online retail

October 7, 2024

1 Portfolio Project: Online Retail Exploratory Data Analysis with Python

1.1 Case Study

In this project, you will be working with transactional data from an online retail store. The dataset contains information about customer purchases, including product details, quantities, prices, and timestamps.

By conducting exploratory data analysis, you will identify patterns, outliers, and correlations in the data, allowing you to make data-driven decisions and recommendations to optimize the store's operations and improve customer satisfaction. Through visualizations and statistical analysis, you will uncover key trends, such as the busiest sales months, best-selling products, popular products and the store's most valuable customers.

Ultimately, this project aims to provide actionable insights that can drive strategic business decisions and enhance the store's overall performance in the competitive online retail market.

1.2 Project Objectives

- 1. Describe data to answer key questions to uncover insights
- 2. Gain valuable insights that will help improve online retail performance
- 3. Provide analytic insights and data-driven recommendations

1.3 Dataset

It contains transactional data of an online retail store from 2010 to 2011. The dataset is available as a .xlsx file named Online Retail.xlsx.

The dataset contains the following columns:

- InvoiceNo: Invoice number of the transaction
- StockCode: Unique code of the product
- Description: Description of the product
- Quantity: Quantity of the product in the transaction
- InvoiceDate: Date and time of the transaction
- UnitPrice: Unit price of the product
- CustomerID: Unique identifier of the customer

• Country: Country where the transaction occurred

1.4 Task 1: Load the Data

```
[1]: #Import libraries
     import pandas as pd
     import numpy as np
     import seaborn as sns
     import matplotlib.pyplot as plt
[2]: #Load data
     path = "Online Retail.xlsx"
     df = pd.read_excel(path)
[3]: df.head()
[3]:
       InvoiceNo StockCode
                                                    Description Quantity
     0
          536365
                    85123A
                             WHITE HANGING HEART T-LIGHT HOLDER
                                                                        6
     1
          536365
                     71053
                                            WHITE METAL LANTERN
                                                                        6
                                                                        8
     2
          536365
                    84406B
                                 CREAM CUPID HEARTS COAT HANGER
     3
          536365
                    84029G
                            KNITTED UNION FLAG HOT WATER BOTTLE
                                                                        6
     4
                                 RED WOOLLY HOTTIE WHITE HEART.
                    84029E
                                                                        6
          536365
               InvoiceDate UnitPrice CustomerID
                                                          Country
     0 2010-12-01 08:26:00
                                 2.55
                                          17850.0 United Kingdom
     1 2010-12-01 08:26:00
                                 3.39
                                          17850.0 United Kingdom
     2 2010-12-01 08:26:00
                                 2.75
                                          17850.0 United Kingdom
     3 2010-12-01 08:26:00
                                          17850.0 United Kingdom
                                 3.39
     4 2010-12-01 08:26:00
                                 3.39
                                          17850.0 United Kingdom
[4]: df.info()
    <class 'pandas.core.frame.DataFrame'>
    RangeIndex: 541909 entries, 0 to 541908
    Data columns (total 8 columns):
                      Non-Null Count
         Column
                                       Dtype
                      _____
     0
         InvoiceNo
                      541909 non-null object
         StockCode
                      541909 non-null object
     1
     2
         Description 540455 non-null object
     3
         Quantity
                      541909 non-null int64
     4
         InvoiceDate 541909 non-null datetime64[ns]
     5
                      541909 non-null float64
         UnitPrice
     6
         CustomerID
                      406829 non-null float64
         Country
                      541909 non-null object
    dtypes: datetime64[ns](1), float64(2), int64(1), object(4)
    memory usage: 33.1+ MB
```

[5]: #Some Statistics df.describe()

```
[5]:
                 Quantity
                                UnitPrice
                                               CustomerID
     count
            541909.000000
                            541909.000000
                                            406829.000000
     mean
                 9.552250
                                 4.611114
                                             15287.690570
     std
               218.081158
                                96.759853
                                              1713.600303
    min
            -80995.000000
                            -11062.060000
                                             12346.000000
                                 1.250000
     25%
                 1.000000
                                             13953.000000
     50%
                 3.000000
                                 2.080000
                                             15152.000000
     75%
                10.000000
                                 4.130000
                                             16791.000000
             80995.000000
     max
                             38970.000000
                                             18287.000000
```

1.5 Task 2. Perform data cleaning

1.5.1 Primeras observaciones

- 1. Hay 541909 registros y 8 columnas.
- 2. 4 columnas categóricas
 - 2 de tipo float
 - 1 Datetime
 - 1 integer
- 3. Faltan datos en Description, CustomerID
- 4. Quantity y UnitPrice tienen valores negativos
- [6]: #Count the null values df.isna().sum()
- [6]: InvoiceNo 0 StockCode 0 Description 1454 Quantity 0 InvoiceDate 0 UnitPrice 0 CustomerID 135080 Country dtype: int64

1.5.2 Valores negativos o 0 en UnitPrice

Son valores inesperados para esta variable, con lo cual los observaremos más en detalle para encontrar la razón.

```
[19]: mask = (df['UnitPrice']<0)</pre>
      df [mask] . head()
[19]:
             InvoiceNo StockCode
                                      Description Quantity
                                                                    InvoiceDate \
                               B Adjust bad debt
      299983
               A563186
                                                          1 2011-08-12 14:51:00
      299984
                               B Adjust bad debt
               A563187
                                                          1 2011-08-12 14:52:00
             UnitPrice CustomerID
                                            Country
             -11062.06
      299983
                                NaN United Kingdom
      299984 -11062.06
                                NaN
                                    United Kingdom
[20]: df[df['Description']=='Adjust bad debt']
[20]:
             InvoiceNo StockCode
                                      Description
                                                   Quantity
                                                                    InvoiceDate
                               B Adjust bad debt
                                                          1 2011-08-12 14:50:00
      299982
               A563185
      299983
               A563186
                               B Adjust bad debt
                                                          1 2011-08-12 14:51:00
      299984
               A563187
                               B Adjust bad debt
                                                          1 2011-08-12 14:52:00
             UnitPrice CustomerID
                                            Country
      299982
               11062.06
                                NaN United Kingdom
                                NaN United Kingdom
      299983 -11062.06
      299984 -11062.06
                                NaN United Kingdom
[21]: #Drop Adjust bad debt
      df = df[df['Description'] != 'Adjust bad debt']
[22]: df[df['UnitPrice']==0].info()
     <class 'pandas.core.frame.DataFrame'>
     Int64Index: 0 entries
     Data columns (total 8 columns):
                       Non-Null Count
          Column
                                       Dtype
          _____
                       -----
                                       ____
          InvoiceNo
                       0 non-null
      0
                                       object
      1
          StockCode
                       0 non-null
                                       object
      2
          Description 0 non-null
                                       object
                       0 non-null
      3
          Quantity
                                       int64
      4
          InvoiceDate 0 non-null
                                       datetime64[ns]
                       0 non-null
      5
          UnitPrice
                                       float64
      6
          CustomerID
                       0 non-null
                                       float64
          Country
                       0 non-null
                                       object
     dtypes: datetime64[ns](1), float64(2), int64(1), object(4)
     memory usage: 0.0+ bytes
[23]: #Drop UnitPrice = 0
      df = df[df['UnitPrice']!=0]
```

1.5.3 Evaluar registros que no son productos en STOCK CODE

```
[24]: mask = (df['UnitPrice']>500)
      df [mask] ['Description'].unique()
[24]: array(['DOTCOM POSTAGE', 'Manual', 'AMAZON FEE', 'Bank Charges',
             'Discount', 'POSTAGE', 'PICNIC BASKET WICKER 60 PIECES', 'SAMPLES',
             'CRUK Commission'], dtype=object)
[12]: df[df['UnitPrice']>500]['StockCode'].unique()
[12]: array(['DOT', 'M', 'AMAZONFEE', 'BANK CHARGES', 'D', 'POST', 22502, 'S',
             'B', 'CRUK'], dtype=object)
     Dentro de los UnitPrice con valores más altos, encontramos descripciones que no corresponden a
     productos y su StockCode también lo confirma. Los analizaremos brevemente para proceder o no
     a su eliminación.
[25]: #Create a list with extras that seems no products
      extras = ['AMAZON FEE', 'Bank Charges', 'DOTCOM POSTAGE', 'Manual', 'Discount', \
                'POSTAGE', 'SAMPLES', 'CRUK Commission']
[27]: |print("Amazon FEE: ", df[df['StockCode'] == 'AMAZONFEE']['Country'].
       →value_counts())
      print("Bank Charges: ", df[df['StockCode'] == 'BANK CHARGES']['Country'].
       →value_counts())
      print("Bank Charges: ", df[df['StockCode'] == 'CRUK']['Country'].value_counts())
     Amazon FEE: United Kingdom
                                     34
     Name: Country, dtype: int64
     Bank Charges: United Kingdom
                                       37
     Name: Country, dtype: int64
     Bank Charges: United Kingdom
                                       16
     Name: Country, dtype: int64
[17]: df [df ['StockCode'] == 'AMAZONFEE'].head()
            InvoiceNo StockCode Description Quantity
「17]:
                                                                InvoiceDate \
      14514
              C537600 AMAZONFEE AMAZON FEE
                                                     -1 2010-12-07 12:41:00
      15016
              C537630 AMAZONFEE AMAZON FEE
                                                    -1 2010-12-07 15:04:00
              537632 AMAZONFEE AMAZON FEE
      15017
                                                      1 2010-12-07 15:08:00
              C537644 AMAZONFEE AMAZON FEE
                                                     -1 2010-12-07 15:34:00
      16232
      16313
              C537647 AMAZONFEE AMAZON FEE
                                                     -1 2010-12-07 15:41:00
             UnitPrice CustomerID
                                            Country
```

```
14514
                   1.00
                                NaN
                                     United Kingdom
      15016
              13541.33
                                NaN
                                     United Kingdom
      15017
              13541.33
                                NaN
                                      United Kingdom
      16232
              13474.79
                                NaN
                                      United Kingdom
      16313
               5519.25
                                NaN
                                      United Kingdom
[18]: df[df['StockCode'] == 'BANK CHARGES'].head()
[18]:
            InvoiceNo
                           StockCode
                                        Description
                                                     Quantity
                                                                       InvoiceDate
      4406
               536779
                        BANK CHARGES
                                       Bank Charges
                                                             1 2010-12-02 15:08:00
      14435
              C537572
                        BANK CHARGES
                                       Bank Charges
                                                            -1 2010-12-07 12:00:00
      28992
              C538680
                        BANK CHARGES
                                       Bank Charges
                                                            -1 2010-12-13 17:10:00
      62508
               541505
                        BANK CHARGES
                                       Bank Charges
                                                             1 2011-01-18 15:58:00
      64573
              C541653
                        BANK CHARGES
                                       Bank Charges
                                                            -1 2011-01-20 11:50:00
                         CustomerID
             UnitPrice
                                             Country
      4406
                 15.00
                            15823.0
                                     United Kingdom
      14435
                 95.38
                                      United Kingdom
                                NaN
                 966.92
                                      United Kingdom
      28992
                                NaN
                                     United Kingdom
      62508
                  15.00
                            15939.0
      64573
               1050.15
                                NaN
                                      United Kingdom
[29]:
     df[df['StockCode'] == 'CRUK'].head()
[29]:
             InvoiceNo StockCode
                                        Description
                                                     Quantity
                                                                       InvoiceDate
      317508
                                   CRUK Commission
                                                            -1 2011-08-30 10:49:00
               C564763
                             CRUK
                                   CRUK Commission
      324023
               C565382
                             CRUK
                                                            -1 2011-09-02 15:45:00
      333779
               C566216
                             CRUK
                                   CRUK Commission
                                                            -1 2011-09-09 15:17:00
                                   CRUK Commission
      338848
               C566565
                             CRUK
                                                            -1 2011-09-13 12:32:00
      351003
               C567655
                             CRUK
                                   CRUK Commission
                                                            -1 2011-09-21 14:40:00
              UnitPrice
                          CustomerID
                                              Country
      317508
                    1.60
                                      United Kingdom
                             14096.0
      324023
                   13.01
                             14096.0
                                      United Kingdom
                   15.96
                                       United Kingdom
      333779
                             14096.0
      338848
                   52.24
                             14096.0
                                      United Kingdom
      351003
                  608.66
                             14096.0
                                       United Kingdom
```

Ambos datos sólo figuran para United Kingdom, son 34 en el caso de AMAZON FEE y 37 de BANK CHARGES, no corresponden a ventas ni devoluciones y los mantendremos al margen del análisis.

```
[49]: #About SAMPLES df [df['Description'] == 'SAMPLES']['CustomerID'].unique()
```

[49]: array([nan])

```
[48]: #About Description
      df[df['Description'] == 'Discount'].sort_values('UnitPrice').head()
[48]:
             InvoiceNo StockCode Description
                                               Quantity
                                                                 InvoiceDate \
                                     Discount
                                                   -720 2011-03-03 11:08:00
      108088
               C545478
                                D
      182729
               C552569
                                D
                                     Discount
                                                   -240 2011-05-10 12:06:00
      196362
               C553841
                                D
                                     Discount
                                                    -48 2011-05-19 12:19:00
      226396
               C556796
                                D
                                     Discount
                                                    -96 2011-06-14 14:40:00
               C552650
                                D
                                     Discount
                                                    -18 2011-05-10 14:03:00
      183138
              UnitPrice CustomerID
                                             Country
                   0.01
                             16422.0 United Kingdom
      108088
      182729
                   0.03
                             12901.0 United Kingdom
                   0.20
                             16029.0 United Kingdom
      196362
      226396
                   0.70
                             16013.0 United Kingdom
      183138
                   1.45
                             16672.0 United Kingdom
[30]: df[df['Description'].isin(extras)].groupby('Description')['Country'].
       →value_counts()
[30]: Description
                       Country
      AMAZON FEE
                       United Kingdom
                                                 34
      Bank Charges
                       United Kingdom
                                                 37
      CRUK Commission United Kingdom
                                                 16
      DOTCOM POSTAGE
                       United Kingdom
                                                707
      Discount
                       United Kingdom
                                                 74
                       EIRE
                                                  1
                                                  1
                       Italy
                       Netherlands
                                                  1
      Manual
                       United Kingdom
                                                476
                       Germany
                                                 15
                       Portugal
                                                 14
                                                 14
                       Singapore
                       EIRE
                                                 12
                       France
                                                  9
                                                  6
                       Hong Kong
                                                  6
                       Norway
                                                  3
                       Japan
                                                  3
                       Spain
                       Channel Islands
                                                  2
                                                  2
                       Cyprus
                       Finland
                                                  1
                       Italy
                                                  1
                       Netherlands
                                                  1
                       Sweden
                                                  1
      POSTAGE
                       Germany
                                                383
                       France
                                                311
```

United Kingdom	140
Belgium	98
Spain	62
Finland	41
Netherlands	39
Switzerland	33
Portugal	30
Sweden	24
Norway	20
Italy	18
Austria	14
Denmark	14
Poland	5
Greece	4
Malta	4
European Community	3
Australia	2
Czech Republic	2
Hong Kong	2
Canada	1
Cyprus	1
United Arab Emirates	1
United Kingdom	63
- d+ in+61	

Name: Country, dtype: int64

SAMPLES

1.5.4 Eliminación de datos que no corresponden a productos

```
[31]: #Drop extras from df
df = df[~(df['Description'].isin(extras))]
df.info()
```

<class 'pandas.core.frame.DataFrame'>
Int64Index: 536639 entries, 0 to 541908
Data columns (total 8 columns):

Dava	COTAMILE (CCC	ar o coramino,.			
#	Column	Non-Null Count	Dtype		
0	${\tt InvoiceNo}$	536639 non-null	object		
1	StockCode	536639 non-null	object		
2	Description	536639 non-null	object		
3	Quantity	536639 non-null	int64		
4	${\tt InvoiceDate}$	536639 non-null	datetime64[ns]		
5	${\tt UnitPrice}$	536639 non-null	float64		
6	CustomerID	405013 non-null	float64		
7	Country	536639 non-null	object		
<pre>dtypes: datetime64[ns](1), float64(2), int64(1), object(4)</pre>					
memory usage: 36.8+ MB					

1.5.5 Valores negativos en Quantity

Estos valores podrían corresponder a descuentos o devoluciones. Sería una pregunta para hacer a los responsables de los datos aunque, al no poder proceder con este intercambio de información, intentaré hacer hablar a los datos.

```
[32]: df3 = pd.concat([df[df['Quantity']==df['Quantity'].max()],

→df[df['Quantity']==df['Quantity'].min()]])

df3
```

```
[32]:
             InvoiceNo StockCode
                                                    Description
                                                                 Quantity \
      540421
                581483
                            23843
                                   PAPER CRAFT , LITTLE BIRDIE
                                                                    80995
      540422
               C581484
                            23843
                                   PAPER CRAFT , LITTLE BIRDIE
                                                                   -80995
                     InvoiceDate
                                   UnitPrice
                                              CustomerID
                                                                  Country
      540421 2011-12-09 09:15:00
                                                           United Kingdom
                                        2.08
                                                  16446.0
      540422 2011-12-09 09:27:00
                                        2.08
                                                  16446.0
                                                           United Kingdom
```

Con esto comprobamos que los valores negativos corresponden a devoluciones o descuentos, las **Invoice** llevan un prefijo 'C' cuando se trata una devolución mientras que las compras no llevan prefijo.

```
[33]: #Count return and discounts
df[df['InvoiceNo'].str[0]=='C'].describe()
```

```
[33]:
                 Quantity
                              UnitPrice
                                           CustomerID
              8706.000000
                           8706.000000
                                          8540,000000
      count
      mean
               -31.246497
                               4.420997
                                         14996.510656
      std
              1183.307228
                               9.128259
                                          1704.268454
     min
            -80995.000000
                               0.030000 12346.000000
      25%
                -6.000000
                               1.450000 13534.000000
      50%
                -2.000000
                               2.550000 14903.000000
      75%
                -1.000000
                               4.950000
                                         16393.000000
                -1.000000
                             295.000000
                                        18282.000000
      max
```

1.5.6 Columnas: Month, Year, WeekDay, SubTotal

```
[34]: #Create column Month
df['Month'] = df['InvoiceDate'].dt.month

#Create column Year
df['Year'] = df['InvoiceDate'].dt.year

#Create column quarter of year
df['Quarter'] = df['InvoiceDate'].dt.quarter

#Create column for Week Day by number Monday=0, Sunday=6
```

```
df['WeekDay'] = df['InvoiceDate'].dt.weekday

[35]: #Create column SubTotal
df['SubTotal'] = df['Quantity'] * df['UnitPrice']
```

1.6 Task 3. Explore the basic statistics of the dataset

including measures of central tendency and dispersion.

86]: df.de	df.describe(include='all')							
86]:	InvoiceNo	StockCo	de		Description \			
count	536639.0	5366	39	536639				
uniqı	ie 23198.0	39:	28			4033		
top	573585.0	8512	3A WHITE	E HANGING	HEART T-LI	GHT HOLDER		
freq	1113.0	23	07			2365		
first	. NaN	J N	aN			NaN		
last	NaN	J N	aN			NaN		
mean	NaN	J N	aN			NaN		
std	NaN	J N	aN			NaN		
min	NaN	l N	aN			NaN		
25%	NaN	l N	aN			NaN		
50%	NaN	J N	aN			NaN		
75%	NaN	J N	aN			NaN		
max	NaN	J N	aN			NaN		
	Quantity		Inv	voiceDate	UnitP	rice Cu	ıstomerID	\
count	536639.00	00000		536639	536639.00	0000 40501	13.000000	
uniqı	ıe	NaN		21311		NaN	NaN	
top		NaN 20	11-10-31	14:41:00)	NaN	NaN	
freq		NaN		1113	}	NaN	NaN	
first	5	NaN 20	10-12-01	08:26:00)	NaN	NaN	
last			11-12-09	12:50:00)	NaN	NaN	
mean	9.88	36061		NaN			95.017755	
std	215.92			NaN			10.211905	
min	-80995.00			NaN			16.000000	
25%		00000		NaN			39.000000	
50%		00000		NaN			59.000000	
75%	10.00			NaN			94.000000	
max	80995.00	00000		NaN	649.50	00000 1828	37.000000	
		ountry		onth	Year	Quai		
count			36639.000		639.000000	536639.000		
uniqı		38		NaN	NaN		NaN	
top	United Ki	_		NaN	NaN		NaN	
freq	4	191431		NaN	NaN		NaN	

```
first
                            NaN
                                            NaN
                                                             NaN
                                                                             NaN
       last
                            NaN
                                            NaN
                                                             NaN
                                                                             NaN
       mean
                            NaN
                                       7.558558
                                                    2010.921689
                                                                        2.836499
       std
                            NaN
                                       3.508899
                                                       0.268661
                                                                        1.137102
       min
                            NaN
                                       1.000000
                                                    2010.000000
                                                                        1.000000
       25%
                            NaN
                                       5.000000
                                                    2011.000000
                                                                        2.000000
       50%
                            NaN
                                       8.000000
                                                    2011.000000
                                                                        3.000000
       75%
                            NaN
                                      11.000000
                                                    2011.000000
                                                                        4.000000
                                      12.000000
                                                    2011.000000
                                                                        4.000000
       max
                            {\tt NaN}
                       WeekDay
                                      SubTotal
       count
                536639.000000
                                536639.000000
       unique
                           NaN
                                           NaN
       top
                           NaN
                                           {\tt NaN}
       freq
                           NaN
                                           NaN
       first
                           NaN
                                           NaN
       last
                           NaN
                                           NaN
                     2.434471
                                     18.262520
       mean
       std
                     1.847292
                                    367.889413
       min
                     0.000000 -168469.600000
       25%
                     1.000000
                                      3.750000
       50%
                     2.000000
                                      9.840000
       75%
                     4.000000
                                     17.400000
                     6.000000
                                168469.600000
       max
[177]: Q1 = df.quantile(0.25)
       Q3 = df.quantile(0.75)
       IQR = Q3 - Q1
       print("IQR")
       print(IQR)
       IQR
       Quantity
                         9.00
       UnitPrice
                         2.88
       CustomerID
                      2825.00
      Month
                         6.00
       Year
                         0.00
       Quarter
                         2.00
       WeekDay
                         3.00
       SubTotal
                        13.65
       dtype: float64
```

1.6.1 Observaciones

- Hay datos de 38 paises y el más frecuente es United Kingdom
- Se observan outliers en UnitPrice y Quantity

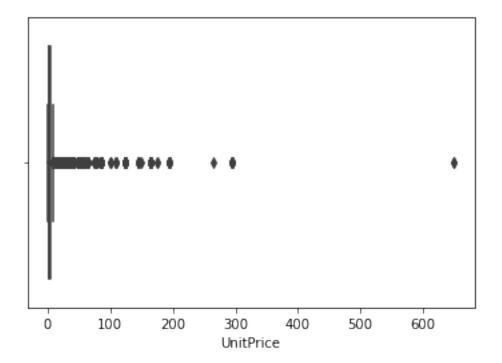
• Sólo se tienen registros de 6 días de la semana

1.7 Task 4. Perform data visualization to gain insights into the dataset.

Generate appropriate plots, such as histograms, scatter plots, or bar plots, to visualize different aspects of the data.

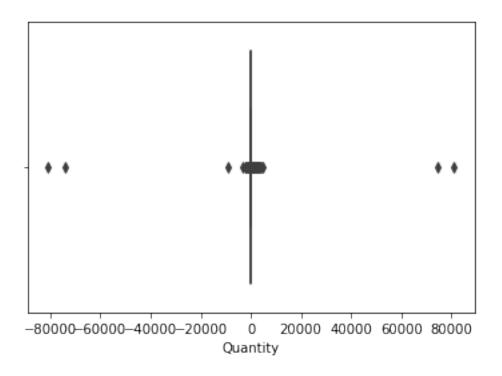
[37]: sns.boxplot(df['UnitPrice'])

[37]: <matplotlib.axes._subplots.AxesSubplot at 0x7f985b3a9cd0>



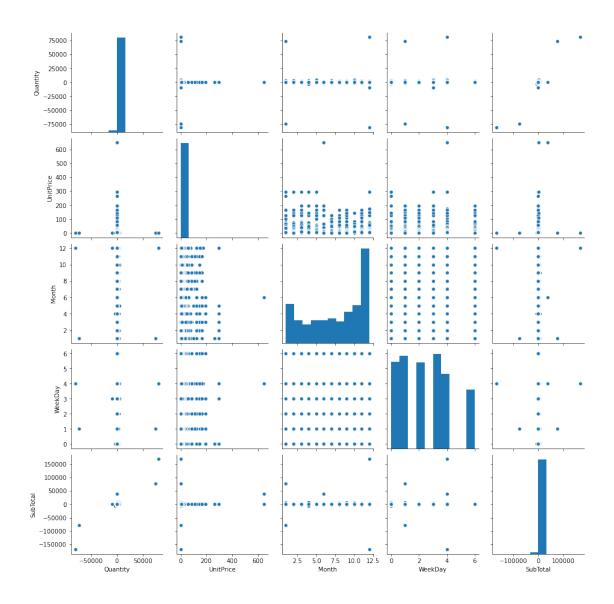
[38]: sns.boxplot(df['Quantity'])

[38]: <matplotlib.axes._subplots.AxesSubplot at 0x7f986499d310>



```
[183]: # Create a pairplot of the data.

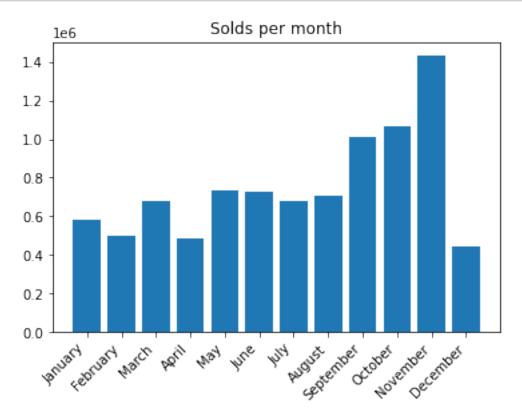
# 1. Select the columns
# 2. Create a pairplot for this columns only
cols = ['Quantity', 'UnitPrice', 'Month', 'WeekDay', 'Country', 'SubTotal']
sns.pairplot(df[cols]);
```



1.7.1 Visualización de ventas de 2011

Los registros sólo poseen datos de Diciembre de 2010 no se podrían compara ambos años, representaremos sólo los datos de 2011 que están completos. Luego podríamos comprar Diciembre de 2010 y Diciembre de 2011.

```
plt.title('Solds per month')
plt.xticks(rotation=45, horizontalalignment='right')
plt.show()
```

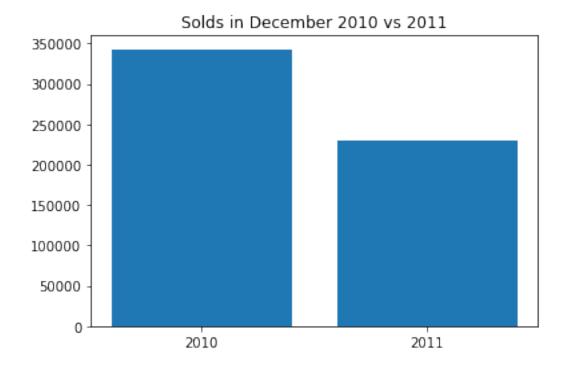


```
[41]: bins = [2010, 2011]

results = df[df['Month']==12].groupby('Year').sum()
plt.bar(bins, results['Quantity'])

plt.xticks(bins)
plt.title('Solds in December 2010 vs 2011')

plt.show()
```



```
[47]: #Sales per Country 2011
results = df[df['Year']==2011].groupby('Country').sum().sort_values('Quantity',u_ascending=False)

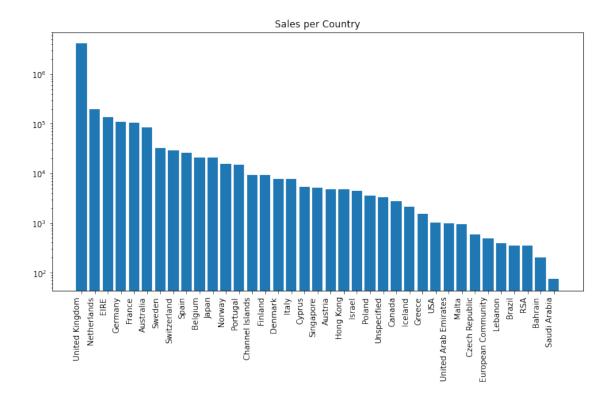
#Exclude United Kingdom
#results = results.iloc[1:30,]
countries = [i for i in results.index]

plt.figure(figsize=(12,6))
plt.bar(countries, results['Quantity'])

plt.title('Sales per Country')

plt.xticks(rotation='vertical', horizontalalignment='right')

plt.yscale('log')
plt.show()
```



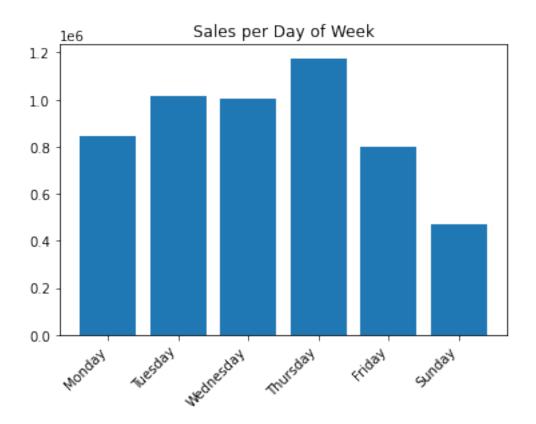
```
[49]: results = df.groupby('WeekDay')['Quantity'].sum().sort_index()
    days = ['Monday', 'Tuesday', 'Wednesday', 'Thursday', 'Friday', 'Sunday']

plt.bar(days, results.values)

plt.title('Sales per Day of Week')

plt.xticks(rotation=45, horizontalalignment='right')

plt.show()
```



1.8 Task 5. Analyze the sales trends over time.

Identify the busiest months and days of the week in terms of sales.

1.8.1 Combining Invoice in one column

```
# 5. Delete duplicated and keep only one
       df_temp = df_dup.drop_duplicates(['InvoiceNo'])
[52]: # Delete columns Quantity and UnitPrice
       df_temp.drop(columns=['Quantity', 'UnitPrice'], axis=1, inplace=True)
       # Rename column for future merge
       df_temp.rename(columns={'TotalQuantity':'Quantity'}, inplace=True)
[53]: # Get no duplicated invoices
       df_nodup = df.drop_duplicates(['InvoiceNo'], keep=False)
       #Group Invoice Products in one column Grouped
       df_nodup['Grouped'] = df_nodup['StockCode']
       #Calculate Total of Invoice
       df_nodup['Total'] = df_nodup['SubTotal']
[55]: #Join both dataFrames
       df invoices = pd.merge(df nodup, df temp, how='outer')
       #Drop the unnecessary columns
       df_invoices.drop(['UnitPrice', 'SubTotal'], axis=1, inplace=True)
[48]: #Save invoices and cleaned data
       df_invoices.to_csv("online_invoice.csv")
       df.to_csv("online_retail_clean.csv")
[83]: #Delete DataFrames
       del df_nodup
       del df_dup
       del df_temp
      1.8.2 Busiest Month of 2011
[56]: #Exclude returns from this
       mask_2011 = (df_invoices['Year']==2011)
[157]: # Get the Busiest Month of 2011
       # 1. Filter the dataset by year 2011
       # 2. Group the dataframe by 'Month'.
       # 3. Calculate the sum of 'Quantity' and 'Total' for each group.
```

```
10
                       1063394.330
                597897
       9
                562883 1014355.681
       8
                409797
                         703075.640
       7
                395423
                         678538.531
       5
                391347
                         732763.510
       6
                381627
                         725651.040
       3
                372787
                         681340.640
       1
                307646
                         580616.110
       4
                         483392.881
                294926
       2
                280650
                         500792.000
       12
                229738
                         441574.840
[156]: # Get the Busiest Days of the week
       # 1. Group the dataframe by 'WeekDay'.
       # 2. Calculate the sum of 'Quantity' for each group.
       df.groupby(['WeekDay'])[['Quantity']].sum().

→sort_values('Quantity', ascending=False)
```

```
[156]: Quantity
WeekDay
3 1175922
1 1016504
2 1004294
0 843639
4 797458
6 467429
```

[157]:

Month

Quantity

737773

Total

1433884.990

1.9 Task 7. Identify any outliers or anomalies in the dataset

1.9.1 Otuliers en 'UnitPrice'

```
[81]: df.sort_values('UnitPrice', ascending=False).head()
[81]: InvoiceNo StockCode Description Quantity \
```

```
205759
                554836
                            22655
                                      VINTAGE RED KITCHEN CABINET
                                                                            1
                                      VINTAGE RED KITCHEN CABINET
      82768
                543253
                            22655
                                                                            1
                      InvoiceDate
                                   UnitPrice
                                              CustomerID
                                                                   Country
                                                                            Month
      222682 2011-06-10 15:33:00
                                       649.5
                                                  15098.0 United Kingdom
                                                                                6
      222680 2011-06-10 15:28:00
                                                  15098.0 United Kingdom
                                       649.5
                                                                                6
      118769 2011-03-14 11:38:00
                                       295.0
                                                  13452.0 United Kingdom
                                                                                3
      205759 2011-05-26 16:25:00
                                                  13015.0 United Kingdom
                                                                                5
                                       295.0
      82768 2011-02-04 15:32:00
                                       295.0
                                                  14842.0 United Kingdom
                                                                                2
              Year
                    Quarter
                              WeekDay
                                       SubTotal
      222682
              2011
                           2
                                    4
                                          649.5
                           2
      222680
              2011
                                    4
                                        38970.0
      118769
              2011
                           1
                                    0
                                          295.0
                           2
                                    3
      205759
              2011
                                          295.0
      82768
              2011
                           1
                                    4
                                          295.0
[82]: df.sort_values('Quantity', ascending=False).head()
[82]:
             InvoiceNo StockCode
                                                          Description
                                                                       Quantity
                                         PAPER CRAFT , LITTLE BIRDIE
      540421
                581483
                            23843
                                                                           80995
      61619
                541431
                            23166
                                      MEDIUM CERAMIC TOP STORAGE JAR
                                                                           74215
      421632
                573008
                            84077
                                   WORLD WAR 2 GLIDERS ASSTD DESIGNS
                                                                            4800
                                                 SMALL POPCORN HOLDER
      206121
                554868
                            22197
                                                                            4300
      97432
                544612
                            22053
                                                EMPIRE DESIGN ROSETTE
                                                                            3906
                      InvoiceDate
                                   UnitPrice CustomerID
                                                                  Country
                                                                            Month
      540421 2011-12-09 09:15:00
                                        2.08
                                                  16446.0 United Kingdom
                                                                               12
      61619 2011-01-18 10:01:00
                                        1.04
                                                  12346.0 United Kingdom
                                                                                1
      421632 2011-10-27 12:26:00
                                                  12901.0 United Kingdom
                                                                               10
                                        0.21
      206121 2011-05-27 10:52:00
                                        0.72
                                                  13135.0 United Kingdom
                                                                                5
      97432 2011-02-22 10:43:00
                                                  18087.0 United Kingdom
                                                                                2
                                        0.82
                                        SubTotal
              Year
                    Quarter
                              WeekDay
              2011
                                       168469.60
      540421
                           4
                                    4
      61619
              2011
                           1
                                    1
                                        77183.60
      421632 2011
                           4
                                    3
                                         1008.00
      206121
             2011
                           2
                                    4
                                         3096.00
      97432
              2011
                                         3202.92
                           1
                                    1
```

Los Outliers parecen estar relacionados con franqueos, ajustes manuales. Investigaremos estos conceptos que habría que considerar de manera diferente a los productos en sí mismos.

1.10 Task 6. Explore the top-selling products and countries based on the quantity sold.

1.10.1 Producto con más unidades vendidas

```
[167]: StockCode Quantity
                                                     Description
            22197
                      56450
                              WHITE HANGING HEART T-LIGHT HOLDER
            84077
                      53847
                                             WHITE METAL LANTERN
      1
                                  CREAM CUPID HEARTS COAT HANGER
      2
           85099B
                      47359
            84879
                      36381 KNITTED UNION FLAG HOT WATER BOTTLE
      3
                      36039
                                  RED WOOLLY HOTTIE WHITE HEART.
            21212
```

1.10.2 Top 5 países con más ventas

```
[150]: # Get the best country by quantity of purchases
# 1. Group the dataframe by 'Country'.
# 2. Calculate the sum of 'Quantity' for each group.
# 3. Get idxmax to print the first Country on the list

print("Best Country: ", df_invoices.groupby(['Country'])['Quantity'].sum().
→idxmax())

df_invoices.groupby(['Country'])['Quantity'].sum().sort_values(ascending=False).
→head(5)
```

Best Country: United Kingdom

[150]: Country

United Kingdom 4396322 Netherlands 199934 EIRE 142366
Germany 116341
France 109693
Name: Quantity, dtype: int64

1.10.3 Cliente con más compras

Best buyer: (14646.0, 'Netherlands')

[154]:		${\tt CustomerID}$	Country	Quantity
	0	14646.0	Netherlands	196556
	1	12415.0	Australia	76946
	2	14911.0	EIRE	76931
	3	17450.0	United Kingdom	69041
	4	18102.0	United Kingdom	64124

1.11 Task 8. Draw conclusions and summarize your findings from the EDA.

- Los meses con más ventas (basado en Quantity) son Noviembre, Octubre y Septiembre
- Los días de la semana con más ventas son Jueves, Martes y Miércoles
- No se observan datos los sábados, lo cual es muy llamativo y evidencia falta de datos importantes.
- Hay un notable decenso en las ventas de Diciembre comparado con el año anterior.
- Los países que registran más ventas son: United Kingdom, Netherlands, EIRE (Ireland), Germany and France.
- Hay una notable diferencia entre UK y los siguientes en la lista aunque el cliente con más compras pertenece a Netherlands, el cuarto en la lista procede de UK.
- La mayor correlación entre las variables que encontramos es entre Quantity y Total, lo cual es esperable.
- Sugerimos recolectar datos sobre satisfacción de usuarios.

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