

ANNALIISA TONGPATTANAKUL

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Github: <https://github.com/AnnaliisaS>

Portfolio: <https://annaliisas.github.io/responsive-portfolio/>

SUMMARY

Web Developer with a background in aviation, healthcare and customer service. Enjoys a life-long passion for learning. Due to previous roles, have extensive experience with collaboration, problem solving and dedication to customer satisfaction.

TECHNICAL SKILLS

Languages: HTML 5, CSS 3, JavaScript,

Libraries/Frameworks: jQuery, Bootstrap, Foundation

Applications/Other: Visual Studio Code, Node.js

PROJECTS

Project1 | <https://github.com/AnnaliisaS/project1> | <https://annaliisas.github.io/project1/>

Project1 (aka BookHunter) is a web search application that returns books based on user's criteria with the option to disregard those that they have already read. Users can click links to find local libraries or bookstores that might stock the book, see similar results on Amazon, and save stories for future reference.

Core Responsibilities were repository management and Front-End design regarding page styling and structure.

Technologies used were HTML5, CSS3, Foundation, JavaScript, APIs: OpenLibrary and Google Maps, and Look logo maker.

EXPERIENCE

Front Desk/Cashier

2018 – 2019

K1Speed

Bellevue, WA

Provided excellent customer service, helped customers with questions and/or concerns both in person and over the phone, accurately handled Point of Sale operations to ring up customers for purchases, coordinated and scheduled races precisely and efficiently, gave drivers safety briefings as necessary, and maintained the front desk area so it was clean, stocked, and organized at all times.

Key Accomplishments:

- Helped management train new cashiers and Front Desk Supervisors as needed.

Tutor

2015 – 2015

Renton Technical College

Renton, WA

Provided tutoring services for students in the Surgical Technologist Program. Assessed students and provided guidance on study habits, as well as assisted them in their learning of material utilizing a variety of tools/methods tailored to their needs.

Surgical Services Patient/Family Ambassador

2013 – 2014

Overlake Medical Center

Bellevue, WA

Volunteer role, spent 112 hours in the Perioperative Care Unit helping to transport patients, relay communications between patients and family in the waiting room, and performed light housekeeping duties.

Front Desk/Cashier

2007 – 2013

The Aviator's Store

Seattle, WA

Provided excellent customer service, conducted accurate cash handling and point of sale operations, answered multi-line telephones and received sales orders from business clients.

Key Accomplishments:

- Trusted to ensure smooth business operations when the owner and manager were absent to attend trade-shows. Helped management train new cashiers as needed.

EDUCATION

Full-Stack Web Development Certificate Program: University of Washington. (2019 - current)
Bellevue, WA. Coding bootcamp focused on gaining technical programming skills in HTML5, CSS3, Javascript, jQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

BAS in Information Technology: American Public University. (2016 - current)
Charles Town, West Virginia

AAS: Bellevue College, Bellevue, WA

Nursing Assistant Certificate Program: Blossom Nursing Assistant Training School, Kent, WA

Professional Pilot Program: Classic Helicopter Corporation, Auburn, WA
Hold Commercial Pilot License with Instrument rating in rotorcraft/helicopters.