

# BEHAVIORAL FRAUD MODELING: Separating Honest Patterns from Fraudulent Chaos

**MIT** MANAGEMENT  
SLOAN SCHOOL

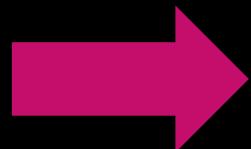


# First-party Behavior Data



# Consumer Insights

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# Consumer Insights

## We want cleaner data.

**Manual Check  
and Hard Rules**

## **Manual Check and Hard Rules**

**A scalable **monthly screening model** that outputs confidence scores**

# Fraud Behaves Differently

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Not identity-based but pattern-based

Detectable in digital traces

**Fraud**



**Fraud ban time**

The last 30 days before being banned

**Clean**



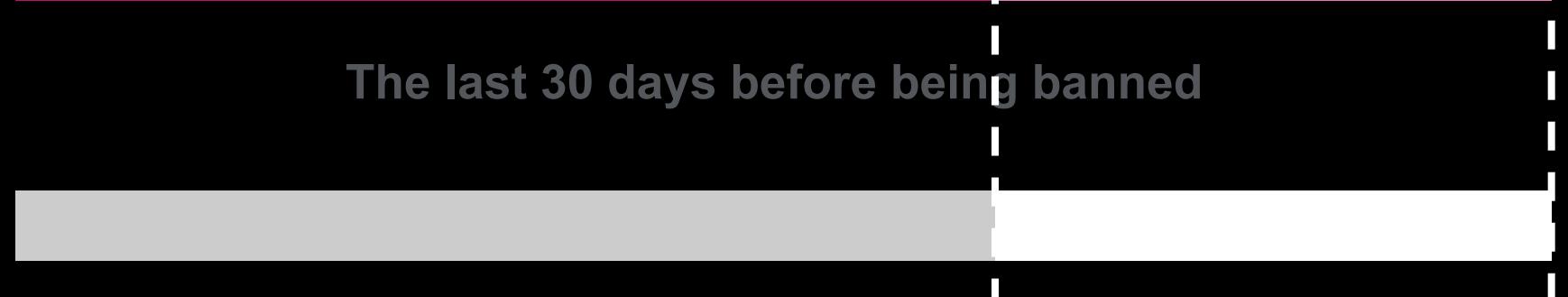
The corresponding time-frame

**Fraud**



The last 30 days before being banned

**Clean**



The corresponding time-frame

**Fraud**

First day of a month

Fraud ban time



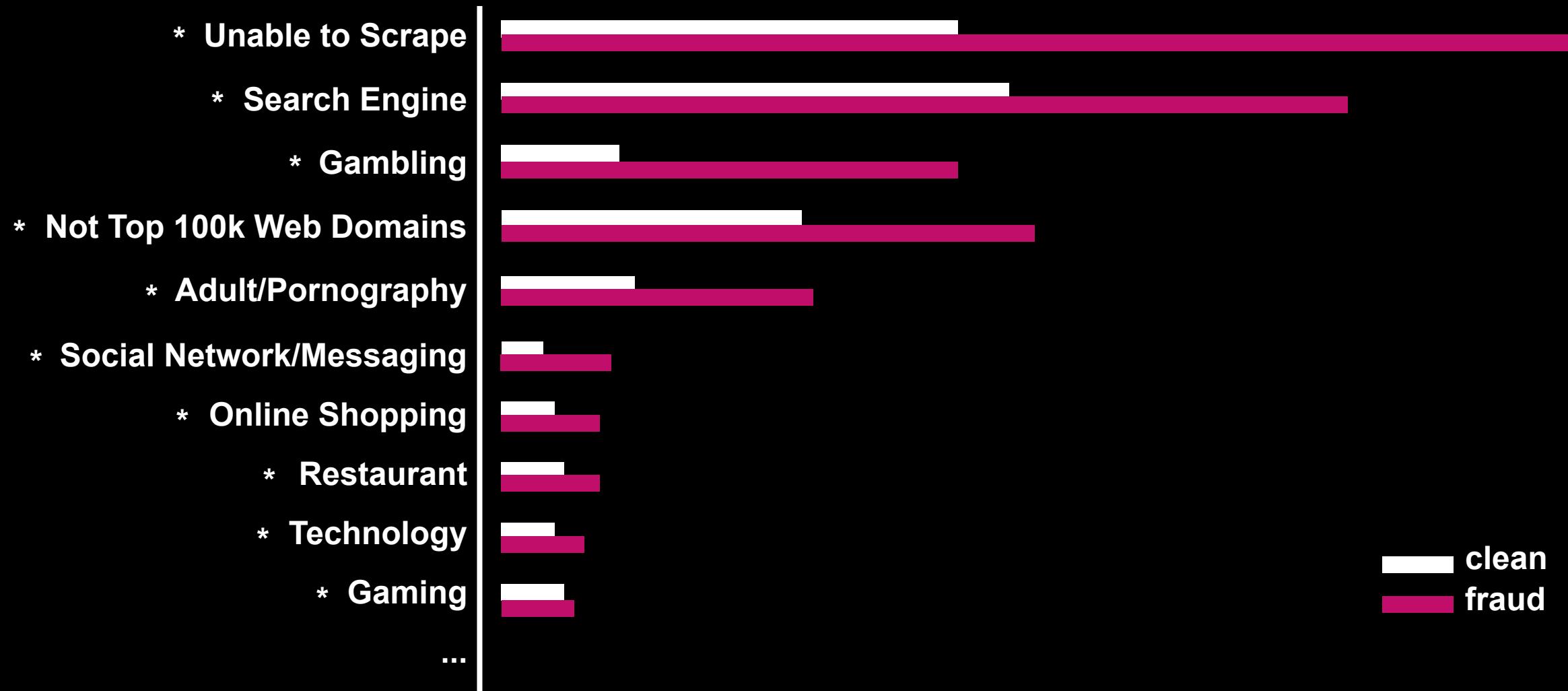
The last 30 days before being banned

**Clean**

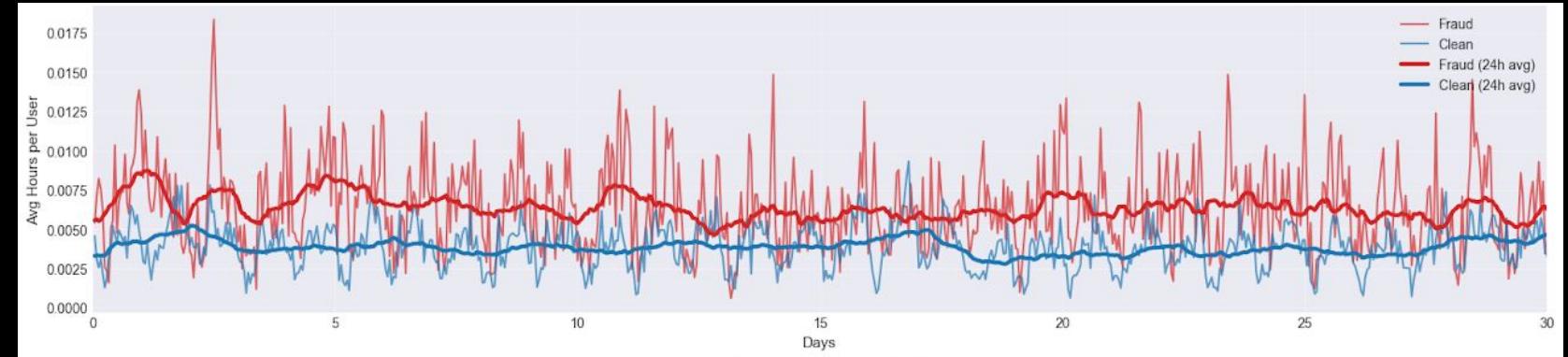


The corresponding time-frame

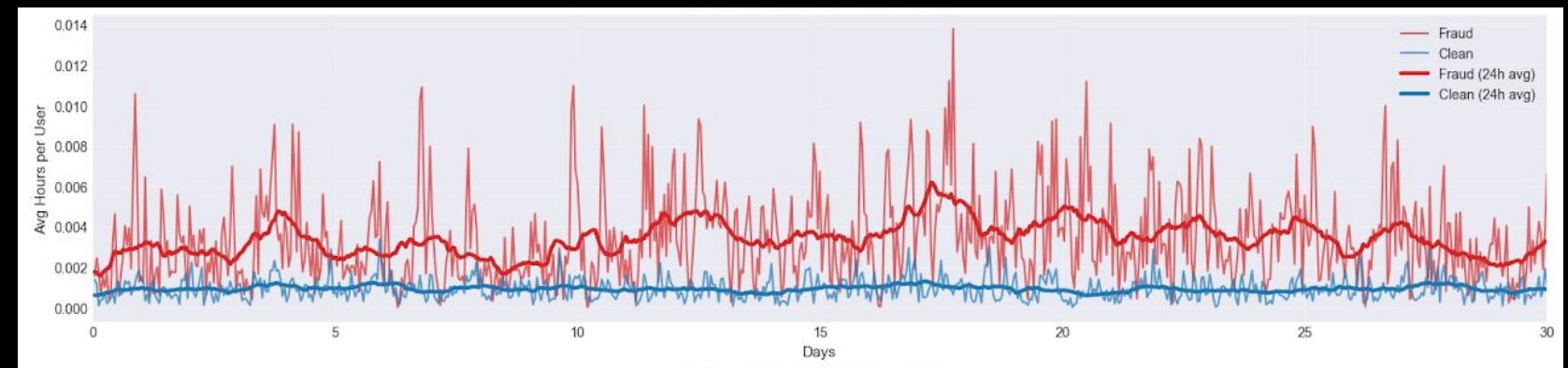
# Fraud vs Clean Users – Average Time per Web Category



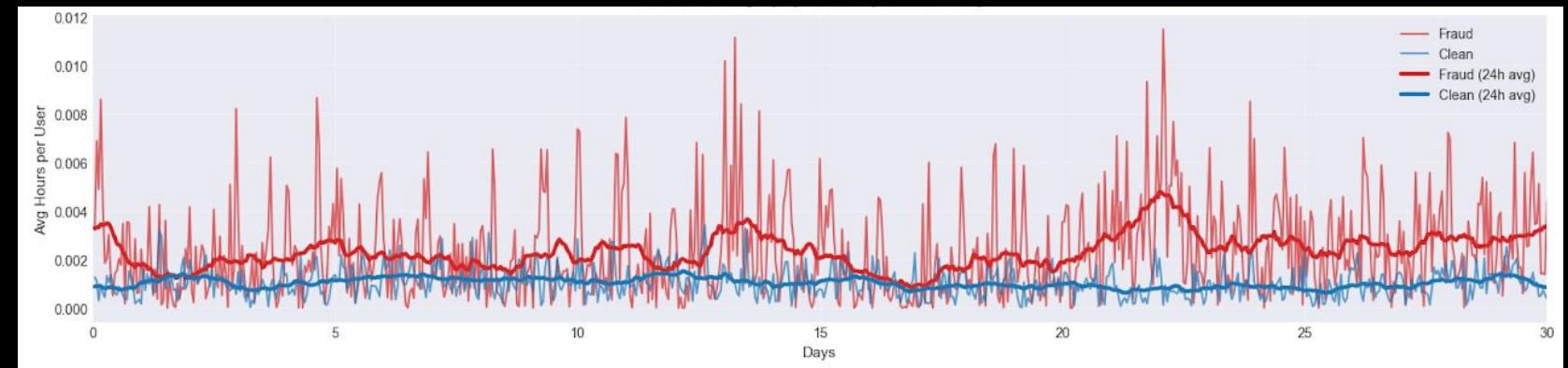
## Search Engine



## Gambling



## Adult/Pornography



**Web Activities**  
**App Activities**  
**Search Terms**  
**Aggregated & Demographic**

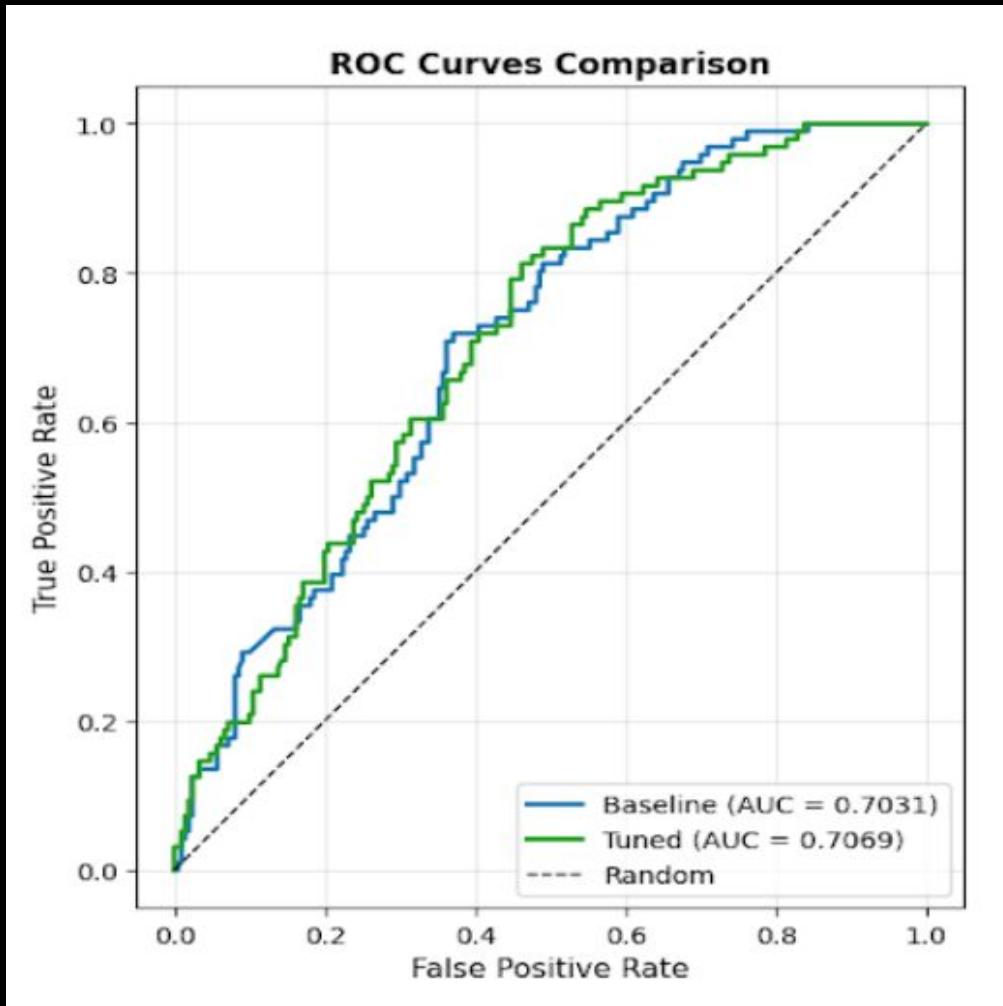
**Logistic Reg.**  
**CART**  
**Random Forest**  
**XGBoost**  
**CNN/Transformer**

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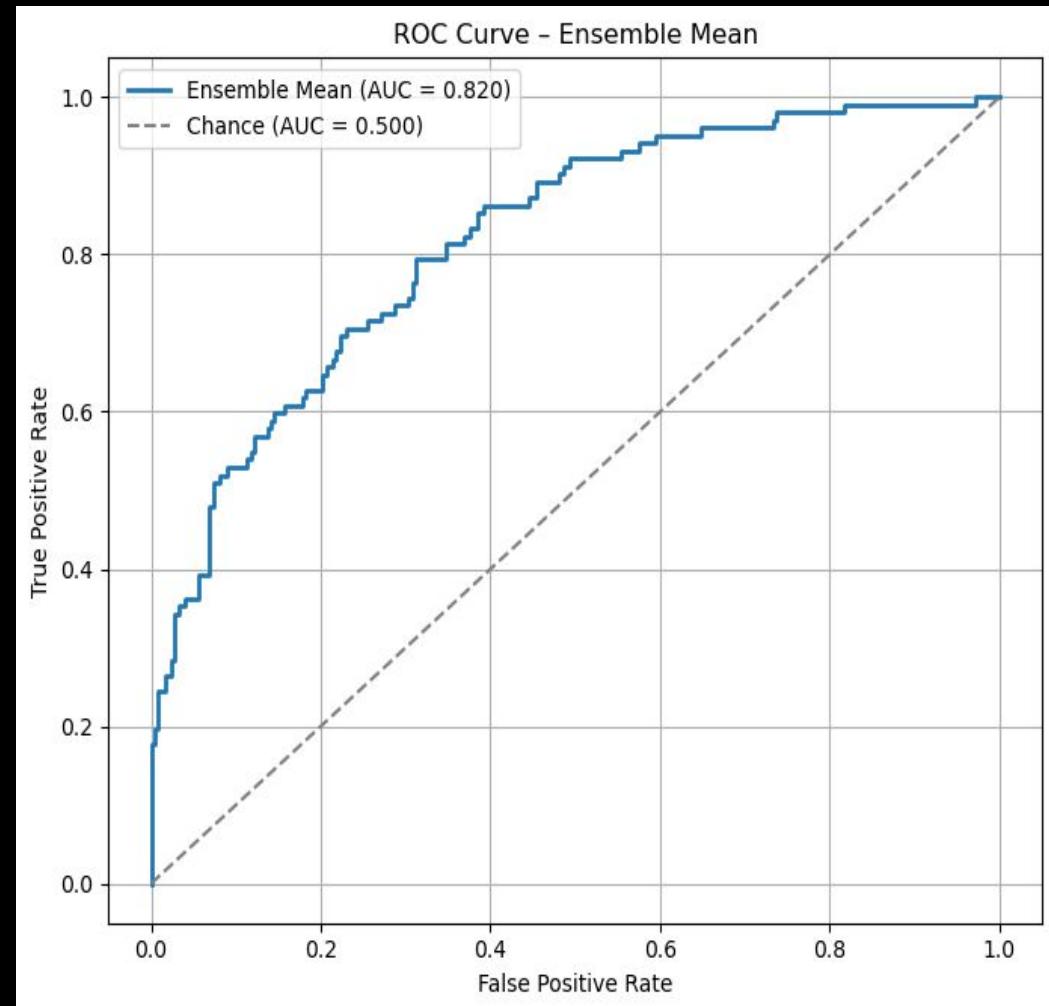
**Web Activities**  
**App Activities**  
**Search Terms**  
**Aggregated & Demographic**

**Logistic Reg.**  
**CART**  
**Random Forest**  
**XGBoost**  
**CNN/Transformer**

**Web Activity Data Based**  
**AUC: 0.71**



**Append Data Based  
(Aggregated & Demographic)**  
**AUC: 0.82**



## **Manual Check and Hard Rules**

**A scalable *monthly screening model* that outputs confidence scores**

An annual savings of  
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Cleaner behavioral trends  
and stronger insights

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Cleaner behavioral trends  
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Higher industry reputation

**Better insights**

**Reduce behavioral noise  
before it becomes model noise**



**Better insights**

# Better foundation for AI/LLMs

Reduce behavioral noise  
before it becomes model noise



Better insights

# Thank you all for listening!

And special thanks to



*Thomas P Stephens*

*Michael Caosun*



*Lisa Speck*

*Matt Brain*

*Tim Kiely*

*Tony Moffat*