Case Study: How Does a Bike-Share Navigate Speedy Success?

Ankita Gairola

2023-07-29

About the Company

In 2016, Cyclistic launched a successful bike-share offering. Since then, the program has grown to a fleet of 5,824 bicycles that are geotracked and locked into a network of 692 stations across Chicago. The bikes can be unlocked from one station and returned to any other station in the system anytime. Until now, Cyclistic's marketing strategy relied on building general awareness and appealing to broad consumer segments. One approach that helped make these things possible was the flexibility of its pricing plans: single-ride passes, full-day passes, and annual memberships. Customers who purchase single-ride or full-day passes are referred to as casual riders. Customers who purchase annual memberships are Cyclistic members. Cyclistic's finance analysts have concluded that annual members are much more profitable than casual riders.

Although the pricing flexibility helps Cyclistic attract more customers, Moreno believes that maximizing the number of annual members will be key to future growth. Rather than creating a marketing campaign that targets all-new customers, Moreno believes there is a very good chance to convert casual riders into members. She notes that casual riders are already aware of the Cyclistic program and have chosen Cyclistic for their mobility needs.

Goal of Case Study

- 1. How do annual members and casual riders use Cyclistic bikes differently?
- 2. Why would casual riders buy Cyclistic annual memberships?
- 3. How can Cyclistic use digital media to influence casual riders to become members?

Director has assigned first questions: How do annual members and casual riders use Cyclistic bikes differently?

I have to produce with the following deliverable:

- 1. A clear statement of the business task
- 2. A description of all data sources used
- 3. Documentation of any cleaning or manipulation of data
- 4. A summary of your analysis
- 5. Supporting visualizations and key findings
- 6. Your top three recommendations based on your analysis

Ask

Business task: Maximise the number of annual membership

Key Stakeholder: The director of marketing, The marketing analysis team, and Cyclistic executive team.

Prepare

Data set: Divvy's, a bike share programme based in Chicago, data from April 2020 - March 2021

```
Set working directory
getwd()
setwd("E:/Capstone projects_Google/Case Study 1")
Required packages and read the data
install.packages("readxl")
install.packages("tidyverse")
install.packages("lubridate")
install.packages("ggplot2")
install.packages("dplyr")
install.packages("tidyr")
install.packages("geosphere")
install.packages("reprex")
install.packages("skimr")
library("tidyverse")
## — Attaching core tidyverse packages -
                                                                   - tidvverse
2.0.0 -
## √ dplyr
                          ✓ readr
                1.1.2
                                        2.1.4
## √ forcats
                1.0.0

√ stringr

                                       1.5.0
## √ ggplot2 3.4.2

√ tibble

                                        3.2.1
## ✓ lubridate 1.9.2
                          √ tidyr
                                       1.3.0
## ✓ purrr
                1.0.1
## — Conflicts —
tidyverse_conflicts() —
## X dplyr::filter() masks stats::filter()
## X dplyr::lag() masks stats::lag()
## i Use the conflicted package (<http://conflicted.r-lib.org/>) to force all
conflicts to become errors
library(lubridate)
library("ggplot2")
```

```
library("dplyr")
library("tidyr")
library("readxl")
library("geosphere")
## The legacy packages maptools, rgdal, and rgeos, underpinning the sp
package,
## which was just loaded, will retire in October 2023.
## Please refer to R-spatial evolution reports for details, especially
## https://r-spatial.org/r/2023/05/15/evolution4.html.
## It may be desirable to make the sf package available;
## package maintainers should consider adding sf to Suggests:.
## The sp package is now running under evolution status 2
        (status 2 uses the sf package in place of rgdal)
##
library("reprex")
library("skimr")
April 2020 <- read.csv("E:/Capstone projects Google/Case Study 1/working
data/202004-divvy-tripdata.csv")
May 2020 <- read.csv("E:/Capstone projects Google/Case Study 1/working
data/202005-divvy-tripdata.csv")
June_2020 <- read.csv("E:/Capstone projects_Google/Case Study 1/working</pre>
data/202006-divvy-tripdata.csv")
July_2020 <- read.csv("E:/Capstone projects_Google/Case Study 1/working</pre>
data/202007-divvy-tripdata.csv")
August 2020 <- read.csv("E:/Capstone projects Google/Case Study 1/working
data/202008-divvy-tripdata.csv")
September 2020 <- read.csv("E:/Capstone projects Google/Case Study 1/working
data/202009-divvy-tripdata.csv")
October 2020 <- read.csv("E:/Capstone projects Google/Case Study 1/working
data/202010-divvy-tripdata.csv")
Novemeber 2020 <- read.csv("E:/Capstone projects Google/Case Study 1/working
data/202011-divvy-tripdata.csv")
December 2020 <- read.csv("E:/Capstone projects Google/Case Study 1/working
data/202012-divvy-tripdata.csv")
```

```
January_2021 <- read.csv("E:/Capstone projects_Google/Case Study 1/working</pre>
data/202101-divvy-tripdata.csv")
Febraury 2021 <- read.csv("E:/Capstone projects Google/Case Study 1/working
data/202102-divvy-tripdata.csv")
March_2021 <- read.csv("E:/Capstone projects_Google/Case Study 1/working</pre>
data/202103-divvy-tripdata.csv")
For data check
colnames(April 2020)
    [1] "ride_id"
                              "rideable_type"
                                                    "started_at"
##
   [4] "ended_at"
                              "start_station_name" "start_station_id"
## [7] "end_station_name"
                              "end station id"
                                                    "start lat"
## [10] "start_lng"
                                                    "end_lng"
                              "end_lat"
## [13] "member_casual"
colnames (May 2020)
   [1] "ride_id"
##
                              "rideable_type"
                                                    "started at"
##
   [4] "ended_at"
                              "start_station_name" "start_station_id"
## [7] "end_station_name"
                                                    "start lat"
                              "end station id"
## [10] "start_lng"
                              "end lat"
                                                    "end_lng"
## [13] "member_casual"
colnames(June 2020)
##
    [1] "ride id"
                              "rideable type"
                                                    "started at"
                              "start_station_name"
##
    [4] "ended_at"
                                                    "start_station_id"
## [7] "end_station_name"
                              "end station id"
                                                    "start lat"
## [10] "start_lng"
                              "end_lat"
                                                    "end_lng"
## [13] "member casual"
colnames(July_2020)
    [1] "ride_id"
##
                              "rideable_type"
                                                    "started_at"
   [4] "ended at"
                              "start station name" "start station id"
##
## [7] "end_station_name"
                                                    "start_lat"
                              "end_station_id"
## [10] "start_lng"
                              "end lat"
                                                    "end lng"
## [13] "member casual"
colnames(August_2020)
##
   [1] "ride id"
                              "rideable_type"
                                                    "started_at"
   [4] "ended_at"
                              "start_station_name"
                                                    "start_station_id"
## [7] "end_station_name"
                              "end_station_id"
                                                    "start lat"
## [10] "start lng"
                              "end lat"
                                                    "end lng"
## [13] "member_casual"
colnames(September 2020)
```

```
[1] "ride_id"
                             "rideable_type"
                                                  "started_at"
##
   [4] "ended_at"
                             "start_station_name"
                                                  "start_station_id"
   [7] "end_station_name"
                             "end_station_id"
                                                  "start lat"
## [10] "start_lng"
                             "end_lat"
                                                  "end lng"
## [13] "member casual"
colnames(October_2020)
##
    [1] "ride id"
                             "rideable_type"
                                                  "started at"
    [4] "ended at"
                             [7] "end_station_name"
                             "end_station_id"
                                                  "start_lat"
## [10] "start_lng"
                             "end_lat"
                                                  "end_lng"
## [13] "member_casual"
colnames(Novemeber_2020)
    [1] "ride id"
##
                             "rideable_type"
                                                  "started_at"
    [4] "ended_at"
                             "start_station_name"
                                                  "start_station_id"
##
## [7] "end station name"
                             "end_station_id"
                                                  "start lat"
## [10] "start lng"
                             "end_lat"
                                                  "end_lng"
## [13] "member_casual"
colnames(December_2020)
    [1] "ride_id"
##
                                                  "started at"
                             "rideable_type"
   [4] "ended at"
                             "start station name" "start station id"
   [7] "end_station_name"
                                                  "start lat"
                             "end station id"
## [10] "start lng"
                             "end lat"
                                                  "end lng"
## [13] "member_casual"
colnames(January_2021)
    [1] "ride id"
##
                             "rideable_type"
                                                  "started_at"
   [4] "ended at"
                             "start_station_name"
                                                  "start_station_id"
##
   [7] "end_station_name"
                             "end_station_id"
                                                  "start lat"
## [10] "start_lng"
                             "end lat"
                                                  "end_lng"
## [13] "member_casual"
colnames(Febraury_2021)
    [1] "ride id"
##
                             "rideable type"
                                                  "started at"
   [4] "ended_at"
##
                             [7] "end_station_name"
                             "end_station_id"
                                                  "start lat"
## [10] "start_lng"
                             "end_lat"
                                                  "end_lng"
## [13] "member_casual"
colnames(March_2021)
   [1] "ride id"
##
                             "rideable_type"
                                                  "started at"
   [4] "ended at"
                             "start_station_name"
                                                  "start_station_id"
   [7] "end_station_name"
                             "end_station_id"
                                                  "start_lat"
##
                             "end_lat"
## [10] "start lng"
                                                  "end lng"
## [13] "member_casual"
```

For data check

```
str(April 2020)
## 'data.frame': 84776 obs. of 13 variables:
                       : chr
                              "A847FADBBC638E45" "5405B80E996FF60D"
## $ ride id
"5DD24A79A4E006F4" "2A59BBDF5CDBA725" ...
## $ rideable_type : chr "docked_bike" "docked_bike" "docked_bike"
"docked bike" ...
## $ started at
                      : chr "2020-04-26 17:45:14" "2020-04-17 17:08:54"
"2020-04-01 17:54:13" "2020-04-07 12:50:19" ...
                              "2020-04-26 18:12:03" "2020-04-17 17:17:03"
                      : chr
## $ ended at
"2020-04-01 18:08:36" "2020-04-07 13:02:31" ...
## $ start_station_name: chr "Eckhart Park" "Drake Ave & Fullerton Ave"
"McClurg Ct & Erie St" "California Ave & Division St" ...
## $ start station id : int 86 503 142 216 125 173 35 434 627 377 ...
## $ end_station_name : chr "Lincoln Ave & Diversey Pkwy" "Kosciuszko
Park" "Indiana Ave & Roosevelt Rd" "Wood St & Augusta Blvd" ...
## $ end_station_id : int 152 499 255 657 323 35 635 382 359 508 ...
## $ start lat
                      : num 41.9 41.9 41.9 41.9 ...
## $ start_lng
                      : num -87.7 -87.7 -87.6 -87.7 -87.6 ...
## $ end_lat
                      : num 41.9 41.9 41.9 41.9 42 ...
## $ end_lng
                      : num -87.7 -87.7 -87.6 -87.7 -87.7 ...
## $ member_casual : chr "member" "member" "member" "member" ...
str(May_2020)
## 'data.frame':
                   200274 obs. of 13 variables:
                       : chr "02668AD35674B983" "7A50CCAF1EDDB28F"
## $ ride id
"2FFCDFDB91FE9A52" "58991CF1DB75BA84" ...
## $ rideable_type : chr "docked_bike" "docked_bike" "docked_bike"
"docked_bike" ...
## $ started at : chr "2020-05-27 10:03:52" "2020-05-25 10:47:11"
"2020-05-02 14:11:03" "2020-05-02 16:25:36" ...
                     : chr "2020-05-27 10:16:49" "2020-05-25 11:05:40"
## $ ended at
"2020-05-02 15:48:21" "2020-05-02 16:39:28" ...
## $ start_station_name: chr "Franklin St & Jackson Blvd" "Clark St &
Wrightwood Ave" "Kedzie Ave & Milwaukee Ave" "Clarendon Ave & Leland Ave" ...
## $ start_station_id : int 36 340 260 251 261 206 261 180 331 219 ...
## $ end_station_name : chr "Wabash Ave & Grand Ave" "Clark St & Leland
Ave" "Kedzie Ave & Milwaukee Ave" "Lake Shore Dr & Wellington Ave" ...
## $ end_station_id : int 199 326 260 157 206 22 261 180 300 305 ...
## $ start lat
                      : num 41.9 41.9 41.9 42 41.9 ...
## $ start_lng
                      : num -87.6 -87.6 -87.7 -87.7 -87.7 ...
## $ end lat
                      : num 41.9 42 41.9 41.9 41.8 ...
## $ end_lng : num -87.6 -87.7 -87.6 -87.6 ...
## $ member_casual : chr "member" "casual" "casual" "...
str(June 2020)
## 'data.frame':
                   343005 obs. of 13 variables:
                       : chr "8CD5DE2C2B6C4CFC" "9A191EB2C751D85D"
## $ ride id
"F37D14B0B5659BCF" "C41237B506E85FA1" ...
```

```
## $ rideable_type : chr "docked_bike" "docked_bike" "docked_bike"
"docked bike" ...
## $ started at
                      : chr "2020-06-13 23:24:48" "2020-06-26 07:26:10"
"2020-06-23 17:12:41" "2020-06-20 01:09:35" ...
                      : chr "2020-06-13 23:36:55" "2020-06-26 07:31:58"
## $ ended at
"2020-06-23 17:21:14" "2020-06-20 01:28:24" ...
## $ start_station_name: chr "Wilton Ave & Belmont Ave" "Federal St & Polk
St" "Daley Center Plaza" "Broadway & Cornelia Ave" ...
## $ start_station_id : int 117 41 81 303 327 327 41 115 338 84 ...
## $ end station name : chr "Damen Ave & Clybourn Ave" "Daley Center
Plaza" "State St & Harrison St" "Broadway & Berwyn Ave" ...
## $ end_station_id : int 163 81 5 294 117 117 81 303 164 53 ...
## $ start_lat
                      : num 41.9 41.9 41.9 41.9 ...
## $ start lng
                     : num -87.7 -87.6 -87.6 -87.6 -87.7 ...
## $ end lat
                      : num 41.9 41.9 41.9 42 41.9 ...
## $ end lng
                     : num -87.7 -87.6 -87.6 -87.7 -87.7 ...
## $ member_casual : chr "casual" "member" "member" "casual" ...
str(July_2020)
## 'data.frame': 551480 obs. of 13 variables:
                       : chr "762198876D69004D" "BEC9C9FBA0D4CF1B"
## $ ride id
"D2FD8EA432C77EC1" "54AE594E20B35881" ...
## $ rideable_type : chr "docked_bike" "docked_bike" "docked_bike"
"docked bike" ...
                      : chr "2020-07-09 15:22:02" "2020-07-24 23:56:30"
## $ started at
"2020-07-08 19:49:07" "2020-07-17 19:06:42" ...
                      : chr "2020-07-09 15:25:52" "2020-07-25 00:20:17"
## $ ended at
"2020-07-08 19:56:22" "2020-07-17 19:27:38" ...
## $ start station name: chr "Ritchie Ct & Banks St" "Halsted St & Roscoe
St" "Lake Shore Dr & Diversey Pkwy" "LaSalle St & Illinois St" ...
## $ start_station_id : int 180 299 329 181 268 635 113 211 176 31 ...
## $ end_station_name : chr "Wells St & Evergreen Ave" "Broadway & Ridge
Ave" "Clark St & Wellington Ave" "Clark St & Armitage Ave" ...
## $ end_station_id : int 291 461 156 94 301 289 140 31 191 142 ...
## $ start_lat
                       : num 41.9 41.9 41.9 41.9 ...
## $ start_lng
                     : num -87.6 -87.6 -87.6 -87.6 -87.6 ...
## $ end lat
                     : num 41.9 42 41.9 41.9 41.9 ...
## $ end_lng : num -87.6 -87.7 -87.6 -87.6 -87.6 ...
## $ member_casual : chr "member" "casual" "casual" ...
str(August_2020)
## 'data.frame': 622361 obs. of 13 variables:
                       : chr "322BD23D287743ED" "2A3AEF1AB9054D8B"
## $ ride id
"67DC1D133E8B5816" "C79FBBD412E578A7" ...
## $ rideable_type : chr "docked_bike" "electric_bike" "electric_bike"
"electric_bike" ...
                      : chr "2020-08-20 18:08:14" "2020-08-27 18:46:04"
## $ started at
"2020-08-26 19:44:14" "2020-08-27 12:05:41" ...
                      : chr "2020-08-20 18:17:51" "2020-08-27 19:54:51"
## $ ended at
"2020-08-26 21:53:07" "2020-08-27 12:53:45" ...
```

```
## $ start_station_name: chr "Lake Shore Dr & Diversey Pkwy" "Michigan Ave
& 14th St" "Columbus Dr & Randolph St" "Daley Center Plaza" ...
## $ start_station_id : int 329 168 195 81 658 658 196 67 153 177 ...
    $ end_station_name : chr "Clark St & Lincoln Ave" "Michigan Ave & 14th
St" "State St & Randolph St" "State St & Kinzie St" ...
## $ end_station_id : int 141 168 44 47 658 658 49 229 225 305 ...
## $ start_lat : num 41.9 41.9 41.9 41.9 41.9 ...
## $ start_lng : num -87.6 -87.6 -87.6 -87.7 ...
## $ end lat
                      : num 41.9 41.9 41.9 41.9 ...
## $ end_lng : num -87.6 -87.6 -87.6 -87.7 ...
## $ member_casual : chr "member" "casual" "casual" ...
str(September 2020)
## 'data.frame': 532958 obs. of 13 variables:
                       : chr "2B22BD5F95FB2629" "A7FB70B4AFC6CAF2"
## $ ride id
"86057FA01BAC778E" "57F6DC9A153DB98C" ...
## $ rideable_type
                      : chr "electric_bike" "electric_bike"
"electric bike" "electric bike" ...
                     : chr "2020-09-17 14:27:11" "2020-09-17 15:07:31"
## $ started at
"2020-09-17 15:09:04" "2020-09-17 18:10:46" ...
                     : chr "2020-09-17 14:44:24" "2020-09-17 15:07:45"
## $ ended at
"2020-09-17 15:09:35" "2020-09-17 18:35:49" ...
## $ start_station_name: chr "Michigan Ave & Lake St" "W Oakdale Ave & N
Broadway" "W Oakdale Ave & N Broadway" "Ashland Ave & Belle Plaine Ave" ...
## $ start station id : int 52 NA NA 246 24 94 291 NA NA NA ...
## $ end_station_name : chr "Green St & Randolph St" "W Oakdale Ave & N
Broadway" "W Oakdale Ave & N Broadway" "Montrose Harbor" ...
## $ end_station_id : int 112 NA NA 249 24 NA 256 NA NA NA ...
## $ start_lat
                      : num 41.9 41.9 41.9 42 41.9 ...
## $ start_lng
                      : num -87.6 -87.6 -87.7 -87.6 ...
## $ end_lat
                      : num 41.9 41.9 41.9 42 41.9 ...
## $ end_lng
                      : num -87.6 -87.6 -87.6 -87.6 ...
## $ member_casual : chr "casual" "casual" "casual" "casual" ...
str(October 2020)
## 'data.frame':
                   388653 obs. of 13 variables:
## $ ride_id
                       : chr "ACB6B40CF5B9044C" "DF450C72FD109C01"
"B6396B54A15AC0DF" "44A4AEE261B9E854" ...
## $ rideable_type : chr "electric_bike" "electric_bike"
"electric_bike" "electric_bike" ...
                      : chr "2020-10-31 19:39:43" "2020-10-31 23:50:08"
## $ started at
"2020-10-31 23:00:01" "2020-10-31 22:16:43" ...
                     : chr "2020-10-31 19:57:12" "2020-11-01 00:04:16"
## $ ended at
"2020-10-31 23:08:22" "2020-10-31 22:19:35" ...
## $ start station name: chr "Lakeview Ave & Fullerton Pkwy" "Southport Ave
& Waveland Ave" "Stony Island Ave & 67th St" "Clark St & Grace St" ...
## $ start_station_id : int 313 227 102 165 190 359 313 125 NA 174 ...
## $ end_station_name : chr "Rush St & Hubbard St" "Kedzie Ave & Milwaukee
Ave" "University Ave & 57th St" "Broadway & Sheridan Rd" ...
## $ end station id : int 125 260 423 256 185 53 125 313 199 635 ...
```

```
## $ start_lat : num 41.9 41.8 42 41.9 ...
## $ start_lng
                     : num -87.6 -87.7 -87.6 -87.7 -87.7 ...
## $ end lat
                     : num 41.9 41.9 41.8 42 41.9 ...
## $ end lng
                     : num -87.6 -87.7 -87.6 -87.7 -87.7 ...
## $ member_casual : chr "casual" "casual" "casual" ...
str(Novemeber 2020)
## 'data.frame':
                  259716 obs. of 13 variables:
## $ ride id
                      : chr "BD0A6FF6FFF9B921" "96A7A7A4BDE4F82D"
"C61526D06582BDC5" "E533E89C32080B9E" ...
## $ rideable_type : chr "electric_bike" "electric_bike"
"electric bike" "electric bike" ...
                     : chr "2020-11-01 13:36:00" "2020-11-01 10:03:26"
## $ started at
"2020-11-01 00:34:05" "2020-11-01 00:45:16" ...
                     : chr "2020-11-01 13:45:40" "2020-11-01 10:14:45"
## $ ended at
"2020-11-01 01:03:06" "2020-11-01 00:54:31" ...
## $ start_station_name: chr "Dearborn St & Erie St" "Franklin St &
Illinois St" "Lake Shore Dr & Monroe St" "Leavitt St & Chicago Ave" ...
## $ start_station_id : int 110 672 76 659 2 72 76 NA 58 394 ...
## $ end station name : chr "St. Clair St & Erie St" "Noble St & Milwaukee
Ave" "Federal St & Polk St" "Stave St & Armitage Ave" ...
## $ end_station_id : int 211 29 41 185 2 76 72 NA 288 273 ...
## $ start lat
                     : num 41.9 41.9 41.9 41.9 ...
## $ start lng
                     : num -87.6 -87.6 -87.7 -87.6 ...
## $ end_lat
                     : num 41.9 41.9 41.9 41.9 ...
## $ end_lng
                      : num -87.6 -87.7 -87.6 -87.7 -87.6 ...
## $ member_casual : chr "casual" "casual" "casual" "casual" ...
str(December 2020)
                  131573 obs. of 13 variables:
## 'data.frame':
                      : chr "70B6A9A437D4C30D" "158A465D4E74C54A"
## $ ride id
"5262016E0F1F2F9A" "BE119628E44F871E" ...
## $ rideable_type : chr "classic_bike" "electric_bike" "electric_bike"
"electric_bike" ...
                     : chr "2020-12-27 12:44:29" "2020-12-18 17:37:15"
## $ started at
"2020-12-15 15:04:33" "2020-12-15 15:54:18" ...
                      : chr "2020-12-27 12:55:06" "2020-12-18 17:44:19"
## $ ended_at
"2020-12-15 15:11:28" "2020-12-15 16:00:11" ...
## $ start_station_name: chr "Aberdeen St & Jackson Blvd" "" "" "" ...
## $ start_station_id : chr "13157" "" "" "" ...
                             "Desplaines St & Kinzie St" "" "" ...
## $ end_station_name : chr
## $ end_station_id : chr "TA1306000003" "" "" "" ...
## $ start lat
                      : num 41.9 41.9 41.9 41.8 ...
## $ start lng
                     : num -87.7 -87.7 -87.7 -87.7 -87.6 ...
## $ end lat
                      : num 41.9 41.9 41.9 41.8 ...
## $ end_lng
                      : num -87.6 -87.7 -87.7 -87.6 ...
## $ member_casual
                             "member" "member" "member" ...
                      : chr
str(January_2021)
```

```
## 'data.frame': 96834 obs. of 13 variables:
## $ ride_id
                      : chr "E19E6F1B8D4C42ED" "DC88F20C2C55F27F"
"EC45C94683FE3F27" "4FA453A75AE377DB" ...
## $ rideable_type : chr "electric_bike" "electric_bike"
"electric bike" "electric bike" ...
## $ started at : chr
                             "2021-01-23 16:14:19" "2021-01-27 18:43:08"
"2021-01-21 22:35:54" "2021-01-07 13:31:13" ...
## $ ended_at : chr "2021-01-23 16:24:44" "2021-01-27 18:47:12"
"2021-01-21 22:37:14" "2021-01-07 13:42:55" ...
## $ start_station_name: chr "California Ave & Cortez St" "California Ave &
Cortez St" "California Ave & Cortez St" "California Ave & Cortez St" ...
## $ start_station_id : chr "17660" "17660" "17660" "17660" ...
## $ end_station_name : chr "" "" "" ...
## $ end_station_id : chr "" "" "" ...
## $ start_lat : num 41.9 41.9 41.9 41.9 ...
## $ start lng
                     : num -87.7 -87.7 -87.7 -87.7 -87.7 ...
## $ end lat
                     : num 41.9 41.9 41.9 41.9 ...
## $ end_lng : num -87.7 -87.7 -87.7 -87.7 -87.7 ...
## $ member_casual : chr "member" "member" "member" ...
str(Febraury 2021)
## 'data.frame': 49622 obs. of 13 variables:
## $ ride id
                       : chr "89E7AA6C29227EFF" "0FEFDE2603568365"
"E6159D746B2DBB91" "B32D3199F1C2E75B" ...
## $ rideable_type : chr "classic_bike" "classic_bike" "electric_bike"
"classic_bike" ...
## $ started at : chr "2021-02-12 16:14:56" "2021-02-14 17:52:38"
"2021-02-09 19:10:18" "2021-02-02 17:49:41" ...
                      : chr "2021-02-12 16:21:43" "2021-02-14 18:12:09"
## $ ended at
"2021-02-09 19:19:10" "2021-02-02 17:54:06" ...
## $ start_station_name: chr "Glenwood Ave & Touhy Ave" "Glenwood Ave &
Touhy Ave" "Clark St & Lake St" "Wood St & Chicago Ave" ...
## $ start_station_id : chr "525" "525" "KA1503000012" "637" ...
## $ end station name : chr "Sheridan Rd & Columbia Ave" "Bosworth Ave &
Howard St" "State St & Randolph St" "Honore St & Division St" ...
## $ end station id : chr "660" "16806" "TA1305000029" "TA1305000034"
. . .
## $ start_lat
                     : num 42 42 41.9 41.9 41.8 ...
## $ start_lng
                     : num -87.7 -87.7 -87.6 -87.7 -87.6 ...
## $ end lat
                     : num 42 42 41.9 41.9 41.8 ...
## $ end lng
                     : num -87.7 -87.7 -87.6 -87.7 -87.6 ...
## $ member_casual : chr "member" "casual" "member" "member" ...
str(March 2021)
## 'data.frame':
                  228496 obs. of 13 variables:
## $ ride_id
                       : chr "CFA86D4455AA1030" "30D9DC61227D1AF3"
"846D87A15682A284" "994D05AA75A168F2" ...
## $ rideable_type : chr "classic_bike" "classic_bike" "classic_bike"
"classic bike" ...
## $ started_at : chr "2021-03-16 08:32:30" "2021-03-28 01:26:28"
```

```
"2021-03-11 21:17:29" "2021-03-11 13:26:42" ...
## $ ended_at
                        : chr "2021-03-16 08:36:34" "2021-03-28 01:36:55"
"2021-03-11 21:33:53" "2021-03-11 13:55:41" ...
## $ start station name: chr "Humboldt Blvd & Armitage Ave" "Humboldt Blvd
& Armitage Ave" "Shields Ave & 28th Pl" "Winthrop Ave & Lawrence Ave" ...
## $ start station id : chr "15651" "15651" "15443" "TA1308000021" ...
## $ end station name : chr "Stave St & Armitage Ave" "Central Park Ave &
Bloomingdale Ave" "Halsted St & 35th St" "Broadway & Sheridan Rd" ...
## $ end station id : chr "13266" "18017" "TA1308000043" "13323" ...
## $ start_lat
                       : num 41.9 41.9 41.8 42 42 ...
## $ start_lng
                       : num -87.7 -87.7 -87.6 -87.7 -87.7 ...
## $ end lat
                       : num 41.9 41.9 41.8 42 42.1 ...
                       : num -87.7 -87.7 -87.6 -87.6 -87.7 ...
## $ end_lng
## $ member_casual : chr "casual" "casual" "casual" "casual" ...
Convert data from double to character
April_2020 <- mutate(April_2020, start_station id =
as.character(start_station_id), end_station_id =
as.character(end_station_id))
May_2020 <- mutate(May_2020, start_station_id =</pre>
as.character(start station id), end station id =
as.character(end_station_id))
June_2020 <- mutate(June_2020, start_station_id =</pre>
as.character(start_station_id), end_station_id =
as.character(end station id))
July 2020 <- mutate(July 2020, start station id =
as.character(start station id), end station id =
as.character(end station id))
August_2020 <-mutate(August_2020, start_station_id =</pre>
as.character(start_station_id), end_station_id =
as.character(end station id))
September 2020 <-mutate(September 2020, start station id =
as.character(start_station_id), end_station_id =
as.character(end_station_id))
October_2020 <-mutate(October_2020, start_station_id =
as.character(start_station_id), end_station_id =
as.character(end station id))
Novemeber 2020 <- mutate(Novemeber 2020, start station id =
as.character(start_station_id), end_station_id =
as.character(end station id))
December_2020 <-mutate(December_2020, start_station_id =</pre>
as.character(start station id), end station id =
```

```
as.character(end_station_id))
January_2021 <-mutate(January_2021, start_station_id =</pre>
as.character(start_station_id), end_station_id =
as.character(end station id))
Febraury_2021 <-mutate(Febraury_2021, start_station_id =
as.character(start_station_id), end_station_id =
as.character(end station id))
March 2021 <-mutate(March 2021, start station id =</pre>
as.character(start_station_id), end_station_id =
as.character(end_station_id))
Merge all the data set
All Trip Data <- bind_rows(April_2020, May 2020, June_2020, July_2020,
August 2020, September 2020, October 2020, November 2020, December 2020,
January_2021, Febraury_2021, March_2021)
Process
Data cleaning before analysis
Number of column
ncol(All_Trip_Data)
## [1] 13
Number of rows
nrow(All_Trip_Data)
## [1] 3489748
Column name
colnames(All_Trip_Data)
## [1] "ride_id"
                              "rideable type"
                                                    "started at"
## [4] "ended at"
                              "start station name" "start station id"
                                                    "start lat"
## [7] "end_station_name"
                              "end station id"
## [10] "start_lng"
                              "end_lat"
                                                    "end_lng"
## [13] "member_casual"
Dimensions of data
dim(All Trip Data)
## [1] 3489748
                    13
For first six rows of data
head(All Trip Data)
              ride_id rideable_type
##
                                               started_at
                                                                      ended at
## 1 A847FADBBC638E45
                         docked bike 2020-04-26 17:45:14 2020-04-26 18:12:03
## 2 5405B80E996FF60D
                         docked bike 2020-04-17 17:08:54 2020-04-17 17:17:03
```

```
## 3 5DD24A79A4E006F4
                        docked_bike 2020-04-01 17:54:13 2020-04-01 18:08:36
                        docked_bike 2020-04-07 12:50:19 2020-04-07 13:02:31
## 4 2A59BBDF5CDBA725
                        docked_bike 2020-04-18 10:22:59 2020-04-18 11:15:54
## 5 27AD306C119C6158
## 6 356216E875132F61
                        docked bike 2020-04-30 17:55:47 2020-04-30 18:01:11
##
                      start station name start station id
## 1
                            Eckhart Park
## 2
               Drake Ave & Fullerton Ave
                                                      503
                                                      142
## 3
                    McClurg Ct & Erie St
## 4
            California Ave & Division St
                                                      216
## 5
                    Rush St & Hubbard St
                                                      125
## 6 Mies van der Rohe Way & Chicago Ave
                                                      173
                end_station_name end_station_id start_lat start_lng end_lat
## 1 Lincoln Ave & Diversey Pkwy
                                            152
                                                  41.8964
                                                           -87.6610 41.9322
## 2
                 Kosciuszko Park
                                            499
                                                  41.9244
                                                           -87.7154 41.9306
## 3 Indiana Ave & Roosevelt Rd
                                            255
                                                  41.8945
                                                          -87.6179 41.8679
          Wood St & Augusta Blvd
## 4
                                                  41.9030
                                                          -87.6975 41.8992
                                            657
## 5 Sheridan Rd & Lawrence Ave
                                           323
                                                  41.8902 -87.6262 41.9695
## 6
         Streeter Dr & Grand Ave
                                            35
                                                  41.8969 -87.6217 41.8923
##
      end lng member casual
## 1 -87.6586
                     member
## 2 -87.7238
                     member
## 3 -87.6230
                     member
## 4 -87.6722
                     member
## 5 -87.6547
                     casual
## 6 -87.6120
                     member
```

Structure of data i.e (character, numeric, vectors, list etc)

```
str(All Trip Data)
## 'data.frame':
                   3489748 obs. of 13 variables:
                              "A847FADBBC638E45" "5405B80E996FF60D"
## $ ride id
                       : chr
"5DD24A79A4E006F4" "2A59BBDF5CDBA725" ...
## $ rideable_type
                     : chr "docked_bike" "docked_bike" "docked_bike"
"docked_bike" ...
                              "2020-04-26 17:45:14" "2020-04-17 17:08:54"
## $ started at
                       : chr
"2020-04-01 17:54:13" "2020-04-07 12:50:19" ...
                              "2020-04-26 18:12:03" "2020-04-17 17:17:03"
## $ ended at
                       : chr
"2020-04-01 18:08:36" "2020-04-07 13:02:31" ...
                              "Eckhart Park" "Drake Ave & Fullerton Ave"
## $ start station name: chr
"McClurg Ct & Erie St" "California Ave & Division St" ...
## $ start_station_id : chr
                              "86" "503" "142" "216" ...
                              "Lincoln Ave & Diversey Pkwy" "Kosciuszko
## $ end station name : chr
Park" "Indiana Ave & Roosevelt Rd" "Wood St & Augusta Blvd" ...
                              "152" "499" "255" "657" ...
## $ end_station_id
                       : chr
## $ start lat
                       : num 41.9 41.9 41.9 41.9 ...
## $ start lng
                       : num
                             -87.7 -87.7 -87.6 -87.7 -87.6 ...
## $ end lat
                       : num 41.9 41.9 41.9 42 ...
## $ end lng
                       : num -87.7 -87.7 -87.6 -87.7 -87.7 ...
                    : chr "member" "member" "member" ...
## $ member_casual
```

```
Statistical summary of data
```

```
summary(All Trip Data)
##
      ride id
                       rideable type
                                            started at
                                                                 ended at
##
    Length: 3489748
                       Length: 3489748
                                           Length: 3489748
                                                              Length: 3489748
##
    Class :character
                       Class :character
                                           Class :character
                                                              Class :character
##
    Mode :character
                       Mode :character
                                           Mode :character
                                                              Mode :character
##
##
##
##
                                                              end_station_id
    start station name start station id
                                           end station name
##
    Length: 3489748
                       Length: 3489748
                                           Length: 3489748
                                                              Length: 3489748
##
##
    Class :character
                       Class :character
                                           Class :character
                                                              Class :character
                                                              Mode :character
    Mode :character
                       Mode :character
                                           Mode :character
##
##
##
##
##
      start lat
                      start lng
                                         end lat
##
                                                         end lng
           :41.64
                           :-87.87
                                             :41.54
                                                            :-88.07
##
    Min.
                    Min.
                                      Min.
                                                      Min.
    1st Qu.:41.88
                    1st Qu.:-87.66
                                      1st Qu.:41.88
                                                      1st Qu.:-87.66
##
##
   Median :41.90
                    Median :-87.64
                                      Median :41.90
                                                      Median :-87.64
##
   Mean
          :41.90
                    Mean
                           :-87.64
                                      Mean
                                             :41.90
                                                      Mean :-87.64
                    3rd Qu.:-87.63
                                                      3rd Qu.:-87.63
    3rd Qu.:41.93
                                      3rd Qu.:41.93
##
##
         :42.08
                    Max. :-87.52
                                             :42.16
                                                             :-87.44
   Max.
                                      Max.
                                                      Max.
##
                                      NA's
                                             :4738
                                                      NA's
                                                              :4738
##
   member_casual
##
   Length: 3489748
##
   Class :character
##
   Mode :character
##
##
##
##
Add columns of date, month, and year of the ride
All Trip Data$date <- as.Date(All_Trip_Data$started_at)</pre>
All Trip Data$month <- format(as.Date(All Trip Data$date),
All_Trip_Data$day <- format(as.Date(All_Trip_Data$date), "%d")</pre>
All_Trip_Data$year <- format(as.Date(All_Trip_Data$date), "%Y")
All Trip Data$day of week <- format(as.Date(All Trip Data$date), "%A")
```

All Trip Data\$time <- as.POSIXct(All Trip Data\$started at, format = "%Y-%m-%d

All_Trip_Data\$time <-format(All_Trip_Data\$time, format = "%H:%M")

Add 'time' column after extract time from the 'started at' column

%H:%M:%S")

Add 'time2' column after extract time from the 'ended at' column

```
All_Trip_Data$time2 <- as.POSIX1t(All_Trip_Data$ended_at, format = "%Y-%m-%d
%H:%M:%S")
All_Trip_Data$time2 <- format(All_Trip_Data$time2, format = "%H:%M")</pre>
```

For calculation of ride length

```
All_Trip_Data\( \text{ride_length} <- \text{as.double(difftime}(\text{All_Trip_Data\( \text{sended_at}, \) \)
All_Trip_Data\( \text{started_at}, \) units = \( \text{"mins"} \)
```

For confirmation of additional column

```
colnames(All_Trip_Data)
```

```
##
    [1] "ride id"
                              "rideable type"
                                                    "started at"
                              "start_station_name"
##
   [4] "ended_at"
                                                   "start_station_id"
## [7] "end_station_name"
                              "end station id"
                                                    "start lat"
## [10] "start_lng"
                              "end_lat"
                                                    "end_lng"
                                                    "month"
## [13] "member_casual"
                              "date"
## [16] "day"
                              "year"
                                                    "day_of_week"
                                                    "ride_length"
## [19] "time"
                              "time2"
skim(All_Trip_Data)
```

Data summary

Name All_Trip_Data

Number of rows 3489748

Number of columns 21

Column type frequency:

character 15
Date 1
numeric 5

Group variables None

Variable type: character

	n_missin	complete_rat	mi	ma		n_uniqu	whitespac
skim_variable	g	e	n	X	empty	e	e
ride_id	0	1.00	16	16	0	348953 9	0
rideable_type	0	1.00	11	13	0	3	0
started_at	0	1.00	19	19	0	304022 8	0
ended_at	0	1.00	19	19	0	302777	0

	n_missin	complete_rat	mi	ma		n_uniqu	whitespac
skim_variable	g	e	n	X	empty	e	e
start_station_nam	0	1.00	0	53	12217	709	0
e					5		
start_station_id	83583	0.98	0	35	39218	1260	0
end_station_name	0	1.00	0	53	14324	707	0
					2		
end_station_id	98104	0.97	0	35	45599	1260	0
member_casual	0	1.00	6	6	0	2	0
month	0	1.00	2	2	0	12	0
day	0	1.00	2	2	0	31	0
year	0	1.00	4	4	0	2	0
day_of_week	0	1.00	6	9	0	7	0
time	59	1.00	5	5	0	1440	0
time2	0	1.00	5	5	0	1440	0

Variable type: Date

skim_variable	n_missing	complete_rate	min	max	median	n_unique
date	0	1	2020-04-	2021-03-	2020-08-	363
			01	31	29	

Variable type: numeric

skim_vari able	n_miss ing	complete_ rate	me an	sd	р0	p25	p50	p75	p100	hist
start_lat	0	1	41.	0.04	41.64	41.	41.	41.	42.08	
start_lng	0	1	90	0.03	-87.87	88	90	93	-87.52	
	-		87. 64			87. 66	87. 64	87. 63		
end_lat	4738	1	41. 90	0.04	41.54	41. 88	41. 90	41. 93	42.16	I
end_lng	4738	1	- 87. 65	0.03	-88.07	- 87. 66	- 87. 64	87. 63	-87.44	 I
ride_lengt h	0	1	11. 99	410. 05	28800. 00	0.0	0.0	0.0	59040. 00	_ ■ _

```
Convert 'ride length from double to numeric
All Trip Data$ride length <-
as.numeric(as.character(All Trip Data$ride length))
is.numeric(All_Trip_Data$ride_length)
## [1] TRUE
New Data frame without records that have ride length <= zero minute or >1440 minutes
All Trip Data 2 <- All Trip Data[!(All Trip Data$ride length <=0 |
All_Trip_Data$ride_length < 1440),]
Check the new data
dim(All_Trip_Data_2)
## [1] 30097
                21
summary(All_Trip_Data_2)
##
      ride_id
                       rideable_type
                                            started_at
                                                                ended_at
##
    Length: 30097
                       Length: 30097
                                           Length:30097
                                                              Length: 30097
    Class :character
                       Class :character
                                           Class :character
                                                              Class :character
##
   Mode :character
                       Mode :character
                                           Mode :character
                                                              Mode :character
##
##
##
##
##
    start_station_name start_station_id
                                           end station name
                                                              end station id
    Length: 30097
                       Length:30097
                                           Length:30097
                                                              Length: 30097
##
    Class :character
                       Class :character
                                           Class :character
                                                              Class :character
##
##
    Mode :character
                       Mode :character
                                           Mode :character
                                                              Mode :character
##
##
##
##
##
      start lat
                      start lng
                                         end lat
                                                         end lng
                           :-87.87
                                      Min.
                                             :41.67
                                                      Min.
                                                             :-87.84
##
   Min.
           :41.68
                    Min.
                    1st Qu.:-87.65
                                      1st Ou.:41.88
                                                      1st Ou.:-87.65
##
   1st Ou.:41.88
##
   Median :41.89
                    Median :-87.63
                                      Median :41.89
                                                      Median :-87.63
##
   Mean
           :41.89
                    Mean
                           :-87.64
                                      Mean
                                             :41.90
                                                      Mean
                                                             :-87.64
    3rd Qu.:41.92
                    3rd Qu.:-87.62
                                      3rd Qu.:41.92
                                                      3rd Qu.:-87.62
##
##
   Max.
           :42.06
                    Max.
                           :-87.53
                                      Max.
                                             :42.06
                                                      Max.
                                                             :-87.53
                                                             :1100
##
                                      NA's
                                             :1100
                                                      NA's
##
    member casual
                            date
                                                month
                                                                    day
                              :2020-04-01
                                                                Length: 30097
## Length:30097
                       Min.
                                             Length:30097
## Class :character
                       1st Qu.:2020-07-10
                                             Class :character
                                                                Class
:character
                       Median :2020-08-02
##
   Mode :character
                                             Mode :character
                                                                Mode
:character
```

Mean

Max.

:2020-08-18

:2021-03-31

3rd Qu.:2020-09-12

##

##

##

##

```
##
                        day_of_week
        year
                                                time
                                                                   time2
##
    Length: 30097
                        Length:30097
                                            Length:30097
                                                               Length: 30097
                        Class :character
                                            Class :character
                                                               Class :character
##
    Class :character
##
    Mode :character
                        Mode :character
                                            Mode :character
                                                               Mode :character
##
##
##
##
##
     ride_length
##
    Min.
          : 1440
    1st Qu.: 1440
##
    Median: 1440
##
##
    Mean
           : 1750
    3rd Ou.: 1440
##
##
    Max.
           :59040
##
view(All_Trip_Data_2)
Remove Duplicate ride id
All_Trip_Data_3 <- All_Trip_Data_2[!duplicated(All_Trip_Data_2$ride_id),]
dim(All_Trip_Data_3)
## [1] 30097
                21
view(All_Trip_Data_3)
Calculate the ride distance
All Trip Data 3\sqrt{ride distance <- distGeo(matrix(c(All Trip Data 3\sqrt{start lng,}
All Trip Data 3\start lat), ncol = 2), matrix (c(All Trip Data 3\send lng,
All Trip Data 3\( \frac{1}{2}\) end lat), ncol = 2))
view(All Trip Data 3)
summary(All Trip Data 3)
                                             started_at
##
      ride_id
                        rideable_type
                                                                  ended_at
   Length:30097
                        Length: 30097
                                            Length:30097
                                                               Length: 30097
##
    Class :character
                        Class :character
                                            Class :character
                                                               Class :character
    Mode :character
                        Mode :character
                                            Mode :character
##
                                                               Mode :character
##
##
##
##
                                                               end_station_id
##
    start_station_name start_station_id
                                            end_station_name
    Length: 30097
##
                        Length:30097
                                            Length:30097
                                                               Length:30097
##
    Class :character
                        Class :character
                                            Class :character
                                                               Class :character
    Mode :character
                       Mode :character
                                            Mode :character
                                                               Mode :character
##
##
##
##
##
```

```
##
      start_lat
                       start_lng
                                          end_lat
                                                           end_lng
##
    Min.
           :41.68
                    Min.
                            :-87.87
                                       Min.
                                              :41.67
                                                       Min.
                                                               :-87.84
##
    1st Qu.:41.88
                     1st Qu.:-87.65
                                       1st Qu.:41.88
                                                        1st Qu.:-87.65
    Median :41.89
                    Median :-87.63
                                       Median :41.89
                                                       Median :-87.63
##
##
    Mean
           :41.89
                    Mean
                            :-87.64
                                       Mean
                                              :41.90
                                                       Mean
                                                               :-87.64
##
    3rd Qu.:41.92
                     3rd Qu.:-87.62
                                       3rd Qu.:41.92
                                                        3rd Qu.:-87.62
##
    Max.
           :42.06
                            :-87.53
                                       Max.
                                              :42.06
                                                       Max.
                                                               :-87.53
                    Max.
##
                                       NA's
                                              :1100
                                                        NA's
                                                               :1100
##
    member_casual
                             date
                                                 month
                                                                      day
##
    Length:30097
                        Min.
                               :2020-04-01
                                              Length: 30097
                                                                  Length: 30097
    Class :character
                        1st Qu.:2020-07-10
                                              Class :character
##
                                                                  Class
:character
    Mode
         :character
                        Median :2020-08-02
                                              Mode
                                                   :character
                                                                  Mode
:character
##
                        Mean
                               :2020-08-18
##
                        3rd Ou.:2020-09-12
##
                        Max.
                               :2021-03-31
##
                        day_of_week
                                                time
##
                                                                   time2
        year
                        Length:30097
##
    Length: 30097
                                            Length: 30097
                                                                Length: 30097
##
    Class :character
                        Class :character
                                            Class :character
                                                                Class :character
##
    Mode :character
                        Mode :character
                                            Mode
                                                  :character
                                                                Mode :character
##
##
##
##
##
     ride_length
                     ride_distance
           : 1440
##
    Min.
                    Min.
                                 0.0
##
    1st Qu.: 1440
                     1st Qu.:
                                 0.0
##
    Median : 1440
                    Median :
                               844.5
##
    Mean
           : 1750
                    Mean
                            : 1813.4
    3rd Qu.: 1440
                     3rd Qu.: 2701.8
##
##
           :59040
                    Max.
                            :25334.5
    Max.
##
                     NA's
                            :1100
```

Analyze

Ride distribution day of week

```
All_Trip_Data_3$day_of_week <- ordered(All_Trip_Data_3$day_of_week, levels =
c('Monday', 'Tuesday', 'Wednesday', 'Thursday', 'Friday', 'Saturday',
'Sunday'))
All Trip Data 3 %>%
  group_by(member_casual, day_of_week) %>%
  summarise(number_of_ride = n(), .groups = 'drop') %>%
  arrange(day_of_week)
## # A tibble: 14 × 3
##
      member_casual day_of_week number_of_ride
                    <ord>
##
      <chr>>
                                          <int>
##
   1 casual
                    Monday
                                           2458
                                            443
##
   2 member
                    Monday
```

```
##
    3 casual
                                             2260
                     Tuesday
   4 member
##
                     Tuesday
                                              508
## 5 casual
                     Wednesday
                                             2366
## 6 member
                     Wednesday
                                              586
## 7 casual
                     Thursday
                                             2851
## 8 member
                     Thursday
                                              669
## 9 casual
                     Friday
                                             5523
## 10 member
                     Friday
                                             1209
## 11 casual
                     Saturday
                                             6093
## 12 member
                     Saturday
                                             1172
## 13 casual
                                             3524
                     Sunday
## 14 member
                                              435
                     Sunday
```

Ride distribution by month

```
All_Trip_Data_3$month <- ordered(All_Trip_Data_3$month, level = c('05', '06', '07', '08', '09', '10', '11', '12', '01', '02', '03'))
```

Ride distribution by day of the month

```
All_Trip_Data_3 %>%
  group by(member casual, day) %>%
  summarise(number_of_ride = n(),
             .groups = "drop")
## # A tibble: 62 × 3
##
      member casual day
                            number of ride
                                     <int>
##
      <chr>>
                     <chr>>
##
    1 casual
                     01
                                       452
                                       664
## 2 casual
                     02
##
   3 casual
                     03
                                       642
## 4 casual
                     04
                                       871
##
    5 casual
                     05
                                       898
## 6 casual
                     06
                                       887
   7 casual
                     07
                                       970
##
                                       959
## 8 casual
                     08
## 9 casual
                     09
                                       726
## 10 casual
                     10
                                       651
## # i 52 more rows
```

whether ride length can be different depends on rider type.

```
aggregate(All_Trip_Data_3$ride_length ~ All_Trip_Data_3$member_casual +
All_Trip_Data_3$day_of_week, FUN = mean)
##
      All_Trip_Data_3$member_casual All_Trip_Data_3$day_of_week
## 1
                              casual
                                                            Monday
## 2
                              member
                                                            Monday
## 3
                              casual
                                                           Tuesday
## 4
                              member
                                                           Tuesday
## 5
                              casual
                                                         Wednesday
## 6
                              member
                                                         Wednesday
## 7
                              casual
                                                          Thursday
## 8
                              member
                                                          Thursday
## 9
                              casual
                                                            Friday
```

```
## 10
                                                            Friday
                              member
## 11
                              casual
                                                          Saturday
                              member
## 12
                                                          Saturday
## 13
                              casual
                                                            Sunday
## 14
                              member
                                                            Sunday
##
      All_Trip_Data_3$ride_length
## 1
                          1811.961
## 2
                          1596.027
## 3
                          1744.619
## 4
                          1536.378
## 5
                          1808.216
## 6
                          1590.000
## 7
                          1875.363
## 8
                          1521.794
## 9
                          1659.783
## 10
                          1467.395
## 11
                          1753.826
## 12
                          1532.150
## 13
                          1988.513
## 14
                          1798.069
All Trip Data 3 %>%
  group_by(member_casual, month) %>%
  summarise(average_ride_length = mean(ride_length), groups = 'drop') %>%
  arrange(month)
## `summarise()` has grouped output by 'member_casual'. You can override
using the
## `.groups` argument.
## # A tibble: 24 × 4
## # Groups:
               member_casual [2]
      member_casual month average_ride_length groups
##
##
      <chr>>
                                          <dbl> <chr>
                     <ord>
## 1 casual
                     05
                                          1681. drop
                     05
## 2 member
                                          1516. drop
## 3 casual
                     06
                                          1780. drop
## 4 member
                     06
                                          1554. drop
## 5 casual
                     07
                                          1818. drop
## 6 member
                     07
                                          1495. drop
## 7 casual
                     80
                                          1735. drop
                                          1596. drop
## 8 member
                     08
                                          1742. drop
## 9 casual
                     09
## 10 member
                     09
                                          1570. drop
## # i 14 more rows
```

The number of bike type users

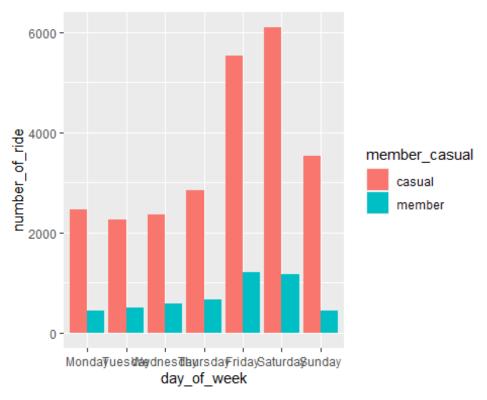
```
All_Trip_Data_3 %>%
  group_by(rideable_type) %>%
  summarise(number_of_ride = n())
```

```
## # A tibble: 3 × 2
##
     rideable_type number_of_ride
##
     <chr>>
                             <int>
## 1 classic bike
                              1181
## 2 docked bike
                             26081
## 3 electric_bike
                              2835
Cycle type usage by user type
All_Trip_Data_3 %>%
  group_by(member_casual, rideable_type) %>%
  summarise(number_of_ride = n(),
            .groups = "drop") %>%
  arrange(rideable_type)
## # A tibble: 6 × 3
##
     member_casual rideable_type number_of_ride
##
     <chr>>
                   <chr>>
                                            <int>
## 1 casual
                   classic bike
                                              600
                   classic bike
## 2 member
                                              581
## 3 casual
                    docked bike
                                            22606
## 4 member
                    docked bike
                                             3475
## 5 casual
                    electric bike
                                             1869
## 6 member
                   electric_bike
                                              966
Cycle type and average ride type
All Trip Data 3 %>%
  group_by(rideable_type) %>%
  summarise(mean = mean(ride_length),
            .groups = "drop") %>%
  arrange(rideable type)
## # A tibble: 3 × 2
##
     rideable_type mean
##
     <chr>
                   <dbl>
## 1 classic_bike 1447.
## 2 docked bike
                   1797.
## 3 electric_bike 1440.
Name of Unique Station
stations <- All_Trip_Data_3 %>%
  gather(key, station_name, start_station_name, end_station_name) %>%
  distinct(station_name)
print(paste("Number of station", nrow(stations)))
## [1] "Number of station 667"
Most popular station
popular_station <- All_Trip_Data_3 %>%
  gather(key, station_name, start_station_name, end_station_name) %>%
  group by(station name) %>%
  summarise(number_trip = n()/2) %>%
```

```
arrange(desc(number_trip))
head(popular_station, 10)
## # A tibble: 10 × 2
##
     station name
                                     number_trip
##
      <chr>>
                                           <dbl>
## 1 ""
                                           1284
## 2 "Millennium Park"
                                            718.
## 3 "Michigan Ave & Lake St"
                                            548
## 4 "Michigan Ave & 8th St"
                                            470.
## 5 "Michigan Ave & Washington St"
                                            446.
## 6 "Wabash Ave & 9th St"
                                            414
## 7 "Fairbanks Ct & Grand Ave"
                                            394.
## 8 "Buckingham Fountain"
                                            380
## 9 "Wabash Ave & Roosevelt Rd"
                                            379
## 10 "Wabash Ave & Grand Ave"
                                            361
```

Share

Ride distribution day of week



```
labs (title = "The Number of rides by Weekday", x = "Weekday", y = "Number
of rides")

## $x
## [1] "Weekday"

## $y
## [1] "Number of rides"

## $title
## [1] "The Number of rides by Weekday"

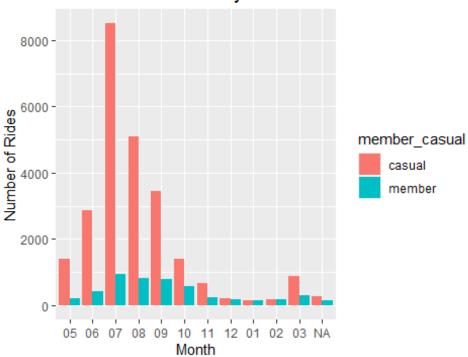
## attr(,"class")
## attr(,"class")
```

Ride distribution by month

```
All Trip Data 3 %>%
  group_by(member_casual, month) %>%
  summarise(number_of_ride = n(),
             .groups = 'drop')
## # A tibble: 24 × 3
##
      member_casual month number_of_ride
##
      <chr>>
                     <ord>
                                     <int>
##
    1 casual
                     05
                                      1402
                                      2880
##
    2 casual
                     06
                     07
                                      8508
##
    3 casual
   4 casual
                     98
                                      5102
##
```

```
09
##
    5 casual
                                     3441
    6 casual
                    10
                                     1396
##
   7 casual
##
                    11
                                      670
##
    8 casual
                    12
                                      202
                    01
                                      145
## 9 casual
## 10 casual
                    02
                                      169
## # i 14 more rows
All_Trip_Data_3 %>%
  group_by(member_casual, month) %>%
  summarise(number of ride = n(),
             .group = "drop") %>%
ggplot(aes(month, number_of_ride, fill = member_casual)) +
  geom_col(position = "dodge") +
  labs(title = "The number of rides by month", x = "Month", y = "Number of
Rides")
## `summarise()` has grouped output by 'member_casual'. You can override
using the
## `.groups` argument.
```

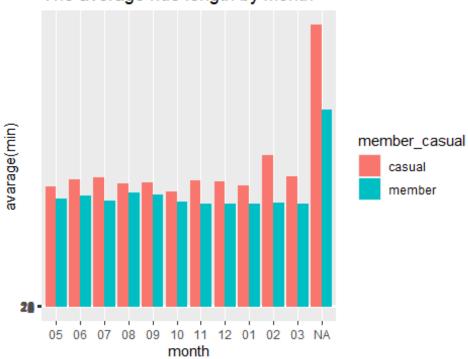
The number of rides by month



whether ride length can be different depends on rider type.

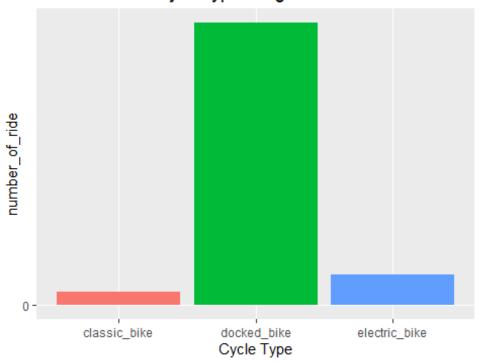
```
geom_col(position = "dodge") +
scale_y_continuous(breaks = seq(0, 28, 2)) +
labs(title = "The average ride length by month", x = "month", y =
"avarage(min)")
```

The average ride length by month



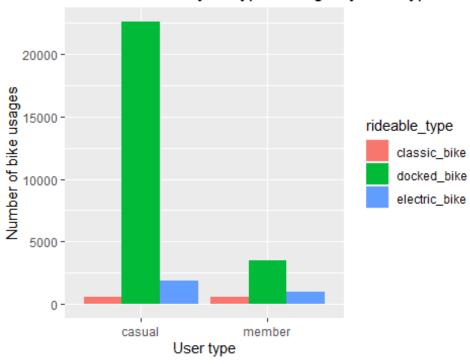
The number of bike type users

The number of cycle type usages



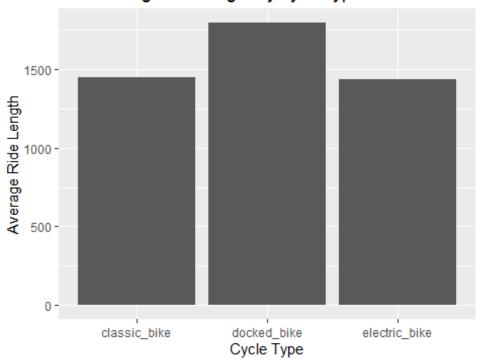
Cycle type usage by user type

The number of cycle type usuage by user type



Cycle type and average ride type

The average ride length by cycle type



Most popular station

```
popular_station %>%
    slice(1:10) %>%
    ggplot(aes(number_trip, reorder(station_name, number_trip))) +
    geom_col() +
    labs(title = "The most visited station", x = "Number of Trips", y =
"Station Name")
```

The most visited station

