RingCentral Localization Style Guide – Korean 

RingCentral Localization Style Guide

Korean

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RingCentral Localization Style Guide – Korean **Style Guide History**

| **Published date** | **Version** | **Changes** | **Author** |
| --- | --- | --- | --- |
| May 22, 2020 | 0.0 | Localization Style Guide Template Creation | Language  Expert |
| May 26, 2020 | 1.0 | Localization Style Guide Adaptation for Korean | KOR  Linguist |
| June 26, 2021 | 2.0 | Spacing around tags  Pronouns (we/us)  Product names official translations | KOR  Linguist |

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***What's New?***

Last Updated:

*(This section will contain detailed update changes for further versions)*

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RingCentral Localization Style Guide – Korean **General Overview**

The purpose of this Localization Style Guide for RingCentral is to set basic style, grammar, punctuation and terminology guidelines to ensure top language quality content in Korean.

In general, your main goal as a translator is to produce the most natural sounding translation. It is important you capture RingCentral content’s intended meaning and transfer it into natural language that is best suited to a wide Korean-speaking audience. Avoid literal transposition of the English syntax in Korean: most of the times, sentences need to be rewritten with an adapted syntax. Try to balance faithfulness to the source and readability in the target language.

As a rule, please use a clear and precise style. The translation should be easily understood and should not read like a translation. Put yourself in the reader’s place, and determine whether the output is clear and fluent, as well as consistent and accurate.

Avoid heaviness, ambiguities, repetitions and Anglicism. Also, avoid enriching the text excessively.

| ***Important****: If any of the topics developed in this style guide conflict with RingCentral approved terminology lists, instructions or reference material provided, the client’s specific instructions should take precedence over this document.* |
| --- |

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***Style Guide Conventions***

Throughout RingCentral Localization Style Guide, the main subjects will be illustrated with examples (the incorrect translation in red and the correct option in green).

This is the example in source language.

This is the example of the incorrect translation.

This is the example of the correct translation.

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RingCentral Localization Style Guide – Korean **Software Localization**

***Buttons***

Buttons should typically be translated as verbs; generally, the infinitive form is used. Be concise, avoid using articles or prepositions and go straight to the point. Depending on the project-specific requirements, pay particular attention to possible character/space limitations.

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| Open File | 파일을 열기 | 파일 열기 |
| Show selected only | 선택한 항목만 표시하기 | 선택한 항목만 표시 |
| Cancel | 취소하기 | 취소 |

***Names of RingCentral Products, Applications and Features***

In many cases, product/application names are trademarked, thus not localizable: however, it is paramount that before translating any product, application, third party or feature names you check your reference material and linguistic instructions, including terminology lists.

***Adaptation to Korean Market***

Sometimes you may need to replace English examples by Korean equivalents. The explanation about the use of wildcards is a good example of text in need of localization/adaptation:

| *Two wildcard operators are supported:*  *\* will match any combination of characters*  *? will match any single character*  *For example, searching on '\*ing' will select any knowledge base items that contain 'fishing', 'hunting', 'ring' or 'drinking'. Searching on '?ing' will return knowledge base items containing the word 'ring'.*  *In addition, there is an implicit '\*' added to the end of all keywords so that searching on 'print' will also select 'printer' and 'printing'.* |
| --- |

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**Linguistic Overview**

***Style and Tone***

Be precise and clear, consistent and natural. Rephrase sentences that are not clear enough, and rework sentences that sound like a translation. Do not hesitate to break up long English sentences into smaller friendlier parts in order to provide better understanding.

Please use an appropriate style for technical texts and documents:

● **Accurate and concise (exact)**: no ambiguities or mistranslations ● **Clear and coherent (readable)**: target reader should understand the text easily

● **Objective**: neutral, do not insert your own opinion, avoid colloquial or slang words, be always politically correct, aim for bias-free language ● **Correct**: content and numbers should be free of mistakes ● **Idiomatically correct**: use of correct verbs, metaphors, expressions, etc. so that text does not sound like a translation

● **Complete**: do not leave out content (words, phrases, whole paragraphs) ● **Keep an eye on the target reader**: use an appropriate tone

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***Cross-references***

You might encounter cross-references in some technical document.

Cross-references mention other parts of text or other documents, and can be either “internal” or “external”:

**Internal Cross-references**

References to chapters, sections, headings or titles within the file or within the document you are translating. (Do not forget that one document might be part of a larger translation kit.)

**External Cross references**

References to titles of other documents that you are not translating or have been already translated in a previous project. In these instances, please check whether this text or document has been localized before, and match the relevant translations, unless otherwise specified by project-specific instructions.

**Tip:** Cross-references shall be referenced consistently throughout your translation as well as throughout all files. Translation of document titles (external cross-reference) might be included in the terminology list or the reference material. If you are unable to retrieve this information, please contact the Project Management team or your Language Lead; if, on the other hand, the document has not been translated before, please leave as in source language.

Cross-references normally include the following standard or similar phrases: Key phrases for internal cross-references:

● Refer to section […]

● For more information see chapter […] in this document

● See also table […] below.

● See graphic 12.1 “[*title of graphic*]”

Examples of a key phrase for external cross-references:

o For more information, see user manual “[*title*]” of previous product.

o See also previously published user guide “[*title*]”

***Political Correctness***

**Politeness**

Use the "formal but friendly" tone for some content types in Korean. Keep a friendly tone, but not being too colloquial or too rigid.

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Use the imperative form in user instructions. However, in this case, a polite tone of voice should be applied.

| **English** | **Incorrect translations** | **Correct translation** |
| --- | --- | --- |
| *Please* enter your user name. | 사용자 이름을 입력하시오. | 사용자 이름을 입력하세요. |

**Gender**

This section is not relevant because there is no grammatical gender in Korean.

***Passive voice***

Whenever possible, avoid the passive voice, which is too formal and wordy, and use the active form to improve readability. Passive voice is only advised in specific texts like legal and official documents (e.g. privacy policies, terms of a contract, NDAs, etc.)

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| Before you use this new feature, we recommend that you import config file from the  configuration folder. | 새로운 기능을 사용하기 전에 구성 폴더에서 구성 파일을 가져오는 것이  권장되어집니다. | 새로운 기능을 사용하기 전에 구성 폴더에서 구성 파일을 가져오는 것이  좋습니다. |
| This is the URL for the host specified by the value of the ClientHost property. | ClientHost 특성 값으로 지정되어진 호스트의  URL 입니다. | ClientHost 특성 값으로 지정된 호스트의  URL 입니다. |
| Later on you can enable and disable the function without restarting. | 나중에 다시 시작하지 않고 기능이 활성화 및  비활성화되게 할 수  있습니다. | 나중에 다시 시작하지 않고 기능을 활성화 및  비활성화할 수 있습니다. |

***Use of Possessives***

Use of possessives is quite common in English. Do not transfer the extensive use of English possessive adjectives to target. When translating them, be aware of the following:

● Simple articles can often replace possessive adjectives.

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |

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| You can edit *your* files on either *your*  computer, or *your*  mobile device. | 귀하는 컴퓨터 또는 모바일 장치에서 파일을 편집할 수 있습니다. | 컴퓨터 또는 모바일  장치에서 파일을 편집할 수 있습니다. |
| --- | --- | --- |
| Enter your password in your browser. | 귀하의 비밀번호를  브라우저에  붙여넣으십시오. | 비밀번호를 브라우저에 붙여넣으세요. |

***Pronouns***

‘We’ or ‘us’ can often refer to partner names other than RingCentral. Do not replace ‘we’ or ‘us’ (or any other possible pronouns) with RingCentral.

● In most cases, there is no need to translate ‘we’ for fluency.

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| Sorry, we can’t access your camera. | 죄송합니다. RingCentral 은 카메라에 액세스할 수  없습니다. | 죄송합니다. 카메라에  액세스할 수 없습니다. |

***Articles***

In most cases, there is no need to translate articles into Korean for fluency and conciseness.

**Translation of the –ing form**

The –ing form can be translated in different ways, based on context, such as a verb, a noun, an infinitive clause, etc.

You should use the most appropriate option among those suggested in the following table.

| **English** | **Suggestion** |
| --- | --- |
| Our controllers come with a cache protecting your data integrity | 컨트롤러에는 데이터 무결성을 보호하는 캐시가 제공됩니다. |
| These services can assist with implementations from initial site architecture to implementing a complete farm. | 이러한 서비스는 초기 사이트  아키텍처에서 완전한 팜 구현이 가능한 구현을 지원할 수 있습니다. |

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| By accessing this web site, you agree to the terms and conditions. | 이 웹 사이트에 액세스하면 이용 약관에 동의하는 것입니다. |
| --- | --- |

***Conciseness / Fluency***

English sometimes uses additional words to express concepts. Check the context, concentrate on the meaning and render it as clearly as you can.

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| Your Name, Your Email Address, Your Company Name | 귀하의 이름, 귀하의 이메일 주소, 귀하의 회사 이름 | 귀하의 이름, 이메일 주소, 회사 이름 |
| This means you can now… | 다시 말해 귀하는 이제... | 즉, 이제... |
| Use the Network  Settings tab to set the IP address. | 네트워크 설정 탭을  사용하여 IP 주소를  설정합니다. | IP 주소를 설정하기 위해 네트워크 설정 탭을  사용합니다. |
| To close the Editor, click OK. | 편집기를 닫기 위해서는 확인을 클릭하십시오. | 편집기를 닫으려면 확인을 클릭하세요. |
| For example, the  Settings folder  contains: | 예를 들어 설정 폴더에는 다음과 같은 항목이  포함되어 있습니다. | 예를 들어 설정 폴더에는 다음이 포함되어 있습니다. |

***Repetitions***

Besides standard grammar rules, when localizing software or documentation you should consider that repetitions are acceptable in English, but might not in Korean. Do not hesitate to use pronouns or other “tricks” in order to avoid them.

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| To delete a *file* from your computer, select the *file* from the right pane and click Delete | 컴퓨터에서 파일을  삭제하려면 오른쪽 창에서 삭제를 원하는 파일을  선택하고 삭제를 | 컴퓨터에서 파일을  삭제하려면 오른쪽 창에서 파일을 선택하고 삭제를 클릭하세요. |
| The settings are used for configuring elements of the local user interface of a device. *These elements* | 클릭하십시오.  설정은 장치의 로컬 사용자 인터페이스 요소를  구성하는 데 사용됩니다. | 설정은 디바이스의 로컬 사용자 인터페이스 요소를 구성하는 데 사용됩니다. |

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| *include* ports, a  certificate... | 로컬 사용자 인터페이스 요소에는 포트, 인증서 등이 있습니다. | 이러한 요소에는 포트,  인증서 등이 있습니다. |
| --- | --- | --- |

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***False friends***

Please be careful with the so-called "false friends" and with literal translations that can have a different meaning from the source. Here are some of the most common examples:

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| need to  In order to resolve issues, you need to contact the ISP. | ~할 필요가 있습니다  문제를 해결하려면 ISP 에 문의해야 할 필요가  있습니다. | ~해야 합니다  문제를 해결하려면 ISP 에 문의해야 합니다. |
| for more details  See the following articles for more information: | 더 이상의 정보는  더 이상의 정보는 다음  문서를 참조하십시오. | 자세한 내용은 or 자세히 알아보려면  자세한 내용은 다음 문서를 참조하세요.  OR:  자세히 알아보려면 다음 문서를 참조하세요. |
| fix a problem  Because how can I fix a problem if I don't know what the root cause of the problem is. | 문제를 고치다  문제의 근본 원인을 알아야 문제를 고칠 수 있기  때문입니다. | 문제를 해결하다  문제의 근본 원인을 알아야 문제를 해결할 수 있기  때문입니다. |

***Terminology and Word Choice***

**Technical Terms**

● Regarding technical terms, the RingCentral Glossary is your first and binding source.

● For terms not listed in the glossary stick to Microsoft standard terminology where applicable:

(http://www.microsoft.com/Language/en-US/Default.aspx)

● Use available online resources like Wikipedia, administrator web pages, large IT vendor portals etc.

● In case of doubt check back with your PM or Language Lead.

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RingCentral Localization Style Guide – Korean **General Word Choice**

Words should be chosen along the following guidelines:

● Use one term for one concept and use terms consistently. Although the use of synonyms might be more interesting to read, worldwide users might assume that your choice of a different term indicates a subtle distinction in meaning.

● Use one term for one concept and use terms consistently. Although the use of synonyms might be more interesting to read, worldwide users might assume that your choice of a different term indicates a subtle distinction in meaning.

● Use simple, direct words. The text style must be clear, simple, and correct. Use the simplest and most specific word possible. This is especially effective when explaining a complex technical concept or action. Imagine looking over the user's shoulder and explaining how to accomplish the task.

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| Apps *included with* the computer | 컴퓨터에 포함된 앱 | 컴퓨터와 함께 제공되는 앱  "Included with" can be translated literally as  "포함된," but "함께  제공되는" is more  accurate and fluent for some cases. |
| PIN *number*  TCP/IP *protocol* | PIN 번호  TCP/IP 프로토콜 | PIN  TCP/IP  *Avoid redundancy. PIN = Personal*  *Identification Number, IP = Internet Protocol, so “number” and*  *“protocol” are*  *redundant.* |

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***Capitalization***

Korean characters have no upper and lower cases, so there are no capitalization rules for the language. Product names, abbreviations, or acronym from English or other alphabetic languages are capitalized in accordance with their respective rules.

**Index entries**

All index entries have to be consistent with the terminology used in the document. Keep the entries as short as possible and enclose denominators in brackets where needed.

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| Servers  add  delete  Add New option  data center | 서버  추가하기  삭제  새로 추가 옵션 | 서버  추가  삭제  새로 추가(옵션) |

데이터센터 데이터 센터

***Spelling***

Do not forget to run the spell-checker when you have completed your translation. If possible, copy the translated word into online Korean Spell Checker: http://speller.cs.pusan.ac.kr/

***Punctuation***

**Spacing**

Brand name tags need to be separated from the preceding or following text with a space.

In Korean, there is a no space before any punctuation sign.

English documents often include double spaces after full stops. Run a controlled search and replace them by single spaces in Korean.

Use non-breaking spaces to prevent certain expressions to be separated at the end of a line, such as people’s names, numbers, software names and versions, etc. To obtain such a space, press Ctrl + Shift + Space bar in MS Word or use Alt+0160. Do not use non-breaking spaces in software files, though.

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RingCentral Localization Style Guide – Korean **Use of punctuation**

***Comma***

Follow the Korean rules.

Unlike in English, comma is used only when necessary in Korean such as enumerating things. Comma is also used to avoid confusion, but this usage is very limited. Be noted that frequent commas will lower fluency and give the incomplete impression to readers.

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| If you do not have an account, register as a new user. | 계정이 없는 경우, 새  사용자로 등록하십시오. | 계정이 없는 경우 새  사용자로 등록하세요. |

***Period***

A period is used to end a sentence, a paragraph or an abbreviated word. When a sentence is placed between brackets or quotes, the period is placed inside. Do not use full stops after headings and titles, after columns in a table, or after captions used with illustrations, tables etc., unless the expression considered is a full sentence. Do not use full stops if a sentence ends with an interrogation or exclamation mark, ellipsis, or colon.

***Colon***

Use colons sparingly and in accordance with Korean linguistic rules. Please note that Korean translated sentences cannot end with a colon. It is recommended to add "다음," "다음과 같은(이)," or equivalents to the translation for fluent connections between sentences when the English source ends with colons.

But when a colon appears after a word or phrase as in a title or heading, it can be kept as in English.

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| Open the **Create**  **Package** wizard: click the **Package** tab. | **패키지 생성** 마법사를  엽니다: **패키지** 탭을  클릭합니다. | **패키지 생성** 마법사를  엽니다. **패키지** 탭을  클릭합니다. |
| The **Category** column displays two entries: **Status** and  **Configuration**. | **카테고리** 열에는: **상태** 및 **구성**의 두 항목이  표시됩니다. | **카테고리** 열에는 **상태** 및 **구성**의 두 항목이  표시됩니다. |

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| Example: a compressed file. | 예: 압축 파일. | 예: 압축 파일 |
| --- | --- | --- |
| Example: the file is  compressed. | 예: 파일이 압축되었습니다 | 예: 파일이 압축되었습니다. |

***Semi-colon***

Semicolons are not used in Korean. Instead, Use a comma or start a new sentence for better readability.

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| Categories include:  computers, laptops, and mobile devices;  operating systems,  applications, and mobile apps; network, routers, and firewalls. | 다음을 포함한 카테고리: 컴퓨터, 랩톱, 모바일 장치; 운영 체제, 응용 프로그램 및 모바일 앱; 네트워크, 라우터 및 방화벽. | 컴퓨터, 랩톱 및 모바일  디바이스와 운영 체제,  애플리케이션 및 모바일 앱을 비롯하여 네트워크, 라우터 및 방화벽 등의  범주가 있습니다. |
| Note the information in the Username and  Password fields; you will need them later for  logging in. | 사용자 이름 및 비밀번호 필드의 정보를  참고하십시오; 나중에  로그인할 때 필요합니다. | 사용자 이름 및 비밀번호 필드의 정보를 메모하세요. 나중에 로그인할 때  필요합니다. |

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RingCentral Localization Style Guide – Korean ***Question mark***

The full-form question mark "？" is used for Korean.

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| What do you want to do?  [*heading*] | 무엇을 하시겠습니까 | 어떻게 하시겠습니까? |
| What is RingCentral? | RingCentral 이란 | RingCentral 이란? |

***Exclamation mark***

Exclamation marks are not as common in Korean as they are in English. Sometimes it is better to remove them. When they appear in groups (!!!), you may keep only one.

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| File not found! | 파일을 찾지 못했습니다! | 파일을 찾지 못했습니다. |
| Be careful!!! | 주의!!! | 주의! |

***Ellipsis (…)***

Ellipses most often appear in user interface. In general, follow the English usage in Korean. However, when Korean sentence ends with verbs such as "~하세요" or "~합니다" style, use a period instead.

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| This can come across as... | 이는 다음과 같은 인상을 줄 수 있습니다... | 이는 다음과 같은 인상을 줄 수 있습니다. |
| Downloading updates... | 업데이트 다운로드 중 | 업데이트 다운로드 중... |

***Hyphen (-) / n dash (–) / m dash (—)***

Please see the following examples for the correct use of hyphens (- key). En dashes (ALT+0151) and em dashes are not used in Korean.

| **Incorrect use** | **Correct use** | **Note** |
| --- | --- | --- |
| Windows–호환  500–GB 하드 드라이브 | Windows 호환  500GB 하드 드라이브 | Remove an en dash\* |

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| 6–2=4 | 6-2=4 | Use a hyphen as minus sign |
| --- | --- | --- |
| RingCentral – 완벽한  솔루션! | RingCentral - 완벽한  솔루션! | Use a hyphen where it replaces a colon or  comma\*\* |
| 5 월 3 일 – 6 월 22 일 | 5 월 3 일~6 월 22 일 | Use a tilde for indicating ranges |
| **활성화** — 서버를  활성화하려면 이 옵션을 클릭하십시오. | **활성화**: 서버를  활성화하려면 이 옵션을 클릭하세요.  OR:  **활성화** - 서버를  활성화하려면 이 옵션을 클릭하세요. | Rather use a colon or a hyphen than an em dash here |

\*Generally in Korean, **hyphen** is not used between words, so should be often deleted. It also used to indicate the period between dates or points. In this case, Korean should use tilde symbol (~.)

***Round and square brackets***

Use round brackets for further explications which would otherwise disrupt the sentence, for spelling out acronyms, or for translations of UI items in cases where the UI has not been localized.

Square brackets are sometimes used for indicating variables or for indicating additional information within round brackets.

| **Examples** |
| --- |
| 경로(UNC 경로 또는 URL)를 지정한 다음 **저장**을 클릭하세요. |
| FTP(File Transfer Protocol)를 사용하여 큰 파일을 업로드할 수 있습니다. |
| **Open File**(파일 열기)을 클릭하세요. |
| 저장 경로는 \\[server]\[share] 형식으로 지정됩니다. |
| 경로(UNC 경로 [내부] 또는 URL [외부])를 지정한 다음 **저장**을 클릭하세요. |

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RingCentral Localization Style Guide – Korean 

***Quotation marks***

Quotation marks are used to quote sentences taken from other sources, or to quote titles of other documents.

⚫ Use quotation marks in accordance with Korean linguistic rules.

⚫ Use single quotes when quoting someone’s unspoken thoughts or introducing/emphasizing concepts.

⚫ For UI, use single quotation marks in Korean translations to indicate UI terms when the UI reference is emphasized in the English source with quotation marks (double or single quotation marks).

⚫ Double quotes are used only for

1) Quoting or describing direct conversations in Korean.

2) Around placeholders (even if the placeholders are enclosed with quotes in English source)

⚫ Punctuation should be placed inside the quotes unless you quote an entire sentence.

⚫ Use "straight quotes" for all other texts.

***Apostrophe***

Korean language does not use apostrophe, so should be often deleted.

***Style to use in bulleted lists***

**Example 1 – complete sentences**

If the bulleted items are complete sentences (with a conjugated verb), each item ends with a period:

가능한 상황:

● 서버가 네트워크 내부에 있습니다.

● 서버가 네트워크 외부에 있습니다.

**Example 2 – phrases/words**

If the bulleted items are phrases or single words, items shall not be followed by a period:

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RingCentral Localization Style Guide – Korean 서버가 있을 수 있는 위치:

● 네트워크 내부

● 네트워크 외부

**Example 3 – continued sentences**

If the list items are not full sentences and depend syntactically on the introductory sentence, the introductory sentence and each element should be connected fluently. Either full sentence or phrase form is acceptable, but their style should be consistent.

다음과 같은 경우 소프트웨어를 설치해야 합니다.

● 서버가 네트워크 내부에 있는 경우

● 서버가 네트워크 외부에 있는 경우

● 모바일 장치에서 서버에 액세스하는 경우

***Abbreviations***

An abbreviation is a shortened version of a word or phrase such as vs. for versus, etc. for et cetera. Abbreviations found in English content should be treated the same in Korean unless otherwise they have equivalent common localized versions (e.g. "etc." into "등"). For abbreviations unfamiliar to the public, please use full expression in Korean followed by the acronym in parentheses.

| **English** | **Korean** | **Note** |
| --- | --- | --- |
| Sound is distorted, fuzzy, crackly, etc. | 소리가 왜곡됨/깨끗하지 않음/깨짐 등의 증상이  나타납니다. | "etc." localized into "등" |

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RingCentral Localization Style Guide – Korean 

***Acronyms***

Translation of acronyms depends on RingCentral project-related requirements, and should always be investigated to confirm their localizability.

Here are some examples of how to approach the translation of acronyms: **Description English Korean Guidelines**

The acronym is well known and established in Korean and

practically

considered a word on its own, spelling out the term is not

necessary.

The acronym might be known in Korean,

spelling out the term is useful.

The acronym is country or

otherwise

specific.

CD

HTML

PIN

SMS

CSV (Comma Separated

Values)

DRM (Digital Rights

Management)

ANSI (American National

Standards

Institute)

CD

HTML

PIN

SMS

CSV(Comma

Separated Values, 쉼표로 구분된 값)

DRM(Digital Rights Management,

디지털 저작권 관리)

ANSI(American National Standards Institute,

미국규격협회 또는 해당 협회에서 정한 규격)

Use the acronym only.

Use the acronym followed by first the English and then the

translated spelled out term in

brackets.

(This depends on the target

audience, for ex. in an

administrator's guide there

would be no need to spell out FTP or CSV.)

Use the acronym followed by the English spelled out term in

brackets and add a short Korean explanation

rather than a

translation.

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The acronym is not well known or not commonly used in Korean.

ISP 인터넷 서비스 제공업체

OR:

인터넷 서비스

제공업체(ISP)

Depending on the context, you

might add either of the two in

brackets.

Decide according to the target

audience: You can either omit the acronym and just spell out the term or use the usual pattern.

The spelled out term is followed by an acronym in brackets.

***Numbers***

Single Sign On (SSO)

SSO(Single Sign On, 싱글 사인 온)

Don't hesitate to reverse the order where you see fit.

Numbers should be written in full:

● When used as nouns.

● When appearing alone and representing simple quantities, usually the numbers up to 12.

● In expressions like “in the 80s”.

Dates, large numbers, ages, document references (paragraph, page, etc.) should be written as numbers. Remember to keep the decimal point by a dot and the thousand separators by a comma.

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| 0.25 | 0,25 | 0.25 |
| 1,254.28 | 1.254,28 | 1,254.28 |
| 18,567 | 18.567 | 18,567 |
| 8,990,500 | 8.990.500 | 8,990,500 |

Note: Avoid mixing numerical and alphabetical forms.

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RingCentral Localization Style Guide – Korean ***Units of Measure***

Units of measure should not be separated from the preceding number.

If the content includes units of measures that do not apply to your locale, for example imperial system ones, you might be instructed to either add converted value of the system that applies to your locale first and leave the original one in brackets, or to convert the value into its metric equivalent, based on the project requirements. Use the following table for reference.

| **Imperial** | **Metric** |
| --- | --- |
| 1 인치(”, in) | 2.54cm |
| 1 피트(ft.) | 30.48cm |
| 1 야드(yd.) | 91.44cm |
| 1 마일(m, ml) | 1.609km |
| 1 파인트(pt.) | 0.57L |
| 1 쿼트(qtr.) | 1.136L |
| 1 갤런(g, gal) | 4.546L |
| 1 온스 oz.) | 28.349g |
| 1 파운드(lb.) | 453.59g |
| 1 스톤(st) | 6.348kg |
| 1 톤(t) | 1,016kg |

Note: monitor sizes are always expressed in inches and represent, therefore, one of the few exceptions.

Here is a list of some current units of measure and their Korean equivalents:

| **English** | **Korean** | **Abbreviation** |
| --- | --- | --- |
| Kilometer (Km) | 킬로미터 | km |
| meter | 미터 | m |
| decimeter | 데시미터 | dm |
| centimeter | 센티미터 | cm |
| millimeter | 밀리미터 | mm |
| liter | 리터 | L |

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| deciliter | 데시리터 | dl |
| --- | --- | --- |
| centiliter | 센티리터 | cl |
| milliliter | 밀리리터 | ml |
| ton | 톤 | t |
| kilogram | 킬로그램 | kg |
| pound | 파운드 | lb |
| gram | 그램 | g |
| decigram | 데시그램 | dg |
| centigram | 센티그램 | cg |
| milligram | 밀리그램 | mg |
| kilobyte | 킬로바이트 | KB |
| megabyte | 메가바이트 | MB |
| gigabyte | 기가바이트 | GB |
| gigabit | 기가비트 | Gbit |
| inch | 인치 | ” |
| feet | 피트 | ft |
| mile | 마일 | m |
| gallon | 갤런 | gal |
| millisecond | 밀리초 | ms |
| second | 초 | s |
| minute | 분 | min |
| Volt | 볼트 | V |
| Watt | 와트 | W |
| Hertz | 헤르츠 | Hz |
| Megahertz | 메가헤르츠 | MHz |
| Celsius degree | 섭씨 | ℃ |
| bit per second (bps) | 초당 비트 | bps |
| kilobit per second  (kbps) | 초당 킬로비트 | kbps |
| megabit per second (Mbps) | 초당 메가비트 | Mbps |

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| gigabit per second  (Gbps) | 초당 기가비트 | Gbps |
| --- | --- | --- |
| byte per second (Bps) | 초당 바이트 | bps |
| kilobyte per second (kBps) | Kilobyte pro Sekunde | KB/s |
| megabyte per second (MBps) | Megabyte pro Sekunde | MB/s |
| gigabyte per second (GBps) | Gigabyte pro Sekunde | GB/s |
| points | Punkt | Pt |

***Percentages***

% symbol can be read as "퍼센트," but use numerals and the percent sign (%) rather than the word as possible unless otherwise specified. When using the symbol, there should be no space between the symbol and the numeral.

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| 38 % | 38 %  OR:  38 퍼센트 | 38%  OR:  38 퍼센트 (if specifically instructed otherwise) |

***Date and time***

Adapt date and time formats to Korean standards.

Date format, for example, should follow month-day, and not day-month. The short format would be separated by hyphen, slash, or periods. Recommended formats:

Short date: *YYYY.MM.DD*. Example: 2020.05.26

Long date: *y* 년 *M* 월 d 일 EEEE. Example: 2020 년 5 월 26 일 화요일

The standard time format is hh:mm:ss. Use 12-hour format rather than 24- hour.

| **English format** | **Korean format** |
| --- | --- |

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| 11:30 PM | 오후 11:30 |
| --- | --- |
| 8AM to 8PM | 오전 8 시~오후 8 시 |
| 8-June-2014 | 2014-6-8 |

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The name of the months, there is no abbreviated form specified in Korean. Months should always be written in number as follows:

| January | 1 월 |
| --- | --- |
| February | 2 월 |
| March | 3 월 |
| April | 4 월 |
| May | 5 월 |
| June | 6 월 |
| July | 7 월 |
| August | 8 월 |
| September | 9 월 |
| October | 10 월 |
| November | 11 월 |
| December | 12 월 |

***Currency***

Currency symbols are placed before the number and without a space. ￦1,000,000.00

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RingCentral Localization Style Guide – Korean ***Specific expressions***

Here are some examples and suggestions on how to translate some recurrent expressions:

| **English** | **Korean** |
| --- | --- |
| About XYZ | XYZ 정보 |
| as shown in figure xx | 그림 xx 에 표시된 것처럼 |
| For more information on xxx, see xxx. | xxx 에 관한 자세한 내용은 xxx 을(를) 참조하세요. |
| N/A (Non Available) | N/A(해당 사항 없음) |
| Refer to xxx for instructions on xxx. | xxx 에 관한 지침은 xxx 을(를) 참조하세요. |
| registered trademark | 등록 상표 |
| troubleshooting | 문제 해결 |
| trademark | 상표 |
| User’s Guide | 사용자 가이드 |
| we recommend… | ...하는 것이 좋습니다. |
| Follow these steps to xxx | xxx 하려면 다음 단계를 따르세요. |
| Contact [*support*]. | [지원팀]에 문의하세요. |
| Are you sure you want to [*delete the file*]? | [파일을 삭제]하시겠습니까? |

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RingCentral Localization Style Guide – Korean ***Prepositions***

There are no definite ways of translating prepositions as it could be translated in many different ways. Please use your best judgment and check the fluency to see if you have translated them correctly.

For instance, many translators use '위한' when translating 'for'. Although this is generally considered acceptable, it is not very stylish and fluent in some contexts as follows:

| **English** | **Incorrect translation** | **Correct translation** |
| --- | --- | --- |
| xxx for Windows 10 | Windows 10 을 위한 xxx | Windows 10 용 xxx |
| Files will be stored  under 'xxx' folder. | 파일은 'xxx' 폴더 아래에 보관됩니다. | 파일은 'xxx' 폴더에  보관됩니다. |

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***Miscellaneous***

**Trademarks and Product Names**

RingCentral has a number of registered and unregistered trademarks and trademarked phrases. Please refer to the most updated version of the approved RingCentral term list for your language. Note that, unless otherwise indicated, you shall use trademark and registered trademark symbols only on the first mention in the translated version of your content.

**Third Party Trademarks and Product Names**

As a general rule, for product names from the third parties, it's correct to follow the localized equivalence in official websites if there's one.

For third party trademarks and products mentioned in RingCentral content, please complete an extensive research to determine whether an official, approved trademarked translated version is available before using as in source.

Below are some useful links:

Adobe trademarks list:

adobe.com/misc/pdfs/adobe\_trademark\_database\_external.pdf

Apple trademarks list:

apple.com/legal/intellectual-property/trademark/appletmlist.html

Google trademarks list:

http://www.google.com/permissions/trademark/trademark-list.html

Microsoft trademarks list:

microsoft.com/en-us/legal/intellectualproperty/Trademarks/EN-US.aspx

Salesforce trademarks list:

http://www.sfdcstatic.com/assets/pdf/misc/salesforce\_TM\_list.pdf

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***Copyright Information, Footer, Publication Dates***

Copyright notices tend to be standard texts. Please make sure you receive instructions on whether an official and approved translated version of the below is available.

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***References to links***

Whenever source files include references to URLs, translators should query if said link has a local version, and modify the document accordingly. If not, the relevant URL will be left as it appears in the source English text.References to UI Options

In regards to UI option translation for software projects, instructions may vary based on RingCentral project-specific guidelines. However, in general, please adhere to the following:

● If software has been translated, please match the relevant translation memory or string list provided with the translation package. Example: **파일 열기**를 클릭하세요.

● If software has not been translated, please use bilingual format, i.e. English first, followed by target in brackets. Put the translation outside the formatting. Be noted that appropriate postposition should be used according to the word in front of parentheses.

Example: **Open File**(파일 열기)을 클릭하세요.

When Microsoft terminology or Microsoft UI items are quoted, please refer to Microsoft approved terminology for your language on the MS Portal: http://www.microsoft.com/Language/en-US/Default.aspx

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***Addresses and Phone Numbers***

In general, please follow the principles outlined below:

• Translate country and city names based on your country/region’s conventions.

• Localize address formats, if necessary, based on your country/region’s conventions.

• If source only includes toll free numbers and US numbers, please add an international country code to the local number for international users, as shown below:

**Source:**

RingCentral, Inc. (Belmont/HQ) 20 Davis Drive, Belmont, California 94402 Phone: 888-528-RING (7464) or 650-472-4100

**Target:**

RingCentral, Inc. (Belmont/HQ) 20 Davis Drive, Belmont, California 94402 Phone: 888-528-RING (7464) or **+1**-650-472-4100

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