ASSIGNMENT 1:

PROJECT NAME: "**e-Zaidi**"

**E-Zaidi** is a Swahili word meaning more. The "**e-Zaidi**" software seeks to empower Kenyan residents by facilitating their access to information and tools for resolving their everyday problems. The three main areas of the app's concentration are government services, education, and health.

The health sector, the education sector and the government services sector have been significantly affected by various challenges related to how resources and information can be accessed by citizens. This app aims at integrating all the three sectors to provide a platform from which the users can conveniently access these resources.

FEATURES.

The app will incorporate three sections. The health section, the education section and the government services section.

* EDUCATION SECTION.

This module will ensure access to an online library of learning materials for students. Also, it will have additional information on educational programs, scholarships and grants available for Kenyan learners.

* GOVERNMENT SERVICES SECTION.

This segment will facilitate access to information on government services such as requirements and procedures of obtaining relevant government documents such as identity cards, driving licenses and passports. It will also contain reminders and notifications on crucial government events and deadlines.

* HEALTH SECTION.

This section will contain directory of nearby healthcare facilities such as hospitals, clinics and pharmacies as well as their addresses. It will also contain articles with health tips regarding topics of nutrition and common diseases and emergency hotline contacts for immediate medical assistance.

**Risk factors.**

Sabotage from various agents.

Idea theft by competitors.

High costs related to Internet usage.

User resistance as some users may find the system new and thus a little bit complex.