

**Uttarakhand Disaster Preparedness and Resilience Project  
U-PREPARE**

**Stakeholder Engagement Plan (SEP)**

**2025**

**By**

**Sub-Project : Construction of 4 No. Intermediate Lane RCC Bridge & Steel Truss Bridge in KM-3, KM-7, KM-11 & KM-14 at Nandprayag Ghat Motor Road, Block-Ghat, District Chamoli under U-PREPARE Project.**

**KM 3**

**FPIU- PWD Karanprayag**

**Contractors Name: M/S DS CONSTRUCTION**

**Uttarakhand State Disaster Management Authority**  
**U-PREPARE**  
**Proposed Stakeholder/Citizen Engagement Plan**

**1. Objective:** The overall objective of this SEP is to define a program for stakeholder engagement, including public information disclosure and consultation throughout the entire project cycle. The SEP outlines the ways in which the project team will communicate with stakeholders and includes a mechanism by which people can raise concerns, provide feedback, or make complaints about project activities or any activities related to the project.

**2. Project Stakeholders:**

<b>Local Residents</b>	People living near the bridge site who may be directly affected by the project.
<b>Gram Panchayat / Local Body</b>	Local governance responsible for land approvals and community consent.
<b>Contractors and Laborers</b>	Workers involved in bridge construction activities.
<b>Government Departments</b>	Agencies like PWD, Irrigation, Environment, and Forest involved in permissions.
<b>Schools &amp; Children .</b>	Nearby schools and students affected by road closures or safety concerns
<b>Shopkeepers / Traders .</b>	Businesses near the site whose customer access may be impacted

**Summary of project stakeholder needs and methods, tools, and techniques for stakeholder engagement**

**Stakeholder engagement plan**

<b>Project Stage</b>	<b>Estimated Date/Time Period</b>	<b>Topic of Consultation/ Message</b>	<b>Method Used</b>	<b>Target Stakeholders</b>	<b>Responsibilities</b>
Public Consultation	20-06-2025	3 days	Environmental impact and land acquisition	Public Hearing	Local villagers, Landowners
Planning	25-06-2025	1 week	Site feasibility and survey discussions	Field Visit + Meeting	Engineers, Local Authorities, Gram Sabha
Environment & Social Screening	Pre Construction Phase	Discussion on environmental concerns, social impact	Public Consultation	Farmers, Forest Dept., Local NGOs	Environmental Expert, Social Specialist of PIU

### **3. Grievance Redressal Mechanism (GRM)**

The main objective of a GM is to assist to resolve complaints and grievances in a timely, effective, and efficient manner that satisfies all parties involved.

#### **4. Description of GRM**

<b>Step</b>	<b>Description of Process</b>	<b>Time Frame</b>	<b>Responsibility</b>
1.	<b>Receiving the Complaint:</b> Local residents or stakeholders can register their grievances through phone, email, or in-person at the site office.	Day 0 (on receipt)	Site Engineer / GRM Committee
2.	<b>Recording the Complaint:</b> The complaint is documented in the GRM Register with date, name, contact, and nature of complaint.	Within 1 working day	GRM Committee
3.	<b>Acknowledgement:</b> Acknowledgement of complaint is given to the complainant with tracking number.	Within 2 working days	GRM Committee
4.	<b>Preliminary Review:</b> The complaint is reviewed for clarity and validity, and assigned to the concerned department.	Within 3 working days	Project Manager / GRM Committee

## 5. Stakeholder Engagement Activities

S.N	Major Heads	Components	Activity	Participants	Frequency
1.	Public Consultation	Environmental & Social Impact	Public hearing, feedback collection	Villagers, School Staff, Shopkeepers	Once
2.	Grievance Redressal	Complaint Handling	Grievance Cell setup, redressal process	Local Residents, Project Team	Continuous
3.	Construction Phase	Execution & Safety	Signage installation, Safety training	Contractors, Laborers, Engineers	Monthly
4.	Local Concerns	Suggestions from Villagers	Community feedback meeting and summary	Local Residents	Monthly

## Stakeholder Engagement Reporting

S.N	Particulars	Remarks
1.	Name of the Village	Tefna KM 3
2.	Name of the Tehsil	Nandprayag
3.	Name of the District	Chamoli
4.	River/Stream	Nandakini
5.	Other Nearby connectivity on River	Tefna Gadera
6.	Type of Terrain	Terai plains
7.	Type of Bridge	Motor Bridge
8.	Bridge Location	KM-3
9.	Carriageway Width (m)	5.5 m
10.	Approach Road	-
11.	Name of the Field Project Implementation Unit	FPIU PWD KARANPRAYAG
12.	Address of the FIU with phone number	KARANPRAYAG,
13.	E-mail of FPIU	
14.	Name of Contactor	M/s DS Construction
15.	No. of Beneficiaries / Households	3500

### Stakeholder Engagement Activities

S.N	Particulars	Number	Remarks
1.	<b>Community Awareness</b>		
a.	Community Consultations		
i.	Number of Consultations conducted	2	
ii.	Number of Participants	M-13 F-0	
b.	Focused Group Discussion (FGD)	1	
i.	Number of FGDs conducted	1	
ii.	Number of Participants	M-8 F-0	
c.	Transect Walk	1	
i.	Number of Transect Walk done	1	
ii.	Issues (if any)	No	
2.	<b>Gender Equity</b>		
a.	Whether ICC has been Formed	No	
b.	Date of Establishment	-	
c.	Number of Members	M- F-	
d.	Number of ICC Meetings Held	0	
e.	Date of ICC Meeting	-	
f.	Any Gender-Based Violence Reported	-	
g.	If yes details of action taken	-	
3.	<b>Community Health &amp; Safety</b>		
a.	Number of temporarily affected households and commercial infrastructures	No	
b.	Mitigation measures taken for temporarily affected households and commercial infrastructures	No	
c.	Is community land or rented house taken for	Yes	

	labour camp		
d.	NOC for establishing labour camp	Yes	
e.	Rent Agreement	Yes	
f.	Number of Caution Boards at Site	4	
g.	Number of Incidents & Accidents	-	
<b>4.</b>	<b>Social Inclusion &amp; Equity</b>		
a.	Whether all section of the community & stakeholders is included during consultation	Yes	
b.	Whether all PAFs/PAPs included in RAP	-	
c.	Number of PAFs/PAPs	-	
d.	Number of PAFs/PAPs were paid compensation as per RPF	-	
e.	Number of Local Labours	5	
f.	Equitable wages for local & migrant labourers	Yes	
<b>5.</b>	<b>Grievance Redressal Mechanism</b>		
a.	Whether Grievance Redressal Committee (GRC) is formed	Yes	
b.	Date of formation of GRC	10.01.2025	
c.	Number of GRC Members	M-3 F-2	
d.	Whether GRC Information & Grievance Toll Free No. is installed at sites	Yes	
e.	GRC meetings conducted in the quarter	Yes	
f.	Total no. of complaints received in the Quarter	NA	
g.	Number of complaints resolved	NA	

M/s D.S. Construction

  
Vivek Kumar Patnaik  
Partner