Anna Zaragoza Peña
junior Front End Developer

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- annazaragoza.net

SKILLS

GraphQL
JavaScript | React
HTML5 | CSS3 | SASS
Figma
Photoshop | Illustrator
AutoCAD | 3DStudio
Windows | Mac | Linux

LANGUAGES

Spanish - native
English - proficient
French - advanced
Polish - intermediate

EDUCATION

Jan 2020 – Now
React, JavaScript (ES6+),
CSS3, SASS/LESS, Bootstrap
Udemy
HTML, CSS & JS Tutorials
W3Schools

Sept 2002 – Jun 2007
Bachelor's of Arts
with Honours in Design
Southampton University
Bachelor's of Design
(Graphic, Industrial & Interiors)
University Pompeu Fabra,
Barcelona, Spain

INTERESTS

Design & Technology
Yoga

PROJECTS

Keep it clean - Cleaning tracker app for AirBnB apartments
keepitcleanapp.netlify.app || github.com/AnnaZaragoza/KeepItClean
RWD | JS | MVC | Parcel | Babel | fullCalendar

Mapty - app that collects running/cycling workouts pointing them in a map
annazaragoza.net/mapty || github.com/AnnaZaragoza/Mapty
RWD | JS | OOP | Geolocation API | Leaflet | Parcel

Pig Game - 2 players have to fight for the highest number
annazaragoza.net/piggame || github.com/AnnaZaragoza/PigGame
RWD | JS (fundamentals)

WORK EXPERIENCE

SENIOR HELP DESK – 1st LINE TECHNICAL SUPPORT
Jun 2014 – Now | Diebold-Nixdorf, Warsaw, Poland
- Attend calls and emails regarding hardware and software issues
- Create tickets and describe those issues in a technical way
- Advise customers on appropriate actions to troubleshoot
- Use remote tools in order to analyse customer's devices and apps
- Solve those issues using those tools and the customer's collaboration
- Cooperate with upper levels and internal clients for the resolution
- Apply and improve content of internal procedures
- Train new members and edit Presentations for the course
- Communicate in various languages (English, Spanish and French)

CONTENT REVIEWER FOR MICROSOFT
Jan 2013 – Jan 2014 | Lionbridge, Warsaw, Poland
- Test and check for bugs of new applications for Windows tablet
- Analyse content and report it according to Microsoft policy
- Use of internal applications to generate feedbacks to developers

GRAPHIC DESIGNER
Sept 2010 – Sept 2012 | Freelance, Edinburgh, UK
- Create and edit digital and printed advertising + web layouts

SETS DESIGNER ASSISTANT (ON EVENTS & THEATRES)
Sept 2005 – Sept 2008 | Focus SA, Barcelona, Spain
- Provide on-site assistance: take measurements, do hand-made sketches
- Create models (3D and 2D) + edit visualizations, images and photos
- Assist scenographers to set up scenographies on different venues