



HCAHPS Patient Survey

(2015-2023)

5.25K

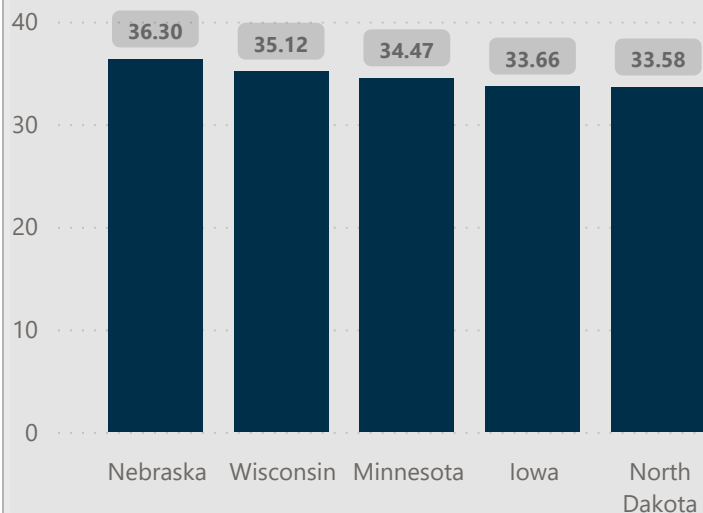
Hospitals Participated

26.61

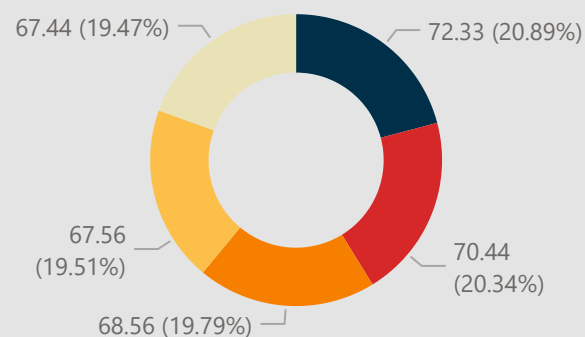
Avg. Response Rate (%)



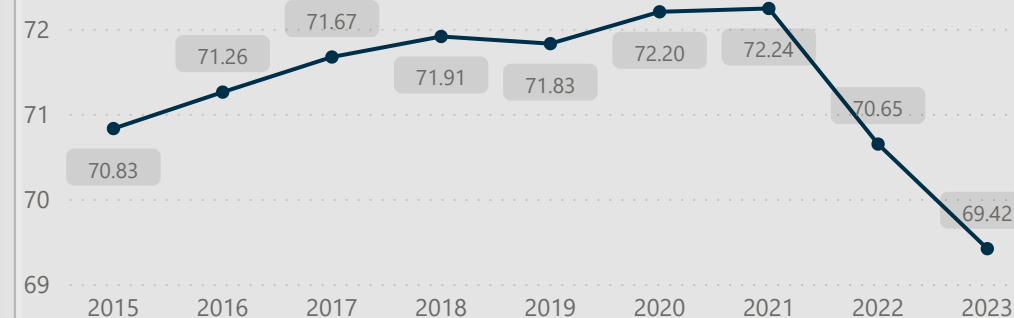
Avg. Response Rate (%) by State



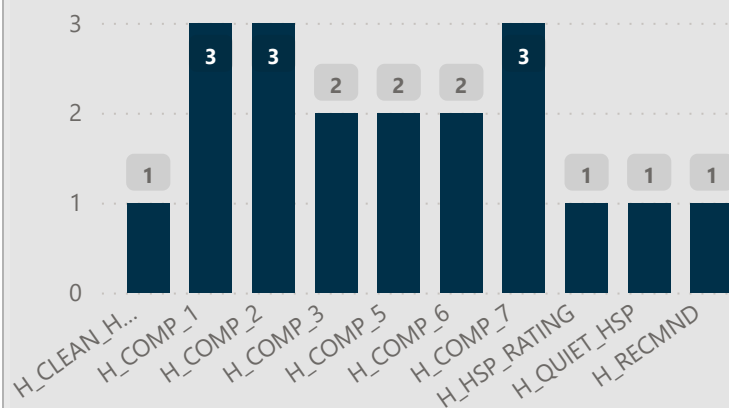
Average Response Rate (%) by Top 5 Facility ID



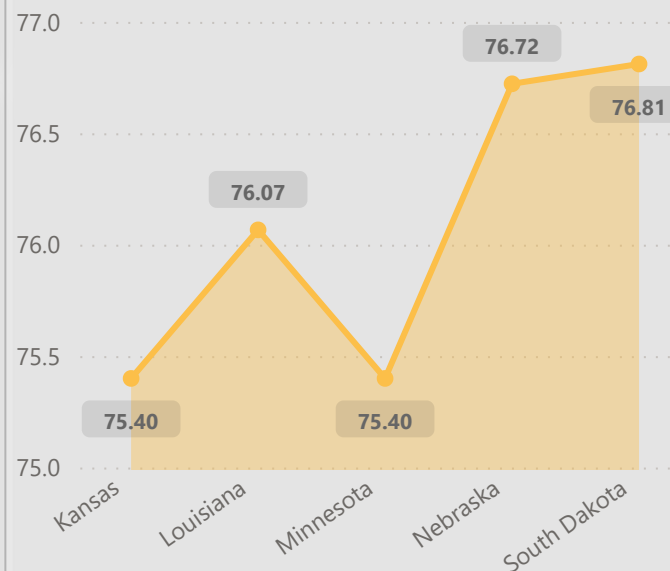
Average Top-box Percentage by Year



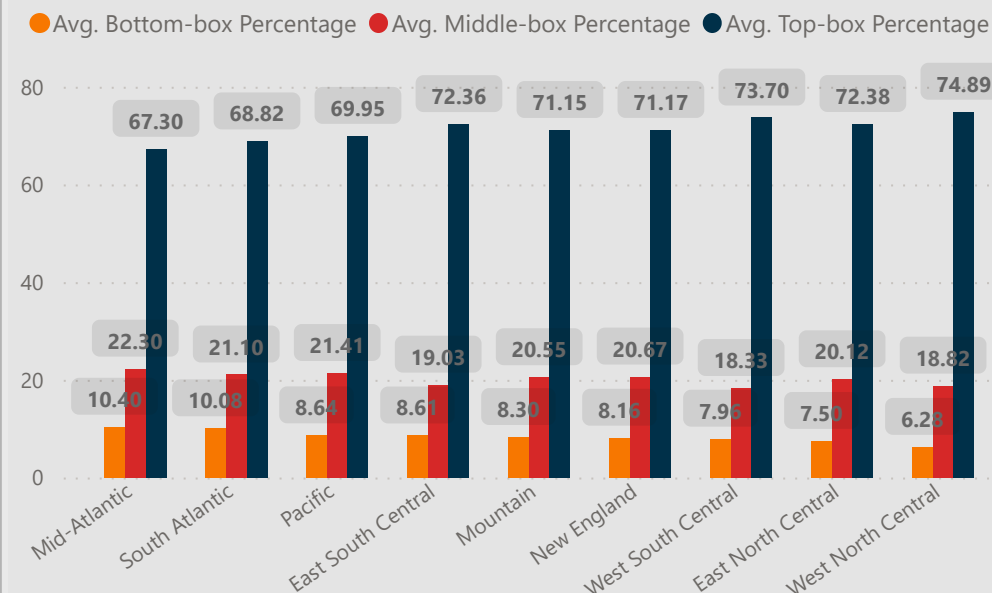
Question Asked by Measure ID



Avg. Top-box Percentage by Top 5 State

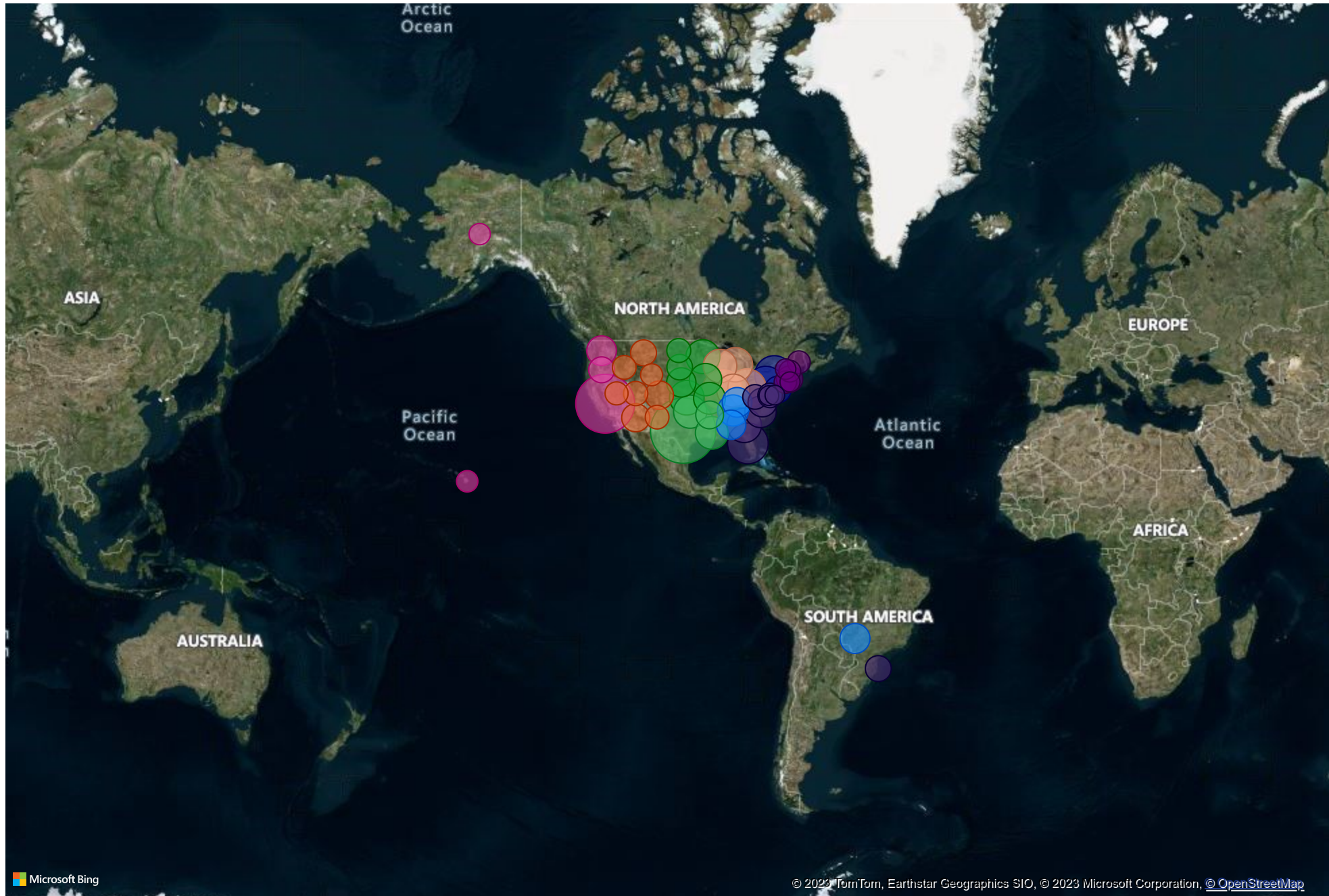


Average State Score by Region



Completed Surveys by State

Region ● East North Central ● East South Central ● Mid-Atlantic ● Mountain ● New England ● Pacific ● South Atlantic ● West North Central ● West South Central



- At 72.24, 2021 had the highest Average of Top-box Percentage and was 4.07% higher than 2023, which had the lowest Average of Top-box Percentage at 69.42.
- Across all 9 Year, Average of Top-box Percentage ranged from 69.42 to 72.24.
- Avg. Bottom-box Percentage and total Avg. Middle-box Percentage are positively correlated with each other.
- Nebraska has the best Average Response Rate.
- TX in Region made up 8.34% of Count of Completed Surveys.