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1. **DEFAULTS**

Client Name (Site Name): Contact to Annex Cloud
Site ID: Contact to Annex Cloud

Access Token (Site Token): Contact to Annex Cloud

2. CONNECTOR BASE CODE INSTALLATION STEPS

- Get Annex Cloud code base. It will consist of five extensions.
 - o annexcloudaddon
 - annexcloudbackoffice
 - annexcloudv3fullfillmentprocess
 - annexcloudv3facades
 - annexcloudv3services
- Copy all the five extensions inside {base_directory}/hybris/bin/custom.
- Include all five extensions in the **localextensions.xml** file. Also, add the "addonsupport" OOTB extension which is required for Addon installation.
- Install the following addon:
 - o annexcloudaddon
- Now, go to {base_directory}/hybris/bin/platform directory and execute the following addon install commands.

```
ant addoninstall -Daddonnames="annexcloudaddon" -DaddonStorefront.yacceleratorstorefront="<Name of the storefront extension>"
```

Define dependency by updating the extensioninfo.xml of annexcloudv3facades extension.

```
<requires-extension name="annexcloudv3services"/>
<requires-extension name="Here you need to add name of your core
extension"/>
<requires-extension name="acceleratorfacades"/>
```

For example, If the name of your accelerator core is annexcloudcore, then put the same name above.

After the addon installation, your storefront will get updated.

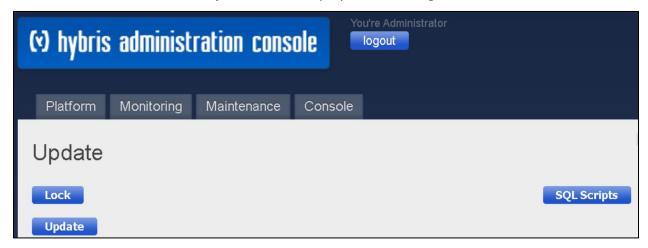


2.1. Installation

To update system from HAC. Select only create essential data as shown below.

Steps:

- 1. Go to HMAC/console.
- 2. On Platform tab, click Update. It will display the following window.



- Execute Electronic catalog sync job so that the components get copied from staged to Online.
- After the system update from HAC, your database will get updated.

2.2. Steps to modify the order

If you are using yacceleratorordermanagement then refer below steps:

Add the following bean definitions to order-process.xml

```
<bean id="sendOrderDetailToAnnexCloud" class=
"com.annexcloud.actions.order.SendOrderDetailToAnnexCloudAction"
    parent="abstractAction">
    cproperty name="annexCloudLoyaltyService" ref="acV3LoyaltyService"/>
</bean>
```

Changes need to be done in projectdata-dynamic-business-process-order.impex

• Add the following dependency into **extensioninfo.xml** of **yacceleratorordermanagement** extension.

```
<requires-extension name="annexcloudv3services"/>
```

- Do ant all and run the projectdata-dynamic-business-process-order.impex in HAC
- 2.3. Steps to modify return flow(yacceleratorordermanagement)

If you are using yacceleratorfulfilmentprocess then refer below steps

Add the following bean definitions to return-process.xml

If you are using yacceleratorordermanagement then refer below steps.

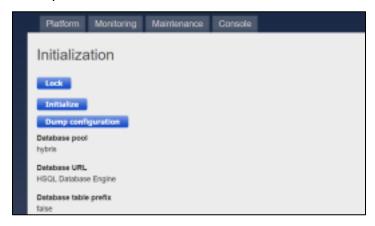
Add the following actions to projectdata-dynamic-business-process-return.impex file.

- Do ant all and run the projectdata-dynamic-business-process-order.impex.
- After that, at the same directory, perform command ant clean all.
- Then, start hybris server.

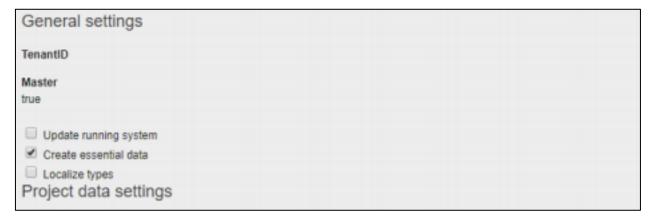
2.4. New Installation

- 1. After the system starts, go to hac (https://ClientURL/hac)
- 2. If you haven't initialized the system, then perform step 3 else jump to step 5. 3.

Go to HAC → Platform → Initialization and keep all the options selected and click on the Initialize button to do system initialization as shown below.



- 3. Execute full solr indexing. To execute, go to System → Search and Navigate → Facet search configurations → Select solr profile → Click on index → Select full indexing option → Click start.
- Note: In solr profile, annexcloud is having its own value provider for average rating.
- **4.** To update system from HAC. Select only create essential data as shown below.



5. Execute Electronic catalog sync job so that the components get copied from staged to Online.



3. CUSTOMER LOYALTY

3.1. Loyalty Dashboard

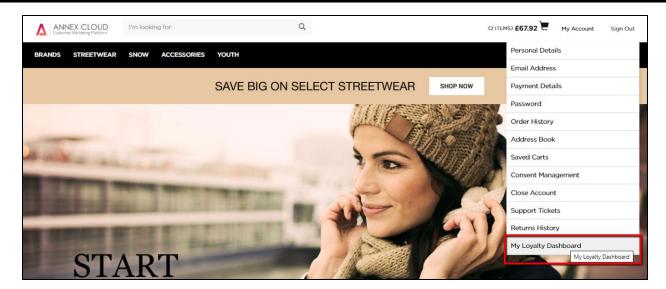
- Add following in "local.properties" file:<site_code>.site.api.token=<Site token>
 i.e., annexsapv3.site.api.token=QWEQWE121QWE
- Import the annexclod-cms-content.impex file to SAP commerce.

```
$annexSiteId=ENTER_SITE_ID
$annexSiteCode=ENTER_SITE_CODE(SITE_NAME)
$annexorderProcessCode=order-process
$annexCheckoutFlowGroup=annexCloudCheckoutGroup
```

Note: In the above code, replace the **site id, site code, access token** provided by annex cloud. Attributes are explained below:

Attribute	Description
Code (Site Name)	It should be unique.
Site ID	Shared by Annex team to the client.
Base Store	Site ID associated with the base store.
Loyalty Program Type	Site ID can be implicit or explicit. If the site ID is explicit, the
	business user needs to select explicit, otherwise, by default, it is
	selected implicit
Point Redemption Type	coupon

- The loyalty dashboard link will start displaying on my account bar once the user gets registered on the Hybris e-commerce site.
- After the loyalty dashboard setup, the user will get to see the loyalty dashboard link as shown below.



3.2. Custom Action

To award/deduct custom points:

Parameter	Parameter Description	Parameter Type
id (Mandatory)	Enter the user's unique id.	string
actionId (Mandatory)	Enter the action id. (It is mandatory if the action id is set at the site admin)	string
activity (Mandatory)	Enter the activity as CREDIT or DEBIT	string
orderld (optional)	If the activity is DEBIT, pass the order id	string
credit/debit	Enter the number of credited/debited points	string
reason	Enter the reason for adding or removing the points (If the actionId is not passed then the reason is mandatory)	string

Call the following method from the class
 <u>com.annexcloud.service.impl.DefaultAnnexCloudLoyaltyV3Service</u>.

Method:



3.3. Loyalty Enrollment Program

Import the following annexcloud-cms-content.impex to SAP commerce.

Qualified Path:

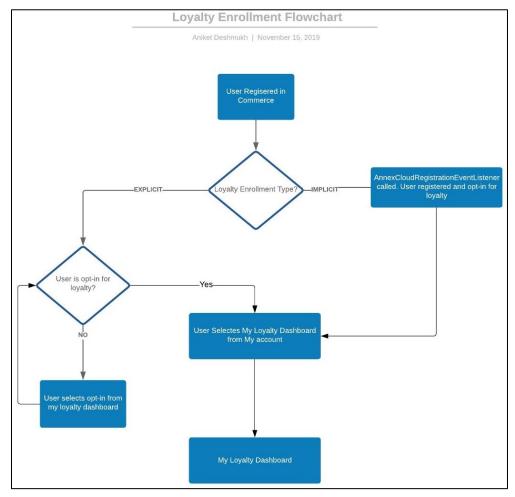
D:\SAPHybris\hybris\bin\custom\annexcloudaddon\resources\annexcloudaddon\import\common\annexcloud-cms-content.impex

Controller Class: com.annexcloud.controllers.pages.ACLoyaltyPageController

URL: /my-account/loyalty-point

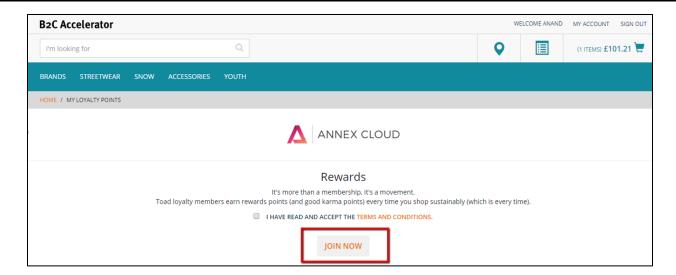
Jsp Page: annexcloudaddon/responsive/pages/account/annexLoyaltyPointDashboard.jsp

Impex File: annexcloud-cms-content.impex

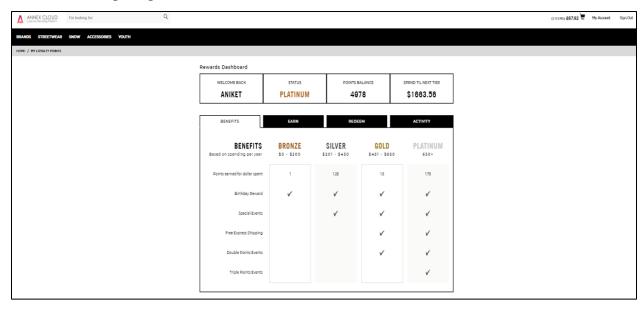


- After the loyalty enrollment program is setup, if the program is implicit then the user will get enrolled in the loyalty program directly after creating an account.
- If the program is explicit, the user will have to join the loyalty program separately after creating an account as shown in the following image.





 After joining the loyalty program, the user will get to see the loyalty dashboard as shown in the following image.





3.4. Product Point

Precondition: Product point should be setup on Annex Cloud:

- In the Annex Cloud V3 setup, we have added **annexProductLayout1Page.jsp** page for the product details page template.
- Qualified Path: /annexcloudaddon/acceleratoraddon/web/webroot/WEB-INF/views/responsive/pages/product/annexProductLayout1Page.jsp

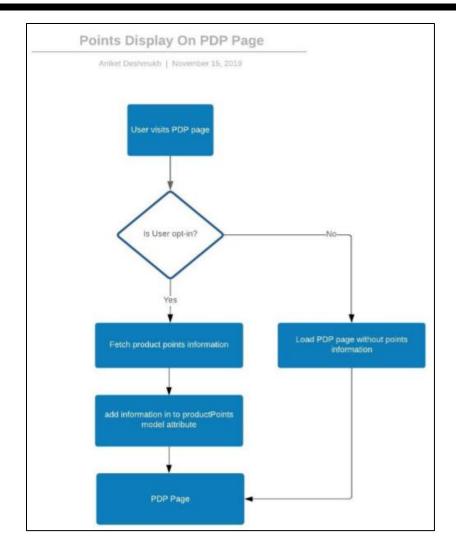
Page	Out of the box file (earlier)	Annex files (updated)
Product Detail Page	productLayout1Page.jsp	annexProductLayout1Page.jsp
Controller	ProductPageController.java	ACProductPageController.java

JSP File: productPricePanel.tag

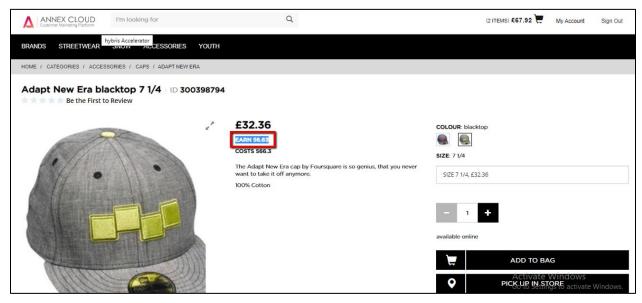
 Qualified Path: annexcloudaddon\acceleratoraddon\web\webroot\WEB-INF\tags\responsive\product

• Controller Class: ACProductPageController

• Model Attributes: productPoints



• The user will get to see the earn points (the number of points he/she will earn after purchasing that particular product) on PDP as shown in the following image.





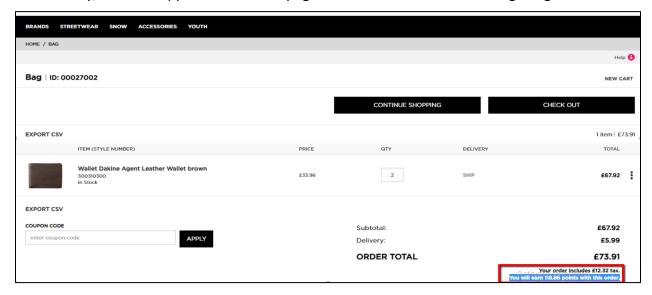
3.5. Cart Point

• In Annex Cloud V3 setup, we have added **annexCloudcartTotalsDisplay.jsp** page to display loyalty points on the cart page.

Qualified Path: /annexcloudaddon/acceleratoraddon/web/webroot/WEB-INF/views/responsive/pages/cart/annexCloudcartTotalsDisplay.jsp

Page	Out of the box file (earlier)	Annex files (updated)
Cart Page	cartTotalsDisplay.jsp	annexCloudcartTotalsDisplay.jsp

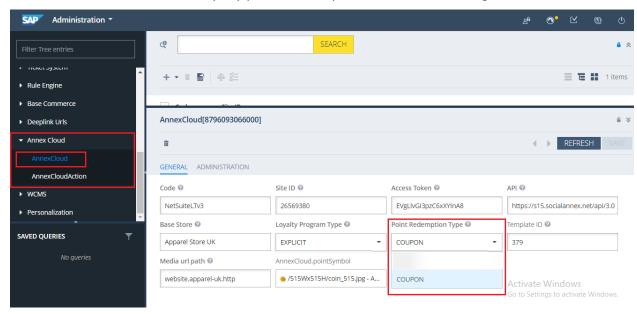
• Similarly, it can be applied on the cart page also as shown in the following image.





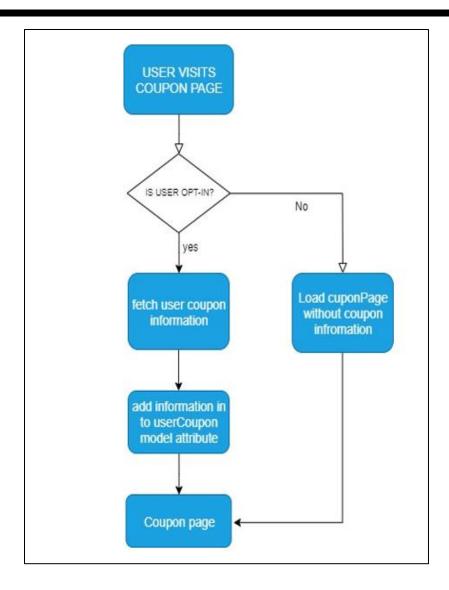
3.6. Point Redemption

• The user can redeem the loyalty points as coupon. Refer the following screenshot for this.

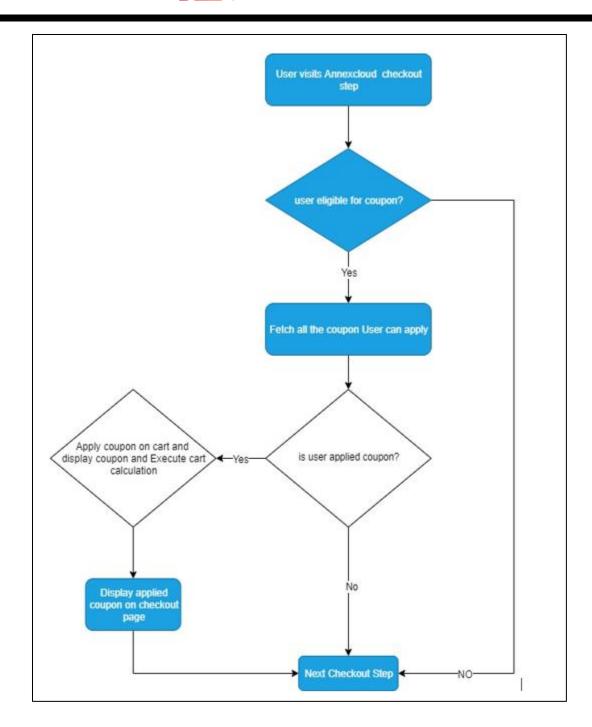


3.6.1. Coupon Redemption

- To redeem the available points, we have added one checkout step.
- JSP File: ac acPointRedemptionPage.jsp
- Qualified Path: /annexcloudaddon/acceleratoraddon/web/webroot/WEB-INF/views/responsive/pages/checkout/multi/acPointRedemptionPage.jsp
- Controller Class: ACPointRedemptionCheckoutStepController
- Checkout Group: annexCloudCheckoutGroup
- Checkout group file at line 155: annexcloudaddon-web-spring.xml

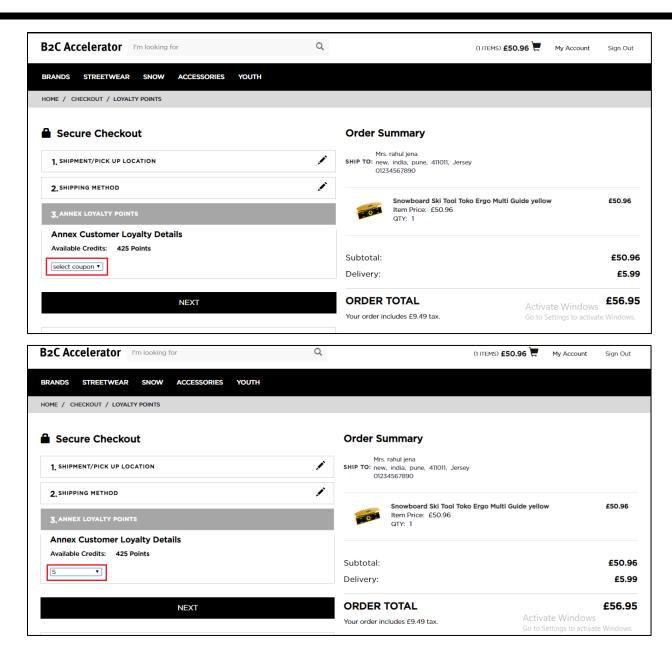


• Redeem points using coupon on checkout page.



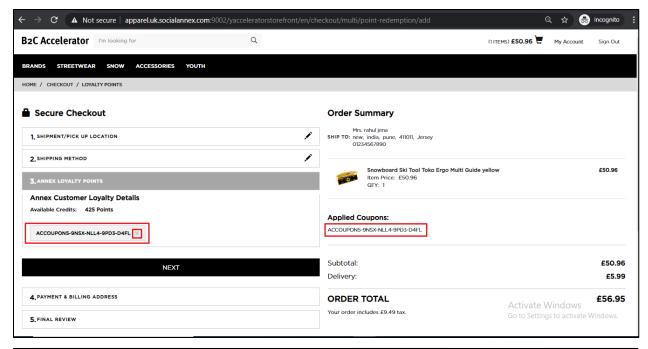
• After the coupon redemption setup, the user can redeem the coupon using the loyalty points on the checkout page using a drop-down menu as shown in the following image.

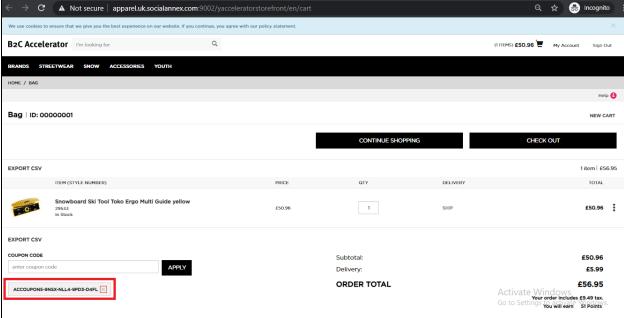




After applying the coupon, applied coupon will be visible on the checkout as well as cart page.
 To remove the coupon, click on the cross button.







Get the impex and then visit the following url:

https://localhost:9002/

- It will display the hybris administration console.
 - o Go to console
 - Import the impex



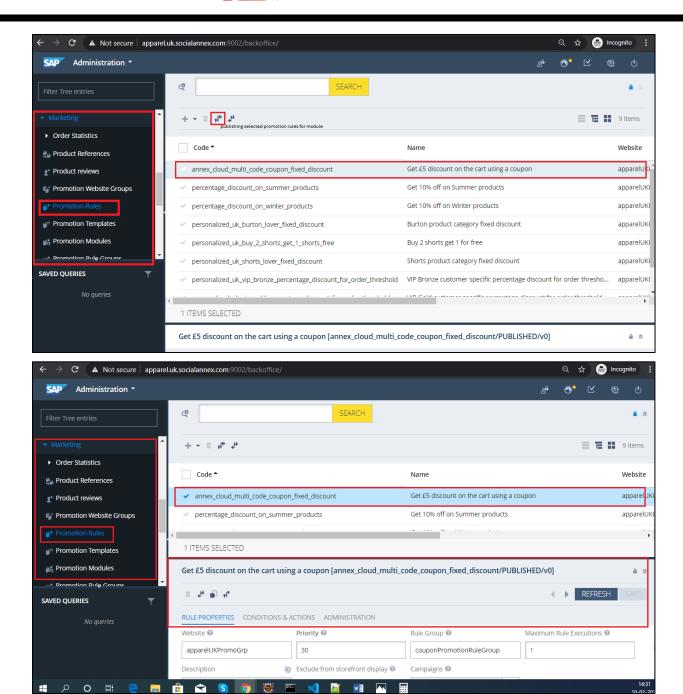
• The impex is given below.

```
# [y] hybris Platform
# Copyright (c) 2018 SAP SE or an SAP affiliate company. All
# This software is the confidential and proprietary information of
# ("Confidential Information"). You shall not disclose such
Confidential
# Information and shall use it only in accordance with the terms
of the
# license agreement you entered into with SAP.
# ImpEx for Promotions for Electronics Store
#% impex.setLocale( Locale.GERMAN );
$defaultPromoGrp=apparelUKPromoGrp
$promotionsModule="promotions-module"
$previewModule="promotions-preview-module"
$ruleImportProcessor=processor=de.hybris.platform.ruleengineservic
es.impex.impl.ConditionalImportProcessor,condition=de.hybris.platf
orm.ruleengineservices.impex.impl.RuleImportCondition
########################## PROMOTION RULES
##########################
INSERT UPDATE
PromotionSourceRule[$ruleImportProcessor];code[unique=true];priori
ty; maxAllowedRuns; ruleGroup (code); conditions; actions; website (Ident
ifier) [default=$defaultPromoGrp]; excludeFromStorefrontDisplay[defa
ult=false]; status (code) [unique=true, default=UNPUBLISHED]
; annex cloud multi code coupon fixed discount; 30;1; couponPromotion
RuleGroup;"[{""definitionId"":""y qualifying coupons"",""parameter
s"":{""coupons"":{""uuid"":""c4988a76-c0fc-4de3-a801-
6f3f735e93ae"", ""type"": ""List(ItemType(AbstractCoupon))"", ""value
"":[""ACCOUPON5""]}},""children"":[]}]";"[{""definitionId"":""y or
der fixed discount"",""parameters"":{""value"":{""uuid"":""4c21e41
f-6933-471a-8cba-
3f87cf83c97d"", ""type"": ""Map(ItemType(Currency), java.math.BigDeci
mal) "", ""value"": { ""GBP"": 5 } } } ] ";;
################################# COUPON SAMPLE DATA
############################
INSERT UPDATE
CodeGenerationConfiguration; name [unique=true]; codeSeparator;
;default-configuration;-;
```

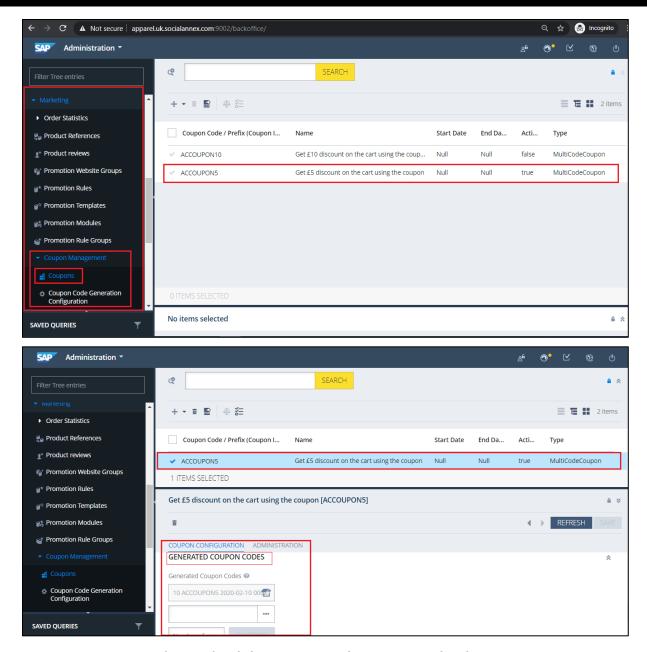


```
INSERT UPDATE
MultiCodeCoupon; couponId(id)[unique=true]; codeGenerationConfigurat
; ACCOUPON5; default-configuration
# Language
$lang=en
$ruleImportProcessor=processor=de.hybris.platform.ruleengineservic
es.impex.impl.ConditionalImportProcessor,condition=de.hybris.platf
orm.ruleengineservices.impex.impl.RuleImportCondition
########################## PROMOTION RULES
############################
INSERT UPDATE
PromotionSourceRule[$ruleImportProcessor];code[unique=true];name[1
ang=$lang];description[lang=$lang];messageFired[lang=$lang];status
(code) [unique=true, default=UNPUBLISHED]
;annex cloud multi code coupon fixed discount; Get £5 discount on
the cart using a coupon; A fixed discount is added to the cart when
a valid multi code coupon code is entered; You have received Annex
Cloud {4c21e41f-6933-471a-8cba-3f87cf83c97d} discount on cart
using the coupon code {c4988a76-c0fc-4de3-a801-6f3f735e93ae}
INSERT UPDATE
MultiCodeCoupon; couponId(id) [unique=true]; name[lang=$lang]
;ACCOUPON5;Get £5 discount on the cart using the coupon
```

- After importing the impex, go to the back office and follow the below steps.
 - Select the impex and click on publish selected promotion rule for module as shown in the following image.

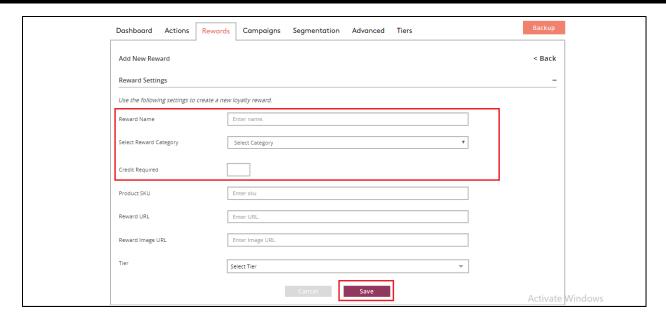


- After this, in marketing, go to coupon management and follow the below steps:
 - Select the coupon and then go to General Coupon Codes
 - o Enter total number of coupons required.
 - o Click on Generate button.
 - A CSV file will generate consisting the coupons.

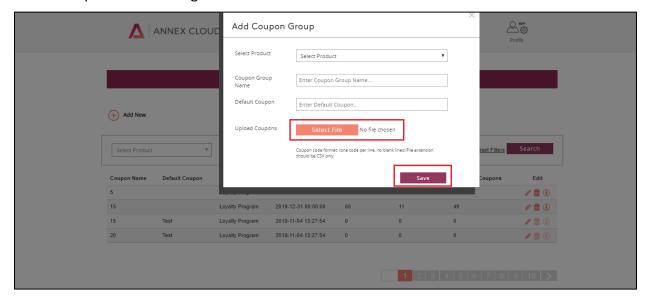


3.6.2. Generate Rewards & Upload the Coupon Codes in Annex Cloud

- To create rewards, go to <u>annexcloud.com</u> and login.
- Navigate to Products → Customer Loyalty → Rewards → Add New. It will open the following window.



- Enter the required details and click on the Save button. It will create the reward.
- Now, to upload the csv file (coupons), navigate to Options → Coupon Groups → Add New.
 It will open the following window.



- Enter the required details and upload the csv file (generated in the above section) and click on the Save button.
- It will upload the csv file.



4. CHECKOUT FLOW

- Annex Cloud Checkout Group:
 - We have created annexCloudCheckoutGroup into annexcloud-multi-step checkoutconfig.xml file.
 - Add the Transition Bean for any checkout step to link with previous, next and current step.
 - Need to add the Redirects bean for the checkout step.
 - Then, add the key value pair in this Property
 - property name ="checkoutStepMap">.
 - Add the key_value pair in this Property
 - roperty name ="validationResultsMap">.
 - Add the key_value pair in this Property
 - property name ="checkoutProgressBar">.
 - All these properties come under a Checkout Group i.e. annexCloudCheckoutGroup.

5. ORDER FLOW

- Annex Cloud Send Order Steps:
 - Createdan action class "SendOrderDetailToAnnexCloudAction.java" in annexcloudv3fulfilmentprocess extension
 - Qualified Path:
 - /annexcloudv3fulfilmentprocess/src/com/annexcloud/actions/order/Sen dOrderCompletedNotificationAction.java
 - Need to add the bean for Class in the order-process-spring.xml file:
 - O Qualified Path:
 - /annexcloudv3fulfilmentprocess/resources/annexcloudv3fulfilmentproce ss/process/orderprocessspring.xml
 - o Then create action bean for the same in annexcloud-order-process.xml



- Qualified Path:
 - /annexcloudv3fulfilmentprocess/resources/annexcloudv3fulfilmentproce ss/process/annexcloudorder-process.xml.
- o In action bean for Transition.OK, go to checkAuthorizedOrderPayment.
- Transition. NOK goes to error.

Annex Cloud Return Order Steps:

- Created an action class "AnnexCloudReturnOrderAction.java" in
 - annexcloudv3fulfilmentprocess extension.
- Qualified Path:
 - /annexcloudv3fulfilmentprocess/src/com/annexcloud/actions/returns/A nnexCloudReturnOrderAction.java
- Need to add the bean for Class in order-process-spring.xml File.
- Qualified Path:
 - /annexcloudv3fulfilmentprocess/resources/annexcloudv3fulfilmentproce ss/process/orderprocessspring.xml
- Then create action bean for the same in annexcloud-order-process.xml
- O Qualified Path:
 - /annexcloudv3fulfilmentprocess/resources/annexcloudv3fulfilmentproce ss/process/annexcloudorder-process.xml.
- o In action bean for Transition.OK, go to transactionReviewStatus.
- Transition.NOK goes to error.