Investigate_a_Dataset

February 9, 2021

1 Project: Investigate a Dataset _No-show Appointments

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Introduction

No-show Appointments

This dataset collects information from 100k medical appointments in Brazil with various characteristics about the patients.

Questions that are planned to explore:

- 1) What factors are important for us to know in order to predict if a patient will show up for their scheduled appointment?
- 2) can we predict the show up with the variables such as hypertension, diabetes, alcoholism etc ?
- 3) Whether the values of variable handicap helps to predict the show up?

4)Can the show up depends on the variable appointment day?

Will try to explore with various variable to conclude, which factors play important role in show up for the patients.

```
Out[2]:
              PatientId AppointmentID Gender
                                                        ScheduledDay \
           2.987250e+13
                               5642903
                                             F 2016-04-29T18:38:08Z
                                        Neighbourhood Scholarship Hipertension \
                 AppointmentDay Age
           2016-04-29T00:00:00Z
                                  62 JARDIM DA PENHA
                                                                  0
           Diabetes Alcoholism Handcap SMS_received No-show
        0
                  0
                                        0
   To find the total number of records in noshowappointments.csv file
In [3]: df.shape
Out[3]: (110527, 14)
   There are totally 110527 rows and 14 columns.
   To find null values and duplicates.
In [4]: df.isnull().any()
Out[4]: PatientId
                          False
                          False
        AppointmentID
        Gender
                          False
        ScheduledDay
                          False
        AppointmentDay
                          False
                          False
        Age
        Neighbourhood
                          False
        Scholarship
                          False
        Hipertension
                          False
        Diabetes
                          False
                          False
        Alcoholism
        Handcap
                          False
        SMS_received
                          False
        No-show
                          False
        dtype: bool
In [5]: #df.duplicated()
        duplicate = df[df.duplicated()]
        print("Duplicate Rows :")
        duplicate
Duplicate Rows :
Out[5]: Empty DataFrame
        Columns: [PatientId, AppointmentID, Gender, ScheduledDay, AppointmentDay, Age, Neighbour
        Index: []
```

The above results shows that there are no null values and duplicates in the records. Seems that the column names can be make better in uniform readable format.

```
In [6]: df.rename(columns={'PatientId':'patient_id','AppointmentID':'appointment_id','Gender':'g
In [7]: list(df.columns)
Out[7]: ['patient_id',
         'appointment_id',
         'gender',
         'scheduled_day',
         'appointment_day',
         'age',
         'neighbour_hood',
         'scholar_ship',
         'hyper_tension',
         'diabetes',
         'alcoholism',
         'handicap',
         'sms_received',
         'no_show']
In [8]: df.head()
Out[8]:
             patient_id
                          appointment_id gender
                                                         scheduled_day \
                                 5642903
                                                  2016-04-29T18:38:08Z
           2.987250e+13
        1 5.589978e+14
                                                  2016-04-29T16:08:27Z
                                 5642503
        2 4.262962e+12
                                 5642549
                                                  2016-04-29T16:19:04Z
        3 8.679512e+11
                                 5642828
                                                  2016-04-29T17:29:31Z
        4 8.841186e+12
                                                  2016-04-29T16:07:23Z
                                 5642494
                                          neighbour_hood scholar_ship
                                                                          hyper_tension
                 appointment_day age
        0 2016-04-29T00:00:00Z
                                          JARDIM DA PENHA
                                   62
                                                                       0
                                                                                       1
        1 2016-04-29T00:00:00Z
                                   56
                                          JARDIM DA PENHA
                                                                       0
                                                                                       0
        2 2016-04-29T00:00:00Z
                                   62
                                           MATA DA PRAIA
                                                                       0
                                                                                       0
        3 2016-04-29T00:00:00Z
                                    8 PONTAL DE CAMBURI
                                                                       0
                                                                                       0
        4 2016-04-29T00:00:00Z
                                   56
                                          JARDIM DA PENHA
                                                                       0
                                                                                       1
           diabetes alcoholism handicap
                                            sms_received no_show
        0
                  0
                                         0
                                                        0
                                                               Νo
        1
                  0
                               0
                                         0
                                                        0
                                                               No
        2
                  0
                               0
                                         0
                                                               No
                                                        0
                               0
        3
                  0
                                          0
                                                        0
                                                               No
                               0
                                                               No
In [9]: df['appointment_day'].unique()
Out[9]: array(['2016-04-29T00:00:00Z', '2016-05-03T00:00:00Z',
               '2016-05-10T00:00:00Z', '2016-05-17T00:00:00Z',
               '2016-05-24T00:00:00Z', '2016-05-31T00:00:00Z',
               \label{eq:condition} \texttt{'2016-05-02T00:00:00Z', '2016-05-30T00:00:00Z',}
               '2016-05-16T00:00:00Z', '2016-05-04T00:00:00Z',
```

```
'2016-05-19T00:00:00Z', '2016-05-12T00:00:00Z', '2016-05-06T00:00:00Z', '2016-05-20T00:00:00Z', '2016-05-05T00:00:00Z', '2016-05-13T00:00:00Z', '2016-05-09T00:00:00Z', '2016-05-25T00:00:00Z', '2016-05-11T00:00:00Z', '2016-05-18T00:00:00Z', '2016-05-14T00:00:00Z', '2016-06-02T00:00:00Z', '2016-06-03T00:00:00Z', '2016-06-06T00:00:00Z', '2016-06-07T00:00:00Z', '2016-06-01T00:00:00Z', '2016-06-08T00:00:00Z', '2016-06-01T00:00:00Z', '2016-06-08T00:00:00Z', '2016-06-09T00:00:00Z', '2016-06-08T00:00:00Z'], 'dtype=object)
```

Since the time in appointment_day column is 0 in all the rows, its better to remove the time from the values.

```
In [10]: df['appointment_day'] = pd.to_datetime(df['appointment_day']).dt.date
In [11]: df.head()
Out [11]:
              patient_id appointment_id gender
                                                        scheduled_day appointment_day \
         0 2.987250e+13
                                 5642903
                                             F 2016-04-29T18:38:08Z
                                                                           2016-04-29
         1 5.589978e+14
                                             M 2016-04-29T16:08:27Z
                                                                           2016-04-29
                                 5642503
         2 4.262962e+12
                                 5642549
                                              F 2016-04-29T16:19:04Z
                                                                           2016-04-29
        3 8.679512e+11
                                 5642828
                                              F 2016-04-29T17:29:31Z
                                                                           2016-04-29
         4 8.841186e+12
                                 5642494
                                              F 2016-04-29T16:07:23Z
                                                                           2016-04-29
                   neighbour_hood scholar_ship hyper_tension diabetes alcoholism \
            age
                   JARDIM DA PENHA
         0
             62
             56
                   JARDIM DA PENHA
                                               0
                                                              0
                                                                        0
                                                                                    0
         1
         2
                     MATA DA PRAIA
                                               0
                                                              0
                                                                        0
                                                                                    0
         3
             8 PONTAL DE CAMBURI
                                               0
                                                              0
                                                                        0
                                                                                    0
             56
                   JARDIM DA PENHA
                                                              1
                                                                        1
                                                                                    0
            handicap
                      sms_received no_show
         0
         1
                   0
                                 0
                                        Nο
         2
                                 0
                                        No
                   0
         3
                   0
                                 0
                                        Nο
                                 0
```

appointment_day column looks clean with clear data.

Its better to split the time and date in scheduled_day column to explore few things only with date.

```
1 5.589978e+14
                        5642503
                                      M 2016-04-29T16:08:27Z
                                                                    2016-04-29
         neighbour_hood scholar_ship hyper_tension
                                                        diabetes
                                                                  alcoholism \
   age
    62
        JARDIM DA PENHA
                                     0
0
                                                     1
                                                               0
1
    56
        JARDIM DA PENHA
                                     0
                                                     0
                                                               0
                                                                            0
            sms_received no_show scheduled_date scheduled_time
0
          0
                        0
                                Νo
                                       2016-04-29
                                                         18:38:08
1
          0
                                No
                                       2016-04-29
                                                         16:08:27
```

since scheduled_date and scheduled_time columns are newly populated, its better to delete the scheduled_day column

```
In [14]: del df['scheduled_day']
In [15]: df.head(2)
              patient_id appointment_id gender appointment_day
                                                                         neighbour_hood \
                                                                   age
                                               F
         0 2.987250e+13
                                 5642903
                                                      2016-04-29
                                                                       JARDIM DA PENHA
                                                                   62
         1 5.589978e+14
                                 5642503
                                               М
                                                      2016-04-29
                                                                       JARDIM DA PENHA
                                                                   56
            scholar_ship hyper_tension diabetes
                                                    alcoholism handicap
                                                                           sms_received
         0
                       0
                                       1
                                                 0
                                                             0
                                                                        0
                                                                                      0
                       0
                                       0
                                                 0
                                                             0
                                                                       0
                                                                                      0
         1
           no_show scheduled_date scheduled_time
                       2016-04-29
                                         18:38:08
         0
                Νo
         1
                Nο
                       2016-04-29
                                         16:08:27
In [16]: df.shape
Out[16]: (110527, 15)
```

After cleaning up the data, total number rows and columns are 110527 and 15 respectively in the dataframe.

Exploratory Data Analysis

To find the number of patients who show up and who not show up on their appointments.

The number of patients who showed up on their appointments are 88208 and those who not show up are 22319 out of 110527 records.

```
In [18]: len(df['patient_id'].unique())
```

```
Out[18]: 62299
In [19]: len(df['appointment_id'].unique())
Out[19]: 110527
```

Since the unique number of patient_id is only 62299 out of 110527, it shows that each patient has more than one appointment record. And all the appointment records are unique.

To find the interval between scheduled_date and appointment_date: With the help of columns scheduled_date and appointment_day, the interval can be calculated.

```
In [20]: df['interval']=df['appointment_day']-df['scheduled_date']
In [21]: df['interval']=df['interval'].dt.days
In [22]: df.groupby(df['interval']).count()['patient_id'].reset_index()
Out[22]:
               interval
                          patient_id
          0
                      -6
          1
                      -1
                                     4
          2
                       0
                                38563
          3
                       1
                                 5213
          4
                       2
                                 6725
          5
                       3
                                 2737
          6
                       4
                                 5290
          7
                       5
                                 3277
          8
                       6
                                 4037
          9
                       7
                                 4906
          10
                       8
                                 2332
          11
                       9
                                 1605
          12
                      10
                                 1391
          13
                                  987
                      11
          14
                      12
                                 1115
          15
                      13
                                 1682
          16
                      14
                                 2913
          17
                                 1503
                      15
          18
                      16
                                 1151
          19
                      17
                                 1107
          20
                      18
                                 1021
          21
                      19
                                 1044
          22
                      20
                                 1187
          23
                      21
                                 1861
          24
                      22
                                 1173
          25
                      23
                                  822
          26
                      24
                                  622
          27
                      25
                                  637
          28
                      26
                                  731
          29
                      27
                                 1013
```

```
101
                      101
                                       1
          102
                      102
                                       4
          103
                                       5
                      103
          104
                      104
                                       8
                                       4
          105
                      105
                                       2
          106
                      107
          107
                      108
                                       5
          108
                      109
                                       5
          109
                      110
                                       2
                                       5
          110
                      111
                                       5
          111
                      112
          112
                                       2
                      115
                                       1
          113
                      117
                                       4
          114
                      119
                                       3
          115
                      122
          116
                      123
                                       1
          117
                      125
                                       1
          118
                      126
                                       1
          119
                      127
                                       1
          120
                      132
                                       1
          121
                      133
                                      11
          122
                      139
                                       1
          123
                      142
                                       8
          124
                      146
                                       1
          125
                      151
                                       1
          126
                      155
                                      10
          127
                      162
                                      11
          128
                                       8
                      169
          129
                      176
                                      16
          130
                      179
                                      10
          [131 rows x 2 columns]
In [23]: df['interval'].count()
Out[23]: 110527
```

In [24]: (df[df['interval']>=0]).count()['patient_id']

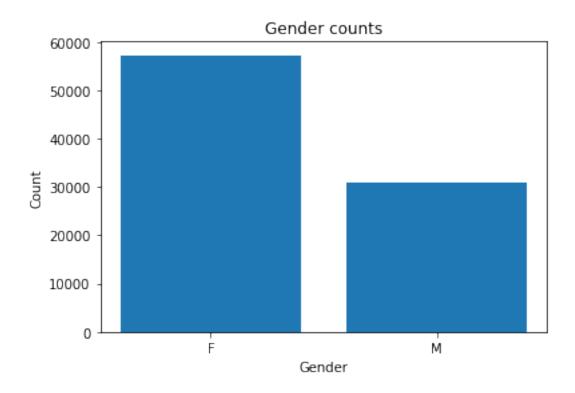
The values of interval include -6 and -1 which indicates the interval could not be in negative values.since the total number of records are only 5 out of 110527, no need to disturb those records.

To find the characteristics of patients show up to their appointments, we need the records of those patients seperately. Lets make one more dataframe which contains only the records of patients who show up.

```
In [25]: df.shape
Out[25]: (110527, 16)
```

Out[24]: 110522

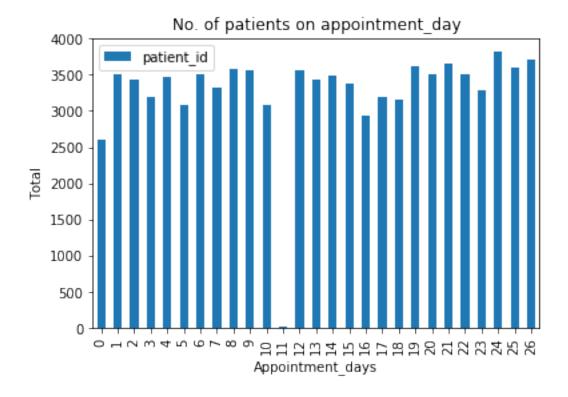
```
In [26]: df_no=df[df['no_show']=='No']
In [27]: df_no.shape
Out[27]: (88208, 16)
In [28]: df_no.head()
Out[28]:
                           appointment_id gender appointment_day
              patient_id
                                                                    age
         0 2.987250e+13
                                  5642903
                                                F
                                                       2016-04-29
                                                                     62
         1 5.589978e+14
                                  5642503
                                               Μ
                                                       2016-04-29
                                                                     56
         2 4.262962e+12
                                  5642549
                                                F
                                                       2016-04-29
                                                                     62
         3 8.679512e+11
                                  5642828
                                                F
                                                       2016-04-29
                                                                      8
         4 8.841186e+12
                                  5642494
                                                F
                                                       2016-04-29
                                                                     56
                                              hyper_tension diabetes
               neighbour_hood
                               scholar_ship
                                                                         alcoholism \
         0
              JARDIM DA PENHA
                                            0
                                                            1
                                                                      0
         1
              JARDIM DA PENHA
                                            0
                                                           0
                                                                      0
                                                                                  0
         2
                MATA DA PRAIA
                                            0
                                                           0
                                                                      0
                                                                                  0
         3 PONTAL DE CAMBURI
                                            0
                                                           0
                                                                      0
                                                                                  0
              JARDIM DA PENHA
                                            0
                                                            1
                                                                      1
                                                                                   0
            handicap
                       sms_received no_show scheduled_date scheduled_time
         0
                   0
                                  0
                                                 2016-04-29
                                          Νo
                                                                   18:38:08
                                                                                     0
                   0
         1
                                  0
                                         No
                                                 2016-04-29
                                                                   16:08:27
                                                                                     0
         2
                    0
                                  0
                                                 2016-04-29
                                                                                     0
                                          Νo
                                                                   16:19:04
         3
                    0
                                  0
                                         Νo
                                                 2016-04-29
                                                                   17:29:31
                                                                                     0
         4
                    0
                                         Nο
                                                 2016-04-29
                                                                   16:07:23
                                                                                     0
   To find the male female counts
In [29]: df_gender=df_no.groupby('gender').count()[['patient_id']].reset_index()
         df_gender
Out[29]:
           gender patient_id
         0
                F
                         57246
         1
                Μ
                         30962
In [30]: plt.bar(df_gender['gender'],df_gender['patient_id'])
         plt.xlabel('Gender')
         plt.ylabel('Count')
         plt.title('Gender counts')
         plt.show()
```



Female patients are showing up more compared to male. To find records based on appointment_day

Out[31]:		appointment_day	patient_id
	0	2016-04-29	2602
	1	2016-05-02	3515
	2	2016-05-03	3425
	3	2016-05-04	3195
	4	2016-05-05	3466
	5	2016-05-06	3084
	6	2016-05-09	3501
	7	2016-05-10	3316
	8	2016-05-11	3589
	9	2016-05-12	3557
	10	2016-05-13	3082
	11	2016-05-14	30
	12	2016-05-16	3564
	13	2016-05-17	3437
	14	2016-05-18	3483
	15	2016-05-19	3378
	16	2016-05-20	2929
	17	2016-05-24	3198

```
3150
18
        2016-05-25
19
        2016-05-30
                            3626
20
        2016-05-31
                            3512
21
        2016-06-01
                            3652
22
        2016-06-02
                            3508
23
        2016-06-03
                            3285
24
        2016-06-06
                            3819
25
        2016-06-07
                            3600
26
        2016-06-08
                            3705
```



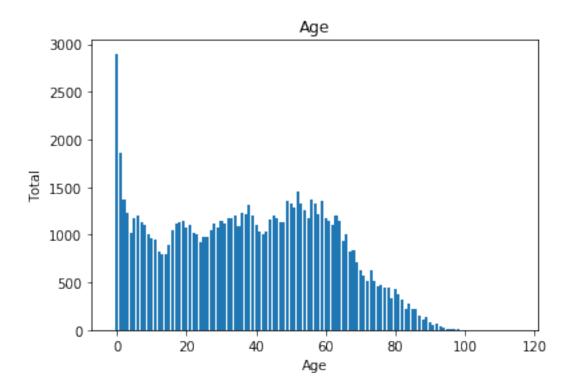
couldnt predict anything with is data excluding that 11th record dated 2016-05-14 has very minimum count of 30.

Will check the records based on age.

1	0	2900
2	1	1858
3	2	1366
4	3	1236
	4	
5		1017
6	5	1169
7	6	1205
8	7	1126
9	8	1106
10	9	1008
11	10	970
12	11	948
13	12	820
14	13	800
15	14	802
16	15	889
17	16	1049
18	17	1113
19	18	1137
20	19	1151
21	20	1082
22	21	1097
23	22	1025
24	23	1006
25	24	921
26	25	980
27	26	971
28	27	1048
29	28	1116
74	73	629
75	74	513
76	75	463
77	76	480
78	77	448
79	78	452
80	79	329
81	80	430
82	81	371
83	82	326
84	83	219
85	84	276
86	85	226
87		218
	86	
88	87	157
89	88	114
90	89	144
91	90	86

```
92
      91
                    53
93
      92
                    66
94
      93
                    43
95
      94
                    27
96
      95
                    18
97
      96
                    16
                     9
98
      97
                     5
99
      98
100
      99
                     1
101
                      4
     100
102
     102
                      2
                      2
103
     115
```

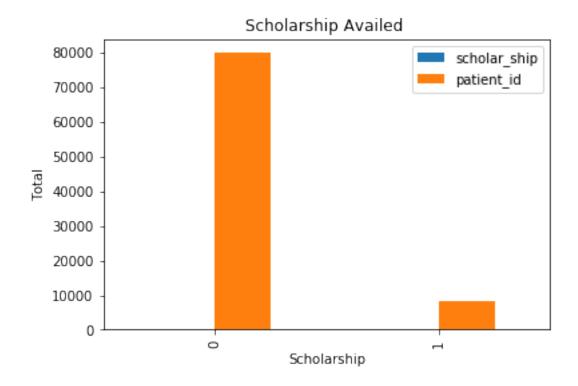
[104 rows x 2 columns]



In [35]: df_age['age'].mean()
Out[35]: 50.634615384615387

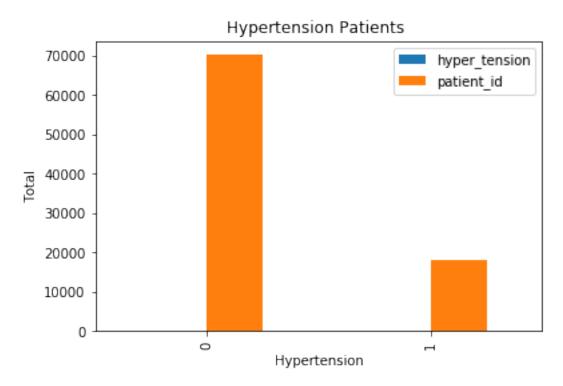
The age 0 contains 2900 records. This may be records of either children below 1 year or the age value might not be recorded so default may be of 0. So couldnt predict anything with this age variable.

Will evaluate the scholarship variable:

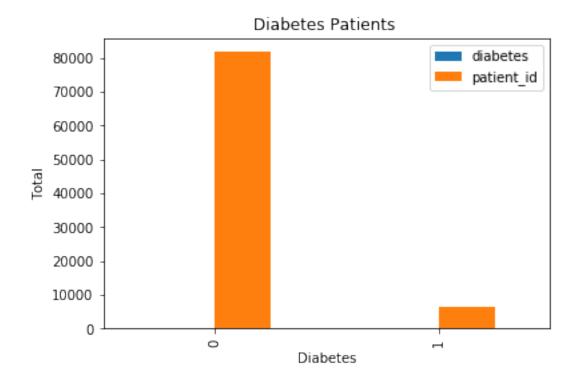


The majority of the patients who show up on their appointments were not enrolled in the scholarship of Brazil.

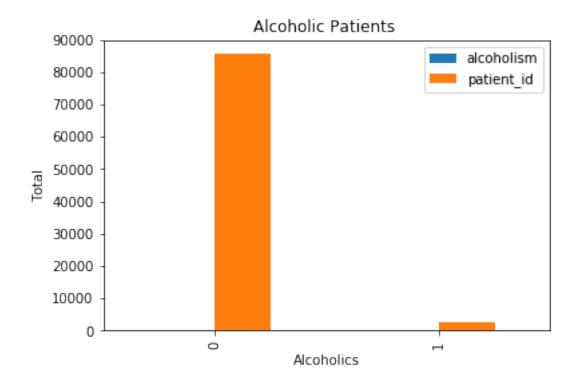
Lets get into hypertension variable



The majority of the patients who show up on their appointments does not have hypertension. Will check the records of diabetes patients.

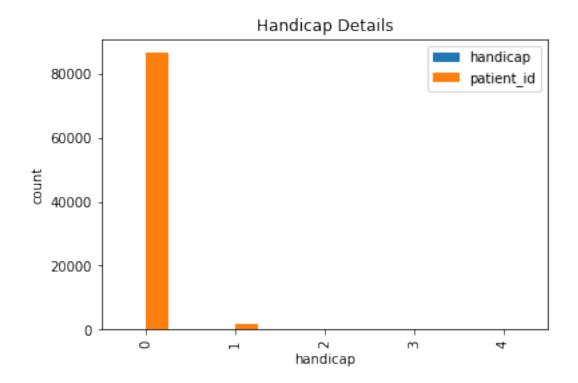


The patients showed up on their appointments are almost non diabetics. Lets get into the recods of alcoholic patients.

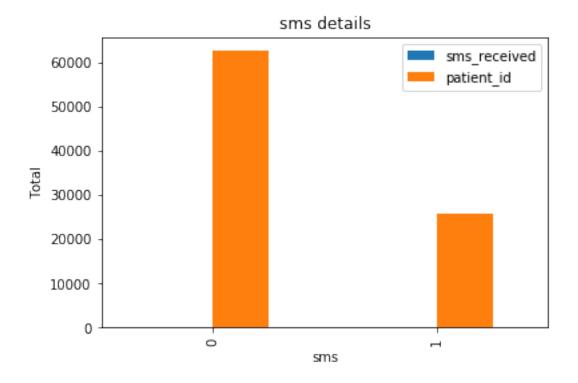


Alcoholic patients who show up are very minimum and most of the patients are non-alcoholic. To analyse from the handicap patients records.

```
Out[44]:
            handicap
                       patient_id
                    0
                             86374
         0
                              1676
         1
                    1
         2
                    2
                               146
         3
                    3
                                10
                                 2
```



Among 88k plus patients 86374 patients are healthy without handicaps. Will compute something based on the details of sms received by the patients.



Most of the patients who show up did not receive sms for their appointments. so this sms does not play any role here.

Lets look into the interval of days between scheduled and appointment days.

Out[48]:		interval	$patient_id$
	0	0	36771
	1	1	4100
	2	2	5123
	3	3	2093
	4	4	4059
	5	5	2405
	6	6	3036
	7	7	3597
	8	8	1662
	9	9	1165
	10	10	951
	11	11	675
	12	12	762
	13	13	1146
	14	14	2000
	15	15	1001
	16	16	800

17 18 19 20 21 22 23 24 25 26 27 28 29	17 18 19 20 21 22 23 24 25 26 27 28 29	757 709 681 779 1286 769 546 387 381 468 693 1203 733
 94	 94	2
9 4 95	9 4 95	4
96	96	3
97	97	2
98	98	4
99	101	1
100	102	3
101	103	2
102	104	2
103	105	4
104	107	2
105	108	5
106	109	5
107	110	1
108	111	4
109	112	5
110 111	115 117	2
112	117	4
113	122	3
114	123	1
115	125	1
116	127	1
117	133	7
118	142	5
119	155	4
120	162	9
121	169	7
122	176	10
123	179	8

[124 rows x 2 columns]

In [49]: df_interval_lt08=df_interval[df_interval['interval']<=8]</pre>

df_interval_lt08

```
Out [49]:
             interval patient_id
                     0
                              36771
                               4100
         1
                     1
         2
                     2
                               5123
         3
                     3
                               2093
          4
                     4
                               4059
          5
                     5
                               2405
         6
                     6
                               3036
         7
                     7
                               3597
         8
                               1662
In [50]: df_interval_lt08['patient_id'].sum()
Out[50]: 62846
In [51]: df_interval_lt15=df_interval[df_interval['interval']<=15]</pre>
         df_interval_lt15
Out[51]:
              interval patient_id
         0
                      0
                               36771
         1
                      1
                                4100
          2
                      2
                                5123
         3
                      3
                                2093
          4
                      4
                                4059
          5
                      5
                                2405
         6
                      6
                                3036
         7
                      7
                                3597
         8
                      8
                                1662
         9
                      9
                                1165
          10
                     10
                                 951
         11
                     11
                                 675
          12
                     12
                                 762
         13
                     13
                                1146
         14
                     14
                                2000
          15
                     15
                                1001
In [52]: df_interval_lt15['patient_id'].sum()
```

Among 88k patients, around 62k were showed up with the interval of 8 days, which shows that the patients who has scheduled their appointments within a week have more chances to show up for the appointments.

Lets do some exploration with neighbourhood datas.

Out[52]: 70546

```
In [53]: df_neighbourhood=df_no.groupby('neighbour_hood').count()['patient_id'].sort_values(ascedf_neighbourhood)
```

Out [53]:	•	neighbour_hood	_
	0	JARDIM CAMBURI	6252
	1	MARIA ORTIZ	4586
	2	RESISTÊNCIA	3525
	3	JARDIM DA PENHA	3246
	4	SANTA MARTHA	2635
	5	CENTRO	2631
	6	ITARARÉ	2591
	7	TABUAZEIRO	2559
	8	SANTO ANTÔNIO	2262
	9	BONFIM	2223
	10	JESUS DE NAZARETH	2157
	11	SANTO ANDRÉ	2063
	12	JABOUR	2058
	13	CARATOÍRA	1974
	14	SÃO PEDRO	1933
	15	NOVA PALESTINA	1862
	16	DA PENHA	1788
	17	ANDORINHAS	1741
	18	ROMÃO	1741
	19	ILHA DO PRÍNCIPE	1734
	20	GURIGICA	1562
	21	SÃO JOSÉ	1549
	22	FORTE SÃO JOÃO	1543
	23	ILHA DE SANTA MARIA	1524
	24	BELA VISTA	1523
	25	MARUÍPE	1478
	26	SÃO CRISTÓVÃO	1473
	27	REDENÇÃO	1278
	28	JOANA DťARC	1169
	29	SÃO BENEDITO	1152
	50	DO CABRAL	472
	51	SANTOS REIS	435
	52	ESTRELINHA	432
	53	SOLON BORGES	400
	54	SANTA CLARA	372
	55	PIEDADE	364
	56	SANTA LÚCIA	352
	57	SANTA LUÍZA	351
	58	BARRO VERMELHO	332
	59	SANTA CECÍLIA	325
	60	DO MOSCOSO	321
	61	MÁRIO CYPRESTE	317
	62	DE LOURDES	258
	63	BOA VISTA	254
	64	COMDUSA	254
	65	ANTÔNIO HONÓRIO	221
	00	ANTONIO HONDICIO	221

```
ARIOVALDO FAVALESSA
                                   220
66
                                   210
67
               FRADINHOS
68
         ENSEADA DO SUÁ
                                   183
69
                                   141
            SANTA HELENA
70
                   HORTO
                                   133
71
          UNIVERSITÁRIO
                                   120
72
       SEGURANÇA DO LAR
                                   117
73
                NAZARETH
                                   106
74
                                    80
      MORADA DE CAMBURI
75
      PONTAL DE CAMBURI
                                    57
76
                                    32
             ILHA DO BOI
77
                                     8
          ILHA DO FRADE
                                     7
78
               AEROPORTO
79
      PARQUE INDUSTRIAL
                                     1
```

[80 rows x 2 columns]

0 + [[4]		: 1.1. 1. 3	42 4 23
Out[54]:		neighbour_hood	patient_id
	0	JARDIM CAMBURI	6252
	1	MARIA ORTIZ	4586
	2	RESISTÊNCIA	3525
	3	JARDIM DA PENHA	3246
	4	SANTA MARTHA	2635
	5	CENTRO	2631
	6	ITARARÉ	2591
	7	TABUAZEIRO	2559
	8	SANTO ANTÔNIO	2262
	9	BONFIM	2223

Among 80 places listed in neighbourhood, i have shortlisted top 10 places depends on the count of patients. Those ten places have a total count of more than 2k and the most number of patients showed up were from JARDIM CAMBURI(count as 6252).

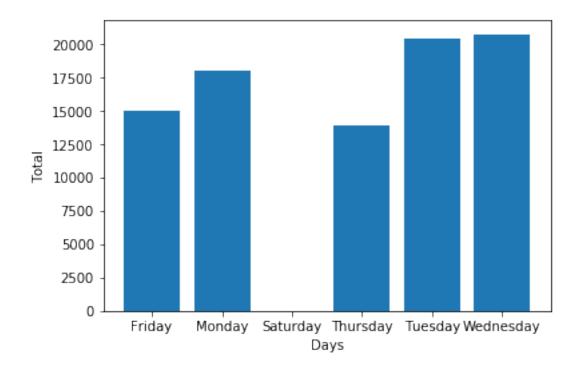
While comparing top 4 cities which has count more than 3k, (JARDIM CAMBURI,MARIA ORTIZ,RESISTÊNCIA,JARDIM DA PENHA) we came to know through Brazil map, JARDIM CAMBURI,MARIA ORTIZ and JARDIM DA PENHA belongs to State of Espírito Santo, Brazil and the third place city of RESISTÊNCIA is in Argentina, it is twinned with São Vicente, Brazil. From these places the patients were showed up to their appointments are higher when compared to other places.

To find out the days of the appointments for the patients.

```
"""Entry point for launching an IPython kernel.
/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:2: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row_indexer,col_indexer] = value instead
See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#
In [56]: df_no.head(2)
Out[56]:
              patient_id appointment_id gender appointment_day
                                                                        neighbour_hood \
                                                                  age
         0 2.987250e+13
                                 5642903
                                               F
                                                      2016-04-29
                                                                   62
                                                                       JARDIM DA PENHA
         1 5.589978e+14
                                 5642503
                                               Μ
                                                      2016-04-29
                                                                   56 JARDIM DA PENHA
            scholar_ship hyper_tension diabetes alcoholism handicap
                                                                          sms_received \
         0
                       0
                                       1
                                                 0
                                                             0
                                                                       0
                                                                                      0
         1
                       0
                                       0
                                                 0
                                                             0
                                                                       0
                                                                                      0
           no_show scheduled_date scheduled_time interval appointment_day_week
                No
                       2016-04-29
                                         18:38:08
                                                          0
                                                                          Friday
         1
                No
                       2016-04-29
                                                          0
                                         16:08:27
                                                                          Friday
In [57]: df_days=df_no.groupby('appointment_day_week').count()['patient_id'].reset_index()
         df_days
Out [57]:
           appointment_day_week patient_id
         0
                         Friday
                                       14982
         1
                         Monday
                                       18025
         2
                       Saturday
                                          30
         3
                                       13909
                       Thursday
         4
                        Tuesday
                                       20488
         5
                                       20774
                      Wednesday
In [58]: plt.bar(df_days['appointment_day_week'],df_days['patient_id'])
         plt.xlabel('Days')
         plt.ylabel('Total')
         plt.title='count per days'
```

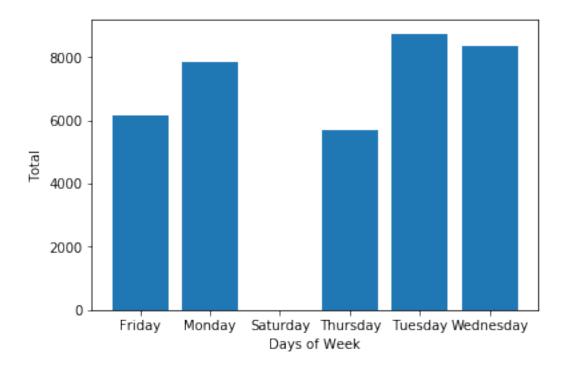
See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#

plt.show()



As pe the above figure, the number of patients are high on Tuesday and Wednesday. Also on Monday. No records were given for Sunday, and Saturday has the minimum count of 30.

```
In [59]: df_days_interval = df_no.groupby(["appointment_day_week","interval"]).count()['patient_
In [60]: df_days_interval.head()
Out[60]:
           appointment_day_week
                                   interval
                                              patient_id
         0
                          Friday
                                          0
                                                    6140
         1
                          Friday
                                          1
                                                     925
         2
                          Friday
                                          2
                                                    1525
         3
                                          3
                          Friday
                                                     584
                                                     450
                          Friday
In [61]: df_days_interval = df_days_interval[df_days_interval['interval'] <= 8]</pre>
In [62]: df_days_interval.groupby('appointment_day_week').agg({'patient_id':'sum'}).reset_index(
Out[62]:
           appointment_day_week
                                  patient_id
                                        10300
         0
                          Friday
         1
                          Monday
                                        12818
         2
                        Saturday
                                            25
         3
                        Thursday
                                         9869
         4
                         Tuesday
                                        14897
         5
                       Wednesday
                                        14937
```



```
In [64]: df_days_interval.sum()['patient_id']
```

Out[64]: 62846

So, out of 88k patients, 62846 were showed up within a week time of scheduled appointment and mostly on Tuesday, Wednesday and Monday.

Conclusions

With the above analysis, so far we knew that, 1) patients who has scheduled appointments within a week are showed up higher 2) Patients whose appointments on Tuesday, Wednesday are higher, even on Mondays too. 3) Patients from the places of JARDIM CAMBURI, MARIA ORTIZ, RESISTÊNCIA, JARDIM DA PENHA were showing up more than compared to others.

In order to predict if a patient will show up for the scheduled appointment, the important factors to be considered are Interval between scheduled day and appointment day, Day of the week and neighbourhood.

Limitations:

I have analysed this dataset only with the patients who showed up for their appointments and not focused on data of who was not showed up. Also if the appointment time and sms received time were provided along with the appointment date, the time duration between scheduled time and appointment time can be calculated, so that to know the number of patients who comes through walkins.