

## **CURRICULUM VITAE**

**ANKITA KESHRI**

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### **CAREER OBJECTIVE**

To be a part of an organization that offers me to contribute my learned skills and technical competencies and to be an element of a designation hierarchy that facilitates me to improve my abilities in line with the growth of the organization.

### **EMPLOYMENT HISTORY**

Worked as a Software Engineer in Tech Mahindra Ltd. From July 2014 till Oct 2017.

Worked as a Senior Executive in Vodafone Shared Services India from Oct 2017 till Oct 2019.

Working as a Associate Consultant in Atos Syntel from Nov 2019 till date

### **PROFESSIONAL SUMMARY**

- 5+ years of IT experience in understanding and analyzing the Telecom BSS, Oracle ASAP, Surepay, SDM and Oracle OSM
- Adaptive to new technologies.
- Cohesive Team Worker, have strong analytical and interpersonal skills.

### **TECHNICAL SKILLS**

- Oracle Order and Service Management, Oracle ASAP, Unix
- Database: SQL,
- Platform: Windows

### **PROJECT PROFILE**

1. Worked from December 2014 till October 2017.

Project: Vodafone Qatar MEA

Client: Vodafone Qatar

Description: It constitutes of two units of telecom: BSS and OSS unit. The upstream components include CRM, UIM, AIA, BRM. The downstream includes ASAP and Network elements (SDM,IN,CMS). OSM does the orchestration between the upstream and downstream components.

Tools and Technologies Used: Oracle OSM, Service Provisioning , Unix, SQL, Application Server Tool: BEA Weblogic 10.3.3

Role: Software Engineer

2. Worked from October 2017 till October 2019.

Project: Vodafone UK NewCo

Client: Vodafone UK

Description: It provides mobile, fixed line connections to the subscribers in the UK. There is basically a RODOD architecture and there are various other adapters used to connect to the other systems. There are different channels for incoming orders like Siebel, Retail, Pontis.

Tools and Technologies Used: Oracle OSM, Oracle ASAP, Oracle UIM, Unix, SQL, Weblogic

Role: Senior Executive

Worked at Client site (Vodafone UK, Newbury) for a month during ASAP upgrade(7.3).

3. Working from November 2019 till date.

Project: Telefonica Germany

Client: Telefonica

Description: It provides mobile as well as hardware facilities to the end consumers. There are different portals from where the order is received in the COM. Then the orchestration takes place according to the type and the actions are taken.

Tools and Technologies Used: Oracle OSM, Unix, SQL, Weblogic

Role: Associate Consultant

#### Responsibilities:

- End to end knowledge of all the processes handled in the present mobile stack.
- Having end to end domain knowledge of Prepaid, Postpaid, MNP, Fixed Line Services.
- Functional experience includes Siebel, AIA, OSM, BRM, UIM and support applications from BSS.
- Worked on ESM (Surepay IN), HLR (SDM), CMS, MAS
- Checking request and response queues in Weblogic.
- Worked on E2E order journey
- Monitoring ASAP, OSM and UIM server performance
- Process for handling service provisioning of new orders, modify orders and resolving errors in the orders failed.
- Troubleshooting all the network related failed orders from Siebel and ASAP within SLA.
- Have knowledge in Oracle ASAP with expertise of activating mobile numbers to be used by customers and activating other services as per customer requirement.
- Bulk Provisioning and disconnection in Network using ESM, HLR, CMS
- Housekeeping activities and maintenance of ASAP, OSM and UIM server.
- Monthly OSM DB purging
- Monitoring the stack via Splunk tool

**EDUCATIONAL QUALIFICATION:**

CLASS	YEAR OF PASSING	INSTITUTION	BOARD/UNIVERSITY	PERCENTAGE/CGPA
B.Tech	2014	Birbhum Institue of Engg.& Technology, Suri	WBUT	8.58
12th	2009	Rajkamal Saraswati Vidya Mandir, Dhanbad	CBSE	85.6
10th	2007	J N M Sr Sec School, Dhanbad	CBSE	89.2

**ACHIEVEMENTS/CERTIFICATION:**

- Recognized with Bravo Award at Tech Mahindra twice.
- 6 months training at Tech Mahindra on Telecom domain.

**PERSONAL DETAILS:**

Date of Birth: 22-01-1992  
Marital Status: Married  
Hobbies: Cooking, Travelling  
Mobile: +917044296264  
Email Id: [ankitakeshri13@gmail.com](mailto:ankitakeshri13@gmail.com)

I hereby state that all the information provided above by me is correct to the best of my knowledge.

ANKITA KESHRI.