PROJECT-3 (MySQL)

Project Title: Sales and Profit Analysis for Retail Operations

Project Overview: This project focuses on analyzing sales and profit data from a retail company. The dataset includes detailed information on orders, customers, products, and shipping details. The primary goal is to derive insights into sales performance, profitability, customer distribution, and operational efficiency across <u>different segments</u>, <u>regions</u>, and <u>product categories</u>.

Data Sources:

• **Sales Table**: Contains transactional data including order details (ID, date, shipping details), customer information (ID, name, segment), product details (ID, category, subcategory, name, sales, quantity, discount, profit), and geographical information (country, region, state, city, postal code).

Queries and Analysis:

1. Overall Sales and Profit Analysis:

 Querying total sales and total profit aggregated annually and quarterly to identify trends over time.

2. Regional and Segment Performance:

- Determining which region generates the highest sales and profits.
- Analyzing profit margins across different regions and segments.
- Identifying top and bottom performing states based on sales and profit metrics.

3. **Product and Category Analysis**:

- Understanding which products and categories contribute the most and least to sales and profitability.
- Examining profit margins for each product category.
- Analyzing performance metrics such as sales and profit per category, subcategory, and product.

4. Customer Analysis:

- Estimating the number of unique customers and their distribution across regions and states.
- Evaluating sales and profit per customer to understand customer value and contribution.

5. **Operational Insights**:

 Calculating average shipping times per shipping mode and overall to assess operational efficiency.

Conclusion: By leveraging SQL queries and data analysis techniques, this project aims to provide actionable insights for improving sales strategies, optimizing product offerings, and enhancing operational efficiency in retail operations. The analysis spans across various dimensions including time (yearly and quarterly trends), geography (regional and state-level performance), product categories, and customer segments. These insights can empower decision-makers to make informed choices that drive revenue growth, enhance profitability, and improve customer satisfaction.

This project underscores the importance of data-driven decision-making in retail, highlighting opportunities for improvement and areas where strategic interventions can yield significant business outcomes.