

## CURRICULUM VITAE

### ADDRESS AND PERSONAL DATA

**Makena Annabel Mbaire Mate**

☐ 0719 119 492 | ☐ bellamakena@gmail.com | ☐ <https://www.linkedin.com/in/makena-mate-066171293/> | ☐ <https://github.com/AnnabelMate>

### PROFESSIONAL SUMMARY

I have a strong foundation in software development and computing with proficiency in programming languages; HTML, CSS, JavaScript, React, Node.js, and SQL. I also have basic knowledge in DevOps and cloud technologies with practical experience in CI/CD pipelines, Docker, Kubernetes, and Azure. Proven track record through professional experience in improving workflow efficiency, managing customer relations, and delivering innovative tech solutions. I am very passionate about applying technical expertise to build scalable systems and contribute to forward-thinking IT teams which help ease customer experiences.

### SKILLS

#### Technical Skills

- Programming & Development
  - Proficient in Python, JavaScript, HTML, CSS, SQL
  - Experience in React.js, Node.js, and RESTful APIs
  - Software development lifecycle (SDLC), debugging, and version control (Git, GitHub, GitLab)
- DevOps & Cloud Technologies
  - Hands-on experience with CI/CD pipelines (Jenkins, GitHub Actions)
  - Containerization and orchestration with Docker & Kubernetes
  - Cloud platforms: Microsoft Azure
- Systems & Networking
  - Operating Systems: Linux/Ubuntu
  - Hardware and software troubleshooting, IT support, and system administration
- Databases & Data Management

- Relational Databases: MySQL, PostgreSQL
  - Database design, queries, and optimization
- Tools & Productivity
  - CRM Tools (Zoho)
  - VS Code
  - Microsoft Office Suite (Excel, Word, PowerPoint, Outlook)

## Soft Skills

- **Problem-Solving & Analytical Thinking** – Ability to diagnose technical issues, optimize workflows, and propose innovative solutions.
- **Communication Skills** – Strong written and verbal communication, adept at translating technical concepts for non-technical users.
- **Team Collaboration** – Experience working in cross-functional IT and business teams to deliver projects efficiently.
- **Customer Service Orientation** – Background in sales and client support, ensuring user satisfaction and relationship management.
- **Leadership & Management** – Oversight of operations, procurement, and team coordination as Operations Manager.
- **Adaptability & Continuous Learning** – Quickly grasps new tools and technologies; thrives in dynamic, fast-paced environments.
- **Time & Task Management** – Proven ability to balance technical responsibilities with customer-facing tasks under deadlines.
- **Attention to Detail** – Ensures accuracy in coding, documentation, and service delivery.

## PROFESSIONAL EXPERIENCE

### Sales Assistant | Wizfix Kenya (Nov 2024 – Dec 2024)

- Managed sales of phones and accessories.
- Booked clients for phone repairs and followed up on customer service.
- Updated the inventory website ensuring that stock taking ran smoothly and efficiently.
- Updated product catalogues and pricing onto the wizfix website.

**DevOps Engineer Intern | Interintel Technologies****(Jan 2024 – Apr 2024)**

- Assisted development and operations teams in establishing DevOps processes and tools.
- Supported CI/CD workflows and deployment improvements.
- Researched and contributed to efficient workflow of azure accounts with the company's software tools.
- Contributed to airflow and PostgreSQL updates to ensure smooth workflows with Apache.

**Operations Manager | Makongeni Feeds (Jul 2022 – Jan 2023)**

- Supervised production and delivery of animal feeds.
- Oversaw procurement of raw materials.
- Managed customer relations and day-to-day operations.
- Handle customer inquiries and issues.

**EDUCATION**

- a) Daystar University | Diploma in Information Communication Technology  
Jan 2023 – Nov 2024
- b) Moringa School | NCC Level 3 Diploma in Computing  
Jan 2022 – July 2022
- c) Moringa School | Certificate in Software Development Prep  
Mar 2020 – Apr 2020

**PROJECTS****1) Delani Studio – Responsive Landing Page**

- Developed a fully responsive, visually engaging landing page Delani Studio as part of my web development track
- Leveraged Bootstrap for a mobile-first layout featuring a hero banner, service sections, and contact form, ensuring consistent styling across devices.
- Integrated jQuery to add interactivity, including smooth scrolling and dynamic content behaviors, enhancing user engagement.
- Structured and maintained code using Git, following best practices in version control and project setup.
- Hosted the live site through GitHub Pages, demonstrating ability to deploy static web content and share a production-ready link.  
- GitHub: <https://annabelmate.github.io/delani-studio/>

## REFERENCES

Marvin Kanyoro

Director, Wizfix Kenya

Email: [mathengekanyoro@gmail.com](mailto:mathengekanyoro@gmail.com)

Samson Arita

Director, Interintel Technologies

Email: [samson.arita@interintel.co.ke](mailto:samson.arita@interintel.co.ke)

Zipporah Mwololo

H.o.D Computer Science, Daystar

University

Email: [zmwololo@daystar.ac.ke](mailto:zmwololo@daystar.ac.ke)