

# Ankitaben Sathvara

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## Personal Statement

Experienced Computer Engineer adept in a variety of programming languages, web technologies, and database management. Background includes roles as a PHP Developer, contributing to technical solutions and code enhancements. Dedicated to optimizing efficiency and contributing to team success. Adept at adapting to new challenges and maintaining a resourceful and hardworking mindset. Eager to leverage technical skills and professional growth to drive innovation in the field.

## Skills

HTML, CSS, PHP, JavaScript, GitHub, GIMP, Bootstrap, SQL, Database, Microsoft Office, Communication Skill, Xampp Server, Wamp Server, Problem Solving, Visual Studio, Notepad++.

## Education

### IT Career Switch

#### Full Stack Web Developer Traineeship

Sep 2022 – December 2023

**Relevant Subjects:** HTML, CSS, JavaScript, PHP, SQL, Git.

#### Portfolio Project #1: "Gazetteer"

"The Gazetteer" is an interactive world map project powered by the LeafletJS library. Its primary purpose is to provide users with a dynamic map where they can overlay various points of interest. Additionally, it offers convenient popup modals that can be triggered to display country-specific information. This functionality is achieved through multiple API calls, enabling users to access detailed data for specific countries.

**Project 1 Link:** <https://ankitasathvara.co.uk/gazetteer/>

#### Portfolio Project #2: "Company Directory"

The "Company Directory" project is designed to simulate a company database environment. This project leverages AJAX calls to interact with PHP scripts, facilitating seamless communication with a SQL database. Through this system, it becomes possible to perform a wide range of operations, including Create, Read, Update, and Delete (CRUD), while ensuring the database's integrity and consistency.

**Project 2 Link:** <https://ankitasathvara.co.uk/company-directory/>

### Merchant Engineering College

#### Bachelor's Degree, Computer Engineering

Jun 2015 – Jun 2018

**Relevant Subjects:** Advanced Java, .Net, PHP, Advanced C++ Language, Advanced Database management system, advanced C Language, JavaScript.

### Merchant Polytechnic College

#### Diploma, Computer Engineering

Jul 2012 - Jun 2016

**Relevant Subjects:** Java, .Net, PHP, C++Language, Database management system, C Language, Computer Networking, JavaScript.

## Relevant Experience

### **PHP Developer**

**Sam's Designs– Gujarat, India**

**July 2018 – June 2022**

- Designing technical solutions to meet project requirements
- Using software to write and modify PHP programming code
- Testing PHP code for any bugs or issues.
- Creating improvements and fixes to address issues, using logic and testing processes.
- Testing and validating processes.

## Other Experience

**Customer Service Manager (Part time)**

**Entain PLC.**

**August 2023 - Present**

- Supervise the shop as a Duty Manager, developing a strong sense of commercial awareness and understanding how team performance impacts shop profitability.
- Delivering outstanding customer service, ensuring a seamless customer journey, and effectively resolving complaints and issues related to a diverse range of sports and events betting.
- Implement and upheld market-leading Responsible Gambling and Self-Exclusion Guidelines to protect customers, consistently adhering to the policy.
- Actively promote the company's product offerings, both in-store and online, contributing to increased shop profitability.

**Select Service Partner UK Ltd (Full time)**

**July 2022 – August 2023**

- Learned all tasks required quickly to maximize performance.
- Handled high-volume of customers while balancing busy workload.
- Offered exceptional customer service with strong product knowledge.
- Completed opening and closing checklists to create welcoming store environment.
- Operated POS system to process cash and card payments with precision.