]substatus (with POC)	VR Status (Existing design)	[VR] substatus with POC
1a	FCRO	FCRM	Under Commercial service	Oper-ECM3 Handover Initiated	Approved	Oper-ECM3 Handover Initiated
1b	FCRO	FCRM	Under Maintenance	Oper-ECM3 Handover Accepted	Vehicle on charge	Oper-ECM3 Handover Accepted
1c	FCRO	FCRM	Under Commercial service	Oper-ECM3 Handover Rejected	Approved	Oper-ECM3 Handover Rejected
2a						

Need to complete 1a and 1b

Asset
DELNVGX554001

Functional Location	LBS Node
DELNVGX554001	DELNVGX554001
Headcode	Asset Record Type
LNVG 00	Train
Headcode Short	Oper. Mode Code Group
	Under Commercial Service
Headcode Long	Sub Status
	Operator handover Accepted
DBB Asset Unique Name	Customer Status
DELNVGX554001	

The asset status is as per prerequisite.

Handover is initiated by FCRO below-



DETAILS **RELATED**

Id	Record Type
P-0004878	Maintainer H.
Asset	Status
DELNVGX554001	Open
Record Type Name	DBB Project
Maintainer H.	

DELNVGX554001

Asset Record Type	Headcode	Headcode Long	Asset Level	LBS Node
Train	LNVG 00		1	DELNVGX554001

DETAILS **RELATED**

Asset Name	LBS Node
DELNVGX554001	DELNVGX554001
Functional Location	Asset Record Type
DELNVGX554001	Train
Headcode	Oper. Mode Code Group
LNVG 00	Under Commercial Service
Headcode Short	Sub Status
	Maintainer handover Initiated
Headcode Long	Customer Status

Accepting the same handover process as FCRM-

Id	Record Type
P-0004878	Maintainer H.
Asset	Status
DELNVGX554001	Closed
Record Type Name	DBB Project
Maintainer H.	
Rejection Reason	

Asset
DELNVGX554001

Fleet Issue Related **Details**

Asset **DELNVGX554001**

Asset Name DELNVGX554001	Light Maintenance <input type="checkbox"/>
Functional Location DELNVGX554001	LBS Node DELNVGX554001
Headcode LNVG 00	Asset Record Type Train
Headcode Short	Oper. Mode Code Group Under Maintenance
Headcode Long	Sub Status Maintainer handover Accepted

5a	FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Initiated	Vehicle Ready for Operation	Operator handover Initiated
5b	FCRM	FCROperator	Under Commercial service	Operator handover Accepted	Closed	Operator handover Accepted
	FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Rejected	Vehicle Ready for Operation	Operator handover Rejected

Now to complete 5a and 5c
Need to initiate a handover by FCRM as an Operator Handover-

Initiated by FCRM -

Details Related

Id P-0004879	Record Type Operator H.
Asset DELNVGX554001	Status Open
Record Type Name Operator H.	DBB Project
Rejection Reason	

Asset
DELNVGX554001

Asset Name
DELNVGX554001

Functional Location
DELNVGX554001

Headcode
LNVG 00

Headcode Short

Headcode Long

Light Maintenance

LBS Node
DELNVGX554001

Asset Record Type
Train

Oper. Mode Code Group
Vehicle Ready for Operation

Sub Status
Operator handover Initiated

Now , Rejecting the Same DBB Process by FCRO-

DETAILS **RELATED**

Id	Record Type
P-0004879	Operator H.
Asset	Status
DELNVGX554001	Rejected
Record Type Name	DBB Project
Operator H.	
Rejection Reason	

 ASSET
DELNVGX554001

Asset Record Type	Headcode	Headcode Long	Asset Level	LBS Node
Train	LNVG 00		1	DELNVGX554001

DETAILS **RELATED**

Asset Name	LBS Node
DELNVGX554001	DELNVGX554001
Functional Location	Asset Record Type
DELNVGX554001	Train
Headcode	Oper. Mode Code Group
LNVG 00	Vehicle Ready for Operation
Headcode Short	Sub Status
	Operator handover Rejected

5a	FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Initiated	Vehicle Ready for Operation	Operator handover Initiated
5b	FCRM	FCROperator	Under Commercial service	Operator handover Accepted	Closed	Operator handover Accepted
5c	FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Rejected	Vehicle Ready for Operation	Operator handover Rejected

With VR Without POC

Monday, January 13, 2025 8:32 PM

For Acceptance Scenario

DBB Process
P-0004870

[VR-0001468](#)
[DELNVGX554001](#)



DBB Process

P-0004870

Chatte

DETAILS RELATED

Id P-0004870	Record Type Maintainer H.
Asset DELNVGX554001	Status Open
Record Type Name Maintainer H.	DBB Project
Rejection Reason	
DBB Has Tags	
<input checked="" type="checkbox"/>	

Changed the status from Open to close as FCRM

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Details Related

Id P-0004870	Record Type Maintainer H.
Asset DELNVGX554001	Status Closed
Record Type Name Maintainer H.	DBB Project
Rejection Reason	
DBB Has Tags	
<input checked="" type="checkbox"/>	
Operational Hours (Time in hours)	

Status and Substatus of Asset changed

Asset
DELNVGX554001

Fleet Issue Related **Details**

Asset Name
DELNVGX554001

Functional Location
DELNVGX554001

Headcode
LNVG 00

Headcode Short

Headcode Long

Light Maintenance

LBS Node
DELNVGX554001

Asset Record Type
Train

Oper. Mode Code Group
Under Maintenance

Sub Status
Maintainer handover Accepted

Change Record Type **Edit**

VR Status also changed-

Vehicle Return
VR-0001468

+ Follow Edit

Vehicle Return ID
VR-0001468

Planned Start Date
23/01/2025 08:49

Real Start date
13/01/2025 16:08

Confirmation by FCRO
08/01/2025 09:04

Vehicle Ready for Operation Timestamp
13/01/2025 08:52

Return to Operation date
08/01/2025 13:34

No Complaint

Planned End Date
30/01/2025 08:50

Real End date
18/01/2025 11:10

Confirmation on Depot
18/01/2025 09:04

Status
Vehicle On Charge

Sub Status
Maintainer handover Accepted

Functional Location
DELNVGX554001

FCRO Username Who Announced

In the next step of the same cycle -

Now initiated the Operation handover
P-0004871
as FCRM With open status

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DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates DBB Process More

Details Related

Id
P-0004871

Record Type
Operator H.

Status
Open

DBB Project

Record Type Name
Operator H.

Operator H.

Rejection Reason

DBB Has Tags

Operational Hours (Time in hours)

Energy Consumption (Unit : kWh)

Logged in as New FCRM LNPG (bhat13@alstomgroup.com) | Sandbox: Partial | Log out as New FCRM LNPG

Search... ★ + ? 🚦 🔍

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Vehicle Return More

Vehicle Return **VR-0001468** + Follow Edit

Related	Details
Vehicle Return ID	Planned End Date
VR-0001468	30/01/2025 08:50
Planned Start Date	Real End date
23/01/2025 08:49	18/01/2025 11:10
Real Start date	Confirmation on Depot
13/01/2025 16:08	18/01/2025 09:04
Confirmation by FCRO	Status
08/01/2025 09:04	Vehicle Ready for Operation
Vehicle Ready for Operation Timestamp	Sub Status
13/01/2025 16:16	Operator handover initiated
Return to Operation date	Functional Location
08/01/2025 13:34	DELNVGX554001

Logged in as New FCRM LNPG (bhat13@alstomgroup.com) | Sandbox: Partial | Log out as New FCRM LNPG

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DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Checklists More

Asset **DELNVGX554001** Change Record Type Edit

Asset	DELNVGX554001	Change Record Type	Edit
Asset Name	Light Maintenance		
DELNVGX554001	<input type="checkbox"/>		
Functional Location	LBS Node		
DELNVGX554001	DELNVGX554001		
Headcode	Asset Record Type		
LNVG 00	Train		
Headcode Short	Oper. Mode Code Group		
	Vehicle Ready for Operation		
Headcode Long	Sub Status		
	Operator handover initiated		
PDD Asset Uniques Macro			

Closing
P-0004871 handover as FCRO

 DBB Process
P-0004871

[DETAILS](#) [RELATED](#)

Id	P-0004871	Record Type	Operator H.
Asset	DELNVGX554001	Status	Closed
Record Type Name	Operator H.	DBB Project	
Rejection Reason			
DBB Has Tags			



Asset Record Type	Headcode	Headcode Long	Asset Level	LBS Node
Train	LNVG 00		1	DELNVGX554001

[DETAILS](#) [RELATED](#)

Asset Name	DELNVGX554001	LBS Node	DELNVGX554001
Functional Location	DELNVGX554001	Asset Record Type	Train
Headcode	LNVG 00	Oper. Mode Code Group	Under Commercial Service
Headcode Short		Sub Status	Operator handover Accepted
Headcode Long		Customer Status	
Vehicle Return ID	VR-0001468	Planned End Date	30/01/2025 08:50
Planned Start Date	23/01/2025 08:49	Real End date	18/01/2025 11:10
Real Start date	13/01/2025 16:08	Confirmation on Depot	18/01/2025 09:04
Confirmation by FCRO	08/01/2025 09:04	Status	Closed
Vehicle Ready for Operation Timestamp	13/01/2025 16:16	Sub Status	Operator handover Accepted
Return to Operation date	13/01/2025 16:22	Functional Location	DELNVGX554001
No Complaint		FCRO Username Who Approved	 LNVG FCRO
Rejection counter	0	Depot	EVB, Am Bahnhof Süd 3, 27432 Bremervörde

For Rejection Scenario

Initiated a new handover as FCRO , P-0004873



DBB Process
P-0004874

Chatter isn't available for this object type.

DETAILS

RELATED

Id	P-0004874	Record Type	Asset
Asset	DELNVGX554001	Maintainer H.	Open
Record Type Name		DBB Project	
Maintainer H.			
Rejection Reason			
Asset Name	DELNVGX554001	LBS Node	
Functional Location	DELNVGX554001	Asset Record Type	Train
Headcode	LNVG 00	Oper. Mode Code Group	Under Commercial Service
Headcode Short		Sub Status	Maintainer handover initiated
Headcode Long		Customer Status	
DBB Asset Unique Name	DELNVGX554001	Asset Level	1
Asset Owner	IT Admin	DBB Action Train Status	MH-Make
From DateTime		DBB Case Client for Headcode	LNVG



Vehicle Return

VR-0001468

DETAILS

RELATED

Vehicle Return ID	VR-0001468	Planned End Date	30/01/2025 08:50
Planned Start Date	23/01/2025 08:49	Real End date	18/01/2025 11:10
Real Start date	13/01/2025 16:34	Confirmation on Depot	18/01/2025 09:04
Confirmation by FCRO	08/01/2025 09:04	Status	Approved
Vehicle Ready for Operation Timestamp	13/01/2025 16:16	Sub Status	Maintainer handover initiated
Return to Operation date	13/01/2025 16:22	Functional Location	DELNVGX554001
No Complaint		FCRO Username Who Approved	LNVG_FCRO

Now Rejecting the PROCESS as FCRM-

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DBB
Assets
Requests
DBB Problems
DBB Projects
Template Items
Template Questions
Templates
DBB Process

Details

Related

Id
P-0004874

Asset

DELNVGX554001

Record Type Name

Maintainer H.

Rejection Reason

Record Type
Maintainer H.

Status

Rejected

DBB Project

Asset
DELNVGX554001

Enable Light Maintenance Ch

Asset
DELNVGX554001

Asset Name
DELNVGX554001

Functional Location
DELNVGX554001

Headcode

LNVG 00

Headcode Short

Headcode Long

Light Maintenance

LBS Node

DELNVGX554001

Asset Record Type

Train

Oper. Mode Code Group

Under Commercial Service

Sub Status

Maintainer handover Rejected

Logged in as STEWART CRIVELLO (stewart@distromgroup.com) | Sandbox | Log Out as STEWART CRIVELLO

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DBB
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Requests
DBB Problems
DBB Projects
Template Items
Template Questions
Templates
Vehicle Return

Vehicle Return
VR-0001468

+

Related

Details

Vehicle Return ID
VR-0001468

Planned End Date

30/01/2025 08:50

Planned Start Date
23/01/2025 08:49

Real End date

18/01/2025 11:10

Real Start date

Confirmation on Depot

13/01/2025 16:34

18/01/2025 09:04

Confirmation by FCRO
08/01/2025 09:04

Status

Approved

Vehicle Ready for Operation Timestamp

Sub Status

13/01/2025 16:16

Maintainer handover Rejected

Re-Initiation-

Asset
DELNVGX554001

[Enable Light Maintenance](#)

Asset Name	Light Maintenance
DELNVGX554001	<input type="checkbox"/>
Functional Location	LBS Node
DELNVGX554001	DELNVGX554001
Headcode	Asset Record Type
LNG 00	Train
Headcode Short	Oper. Mode Code Group
	Under Commercial Service
Headcode Long	Sub Status
	Operator handover Accepted

Vehicle Return
VR-0001468

[Related](#) [Details](#)

Vehicle Return ID	Planned End Date
VR-0001468	30/01/2025 08:50
Planned Start Date	Real End date
23/01/2025 08:49	18/01/2025 11:10
Real Start date	Confirmation on Depot
13/01/2025 16:34	18/01/2025 09:04
Confirmation by FCRO	Status
08/01/2025 09:04	Approved
Vehicle Ready for Operation Timestamp	Sub Status
13/01/2025 19:46	NA
Return to Operation date	Functional Location
13/01/2025 16:22	DELNVGX554001

DBB Process
P-0004876

[DETAILS](#) [RELATED](#)

Id	Record Type
P-0004876	Maintainer H.
Asset	Status
DELNVGX554001	Open
Record Type Name	DBB Project
Maintainer H.	

Rejection Reason
Reinitiation done by FCRO

[DETAILS](#) [Related](#)

Id	Record Type
P-0004876	Maintainer H.
Asset	Status
DELNVGX554001	Closed
Record Type Name	DBB Project
Maintainer H.	

Rejection Reason

Accepted by FCRM

5a FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Initiated	Vehicle Ready for Operation	Operator handover Initiated
5b FCRM	FCROperator	Under Commercial service	Operator handover Accepted	Closed	Operator handover Accepted
5c FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Initiated	Vehicle Ready for Operation	Operator handover Accepted

Now to complete 5a , Initiae a handover by FCRM



Vehicle Return
VR-0001468

Related

Details

Vehicle Return ID

VR-0001468

Planned Start Date

23/01/2025 08:49

Real Start date

13/01/2025 19:59

Confirmation by FCRO

08/01/2025 09:04

Vehicle Ready for Operation Timestamp

13/01/2025 19:46

Return to Operation date

VR Status is on Vehicle on Charge

Planned End Date

30/01/2025 08:50

Real End date

18/01/2025 11:10

Confirmation on Depot

18/01/2025 09:04

Status

Vehicle On Charge

Sub Status

Maintainer handover Accepted

Functional Location



Asset

DELNVGX554001

C



Asset

DELNVGX554001

Ch

Asset Name

DELNVGX554001

Light Maintenance



Functional Location

DELNVGX554001

LBS Node

DELNVGX554001

Headcode

LNVG 00

Asset Record Type

Train

Headcode Short

Oper. Mode Code Group

Under Maintenance

Headcode Long

Sub Status

Maintainer handover Accepted

Customer Status

DRR Asset Unique Name

Asset status is on Under Maintenance

Initiation Done by FCRM

Details**Related**

Id

P-0004877

Record Type

Operator H.

Asset

DELNVGX554001

Status

Open

Record Type Name

Operator H.

DBB Project

Rejection Reason

Logged in as New FCRM LNPG (bhat13@alstomgroup.com) | Sandbox: Partial | Log out as New FCRM LNPG

Search... ★ + ? 📡

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Checklists More

Asset
DELNVGX554001 Change Record Type Edit

Asset
DELNVGX554001 Change Record Type Edit

Asset Name	DELNVGX554001	Light Maintenance
Functional Location	DELNVGX554001	LBS Node
Headcode	LNVG 00	Asset Record Type
Headcode Short		Train
Headcode Long		Oper. Mode Code Group
		Vehicle Ready for Operation
		Sub Status
		Operator handover Initiated

Logged in as New FCRM LNPG (bhat13@alstomgroup.com) | Sandbox: Partial | Log out as New FCRM LNPG

Search... ★ + ? 📡

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Vehicle Return More

Vehicle Return
VR-0001468 + Follow Edit

Related **Details**

Vehicle Return ID	VR-0001468	Planned End Date	30/01/2025 08:50
Planned Start Date	23/01/2025 08:49	Real End date	18/01/2025 11:10
Real Start date	13/01/2025 19:59	Confirmation on Depot	18/01/2025 09:04
Confirmation by FCRO	08/01/2025 09:04	Status	Vehicle Ready for Operation
Vehicle Ready for Operation Timestamp	13/01/2025 20:05	Sub Status	Operator handover Initiated

Now , Rejecting the status as FCRO-

5a	FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Initiated	Vehicle Ready for Operation	Operator handover Initiated
5b	FCRM	FCROperator	Under Commercial service	Operator handover Accepted	Closed	Operator handover Accepted
5c	FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Rejected	Vehicle Ready for Operation	Operator handover Rejected

[DETAILS](#) [RELATED](#)

Id	Record Type
P-0004877	Operator H.
Asset	Status
DELNVGX554001	Rejected
Record Type Name	DBB Project
Operator H.	
Rejection Reason	



Asset Record Type	Headcode	Headcode Long	Asset Level	LBS Node
Train	LNVG 00		1	DELNVGX554001

[DETAILS](#) [RELATED](#)

Asset Name	LBS Node
DELNVGX554001	DELNVGX554001
Functional Location	Asset Record Type
DELNVGX554001	Train
Headcode	Oper. Mode Code Group
LNVG 00	Vehicle Ready for Operation
Headcode Short	Sub Status
	Operator handover Rejected


[DETAILS](#) [RELATED](#)

Vehicle Return ID	Planned End Date
VR-0001468	30/01/2025 08:50
Planned Start Date	Real End date
23/01/2025 08:49	18/01/2025 11:10
Real Start date	Confirmation on Depot
13/01/2025 19:59	18/01/2025 09:04
Confirmation by FCRO	Status
08/01/2025 09:04	Vehicle Ready for Operation
Vehicle Ready for Operation Timestamp	Sub Status
13/01/2025 20:05	Operator handover Rejected
Return to Operation date	Functional Location
13/01/2025 16:22	DELNVGX554001

With POC Without VR

Tuesday, January 14, 2025 2:03 PM

For Acceptance Scenario-
Login with FCRO

1a	FCRO	FCRM	Under Commercial service	Oper-ECM3 Handover Initiated	Approved	Oper-ECM3 Handover Initiated	Operator Company name	To be pre-selected by ECI
1b	FCRO	FCRM	Under Maintenance	Oper-ECM3 Handover Accepted	Vehicle on charge	Oper-ECM3 Handover Accepted	Alstom	To be pre-selected by ECI

 DBB Process
P-0004880

Chatter isn't enabled

DETAILS RELATED

Id	P-0004880
Asset	DELNVGX554001
Record Type Name	Maintainer H.
Maintainer H.	
Rejection Reason	

Record Type	Maintainer H.
Status	Open
DBB Project	

Closing the status by FCRM

Details Related

Id	P-0004880
Asset	DELNVGX554001
Record Type Name	Maintainer H.
Maintainer H.	
Rejection Reason	
DBB Has Tags	<input checked="" type="checkbox"/>
Operational Hours (Time in hours)	

Record Type	Maintainer H.
Status	Closed
DBB Project	

Asset	DELNVGX554001	Change Record Type
Asset	DELNVGX554001	Change Record Type
Asset Name	DELNVGX554001	Light Maintenance
Functional Location	DELNVGX554001	<input type="checkbox"/>
Headcode	LNVG 00	LBS Node
Headcode Short		DELNVGX554001
Headcode Long		Asset Record Type
DBB Asset Unique Name		Train
		Oper. Mode Code Group
		Under Maintenance
		Sub Status
		Maintainer handover Accepted
		Customer Status

Now 2a and 2b steps will not occur, because there is no VR so, No POC.

2a	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Initiated	Vehicle on charge	ECM3-ECM4 handover Initiated	Alstom
2b	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Accepted	Vehicle on charge	ECM3-ECM4 handover Accepted	ECM4 Company name

2a	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Initiated	Vehicle on charge	ECM3-ECM4 handover Initiated	Alstom
2b	FCRM	POC	Under Maintenance	ECM3-ECM4 handover Accepted	Vehicle on charge	ECM3-ECM4 handover Accepted	ECM4 Company name

Now to complete

5a	FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Initiated	Vehicle Ready for Operation	Operator handover Initiated	Alstom	To be pre-selected by ECN
5b	FCRM	FCROperator	Under Commercial service	Operator handover Accepted	Closed	Operator handover Accepted	Operator Company name	To be pre-selected by ECN
5c	FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Rejected	Vehicle Ready for Operation	Operator handover Rejected	Alstom	To be pre-selected by ECN

To complete 5a , Login as FCRM and Initiated the handover

The screenshot shows the DBB application interface. At the top, there is a navigation bar with links: Assets, Requests, DBB Problems, DBB Projects, Template Items, Template Questions, Templates, DBB Process, and More. Below the navigation bar, there is a search bar and a toolbar with various icons. The main area is titled "Details" and shows the following fields:

Id	P-0004883	Record Type	Operator H.
Asset	DELNVGX554001	Status	Open
Record Type Name		DBB Project	
Operator H.			
Rejection Reason			

The screenshot shows the Asset details for record **DELNVGX554001**. The asset name is listed as **DELNVGX554001**. The following fields are displayed:

Asset Name	DELNVGX554001	Light Maintenance	
Functional Location	DELNVGX554001	LBS Node	DELNVGX554001
Headcode	LNVG 00	Asset Record Type	Train
Headcode Short		Oper. Mode Code Group	Vehicle Ready for Operation
Headcode Long		Sub Status	Operator handover Initiated
DBB Asset Unique Name		Customer Status	

Now accepting this handover as FCRO-

Chatter isn't available for this object.

[DETAILS](#) [RELATED](#)

Id	P-0004883	Record Type	Operator H.
Asset	DELNVGX554001	Status	Closed
Record Type Name	Operator H.	DBB Project	
Rejection Reason			
DBB Has Tags	<input checked="" type="checkbox"/>		

Additional Details: None



Asset Record Type	Headcode	Headcode Long	Asset Level	LBS Node
Train	LNVG 00		1	DELNVGX554001

[DETAILS](#) [RELATED](#)

Asset Name	P-0004883	LBS Node	DELNVGX554001					
Functional Location	DELNVGX554001	Asset Record Type	Train					
Headcode	LNVG 00	Oper. Mode Code Group	Under Commercial Service					
Headcode Short		Sub Status	Operator handover Accepted					
5a	FCRM	FCR Operator	Vehicle Ready for Operation	Operator handover Initiated	Vehicle Ready for Operation	Operator handover Initiated	Alstom	To be pre-selected by ECI
5b	FCRM	FCR Operator	Under Commercial service	Operator handover Accepted	Closed	Operator handover Accepted	Operator Company name	To be pre-selected by ECI
5c	FCRM	FCR Operator	Vehicle Ready for Operation	Operator handover Rejected	Vehicle Ready for Operation	Operator handover Rejected	Alstom	To be pre-selected by ECI

Rejection Scenario

1a	FCRO	FCRM	Under Commercial service	Oper-ECM3 Handover Initiated	Approved	Oper-ECM3 Handover Initiated	Operator Company name	To be pre-selected by ECI
1b	FCRO	FCRM	Under Maintenance	Oper-ECM3 Handover Accepted	Vehicle on charge	Oper-ECM3 Handover Accepted	Alstom	To be pre-selected by ECI
1c	FCRO	FCRM	Under Commercial service	Oper-ECM3 Handover Rejected	Approved	Oper-ECM3 Handover Rejected	Operator Company name	To be pre-selected by ECI

Initiaed The Handover as FCRO

 DBB Process
P-0004886

Chatter isn't available for this record.

DETAILS RELATED

Id	P-0004886	Record Type	Maintainer H.
Asset	DELNVGX554001	Status	Open
Record Type Name	Maintainer H.	DBB Project	
Rejection Reason			

 Asset
DELNVGX554001

Asset Record Type	Headcode	Headcode Long	Asset Level	LBS Node
Train	LNVG 00		1	DELNVGX554001

DETAILS RELATED

Asset Name	DELNVGX554001	LBS Node	DELNVGX554001
Functional Location	DELNVGX554001	Asset Record Type	Train
Headcode	LNVG 00	Oper. Mode Code Group	Under Commercial Service
Headcode Short		Sub Status	Maintainer handover Initiated
Headcode Long		Customer Status	

Now, Rejecting the Same Handover

P-0004886

as FCRM--

Details Related

Id	P-0004886	Record Type	Maintainer H.
Asset	DELNVGX554001	Status	Rejected
Record Type Name	Maintainer H.	DBB Project	
Rejection Reason			
DBB Has Tags	<input checked="" type="checkbox"/>		

Asset status after rejecting as FCRM-

Asset
DELNVGX554001

Asset Name
DELNVGX554001

Functional Location
DELNVGX554001

Headcode
LNVG 00

Headcode Short

Headcode Long

DBB Asset Unique Name

Light Maintenance

LBS Node
DELNVGX554001

Asset Record Type
Train

Oper. Mode Code Group
Under Commercial Service

Sub Status
Maintainer handover Rejected

Customer Status

Now, To proceed for Next handover step , Need to Re-Initiate the previous Handover ,as it was rejected.

So, Initiating Again as FCRO (COMPLETING 1A STEP Again)

DBB Process
P-0004887

Chatt

DETAILS	RELATED
Id P-0004887	Record Type Maintainer H.
Asset DELNVGX554001	Status Open
Record Type Name Maintainer H.	DBB Project
Rejection Reason	

 Asset
DELNVGX554001

Asset Record Type Train	Headcode LNVG 00	Headcode Long	Asset Level 1	LBS Node DELNVGX554001
----------------------------	---------------------	---------------	------------------	---------------------------

DETAILS **RELATED**

Asset Name DELNVGX554001	LBS Node DELNVGX554001
Functional Location DELNVGX554001	Asset Record Type Train
Headcode LNVG 00	Oper. Mode Code Group Under Commercial Service
Headcode Short	Sub Status Maintainer handover Initiated
Headcode Long	Customer Status
DBB Asset Unique Name DELNVGX554001	Asset Level 1

Accepting the same handover as FCRM--

Details **Related**

Id P-0004887	Record Type Maintainer H.
Asset DELNVGX554001	Status Closed
Record Type Name Maintainer H.	DBB Project
Rejection Reason	
DBB Has Tags <input checked="" type="checkbox"/>	
 Asset DELNVGX554001	
Asset Record Type Train	Headcode LNVG 00
	Headcode Long
	Asset Level 1
	LBS Node DELNVGX554001

DETAILS **RELATED**

Asset Name DELNVGX554001	LBS Node DELNVGX554001
Functional Location DELNVGX554001	Asset Record Type Train
Headcode LNVG 00	Oper. Mode Code Group Under Maintenance
Headcode Short	Sub Status Maintainer handover Accepted

5a FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Initiated	Vehicle Ready for Operation	Operator handover Initiated	Alstom
5b FCRM	FCROperator	Under Commercial service	Operator handover Accepted	Closed	Operator handover Accepted	Operator Company
5c FCRM	FCROperator	Vehicle Ready for Operation	Operator handover Rejected	Vehicle Ready for Operation	Operator handover Rejected	Alstom

To Complete 5a , Need to Initiate the hanover as FCRM---

Logged in as New FCRM LNVG (bhat13@alstomgroup.com) | Sandbox: Partial | Log out as New FCRM LNVG

Search...

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates DBB Process More

Details Related

Id	P-0004888	Record Type	Operator H.
Asset	DELNVGX554001	Status	Open
Record Type Name	Operator H.	DBB Project	
Rejection Reason			
DBB Has Tags	<input checked="" type="checkbox"/>		
Asset	DELNVGX554001	Change Record Type	Edit
Asset	DELNVGX554001	Change Record Type	Edit
Asset Name	DELNVGX554001	Light Maintenance	
Functional Location	DELNVGX554001	LBS Node	DELNVGX554001
Headcode	LNVG 00	Asset Record Type	Train
Headcode Short		Oper. Mode Code Group	Vehicle Ready for Operation
Headcode Long		Sub Status	Operator handover Initiated
DBB Asset Unique Name	DELNVGX554001	Customer Status	

Rejecting the same Handover

P-0004888
As an FCRO

Id	P-0004888	Record Type	Operator H.
Asset	DELNVGX554001	Status	Rejected
Record Type Name	Operator H.	DBB Project	
Rejection Reason			
DBB Has Tags	<input checked="" type="checkbox"/>		
Operational Hours (Time in hours)			
Energy Consumption (Unit : kWh)			



Asset
DELNVGX554001

Asset Record Type Train	Headcode LNVG 00	Headcode Long 1	Asset Level 1	LBS Node DELNVGX554001
-----------------------------------	----------------------------	---------------------------	-------------------------	----------------------------------

DETAILS **RELATED**

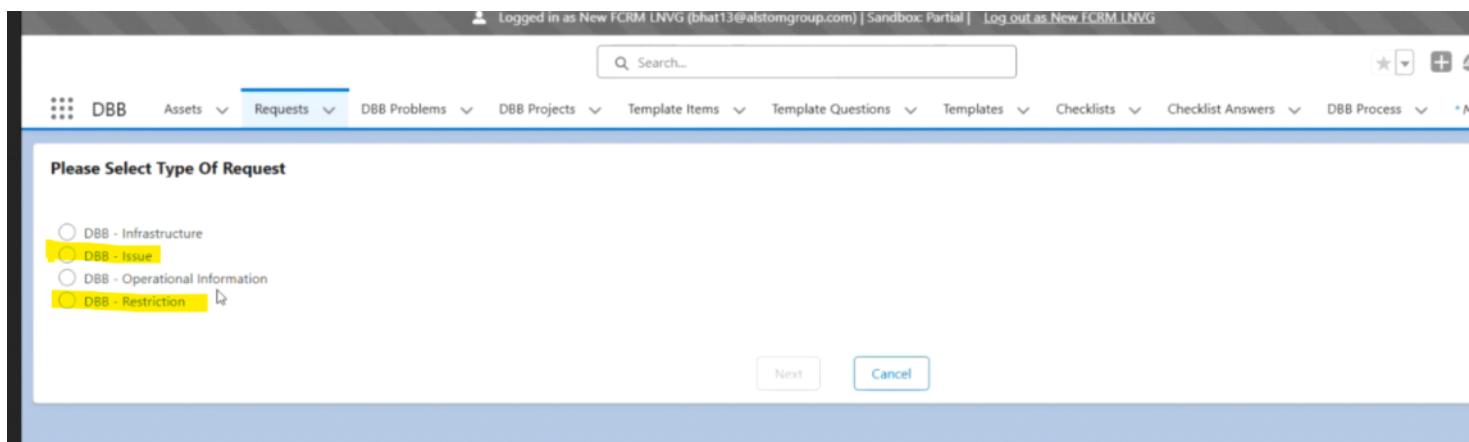
Asset Name DELNVGX554001	LBS Node DELNVGX554001							
Functional Location DELNVGX554001	Asset Record Type Train							
Headcode LNVG 00	Oper. Mode Code Group Vehicle Ready for Operation							
Headcode Short	Sub Status Operator handover Rejected							
Headcode Long	Customer Status							
DBB Asset Unique Name DELNVGX554001	Asset Level							
5c	FCRM	FCR Operator	Vehicle Ready for Operation	Operator handover Rejected	Vehicle Ready for Operation	Operator handover Rejected	Alstom	To be pre-selected by ECA
Headcode Short	Sub Status Operator handover Rejected							
Headcode Long	Customer Status							
DBB Asset Unique Name DELNVGX554001	Asset Level 1							
Asset Owner IT Admin	DBB Action Train Status MH-Make							
From DateTime 	DBB Case Client for Headcode LNVG							
To DateTime 	Train Mode Change Under Maintenance							
Comment *	Train Mode Change Date 14/01/2025 14:01							
UIC	Train Mode Changed By New FCRM LNVG							
Operator Company Name DB Regio	DBB Mobile Button							
ECM4 Company Name Company 1	Restrictions Active <input checked="" type="checkbox"/>							
Current Owner Alstom								

Request theory

Thursday, January 16, 2025 6:19 PM

The Request can be created by all the roles like FCRM ,FCRO , Admin Maintainer , Admin Operator (all of them) . Normally , We use FCRO and FCRM .

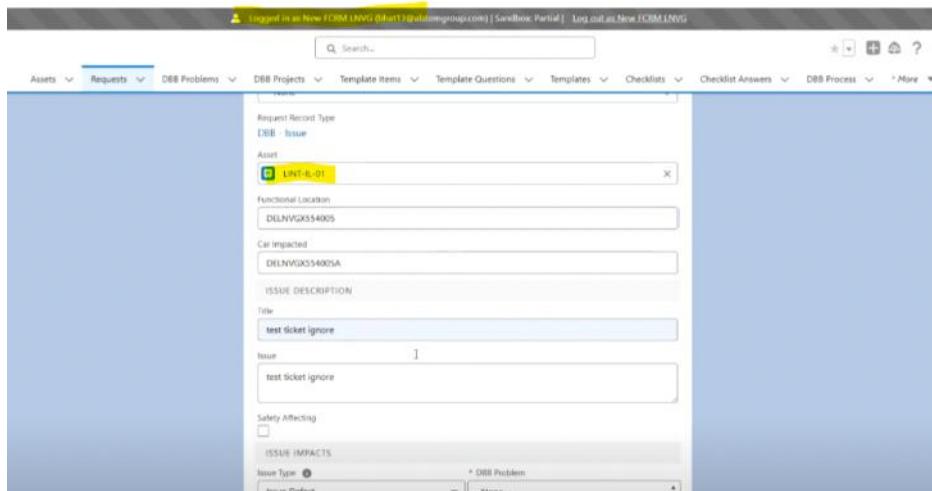
Vehicle Return (VR) Can be created only by FCRM But , Request can be created by all these profiles like FCRO, FCRM , Admin Maintainer etc.



Most of the time , we use **DBB Issue** record type to create the request---

But , once in a while **DBB- Restriction** record type was used for **DSB Process**.

BS Bhat, Sudeep 2:02
So if I select this and click next field information, I mean fields are different for all the four record types.
Some fields are mandatory in dbb issue.
Some other fields are mandatory in dbb restriction things like that.



We always select **LBS Only** in Asset field of the request,

and based on the **LBS Value** , **DBB Problem** field value will populate

Car Impacted	<input type="text" value="DELNVGX554005A"/>
ISSUE DESCRIPTION	
Title	<input type="text" value="Request Creation for Trial"/>
Issue	<input type="text" value="Request Creation for Trial Purpose"/>
Safety Affecting	<input type="checkbox"/>
ISSUE IMPACTS	
Issue Type	* DBB Problem
<input type="text" value="Vandalism"/>	<input type="text" value="Symptom nicht in der Liste"/>
GPS Location	Impact On Service
<input type="text" value=""/>	<input type="text" value="LNVG - Rescue"/>
Headcode	DBB Priority By Client
<input type="text" value="LNVG 00"/>	<input type="text" value="LNVG-Alstom"/>
Station / Section List	Station / Section
<input type="text" value="--None--"/>	

So this text status this field so once we are we have a approval process in vehicle return right similar approval process is there for request as well.

 Choudhary, Ankit 9:38
OK. Yeah.

 Bhat, Sudeep 9:39
So it the the request gets submitted to a particular queue and what is in that queue they get the e-mail saying request has been created and.

Request can be created directly in GSI (SAP) also, but in this case Tech Status field on Request will not get populated.

DIB integration is the user by which SAP team pass the information between DBB and GSI.

Logged in as New FCRM LNVG (bhat13@alstomgroup.com) | Sandbox: Partial | Log out as New FCRM LNVG

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Checklists Checklist Answers DBB Process

Request test ticket ignore + Follow

Details Related

Technical Object
DELNVGX554002 > DELNVG554002A > LINT-IL-03

Issue Information

DBB Number
I-00093385

Status
Open

Request Record Type
DBB - Issue

Asset
LINT-IL-03

Functional Location
DELNVGX554002

This status field will always remain open , unless it is closed by someone. So, Unless And Until someone close the status , the status will remain open only. During Testing , we leave it as it is in Open status only.

Request is a single step approval process, After one step approval no other step approval is required.

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Checklists Checklist Answers DBB Process

DBB Project LNVG Printable

Commercial Services

Oper. Mode Coding
0010

Oper. Mode Code Group
ATRSMP01

Process

Client FCR Approval **Alstom FCR Approval**

Require Tag-In / Tag-Out

Client Prefix GSI
LNVG-

VR POC Approval

For request approval , This Alstom FCR Approval field must be checked IN , Otherwise the approval process for request will not get triggered. (we will be able to create the request but approval process will not get triggered)

We will only get classic view of request, if we login as an admin . Logging with another user will give lightning view.

Logged in as New FCRM LNVG (bihari13@alatomgroup.com) | Sandbox: Partial | Log out as New FCRM LNVG

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Checklists Checklist Answers Chatter Home More

Request test ticket ignore

View All

Files (0)

Upload Files Or drop files

Request History (5)

Date	Field	User	Original Value	New Value
16/01/2025 11:07	Record unlocked.	New FCRM LNVG		
16/01/2025 11:04	Record locked.	New FCRM LNVG		
16/01/2025 11:04	Created.	New FCRM LNVG		
16/01/2025 11:04	Status	New FCRM LNVG		Open
16/01/2025 11:04	Owner (Assignment)	New FCRM LNVG		DBB - FCR Instandhalter LNVG

We can add some files manually in the file section (which is in the related section of request) but the files must be in PNG format only.

Before approval, the record gets **locked**, and once the request is approved it is changed to **Unlocked**.....

The **Status** and **Tech Status** field are not at all related.

Request Hands on

Thursday, January 16, 2025 6:50 PM

Created -
[00093386](#)

[00093387](#)

From <<https://alstom-partial.sandbox.lightning.force.com/lightning/r/ProcessInstanceStep/04hbg0000009Wv7AAE/view>>

Logged in as New FCRM LNVG (bhait13@alstomgroup.com) | Sandbox: Partial | Log out as New FCRM LNVG

Search...

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Checklists Checklist Answers DBB Process * Chatter

Please Select Type Of Request

DBB - Infrastructure
 DBB - Issue
 DBB - Operational Information
 DBB - Restriction

[Next](#) [Cancel](#)

Request Record Type: DBB - Issue

Asset: [LNVG-001](#)

Functional Location: DLENVQX554005

Car Impacted: DLENVQX554005A

ISSUE DESCRIPTION

Title: test ticket ignore

Issue: test ticket ignore

Safety Affecting:

ISSUE IMPACTS

Issue Type: DBB Problem
Issue Defect: None

Car Impacted: DLENVQX554005A

ISSUE DESCRIPTION

Title: Request Creation for Trial

Issue: Request Creation for Trial Purpose

Safety Affecting:

ISSUE IMPACTS

Issue Type: DBB Problem
Vandalism: Symptom nicht in der Liste

GPS Location: Impact On Service: LNVG - Rescue

Headcode: LNVG 00

DBB Priority By Client: LNVG-Alstom

Station / Section List: Station / Section
--None--

Logged in as New FCRM LNFG (bhat13@alstomgroup.com) | Sandbox Partial | Log out as New FCRM LNFG

Search...

DBB Problems ▾ DBB Projects ▾ Template Items ▾ Template Questions ▾ Templates ▾ Checklists ▾ Checklist Answers ▾ DBB R

Case Details

LNFG

SYSTEM INFORMATION

Request Number:

Account Name: Landesnahverkehrsgesellschaft Niedersachsen

Case Client: LNFG

Reported At:

Reported On:

Reported By:

dbbtech_PIsent:

TECH_Status:

Draft:

Confirmed:

Approved:

Closed:

ADDITIONAL INFORMATION

Malfunction Start Date: Time:

Start Deviation Date: Time:

Once the request is submitted , Tech status gets changed to **Confirmed** and once it is approved , **tech status** gets changed to - **Approved**.

Logged in as New FCRM LNFG (bhat13@alstomgroup.com) | Sandbox Partial | Log out as New FCRM LNFG

Search...

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Checklists Checklist Answers DBB Process Case More

Approval Request

Request Approval Pending

Approve **Reject** **Reassign**

Submitter: New FCRM LNFG	Date Submitted: 16 Jan 2025	Actual Approver: DBB - FCR Instandhalter LNFG	Assigned To: DBB - FCR Instandhalter LNFG
--------------------------	-----------------------------	---	---

Details

Approval Details

Request Number: 00093386	Request Owner: DBB - FCR Instandhalter LNFG
Date/Time Opened: 16/01/2025 16:07	

No Comments

Process Instance Step

Request Approval Approved

Submitter: New FCRM LNFG	Date Submitted: 16 Jan 2025	Actual Approver: New FCRM LNFG	Assigned To: DBB - FCR Instandhalter LNFG
--------------------------	-----------------------------	--------------------------------	---

Details

Approval Details

Request Number: 00093386	Request Owner: DBB - FCR Instandhalter LNFG
Date/Time Opened: 16/01/2025 16:07	

Now , The Tech status is changed to - Approved.

Request
Pending Case for Your Action

System information		LNVG
Created By	Last Modified By	
New FCRM LNVG , 16/01/2025 16:07	New FCRM LNVG , 16/01/2025 16:13	
Date/Time Opened	Date/Time Closed	
16/01/2025 16:07		
Request Number	Account Name	
00093386	Landesnahverkehrsgesellschaft Niedersachsen	
Case Client	Reported At	
LNVG		
Reported On	Reported By	
dbbtech_PESent	TECH Status	
<input checked="" type="checkbox"/>	Approved	
Priority	Role	
No impact	FCR Manager	

After the Tech Status gets changed to Approved -----

Notification number gets generated from SAP Side.

Once the Request status is approved and user refreshes the screen 2 to 3 times , then notification number gets generated.

This tells us that request is successfully created in GSI .

Consist Management

Friday, January 17, 2025 4:52 PM

In any of the user story , if they mention as - **Status** of the asset , it means --- **Operator mode code group...**

Initiating a Maintainer handover as FCRO and accepting it as - FCRM-

Asset Used -

DELNVGX554001 ,

VR-0001468

The screenshot shows the FCRM application's asset management screen. At the top, there is a navigation bar with links like DBB, Assets, Requests, DBB Problems, DBB Projects, Template Items, Template Questions, Templates, Checklists, Checklist Answers, DBB Process, DBB Documents, and More. A search bar is also present. The main area displays an asset record for 'DELNVGX554001'. The 'Status' field is highlighted with a yellow background and contains the text 'Consist Management'. Other fields visible include 'Comment', 'UIC', 'Operator Company Name', 'DB Regio', 'ECM Company Name', 'Company 1', 'Current Owner', 'DB Regio', 'Train Mode Change', 'Under Maintenance', 'Train Mode Change Date' (17/01/2025 07:36), 'Train Mode Changed By' (New FCRM LNVG), 'DBB Mobile Button', and 'Status' (Consist Management). A 'Restrictions Active' checkbox is checked. At the bottom, there is a navigation bar with links for Home, Assets, Requests, Reports, Checklist, DBB Document, Documents, Availability History, Template Questions, Templates, and More.

The screenshot shows the FCRM application's DBB Process record for 'P-0004889'. The 'Status' field is highlighted with a yellow background and contains the text 'Open'. Other fields visible include 'Id' (P-0004889), 'Asset' (DELNVGX554001), 'Record Type Name' (Maintainer H.), 'Rejection Reason' (checkbox), and 'DBB Has Tags' (checkbox). A message at the top right states 'Chatter isn't enabled or the user doesn't have Chatter access'.

67 534 000	
Energy Recovery (Unit : kWh)	
DBB Process Client	
LNVG	
Depot	
EVB Am Bahnhof Süd 3 27432 Bremervörde	
Operator(Company)	
EVB Elbe Weser	
Vehicle Return	
VR-0001468	

After handover initiation -

DETAILS	RELATED
Asset Name	LBS Node
DELNVGX554001	DELNVGX554001
Functional Location	Asset Record Type
DELNVGX554001	Train
Headcode	Oper. Mode Code Group
LNVG 00	Under Commercial Service
Headcode Short	Sub Status
	Maintainer handover Initiated
 Vehicle Return	
VR-0001468	

DETAILS	RELATED
Vehicle Return ID	Planned End Date
VR-0001468	30/01/2025 08:50
Planned Start Date	Real End date
23/01/2025 08:49	18/01/2025 11:10
Real Start date	Confirmation on Depot
13/01/2025 19:59	18/01/2025 09:04
Confirmation by FCRO	Status
08/01/2025 09:04	Approved
Vehicle Ready for Operation Timestamp	Sub Status
13/01/2025 20:05	Maintainer handover Initiated
Return to Operation date	Functional Location
13/01/2025 16:22	DELNVGX554001
No Complaint	FCRO Username Who Approved

Status of Child Asset ---

 DELNVGX554001A
 Asset DELNVGX554001A

Asset Name	LBS Node
DELNVGX554001A	DELNVGX554001 > DELNVGX554001A
Functional Location	Asset Level
DELNVGX554001	2
Equipment	Car Type
DELNVGX554001A	
LBS Description	Parent Asset
DELNVGX554001A	DELNVGX554001
Car Description	Car Position
Cab & Seated Car-A	4
Car - Equipment	Car Number
11 - DELNVGX554001A	11
Asset Record Type	Oper. Mode Code Group
Car	Under Commercial Service
DBB Asset Unique Name	Sub Status
DELNVGX554001A	Maintainer handover Initiated
From DateTime	Customer Status

Now accepting this DBB Process

P-0004889

as FCRM---

Asset DELNVGX554001

Fleet Issue Related **Details**

Asset Name	DELNVGX554001	Light Maintenance
Functional Location	DELNVGX554001	LBS Node
Headcode	LNVG 00	Asset Record Type
Headcode Short		Train
Headcode Long		Oper. Mode Code Group
DBB Asset Unique Name	DELNVGX554001	Under Maintenance
Asset Owner		Sub Status
		Maintainer handover Accepted
		Customer Status
		Asset Level

Vehicle Return VR-0001468

Related **Details**

Vehicle Return ID	VR-0001468	Planned End Date	30/01/2025 08:50
Planned Start Date	23/01/2025 08:49	Real End date	18/01/2025 11:10
Real Start date	17/01/2025 12:57	Confirmation on Depot	18/01/2025 09:04
Confirmation by FCRO	08/01/2025 09:04	Status	Vehicle On Charge
Vehicle Ready for Operation Timestamp	13/01/2025 20:05	Sub Status	Maintainer handover Accepted
Return to Operation date	13/01/2025 16:22	Functional Location	DELNVGX554001
No Complaint		FCRO Username Who Approved	LNVG FCRO

Asset DELNVGX554001A

Asset
DELNVGX554001A

Asset Name	DELNVGX554001A	LBS Node	DELNVGX554001 > DELNVGX554001A
Functional Location	DELNVGX554001	Asset Level	2
Equipment	DELNVGX554001A	Car Type	
LBS Description	DELNVGX554001A	Parent Asset	DELNVGX554001
Car Description	Cab & Seated Car-A	Car Position	4
Car - Equipment	11 - DELNVGX554001A	Car Number	11
Asset Record Type	Car	Oper. Mode Code Group	Under Maintenance
DBB Asset Unique Name	DELNVGX554001A	Sub Status	Maintainer handover Accepted
From DateTime		Customer Status	

Asset
DELNVGX554001B

Asset Name DELNVGX554001B	LBS Node DELNVGX554001 > DELNVGX554001B
Functional Location DELNVGX554001	Asset Level 2
Equipment DELNVGX554001B	Car Type
LBS Description DELNVGX554001B	Parent Asset DELNVGX554001
Car Description Cab & Seated Car-B	Car Position
Car - Equipment 12 - DELNVGX554001B	Car Number 12
Asset Record Type Car	Oper. Mode Code Group Under Maintenance
DBB Asset Unique Name DELNVGX554001B	Sub Status Maintainer handover Accepted
From DateTime	Customer Status

Asset
DELNVGX554001 Test

Asset DELNVGX554001 Test	
Asset Name DELNVGX554001 Test	LBS Node DELNVGX554001 > DELNVGX554001 Test
Functional Location DELNVGX554001	Asset Level 2
Equipment	Car Type
LBS Description	Parent Asset DELNVGX554001
Car Description	Car Position
Car - Equipment 1 - DELNVGX554001 Test	Car Number 1
Asset Record Type Car	Oper. Mode Code Group Under Maintenance
DBB Asset Unique Name	Sub Status Maintainer handover Accepted
From Date/Time	Customer Status

Enable Light Maintenance - Asset Button

Friday, January 17, 2025 6:21 PM

This Enable light button will only be present in the **Train asset**,
not in any other asset like car or LBS.

Initially,,

Asset Record Type Train Headcode LNVG 00 Headcode Long LNVG 00 Asset Level 1 LBS Node DELNFGX554001

Fleet Issue Related Details

Asset Name DELNFGX554001 Functional Location DELNFGX554001 Headcode LNVG 00 Headcode Short Headcode Long DBB Asset Unique Name

LBS Node DELNFGX554001 Asset Record Type Train Oper. Mode Code Group Under Commercial Service Sub Status Operator handover Rejected Customer Status

Enable Light Maintenance Change Record Type Edit

Now ,after clicking on the **enable light maintenance button** on the top ---

As , I have enabled this , The Light maintenance button will get checked in

Asset Record Type Train Headcode LNVG 00 Headcode Long LNVG 00 Asset Level 1 LBS Node

Confirmation
Are you sure you want to enable Light Maintenance?

Cancel Save

Asset Name DELNFGX554001 Functional Location DELNFGX554001 Headcode LNVG 00 Headcode Short Headcode Long

LBS Node DELNFGX554001 Asset Record Type Train Oper. Mode Code Group Under Commercial Service Sub Status

Change Record Type Edit

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Checklists Checklist Answers DBB Process DBB Documents More

Asset DELNVGX554001

Asset Record Type	Headcode	Headcode Long	Asset Level	LBS Node
Train	LNVG 00		1	DELNVGX554001

Fleet Issue Related **Details**

Asset DELNVGX554001

Asset Name	DELNVGX554001	Light Maintenance
Functional Location	DELNVGX554001	<input checked="" type="checkbox"/>
Headcode	LNVG 00	LBS Node
Headcode Short		DELNVGX554001
		Asset Record Type
		Train
		Oper. Mode Code Group
		Under Commercial Service

After clicking on Disable Light button -- Light Maintenance field will again get unchecked---

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Checklists Checklist Answers DBB Process DBB Documents More

Asset DELNVGX554001

Asset Record Type	Headcode	Headcode Long	Asset Level	LBS Node
Train	LNVG 00		1	DELNVGX554001

Fleet Issue Related **Details**

Asset DELNVGX554001

Asset Name	DELNVGX554001	Light Maintenance
Functional Location	DELNVGX554001	<input type="checkbox"/>
Headcode	LNVG 00	LBS Node
Headcode Short		DELNVGX554001
Headcode Long		Asset Record Type
		Train
		Oper. Mode Code Group
		Under Commercial Service
		Sub Status
		Operator handover Rejected

And , Now Once I changed the asset status to Under Maintenence , That Enable Light Maintenance button will get removed.

Logged in as New FCRM LNVG (bhat13@stomgroup.com) | Sandbox Partial | Log out as New FCRM LNVG

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Checklists Checklist Answers DBB Process DBB Documents More

Asset DELNVGX554001

Asset Record Type	Headcode	Headcode Long	Asset Level	LBS Node
Train	LNVG 00		1	DELNVGX554001

Fleet Issue Related **Details**

Asset DELNVGX554001

Asset Name	DELNVGX554001	Light Maintenance
Functional Location	DELNVGX554001	<input type="checkbox"/>
Headcode	LNVG 00	LBS Node
Headcode Short		DELNVGX554001
Headcode Long		Asset Record Type
		Train
		Oper. Mode Code Group
		Under Maintenance
		Sub Status
		Operator handover Rejected

Asset DELVNGX554001

Asset Record Type Train Headcode LNVG 00 Headcode Long LNVG 00 Asset Level 1 LBS Node DELVNGX554001

[Enable Light Maintenance](#)

Fleet Issue Related **Details**

Asset DELVNGX554001

Asset Name	DELVNGX554001	Light Maintenance
Functional Location	DELVNGX554001	LBS Node
Headcode	LNVG 00	Asset Record Type
Headcode Short		Train
Headcode Long		Oper. Mode Code Group
		Under Commercial Service
		Sub Status
		Operator handover Rejected

Again, I changed to Under Commercial Service, again it changed--

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Checklists Checklist Answers DBB Process DBB Documents More

Asset DELVNGX554001

Asset Record Type Train Headcode LNVG 00 Headcode Long LNVG 00 Asset Level 1 LBS Node DELVNGX554001

[Enable Light Maintenance](#) [Change Record Type](#) [Edit](#)

Fleet Issue Related **Details**

Asset DELVNGX554001

Asset Name	DELVNGX554001	Light Maintenance
Functional Location	DELVNGX554001	LBS Node
Headcode	LNVG 00	Asset Record Type
Headcode Short		Train
Headcode Long		Oper. Mode Code Group
		Under Commercial Service
		Sub Status
		Operator handover Rejected

Mail - CHAUDHARY Ankit-EXT - C Alstom DBB Enhancement- Functional Design Document V1.8 +

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Alstom DBB Enhancement- Functional Design Document V1.8 Search for tools, help, and more (Alt + Q)

File Home Insert Layout References Review View Help Table

Normal

Navigation

Headings Find Replace

Sprint 1 Result 2 of 2

, DBB-1121 and DBB-2631 (DSB-Sprint 1)

New Ticket added DBB-1856, DBB-1121 and DBB-2631 (DSB-Sprint 1).

You have changed this document's content since your last search. Search again to make sure the results are updated.

Search again

Page 36 of 140 2 of 19,449 words English (U.S.)

1 71°F Haze

2:21 PM 2/4/2025

ALSTOM

AeWXJHbVdsxb/DBB-678?node_id=0-1&t=59BNxTBUPgN871WM-0

- If the train is under Maintenance and FCRM/POC/Maintainer tries to enable the checkbox and error message should be displayed " Train already Under Maintenance" (img_ref_01)

6.5 Screenshots (Samples)

- If the Oper Mode Code group is in "Under Commercial Service" and the light Maintenance checkbox is unchecked then the button "Enable Light Maintenance" is enabled,

Depot Field value

Friday, January 17, 2025 8:12 PM

In Vehicle Return , This is the Depot value which is present ----

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DBB Assets Requests DDB Problems DDB Projects Template Items Template Questions Templates Checklists Checklist Answers DDB Process Vehicle Return More

Vehicle Return VR-0001468

Vehicle Return ID	VR-0001468
Planned Start Date	23/01/2025 08:49
Real Start date	17/01/2025 12:57
Confirmation by FCRO	08/01/2025 09:04
Vehicle Ready for Operation Timestamp	13/01/2025 20:05
Return to Operation date	13/01/2025 16:22
No Complaint	<input type="checkbox"/>
Rejection counter	0
Customer Status	
Client	LNVG
Operator(Company)	
Planned End Date	30/01/2025 08:50
Real End date	18/01/2025 11:10
Confirmation on Depot	18/01/2025 09:04
Status	Approved
Sub Status	NA
Functional Location	DEINVGX554001
FCRO Username Who Approved	LNVG FCRO
Depot	EVB, Am Bahnhof Süd 3, 27432 Bremervörde
Person On Charge	

But ,while creating Handover , I selected this Vehicle Return ---

Request--- Operational Information request

Monday, January 20, 2025 8:20 PM

The screenshot shows a web-based application interface for managing operational information requests. At the top, there is a navigation bar with various menu items: DBB, Assets, Requests, DBB Problems, DBB Projects, Template Items, Template Questions, Templates, Checklists, Checklist Answers, DBB Process, and a user status message indicating 'Logged in as New FCRM LNVG (bhat13@alstomgroup.com) | Sandbox Partial | Log out as New FCRM LNVG'. Below the navigation bar, the main content area displays a request card for a 'Chatbot Warranty Request Case'. The card includes fields for Priority (No impact), Status (Open), and Request Number (00093389). Below the card, there are two tabs: 'Details' (which is selected) and 'Related'. Under the 'Details' tab, there is a section titled 'Information' which is expanded. This section contains several data points: Status (Open), Request Record Type (DBB - Operational Information), Asset (LINT-JL-01), Functional Location (DELNVGX554001), and Car Impacted. There is also a note about Technical Object: 'DELNVGX554001 > LINT-IL-01'. At the bottom left of the main content area, the request number '00093389' is displayed.

From <<https://alstom--partial.sandbox.lightning.force.com/lightning/r/Case/500bg0000045SPdAAM/view>>
00093389

Request -- Restriction Request type

Tuesday, January 21, 2025 12:03 PM

00093390

Logged in as New FCRM LNVG (bhat13@alstomgroup.com) | Sandbox: Partial | Log out as New FCRM LNVG

Search... ★ + ? 🔍

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Checklists Checklist Answers DBB Process DBB Documents More

Pending Case for Your Action

Request Number: 00093390

Details Related

Priority: No Impact Status: Open Request Number: 00093390

Information

Status: Open	Asset: LINT-IL-01
Request Record Type: DBB - Restriction	Functional Location: DELNFGX554001
Technical Object: DELNFGX554001 > LINT-IL-01	Car Impacted
Train Name: DELNFGX554001	
syncStatusInProgress	
syncStatusError	

System Information

Created Date: 21/01/2025 07:43	Account Name: Landesnahverkehrsgesellschaft Niedersachsen mbH
SAP Number:	Contact Name: FCR Operator LNVG
Change Comment:	Case Client: LNVG
IsEscalated:	Created By: New FCRM LNVG, 21/01/2025 07:45
Comment History:	

Request --- Infra

Tuesday, January 21, 2025 12:22 PM

[00093391](#)

Request
00093391 Help for this Page ?

[Request Comments \[0\]](#) [Approval History \[0\]](#) [Files \[0\]](#) [Request History \[2\]](#) [Notes \[0\]](#)

Request Detail [Edit](#) [Submit for Approval](#)

Technical Object [DELNVGX554001](#)

Issue Information:

DBB Number	00093391
Status	Open
Request Record Type	DBB - Infrastructure [Change]
Record Type Name	DBB_Infrastructure
Asset	DELNVGX554001
Functional Location	DELNVGX554005
Car Impacted	DELNVGX554005A

Issue Description:

Title Request creation trial

VR Creation - 21 Jan

Tuesday, January 21, 2025 1:11 PM

With FCRO , Without FCRO

VO-0083981

VR-0001471

From https://alstom--partial.sandbox.lightning.force.com/lightning/r/Vehicle_Return_c/a21bg000000Cba5AAC/view

Vehicle Return VR-0001471

With FCRO

Field	Value
Vehicle Return ID	VR-0001471
Planned Start Date	25/01/2025 08:43
Real Start date	
Confirmation by FCRO	21/01/2025 14:43
Vehicle Ready for Operation Timestamp	
Return to Operation date	
No Complaint	<input type="checkbox"/>
Rejection counter	0
Customer Status	
Planned End Date	14/02/2025 08:43
Real End date	
Confirmation on Depot	21/01/2025 14:43
Status	Approved
Sub Status	NA
Functional Location	DEUNVGX554001
FCRO Username Who Approved	LNVG FCRO
Depot	EVB, Am Bahnhof Süd 3, 27432 Bremerförde
Person On Charge	

Vehicle Return VR-0001471

Without FCRO

Field	Value
Vehicle Return ID	VR-0001471
Planned Start Date	25/01/2025 08:43
Real Start date	
Confirmation by FCRO	21/01/2025 14:43
Vehicle Ready for Operation Timestamp	
Return to Operation date	
No Complaint	<input type="checkbox"/>
Rejection counter	0
Planned End Date	14/02/2025 08:43
Real End date	
Confirmation on Depot	21/01/2025 14:43
Status	Approved
Sub Status	NA
Functional Location	DEUNVGX554001
FCRO Username Who Approved	LNVG FCRO
Depot	FVR, Am Bahnhof Süd 3, 27432 Bremerförde
Person On Charge	

Logged in as New FCRM INVO (bhat1@eastongroup.com) | Sandbox: Partial | Log out as New FCRM INVO

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Checklists Checklist Answers DBB Process Vehicle Return More

Vehicle Return VR-0001471 + Follow

Related	Details
Vehicle Return ID VR-0001471	Planned End Date 14/02/2025 08:43
Planned Start Date 25/01/2025 08:43	Real End date 21/01/2025 15:06
Real Start date 21/01/2025 15:00	Confirmation on Depot 21/01/2025 14:43
Confirmation by FCRO 21/01/2025 14:43	Status Vehicle Ready.
Vehicle Ready for Operation Timestamp	Sub Status Maintainer handover Accepted
Return to Operation date	Functional Location DELNVGX554001
No Complaint	FCRO Username Who Approved

GFL03 PART B

PART B	By Execution of maintenance
Subject	
Rolling Stock	DELNVGX554001
Reference Maintenance	8765432
The term of the maintenance activities and the availability at the return in service of the rolling stock according to the indications of the ECM	
VR-0001471	
X	The indicated rolling stock has performed maintenance in accordance with the Vehicle return, received and can be returned THE ROLLING STOCK MAY BE RETURNED TO SERVICE
	The indicated rolling stock has only partially performed the maintenance according to the Vehicle return, received for the following reasons THE ROLLING STOCK MAY BE RETURNED TO SERVICE SUBJECT TO THE FOLLOWING RESTRICTIONS
The Maintenance Manager (or his delegate)	
Date 21/01/2025 15:06	
Annex 3 to Vehicle Return Procedure	

Vehicle Return VR-0001471

Related	Details
Vehicle Return ID VR-0001471	Planned End Date 14/02/2025 08:43
Planned Start Date 25/01/2025 08:43	Real End date 21/01/2025 15:06
Real Start date 21/01/2025 15:00	Confirmation on Depot 21/01/2025 14:43
Confirmation by FCRO 21/01/2025 14:43	Status Vehicle Ready for Operation
Vehicle Ready for Operation Timestamp 21/01/2025 15:13	Sub Status Operator handover Initiated
Return to Operation date	Functional Location DELNVGX554001
No Complaint	FCRO Username Who Approved

Logged in as New FCRM LNNG (bhat13@alstomgroup.com) | Sandbox Partial | Log out as New FCRM LNNG

DBB Assets Requests DBB Problems DBB Projects Template Items Template Questions Templates Checklists Checklist Answers DBB Process Vehicle Return More

Vehicle Return VR-0001471

Related Details

Vehicle Return ID	VR-0001471	Planned End Date	14/02/2025 08:43
Planned Start Date	25/01/2025 08:43	Real End date	21/01/2025 15:06
Real Start date	21/01/2025 15:00	Confirmation on Depot	21/01/2025 14:43
Confirmation by FCRO	21/01/2025 14:43	Status	Closed
Vehicle Ready for Operation Timestamp	21/01/2025 15:13	Sub Status	Operator handover Accepted
Return to Operation date	21/01/2025 15:21	Functional Location	DELNVGX554001
No Complaint		FCRO Username Who Approved	LNVG FCRO
Rejection counter	0	Depot	EVB, Am Bahnhof Süd 3, 27432 Bremervörde
Customer Status		Person On Charge	

GFLOSPARTA_DELNVGX554001_VR-0001471_21/01/2025 1521_13

Download Share Public Link

DBB Assets Requests DBB Problems DBB Process DBB Documents More

Vehicle Return > VR-0001471

Notes & Attachments

14 items • Sorted by Last Modified • Updated 2 minutes ago

Title	ID Vehicle Return	Size
1 GFLOSPARTA_DELNVGX554001_VR-0001471_21/01/2025 1521_13	VR-0001471	6KB
2 GFLOSPARTA_DELNVGX554001_VR-0001471_21/01/2025 1521_13		3KB
3 GFLO4PARTB_DELNVGX554001_VR-0001471_21/01/2025 1521_13		3KB
4 GFLO4PARTB_DELNVGX554001_VR-0001471_21/01/2025 1521_13		3KB
5 GFLOSPARTA_DELNVGX554001_VR-0001471_21/01/2025 1521_13		6KB
6 GFLO4PARTA_DELNVGX554001_VR-0001471_21/01/2025 1521_13		6KB
7 GFLO1PARTA_DELNVGX554001_VR-0001471_21/01/2025 1521_13		2KB
8 GFLO1PARTB_DELNVGX554001_VR-0001471_21/01/2025 1521_13		6KB
9 GFLO2PARTA_DELNVGX554001_VR-0001471_21/01/2025 1521_13		2KB
10 GFLO2PARTB_DELNVGX554001_VR-0001471_21/01/2025 1521_13		2KB

GFL05 PART A

MODULOE GFL05: Return of the rotatable in operation
Ref Ed 1

ALSTOM

PART A

Sender	Managed by Fleetmanagement
Function of Fleet Management	
Subject	Notification of maintenance term for rotatable recovery
Rolling Stock	DELNVGX554001
Reference Maintenance	8765432

With reference to the requirements below, the end of maintenance ID

VR-0001471

The above mentioned rolling stock is available for recovery at the workshop of

EVB, Am Bahnhof Süd 3, 27432 Bremervörde
--

It is recommended that you see the prescriptions in the table below

The Fleet Manager (or his delegate)	Date
New FCRM LNNG	21/01/2025 15:21

VR Rejection

Wednesday, January 22, 2025 11:36 AM

Queue

Wednesday, January 22, 2025 12:42 PM

DBB VR FCRO LNVG - Queue Name example

Queue DBB - FCR Instandhalter LNVG

From <[The screenshot shows the Salesforce Queue list page. The top navigation bar includes 'SETUP' and 'Queues'. Below the header, a sub-header reads 'Queues' with a descriptive text about queues managing workload. A 'View' dropdown is set to 'All'. A 'Create New Queue' button is visible. The main area displays a table of queue records:

Action	Label	Queue Name	Queue Email	Supported Objects	Mo
Edit Del	DBB_ECM4_ECM3_HO_LNVG	DBB_ECM4_ECM3_HO_LNVG		Request	All
Edit Del	DBB_MHO_LNVG	DBB_MHO_LNVG		Request	All
Edit Del	DBB_VR_FCRO_LNVG	DBB_VR_FCRO_LNVG		Vehicle Return	All
Edit Del	DBB_OHO_LNVG	DBB_OHO_LNVG		Request	All
Edit Del	DBB_ECM4_ECM4_HO_LNVG	DBB_ECM4_ECM4_HO_LNVG		Request	All
Edit Del	DBB_FCR_Operator_LNVG	DBB_FCR_Operator_LNVG		Concession Request	All
Edit Del	DBB_FCR_Instandhalter_LNVG	DBB_FCR_Instandhalter_LNVG		Request	All
Edit Del	EAC_ARRENTAL_France	EAC_ARRENTAL_France		Tender	All
Edit Del	DBB_Document_Nutfl_List_SF8W1	DBB_Document_Nutfl_List_SF8W1		Request	All
Edit Del	DBB_FCR_Instandhalter_LNVG_DOSTO_2	DBB_FCR_Instandhalter_LNVG_DOSTO_2		Request	All
Edit Del	DBB_FCR_Instandhalter_RMV	DBB_FCR_Instandhalter_RMV		Request	All
Edit Del	CP-CASE-DACHS10-GERM	CP-CASE-DACHS10-GERM		Request	All
Edit Del	DBB_FCR_Instandhalter_SF8W1	DBB_FCR_Instandhalter_SF8W1		Request	All
Edit Del	DBB_VR_FCRO_SF8W1	DBB_VR_FCRO_SF8W1		Vehicle Return	All
Edit Del	Test_queue_for_POC	Test_queue_for_POC		Vehicle Return	All
Edit Del	DBB_ECM4_ECM3_HO_LNVG_DOSTO_2	DBB_ECM4_ECM3_HO_LNVG_DOSTO_2		Request	All
Edit Del	DBB_ECM4_ECM3_HO_SF8W2	DBB_ECM4_ECM3_HO_SF8W2		Request	All
Edit Del	DBB_ECM4_ECM3_HO_SF8W3	DBB_ECM4_ECM3_HO_SF8W3		Request	All
Edit Del	DBB_ECM4_ECM4_HO_SF8W1	DBB_ECM4_ECM4_HO_SF8W1		Request	All
Edit Del	DBB_ECM4_ECM4_HO_SF8W2	DBB_ECM4_ECM4_HO_SF8W2		Request	All
Edit Del	DBB_ECM4_ECM4_HO_SF8W3	DBB_ECM4_ECM4_HO_SF8W3		Request	All

A note at the bottom states: 'These are the queues for handover \(HO Word will come in queues\)'. Below this, two lines of text provide context: 'For Maintainer Handover ,it will be MHO queue.' and 'For Operator Handover ,it will be OHO.'](https://alstom--partial.sandbox.my.salesforce-setup.com/p/own/Queue/d?id=00G2p00000B56F8&appLayout=setup&tour=&sfclFrameOrigin=https://alstom--partial.sandbox.my.salesforce-setup.com&sfclFrameHost=web&nonce=d70322e8efac532a34ced3be428db97d2f3e49661aab2946a5dac5da42cae&cb<n_app_id=&clc=1&isdtp=p1></p></div><div data-bbox=)

Vehicle Order theory

Wednesday, January 22, 2025 12:37 PM

Must put the **status field as open** while creating the Vehicle order

Handover practice 22 Jan

Wednesday, January 22, 2025 2:34 PM

With VR With POC

P-0004893 09 Maintainer

VR-0001472

P-0004894--- ECM3 to ECM4

✓ Ch

GFL03 PART A

MODULOE GFL03: Opening and closing Vehicle Return
Ref Ed 1

ALSTOM

01/2025	PART A	By Execution of maintenance	ID Vehicle Return	VR-0001472
01/2025	Sender	Function (Responsible) of Execution Maintenance	Recipient	Function (Responsible) of Fleet Management
01/2025	Subject	Notification of maintenance term for rotatable recovery		
01/2025	Rolling Stock	DELNVGX554003		
01/2025	Reference Maintenance	87890		
01/2025	Please be informed that the activities of the rotatable maintenance ID have been started			
01/2025	The above mentioned rolling stock is located at the			
01/2025	EVB, Am Bahnhof Süd 3, 27432 Bremervörde			
01/2025	The Fleet Manager (or his delegate)	Date		
01/2025	TEST LNNG POC	23/01/2025 07:02		
01/2025	<p>▲ Page 1 of 1 ▼</p>			

Real start date of VR is appearing here

From <https://alstom-partial.sandbox.lightning.force.com/lightning/r/DBB_Process_c/a2bbg000000DsH7AAK/view>

27 Jan Practice

Monday, January 27, 2025 12:14 PM

VO-0083990

Vehicle Return
VR-0001483

DELNVGX554003

From <<https://alstom--partial.sandbox.lightning.force.com/lightning/r/Asset/02i1X00000DcV3TQAV/view>>

>
DBB Process
P-0004921

From <<https://alstom--partial.sandbox.my.site.com/DBB/s/dbb-process/a2bbg00000DvmrAAC/p0004921>>

P-0004922

DBB Process
P-0004926 - Final handover with status - Closed

From <<https://alstom--partial.sandbox.my.site.com/DBB/s/dbb-process/a2bbg00000Dwe5AAC/p0004926>>

28 Jan practice

Tuesday, January 28, 2025 2:34 PM

Vehicle Order
VO-0083994

VR-0001487

From <https://alstom--partial.sandbox.lightning.force.com/lightning/r/Vehicle_Return_c/a21bg00000CgWXAA0/view>

P-0004934 - Final hadover (Operator handover rejected)

From <<https://alstom--partial.sandbox.my.site.com/DBB/s/dbb-process/a2bbg000000DyBFAA0/p0004934>>

Access regarding Tickets

Wednesday, January 29, 2025 11:47 AM

RITM2619788

[REQ2562066](#)

From
<<https://outlook.office.com/mail/id/AAQkADc2ZmM3Mjg5LTM3MTktNDg2ZS04ZTI1LWYwNzhhZGRkNTVmYwAQABshmz1RSc5HiPsSceCXRAQ%3D>>

karne.divyasree@dxc.com

From
<<https://outlook.office.com/inbox/id/AAQkADc2ZmM3Mjg5LTM3MTktNDg2ZS04ZTI1LWYwNzhhZGRkNTVmYwAQAKXyK7hEF4tNs8Ce%2BZKlywk%3D>>

Customer portal

Thursday, January 30, 2025 12:01 PM

The screenshot shows a Microsoft Teams meeting interface. At the top, there's a header bar with icons for 'Take control', 'Pop out', 'Chat' (highlighted), 'People', 'Raise', 'React', 'View', 'Notes', 'Apps', 'More', 'Camera', 'Mic', 'Share', and a red 'Leave' button. Below the header is a grid of contact icons, with one icon for 'SB' highlighted in blue. A 'Meeting chat' window is open on the right, showing a message from 'Das, Samapika' at 11:52 AM asking for permission to access something, followed by a response from 'Khandel...' at 1/30/2025 11:50 AM saying 'Please give permission to access'. Below the messages, it says 'done' with a fire emoji and a message from 'Bhat, Sudeep' at 12:00 PM saying 'danish customer'. A 'Recently Viewed' contact list is visible in the center-left, showing 'Wall-S' and 'Recently Viewed' sections. The bottom of the screen shows a Windows taskbar with various pinned icons and system status indicators.

30 ,31 Jan practice

Thursday, January 30, 2025 4:54 PM

UAT--

VO-0034400

From <https://alstom--uat1.sandbox.lightning.force.com/lightning/r/Vehicle_Order_c/a1zAU000001GQdtYAG/view>

VR-0001632

From <https://alstom--uat1.sandbox.lightning.force.com/lightning/r/Vehicle_Return_c/a21AU000001Kl9tYAG/view>

Users used -

BAWU SF OP1 FCRM

Test OP1 SF FCRO

Test OP1 SF POC

P-0006569

From <<https://alstom--uat1.sandbox.my.site.com/DBB/s/dbb-process/a2bAU000000icKvYAI/p0006569>>

P-0006575 - Final handover

From <<https://alstom--uat1.sandbox.my.site.com/DBB/s/dbb-process/a2bAU000000if97YAA/p0006575>>

Before handover initiation

Friday, January 31, 2025 1:12 PM

AM

Ankem, Navya Moulika 11:22

So in the process flow diagram, in the first box, what was the prerequisite?

The prerequisite was to the assert status should be under commercial service and the vehicle return status should be approved. I told you to ignore the VR sub status and the assert sub status should be operator handover accepted.

So with these particular values only you can initiate a handover. Once you initiate it then the sub status and the status will change to like that way like oprecm 3 handover initiated and all OK.

[Sync to video](#)

should be under commercial service and the vehicle return status should be approved. I told you to ignore the VR sub status and the assert sub status should be operator handover accepted.

So with these particular values only you can initiate a handover. Once you initiate it then the sub status and the status will change to like that way like oprecm 3 handover initiated and all OK.

Checklist

Thursday, February 6, 2025 2:29 PM

To proceed with vehicle return by mobile , they use checklist also

Doubts

Monday, February 10, 2025 3:17 PM

Lbs not accessible from ENNO DBB Maintainer...

New Contact Created -
Mr. DBB Admin Operator1

From <<https://alstom--partial.sandbox.my.salesforce.com/003bg000008bdNa?isdtp=p1>>

POC Not appli

Friday, February 14, 2025 12:45 PM

for these clients , POC is not applicable ->RMV, ENNO,EMS,CS,LNVG, DSB , Invgdosto2

How to log a bug on Jira

Thursday, February 20, 2025 4:16 PM

[Call with Choudhary, Ankit-20250214_192352-Meeting Recording 1.mp4](#)

Practice 15 Jan

Tuesday, January 7, 2025 1:04 PM

Vehicle Return
VR-0001469

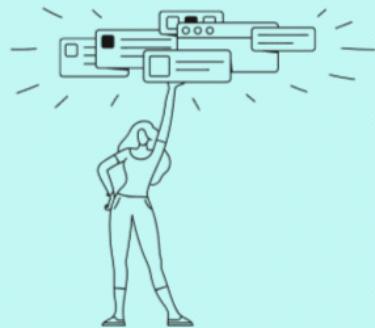
Created - 15 Jan

VDI And Citrix

Wednesday, January 29, 2025 5:11 PM

myworkplace-apac-cloud.alstom.com

Citrix Workspace

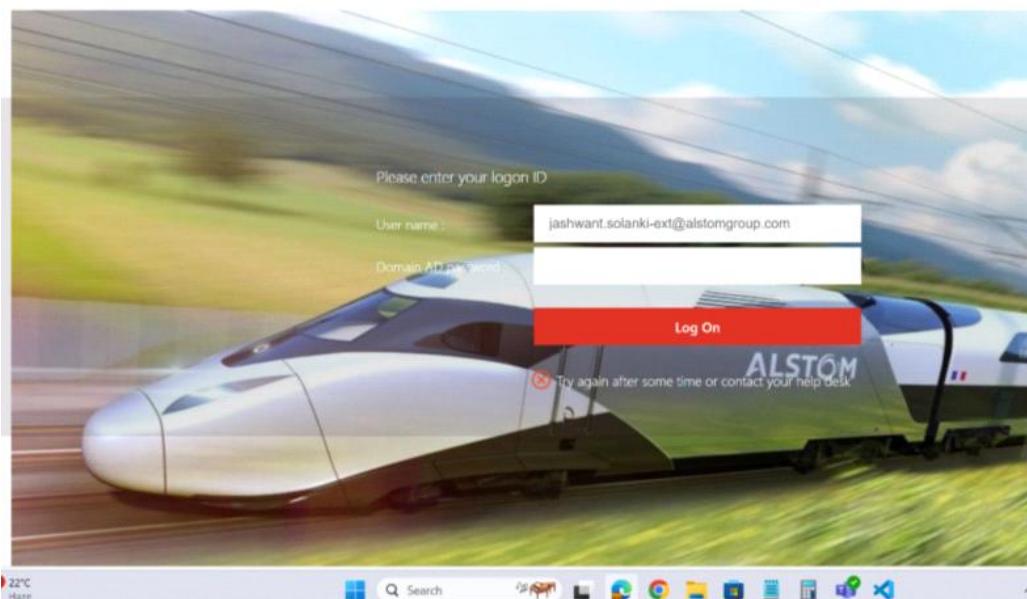


Welcome to Citrix Workspace

Enter your Store URL or email address

Continue

<https://myworkplace-apac-cloud.alstom.com/logon/LogonPoint/tmindex.html>



Jira url from ALSTOM VDI

Wednesday, January 29, 2025 5:17 PM

<https://jira.alstom.hub/secure/Dashboard.jspa>

Alstom Related link

Wednesday, January 29, 2025 5:17 PM

[Alstom Region - APAC](#)

Sharepoint

Wednesday, February 5, 2025 8:05 PM

<https://alstomgroup.sharepoint.com/sites/C2MDocuments/Shared%20Documents/Forms/AllItems.aspx?id=%2Fsites%2FC2MDocuments%2FShared%20Documents%2FPRJ0024812%20%2D%20DACH%20DSB%2FWP05%20%2D%20Build%20%2B%20Test%2FEnhancements%20UAT1%2FSprint%203%2FSalesforce&viewid=1d68d576%2D8604%2D433d%2Db55a%2D88cdf6b43080&csf=1&web=1&e=OnoxuY&ovuser=76a2ae5a%2D9f00%2D4f6b%2D95ed%2D5d33d77c4d61%2Cankit%2Ea%2Echoudhary%40capgemini%2Ecom&OR=Teams%2DHL&CT=1738766100258&clickparams=eyJhcHBBOYW1lIjoiVGvhbXMtRGVza3RvcCislkFwcFZlcnNpb24iOiI0OS8yNDEyMDEwMDIyMSIsIkhcoZlZGVyYXRIZFVzXII0mZhbHNlfQ%3D%3D&CID=608b7ea1%2D9019%2Db000%2Da01b%2D6f6138bee210&cidOR=SPO&FolderCTID=0x0120009F82CE94AB1FEE409817B2F8DF09A3A7>

1) DBB-2256 / DBB-2718

- Customer status ! mandatory. Customer sub status will remain mandatory during your submission process.
- UI of the form on Availability history should have proper alignment (Shorten the box size).
- Escalated checkbox should be true when updating the records.
- Verify flow error during submission of form.

2) DBB-2650 — All good. No update required.

3) DBB-2690 — All good. No update required.

Sandbox links

Monday, February 10, 2025 1:20 AM

<https://alstom--partial.sandbox.lightning.force.com/lightning/o/ContentDocument/home> - Partial LOGIN link

https://alstom--uat1.sandbox.lightning.force.com/lightning/r/Vehicle_Return_c/a21AU000001KI9tYAG/related/CombinedAttachments/view - UAT LOGIN link

To Change supervisor

Friday, February 14, 2025 12:31 PM

<https://sms.capgemini.com/>

Office attendance

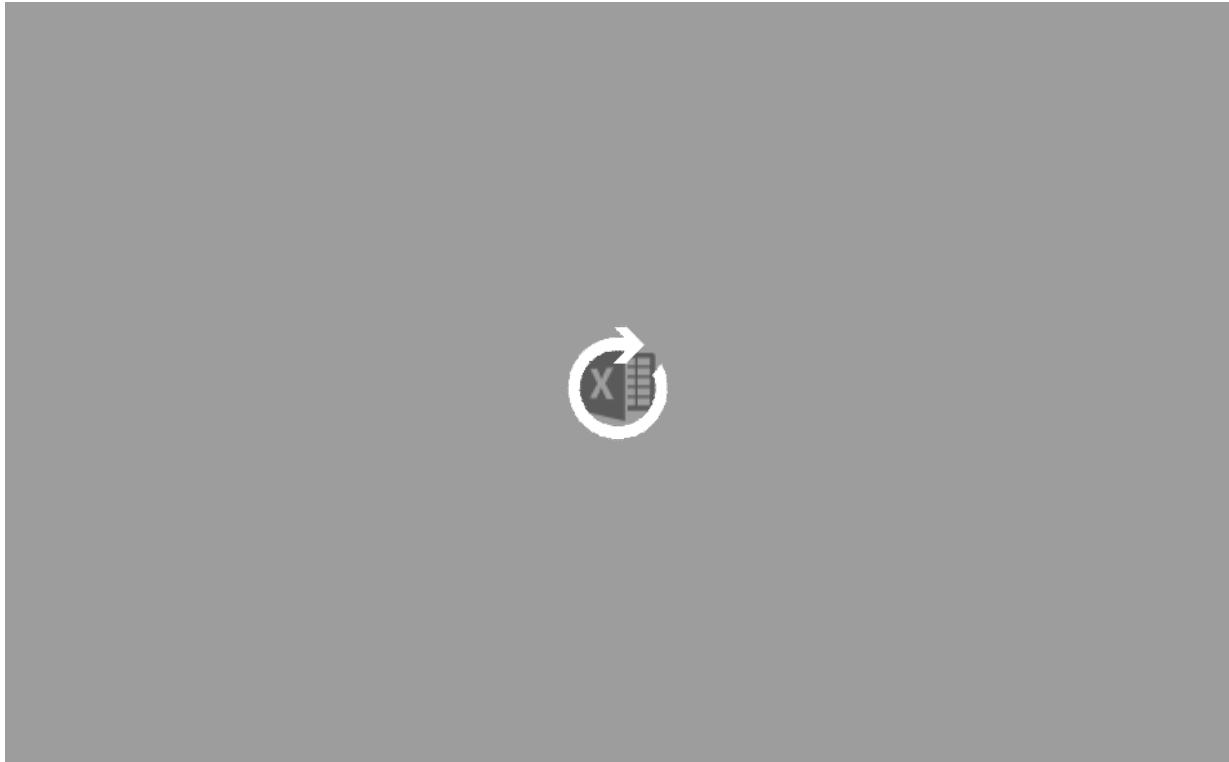
Thursday, February 27, 2025 2:46 PM

[Microsoft Power BI](#)

Translation link

Wednesday, April 9, 2025 1:57 PM

[DBB App Translation Complete](#)



About DBB

Tuesday, February 4, 2025 12:21 PM

Introduction – Digital Board Book(DBB)

- **Digital Board Book** is a Mobile and Web Application that allows an Operator to report issues / anomalies experienced whilst train in Commercial service and allows a Maintainer to handover a train post Maintenance into Commercial service and obtain a signature of acceptance from the Driver / Train Manager.
- This application replaces the current manual collection of defects on the train at arrival to depot and allows the analysis to be done before the Train is handed over, allowing internal functions to diagnose and assess the response needed for (Technical Issues and Equipment / Materials) in advance.
- This process also formalises the responsibility between the two organisations (Operator & Maintainer) and allows for an arbitration process to be initiated and the correct liability to be determined.

Member

Wednesday, February 5, 2025 5:24 PM

Crew Member and Train Manager these two are mobile users.

Client field

Wednesday, February 5, 2025 6:58 PM

field "client" for VR, field "case client" for Request and DBB Process Client for DBB process

Please review all the objects for this functionality

- The logged in User should be able to see only their respective Project name in the client field for all the Objects in DBB application.(Eg. Vehicle Return record)

A screenshot of the ALSTOM DBB application interface. The page title is 'Sedber (UTL) | Log out'. The top navigation bar includes links for 'DBB', 'Assets', 'Requests', 'Accounts', 'Contacts', 'DBB Problems', 'DBB Projects', 'Template Items', 'Template Questions', 'Templates', 'Vehicle Returns', and 'More'. Below the navigation is a search bar with placeholder 'Search...'. The main content area shows a form with several fields: 'Status' (Draft), 'Sub Status' (None), 'Project' (None), 'Operate Company' (Opener 1), 'ICBO Username Who Approved' (Search People...), 'Assign On Change' (Search People...), 'Functional Location' (Search Assets...), and a 'Client' field which contains 'SMBR' and is highlighted with a red box. At the bottom of the form are 'Save' and 'Cancel' buttons.

- The list of Objects and Client field across DBB are below:

Object	Field Label Name	Field API Name
Asset	DBB Client	DBB_Client_c
Request	Case Client	Client_c
DBB Process	DBB Process Client	DBB_Process_Client_c
Vehicle Return	Client	Client_c



Vehicle Order	Client	Client_c
Refueling Cycle	Client	Client_c

About DIB

Tuesday, February 4, 2025 2:32 PM

DIB is the (interface) membrane between the GSI and DBB.

We query the data and We use platform events to send data from DBB to GSI.

Everytime the query starts , data is converted to JSON and platform event is published. After publishing , Integration log (Object)is there , and in that log everything will get recorded,

There is no interface between Datnet and DBB.

Datnet

Wednesday, February 5, 2025 5:29 PM

In Datnet , we are going to get update through integration.

The screenshot shows a Microsoft Word document titled "Alstom DBB Enhancement- Functional Design Document V1.8". A search has been performed for the term "2631". The results are displayed in a sidebar on the left, showing 4 of 5 results found. The results are:

- 17 DBB-2631: Create a solution to make DBB data accessible for a new data interface92
- You have changed this document's content since your last search. Search again to make sure the results are updated.

The main content area contains several annotations and comments:

- Annotation 1: "||NA" {{+} empty value{+}}| [Blank column with constant string 'NA']
 - Comment: Hardcoded String in DBB
- Annotation 2: |DBB field Incremental Operational hours|
 - Comment: Fields belongs to Asset Object: Incremental Operational hours
- Annotation 3: |DBB field Operational hours|
 - Comment: Fields belongs to Asset Object: Operational hours
- Annotation 4: ||DBB field Vehicle Return "Planned End-Date" from the vehicle return with status different to approved, open , close|| [Planned End date (only date)]
 - Comment: Field belongs to vehicle Return:
 - Vehicle Return "Planned End-Date"
 - VR record will be exported only for the Approved status.
 - Vehicle Return Status

Annotations are color-coded: orange, purple, blue, green, and grey. The right side of the screen shows the Microsoft Teams sidebar with user profiles for S. Yeshavanth Raj and Choudhary, Ankit.

AC 01 Means ----- Acceptance Criteria

Functional Testing steps

Tuesday, February 4, 2025 2:32 PM

First write the sentence , then below that paste the screenshot

The screenshot shows a Microsoft Word document titled "Alstom DBB Enhancement- Functional Design Document V1.8". A search bar at the top contains the text "Sprint 1". Below the search bar, the results pane displays "Result 2 of 2" with the text ", DBB-1121 and DBB-2631 (DSB-Sprint 1)". A note in the results pane states: "New Ticket added DBB-1856, DBB-1121 and DBB-2631 (DSB-Sprint 1)." A message at the bottom left says: "You have changed this document's content since your last search. Search again to make sure the results are updated." A red annotation on the right side of the screen says: "If Asset is under maintenance, the button gets disabled/disappeared." Below the search results, there is a screenshot of a SharePoint list item titled "DEENVIGK554001" with the status "Under Maintenance".

About FDD

Wednesday, February 5, 2025 5:51 PM

Customers requirements and Business needs are kept in FDD .

Tdd link

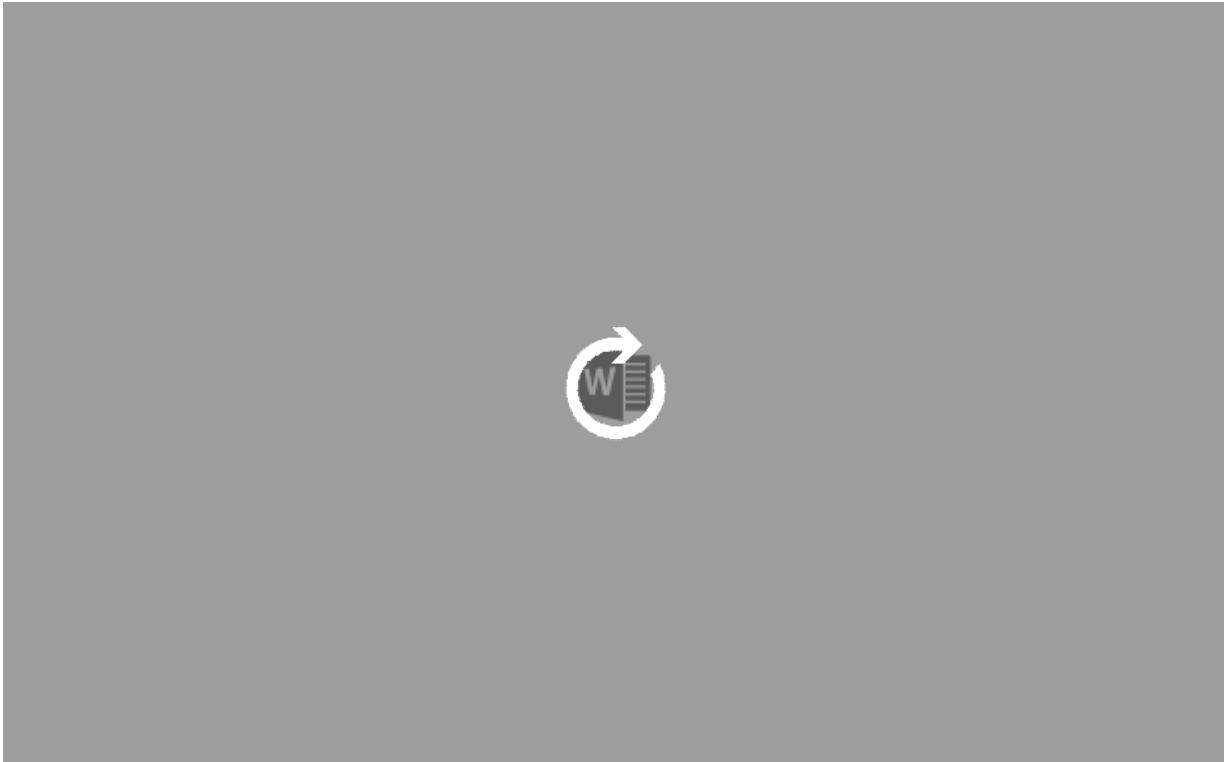
Thursday, April 3, 2025 11:53 AM

<https://alstomgroup.sharepoint.com/sites/C2MDocuments/Shared%20Documents/Forms/AllItems.aspx?newTargetListUrl=%2Fsites%2FC2MDocuments%2FShared%20Documents&viewPOC path=%2Fsites%2FC2MDocuments%2FShared%20Documents%2FForms%2FAllItems%2Easpx&id=%2Fsites%2FC2MDocuments%2FShared%20Documents%2FPRJ0024812%20%2D%20DACH%20DSB%2FWP04%20%2D%20Detailed%20Design&viewid=1d68d576%2D8604%2D433d%2Db55a%2D88cdf6b43080>

FDD LINK 27 MAY

Tuesday, May 27, 2025 3:09 PM

New Alstom DBB Enhancement- Next Release Functional Design Document



With All profiles

Thursday, February 6, 2025 7:46 PM

SELECT Id,Name,Profile__Name__c FROM User

The screenshot shows a browser window with multiple tabs open. The active tab is titled "Salesforce inspector" and has the URL "chrome-extension://aodjmnfhjibkcdimpodiifdnncaafh/data-export.html?host=alstom--partial.sandbox.my.salesforce.com". The page displays a query result for all users in the database. The query is:

```
SELECT Id,Name,Profile__Name__c FROM User
```

The results table has columns for Id, Name, and Profile__Name__c. The "Export" button is highlighted with a green arrow pointing to it.

User	Name	Profile__Name__c
User	0051X000000C8B01CQ0A1	LNVG FCR Operator
User	0051X000000C8B01RQ0A1	LNVG Train manager driver
User	0051X000000C8B01WQ0A1	LNVG Crew member
User	0051X000000C8B01gQ0A1	LNVG Admin Operator
User	0051X000000C8B0mQAD	POC LNVG BU
User	0051X000000C8BaPQ0A1	Test SF Maintainer LNVG
User	0051X000000C8BaJQ0A1	New FCRM LNVG
User	0051X000000C8B0LQ0A1	Pravin Kumar
User	0051X000000C8BaYFQ0A1	FCRM LNVG Alstom
User	0051X000000C8B03Q0A1	POC LNVG Alstom
User	0051X000000C8B04Q0A0	FCRO LNVG Alstom
User	0051X000000C8B06Q0A1	POC Business User
User	0051X000000C8B0nQ0A1	FCRM Business User
User	0051X000000C8B0sQ0A1	FCRO Business User1
User	0051X000000C8B0tQ0A1	FCRO Business User2
User	0051X000000C8B0zQ0A1	Jasper Zhou
User	0051X000000C8B0zQ0A1	Priyanka YADAV
User	0051X000000C8B0wQ0A1	Salesforce user FCRM
User	0051X000000C8B0mQ0A1	SF EMS contact
User	0051X000000C8B0xQ0A1	FCRM LNVG SF
User	0051X000000C8B0vQ0A1	DBB Azure Integration

Exported 84622 record(s).

With only specific profile

```
SELECT Id,Name,Profile Name FROM User WHERE Profile_Name__c ='DBB Maintainer'
```

DBB - Person on Charge

```
SELECT Id,Name,Profile_Name__c, Client__c FROM User WHERE Profile_Name__c ='DBB - FCR Maintainer'
```

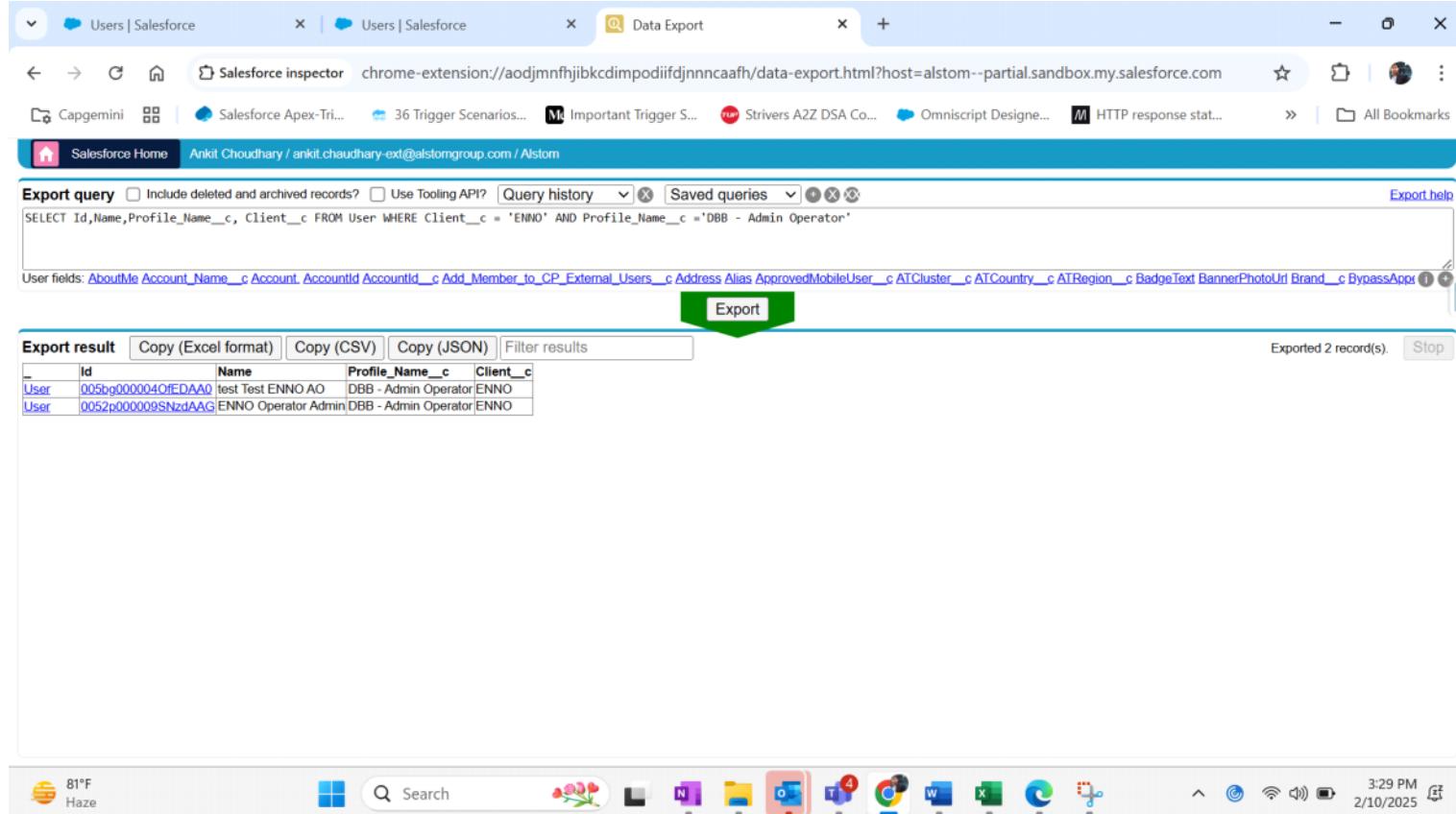
```
SELECT Id,Name,Profile_Name__c, Client__c,Username,Email FROM User WHERE Name LIKE 'Project%'
```

For ENNO Clients

Monday, February 10, 2025 2:04 PM

```
SELECT Id,Name,Profile__Name__c,Client__c FROM User WHERE Client__c = 'ENNO'
```

```
SELECT Id,Name,Profile__Name__c,Email , Client__c FROM User WHERE Client__c = 'ENNO' AND Profile__Name__c ='DBB - Admin Operator'
```



The screenshot shows a browser window with multiple tabs open, including 'Salesforce inspector' and 'Data Export'. The main content is a Salesforce query interface. The query is:

```
SELECT Id,Name,Profile__Name__c,Client__c FROM User WHERE Client__c = 'ENNO' AND Profile__Name__c ='DBB - Admin Operator'
```

The results table shows two rows:

	Id	Name	Profile__Name__c	Client__c
User	005bg00000040fEDAA0	test ENNO AO	DBB - Admin Operator	ENNO
User	0052p000009SNzdAAG	ENNO Operator Admin	DBB - Admin Operator	ENNO

At the bottom right of the results area, there is a green button labeled 'Export'.

Contacts Fetch

Friday, February 14, 2025 12:53 PM

```
select id,name from contact where accountid='001D000000pq1GclAI'
```

```
select id from user where Profile_Name__c = 'C2M Portal Plus Login' and ContactId !=null
```

To fetch a user with a contact name with a particular profile.

1756 Query - DBB PROBLEM

Thursday, May 15, 2025 1:45 PM

```
SELECT Id,Name,ProblemCode__c,DamageCodeGroup__c,Asset__r.DBBAsetUniqueName__c FROM  
DBBJunctionProblem__c WHERE ProblemCode__c  
IN('BF01','CA01','CB01','CC01','DD01','ED01','EE01','EF01','FB01','FC01','GB01','GC01','GD01','HB01','HC0  
1','JB01','JD01','JC01','KB01','KC01','LB01','LD01','SY01') AND DBB_Project__c ='DSB'
```

Profile Name

Monday, February 10, 2025 12:52 AM

The screenshot shows the Salesforce Setup interface for managing Profiles. The left sidebar includes links for Setup Home, Salesforce Foundations, Sales Setup, Service Setup Assistant, Hyperforce Assistant, Release Updates, Lightning Experience Transition Assistant, Salesforce Mobile App, Optimizer, Sales Cloud Everywhere, and Administration (with sub-links for Users, Permission Set Groups, and Permission Sets). The main content area is titled "Profiles" and shows a list of profiles with "API enabled". The list includes:

Action	Profile Name	User License
<input type="checkbox"/>	Del Clone	Datnet Integration
<input type="checkbox"/>	Del Clone	DBB - Admin Maintainer
<input type="checkbox"/>	Del Clone	DBB - Admin Operator
<input type="checkbox"/>	Del Clone	DBB - Crew Member
<input type="checkbox"/>	Del Clone	DBB - Datnet Integration
<input type="checkbox"/>	Del Clone	DBB - FCR Maintainer
<input type="checkbox"/>	Del Clone	DBB - FCR Operator
<input type="checkbox"/>	Del Clone	DBB - Integration
<input type="checkbox"/>	Del Clone	DBB - Kestral
<input type="checkbox"/>	Del Clone	DBB - Maintainer
<input type="checkbox"/>	Del Clone	DBB - Person on Charge
<input type="checkbox"/>	Del Clone	DBB - Tech Rider
<input type="checkbox"/>	Del Clone	DBB - Train Manager Driver

Below the table, there are navigation links for "1-13 of 13" and "0 Selected", and a "Help for this Page" link.

All Clients Name

Thursday, February 27, 2025 4:47 PM

The screenshot shows a Microsoft Excel spreadsheet titled "DBB-2718-Escalation process for Availability History including Customer status & Subst". The spreadsheet has columns: A (Client), B (Testcase Number), C (Testcase Name), D (Pre-requisite), and E (Client). Rows 183 and 184 contain data. Row 183 has values: Mobile/Salesfor, 183, Verify that the values updated in Availability history pop up is saved, Access to DBB, LNVG DOSTO. Row 184 has values: 184, , , , . The sidebar on the right contains a "Custom Sort" section with a dropdown menu open, showing items like "Sort A to Z", "Sort Z to A", "Sort By Color", and "Custom Sort". Below this is a "Sheet View" section with a "Clear Filter from 'Client'" button. Further down is a "Text Filters" section with a search bar and a list of checked filter options: Bawu1, Bawu2, DSB, EMS, ENNO, LNVG, and LNVDOSTO. To the right of the filters is a large table titled "Expected Result" with several rows of requirements. At the bottom of the sidebar, there are links to various Microsoft services like Power BI, SharePoint, and OneDrive.

A	B	C	D	E
1 Mobile/Salesfor	183	Verify that the values updated in Availability history pop up is saved	Access to DBB	LNVG DOSTO
184				

Custom Sort

Sheet View

Text Filters

Expected Result

1. Login should be successful
2. Availability History should be loaded
3. "Status update for Availability History" button should be available in Availability history listview.
4. Pop up window should be opened
5. The below fields should be displayed in the pop up window:
1) Functional Location
2) From DateTime
3) To DateTime
4) Train Status (Operation Mode Code Group) drop down list(mandatory)
5) Sub Status drop down list
6) Customer Status drop down list
7) Comment (mandatory)

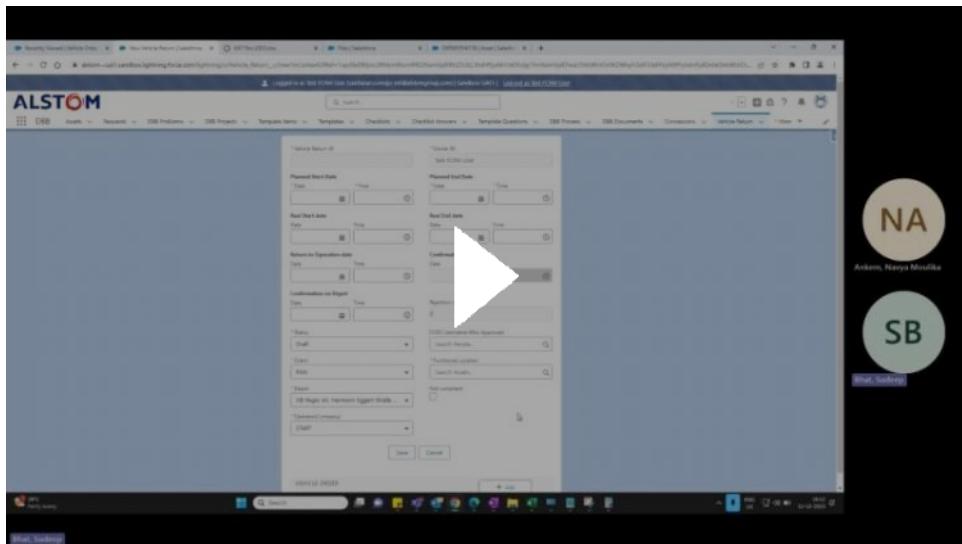
Bawu1, Bawu2, LNVDOSTO, LNVG, ENNO, CS, DSB, RMV, EMS

Recordings KT

Sunday, January 12, 2025 8:45 PM

- 7 Jan - [DBB KT-20250107_113509-Meeting Recording.mp4](#)
- 8 Jan - [DBB KT-20250108_113250-Meeting Recording.mp4](#)
- 9 Jan- [DBB KT-20250109_114011-Meeting Recording.mp4](#)
- 10 Jan- [DBB KT-20250110_113356-Meeting Recording.mp4](#)
- 13 Jan - [DBB KT-20250113_113208-Meeting Recording.mp4](#)
- [DBB KT-20250108_113250-Meeting Recording.mp4](#)
- [DBB KT-20250109_114011-Meeting Recording.mp4](#)
- [DBB KT-20250110_113356-Meeting Recording.mp4](#)
- [DBB KT-20250107_113509-Meeting Recording.mp4](#)
- [DBB KT-20250113_113208-Meeting Recording.mp4](#)

[Project Overall Demo by Sudeep.mp4](#)



Hands on Credentials to use

Tuesday, January 7, 2025 8:27 PM

<https://alstom--partial.sandbox.lightning.force.com/lightning/o/ContentDocument/home> Partial
Sandbox link

System Admin

Username:

Login: sudeep.bhat-ext@alstomgroup.com.partial
Dec2024\$\$

For LNVG User

login:

bhat13@alstomgroup.com

password->Processor123\$\$

TEST LNVG POC

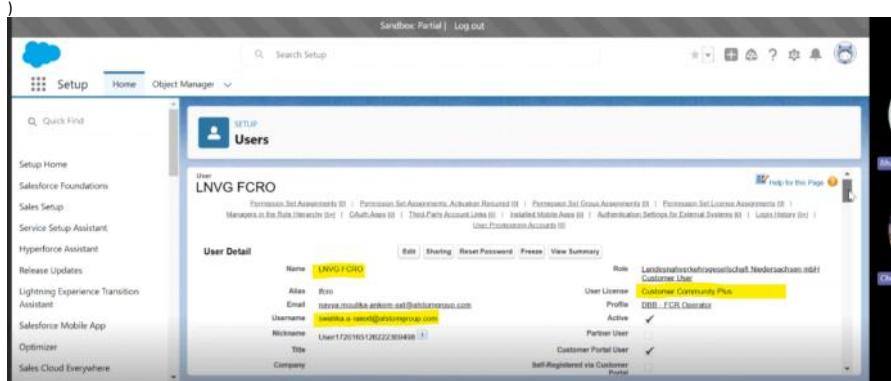
To create a VR, use this FCRM User -

New FCRM LNVG (bhat13@alstomgroup.com)

To approve VR from Customer community , use this FCRO User-

LNVG FCRO (User name - Swatika.a. --- , email -
navya.moulike-ankem-ext@alstomgroup.com)

From <https://alstom--partial.sandbox.my.salesforce-setup.com/0051X00000FuRoqQAF?noredirect=1&isUserEntityOverride=1&retURL=%2Fsetup%2Fhome&appLayout=setup&tour=&isdtp=p1&sfclFrameOrigin=https://alstom--partial.sandbox.my.salesforce-setup.com&sfclFrameHost=web&nonce=fb3ca5631d9a4c0917186e18a328d5ad9b2fdf81e182bb5618f2e2788e0604e9<_n_app_id=&clc=1>



TEST LNVG POC - For POC Approval

swatika.a-rai-ext@alstomgroup.com

Logged in as New FCRM LNNG (bhat13@alstomgroup.com) | Sandbox Partial | Log out as New FCRM LNNG

Search...

Confirmation on Depot

Date	Time	Rejection counter
<input type="text"/>	<input type="text"/>	0
Vehicle Ready for Operation Timestamp		Customer Status
Date	Time	--None--
*Status	FCRO Username Who Approved	
Draft	<input type="text"/> Search People...	
Sub Status	Person On Charge	
--None--	<input type="text"/> TEST LNNG POC	
*Depot	*Functional Location	
EVB, Am Bahnhof Süd 3, 27432 Bremer...	<input type="text"/> DELNVGX554005	
*Operator(Company)	Client	
EVB Elbe Weser	LNNG	
<input type="checkbox"/> No Complaint		
<input type="button"/> Save <input type="button"/> Cancel		

VEHICLE ORDER

Name	Type	Action
VO-0003975	Corrective	<input type="button"/> 666666 <input type="button"/>

10:08 AM 1/8/2025

From <https://alstom-partial.sandbox.lightning.force.com/lightning/r/Vehicle_Return_c/a21bg000000COZdAAO/view>

User
Bawu SF FCRM 1

Permission Set Assignments | Permission Set Assignments Activation Required | Permission Set Group Assignments | Permission Set Licenses
Default Opportunity Team | Default Account Team | Managers in the Role Hierarchy [Id] | OAuth Access | Third-Party Account

User Detail

Name	Bawu SF FCRM 1	<input type="button"/> Edit	<input type="button"/> Sharing	<input type="button"/> Reset Password	<input type="button"/> Login	<input type="button"/> Freeze	<input type="button"/> View
Alias	bfrm						
Email	sudeep.bhat-ext@alstomgroup.com [Verified]						
Username	sudeep.bhat-ext@alstomgroup.com						
Nickname	User17182751591571486333						
Title							

Queue - If the particular FCRO User is added in queue , then only the Approve or reject button will appear

DBB VR FCRO LNNG

Salesforce Setup Page - Queues

Queues allow groups of users to manage a shared workload more effectively. A queue is a location where records can be routed to await processing by a group member. The records remain in the queue until a user accepts them for processing or they are transferred to another queue. You can specify the set of objects that are supported by each queue, as well as the set of users that are allowed to retrieve records from the queue.

Queues

Action	Labeled	Queue Name	Queue Email	Supported Objects	Modified By	Last Modified Date
Edit	DBB_ECM4_ECM3_HO_LNKG	DBB_ECM4_ECM3_HO_LNKG		Request	chbeet.sai	06/12/2025 08:59
Edit	DBB_MHO_LNKG	DBB_MHO_LNKG		Request	chbeet.sai	06/12/2025 08:49
Edit	DBB_VR_FCR0_LNKG	DBB_VR_FCR0_LNKG		Vehicle Return	chbeet.sai	06/12/2025 08:49
Edit	DBB_OHO_LNKG	DBB_OHO_LNKG		Request	chbeet.sai	06/12/2025 08:49
Edit	DBB_ECM3_ECM4_HO_LNKG	DBB_ECM3_ECM4_HO_LNKG		Request	chbeet.sai	06/12/2025 08:48
Edit	DBB_FCR_Operator_LNKG	DBB_FCR_Operator_LNKG		Request	chbeet.sai	06/12/2025 08:48
Edit	DBB_FCR_Maintainer_LNKG	DBB_FCR_Maintainer_LNKG		Concession Request	Admin_IT	23/12/2024 12:45
Edit	E&C_Accreval_France	E&C_Accreval_France		Request	Admin_IT	23/12/2024 12:39
Edit	DBB_Document_Hold_List_SFBI1	DBB_Document_Hold_List_SFBI1		Tender	Admin_IT	18/12/2024 09:58
Edit	DBB_FCR_Instandholder_LNKG_DOSTO_2	DBB_FCR_Instandholder_LNKG_DOSTO_2		Request	chbeet.sai	17/12/2024 09:03
Edit	DBB_FCR_Instandholder_RMV	DBB_FCR_Instandholder_RMV		Request	Admin_IT	11/12/2024 15:56
Edit	CP_CASE_DACHS90_GERM	CP_CASE_DACHS90_GERM		Request	Admin_IT	11/12/2024 15:54
Edit	DBB_FCR_Instandholder_SFBI1	DBB_FCR_Instandholder_SFBI1		Request	Admin_IT	09/12/2024 14:35
Edit	DBB_VR_FCR0_SFBI1	DBB_VR_FCR0_SFBI1		Request	Mousika Jkem_Navya	25/11/2024 14:08
Edit	Test_queue_for_POC	Test_queue_for_POC		Vehicle Return	Kumar_Pal_Rohit	23/11/2024 18:11
Edit	DBB_ECM4_ECM3_HO_LNKGDOSTO2	DBB_ECM4_ECM3_HO_LNKGDOSTO2		Request	chbeet.sai	23/11/2024 18:01
Edit	DBB_ECM4_ECM3_HO_SFBI2	DBB_ECM4_ECM3_HO_SFBI2		Request	Kumar_Pal_Rohit	19/11/2024 08:21
Edit	DBB_ECM4_ECM3_HO_SFBI1	DBB_ECM4_ECM3_HO_SFBI1		Request	Kumar_Pal_Rohit	19/11/2024 08:20
Edit	DBB_ECM4_ECM4_HO_LNKGDOSTO2	DBB_ECM4_ECM4_HO_LNKGDOSTO2		Request	Kumar_Pal_Rohit	19/11/2024 08:19
Edit	DBB_ECM1_ECM4_HO_SFBI2	DBB_ECM1_ECM4_HO_SFBI2		Request	Kumar_Pal_Rohit	19/11/2024 08:17

javascripUp(%27%2f%2fown%2FQueue%2Fd%3Fd%3D00GKK000000...)

System Information: 11:56:40 07-01-2025

User Profile: Ankem, Navya Moulika, Choudhary, Ankit, Bhat, Sudeep

Alstom Credentials Self

Thursday, January 23, 2025 4:56 PM

UAT User name - ankit.chaudhary-ext@alstomgroup.com.uat1

Watermelon1234@ - UAT Password (1 july)

Alstom email address

ankit.chaudhary-ext@alstomgroup.com
Pswd - Laptop666612@ (jusrejWbjm-1d)

New Alstom Id - 201085191

Partial User Name -

ankit.chaudhary-ext@alstomgroup.com.partial
Pswd - Password123@

Right

IS&T • View in another language: [FR](#) [DE](#)

Right

Action required:
New joiner Windows Account creation

Dear Meghana MATHAD,

The Windows account of Ankit Chaudhary has been created.
Account Password: gwefmYus%yy8gc

Please share this information only with the person involved at the start date of the new joiner and not before.
This temporary password will have to be updated after the user's first connection.

201078456 - alstom id , PS- Rahulravid1234# - UAT -----Previous

Rahulravid1234@



s_sdc1_IAGSMTP <passport-noreply@alstomgroup.com>

To MATHAD Meghana

Reply Reply All



If there are problems with how this message is displayed, click here to view it in a web browser.

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.



Action required:
New Alstom employee/contractor



Dear Meghana MATHAD,

Ankit Chaudhary has joined the company and is now registered in Passport.

Please share only with Ankit Chaudhary the information below:

Alstom ID: 201078456

Email address: ankit.chaudhary-ext@alstomgroup.com

You will receive the new joiner's initial Windows password in a separate email once the Windows account is created.

Note: the new joiner's Windows and ServiceNow accounts are created maximum 2 weeks before the start of employment or mission.



SETUP
Users

Ankit Choudhary

[Permission Set Assignments \[0\]](#) | [Permission Set Assignments: Activation Required \[0\]](#) | [Permission Set Group Assignments \[1\]](#) | [Permission Set License Assignments \[0\]](#) |
[Lightning Data Purchase Assignments \[0\]](#) | [Personal Groups \[0\]](#) | [Public Group Membership \[0\]](#) | [Queue Membership \[0\]](#) | [Team \[0\]](#) | [Default Opportunity Team \[0\]](#) | [Default Account Team \[0\]](#) |
[Managers in the Role Hierarchy \[0\]](#) | [OAuth Apps \[0\]](#) | [Third-Party Account Links \[0\]](#) | [Installed Mobile Apps \[0\]](#) | [Authentication Settings for External Systems \[0\]](#) | [Login History \[9+\]](#) |
[User Provisioning Accounts \[0\]](#)

User Detail

[Edit](#) [Sharing](#) [Change Password](#) [View Summary](#)

Name	Ankit Choudhary	Role	
Alias	achou	User License	Salesforce
Email	ankit.chaudhary-ext@alstomgroup.com [Verified]	Profile	System Administrator
Username	ankit.chaudhary-ext@alstomgroup.com	Active	<input checked="" type="checkbox"/>
Nickname	User17376351574484907611	Marketing User	<input type="checkbox"/>
Title		Offline User	<input type="checkbox"/>
Company		Sales Anywhere User	<input type="checkbox"/>
Department		Knowledge User	<input type="checkbox"/>

New Users Created

Friday, January 24, 2025 10:51 AM

FCRM User New1

From <https://alstom--partial.sandbox.my.salesforce-setup.com/005bg000004LO1pAAG?noredirect=1&isUserEntityOverride=1&appLayout=setup&tour=&isDtp=p1&sfdcFrameOrigin=https://alstom--partial.sandbox.my.salesforce-setup.com&sfdcFrameHost=web&nonce=68c46acd5d672b4e580211af360bd5a9910af2375f3965e3011bfa28b59b91bb<n_app_id=&clc=1>

ankit.chaudhary11-ext@alstomgroup.com

Mr. FCRO User New1 - New contact created

From <<https://alstom--partial.sandbox.lightning.force.com/lightning/r/Contact/003bg000006typAAA/view>>

FCRO User New1

From <https://alstom--partial.sandbox.my.salesforce-setup.com/005bg000004Lp6r?noredirect=1&isUserEntityOverride=1&appLayout=setup&tour=&isDtp=p1&sfdcFrameOrigin=https://alstom--partial.sandbox.my.salesforce-setup.com&sfdcFrameHost=web&nonce=68c46acd5d672b4e580211af360bd5a9910af2375f3965e3011bfa28b59b91bb<n_app_id=06m2p00000147paAAA&clc=1>

The screenshot shows the Salesforce Setup interface with the following details:

User Detail for **DBB Admin Operator1**:

- Name:** DBB Admin Operator1
- Alias:** doper
- Email:** ankit.chaudhary-ext@alstomgroup.com
- Username:** ankit.chaudhary-ext3@alstomgroup.com
- Nickname:** User17391838834822710802
- Title:** [empty]
- Company:** [empty]
- Department:** [empty]
- Address:** [empty]
- Time Zone:** (GMT+01:00) Central European Standard Time (Europe/Paris)
- Locale:** French (France, EURO)
- Language:** English
- Currency:** EUR - Euro
- Delegated Approver:** [empty]
- Manager:** [empty]
- Receive Approval Request Emails:** Only if I am an approver

Role: Regionalverband Großraum Braunschweig Customer User

User License: Customer Community Plus

Profile: DBB - Admin Operator

Active:

Partner User:

Customer Portal User:

Self-Registered via Customer Portal:

Contact: DBB Admin Operator1

Knowledge User:

Chatter Answers User:

Mobile Push Registrations:

Salesforce CRM Content User:

Receive Salesforce CRM Content Email Alerts:

Receive Salesforce CRM Content Alerts as Daily Digest:

Allow Forecasting:

No MRU Updates:

At the bottom of the page, there is a toolbar with icons for various applications like Microsoft Word, Excel, and Google Sheets.

Self portfolio Id password

Thursday, June 19, 2025 6:19 PM

Rahuldravid1234#
ankit8615@capgemini.com

Monday, July 14, 2025 1:58 PM

Previous Alstom ID - 201078456

Assets to use

Wednesday, February 12, 2025 5:52 PM

Asset
DELNVGX554003

Asset Record Type Train	Headcode LNVG 00	Headcode Long	Asset Level 1	LBS Node DELNVGX554003
----------------------------	---------------------	---------------	------------------	---

Fleet Issue Related Details

Name	Car Description	LBS Description	Headcode
<input checked="" type="checkbox"/> DELNVGX554003		DELNVGX554003A	LNVG 00
<input type="checkbox"/> > DELNVGX554003A		DELNVGX554003B	
<input type="checkbox"/> > LINT-IL		DELNVGX554003-LINT-IL	
<input type="checkbox"/> > LINT-IL-01		FAHRZEUGKASTEN	
<input type="checkbox"/> > LINT-IL-02		FAHRWERK	

LINT-IL

DELNVGX554003A

Salesforce	7	Verify that Concession cannot be linked with VR after it is closed	Access to DBB	LNVG	FCRM	<ol style="list-style-type: none">1. Login to DBB as FCRM2. Navigate to the VR object3. Create and close a VR record4. Navigate to the Concession object5. Create an open/approved Concession6. Attempt to link the Concession to the closed VR7. Verify system behavior	The system should throw an error: "Cannot link closed VR to an open Concession."
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FDD of 1756

Thursday, February 20, 2025 11:35 AM

24 DBB-1756: Default category according to DBB Problems Codes

24.1 Business Process Description

The Request created for DSB should have certain Category to be filled based on the Problem code. The category is mapped with the Damage Code, and if there is an update in the Damage Code the category will also be updated.

24.2 Detailed Process Requirements

- The mapping between Category and Damage code will only be applicable for DSB.
- Category field will be auto populated by default based on Damage Code filled in the Request.
- Category field will remain empty, or the value added by user will be added for other projects where no mapping is available.
- Category field can be filled automatically and manually by the user.

24.3 Process Owners

- DBB - Maintainer
- DBB - FCRM Maintainer
- DBB - Admin Maintainer
- DBB – Integration
- DBB - Crew Member
- DBB - Train Manager/Driver
- DBB - FCR Operator
- DBB - Admin Operator
- Person on charge

24.4 Solution Approach

AC00[SF]: Pick list values for category for DSB on the excel file attached

- The "Category" field in the Request Object (DBB-Issue record) for DSB project will have the following pick list values.
- List the values from the Excel file here:
 - FC_C: Minor Defect
 - FC_A: Non-Critical Significant Defect
 - FC_B: Major Defect, Overnight Repair
 - FC_A*: Critical Significant Defect
 - FC_B*: Major Defect, workshop visit
- "Category" field is a drop-down list populated with the values specified above.
- "Category" field will be Editable for FRCM/FCRO users.
- Refer Excel file for the Problem code and category mapping. Where Problem value should be unique all the time for a specific customer.
- Given mapping between Problem Code and Category is only for DSB Project. [Now . In future mapping can be added for any project at any time.](#)
- One damage code should always belong to one damage code group.
- DBB-Issue request created in back office by users other than FCRO and FCRM, the Category field value will only be saved in Backoffice and will reflect not in the Mobile.

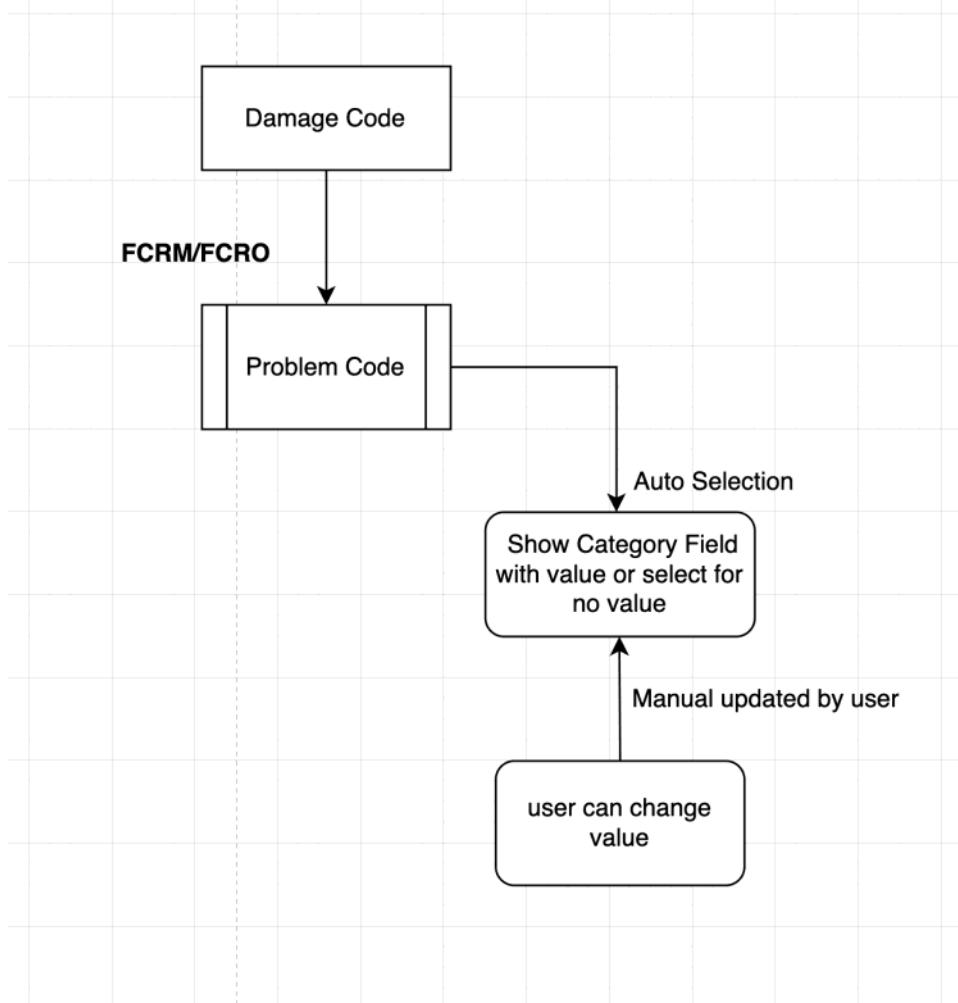
- In the mobile application, only the FCRM and FCRO can create a DBB-Issue record, and the category will be defaulted based on the selection of the problem code

The screenshot shows the SAP Fiori interface for creating a DBB-Issue record. The 'ISSUE IMPACTS' section contains various fields: 'Issue Type' (DBB Problem), 'Issue Defect' (DBB Problem), 'GPI Location' (None), 'Headcode' (None), 'Station / Section' (None), 'Station / Section List' (None), 'Issue Number' (None), 'Link To Document' (None), 'Reliability Status' (None), 'Billing Status' (None), and 'SAP INFORMATION' (Notification number and Lead Notification Number). The 'Category' dropdown is open, displaying several options: 'None', 'FC_C: Minor Defect', 'FC_A: Non-Critical Significant Defect', 'FC_B: Major Defect, Overnight Repair', 'FC_A*: Critical Significant Defect', and 'FC_B*: Major Defect, workshop visit'. The 'FC_A*' option is highlighted with a blue selection bar.

AC02[SF+Mobile]: For a particular DBB Problem(Damage Code) the category needs to be defaulted. As an example :When DBB Problem = X, Y, Z then category should be "FC_A*: Critical Significant Defect" as default, and then for other DBB Problem = A, B, C it should be "FC_B: Major Defect, Overnight Repair" category. Mapping Table to be confirmed

- For DSB, the category will automatically populate when the Problem Code is selected by FCRM/FCRO role, even before saving the record in Backoffice and Mobile both. The mapping will be done as per the attached sheet given for DSB only.
- For all the other clients if default category is not mapped the category field, will be empty.
- For Mobile, once the request record is created in Mobile, category field cannot be updated directly in Mobile, user must change it from the back office. Category field will be Read only after DBB-Issue creation in Mobile.
- Once DBB-Issue request record gets created is updated in Salesforce Backoffice with Problem code and category value, same will be updated Displayed in Mobile and Tablets.

Screenshot new



AC04 [SF+ Mobile]: Category should be displayed on Mobile for roles and rights as this is today in Mobile.(existing functionality)

- Category field will be displayed in Mobile and Tablets, as per current process to FCRM & FCRO only. Mobile also need to set default category for DSB project.
- Category field will immediately update when DBB problem code is populated in the back office or in Mobile before creating the record, so if there is any possibility to change the value user can select another value.

AC06: for projects without existing mapping table, there is not default category. If the category was not filled during the issue creation this should be empty

- In DBB, for other projects like: Bawu or Dosto where no mapping available between DBB problem code and Category, the Category field remains empty, if nothing is filled in while issue creation. At that time no default value will be populated.

AC07: for projects with existing mapping table: if the DBB Problem-Category in the mapping sheet is not existing then category should be empty

- For other Projects, if DBB Problem and Category mapping is not found or available, the category field should be empty, will not display any value.

AC08: If the issue coming for GSI (visible in back office + mobile> current design) the category should be pre-default based on the DBB problem code (Damage code in GSI)

- ~~For requests created in GSI, it will be populated in DBB based on the DBB problem as GSI is not sending any Category.~~

- For requests created in GSI , the mapping "DBB Problem - Category " is not needed in GSI . If category is not filled in GSI , it should be populated in DBB based on the DBB problem.

From <

From <

SOQL Query of mapping

Monday, May 5, 2025 1:47 PM

```
SELECT Id,Name,ProblemCode__c,DamageCodeGroup__c,Asset__r.DBBAsetUniqueName__c FROM DBBJunctionProblem__c WHERE ProblemCode__c IN('BF01','CA01','CB01','CC01','DD01','ED01','EE01','EF01','FB01','FC01','GB01','GC01','GD01','HB01','HC01','JB01','JD01','JC01','KB01','KC01','LB01','LD01','SY01') AND DBB_Project__c ='DSB'
```

```
SELECT Id,Name,ProblemCode__c,DamageCodeGroup__c,Asset__r.DBBAsetUniqueName__c FROM DBBJunctionProblem__c WHERE ProblemCode__c IN('BF01','CA01','CB01','CC01','DD01','ED01','EE01','EF01','FB01','FC01','GB01','GC01','GD01','HB01','HC01','JB01','JD01','JC01','KB01','KC01','LB01','LD01','SY01') AND DBB_Project__c ='DSB'
```

DBB-2256: Escalation process for Availability History

22.1 Business Process Description

Availability History will be now editable for FCRM/FCRO for “IsEscalated” checkbox field and Comment field. A new checkbox “DutyManagerEscalation” will be added to the Availability History object and that will be Editable too.

22.2 Detailed Process Requirements

- “Is Escalated” checkbox field and “Comment” field will be Editable for FCRM/FCRO profiles in Availability History.
- A new checkbox field “DutyManagerEscalation” will be added to the Availability History and editable for FCRM/FCRO manually.
- Availability History records (All records in selected date range) for past date (“From datetime” to “To date”), FCRM should be able to change the Train status(Operation Mode code group) in availability history without changing the current status in Asset record.

22.3 Process Owners

- DBB - Maintainer
- DBB - FCRM Maintainer
- DBB - Admin Maintainer
- DBB – Integration
- DBB - Crew Member
- DBB - Train Manager/Driver
- DBB - FCR Operator
- DBB - Admin Operator
- Person on charge

22.4 Solution Approach

AC00: when FCRM changes the train status[Operation Mode Code Group] on the Asset Detail Tab for the availability history , the escalation checkbox for Availability History [IsEscalated]is ticked automatically (as current design)

Existing process ---- No solution required

AC01:The checkbox [IsEscalated] for the availability history can be unticked by the FCRO only if he/se/she agrees on the changes done by FCRM.

- “IsEscalated” checkbox will be Editable for FCRO profile in Availability History.
- The checkbox labeled “IsEscalated” in the Availability history will be unchecked by the FCRO if he/she agrees with the changes made by FCRM.
- These changes will be done in Backoffice and Community Cloud.

The screenshot shows a software interface for managing availability history. At the top, there's a navigation bar with icons and labels: DBB, Assets, Requests, Accounts, Contacts, and DBB I. Below this is a header section with a blue arrow icon, the text "Availability History", and the date and time "01/01/2025 02:24". The main area is a table with the following data:

Field	Value	Action
Day	Saturday	Tr
Slot	0200	O
Customer Status		U
DBB Action Train Status		Si
IsEscalated	<input checked="" type="checkbox"/>	Ed
Comment	Test	Ed
Contractual Availability	0	
Asset		Ed
Created By		Ed

AC02: Add a new checkbox "DutyManagerEscalation" field for the availability history, which is ticked manually by FCRO or FCRM

- Create a new checkbox field "DutyManagerEscalation" on Availability history object.
- Ensure that the checkbox is visible to all users in Availability History.
- This checkbox will be editable only for FCRM/FCRO profiles.
- This checkbox will be read only for all other profiles in Availability History.
- Only FCRO and FCRM should be able to check the "DutyManagerEscalation" checkbox manually.

AC03: The field " Comment " should be mandatory & editable. Current system : Comments field in asset can be updated in Asset object by

FCRM

To - be system : comment field in availability history should be editable by FCRO and FCRM

- ◆ The “Comment” field will be mandatory and editable only for FCRM and FCRO in Availability History.
- ◆ Only FCRO and FCRM will be able to edit and update the Comment in Availability History after changing or updating field value (“IsEscalated” and “DutyManagerEscalation” checkbox) by FCRM/FCRO.
- ◆ The “Comment” field will be read only for all other profiles in Availability History.

AC04: Under Availability History and Asset , the field "Train Mode Changed By" should not be editable (Only the user name who has changed the train status should be captured in this field)

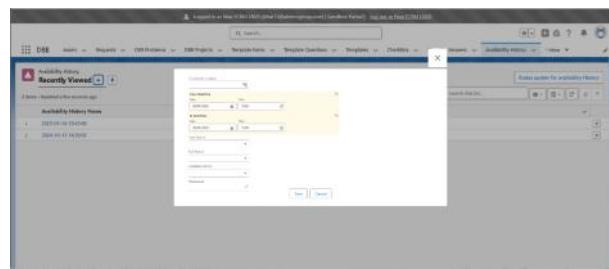
- In Asset detail page, “Train Mode Changed By” text field will be read only for all the users.
- In Availability History page, “Train Mode Changed By” text field will be read only for all the users.
- If Logged in user will change the Train status in Asset and Availability History, name of user will be captured in “Train Mode Changed By” automatically and field will be visible and read only for all the users.

AC05: If the availability history is changed (mentioning From Date Time/ To Date Time in the Asset) only the status [Operation Mode Code Group] in the availability history should be change and not the current status [Operation Mode Code Group]in the Asset. The current [Operation Mode Code Group] only can be updated by VR process, handover or manually by FCRM

[New child story DBB-2718 \(Escalation process for Availability History including Customer status & Substatus\) solution](#)

- ◆ Go to Availability history list view, create a new button “Status update for Availability History” .

- ♦ Click on Button , Popup window will be opened with following fields:
 - ♦ Functional Location
 - ♦ From DateTime
 - ♦ To DateTime
 - ♦ Train Status (Operation Mode Code Group) drop down list(mandatory)
 - ♦ Sub Status drop down list
 - ♦ Customer Status drop down list
 - ♦ Comment (mandatory)



- ♦ Select Functional location from lookup field, select From Datetime and To Datetime, select the Train Status(Operation Mode Code Group) (mandatory field) and user can select Sub status and customer status (both are not mandatory fields) and enter the comment(mandatory field) and save the record with change Train status .
- ♦ Functional Location applicable for current logged in user.
- ♦ Train Status (Operation Mode Code Group) will be changed for Functional Location in Availability History without changing the current status in asset.
- ♦ New comment will be updated in the updated availability history records and old comment will be deleted in availability History records and both the updates will be available in Field tracking (Availability History).
- ♦ The current status of an asset record can only be updated through the following methods (Existing process)
 - ♦ VR process
 - ♦ Handover

- ♦ Manual updates by FCRM

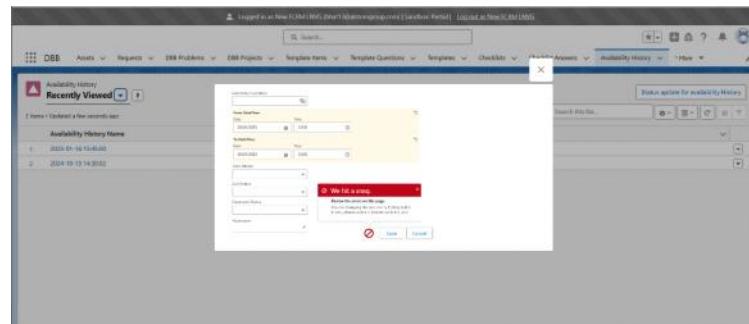
AC06: User has to backspace the old value and put the new value in the field. Comment field should contain the new value. The previously saved old value must be tracked in the asset history.

- If FCRM/FCRO made any changes in “IsEscalated” or “DutyManagerEscalation” checkbox, need to enter comment(mandatory field) and save the record.
- User needs to delete the old comment and put the new comment value and save the record.
- Comment field will be updated with new comment and delete the existing comment in Availability record.
- The comment field on the Availability record should display only the new value after saving the record with changes.
- Old comment and new comment values should be tracked in Field tracking.

AC07: It should also only be possible to set the date in the past but not in the future in the "From DateTime" and "To DateTime" fields. Note: the past is also the current day and some hours before. Current Timestamp(date+time) user should not allowed to change

The error message when the user tries to update the availability is "Your are changing the availability history in the future, please select a timestamp in the past".

- Go to Availability History List view and click on button “Status update for Availability History and open the popup window.
- FCRM will only be able to select and set Past date in the “From Datetime” and “To Datetime” fields.
- FCRM can enter current day but not current date timestamp (date + time). The past includes the current day and some hours before.
- FCRM will not be able to enter or set the date in the future, in “From Datetime” and “To Datetime” fields
- When the user tries to update the availability with a current timestamp/Future timestamp, an error message will be displayed: "You are changing the availability history in the future, please select a timestamp in the past".



22.5 Screenshots (Samples)

22.6 Assumptions/Risks)

- “IsEscalated”checkbox is not related to the escalation process here. When one person (FCRM) edits a few fields, it serves as a means of notifying the other person (FCRO) to validate the changes.
- “DutyManagerEscalation” checkbox is not related to any escalation process. In some cases, FCRM/FCRO want to tick manually. Even if they don’t change the history

23 DBB- 2179: change of logic for the field "IsEscalated"

23.1 Business Process Description

“IsEscalatedion” checkbox will be checked only while a request is updated after the creation of the request record (DBB-Issue), not during the creation of new DBB-Issue request by FCRM/FCRO.

23.2 Detailed Process Requirements

- ▶ “IsEscalated” checkbox will be checked only when a request is updated after the creation of the request when FCRM/FCRO modify any of the fields (Impact on service , DBB Problem , Priority by Client , Category), not during the creation of new DBB-Issue request.
- ▶ “IsEscalatedIsEscalated” checkbox will be unchecked while creating a new request record (DBB-Issue).
- ▶ The “Reliability Status” field must not have any influence on the “IsEscalated” checkbox.
- ▶ The “ReportedAt” field must not have any influence on the “IsEscalated” checkbox.

23.3 Process Owners

- ▶ **DBB—Maintainer**
- ▶ DBB - FCR Maintainer
- ▶ **DBB—Admin Maintainer**
- ▶ DBB - FCR Operator
- ▶ **DBB—Admin Operator**
- ▶ **Person on charge**

23.4 Solution Approach

AC01 : Each time that FCRO modify these fields for Request Object [only for DBB-Issue]: Impact on Service, DBB Problem, Priority by Client or Category the checkbox IsEscalated is ticked. Then the FCRM is notified (a bell) and review the changes, if FCRM agrees with the changes he/she should unticked the checkbox manually.

- ▶ When any of the below fields are modified by the FCRO in existing DBB-Issue request record, the "IsEscalated" checkbox will be automatically checked.
 - ◆ Impact on Service
 - ◆ DBB Problem
 - ◆ Priority by Client
 - ◆ Category
- ▶ A notification message “Request Record is updated, please review the changes” message will be sent to FCRM to review the changes made by FCRO.
- ▶ If the FCRM agrees with the changes, he/she manually uncheck the "IsEscalated" checkbox.

AC02: Each time that FCRM modify these fields for Request Object [only for DBB-Issue]: Impact on Service, DBB Problem, Priority by Client or Category the checkbox IsEscalated is ticked. Then the FCRO is notified (a bell) and review the changes, if FCRO agrees with the changes he/she should unticked the checkbox manually.

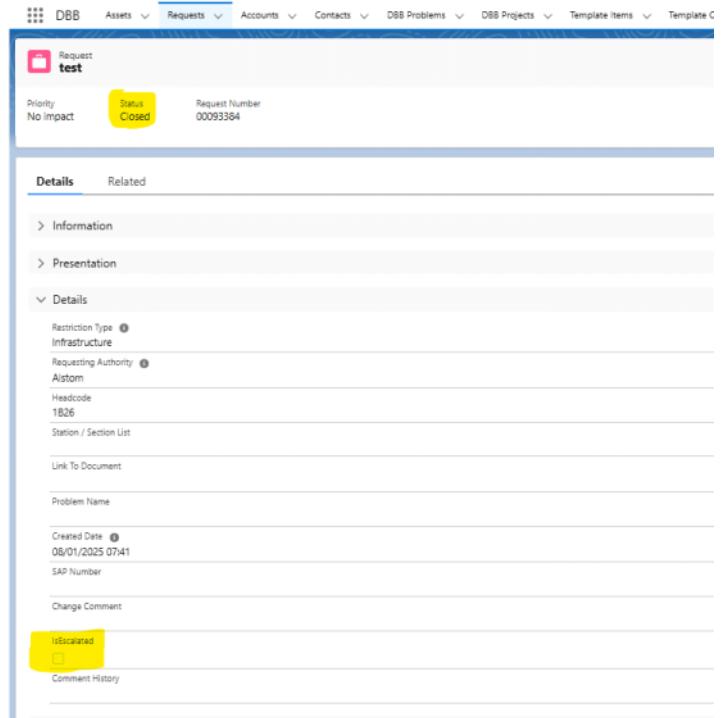
- When any of the below fields are modified by the FCRM in existing DBB-Issue request record, the "IsEscalated" checkbox will be automatically checked.
 - ◆ Impact on Service
 - ◆ DBB Problem
 - ◆ Priority by Client

- ♦ Category
- A notification message “Request Record is updated, please review the changes “message will be sent to FCRO to review the changes made by FCRM.
- If the FCRO agrees with the changes, he/she manually uncheck the "IsEscalated" checkbox.

Asset Name	DBB Asset Unique Name	LBS Description	LBS Node Community
1. FCRM/AM/001	DBR/001/001	FCRM/AM/001	FCRM/AM/001
2. DBM/AM/001	DBM/AM/001	DBM/AM/001	DBM/AM/001
3. XCC/EMHC-1.0	DBR/14407/01-A-XCC/EMHC-1.0	XCC/EMHC	XCC/EMHC-001
4. DE/UNIG/01400/A	DE/UNIG/01400/A	DE/UNIG/01400/A	DE/UNIG/01400/A + XCC/EMHC-1.0 + XCC/EMHC-1.0
5. UNT-B-01	DBR/02554021-UNT-B-01	FAIR/22/14/2021	DBR/02554021 + UNT-B-01
6. UNT-C	DBR/02554021-UNT-C	DE/UNIG/15400/1-UNT-C	DE/UNIG/15400/1 + UNT-C
7. UNT-E-03	DBR/02554021-UNT-E-03	UNIG/01/01/2021	UNIG/01/01/2021
8. UNT-A-01	DBR/02554021-UNT-A-01	FAIR/22/14/2021	DBR/02554021 + DE/UNIG/15400/A + UNT-A-01
9. DBM/AM/001 DC1	DBM/AM/001-DC1	DC1	DE/UNIG/014001 + DBM/AM/001-DC1
10. DE/UNIG/114004	DE/UNIG/114004		DE/UNIG/114004
11. UNT-E-07	DBR/02554024-UNT-E-07	FAIR/22/14/2021	DBR/02554024 + UNT-E-07
12. DE/UNIG/014004A	DBR/02554024A	DE/UNIG/014004A	DBR/02554024A + DE/UNIG/014004A
13. DE/UNIG/014004B	DBR/02554024B	DE/UNIG/014004B	DBR/02554024B + DE/UNIG/014004B

AC03: even if the ticket is closed, FCRO /FCRM should be able to modify Uncheck the checkbox .

- For the Closed DBB-Issue record (Closed request of Type DBB-Issue(Status=closed) , if FCRM/FCRO is changing or updating changes/updates any fields (Impact on service , DBB Problem, Priority by Client and Category), “IsEscalated” checkbox will be checked.
- FCRO/FCRM will be able to manually uncheck the “IsEscalated” checkbox even if DBB-Issue record status is closed
- “IsEscalated” checkbox will be Read only to all other users.



AC04: the "Reliability Status" field must not have any influence on the "IsEscalated" checkbox. This connection must be removed

- ▶ No connection between "Reliability Status" field and "IsEscalated" checkbox.
- ▶ When the FCRM or FCRO changes the "Reliability Status" field value, it should not cause the checkbox to be ticked or unticked by either the FCRO or FCRM during creation OR updates in Request object (DBB-Issue record)

AC05: the "ReportedAt" field must not have any influence on the "IsEscalated" checkbox. This connection must be removed

- ▶ No connection between "ReportedAt" field and "IsEscalated" checkbox.
- ▶ When the FCRM or FCRO changes the "ReportedAt" field, it should not cause the checkbox to be ticked or unticked by either the FCRO or FCRM during creation OR updates in Request object (DBB-Issue record)

AC06: escalation process is only after creation of the request. Not during the creation of the request

- ▶ "IsEscalation" checkbox will be unchecked during the creation of new DBB-Issue request.
- ▶ "IsEscalation" checkbox will be checked only after the creation of DBB-Issue request if FCRM/FCRO made any updates in four fields
 - ◆ Impact on Service
 - ◆ DBB Problem
 - ◆ Priority by Client

- ◆ Category

23.5 Screenshots (Samples)

23.6 Assumptions/Risks)

24 DBB-1756: Default category according to DBB Problems Codes

24.1 Business Process Description

The Request created for DSB should have certain Category to be filled based on the Problem code. The category is mapped with the Damage Code, and if there is an update in the Damage Code the category will also be updated.

24.2 Detailed Process Requirements

- The mapping between Category and Damage code will only be applicable for DSB.
- Category field will be auto populated by default based on Damage Code filled in the Request.
- Category field will remain empty, or the value added by user will be added for other projects where no mapping is available.
- Category field can be filled automatically and manually by the user.

24.3 Process Owners

- DBB - Maintainer
- DBB - FCRM Maintainer
- DBB - Admin Maintainer
- DBB – Integration
- DBB - Crew Member
- DBB - Train Manager/Driver
- DBB - FCR Operator
- DBB - Admin Operator
- Person on charge

24.4 Solution Approach

AC00[SF]: Pick list values for category for DSB on the excel file attached

- The "Category" field in the Request Object (DBB-Issue record) for DSB project will have the following pick list values.
- List the values from the Excel file here:
 - ◆ FC_C: Minor Defect
 - ◆ FC_A: Non-Critical Significant Defect
 - ◆ FC_B: Major Defect, Overnight Repair
 - ◆ FC_A*: Critical Significant Defect

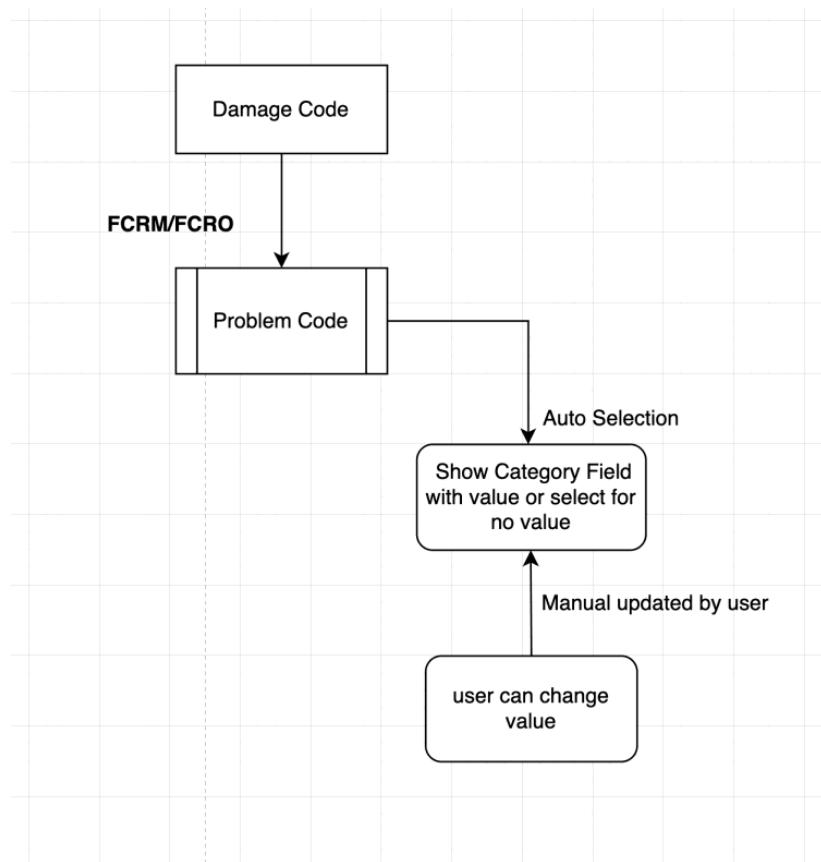
- ♦ FC_B*: Major Defect, workshop visit
- "Category" field is a drop-down list populated with the values specified above.
- "Category" field will be Editable for FRCM/FCRO users.
- Refer Excel file for the Problem code and category mapping. Where Problem value should be unique all the time for a specific customer.
- Given mapping between Problem Code and Category is only for DSB Project. Now . In future mapping can be added for any project at any time.
- One damage code should always belong to one damage code group.
- DBB-Issue request created in back office by users other than FCRO and FCRM, the Category field value will only be saved in Backoffice and will reflect not in the Mobile.
- ~~In the mobile application, only the FCRM and FCRO can create a DBB-Issue record, and the category will be defaulted based on the selection of the problem code~~

The screenshot shows a Salesforce application window with a navigation bar at the top. The main area displays a form for 'DBB-ISSUE'. A dropdown menu is open under the 'Category' field, showing a list of options. The visible options include 'None', 'FC_C: Minor Defect', 'FC_A: Non-Critical Significant Defect', 'FC_B: Major Defect, Overnight Repair', 'FC_A: Critical Significant Defect', and 'FC_B*: Major Defect, workshop visit'. The 'None' option is highlighted with a blue selection bar.

AC02[SF+Mobile]: For a particular DBB Problem(Damage Code) the category needs to be defaulted. As an example :When DBB Problem = X, Y, Z then category should be "FC_A*: Critical Significant Defect" as default, and then for other DBB Problem = A, B, C it should be "FC_B: Major Defect, Overnight Repair" category. Mapping Table to be confirmed

- For DSB, the category will automatically populate when the Problem Code is selected by FCRM/FCRO role, even before saving the record in Backoffice and Mobile both. The mapping will be done as per the attached sheet given for DSB only.
- For all the other clients if default category is not mapped the category field, will be empty.
- For Mobile, once the request record is created in Mobile, category field cannot be updated directly in Mobile, user must change it from the back office. Category field will be Read only after DBB-Issue creation in Mobile.
- Once DBB-Issue request record gets created-is updated in Salesforce Backoffice with Problem code and category value, same will be updated-Displayed in Mobile and Tablets.

Screenshot new



The screenshot shows the 'New Event' form in the ALSTOM DIGITAL BOARD BOOK 1.9.2 (3) application. The form includes fields for GPS location (37.7858, -122.4064), Priority (Select), Impact On Service (Select), Problem (Select), Station or section list (Select), Station or section (Enter station/section name), Safety affecting (radio button), Category (C - Comfort / Aesthetics), and Maintenance feedback. At the bottom are 'Save as draft and Exit' and 'NEXT' buttons.

AC04 [SF+ Mobile]: Category should be displayed on Mobile for roles and rights as this is today in Mobile.(existing functionality)

- ▶ Category field will be displayed in Mobile and Tablets, as per current process to FCRM & FCRO only. Mobile also need to set default category for DSB project.
- ▶ Category field will immediately update when DBB problem code is populated in the back office or in Mobile before creating the record, so if there is any possibility to change the value user can select another value.

AC06: for projects without existing mapping table, there is not default category. If the category was not filled during the issue creation this should be empty

- ▶ In DBB, for other projects like: Bawu or Dosto where no mapping available between DBB problem code and Category, the Category field remains empty, if nothing is filled in while issue creation. At that time no default value will be populated.

AC07: for projects with existing mapping table: if the DBB Problem-Category in the mapping sheet is not existing then category should be empty

- ▶ For other Projects, if DBB Problem and Category mapping is not found or available, the category field should be empty, will not display any value.

AC08: If the issue coming for GSI (visible in back office + mobile> current design) the category should be pre-default based on the DBB problem code (Damage code in GSI)

- ▶ ~~For requests created in GSI, it will be populated in DBB based on the DBB problem as GSI is not sending any Category.~~
- ▶ For requests created in GSI , the mapping "DBB Problem - Category " is not needed in GSI . If category is not filled in GSI , it should be populated in DBB based on the DBB problem.

24.5 Screenshots (Samples)

24.6 Assumptions/Risks

mapping "DBB Problem - Category" is not needed in GSI.

25 DBB-1259: Common Profiles for DBB & Customer Portal Users

25.1 Business Process Description

The Common Profiles feature for CP(Customer Portal) and DBB (DBB-Customer Community Portal) users is designed to streamline user management and enhance the user experience across both application.

25.2 Detailed Process Requirements

- ▶ User will be able to login to Customer Portal and DBB Customer Community with same login (without relogin)

25.3 Process Owners

- ▶ DBB - Maintainer
- ▶ DBB - FCRM Maintainer
- ▶ DBB - Admin Maintainer
- ▶ DBB - Crew Member
- ▶ DBB – Integration
- ▶ DBB - Train Manager/Driver
- ▶ DBB - FCR Operator

From <[2256- Availability History escalation proces Page 154](https://euc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en-US&rs=en-US&wopisrc=https%3A%2F%2Falstomgroup.sharepoint.com%2Fsites%2FC2MDocuments%2F_vti_bin%2Fwopi.ashx%2Ffiles%2F84d53d561e844fd18c316010d676efdd&wdenableroaming=1&mscc=1&hid=230783A1-7063-B000-A01B-6BCB22A415E1.0&uih=sharepointcom&wdlid=en-US&jsapi=1&jsapiver=v2&corrid=43a39899-f3dd-ad36-9c9a-68349227eb06&usid=43a39899-f3dd-ad36-9c9a-68349227eb06&newsession=1&sfc=1&uihit=docaspx&muv=1&cac=1&sams=1&mtf=1&sfp=1&sdp=1&hch=1&hwfh=1&dchat=1&sc=%7B%22pmo%22%3A%22https%3A%2F%2Falstomgroup.sharepoint.com%22%2C%22pmshare%22%3Atrue%7D&ctp=LeastProtected&rct=Normal&wdorigin=ItemsView&wdhostclicktime=1739969617322&csc=1&instantedit=1&wopiccomplete=1&wdredirectionreason=Unified_SingleFlush></p></div><div data-bbox=)

Screenshots

Thursday, February 20, 2025 12:36 PM

The screenshot shows a Salesforce Lightning interface for editing an Availability History record. The page title is "Edit 26-05-2024 12:19 | Salesfor". The URL is "alstom--partial.sandbox.lightning.force.com/lightning/r/Availability_History__c/a3Ebg000000yPEEAY/edit?navigationLocation=LIST_VIEW_R...". The page header includes links for Cappgemini, Salesforce Apex-Tri..., Important Trigger S..., Strivers A2Z DSA Co..., HTTP response stat..., Asynchronous Apex..., Salesforce Interview..., and All Bookmarks.

The main content area displays the "Availability History" section. It shows a table with 15 rows of data, sorted by Functional Location. The columns are "Functional Location" (checkbox), "Created Date & Slot" (dropdown), and "Comments" (text area). The first row is selected, showing details: Functional Location "DELNVGX54001", Created Date & Slot "2024-10-15 1200", and Comment "Repair - Alstom".

To the right of the table, there is a form for editing the record. Fields include:

- Day: Saturday
- Slot: 1200
- Customer Status: Repair - Alstom
- Sub Status: --None--
- Functional Location: DELNVGXS54001
- Created Date & Slot: 2024-10-15 1200
- Comment: (empty)
- Contractual Availability: 1
- Asset: (dropdown menu showing "Repair - Alstom")

At the bottom of the form are three buttons: "Cancel", "Save & New", and "Save".

The status bar at the bottom right shows the date and time: "12:36 PM 2/20/2025".

2256 changes

Thursday, June 19, 2025 2:07 PM

Edit access for poc is revoked for availability history, 2) only for comment and dutymanagerEsclation checkbox, fcrm has edit access (required comment edit access when user update dutyMangerEsclation field) 3. FCRO has edit access to only comment, dutyManagerEsclation and isEscalated , these 3 fields), availability history Name field edit access cannot be revoked for FCRO and FCRM so, added validation rule preventing users to update this field.

Users to pick

Monday, March 3, 2025 4:55 PM

Test C2M User Portal (UAT) - For Customer portal login

User - New FCRM LNVG (Partial)

User – FCRO LNVG Test (Partial)

User - LNVG Admin Maintainer (Partial)

User- LNVG Maintainer (Partial)

User - LNVG Admin Operator (Partial)

User - TEST LNVG POC (Partial)

Hands on Credentials to use

Tuesday, January 7, 2025 8:27 PM

<https://alstom--partial.sandbox.lightning.force.com/lightning/o/ContentDocument/home> Partial
Sandbox link

System Admin

Username:

Login: sudeep.bhat-ext@alstomgroup.com.partial

Dec2024\$\$

For LNVG User

login:

bhat13@alstomgroup.com

password->Processor123\$\$

TEST LNVG POC

To create a VR, use this FCRM User -

New FCRM LNVG (bhat13@alstomgroup.com)

To approve VR from Customer community , use this FCRO User-

LNVG FCRO (User name - Swatika.a. --- , email -

navya.moulike-ankem-ext@alstomgroup.com

From <https://alstom--partial.sandbox.my.salesforce-setup.com/0051X00000FuRoqQAF?noredirect=1&isUserEntityOverride=1&retURL=%2Fsetup%2Fhome&appLayout=setup&tour=&isdtp=p1&sfclFrameOrigin=https://alstom--partial.sandbox.my.salesforce-setup.com&sfclFrameHost=web&nonce=fb3ca5631d9a4c0917186e18a328d5ad9b2fdf81e182bb5618f2e2788e0604e9<_app_id=&clc=1>

)

Setup Home

Salesforce Foundations

Sales Setup

Service Setup Assistant

Hyperforce Assistant

Release Updates

Lightning Experience Transition Assistant

Salesforce Mobile App

Optimizer

Sales Cloud Everywhere

SETUP

Users

LNVG FCRO

Name: LNVG FCRO

Alias: rto

Email: navya.moulike.ankem-ext@alstomgroup.com

Username: swatika.a-rai-ext@alstomgroup.com

Nickname: User120105120222300488

Title: Company

Role: Landesentwicklungsagentur Niedersachsen mbH Customer User

User License: DBB - FCR Operator

Active: checked

Partner User: checked

Customer Portal User: checked

Is Registered via Customer Portal: checked

TEST LNVG POC - For POC Approval

swatika.a-rai-ext@alstomgroup.com

Logged in as New FCRM LNNG (bhat13@alstomgroup.com) | Sandbox Partial | Log out as New FCRM LNNG

Search...

Confirmation on Depot

Date	Time	Rejection counter
<input type="text"/>	<input type="text"/>	0
Vehicle Ready for Operation Timestamp		Customer Status
Date	Time	--None--
*Status	FCRO Username Who Approved	
Draft	<input type="text"/> Search People...	
Sub Status	Person On Charge	
--None--	<input type="text"/> TEST LNNG POC	
*Depot	*Functional Location	
EVB, Am Bahnhof Süd 3, 27432 Bremer...	<input type="text"/> DELNVGX554005	
*Operator(Company)	Client	
EVB Elbe Weser	LNNG	
<input type="checkbox"/> No Complaint		
<input type="button"/> Save <input type="button"/> Cancel		

VEHICLE ORDER

Name	Type	Action
VO-0003975	Corrective	<input type="button"/> 666666

10:08 AM 1/8/2025

From <https://alstom-partial.sandbox.lightning.force.com/lightning/r/Vehicle_Return_c/a21bg000000COZdAAO/view>

User
Bawu SF FCRM 1

Permission Set Assignments | Permission Set Assignments Activation Required | Permission Set Group Assignments | Permission Set Licenses
[Default Opportunity Team](#) | [Default Account Team](#) | [Managers in the Role Hierarchy \[Id\]](#) | [OAuth Access](#) | [Third-Party Account](#)

User Detail

Name	Bawu SF FCRM 1	Edit	Sharing	Reset Password	Login	Freeze	View
Alias	bfrm						
Email	sudeep.bhat-ext@alstomgroup.com [Verified]						
Username	sudeep.bhat-ext@alstomgroup.com						
Nickname	User17182751591571486333						
Title							

Queue - If the particular FCRO User is added in queue , then only the Approve or reject button will appear

DBB VR FCRO LNNG

Screenshot of a Salesforce Lightning interface showing the 'Queues' page. The URL is alstom--uat1.sandbox.my.salesforce-setup.com/lightning/setup/Queues/home. The page title is 'Queues'. The sidebar shows 'Setup' selected under 'Queues'. The main content area displays a table of queues with columns: Action, Label, Queue Name, Queue Email, Supported Objects, Modified By, and Last Modified Date. A search bar at the top right says 'Search Setup'. On the right side, there are three circular profile cards: 'NA' (Ankem, Navya Moulika), 'Choudhary, Ankit' (Choudhary, Ankit), and 'SB' (Bhat, Sudeep). The bottom status bar shows the date '07-01-2025' and time '11:56:40'.

Action	Label	Queue Name	Queue Email	Supported Objects	Modified By	Last Modified Date
Edit	DBB_ECM4_ECM3_HO_LNKG	DBB_ECM4_ECM3_HO_LNKG		Request	chbhat.sai	06/12/2025 08:59
Edit	DBB_MHO_LNKG	DBB_MHO_LNKG		Request	chbhat.sai	06/12/2025 08:49
Edit	DBB_VR_FCR0_LNKG	DBB_VR_FCR0_LNKG		Vehicle Return	chbhat.sai	06/12/2025 08:49
Edit	DBB_OHO_LNKG	DBB_OHO_LNKG		Request	chbhat.sai	06/12/2025 08:49
Edit	DBB_ECM3_ECM4_HO_LNKG	DBB_ECM3_ECM4_HO_LNKG		Request	chbhat.sai	06/12/2025 08:48
Edit	DBB_FCR_Operator_LNKG	DBB_FCR_Operator_LNKG		Concession Request	Admin_IT	23/12/2024 12:45
Edit	DBB_FCR_Instamhafiz_SFBIW1	DBB_FCR_Instamhafiz_SFBIW1		Request	Admin_IT	23/12/2024 12:39
Edit	E&C_Accrual_France	E&C_Accrual_France		Tender	Admin_IT	18/12/2024 09:58
Edit	DBB_Document_Hold_List_SFBIW1	DBB_Document_Hold_List_SFBIW1		Request	chbhat.sai	17/12/2024 09:03
Edit	DBB_FCR_Instamhafiz_LNKG_DOSTO_2	DBB_FCR_Instamhafiz_LNKG_DOSTO_2		Request	Admin_IT	11/12/2024 15:56
Edit	DBB_FCR_Instamhafiz_RMV	DBB_FCR_Instamhafiz_RMV		Request	Admin_IT	11/12/2024 15:54
Edit	CP_CASE_DACHS90_GERM	CP_CASE_DACHS90_GERM		Request	Admin_IT	09/12/2024 14:35
Edit	DBB_FCR_Instamhafiz_SFBIW1	DBB_FCR_Instamhafiz_SFBIW1		Request	Mousika Ankem_Navya	25/11/2024 14:08
Edit	DBB_VR_FCR0_SFBIW1	DBB_VR_FCR0_SFBIW1		Vehicle Return	Kumar_Pal_Rohit	23/11/2024 18:11
Edit	Test queue for POC	Test queue for POC		Request	chbhat.sai	23/11/2024 18:01
Edit	DBB_ECM4_ECM3_HO_LNKGDOSTO2	DBB_ECM4_ECM3_HO_LNKGDOSTO2		Request	Kumar_Pal_Rohit	19/11/2024 08:21
Edit	DBB_ECM4_ECM3_HO_SFBIW2	DBB_ECM4_ECM3_HO_SFBIW2		Request	Kumar_Pal_Rohit	19/11/2024 08:20
Edit	DBB_ECM4_ECM3_HO_SFBIW3	DBB_ECM4_ECM3_HO_SFBIW3		Request	Kumar_Pal_Rohit	19/11/2024 08:19
Edit	DBB_ECM4_ECM3_HO_LNKGDOSTO2	DBB_ECM4_ECM3_HO_LNKGDOSTO2		Request	Kumar_Pal_Rohit	19/11/2024 08:17

ACs

Tuesday, March 4, 2025 11:50 AM

Acceptance Criteria:

AC01: Users (FCRM, Admin Maintainer) are able to upload the data in DBB via sales force inspector. (No new development, existing design, DBB-507)

AC02: Users who is allowed to use DBB Backoffice can view the uploaded data. Users are only able to see the data of their own project. For example, LNNG FCRO can only see LNNG data. ((No new development, existing design))

AC03: Add 3 new fields

- "Betankungszeit" (Duration of the refueling). Duration of the refueling should be in hh:mm:ss. There is no calculation. User will upload this data.

- "Zug ID" (Functional Location Description) and user will upload this data.

- "Wagenkasten" (Car A/B)". Take the value from last char. of DBB_Car_c

We only need to upload the values via salesforce inspector.

AC05: Date and time of the start of the refueling should be same as the time in the Unique Id. (see screenshot)

Removed

Data Type	Formula
DBB_Train_ID_c + DBB_Car_c + TEXT(DBB_Refueling_Date_and_Time_c) + TEXT(DBB_Hydrogen_Quantity_c)	

Data to import

Friday, April 25, 2025 1:04 PM

Functional Location Description	Functional Location Description	Functional Location Description
90800554115	11:30:54	DELNVGX554003B
90800554115	10:30:17	DELNVGX554001A
90800554118	13:07:09	DELNVGX554003A

Clarification call for DBB-1856 & 2256

51:05 Chat People Raise React View Notes More Camera Mic Share Leave

Participants Type a name Share invite In this meeting (10) Mute all

RE: Demo- Sprint 2 - User story DBB-1856

Delete Archive Report Reply Reply all Forward Chat Share to Teams Zoom ...

RE: Demo- Sprint 2 - User story DBB-1856 Restricted:Alstom

This event occurred 6 days ago (Wed 3/5/2025 2:30 PM - 3:15 PM)
Microsoft Teams Meeting
Accepted 7, Tentative 1, Didn't respond 13

Follow up

3. VR Document
a) The Reference Maintenance field value in the VR document is not populating correctly.
• Expected by Sonia : Both the service order and notification number should be displayed. Currently, only the notification number appears.
• Status: Not a Bug
◦ Clarification: The service order is displayed only when the VO type is Preventive, whereas the notification number appears if the VO type is Corrective.
Same issue identified during last UAT , fixed at the end by RUN Team please check DBB-2204 RITM2563441

b) "Service Order Link" label on VR document to be renamed.
• Status : Bug .will be resolved. Please add the screenshot on the FDD, here the description is not clear

c) The Service Order field in the VR document is being populated with the VO description.
• Status: Not a Bug (As clearly mentioned in FDD) in which part specifically ?in which document of the VR? If the label is a list of SO then the list of service Order Number should be displayed
• Note: This can be considered for modification. What means that ?is it going to be done?

93° ALSTOM Search 3:51 PM 3/11/2025

The screenshot shows a Microsoft Teams meeting titled 'Clarification call for DBB-1856 & 2256'. The top bar includes a shield icon, a timer (51:05), and various interaction buttons like 'Take control', 'Pop out', 'Chat', 'People' (highlighted in blue), 'Raise', 'React', 'View', 'Notes', 'More', 'Camera', 'Mic', 'Share', and 'Leave'. On the right, there's a 'Participants' sidebar with a search bar and a 'Share invite' button. Below the main area, a message board displays a thread about a VR document bug, listing points a, b, and c with detailed descriptions and status. The bottom of the screen shows the Windows taskbar with icons for File Explorer, OneDrive, Mail, and others, along with system status indicators.

New Request:

An error occurred while trying to update the record. Please try again.
Please, make sure to complete DBB Problem List Restriction,Restriction Type, Asset ID, Title, Created/Closed Date and Headcode fields.

Status	Draft
Request Record Type	DBB - Restriction
Asset	DERMV554127
Functional Location	DERMV554127
Functional Location Description	
Car Impacted	DELNVGX554005A

B-Wg Mikrofon abgebrochen Closed 22/09/2023 08:20 DBB - FCR Instandhalter RMV

TestCase 44\

Doubtful TC , Not tested

Friday, April 11, 2025 12:02 PM

Lnvg -
Not able to test FCRM - 59

Not to Test DBB maintainer - 8 , 14,25 ,36 ,42, 49 ,73

DBB admin Maintainer -

FCRO -

POC -

Admin Operator -

DSB- FCRM-

DBB Admin Maintainer-	No One
POC	No one
FCRO	
DBB Admin Operator	No One
DBB Maintainer	512,518,529,540,546,553,577

SFBW 1

FCRO - 114
FCRM- 160
POC-
DBB Admin Maintainer

SFBW2
FCRO - 198

EMS -
POC User not available
No availability history records appearing for FCRO and Admin Opeartor

RMV -

Fcro - TC 618 BUG - comment field should be mandatory

FCRM - All done

LNVGDOSTO2-

Explain

Monday, April 14, 2025 7:05 PM

59 - FLOW LoNG ERROR MSG

61 COMMENT NOT AT ALL editable

64 - dUTYmANGER Checkbox not editable

66 - Cant delete old comment and put a new comment

68

70

Admin Maintainer Train Asset Visibility

Tuesday, April 15, 2025 12:51 AM

ALSTOM

Assets Flottenübersicht LNVG

Asset Name	Oper. Mode Code Gr...	Customer Status	DBB Action Train...	Next Planned Maintenance	Next Planned Maintenance	Operation...	En...	En...	He...	Sta...	Refu...	Hydr...
DELNVGX554001	Vehicle Ready	Red	OH-Make	DB Regio Test 2	2025-04-14	4061				0	0	
DELNVGX554002	Under Commercial Servi...	Green	MH-Make	Wartungsplan_F1-F5_002	2025-04-14					0	0	
DELNVGX554003	Under Maintenance	Red	MH-Make	Wartungsplan iLint LNVG 0...	2025-05-29					0	0	
DELNVGX554004	Vehicle Ready	Red	MH-Receive	Wartungsplan iLint LNVG 0...	2025-04-08					0	0	
DELNVGX554005	Under Commercial Servi...	Green	OH-Receive	Wartungsplan iLint LNVG 0...	2025-05-22					0	0	
DELNVGX554006	Under Maintenance	Red	Repair...	MH-Make	Wartungsplan iLint LNVG 0...	2025-03-14				0	0	
DELNVGX554007	Vehicle Ready	Red	MH-Make	Wartungsplan iLint LNVG 0...	2025-04-10							
DELNVGX554008	Under Commercial Servi...	Green	MH-Make	Wartungsplan_F1-F5_008	2025-04-14							
DELNVGX554009	Under Maintenance	Red	Repair...	OH-Make	Wartungsplan_F1-F5_009	2025-05-30						
DELNVGX554010	Vehicle Ready	Red	Maint...	OH-Make	Wartungsplan_F1-F5_010	2025-04-14						
DELNVGX554011	Under Commercial Servi...	Green	Opera...	MH-Make	Wartungsplan_F1-F5_011	2025-04-14						
DELNVGX554012	Under Maintenance	Red	Opera...	MH-Receive	Wartungsplan iLint LNVG 0...	2025-04-30						
DELNVGX554013	Under Maintenance	Red	OH-Make	Wartungsplan iLint LNVG 0...	2025-03-13							
DELNVGX554014	Under Maintenance	Red	Fault ~...	OH-Make	Wartungsplan_F1-F5_014	2025-04-14						

Imp comments

Friday, April 18, 2025 2:47 PM

FCRO doesnot have access to change the status of Asset or to change the Train mode change field of availability history.

2718 to test

Tuesday, April 22, 2025 1:37 PM

13, 14, 24, 28, 29, 33, 34, 38, 39, 44

DBB 2855 Issue

Wednesday, April 23, 2025 10:53 AM

The Jira Software interface shows issue DBB-2855, which is a child of DBB-2256. The status is IN PROGRESS. The activity tab is selected, showing a pinned comment from Vinit Iordan. A note indicates that pinned comments appear above other comments. Below the pinned comment, it says 'As per FDD aligned with business - both are non mandatory'.

The list of tasks includes:

- Select Functional location from lookup field, select From Datetime and To Datetime, the Train Status(Operation Mode Code Group) (mandatory field) and user can select status and customer status (both are not mandatory fields) and enter comment(mandatory field) and save the record with change Train status .
- Functional Location applicable for current logged in user.

The Salesforce screenshot shows a task list:

- 1) DBB-2256 / DBB-2718
 - Customer status ! mandatory. Customer sub status will remain mandatory during the process.
 - UI of the form on Availability history should have proper alignment (Shorten the box size).
 - Escalated checkbox should be true when updating the records.
 - Verify flow error during submission of form.
- 2) DBB-2650 — All good. No update required.
- 3) DBB-2690 — All good. No update required.

Thanks & Regards,

TC Screenshot

Wednesday, April 23, 2025 10:56 AM

The screenshot shows a web-based application interface for ALSTOM DBB. At the top, there is a navigation bar with links for Assets, Requests, DBB Problems, DBB Projects, Template Items, Template Questions, Templates, Checklists, Checklist Answers, DBB Process, DBB Documents, Concessions, Availability History, and More. A search bar is located at the top right. Below the navigation bar, there are several dropdown menus and input fields:

- * Functional Location: -None--
- * Component: -None--
- * Open Mode Code Group: Under Maintenance
- * Customer Status: - none selected --
- * Sub Status: -None--

At the bottom right of the form area, there are two buttons: "Close" and "Next".

Alstom DBB Enhancement- Functional Design Document V1.8

Search for tools, help, and more (Alt + Q)

Insert Layout References Review View Help

Comment

Heading 1

ion

Find Replace

X ▾

BB-1756,DBB-605,DBB-79 (DSB- Sprint 3)

BB-1756,DBB-605,DBB-79 (DSB- Sprint 3)

- Select Functional location from lookup field, select From Datetime and To Datetime, select the Train Status(Operation Mode Code Group) (mandatory field) and user can select Sub status and customer status (both are not mandatory fields) and enter the comment(mandatory field) and save the record with change Train status .
- Functional Location applicable for current logged in user.
- Train Status (Operation Mode Code Group) will be changed for Functional Location in Availability History without changing the current status in asset.
- New comment will be updated in the updated availability history records and old comment will be deleted in availability History records and both the updates will be available in Field tracking (Availability History).
- The current status of an asset record can only be updated through the following methods (Existing process.)
 - VR process

LNVG Users

Friday, April 11, 2025 12:02 PM

username	customer name	profile name
testuser@alstomgroup.com	LNVG	FCRM
fcro@test.com	LNVG	FCRO - CAPG Test SF LNVG FCRO Test LNVG FCRO - Gaurav mail
capgadmin@alstomgroup.co m,	LNVG	DBB Admin Operator----- User CAPG Admin operator
		>
poclng1@test.com	LNVG	POC
testadmin@lnvg.com	LNVG	DBB Admin Maintainer , CapG Test AdminMaintainer, Kusma Mail
testmaintainer@lnvg.com	LNVG	DBB Maintainer

LNVG FCRM

From <<https://alstom--uat1.sandbox.my.salesforce-setup.com/005AU00000CayhwYAB?noredirect=1&isUserEntityOverride=1&appLayout=setup&tour=&isdtp=p1&sfdcIFrameOrigin=https://alstom--uat1.sandbox.my.salesforce->

[setup.com&sfdf!FrameHost=web&nonce=5a14a456fc5d9cc3746b1c2d415b50084b83eb34b8039a40a7d8facb372ca5a9](#)
[<n_app_id=06m2p00000147paAAA&clc=1](#)

DSB Users

Tuesday, April 15, 2025 4:08 PM

Test SF DSB FCRM- FCRM -
lokesh.kuwal-ext@alstomgroup.com

User
DSB Admin Maintainer
dsbadminmaintainer@alstomgroup.com.uat1

User
DSB POC Mobile- POC -
pocdsbmobile@alstomgroup.com.uat1
rushikesh.popat-bodke-ext@alstomgroup.com

FCR Operator
test DSB
somoju-sai.charan@alstomgroup.com.uat1dsb

DBB Admin Operator
Admin Operator DSB IS&T
adminoperatordsb@alstomgroup.com.uat1

DBB Maintainer
DSB Maintainer Mobile
maintainerdsbmobile@alstomgroup.com.uat1
rushikesh.popat-bodke-ext@alstomgroup.com

Bawu1 Users

Saturday, April 19, 2025 12:16 PM

FCRM-
SFBW1 FCRM UAT1-
fcrmsfbw1@alstomgroup.com.uat1

FCRO
Test OP1 SF FCRO
navya.moulika-ankem-ext@alstomgroup.com
swatika.a-rai-ext@alstomgroup.com

POC
Test OP1 SF POC
(navyaa-ankem@alstomgroup.com)

Admin Operator
Admin Operator SFBW 1 Capg test

Admin Maintainer
ADMIN MAINTAINER SFBW1
adminmaintainersfbw1@alstomgroup.com.uat1
rushikesh.popat-bodke-ext@alstomgroup.com

Bawu2 Users

Sunday, April 20, 2025 12:43 AM

FCRM -
BAWU2 FCR Maintainer

FCRO -
SFBW2 FCRO2
sfbw2fcro2@alstomgroup.com

POC -
BAWU2 POC
bawu2poc@alstomgroup.com
rushikesh.popat-bodke-ext@alstomgroup.com

DBB Admin Operator

EMS Users

Sunday, April 20, 2025 5:41 PM

FCRM EMS

fcrmems@alstomgroup.com

rushikesh.popat-bodke-ext@alstomgroup.com

FCRO EMS

fcroems@alstomgroup.com

rushikesh.popat-bodke-ext@alstomgroup.com

Admin Maintainer EMS

EMS Admin Maintainer Auto

syamasundar.pasupuleti-ext@alstomgroup.com

Admin Operator

EMS Admin Operator Auto

>

RMV Users

Monday, April 21, 2025 12:24 AM

FCRM -
Test SF RMV FCRM

FCRO -
FCRO RMV

A	B	C	D	E	F	G	H	I
1 User Name	Client	Email	Profile	User Name				
2 RMV FCRM	RMV	fcrmmv@alstomgroup.com.partial	FCRM					
3 RCRO RMV	RMV	rushikesh.popat-bodke-ext@alstomgroup.com	FCRO	fcrormv@alstomgroup.com.partial				
4								
5 UAT Users								
6 RMV FCRM	RMV	fcr@maintainer.com.uat1	FCRM					
7 RMV FCRO	RMV		FCRO					
8 Admin Maintainer RMV IS&T	RMV	rishika.singh@alstomgroup.com	DBB-Admin Maintainer	rmvadmaintaineris&t@alstomgroup.com.uat1				
9 poc rmv test	RMV	test.pocrmv@alstom.com.uat1	POC					
10 RMV CAPG Admin Operator	RMV	ankit.chaudhary-ext@alstomgroup.com	Admin Operator	rmvadminoperator@alstomgroup.com				
11 Maintainer RMV	RMV							
12								
13 CAPG Test SF LNVG FCRO	LNVG	lokesh.varma-ext@alstomgroup.com	FCRO	fcro@test.com				
14 Test LNVG FCRO	LN VH		FCRO	https://alstom--uat1.sandbox.lightning.force.com/lightning/r/Contact/0032p00003pg				
15								

Lnvgdosto2 users

Monday, April 21, 2025 1:42 AM

FCRM - DOSTO FCRM

FCRO -
Dosto FCR Operator
dostofcroperator@alstomgroup.com
rushikesh.popat-bodke-ext@alstomgroup.com

POC-
Dosto1 POC
dosto1poc@alstomgroup.com

>

ENNO Users

Monday, April 21, 2025 2:32 PM

FCRO -
FCRO ENNO

FCRM-
FCRM ENNO

Admin maintainer-
ENNO Admin Maintainer Auto

CS Users

Tuesday, April 22, 2025 7:07 PM

fcrmcs@alstomgroup.com - FCRM CS

Thursday, June 26, 2025 4:32 PM

I have tested it; records are now visible for both LNVG and RMV users.

DBB-3030 Refueling cycle object tab is not visible to DBB Maintainer users in UAT as well as partial. Child of 2026 STORY

Tuesday, May 6, 2025 5:27 PM

DBB - 3029

UAT - Category field of DBB - Issue request type should be editable for FCRM or FCRO only .But , this is editable for admin maintainer and admin operator too. , Child of 1756 story

RMV Users

Wednesday, May 7, 2025 2:18 AM

RMV FCRM - fcrmmrv@alstomgroup.com.partial

FCRO RMV - fcroirmv@alstomgroup.com.partial - rushikesh.popat-bodke-ext@alstomgroup.com

4.6 Assumptions/Risks

5 DBB-2976 Updates API Name

5.1 Business Process Description

~~API names to be updated into DBB and map the same with DIB~~

5.2 Detailed Process Requirements

- API names to be updated into DBB for “Category Values” in request.
- API names to be updated into DBB for “Depot Picklist Values” in request.
- API names to be updated into DBB for “Impact On Service” in request.
- ~~API names to be updated into DBB for “Section List” in request.~~
- Map all these new DBB API names with DIB system .

5.3 Process Owners

- DBB – Maintainer
- DBB - FCR Maintainer
- DBB- Admin Maintainer
- DBB- Integration
- DBB - Crew Member
- DBB - Train Manager/Driver
- DBB - FCR Operator
- DBB- Admin operator
- Person on Charge

5.4 Solution Approach

Salesforce Backoffice Solution:

AC01: API Names in DBB to be update as in the excel file attached

The file attached has input for Impact on service, Category and Depot Picklist values assigned project.

AC02: for category there is a restriction for 30 characters in GSI. In order to have the same pick list values than in DBB, this restriction should be overpassed or the API names should be cut only with the first 30 characters without spaces (in the prefix) ~~for category and Station list there is a restriction for 30 characters in GSI. In order to have the same pick list values than in DBB, this restriction should be overpassed, or the API names should be cut only with the first 30 characters without spaces (in the prefix)~~

~~Map the correct category as per sheet provided and verify the GSI mapping with same value.~~

~~Similarly, the Station Section list values to be updated as per sheet provided and verify the GSI mapping with same value.~~

Map the correct category as per sheet provided in request object and verify the GSI mapping with same value. also limit the character length=30

AC03: Impact on service API names should be updated as on the excel file for BaWU 1& 2 and Dosto (for wrong values highlighted in Red)

Salesforce backoffice will update API name in request object manually in DBB for BAWU1 ,BAWU 2 and LNVG DOSTO2 as per attached sheet.

AC04: for Depot pick list api names for Request object should be reviewed, as in GSI also there is a restriction of 30 characters

Depot picklist to be mapped correctly with DBB and verify with GSI team,character length to be limited to 30 charaters

Note- These newly added DBB API names to be updated and aligned with DIB.,DIB to send these to GSI where it will map the values between DBB-DIB-GSI and vice versa

5.5 Screenshots (Samples)

5.6 Assumptions/Risks

- Assuming the data provided in the sheet is updated and informed to DIB team. Mapping will be done on the basis on the input in the mapping sheet provided.DIB will send this updated data to GSI. GSI to map correct data and store in GSI system. All API data between three systems should be mapped correctly according to the sheet provided.
- There is no impact of this requirement on mobile app, hence no mobile solution is added.

From <[Sprint 5 stories Page 189](https://euc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en-US&rs=en-US&wopisrc=https%3A%2F%2Falstomgroup.sharepoint.com%2Fsites%2FC2MDocuments%2F vti_bin%2Fwopi.ashx%2Ffiles%2F42e56dab3fc64f5bba1211677ee9ccfe&wdorigin=AuthPrompt.OFFICECOM-WEB.START.REC&wdprevioussessionsrc=HarmonyWeb&wdprevioussession=ed3221ae-e84a-49c1-902d-7bb872729d79&wdenableroaming=1&mscc=1&hid=7234A2A1-A00D-C000-EF1A-10ECA2A93081.0&uih=sharepointcom&wdlcid=en-US&jsapi=1&jsapiver=v2&corrid=5d517425-2dd1-331e-9b53-91b5c36d17f1&usid=5d517425-2dd1-331e-9b53-91b5c36d17f1&newsession=1&sftc=1&uihit=docaspx&muv=1&ats=PairwiseBroker&cac=1&sams=1&mtf=1&sfp=1&sdp=1&hch=1&hwfh=1&dchat=1&sc=%7B%22pmo%22%3A%22https%3A%2F%2Falstomgroup.sharepoint.com%22%2C%22pmshare%22%3Atrue%7D&ctp=LeastProtected&rct=Normal&afdflight=26&csc=1&instantedit=1&wopiccomplete=1&wdredirectionreason=Unified_SingleFlush></p></div><div data-bbox=)

Prompt

Tuesday, May 27, 2025 3:35 PM

Can you please write the Software testing test cases for below user story with negative and positive cases in Excel format with columns Test Case Number , Test Script,Prerequisite ,Client/Customer, Applicable Profile, Test Steps ,Expected Result , Actual Result, Pass/Fail Test Status and Comments.

Can you please write the Software testing test cases for below user story with negative and positive cases in Excel format with columns Test Case Number , Test case Name ,AC Number , Prerequisite ,Customer Name , Role ,Test Steps ,Expected Result , , Pass/Fail Status and Comments.

please write and provide me the Software testing test cases for below user story with negative and positive test cases in detail with columns Test Case Number , Test case Name ,AC Number , Prerequisite ,Customer Name , Role ,Test Steps ,Expected Result , , Pass/Fail Status and Comments.

Sprint 5 stories list

Tuesday, May 27, 2025 2:12 PM

Hi Everyone Below are the user stories for next release. as we have some time now , lets go through the stories and list down all the questions that requires clarification. This will save our time during testcase design phase.

DBB-2976 -Done (Ankit)

DBB-2732 - Done (Kusuma) - Restriction linked with concession

DBB-2728 - Done (Kusuma) - Priority by client no mandatory field

DBB-2636 (Mobile story)

DBB-2632- Done (Ankit)

DBB-1806- not in fdd

DBB-611 -

DBB-2614 - Done (Ankit)

DBB-614 - In progress (Ningan)

2614 fdd

Thursday, June 12, 2025 1:16 AM

2614 story imp points

Thursday, June 12, 2025 1:19 AM

Only admin maintainer users should have access to update the LBS level for any project

All users can create a DBB issue at any LBS level, if the parameter on DBB LBS level is "0" or "empty".

if DBB

project level is equal or smaller than defined level parameter - user will be restricted to enter any data on any LBS level .

Error message -

Please select the LBS level greater than n(1.2.3)". Because only assets will be allowed to be selected on the basis of LBS level defined in the DBB project.

The logic will be built to compare the LBS level field from the DBB project to the asset (LBS level) field of the request. This logic is to run on the selection of LBS levels.

>DSB Users can create a request with LBS level bigger than 3.

>Dosto users can create a request with LBS level bigger than 2

2614 summary

Thursday, June 12, 2025 1:55 AM

For any DSB project: In the DBB Salesforce app, if the new field "LBS Level" under the "DBB Project" records is defined as 3 then any DSB user is allowed to create request with LBS level greater than 3 only.

For any Dosto user: In the DBB Salesforce app, if the new field "LBS Level" under "DBB Project" records is defined as 2 then any DOSTO user is allowed to create a request for LBS level greater than 2 only.

If the LBS Level is 0 or empty, a request can be created without validation. However, if it has defined value (e.g., 1, 2, or 3), then the project will only allow to create a request if the LBS Level is greater than the defined value .

For all other users, the flow follows the existing process as shown below:

For example, an LNPG user must first select the Asset, and then select the Car to create an issue.

DSB and Dosto users will view all Assets but able to select only LBS whose LBS level is greater than 3 and 2, respectively.

For all other users, the flow follows the existing process as shown below:

For example, an LNPG user must first select the Asset, and then select the Car to create an issue.

2614 EXPECTED RESULTS

Friday, June 13, 2025 4:23 PM

ChatGPT said:

Certainly! Here are the test steps and expected results for **all the test cases** systematically, with each test case having **its test steps** followed by **expected results**.

Test Case 1: Creating a Request When LBS Level Is Greater than the DBB Project LBS Level

Test Steps

1. Log in as Admin Maintainer.
2. Create a new request with LBS level greater than DBB project LBS level.
3. Verify that the request is successfully created.

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system allows the user to create a request with an LBS level greater than the DBB project's LBS level, and the request creation screen is displayed.
3. The request is created successfully, and the system shows the new request in the system without any validation errors or issues.

Test Case 2: Creating a Request When LBS Level Equals DBB Project LBS Level

Test Steps

1. Log in as Admin Maintainer.
2. Create a new request with LBS level equal to DBB project LBS level.
3. Verify that the system blocks the request creation with error message: "Please select the LBS level greater than n."

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system allows the user to select the LBS level equal to the DBB project's LBS level for the request.
3. The system displays the error message: "Please select the LBS level greater than n" and blocks the creation of the request.

Test Case 3: Creating a Request When LBS Level Is Smaller than the DBB Project LBS Level

Test Steps

1. Log in as Admin Maintainer.
2. Create a new request with LBS level smaller than DBB project LBS level.
3. Verify that the system blocks the request creation with error message: "Please select the LBS level greater than n."

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system allows the user to select an LBS level smaller than the DBB project's LBS level for the request.
3. The system displays the error message: "Please select the LBS level greater than n" and blocks the creation of the request.

Test Case 4: Creating a Request When LBS Level Is 0 or Empty

Test Steps

1. Log in as Admin Maintainer.
2. Create a new request with LBS level 0 or empty in DBB project.
3. Verify that the request is created successfully without LBS level validation.

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system allows the user to create a request without any LBS level validation when the LBS level is 0 or empty.
3. The request is created successfully without validation errors.

Test Case 5: Admin Maintainer Updating LBS Level

Test Steps

1. Log in as Admin Maintainer.
2. Attempt to update the LBS level for the DBB project.
3. Verify that the LBS level is updated successfully.

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system allows the Admin Maintainer to edit the LBS level for the DBB project.
3. The LBS level is successfully updated in the DBB project record.

Test Case 6: Asset Selection Error When LBS Level Does Not Meet DBB Project Level

Test Steps

1. Log in as Admin Maintainer.
2. Select an asset with LBS level that does not meet the defined project level.
3. Verify that the system displays the error message "Please select the LBS level greater than n."

Expected Results

1. The Admin Maintainer user is successfully logged in with appropriate permissions.
2. The system displays the list of available assets, and the user selects an asset that does not meet the LBS level requirement.
3. The system displays the error message: "Please select the LBS level greater than n" and blocks the asset selection.

Test Case 7: Non-Admin Maintainer Trying to Update LBS Level

Test Steps

1. Log in as a non-Admin Maintainer.
2. Attempt to update the LBS level for the DBB project.
3. Verify that the system denies permission to update the LBS level.

Expected Results

1. The non-Admin Maintainer user is successfully logged in, but with restricted permissions to update the LBS level.
2. The system denies access to update the LBS level for the DBB project.
3. The system displays an error or permission denied message, preventing the non-Admin Maintainer from updating the LBS level.

Additional Negative Test Case 1: Creating Request with Incorrect Asset Selection (LBS Level Not Greater)

Test Steps

1. Log in as any user.
2. Create a request and select an asset with LBS level 2 when DBB project LBS level is set to 3.
3. Verify that the system blocks the creation of the request with error message: "Please select the LBS level greater than n."

Expected Results

1. The user is successfully logged in with appropriate permissions.
2. The system allows the user to select an asset with LBS level 2, even when the DBB project

LBS level is set to 3.

3. The system displays the error message: "Please select the LBS level greater than n" and blocks the creation of the request.

Additional Negative Test Case 2: Admin Maintainer Cannot Update LBS Level Without Permissions

Test Steps

1. Log in as an Admin Maintainer.
2. Attempt to update the LBS level for a DBB project when permissions are missing or revoked.
3. Verify that the Admin Maintainer cannot proceed with the update and receives an error or access denied message.

Expected Results

1. The Admin Maintainer is logged in successfully, but without the required permissions to update the LBS level.
2. The system denies the Admin Maintainer's attempt to update the LBS level.
3. The system displays an error or access denied message, preventing the Admin Maintainer from updating the LBS level.

This format provides clear and systematic steps and expected results for each test case. The expected results are directly linked to the actions in the test steps, ensuring each action's outcome is well-defined.

AC 00 ,

Tuesday, June 17, 2025 11:46 AM

- Test Case 1: Create DBB Request with valid LBS level

Test Case Number: TC001

Test Case Name: Create DBB Request with valid LBS level

AC Number: AC001

Prerequisite: User must be logged in and assigned to a project with LBS level greater than threshold

Customer Name: SampleCustomer

Role: Standard User

Test Steps:

Login to the system

Navigate to "Create DBB Request"

Select a project where LBS level > defined parameter

Select "Functional Location"

Select "Car Impacted"

Select "Asset"

Expected Result:

System identifies the project based on logged-in user

"Functional Location" and "Car Impacted" fields load successfully

"Asset" selection succeeds without validation error

Request is created successfully

- Test Case 2: Create DBB Request with LBS level = 0

Test Case Number: TC002

Test Case Name: Create DBB Request with LBS level = 0

AC Number: AC001

Prerequisite: User must be logged in

Customer Name: SampleCustomer

Role: Standard User

Test Steps:

Login to the system

Navigate to "Create DBB Request"

Select a project with LBS level = 0

Select "Functional Location", "Car Impacted", and "Asset"

Expected Result:

System allows request creation without validating LBS level

All fields function normally

Request is saved successfully

- Test Case 3: Create DBB Request with LBS level less than defined parameter

Test Case Number: TC003

Test Case Name: Create DBB Request with LBS level < parameter

AC Number: AC001

Prerequisite: User must be logged in

Customer Name: SampleCustomer

Role: Standard User

Test Steps:

Login to the system

Navigate to "Create DBB Request"

Select a project with LBS level < parameter (e.g., parameter = 5, project LBS = 3)

Fill "Functional Location" and "Car Impacted"

Attempt to select "Asset"

Expected Result:

"Functional Location" and "Car Impacted" are accepted

On selecting "Asset", error message appears:

"Please select the LBS level greater than n(1.2.3)"

Request cannot proceed further

Test Case 4: Admin user updates LBS Level

Test Case Number: TC004

Test Case Name: Admin updates LBS Level

AC Number: AC001

Prerequisite: User must be an Admin Maintainer

Customer Name: SampleCustomer

Role: Admin Maintainer

Test Steps:

Login as Admin

Navigate to DBB Projects

Open a project record

Edit the "LBS Level" field

Save the record

Expected Result:

Admin can access the LBS level field

Field accepts new value

System saves the changes without error

Test Case 5: Non-admin tries to update LBS Level

Test Case Number: TC005

Test Case Name: Non-admin tries to update LBS Level

AC Number: AC001

Prerequisite: User must be Standard User

Customer Name: SampleCustomer

Role: Standard User

Test Steps:

Login as Standard User

Navigate to DBB Projects

Open a project record

Try to edit the "LBS Level" field

Expected Result:

Field appears as read-only or access denied

System prevents user from making any changes

Let me know if you'd like this formatted into a Word or Excel document as well.

From <<https://www.linkedin.com/messaging/thread/2-YjFmODA5OGYtOTQ1OC00ZjU2LTkyODktNjcyZTdiNDBkNmQ5XzAxMA==/>>

2632 full fdd

Monday, June 23, 2025 2:49 AM

8 DBB-2632 Delete the information of the DIB integration in the description field /*Solution not approved yet- please do not review this US */

8.1 Business Process Description

Different field update on request record

8.2 Detailed Process Requirements

All the attachment link for each issue records to be migrated from DBB to GSI.

- In request verify the DIB as updated the issue description field which is mapped with DBB system.
- If request is created in GSI, the requested by field will be updated by "Alstom". Otherwise, if the request is created in DBB, it will be "DBB- created by user profile role".
- Controlled visibility for different users.
- Maintain time format and time zone for three different systems

8.4 Solution Approach

AC00: delete the information (date, time and text) from the DIB integration in the field "issue description".

Salesforce backoffice solution:

> DIB to remove description and at Salesforce end we need to verify the date time removal changes done in Issue description field.

AC01: Should be deleted the label " GSI-DIB-DBB" if the comment was done in DBB

Salesforce backoffice solution:

> DIB to remove description label "GSI-DIB-DBB" if the Comments are coming from GSI or DBB.

>In Salesforce end we need to verify the "GSI-DIB-DBB" value removal changes done in Issue description field.

AC02[Mobile + Back Office]: if the comments were updated in GSI or SES system should display "Comment updated by Maintenance Staff " + Timestamp of the change + Comment updated, or lines of comment added. Field "Issue" screenshot attached " Issue description.png"

Salesforce backoffice solution:

>Issue field to be updated with below data by DIB team:

>Hardcoded data as ("Comment updated by Maintenance Staff " + Timestamp of the change (user timezone)) + any value of Comment updated, or lines of comment added."

>"Issue" field to be Editable in DBB Salesforce during Creation and post creation.

AC03: "Reported on", "Reported at" should be displayed in the correct Date format (dd-mm-YYYY If the field is date) and if the field is time should be displayed as hh:mm:ss format. Those fields should be displayed only for Admin Maintainer, Maintainer, POC in back office. No needed for FCRO, FCRM, Train driver, Crew Member, Tech Rider nor Admin Operator (community users). For "Reported By" is equal to Alstom if the notification is created in GSI, otherwise should be "DBB" & "-"& Profile name who created the issue (for example: DBB-FCR Maintainer) in this case the reported by field is not sent to GSI

Salesforce Backoffice solution:

- "Reported on" and "Reported at" date field is a free text field in DBB should follow the timestamp format as dd-mm-YYYY hh:mm:ss in SF backoffice as UTC, however for DBB front end it will be displayed as User timezone. Once we send the data to DIB- DIB will convert into CET and send it to GSI. Similarly, when DIB receives CET date data from GSI, DIB will send the CET data to DBB and DBB will convert the date data into UTC (SF backoffice), however for DBB front end it will be displayed as User timezone.
- POC, Admin Maintainer, Maintainer should be allowed to view the "Reported on", "Reported at" and "Reported by" fields.
- FCRM, FCRO, Train driver, Crew Member and Admin Operator users should not display the field as mentioned.
- The "Reported By" field will be displayed as "Alstom", if the notification is created in GSI and if the notification is not created in GSI then the value in the "Reported by" field to be updated as "DBB- "+" Profile name of logged in user.

AC04: Notification creation timestamp is different in GSI compared with issue creation in DBB INC4814292 -. [\[VD1\]](#) [\[SP2\]](#) [\[VD3\]](#) The issue should be fixed for all timestamp between GSI-DBB: Required start/End date, Malfunction start /Malfunction End, "Reported on", "Reported at", etc

Salesforce Backoffice solution:

- Please note that the incident is created and it is to be implemented by RUN time.
- Timestamp to be mapped and maintain the Users timezone for viewing purpose.
- The format should be maintained as dd-mm-YYYY hh:mm:ss for all the date fields required start/End date, Malfunction start /Malfunction End, "Reported on", "Reported at", etc.
- If the request creation happens in GSI - GSI will track the user timezone, however CET timezone will be shared with DIB

(Below information to be updated as the topic is TBD)

(DIB will send the CET time zone to DBB

Here, DBB will receive data in CET and convert it into UTC however, DBB will show user timezone on frontend

Ex: if issue is created by CET user in GSI and user in DBB from BST timezone views this issue, the issue date time value should reflect in BST timezone.

During issue creation DBB should be aligned with timezone of user, DBB will convert into UTC and send it to DIB

DIB will convert UTC into CET and send it to GSI

GSI will store back as CET and show frontend user the users timezone.)

AC05: If the malfunction start is empty in DBB then this should be empty in GSI (bidirectional interface)

Salesforce Backoffice solution:

Issue Creation Scenario: In DBB-When any ISSUE is created with malfunction start date empty, GSI will update the date as Creation date. hence Malfunction start date will be issue creation date in DBB and in GSI also and vice versa.

Update Scenario: Data updated in "Malfunction start date" in DBB salesforce should update back in the GSI system. If the date is entered manually in DBB then GSI should be updated with the new date. If date is made empty manually in DBB, then in GSI Malfunction the start date should be empty. If the date is entered from GSI, then DBB should display that date. The last update in this field should be determined by the latest date and time.

Update Scenario: Data updated in "Malfunction start date" in DBB salesforce should update back in the GSI system. If the date is entered manually in DBB then GSI should be updated with the new date. If date is made empty manually in DBB, then in GSI Malfunction the start date should be empty. If the date is entered from GSI, then DBB should display that date. The last update in this field should be determined by the latest date and time.

Updates made to the Malfunction Start field in DBB will be reflected in GSI.

Updates made to the Malfunction Start field in GSI will be reflected in DBB.

2632 story imp points

Monday, June 23, 2025 3:14 PM

- The "Reported By" field will be displayed as "Alstom", if the notification is created in GSI and if the notification is not created in GSI then the value in the "Reported by" field to be updated as "DBB- "+ Profile name of logged in user.
- If the request creation happens in GSI - GSI will track the user timezone, however CET timezone will be shared with DIB

2632 TCs Acs Wise

Tuesday, June 24, 2025 3:01 PM

- Software Testing Test Cases for AC01 - DIB Integration - Delete Label GSI-DIB-DBB from Issue Description

Positive Test Cases

Test Case 007

Test Case Name: Verify deletion of label GSI-DIB-DBB when comment source is DBB

AC Number: AC01

Prerequisite: Issue description contains label GSI-DIB-DBB, comment is from DBB

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Login to Salesforce Backoffice.

Navigate to Issue Records screen.

Search for issue record containing label GSI-DIB-DBB.

Confirm comment source is DBB.

Wait for DIB integration to process the deletion.

Refresh the issue record.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

Comment source identified as DBB.

DIB integration completes deletion.

Label GSI-DIB-DBB removed from issue description.

Pass/Fail Status:

Comments: Positive Test Case

Test Case 008

Test Case Name: Verify deletion of label GSI-DIB-DBB when comment source is GSI

AC Number: AC01

Prerequisite: Issue description contains label GSI-DIB-DBB, comment is from GSI

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Login to Salesforce Backoffice.

Navigate to Issue Records screen.

Search for issue record containing label GSI-DIB-DBB.

Confirm comment source is GSI.

Wait for DIB integration to process the deletion.

Refresh the issue record.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

Comment source identified as GSI.

DIB integration completes deletion.

Label GSI-DIB-DBB removed from issue description.

Pass/Fail Status:

Comments: Positive Test Case

Test Case 009

Test Case Name: Verify no deletion when label GSI-DIB-DBB not present

AC Number: AC01

Prerequisite: Issue description does not contain GSI-DIB-DBB label

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Login to Salesforce Backoffice.

Navigate to Issue Records screen.

Search for issue record.

Confirm label GSI-DIB-DBB is not present.

Wait for DIB integration.

Refresh the issue record.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

Label not found in issue description.

DIB integration completes.

No changes performed.

Pass/Fail Status:

Comments: Positive Test Case

Negative Test Cases

Test Case 010

Test Case Name: Verify behavior when DIB integration fails for label deletion

AC Number: AC01

Prerequisite: DIB service is offline, issue contains label GSI-DIB-DBB

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Login to Salesforce Backoffice.

Navigate to Issue Records screen.

Search for issue record containing label GSI-DIB-DBB.

Trigger DIB integration failure.

Refresh issue record.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

DIB integration fails.

Label GSI-DIB-DBB remains present.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 011

Test Case Name: Verify deletion attempt with unauthorized user role

AC Number: AC01

Prerequisite: User without permission tries to verify deletion

Customer Name: Alstom

Role: Unauthorized User

Test Steps:

Login to Salesforce Backoffice with unauthorized role.

Navigate to Issue Records screen.

Try to verify issue description field.

Expected Result:

User is logged in.

Access denied.

Permission error displayed.

Pass/Fail Status:

Comments: Negative Test Case

- [View Ankit's profile](#)
Ankit Choudhary 1:35 PM

-
-
-

No changes performed.

Pass/Fail Status:

Comments: Positive Test Case

Negative Test Cases

Test Case 010

Test Case Name: Verify behavior when DIB integration fails for label deletion

AC Number: AC01

Prerequisite: DIB service is offline, issue contains label GSI-DIB-DBB

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Login to Salesforce Backoffice.

Navigate to Issue Records screen.

Search for issue record containing label GSI-DIB-DBB.

Trigger DIB integration failure.

Refresh issue record.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

DIB integration fails.

Label GSI-DIB-DBB remains present.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 011

Test Case Name: Verify deletion attempt with unauthorized user role

AC Number: AC01

Prerequisite: User without permission tries to verify deletion

Customer Name: Alstom

Role: Unauthorized User

Test Steps:

Login to Salesforce Backoffice with unauthorized role.

Navigate to Issue Records screen.

Try to verify issue description field.

Expected Result:

User is logged in.

Access denied.

Permission error displayed.

Pass/Fail Status:

Comments: Negative Test Case

Software Testing Test Cases for AC02 - Issue Field Update with Maintenance Staff Comments

Positive Test Cases

Test Case 012

Test Case Name: Verify issue field update when comments added from GSI

AC Number: AC02

Prerequisite: Comment added from GSI system

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Login to Salesforce Backoffice.

Navigate to Issue Records screen.

Search for issue record.

Verify comment added from GSI.

Wait for DIB integration to update issue field.

Refresh issue record.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

Comment source identified as GSI.

DIB updates issue field.

Issue field updated with "Comment updated by Maintenance Staff + Timestamp + Comment content."

Test Case 013

Test Case Name: Verify issue field update when comments added from SES

AC Number: AC02

Prerequisite: Comment added from SES system

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Login to Salesforce Backoffice.

Navigate to Issue Records screen.

Search for issue record.

Verify comment added from SES.

Wait for DIB integration to update issue field.

Refresh issue record.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

Comment source identified as SES.

DIB updates issue field.

Issue field updated with "Comment updated by Maintenance Staff + Timestamp + Comment content."

Negative Test Cases

Test Case 014

Test Case Name: Verify behavior when DIB integration fails during issue field update

AC Number: AC02

Prerequisite: DIB service is offline

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Add comment in GSI or SES system.

Simulate DIB integration failure.

Refresh issue record in Salesforce.

Expected Result:

Comment added.

DIB integration fails.

Issue field not updated in Salesforce.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 015

Test Case Name: Verify issue field update failure with invalid timestamp format

AC Number: AC02

Prerequisite: DIB sends invalid timestamp format

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Add comment in GSI or SES system.

Simulate DIB sending invalid timestamp format.

Refresh issue record in Salesforce.

Expected Result:

Comment added.

Invalid timestamp received.

Issue field update fails with error or shows invalid data.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 016

Test Case Name: Verify issue field update restricted for unauthorized user

AC Number: AC02

Prerequisite: Unauthorized user attempts to edit issue field post-creation

Customer Name: Alstom

Role: Unauthorized User

Test Steps:

Login with unauthorized role.

Attempt to edit issue field in Salesforce.

Expected Result:

User is logged in.

Access denied error for editing issue field.

Pass/Fail Status:

Comments: Negative Test Case

From <<https://www.linkedin.com/messaging/thread/2-YjFmODA5OGYtOTQ1OC00ZjU2LTkyODktNjcyZTdiNDBkNmQ5XzAxMA==/>>

2632 AC 03

Wednesday, June 25, 2025 2:59 PM

Software Testing Test Cases for AC03 - Reported On/At/By Fields Format and Access Control

Positive Test Cases

Test Case 014

Test Case Name: Verify "Reported On" and "Reported At" format for Admin Maintainer

AC Number: AC03

Prerequisite: Issue created from GSI or DBB

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Login to Salesforce Backoffice as Admin Maintainer.

Navigate to Issue Records screen.

Search for issue record.

Verify "Reported On" and "Reported At" fields are displayed.

Verify format is dd-mm-YYYY hh:mm:ss.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

"Reported On" and "Reported At" fields visible.

Fields correctly displayed in dd-mm-YYYY hh:mm:ss format.

Pass/Fail Status:

Comments: Positive Test Case

Test Case 015

Test Case Name: Verify "Reported By" value when created from GSI

AC Number: AC03

Prerequisite: Issue created from GSI

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Login to Salesforce Backoffice as Admin Maintainer.

Navigate to Issue Records screen.

Search for issue created via GSI.

Verify "Reported By" field.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

"Reported By" field shows value "Alstom".

Pass/Fail Status:

Comments: Positive Test Case

Test Case 016

Test Case Name: Verify "Reported By" value when created from DBB

AC Number: AC03

Prerequisite: Issue created from DBB by profile FCR Maintainer

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Login to Salesforce Backoffice as Admin Maintainer.

Navigate to Issue Records screen.

Search for issue created via DBB.

Verify "Reported By" field.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

"Reported By" field shows value "DBB-FCR Maintainer".

Pass/Fail Status:

Comments: Positive Test Case

Test Case 017

Test Case Name: Verify fields not displayed for unauthorized roles (Train Driver)

AC Number: AC03

Prerequisite: Login as Train Driver

Customer Name: Alstom

Role: Train Driver

Test Steps:

Login to Salesforce Backoffice as Train Driver.

Navigate to Issue Records screen.

Search for any issue record.

Verify absence of "Reported On", "Reported At", and "Reported By" fields.

Expected Result:

User is logged in.

Issue Records screen displayed.

Issue record found.

"Reported On", "Reported At", and "Reported By" fields are not visible.

Pass/Fail Status:

Comments: Positive Test Case

Negative Test Cases

Test Case 018

Test Case Name: Verify incorrect date format from DBB frontend

AC Number: AC03

Prerequisite: DBB sends invalid date format

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Create issue in DBB with invalid timestamp format.

Sync data with DIB.

Refresh Salesforce Backoffice issue record.

Expected Result:

Issue created.

DIB fails to convert invalid date.

Salesforce displays error or incorrect format visible.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 019

Test Case Name: Verify access denied to restricted roles for Reported fields

AC Number: AC03

Prerequisite: Login as Crew Member

Customer Name: Alstom

Role: Crew Member

Test Steps:

Login to Salesforce Backoffice as Crew Member.

Navigate to Issue Records screen.

Attempt to view "Reported On", "Reported At", "Reported By" fields.

Expected Result:

User is logged in.

Issue Records screen displayed.

"Reported On", "Reported At", "Reported By" fields not accessible.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 020

Test Case Name: Verify system behavior when timezone conversion fails

AC Number: AC03

Prerequisite: DIB fails to convert CET to UTC properly

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Simulate CET to UTC conversion failure during sync.

Refresh issue record in Salesforce.

Expected Result:

Conversion error logged.

"Reported On" and "Reported At" show incorrect timestamps.

Pass/Fail Status:

Comments: Negative Test Case

From <<https://www.linkedin.com/messaging/thread/2-YjFmODA5OGYtOTQ1OC00ZjU2LTkyODktNjcyZTdiNDBkNmQ5XzAxMA==/>>

2632 AC04

Wednesday, June 25, 2025 5:13 PM

- Software Testing Test Cases for AC04 - Timestamp Synchronization Between GSI, DIB, DBB and Salesforce

Positive Test Cases

Test Case 021

Test Case Name: Verify timestamp format during issue creation in DBB for local user timezone

AC Number: AC04

Prerequisite: Issue created in DBB by BST user

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Login to DBB as BST timezone user.

Create a new issue with start/end date, malfunction start/end, reported on, reported at.

Verify frontend displays timestamp in user's local BST timezone.

Expected Result:

User logged into DBB.

Issue created successfully.

All date/time fields displayed in BST (user's timezone).

Pass/Fail Status:

Comments: Positive Test Case

Test Case 022

Test Case Name: Verify timestamp conversion from DBB UTC to DIB CET during sync

AC Number: AC04

Prerequisite: Issue created in DBB

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Create issue in DBB.

Sync data from DBB to DIB.

Verify timestamp converted from UTC (DBB) to CET (DIB).

Expected Result:

Issue created in DBB.

Data synced successfully to DIB.

All date/time fields stored as CET in DIB.

Pass/Fail Status:

Comments: Positive Test Case

Test Case 023

Test Case Name: Verify timestamp conversion from GSI to DBB via DIB

AC Number: AC04

Prerequisite: Issue created in GSI by CET timezone user

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Create issue in GSI by CET user.

Sync data to DIB.

Sync data to DBB.

Verify frontend shows issue in BST timezone for DBB BST user.

Expected Result:

Issue created in GSI.

Data flows to DIB (CET).

DBB frontend converts and displays fields in BST for BST user.

Pass/Fail Status:

Comments: Positive Test Case

Test Case 024

Test Case Name: Verify timestamp format in Salesforce Backoffice

AC Number: AC04

Prerequisite: Data received in Salesforce via DIB

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Sync issue data from DBB → DIB → Salesforce.

Verify that Salesforce stores timestamps in UTC.

Verify format is dd-mm-YYYY hh:mm:ss in Salesforce.

Expected Result:

Data sync successful.

Salesforce stores UTC format.

All date/time fields correctly displayed as dd-mm-YYYY hh:mm:ss.

Pass/Fail Status:

Comments: Positive Test Case

Negative Test Cases

Test Case 025

Test Case Name: Verify system behavior for invalid timezone mismatch between GSI and DBB

AC Number: AC04

Prerequisite: Invalid timezone mapping during sync

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Create issue in GSI with invalid timezone setup.

Trigger sync to DBB.

Check Salesforce records after sync.

Expected Result:

Data sync fails or generates error.

Salesforce displays error message or shows incorrect timestamp.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 026

Test Case Name: Verify behavior when DIB fails to convert UTC to CET

AC Number: AC04

Prerequisite: Simulate DIB timezone conversion failure

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Simulate conversion failure at DIB level.

Refresh Salesforce records.

Expected Result:

Conversion failure logged.

Salesforce timestamps remain incorrect or incomplete.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 027

Test Case Name: Verify behavior when DBB frontend displays wrong user timezone

AC Number: AC04

Prerequisite: User changes device timezone but DBB frontend fails to update

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Change user's local device timezone.

Refresh DBB frontend.

Validate timestamps displayed.

Expected Result:

DBB incorrectly continues showing old timezone.

Timestamp mismatch observed.

Pass/Fail Status:

Comments: Negative Test Case

- [View Ankit's profile](#)



[Ankit Choudhary](#) 4:49 PM

-
-
- Positive Test Cases

Test Case 028

Test Case Name: Verify end-to-end timestamp synchronization for long sync chain (GSI → DIB → DBB → Salesforce)

AC Number: AC04

Prerequisite: Issue created in GSI (CET user)

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Create issue in GSI (CET timezone user).

Allow full sync: GSI → DIB → DBB → Salesforce.

Verify timestamps in Salesforce for fields: Start date, End date, Malfunction Start/End, Reported On/At.

Expected Result:

Issue created and fully synced.

Salesforce stores all timestamps correctly in UTC.

Format shown as dd-mm-YYYY hh:mm:ss for all fields.

Pass/Fail Status:

Comments: Positive Test Case

Test Case 029

Test Case Name: Verify DBB timezone update reflects immediately on frontend

AC Number: AC04

Prerequisite: DBB user changes timezone preference

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Login to DBB frontend.

Change user timezone setting to IST.

Refresh frontend.

Verify all timestamps displayed per updated IST timezone.

Expected Result:

User timezone updated.

Frontend shows correct updated timezone in real time.

Pass/Fail Status:

Comments: Positive Test Case

Test Case 030

Test Case Name: Verify correct timestamp display for daylight saving time change

AC Number: AC04

Prerequisite: DST period change simulation

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Create issue before DST shift in GSI.

Wait for DST transition.

Sync data to DBB and Salesforce.

Verify timestamps are accurately adjusted post-DST.

Expected Result:

DST shift handled correctly.

Timestamps adjusted as per new offset.

Pass/Fail Status:

Comments: Positive Test Case

Negative Test Cases

Test Case 031

Test Case Name: Verify Salesforce handles future invalid timestamps (date > system date)

AC Number: AC04

Prerequisite: Issue created with future date beyond allowed limit

Customer Name: Alstom

Role: Salesforce Backoffice User

Test Steps:

Create issue in DBB with timestamp 10 years in the future.

Sync data through DIB into Salesforce.

Validate system behavior.

Expected Result:

Salesforce flags invalid timestamp.

Sync error or validation error shown.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 032

Test Case Name: Verify DBB frontend behavior when user timezone is corrupted

AC Number: AC04

Prerequisite: Corrupted timezone profile for DBB user

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Corrupt user timezone config.

Login to DBB frontend.

Observe displayed timestamps.

Expected Result:

Frontend unable to resolve timezone.

Default UTC or error placeholder shown.

Pass/Fail Status:

Comments: Negative Test Case

Test Case 033

Test Case Name: Verify handling when timestamp field value is empty/null in DBB

AC Number: AC04

Prerequisite: Issue created with missing malfunction start date

Customer Name: Alstom

Role: Admin Maintainer

Test Steps:

Create issue in DBB leaving malfunction start empty.

Sync through DIB.

Verify Salesforce record.

Expected Result:

Sync handles missing field gracefully.

Field remains blank in Salesforce without sync error.

Pass/Fail Status:

Comments: Negative Test Case

https://alstomgroup.sharepoint.com/:w/r/sites/C2MDocuments/_layouts/15/Doc.aspx?sourcedoc=%7B84D53D56-1E84-4FD1-8C31-6010D676EFDD%7D&file=Alstom%20DBB%20Enhancement-%20Functional%20Design%20Document%20V1.8.docx&action=default&mobileredirect=true&ovuser=76a2ae5a-9f00-4f6b-95ed-5d33d77c4d61%2Cankit.a.choudhary%40capgemini.com

please verify 3065, 1)edit access for poc is revoked for availability history, 2) only comment and dutyManagerEscalation fcrm has edit access (require comment edit access when user update dutyMangerEscalation field) And FCRO should have access to only comment, dutyManagerEscalation , isEscalated 3) availability history Name field edit access cannot be revoked so added validation preventing users to update this field (validated solution with Sonia) 4) Need translation for newly added validation error message 'You Cannot Update This Field'

1.

Sunday, June 8, 2025 12:15 PM

The screenshot shows a software application window for 'ALSTOM Project UNIG FORM'. At the top, there's a navigation bar with various menu items like DBB, Flottenübersicht, Ereignisliste, Fehlername, DBB Projekte, Vorlagenelemente, Musterfragen, Vorlagen, Checkliste, Antworten, DBB Prozess, DBB Sharepoint, Daten, Verfügbarkeit, and Mehr. A search bar is also present. Below the navigation, there are several dropdown menus and input fields. One dropdown menu, specifically for 'Fahrzeugstatus', has several options listed: 'keine', 'Betrieb (Verantwortung Betreiber)', 'Externe Reparatur (Verantwortung Betreiber)', 'Freigeben (Verantwortung Instandhalter)', 'Instandhaltung (Verantwortung Instandhalter)', 'Reparatur (Verantwortung Instandhalter)', 'Wersttaffahrt (Verantwortung Betreiber)', 'Operation - Operator', 'Fault - Operator responsible', 'Washing - Alstom', 'Waiting for Reparation/ Stand by', and 'Release - Customer'. The options 'Operation - Operator', 'Fault - Operator responsible', 'Washing - Alstom', 'Waiting for Reparation/ Stand by', and 'Release - Customer' are highlighted with yellow boxes, indicating they are missing translations. On the right side of the interface, there are buttons for 'Schließen' (Close) and 'Weiter' (Next).

These Picklist values translation missing .

Summary of Missing Translation

Sunday, June 8, 2025 12:18 PM

1. **Daily Target** , Train Mode Change Date , Train Mode Change By and Train mode Change (Total 4) fields Translations missing in record detail page.
2. Status update for Availability history button translation missing
3. Functional Location , Comment , From and To fields translation missing in Flow
4.
In Customer Status
(Fahrzeugstatus) Picklist field of flow - Operator -Operator , Fault- Operator responsible , Washing- Alstom , Waiting for Reparation/ Stand by , Reserve- Customer (Total 5) picklist values translation missing .

Production Link

Tuesday, June 3, 2025 2:45 PM

<https://alstom.lightning.force.com/one/one.app>

Accounts

Wednesday, September 24, 2025 6:14 PM

The screenshot shows a Salesforce Lightning interface for managing accounts. The top navigation bar includes links for Capgemini, Salesforce Apex-Tri..., Important Trigger S..., Strivers A2Z DSA Co..., HTTP response stat..., Asynchronous Apex..., Salesforce Interview..., and All Bookmarks. The main content area displays a list of accounts under the 'Recently Viewed' section. The list includes the following data:

	Name	Account Name	Account Country	Phone	Email	Contact Owner
1	LNVG FCRO	Landesnahverkehrsgesellschaft Niedersachsen mbH	Germany		kusuma.bendela-ext@alstomgroup.com	rpopa
2	Test capg Admin Operator Lnvg	Landesnahverkehrsgesellschaft Niedersachsen mbH	Germany		kusuma.bendela-ext@alstomgroup.com	KusuBend
3	test capg FCRO LNVG	Landesnahverkehrsgesellschaft Niedersachsen mbH	Germany		kusuma.bendela-ext@alstomgroup.com	KusuBend
4	Test capg Admin Operator dsb	DSB	Denmark		kusuma.bendela-ext@alstomgroup.com	KusuBend
5	Test capg FCRO DSB	DSB	Denmark		kusuma.bendela-ext@alstomgroup.com	KusuBend
6	Project CS FCRO	Serco Group Plc	United Kingdom		ankit.chaudhary-ext@alstomgroup.com	IT.Admin
7	DSB FCRO	DSB	Denmark			rpopa