

Preface

The co-located conferences CENTERIS'2021, ProjMAN'2021 and HCist'2021 provided an excellent conference environment for sharing best practices among researchers, academics and professionals from both generic Enterprise, Project Management and specific Healthcare Information Systems research areas.

CENTERIS – Conference on ENTERprise Information Systems – is an international conference addressing the largely multidisciplinary field embraced by Enterprise Information Systems (EIS), from the social, organizational and technological perspectives.

ProjMAN – International Conference on Project MANagement – addresses the application of knowledge, skills, methods, techniques and tools to the activities of a project, aiming to satisfy its requirements and achieve success at several levels. A plethora of valuable technical and business opportunities and solutions are created and developed all the time only thanks to good practices of project management.

HCist – International Conference on Health and Social Care Information Systems and Technologies – intends to gather Healthcare Information Systems and Technologies professionals and academics to share and discuss current challenges, developments, case studies, integrated and practical solutions, as well as new products, findings and approaches to leverage the use of Information Systems and Technologies in healthcare.

Due to the COVID-19 pandemic, this year the Organizing Committees of the three conferences implemented a hybrid and inclusive format, allowing face-to-face and remote participation, to meet the needs of those who, during the period of submission of manuscripts, were not sure about traveling and/or gathering resources to participate in person.

The physical venue for CENTERIS'2021, ProjMAN'2021 and HCist'2021 was Braga, Portugal, conveying both face-to-face and virtual (remote) presentations. This was the place where, during October 13-15, under the *leitmotiv* of Enterprise Information Systems, Project Management, and Health/Social care Information Systems, academics, scientists, information technologies/information systems professionals, managers and solution providers from all over the world had the opportunity to share experiences, bring new ideas, debate issues, introduce the latest developments, from the social, organizational and technological perspectives.

More than 230 manuscripts were submitted to CENTERIS, ProjMAN and HCist, coming from all over the world, and 128 of them were selected for presentation and inclusion in the conference proceedings. Nearly 15 industry and poster papers were also accepted for presentation. The selected papers represent nearly 400 authors from academic, research institutions and industry, from 40 countries. These proceedings are intended for use by academics and practitioners that want to be aware of what is currently in the Information Systems agenda, from research to everyday business practice.

Finally, on behalf of the organization, we would like to express our gratitude to all the authors, for their visions and excellent contributions to the conferences, as well as to the scientific committee members, who acceded to share their insights, prompt collaboration and constructive comments in the reviewing process. We are also grateful to all who submitted valuable and high-quality contributions but unfortunately and due to several constraints, could not see their work accepted for presentation and publication.

Enjoy your reading!

October 2021,

The editors,

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