# Explain: E- Discovery & Workplace Monitoring

- ►Name-Ankush Kumar
- ▶Reg No-12204834
- ▶Roll-B55
- ► Submitted To: Prof. Shivangi



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- E-Discovery:
- Electronic discovery (eDiscovery) is the process of identifying, collecting, processing, reviewing, and producing electronically stored information (ESI) in response to a legal request or regulatory investigation. ESI includes electronic documents, emails, social media posts, text messages, and other digital information. ata.objects[one.name].sel

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- Workplace Monitoring:
- Workplace monitoring refers to the practice of using technology to monitor employee activities, behaviors, and communications in the workplace. Monitoring can include tracking employee internet and email use, monitoring phone conversations, and even using video surveillance. X mirror to the selecte



#### What is Ethics:-

Ethics are a set of principles, values, and standards that guide individual and collective behavior, including in the context of IT. They involve principles such as honesty, integrity, respect for privacy, and responsibility for one's actions, and guide individuals and organizations to behave in an appropriate, responsible, and trustworthy manner when using technology.

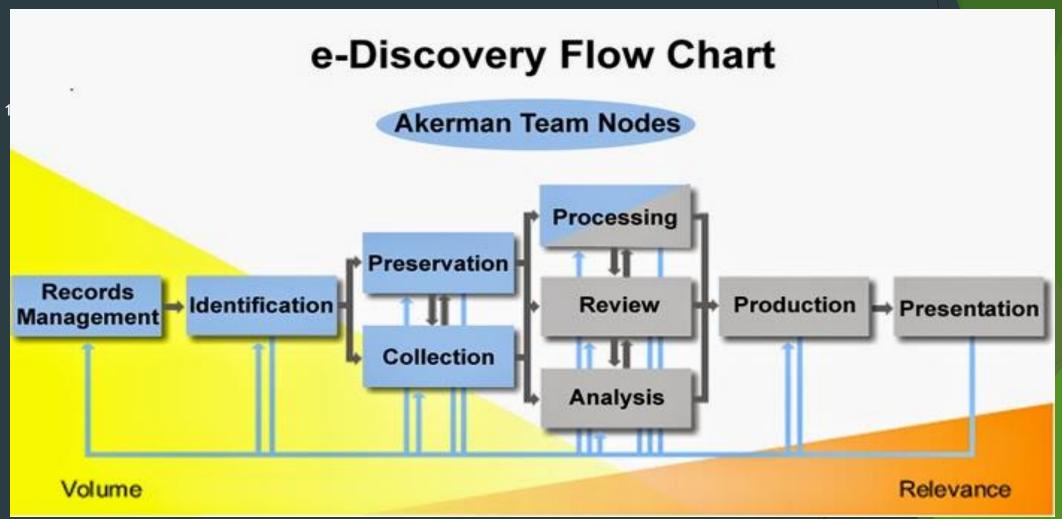
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# What is E-Discovery and workplace Monitoring



- E-Discovery is essential in today's digital world as it helps organizations respond to legal requests and regulatory investigations efficiently and effectively. Without proper eDiscovery processes in place, organizations risk not being able to produce the necessary electronic information in a timely and appropriate manner, leading to potential legal consequences
- Workplace monitoring refers to the practice of tracking or observing employees' activities in the workplace, either through technology or through direct supervision. It can involve monitoring employees' computer and internet usage, phone conversations, email correspondence, and even physical movements through the use of security cameras or GPS tracking devices.

### E-Discovery Flowchart



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# why E- discovery and workplace monitoring is important in today's workplace?

- 1. Legal Compliance: E-discovery is essential to comply with various legal and regulatory requirements. Organizations are required by law to produce relevant data during litigation, investigations, and audits. Failure to comply with these requirements can result in sanctions, fines, and other legal consequences.
- 2. <u>Cost Efficiency</u>: E-discovery can help organizations reduce their legal costs by minimizing the time and effort required to search for relevant documents manually. Using advanced search and retrieval tools, organizations can quickly identify relevant documents and reduce the number of irrelevant ones, thus saving time and resources
  - Data Security: E-discovery can help organizations safeguard their sensitive information by enswing that it is handled appropriately and securely during the legal process. E-discovery protocols require strict confidentiality, authentication, and data preservation measures, which

## Team Work







#### E-Discovery Process & Workplace Monitoring process

- 1. <u>Identification:</u> This step involves identifying the potential sources of ESI that may be relevant to the legal matter at hand. This can include emails, documents, databases, social media, and other electronic files.
- 2. <u>Preservation</u>: Once the relevant ESI has been identified, it must be preserved in a manner that ensures it is not altered, deleted, or destroyed. This may involve issuing litigation holds or other legal holds to individuals or organizations that possess the ESI.
- 3. <u>Collection</u>: After the ESI has been preserved, it must be collected in a way that maintains its integrity and authenticity. This may involve using forensic tools or other specialized software to collect the data.
- 4. <u>Identify the purpose of the monitoring</u>: The first step is to determine why the monitoring is necessary. This could be to improve productivity, ensure compliance with regulations, or prevent theft or other illegal activities.
- 5. <u>Determine the scope of the monitoring</u>: Once the purpose is identified, the next step is to determine which activities or behaviors will be monitored. This could include monitoring emails, phone calls, computer usage, or physical movements.



#### **Legal and Regulatory Requirements**

- Some examples of legal and regulatory requirements include:
- 1. Business registration: Businesses are required to register with the appropriate government agencies to operate legally.
- 2. Taxation: Businesses are required to comply with tax laws and regulations, including filing tax returns and paying taxes on time.
- 3. Employment laws: Businesses are required to comply with labor laws and regulations, including minimum wage requirements, overtime pay, and workplace safety.
- 4. Data protection and privacy laws: Businesses are required to comply with data protection and privacy laws, including the General Data Protection Regulation (GDPR) in the European Union and the California Consumer Privacy Act (CCPA) in the United States.

Legal and Regulatory Compliance: 3 Primary Areas **Higher Education** Healthcare Provider Corporate Regulations Laws & Regulations Laws & Regulations (Federal State & Private Agencies) Title IV: Federal Financial Aid Medicare/Medicaid ·HIPAA Title IX: Student Equality ·Clery Act: Campus Crime/Safety Child Abuse Reporting Homeland Security: Int'l Students •Red Flag Requirements Equal Opportunity Anti-kickback HLC & CCE Accreditation overnance, Mission, Institutional Record Retention & Disposa ublication Integrity, Academic & Communicable Disease Reporting ·Financial Audits

## Employee Privacy Concerns

- 1. Monitoring of electronic communications: Employers may monitor employee emails, internet usage, and other electronic communications. It is important for employers to have clear policies in place regarding the monitoring of electronic communications and for employees to be aware of these policies.
- 2. Background checks: Employers may conduct background checks on potential employees before hiring them. Employers must comply with applicable laws and regulations when conducting background checks, and employees have the right to know what information is being collected and how it will be used.
- 3. Drug and alcohol testing: Employers may require drug and alcohol testing as a condition of employment or following a workplace accident. Employers must comply with applicable laws and regulations when conducting drug and alcohol testing, and employees have the right to know what testing will be conducted and how the results will be used.
- Physical searches: Employers may conduct physical searches of employees or their belongings in certain circumstances, such as when investigating theft or other workplace misconduct. Employers must have clear policies in place regarding physical searches, and employees have the right to know what types of searches may be conducted and under what circumstances.

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#### Here's a brief summary of e-discovery and workplace monitoring:

#### **E-Discovery:**

E-discovery refers to the process of collecting, preserving, and analyzing electronically stored information (ESI) in order to produce it as evidence in legal proceedings. ESI can include emails, chat logs, social media posts, documents, and other types of digital data. E-discovery is an important aspect of modern litigation and can be complex and costly, but it is necessary to ensure that relevant evidence is not lost or destroyed.

#### **Workplace Monitoring:**

Workplace monitoring involves the use of technology to monitor employee activity in the workplace. This can include monitoring emails, phone calls, internet usage, and even physical location. Employers may use workplace monitoring for a variety of reasons, such as to improve productivity, prevent theft or fraud, or ensure compliance with company policies or legal requirements. However, workplace monitoring can also raise concerns about privacy and can lead to tension between employers and employees. It's important for employers to establish clear policies around workplace monitoring to ensure that it is conducted in a legal and ethical manner.

# Summary

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#### Thank You



