客户满意度调查表

Customer satisfaction questionnaire

ZTT/QR-01-01-a NO：

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 单位名称  Unit name | {{clientSatisfaction.unitName}} | | | 日期  Date | | {{clientSatisfaction.fillDate}} | | |
| 姓名  Name | {{clientSatisfaction.userName}} | | 部门  Department | {{clientSatisfaction.department}} | | 联系电话  Contact number | | {{clientSatisfaction.contactNumber}} |
| 服务态度  Service attitude | {{clientSatisfaction.serviceAttitude0}} 满意  Satisfied | {{clientSatisfaction.serviceAttitude1}} 一般  General | {{clientSatisfaction.serviceAttitude2}} 不满意  Dissatisfied | 建议：  Suggestion: | {{clientSatisfaction.serviceAttitudeSuggestion}} | | | |
| 技术能力  Technical competence | {{clientSatisfaction.technicalCompetence0}} 满意  Satisfied | {{clientSatisfaction.technicalCompetence1}} 一般  General | {{clientSatisfaction.technicalCompetence2}} 不满意  Dissatisfied | 建议：  Suggestion: | {{clientSatisfaction.technicalCompetenceSuggestion}} | | | |
| 检测工作  Inspection work | {{clientSatisfaction.inspectionWork0}} 满意  Satisfied | {{clientSatisfaction.inspectionWork1}} 一般  General | {{clientSatisfaction.inspectionWork2}} 不满意  Dissatisfied | 建议：  Suggestion: | {{clientSatisfaction.inspectionWorkSuggestion}} | | | |
| 收费合理性  Reasonable fees | {{clientSatisfaction.reasonableFees0}} 满意  Satisfied | {{clientSatisfaction.reasonableFees1}} 一般  General | {{clientSatisfaction.reasonableFees2}} 不满意  Dissatisfied | 建议：  Suggestion: | {{clientSatisfaction.reasonableFeesSuggestion}} | | | |
| 您对我们的希望：  What you want from us:  {{clientSatisfaction.remark}} | | | | | | | | |
|  | | | | | | | 签名： | |