

PART 1 Questions 1–10

Complete the notes below.

Write **ONE WORD AND/OR A NUMBER** for each answer.



Listening test audio

Bankside Recruitment Agency

- Address of agency: 497 Eastside, Docklands
- Name of agent: Becky 1
- Phone number: 07866 510333
- Best to call her in the 2

Typical jobs

- Clerical and admin roles, mainly in the finance industry
- Must have good 3 skills
- Jobs are usually for at least one 4
- Pay is usually 5 £ per hour

Registration process

- Wear a 6 to the interview
- Must bring your 7 to the interview
- They will ask questions about each applicant's 8

Advantages of using an agency

- The 9 you receive at interview will benefit you
- Will get access to vacancies which are not advertised
- Less 10 is involved in applying for jobs

PART 2 Questions 11–20*Questions 11–14*

Choose the correct letter, A, B or C.



Listening test audio

Matthews Island Holidays

- 11 According to the speaker, the company
- A has been in business for longer than most of its competitors.
 - B arranges holidays to more destinations than its competitors.
 - C has more customers than its competitors.
- 12 Where can customers meet the tour manager before travelling to the Isle of Man?
- A Liverpool
 - B Heysham
 - C Luton
- 13 How many lunches are included in the price of the holiday?
- A three
 - B four
 - C five
- 14 Customers have to pay extra for
- A guaranteeing themselves a larger room.
 - B booking at short notice.
 - C transferring to another date.

Questions 15–20

Complete the table below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

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Timetable for Isle of Man holiday		
	Activity	Notes
Day 1	Arrive	Introduction by manager Hotel dining room has view of the 15
Day 2	Tynwald Exhibition and Peel	Tynwald may have been founded in 16 not 979.
Day 3	Trip to Snaefell	Travel along promenade in a tram; train to Laxey; train to the 17 of Snaefell
Day 4	Free day	Company provides a 18 for local transport and heritage sites.
Day 5	Take the 19 railway train from Douglas to Port Erin	Free time, then coach to Castletown – former 20 has old castle.
Day 6	Leave	Leave the island by ferry or plane

PART 3 **Questions 21–30**

Questions 21–26

What did findings of previous research claim about the personality traits a child is likely to have because of their position in the family?

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Choose **SIX** answers from the box and write the correct letter, **A–H**, next to Questions 21–26.

Personality Traits

- A** outgoing
- B** selfish
- C** independent
- D** attention-seeking
- E** introverted
- F** co-operative
- G** caring
- H** competitive

Position in family

- 21** the eldest child
- 22** a middle child
- 23** the youngest child
- 24** a twin
- 25** an only child
- 26** a child with much older siblings



Questions 27 and 28

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Choose the correct letter, **A**, **B** or **C**.

- 27** What do the speakers say about the evidence relating to birth order and academic success?
- A** There is conflicting evidence about whether oldest children perform best in intelligence tests.
 - B** There is little doubt that birth order has less influence on academic achievement than socio-economic status.
 - C** Some studies have neglected to include important factors such as family size.
- 28** What does Ruth think is surprising about the difference in oldest children's academic performance?
- A** It is mainly thanks to their roles as teachers for their younger siblings.
 - B** The advantages they have only lead to a slightly higher level of achievement.
 - C** The extra parental attention they receive at a young age makes little difference.

Questions 29 and 30

Choose **TWO** letters, **A–E**.

Which **TWO** experiences of sibling rivalry do the speakers agree has been valuable for them?

- A** learning to share
- B** learning to stand up for oneself
- C** learning to be a good loser
- D** learning to be tolerant
- E** learning to say sorry

PART 4 Questions 31–40

Complete the notes below.

Write **ONE WORD ONLY** for each answer.

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The Eucalyptus Tree in Australia

Importance

- it provides 31 and food for a wide range of species
- its leaves provide 32 which is used to make a disinfectant

Reasons for present decline in number

A) Diseases

(i) 'Mundulla Yellows'

- Cause – lime used for making 33 was absorbed
– trees were unable to take in necessary iron through their roots

(ii) 'Bell-miner Associated Die-back'

- Cause – 34 feed on eucalyptus leaves
– they secrete a substance containing sugar
– bell-miner birds are attracted by this and keep away other species

B) Bushfires

William Jackson's theory:

- high-frequency bushfires have impact on vegetation, resulting in the growth of 35
- mid-frequency bushfires result in the growth of eucalyptus forests, because they:
 - make more 36 available to the trees
 - maintain the quality of the 37
- low-frequency bushfires result in the growth of 38 '..... rainforest', which is:
 - a 39 ecosystem
 - an ideal environment for the 40 of the bell-miner