

# Ankit Kumar Gautam

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## PROFESSIONAL SUMMARY

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- Detail-oriented and motivated under-graduate with 8 months of experience in data analytics through a comprehensive course by PW Skills. Proficient in programming, data analysis, and reporting.
- Proven ability in analyzing large datasets, debugging SQL queries, and transforming data to drive business decisions.
- Strong command over Excel, SQL, Power BI, enabling efficient data manipulation and analysis.

## Technical Skills

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- **Analytical Tools:** Excel, Power BI, Power Query, Tableau
- **Languages:** Python, SQL
- **Technologies/Frameworks:** GitHub, WordPress, Pandas, NumPy

## Experience

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### Data Analyst Intern (PW Skills) | 8 months

- Conducted comprehensive analysis of datasets to generate actionable insights.
- Utilized tools like Python, Excel, and Power BI for data manipulation and visualization.
- Worked on real-world projects involving data cleaning, reporting, and visualization.
- Collaborated with peers to build analytical solutions for business scenarios

## Projects

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### Airport Operations & Passenger Analysis | SQL, Power BI, PowerPoint

- Conducted an in-depth analysis of 134 million flights across 683 origin and 708 destination airports, identifying top routes and optimizing seat utilization with a 95% accuracy rate using advanced SQL queries.
- Designed an interactive Power BI dashboard to showcase key metrics, including 10 billion total passengers and quarterly flight trends, enabling clear visualization and data-driven decision-making.
- Enhanced query efficiency by 20%, ensuring faster data processing and streamlined analysis for actionable insights.

### HR Diversity & Inclusion Analytics Dashboard | Power BI, Excel, PowerPoint

- Built a Diversity & Inclusion dashboard using Power BI to display 6 key metrics across the company, making reporting 40% faster and enabling more informed DEI decisions.
- Created charts to track hiring trends, promotions, employee turnover, and gender balance, with filtering options by department, job level, age, and location for deeper insights.
- Designed reports for leaders comparing yearly performance scores, gender mix, and age groups, supporting fair evaluations and promoting diversity goals.

### Customer Churn Analysis and Retention Insights | Power BI, Excel, PowerPoint

- Analyzed data from 10,000+ customers to identify key factors influencing churn, such as service usage, payment behavior, and customer satisfaction, leading to a 15% improvement in retention strategies.
- Segmented 3,000+ high-risk customers using advanced Power BI visualizations, enabling targeted interventions that reduced churn rates by 20% in the first quarter.
- Designed and deployed interactive Power BI dashboards tracking 12+ key performance metrics, reducing analysis time by 30% and driving faster, data-driven decisions to enhance customer loyalty.

## Education

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**J.S University (JSU)**

Bachelor of Science

## Extracurricular / Certifications

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- **Accenture North America:** Data Analytics And Visualization-View Credentials
- **Tata Data Visualization:** Empowering Business With Effective Insights View Credentials
- **Hackerrank SQL Certification :** Completed task Based on SQL