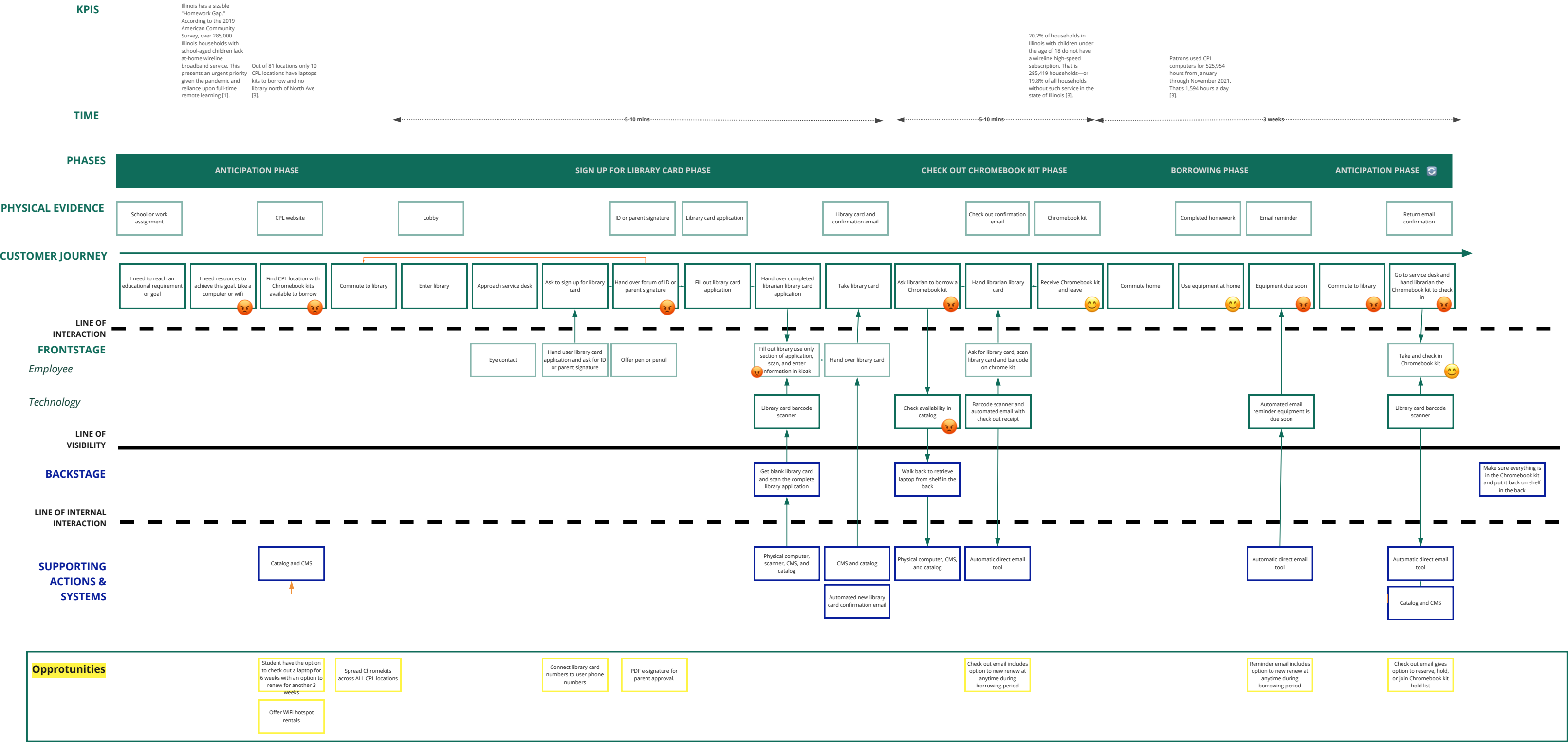


Chicago Public Library Service Design Blueprint

Key

CPL			Chromebook kit
Chicago Public Library	Pain point	Joy point	Chromebook kit, with hotspot, and laptop/larger



References

[1] Chicago Public Library. (2021). Impact Report. Chicago, IL. Chicago Public Library Foundation. <https://empowerpsychicago.org/>.

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[3] City of Chicago (2021). Libraries - 2021 Computer Sessions by Location. Chicago, IL. Chicago Public Libraries. <https://data.cityofchicago.org/Education/Libraries-2021-Computer-Sessions-by-Location/hcqe-bz23>