

Users Experience Completing the Surveys

1. I think after clicking submit I think that it should have a page that says that the survey has been completed and thanking persons for their response. When I click submit what it does is show my answers and the ID number, which might be confusing to some people. I also think the submit button should be at the end of the survey. I am not sure how having it at the beginning would work for longer surveys.
2. There is a drag and drop ranking question which I found frustrating to do for the last option. Additionally it does not allow me to switch options if I mistakenly dragged something in the wrong position.
4. Survey vinratech 1: the drag and drop option does not work on mobile, there is no way of knowing if the survey was successfully submitted as it takes you the answer sheet so from an enumerator's view point I don't know if it's to confirm the responses or not.
5. It also does not full the screen create a jumble to the top when using a mobile device
6. When I logged in to check the response:
the responses for all the active surveys were on 1 page, so I suggest separating by survey. A search bar is also a good option

Export Survey Results

- I looked at the export for one of the surveys. The Vinratech survey had three question types: drag and drop, multiple response and Likert grids however when I looked at the excel the variables are not separated but are instead in one column, which will be confusing when we are doing the analysis and add extra time to move the responses into separate columns. This is for all question types. The export should be the questions in the top rows and the answers in the other rows for easy manipulation and filtering when necessary.

Building a Survey

1. Some of the features are not functioning. The 'theme tab' and Insert Image are what was tried and was unable to access.
2. There is no option to insert text/instructions for the survey. Only questions. There should be an option for you to create a text only with instructions or an introduction to the survey.
3. No logic options when building the survey, that is to change question type, validation, or logic to the specific question.
4. There should be an option for you to copy and paste a list of options. This format, you must type each option individually. This is not productive, and one should be able copy and paste a list of answers when building a survey.
5. Everything appears left aligned and too close to the margin on the left. Please provide some room on the left of the screen for the building of the questionnaire and when completing.
6. Submit should be placed at the end of the survey.

7. There is no indication that my questionnaire was successfully done and after leaving the page, it is not visible in the list of surveys available.
8. Can you please add some flexibility with the application for building, I would like to see an option to insert a question in between two questions and some additional tools available.