

Customer Churn Dashboard

139.13K

Monthly_charges

1869

Customer at risk

2173

#Tech Ticket

885

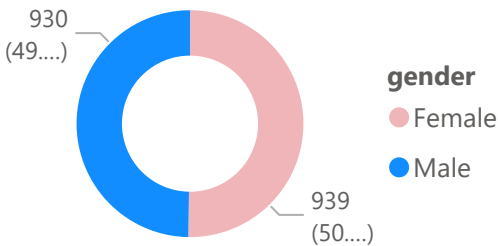
#Admin Ticket

\$2.86M

Yearly charges

Demographics By Gender

churned customer by gender



gender
● Female
● Male

25%

Senior citizen

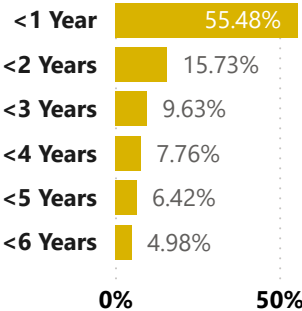
36%

%Partner

17%

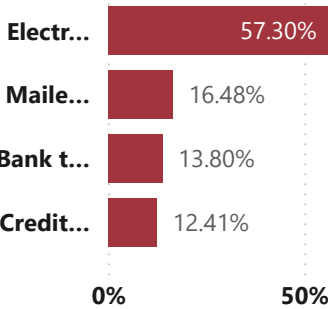
%Dependents

Subscription Time

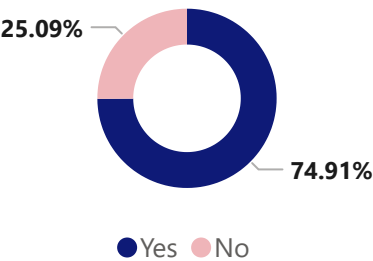


Customer Account Information

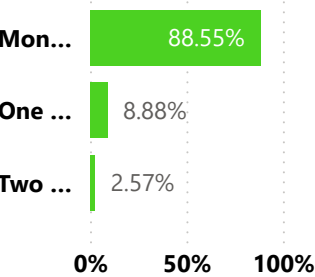
Payment Method



Paperless Billing



Types of Contract



Subscribed Services

17%

% Tech support

44%

%Streaming TV

44%

%Streaming movies

29%

% Device Protection

28%

% online backup

16%

% online security

91%

% Phone Service



50.03%
Yes

49.97%
No

Internet Service User

