

(TO BE PRINTED ON LETTER HEAD OF DEALERSHIP)

AGREEMENT

This Agreement is made on the 15 of 02 2019 (Effective Date),

By and Between

Indicomic Capital Private Limited a Company incorporated under the Companies Act, 2013 and having its corporate Office at 318, 3rd Floor, Summit-Business Bay, Behind Gurunanak Petrol Pump, Off Andheri Kurla Road, Beside Magic Bricks WEH metro stn., Andheri (E), Mumbai-400093 hereinafter referred to as "ICPL", which expression shall, unless repugnant to the meaning and context include and mean their service provider being the FIRST PARTY.

AND

KALAMKAR MOTORS incorporated under the provision of the **Partnership Act, 2013**, having its Registered Office at **SHOP NO 1 2 3 FORTUNE ESTATE WEST BLOCK INDRAPRASTHA HADAPSAR**, hereinafter referred to as the "Dealer", which expression shall, unless repugnant to the meaning and context include and mean their legal heirs, legal representatives, successors, assigns, representatives, nominees, administrators, permitted assigns etc. as the case may be, being the Party of the OTHER PART;

ICPL and Dealer are hereinafter collectively referred to as "Parties" and individually as "Party"

WHEREAS

A. ICPL is inter-alia engaged in the business as explained in the ANNEXURE 1 includes:-

1. Providing assistance program, extended warranty program and other movable motorized vehicle related services;
2. Advertisements in mass media including television, radio, internet, print media etc;
3. Printing and publishing of posters, banners, hoardings, pamphlets, hand bills, brochures etc. with slogans, pictures, animated depictions etc. as per the strategies approved by and instructions of the client/customer;
4. Providing call center support for a products offering;
5. Documentation, Data Entry, Scanning and Storage of data with respect to the aforementioned activities;
6. Creating awareness and interest in seminars and conferences organized by various companies with respect to its banking/ insurance and service sector business;
7. Cross-selling of financial services products e.g. Mutual Funds, Share Trading, vehicle loans, personal loans etc;

6. **INDEMNIFICATION**

Dealer shall at its own expense indemnify and hold harmless, and at ICPLs request defend, ICPL and its successors and assigns (and its and their officers, directors and employees) from and against all losses, liabilities, damages, settlements, expenses and costs (including attorneys fees and court costs) (the foregoing, collectively, Claim(s)) which arise directly or indirectly out of or relate to

(a) any breach (or claim or threat thereof that, if true, would be a breach) of the terms of this Agreement or any provisions of applicable law by Dealer;

(b) the gross negligence or willful misconduct of Dealers employees or agents;

(c) employment-related claims by Dealer employees or agents;

(d) personal/bodily injury and property damage that arise from the performance of the Services; and/or ICPL may, at its option decide the amount of Claim and recover the same from the Dealer including by recovering from the amount, if any payable to the Dealer.

7. **CONFIDENTIALITY**

Dealer undertakes that it shall not reveal, and shall use its reasonable efforts to ensure that its directors, officers, managers, partners, members, employees, legal, financial and professional advisors and bankers (collectively, Representatives) who have access to the Confidential Information relating to ICPL do not reveal, to any third party any such Confidential Information without the prior written consent of the ICPL. The Dealer shall ensure to implement required security policies, procedures and controls to protect the confidentiality and security of policy holders information even after the contract terminates. Upon termination of the agreement, the Dealer shall handover all the customer data to the Company and Dealer shall not use the customer data lying in its possession in any circumstances whatsoever.

8. ICPL shall continue to own and possess all intellectual property rights in the information/documents provided by it to the Dealer at all times, including, after termination of this Agreement.

9. The Parties agree that nothing contemplated in this Agreement constitutes or may be construed to constitute the Dealer as an agent, broker or intermediary of ICPL for soliciting or procuring or marketing the insurance products to any customers, or that there exists a principal-agent relationship between the Dealer and ICPL, or confers any exclusivity to either Party for the arrangements as contemplated herein.

10. The Dealer shall always act in accordance with provisions of applicable law during the course of providing the Services to ICPL and in any matter related thereto.

11. The Dealer shall provide all the necessary support/assistance/co-operation as may be required by ICPL to comply with applicable law or the instructions/directors of any governmental authorities. By the virtue of this agreement Dealer is abide by to comply with the provisions of applicable law. Dealer may provide the relevant information/clarification/documents required by the respective authorities from time to time, if any.

12. The Dealer shall not engage directly or indirectly make, offer or agree to offer anything of value to any government official, employee of the Company, political party or official thereof or candidate for government office in order to obtain, retain or direct business to any business enterprise or person, or to obtain an advantage. The Dealer shall be fully responsible for all consequences arising out of a breach or anticipated breach of this condition. No unethical or illegal action shall be performed by Dealer or any of its employee Representatives in relation to performing the Dealers obligations under this engagement Agreement.

13. All work products including any tangible or intangible program etc., which are created under this Agreement shall be owned by the Company. The Service Provider shall ensure to comply with the security standards of the Company for the purpose of the data security and protection of confidential information including the policy holders information.
14. Notwithstanding anything contained in this Agreement, the Company can undertake the services which has been outsourced under this Agreement, exclusively, simultaneously or in such manner as in deems fit. There shall be no obligation on the Company to notify the Dealer for providing any services under this Agreement at any point of time.
15. Dealer shall not subcontract any of the activity under this Agreement without the express prior written consent of ICPL.
16. ICPL /its auditor/representatives/Regulators shall be entitled to inspect/ audit the premises of the Dealer by giving reasonable prior written notice and the Dealer shall provide all related information as may be required by the said representatives/auditors of ICPL. ICPL may also call for the related records from Dealer, which Dealer shall provide within 3 days from the date such requirement for records is raised by ICPL. In addition, the Dealer shall be subject to continuous monitoring and assessment by ICPL, in the manner as ICPL may deem fit and the Dealer undertakes to take all the necessary corrective measures which ICPL may require from time to time.
17. Dealer, for same services shall not directly or indirectly engage itself into any activity/business other than with ICPL.
18. Both Parties shall comply with the respective laws applicable to each of them.
19. The Dealer shall have adequate mechanism of disaster recovery and shall ensure that in case of flood or other circumstances, the Dealer has alternative mode of providing services. The Dealer shall have adequate business continuity planning (BCP) for the processes provided under the scope of Services herein.
20. **Grievance Redressal**
Any complaints, abuse or concerns with regards to assistance services and or comment or breach of terms shall be immediately informed to toll free contact information provided on the service contract copy. In case issue needs to be escalated then the Designated Grievance Officer for grievances redressal is as mentioned below can be contacted via writing through email signed with the electronic signature at info@indicosmic.com OR write at the below address:-

Mr. Linto Francis Grievance Redressal Officer Indicosmic Capital Pvt. Ltd.; 318, 3rd Floor, Summit-Business Bay, Behind Gurananak Petrol Pump, Off AndheriKurla Road, Beside Magic Bricks WEH metro stn., Andheri (E), Mumbai-400093.
Tel. No. +9122 2088 0555


21. **GOVERING LAW & DISPUTE RESOLUTION:**

This Agreement shall be governed by and interpreted in accordance with Indian law. Any Disputes, arising under or in relation to this Agreement if any, shall be referred to the a sole arbitrator to be appointed by ICPL both Parties in accordance with the (Indian) Arbitration and Conciliation Act, 1996 or any amendment thereto. Venue of arbitration and hearings shall be Mumbai, India.

IN WITNESS WHEREOF,

the Parties have caused this Agreement to be duly executed and delivered as of the day and year first above written:-

For KALAMKAR MOTORS

x for 

Name: KALAMKAR MOTORS

Designation: Head Accounts



For Indicosmic Capital Private Limited

Name: Mr. Amit Deep

Designation: Chief Operating Officer



Witness 1)

Witness 2)

x _____

Amit Yadav