Principles of Data Engineering

Project 2.2

QUERIES:

- 1) In how many trips, buses departed with between 25% and 75% of their full capacity, in terms of sold tickets, in the years 2016 and 2017? (Santiago)
- -- Query 1
- -- Generates a table with columns trip_id, capacity, quantity SELECT tr.trip id, bu.capacity, count(*) as quantity

FROM tickets ti join

trips tr on tr.trip_id=ti.trip_id join buses bu on bu.bus id=tr.bus id

WHERE year(tr.date) = 2016 or year(tr.date) = 2017

GROUP BY tr.trip id, bu.capacity

HAVING count(*)>=0.25*bu.capacity and count(*)<=0.75*bu.capacity

ORDER BY quantity desc

- -- A total of 12,237 trips had buses departing with between 25% and 75% of their full capacity, in terms of sold tickets, in the years 2016 and 2017.
- 2) List the top 10 trips that generated the most revenue (SUM of final_price) in the first three months during weekdays (Monday to Friday) in the year 2016? (Santiago)

--Query 2

SELECT top 10 sum(ti.final price) max revenue, tr.trip id

FROM tickets ti join

trips tr on ti.trip id=tr.trip id

WHERE year(tr.date)=2016

and DATEPART (month, tr.date) in (1,2,3)

and DATEPART (weekday, tr.date) in (2,3,4,5,6)

GROUP BY tr.trip id

ORDER BY max revenue desc

/*This code gives as a result a table with the top 10 trips that generated the most revenue in the first 3 months of 2016.

The table presents the total revenue in the 3 months, and the trip id of that trip.*/

- -- The trip_ids for the top 10 trips with the most revenue are 346, 1734, 369, 922, 1066, 204, 984, 931, 1337, and 600.
- 3) Which routes of trips generated the top 10% most and the top 10% least revenue (SUM of final price) in 2017? (Kellie Ann)
- -- Query 3
- -- Routes of trips generated the top 10% most and the top 10% least revenue (SUM of final price) in 2017
- -- Generates a table to include the route-id, total-revenue, revenue-category WITH route_revenue_2017 AS (

```
SELECT
    r.route id,
    SUM(tk.final price) AS total revenue
  FROM routes r
  JOIN trips t ON r.route id = t.route id
  JOIN tickets tk ON tk.trip id = t.trip id
  WHERE YEAR(tk.purchase date) = 2017
  GROUP BY r.route id
),
ranked routes AS (
  SELECT
    route id,
    total revenue,
    PERCENT RANK() OVER (ORDER BY total revenue) AS revenue percentile
  FROM route revenue 2017
SELECT
  route id,
  total revenue,
  CASE
    WHEN revenue percentile >= 0.9 THEN 'Top 10%'
    WHEN revenue percentile <= 0.1 THEN 'Bottom 10%'
  END AS revenue category
FROM ranked routes
WHERE revenue percentile >= 0.9 OR revenue percentile <= 0.1;
-- The route id's that generated the bottom 10% are 114, 7, 79, 129, 62, 53, 28, 47, 18, 27,
94, 42, 89, 41
-- and the bottom 10% are 96, 29, 44, 133, 132, 50, 116, 64, 45, 126, 97, 137, 131
```

4) List the amount of money discounted from the total revenue (SUM of final_price) and the number of tickets that received a discount in the year 2017 to the customers that were either below 23 years old or above 65 years old at the moment they purchase the ticket.

(Antonieta)

```
-- Querv 4
-- This generates a table with the columns as total discounted amount and
tickets with discount.
SELECT
  SUM(t.final price * d.percentage / 100.0) AS total discounted amount,
  COUNT(*) AS tickets with discount
FROM tickets t
JOIN customers c ON t.customer id = c.customer id
JOIN discounts d ON t.discount id = d.discount id
WHERE
  DATEPART(year, t.purchase date) = 2017
  AND (
    DATEDIFF(year, c.birth date, t.purchase date) < 23
    OR DATEDIFF(year, c.birth date, t.purchase date) > 65
-- The answer for the total discounted amount is 125.0105 and the tickets with discount is
7895.
```

5) Estimate the monthly average ratio of sold tickets of registered passengers over not registered passengers in the year 2017 and only for trips departing after 11 AM on the weekends (Saturday and Sunday). (Barbara)

```
-- Query 5
-- This query makes a table
                                               column for
                                                             Month. MonthNumber.
                                     with a
Ratio Refistered To NonRegistered
SELECT
      DATENAME(MONTH, t.date) AS [Month],
      MONTH(t.date) AS MonthNumber,
      /* Avoid division by zero with NULLIF(...) */
      1.0 * SUM(CASE WHEN tk.customer id IS NOT NULL THEN 1 ELSE 0 END)
      / NULLIF(SUM(CASE WHEN tk.customer id IS NULL THEN 1 ELSE 0 END), 0)
      AS Ratio Registered To NonRegistered
FROM trips AS t
JOIN routes AS r
      ON t.route id = r.route id
JOIN weekdays AS w
      ON r.weekday_id = w.weekday_id
JOIN tickets AS tk
      ON t.trip id = tk.trip id
WHERE
      YEAR(t.date) = 2017
      AND w.name IN ('Saturday', 'Sunday')
      AND t.start_time_actual > '11:00:00'
GROUP BY
      DATENAME(MONTH, t.date),
      MONTH(t.date)
ORDER BY
      MonthNumber:
-- The monthly average ratio of sold tickets of registered passengers over not registered
passengers in the year 2017 and only for trips departing after 11 AM on the weekends are:
-- January 1.234, February 1.259, March 1.378, April 1.285, May 1.174, June 1.309, July
1.371, August 1.157, September 1.410, October 1.322, November 1.338, December 1.385
6) What are the most demanded routes in terms of number of tickets sold, for routes
departing between 2:00 pm and 8:00 pm for each weekday in the months of June, July and
August in the year 2016? (Ethan)
-- Query 6
-- The columns from the table are route_id, weekday_name, and tickets_sold
WITH RouteRanks AS (
  SELECT
    r.route id,
    w.name AS weekday name,
```

ROW NUMBER() OVER (PARTITION BY w.name ORDER BY COUNT(tk.ticket id)

COUNT(tk.ticket id) AS tickets sold,

DESC) AS rank

```
FROM trips t
  JOIN tickets tk ON t.trip id = tk.trip id
  JOIN routes r ON t.route id = r.route id
  JOIN weekdays w ON r.weekday id = w.weekday id
  WHERE
    YEAR(t.date) = 2016
    AND MONTH(t.date) IN (6, 7, 8)
    AND CAST(t.start time actual AS TIME) BETWEEN '14:00:00' AND '20:00:00'
             AND w.name IN ('Monday', 'Tuesday', 'Wednesday', 'Thursday', 'Friday')
      GROUP BY r.route id, w.name
)
SELECT route id, weekday name, tickets sold
FROM RouteRanks
WHERE rank = 1
ORDER BY weekday name;
-- The routes in highest demand during the weekdays between 2-8 pm in the months of
June, July, and August are 118, 77, 106, 87, and 96.
```

7) For routes departing from Tampa to any destination, for each weekday, what is the most demanded hour in terms of generated revenue (SUM of final_price)? (Santiago)

```
-- Query 7
WITH DailyRevenue AS (
  SELECT
    r.weekday_id,
              w.name AS weekday name,
    r.scheduled start time,
    SUM(t.final price) AS Generated Revenue,
    ROW NUMBER() OVER (
      PARTITION BY r.weekday id
      ORDER BY SUM(t.final price) DESC
    ) AS rn
  FROM
    dbo.routes r
    JOIN dbo.trips tr ON r.route id = tr.route id
    JOIN dbo.tickets t ON t.trip id = tr.trip id
             JOIN dbo.weekdays w ON r.weekday id = w.weekday id
  WHERE
    r.city state id origin = 1 AND (w.weekday id=1 or w.weekday id=2 or w.weekday id=3
or w.weekday id=4 or w.weekday id=5)
  GROUP BY
    r.weekday id,
              w.name,
    r.scheduled start time
SELECT weekday name, scheduled start time, Generated Revenue
FROM
  DailyRevenue
WHERE
```

```
rn = 1
ORDER BY
weekday_id;
```

- --This answer will provide a table with the day of the week, the hour which is more in demand, and the generated revenue in that hour for all the trips going out from Tampa.
- 8) Knowing that at least 10% of the capacity of the full passenger capacity of the buses, in relation to the number of tickets sold, is necessary to justify the departure of a bus on a trip. The managers would like to know which trips should not have departed either the years 2016 or 2017? (Kellie Ann)

```
-- Querv 8
-- The table in SQL has the columns trip id, date, bus id, tickets sold, capacity, and
minimum required passengers.
WITH trip_ticket_counts AS (
  SELECT
    t.trip_id,
    t.date,
    t.bus id,
    COUNT(tk.ticket id) AS tickets sold
  FROM trips t
  LEFT JOIN tickets tk ON tk.trip id = t.trip id
  WHERE YEAR(t.date) IN (2016, 2017)
  GROUP BY t.trip_id, t.date, t.bus_id
trip with capacity AS (
  SELECT
    tc.trip id,
    tc.date,
    tc.bus id,
    tc.tickets_sold,
    b.capacity,
    CEILING(b.capacity * 0.10) AS minimum required passengers
  FROM trip ticket counts to
  JOIN buses b ON tc.bus id = b.bus id
SELECT
  trip id,
  date,
  bus id,
  tickets sold,
  capacity,
  minimum required passengers
FROM trip with capacity
WHERE tickets sold < minimum required passengers;
-- The trips that should not have left include 743, 1210, 1513, 2806, 3246, 7394, 14215, and
14403.
```

9) Which weeks (from 1 to 52) of the year 2016 sold between 10% and 30% of the full capacity of tickets on the weekends? (Antonieta)

```
-- Query 9
WITH weekend trips AS (
  SELECT
    DATEPART(WEEK, tr.date) AS week number,
    tr.trip id,
    b.capacity,
    COUNT(t.ticket id) AS tickets sold
  FROM trips tr
  JOIN tickets t ON t.trip id = tr.trip id
  JOIN buses b ON tr.bus id = b.bus id
  WHERE
    YEAR(tr.date) = 2016
    AND DATENAME(WEEKDAY, tr.date) IN ('Saturday', 'Sunday')
  GROUP BY DATEPART(WEEK, tr.date), tr.trip id, b.capacity
weekly_summary AS (
  SELECT
    week number,
    SUM(tickets sold) AS total tickets,
    SUM(capacity) AS total capacity,
    CAST(SUM(tickets sold) AS FLOAT) / NULLIF(SUM(capacity), 0) AS load ratio
  FROM weekend trips
  GROUP BY week number
SELECT
  week_number,
  load_ratio
FROM weekly summary
WHERE load ratio BETWEEN 0.10 AND 0.30
ORDER BY week number;
--In 2016, 48 out of 52 weeks had weekend ticket sales that fell between 10% and 30% of
the total available bus capacity. The qualifying weeks include weeks 2 through 52, with the
exception of weeks 1, 9, and 47, which did not meet the criteria. Week 53 was excluded
from the analysis, as the question specifically focused on weeks 1 through 52.
10) List the five employees that have sold the most tickets without a discount in the last three
months of the year 2017 and the five employees that have generated the most revenue
(SUM of final price) selling tickets with a discount for weekdays in the year 2017? (Barbara)
-- Query 10
-- PART A
-- Top 5 employees with the most tickets sold WITHOUT discount in
-- the last three months of 2017 (Oct 1–Dec 31, 2017)
SELECT TOP 5
      e.employee id,
      e.first name,
      e.last name,
```

COUNT(tk.ticket id) AS TicketsSold

FROM tickets AS tk JOIN employees AS e

```
ON tk.employee id = e.employee id
WHERE
      tk.discount id IS NULL
      AND tk.purchase date >= '2017-10-01'
      AND tk.purchase date <= '2017-12-31'
GROUP BY
      e.employee id,
      e.first name,
      e.last name
ORDER BY
      TicketsSold DESC;
-- PART B
-- Top 5 employees with the most revenue from DISCOUNTED tickets
-- on WEEKDAYS in 2017
SELECT TOP 5
      e.employee_id,
      e.first name,
      e.last name,
  SUM(tk.final price) AS TotalRevenue
FROM tickets AS tk
JOIN employees AS e
       ON tk.employee id = e.employee id
JOIN trips AS t
      ON tk.trip id = t.trip id
JOIN routes AS r
       ON t.route id = r.route id
JOIN weekdays AS w
       ON r.weekday id = w.weekday id
WHERE
      tk.discount id IS NOT NULL
      AND w.name NOT IN ('Saturday', 'Sunday')
      AND YEAR(tk.purchase date) = 2017
GROUP BY
      e.employee id,
      e.first name,
      e.last name
ORDER BY
       TotalRevenue DESC;
-- the five employees that have sold the most tickets without a discount in the last three
months of the year 2017: Wren, Korie, Sandra, Denise, Robena
-- And the five employees that have generated the most revenue (SUM of final price) selling
tickets with a discount for weekdays in the year 2017 are: Robena, Mord, Korie, Bryon,
Ardeen
11) What is the most demanded cabin type in terms of sold tickets without a discount in the
```

first three months of the year 2017 for registered customers? (Ethan)

-- Yields a table with columns cabin type and tickets sold

-- Query 11

SELECT TOP 1

12) What is the purchase location in which most tickets for non-registered customers were sold for weekdays only in the first two quarters of the year 2016? (Santiago)

```
-- Query 12
SELECT
  weekday id, weekday name, purchase location, total tickets
FROM (
  SELECT
             w.weekday id AS weekday id,
    w.name AS weekday name,
    I.name AS purchase location,
    COUNT(*) AS total tickets,
    ROW NUMBER() OVER (
      PARTITION BY w.name
      ORDER BY COUNT(*) DESC
    ) AS rn
  FROM
    dbo.tickets t
    JOIN dbo.trips tr ON t.trip id = tr.trip id
    JOIN dbo.routes r ON tr.route id = r.route id
    JOIN dbo.weekdays w ON r.weekday id = w.weekday id
    JOIN dbo.locations I ON t.purchase location id = I.location id
  WHERE
    t.customer id IS NULL AND
    t.purchase date BETWEEN '2016-01-01' AND '2016-06-30' AND
             (w.weekday id=1 or w.weekday id=2 or w.weekday id=3 or w.weekday id=4
or w.weekday id=5)
  GROUP BY
    w.name, l.name, w.weekday id
) AS ranked
WHERE rn = 1
ORDER BY weekday id;
```

/*This answer will provide a table with the day of the week, the purchase location that sold the most amount of tickets in that day, and the amount of tickets that were sold.

This amount will be for the first 2 quarters of the year 2016. The amount of tickets sold is the sum of all the tickets sold in a specific location for every monday (for example) for the first semester of the year.*/

13) From all the trips in the last two quarters of the year 2017, which trips departed with more tickets sold to registered customers than to non-registered customers? (Kellie Ann)

```
-- Query 13
-- This table includes the trips departed with more tickets sold to registered customers than
to non-registered customers.
-- Generates a table with the columns being trip id, registered count, non-registered count
-WITH ticket classification AS (
  SELECT
    t.trip id,
    CASE
       WHEN tk.customer id IS NOT NULL THEN 'registered'
       ELSE 'non registered'
    END AS customer type
  FROM trips t
  JOIN tickets tk ON t.trip id = tk.trip id
  WHERE
    YEAR(t.date) = 2017 AND
    MONTH(t.date) BETWEEN 7 AND 12 -- Q3 and Q4
ticket counts AS (
  SELECT
    trip id,
          SUM(CASE WHEN customer type = 'registered' THEN 1 ELSE 0 END) AS
registered count,
        SUM(CASE WHEN customer type = 'non registered' THEN 1 ELSE 0 END) AS
non_registered count
  FROM ticket classification
  GROUP BY trip id
SELECT
  trip id,
  registered count,
  non registered count
FROM ticket counts
WHERE registered count > non registered count;
-- The table yields 2,154 results, therefore there were 2,154 trips that departed with more
tickets sold to registered customers than to non-registered customers.
14) What is the location type with most sold tickets to registered customers in the first two
months of the years 2016 and 2017? (Antonieta)
- Query 14
-- TEMP TESTING VERSION to show results
SELECT TOP 3
  I.location_type_id,
  COUNT(*) AS tickets_sold
FROM tickets t
```

JOIN customers c ON t.customer_id = c.customer_id JOIN locations I ON t.purchase location id = I.location id

DATEPART(year, t.purchase date) IN (2016, 2017)

WHERE

```
AND DATEPART(month, t.purchase date) IN (1, 2)
GROUP BY I.location type id
ORDER BY COUNT(*) DESC;
-- The location type with the most sold tickets in January and February of 2016 and 2017
is:location type id = 1 With a total of 8,334 tickets sold
```

15) What is the hour of the day in each weekday (excluding weekends) where the most

```
tickets departing after 11 AM were sold in 2017 to non-registered customers? (Barbara)
-- Query 15
WITH HourlySales AS
      SELECT
      w.name AS WeekdayName,
      DATEPART(HOUR, t.start time actual) AS DepartureHour,
      COUNT(*) AS TicketsSold,
      ROW NUMBER() OVER (
      PARTITION BY w.name
      ORDER BY COUNT(*) DESC
      ) AS rn
      FROM tickets AS tk
      JOIN trips AS t
      ON tk.trip id = t.trip id
      JOIN routes AS r
      ON t.route id = r.route id
      JOIN weekdays AS w
      ON r.weekday id = w.weekday id
      WHERE
      YEAR(t.date) = 2017
      AND w.name NOT IN ('Saturday', 'Sunday')
      AND t.start time actual > '11:00:00'
      AND tk.customer id IS NULL
      GROUP BY
      DATEPART(HOUR, t.start_time_actual)
SELECT
      WeekdavName.
      DepartureHour,
      TicketsSold
FROM HourlySales
WHERE rn = 1
ORDER BY WeekdayName;
-- The hour of the day in each weekday (excluding weekends) where the most tickets
departing after 11 AM were sold in 2017 to non-registered customers are:
-- Monday 18, Thursday 16, Tuesday 16, Wednesday 14, Friday 14
```

16) What are the two discounts that were applied the most to non-registered customers in even months (February, April, etc.) in the year 2017 and what is the amount of revenue discounted for these three discounts? (Ethan)

```
-- Query 16
-- The columns produced are discount id, discount name, discount count, total discount
WITH non registered discounts AS (
      SELECT
      d.discount id.
      d.name AS discount name,
       COUNT(*) AS discount count,
      SUM(t.final price * d.percentage / 100.0) AS total discount
      FROM tickets t
      JOIN discounts d ON t.discount id = d.discount id
      LEFT JOIN customers c ON t.customer id = c.customer id
      WHERE
      c.customer id IS NULL -- non-registered
      AND YEAR(t.purchase date) = 2017
      AND MONTH(t.purchase date) % 2 = 0 -- even months
      GROUP BY d.discount id, d.name
SELECT TOP 2 *
FROM non registered discounts
ORDER BY discount count DESC;
-- The discount ids were 2 and 4.
17) What is the hour of the day in which most tickets are purchased by non-registered
customers and which are not finally boarded by the customer (missed trip)? (Kellie Ann)
-- Query 17
SELECT
  DATEPART(HOUR, purchase time) AS purchase hour,
  COUNT(*) AS missed tickets count
FROM tickets
WHERE
  customer id IS NULL AND
  (boarding date IS NULL OR boarding time IS NULL)
GROUP BY DATEPART(HOUR, purchase time)
ORDER BY missed tickets count DESC;
-- The hour that the most tickets are purchased by non-registered customers and which are
not finally boarded by the customer is the 12th hour.
18) What are the three registered customers that bought the most tickets departing after 11
AM in the first four months of the year 2016 and what is the revenue generated (SUM of
final price) for these customers? (Antonieta)
-- Query 18
SELECT TOP 3
  c.customer id,
  c.first name,
  c.last name,
  COUNT(*) AS tickets_bought,
  SUM(t.final price) AS total revenue
FROM tickets t
JOIN customers c ON t.customer id = c.customer id
```

```
JOIN trips tr ON t.trip id = tr.trip id
WHERE
  DATEPART(year, t.boarding date) = 2016
  AND DATEPART(month, t.boarding date) BETWEEN 1 AND 4
  AND CAST(tr.start time actual AS time) > '11:00:00'
GROUP BY
  c.customer id, c.first name, c.last name
ORDER BY
  tickets bought DESC;
--The three customers who bought the most tickets for trips departing after 11:00 AM during
January to April 2016 are: Jobie, Cele, and Ric
19) What are the top 3 routes on weekends (Saturday, Sunday) that registered the highest
number of delayed minutes in the year 2017? (Barbara)
-- Query 19
SELECT TOP 3
      r.route_id,
      SUM(
      CASE
      WHEN DATEDIFF(MINUTE, r.scheduled start time, t.start time actual) > 0
      THEN DATEDIFF(MINUTE, r.scheduled start time, t.start time actual)
      ELSE 0
      END
      ) AS TotalDelayedMinutes
FROM trips AS t
JOIN routes AS r
       ON t.route id = r.route id
JOIN weekdays AS w
      ON r.weekday id = w.weekday id
WHERE
      YEAR(t.date) = 2017
      AND w.name IN ('Saturday', 'Sunday')
GROUP BY
      r.route id
ORDER BY
  TotalDelayedMinutes DESC;
-- The top 3 routes on weekends that registered the highest number of delayed minutes in
the year 2017 are: 57, 134, 69
20) What are the top 3 routes in the first half of the year 2017 that registered the lowest
number of missed trips by registered customers? (Ethan)
-- Query 20
SELECT TOP 3
      r.route id,
       COUNT(*) AS missed trips
FROM tickets t
JOIN trips tr ON t.trip id = tr.trip id
JOIN routes r ON tr.route id = r.route id
WHERE
```

t.customer_id IS NOT NULL
AND YEAR(tr.date) = 2017
AND MONTH(tr.date) BETWEEN 1 AND 6
AND (t.boarding_date IS NULL OR t.boarding_time IS NULL)
GROUP BY r.route_id
ORDER BY missed_trips ASC;

- -- Result:
- -- The top 3 routes with the fewest missed trips by registered customers in the first half of 2017 are:
- -- Route 132 → 6 missed trips
- -- Route 21 \rightarrow 6 missed trips
- -- Route 85 → 6 missed trips
- 1) One SQL file with all codes and comments inserted
- 2) One PDF document with solutions shown. This may include showing tables and answers to the questions.

There were 12,237 trips in 2016 and 2017 that the buses departed with an occupancy rate of between 25% and 75% of their capacity.

	trip_id	capacity	quantity
1	13471	32	16
2	12229	32	16
3	7194	32	16
4	13284	32	16
5	11459	32	15
6	10978	32	15
7	11676	32	15
8	12864	32	15
9	922	32	15
10	6106	32	15
11	12547	32	15
12	4117	32	15
13	894	32	15
14	8022	32	15
15	11199	32	15
16	9161	32	15
17	2824	32	15
18	12585	32	15
19	14334	32	15
20	346	32	15
21	10090	32	15
22	8822	32	15
23	3034	32	15
24	10342	32	15
25	13587	32	15
26	12465	32	15
27	9176	32	15
28	2312	32	15
29	11707	32	15
oortation 00:00:00			12,237 rows

Question 2

For the list of the top 10 trips that generated most revenue from between the first three months of the year 2016, i.e., weekdays (Monday through Friday). We used the SUM of the final_price to get the total revenue for each trip. The top revenue-generating trip was trip_id 346 with \$135.50, then trip_id 1734 with \$132.00, and trip_id 369 with \$127.00.

	max_revenue	trip_id
1	135.50	346
2	132.00	1734
3	127.00	369
4	125.50	922
5	125.00	1066
6	124.00	204
7	123.50	894
8	122.50	931
9	121.00	1337
10	121.00	600

The routes of trips that generated the top 10% of the most revenue included routes; 114, 7, 79, 129, 62, 53, 28, 47, 18, 27, 94, 42, 89, 41. The routes of trips that generated the top 10% of the most revenue included routes; the bottom 10% are 96, 29, 44, 133, 132, 50, 116, 64, 45, 126, 97, 137, 131.

	route_id	total_revenue	revenue_category
1	114	3510.00	Bottom 10%
2	7	3650.00	Bottom 10%
3	79	3656.50	Bottom 10%
4	129	3662.00	Bottom 10%
5	62	3670.50	Bottom 10%
6	53	3692.50	Bottom 10%
7	28	3711.00	Bottom 10%
8	47	3720.50	Bottom 10%
9	18	3723.50	Bottom 10%
10	27	3725.00	Bottom 10%
11	94	3786.50	Bottom 10%
12	42	3798.00	Bottom 10%
13	89	3806.00	Bottom 10%
14	41	3834.00	Bottom 10%
15	96	4410.00	Top 10%
16	29	4410.00	Top 10%
17	44	4417.00	Top 10%
18	133	4422.50	Top 10%
19	132	4449.00	Top 10%
20	50	4453.50	Top 10%
21	116	4455.50	Top 10%
22	64	4456.00	Top 10%
23	45	4471.50	Top 10%
24	126	4485.50	Top 10%
25	97	4488.50	Top 10%
26	137	4544.00	Top 10%
27	131	4745.00	Top 10%

Question 4

	total_discounted_amount	tickets_with_discount
1	125.010500000	7895

	Month	MonthNumber	Ratio_Registered_To_NonRegistered
1	January	1	1.233707865168
2	February	2	1.258793969849
3	March	3	1.377717391304
4	April	4	1.284836065573
5	May	5	1.174563591022
6	June	6	1.309462915601
7	July	7	1.370762711864
8	August	8	1.157004830917
9	September	9	1.410126582278
10	October	10	1.322274881516
11	November	11	1.337662337662
12	December	12	1.384946236559

The following routes are the most in-demand for each day of the week between 2:00 PM and 8:00 PM during June, July, and August of 2016. Each route had the highest number of tickets sold on that weekday:

Route 77 is the most in-demand route on Monday between 2 PM and 8 PM with 132 tickets sold. Route 87 is the most in-demand route on Tuesday between 2 PM and 8 PM with 129 tickets sold. Route 96 is the most in-demand route on Wednesday between 2 PM and 8 PM with 140 tickets sold. Route 106 is the most in-demand route on Thursday between 2 PM and 8 PM with 131 tickets sold. Route 118 is the most in-demand route on Friday between 2 PM and 8 PM with 134 tickets sold.

Here is the output table from SQL:

	route_id	weekday_name	tickets_sold
1	118	Friday	134
2	77	Monday	132
3	106	Thursday	131
4	87	Tuesday	129
5	97	Wednesday	140

Question 7

For routes that depart from Tampa we checked each weekday to find out what hour of the day was the most profitable, utilizing the SUM of final_price. The result was that the most profitable times of departure varied on weekdays. For example, Monday at 10:00 AM brought \$8,820.50, while Friday at 12:00 PM brought the most revenue of all with \$8,893.00. The other rush hours were on Tuesday at 12:00 PM, Wednesday at 8:00 PM, and Thursday at 4:00 AM. These are representative of the changing passenger behavior and demand during the week.

	weekday_name	scheduled_start_time	Generated_Revenue
1	Monday	10:00:00.0000000	8820.50
2	Tuesday	12:00:00.0000000	8643.50
3	Wednesday	20:00:00.0000000	8766.00
4	Thursday	04:00:00.0000000	8803.50
5	Friday	12:00:00.0000000	8893.00

	trip_id	date	bus_id	tickets_sold	capacity	minimum_required_passengers
1	743	2016-02-03	2	3	32	4
2	1210	2016-02-26	1	3	32	4
3	1513	2016-03-12	7	3	32	4
4	2806	2016-05-16	7	3	32	4
5	3246	2016-06-07	7	3	32	4
6	7394	2016-12-31	3	3	32	4
7	14215	2017-12-07	8	3	32	4
8	14403	2017-12-17	2	3	32	4

	week_number	load_ratio
1	2	0.28828125
2	3	0.27109375
3	4	0.2859375
4	5	0.29453125
5	6	0.2859375
6	7	0.2921875
7	8	0.2859375
8	10	0.28125
9	11	0.29140625
10	12	0.29765625
11	13	0.29296875
12	14	0.2921875
13	15	0.284375
14	16	0.27734375
15	17	0.28203125
16	18	0.2875
17	19	0.28046875
35	38	0.29296875
36	39	0.2859375
37	40	0.29609375
38	41	0.29296875
39	42	0.2828125
40	43	0.2796875
41	44	0.28984375
42	45	0.29375
43	46	0.2734375
44	48	0.27734375
45	49	0.28203125
46	50	0.27109375
47	51	0.28046875
48	52	0.28046875
49	53	0.28046875

18	20	0.28125
19	21	0.2953125
20	22	0.2890625
21	23	0.29921875
22	24	0.28828125
23	25	0.27421875
24	26	0.29609375
25	27	0.28359375
26	28	0.2953125
27	29	0.27734375
28	30	0.28828125
29	31	0.29296875
30	32	0.28984375
31	33	0.2828125
32	34	0.296875
33	36	0.2984375
34	37	0.290625

In 2016, 48 out of 52 weeks had weekend ticket sales that fell between 10% and 30% of the total available bus capacity. The qualifying weeks include weeks 2 through 52, with the exception of weeks 1, 9, and 47, which did not meet the criteria. Week 53 was excluded from the analysis, as the question specifically focused on weeks 1 through 52.

	employee_id	first_name	last_name	TicketsSold
1	3	Wren	Grogona	69
2	9	Korie	Dugmore	65
3	20	Sandra	Heigl	65
4	14	Denise	Schruyer	64
5	6	Robena	Krolle	63
	employee_id	first_name	last_name	TotalRevenue
1	employee_id	first_name Robena	last_name Krolle	TotalRevenue 4299.50
1 2		_	_	
•	6	Robena	Krolle	4299.50
2	6	Robena Mord	Krolle Belding	4299.50 4246.00

In the first three months of 2017, among registered customers who purchased tickets without using a discount, the most in-demand cabin type was "Second Class" with 1,175 tickets sold.

Here is the output table from SQL:

	cabin_type	tickets_sold
1	Second Class	1175

Question 12

The largest number of tickets sold to non-registered customers during weekdays in the first half of 2016 is at the Orlando FL Central Bus Station. This emerges from the data given for Wednesday, where 328 tickets were sold in that location, outpacing ticket volumes for any other weekday and purchasing location combination. While Tampa FL Central Bus Station maintained high sales throughout the rest of the weekdays, it failed to beat the peak observed in Orlando on Wednesday. This is an indication that Orlando witnessed a very high mid-week demand from non-registered customers during this period.

	weekday_id	weekday_name	purchase_location	total_tickets
1	1	Monday	Tampa FL Central Bus Station	305
2	2	Tuesday	Tampa FL Central Bus Station	305
3	3	Wednesday	Orlando FL Central Bus Station	328
4	4	Thursday	Tampa FL Central Bus Station	301
5	5	Friday	Tampa FL Central Bus Station	296



	location_type_id	tickets_sold
1	1	8834
2	2	3535

The location type with the most sold tickets in January and February of 2016 and 2017 is:location_type_id = 1 with a total of 8,334 tickets sold

Question 15

	WeekdayName	DepartureHour	TicketsSold
1	Friday	14	466
2	Monday	18	442
3	Thursday	16	438
4	Tuesday	16	457
5	Wednesday	14	466

Question 16

For non-registered customers in the even-numbered months of 2017, the two most commonly applied discounts were:

- 1. "Walmart Customers Discount" (discount_id 2), applied 3,768 times, resulting in \$48.04 of total discounts.
- 2. "Amazon Prime Customers Discount" (discount_id 4), applied 3,675 times, resulting in \$68.91 of total discounts.

Here is the output table from SQL:

		discount_id	discount_name	discount_count	total_discount
1	1	2	Walmart Customers Discount	3768	48.042000000
2	2	4	Amazon Prime Customers Discount	3675	68.906250000

	purchase_hour	missed_tickets_count
1	12	302
2	7	300
3	3	298
4	11	297
5	15	296
6	10	290
7	8	290
8	18	287
9	4	286
10	2	283
11	20	278
12	13	277
13	9	276
14	6	274
15	14	273
16	17	272
17	19	265
18	16	265
19	5	256
20	21	243
21	1	57

Question 18

	customer_id	_	last_name	tickets_bought	total_revenue
1	2739	Jobie	Jenno	15	128.50
2	4806	Cele	Jinda	15	124.50
3	2655	Ric	Tuley	13	106.50

The three customers who bought the most tickets for trips departing after 11:00 AM during January to April 2016 are: Jobie, Cele, and Ric

Question 19

	route_id	TotalDelayedMinutes
1	57	127
2	134	124
3	69	123

In the first half of 2017, the following three routes had the fewest missed trips (defined as trips by registered customers where the boarding date or time was not recorded):

Route 132 had 6 missed trips.

Route 21 had 6 missed trips.

Route 85 had 6 missed trips.

Here is the output table from SQL:

	route_id	missed_trips
1	132	6
2	21	6
3	85	6