

# ANKUSH DHULL

<b>Full name</b>	Ankush Dhull	<b>Address</b>	H 194, New Town Heights,
<b>Email</b>	ankushdhull1108@gmail.com		Gurgaon, Haryana
		<b>Phone</b>	+91 7015097818

## WORK EXPERIENCE

JUN 2018-  
NOV 2020

**Traveloma Services Private Limited**  
Customer service and Sales Associate

- Deal with customer feedback, enquiries, complaints and refunds.
- Building rapport with a customer and service providers.
- Supervising junior representatives.
- Providing excellent customer service to all customers.
- Pitching for additional services available on the booking.

MAR 2021-  
FEB 2022

**BYJU'S Think and Learn Private Limited**  
Business Development Associate

- Developed and sustained relationships with existing customer base and build rapport as a personable and trusted representative
- Suggest applicable and relevant upsells to help customers walk out the door with everything they need
- Handling complaints and queries after sales.

## EDUCATION

2013-2017 **Bachelor of Technology**  
Electronics and Communication Engineering.  
Maharshi Dayanand University  
Rohtak

## PROJECTS

2016 **HCI**  
Gesture Control Robot Car

2015 **Bharti Airtel**  
Network Planning On GSM Technology

2014 **Armbdedd Electronics Pvt Ltd**  
Embedded Systems and Design

## SKILLS

- Good knowledge of the selling process.
- Excellent communicator and Relationship building skills.
- Pro-active, organised and excellent team player.
- Motivated in a target-driven environment.
- Optimistic and a positive can-do attitude.