

## Table of Contents

### Preface

Maria Manuela Cruz-Cunha, Ricardo Martinho, Rui Rijo, Dulce Domingos, and Emanuel Peres. . . . .	1
Cultural Values in Digital Transformation in a Small Company	
Veera Tuukkanen, Emma Wolgsjö, and Lazar Rusu . . . . .	2
IT architects and IT-business alignment: a theoretical review	
Christof Gellweiler. . . . .	12
Ground Movement Classification Using Statistical Tests Over Persistent Scatterer Interferometry Time Series	
S. Mohammad Mirmazloumi, Yismaw Wassie, José Antonio Navarro, Riccardo Palamà, Michele Crosetto, and Oriol Monserrat . . . . .	20
Methodology for Introducing Creativity in Requirements Engineering	
Vitor Santos, Henrique Mamede, Clara Silveira, and Leonilde Reis. . . . .	26
A Customizable Web Platform to Manage Standards Compliance of Information Security and Cybersecurity Auditing	
Mário Antunes, Marisa Maximiano, and Ricardo Gomes . . . . .	35
The influence of technological innovations on international business strategy before and during COVID-19 pandemic	
Carla Santos Pereira, Bruno Veloso, Natércia Durão, and Fernando Moreira. . . . .	43
Identifying Sales-Influencing Touchpoints along the Omnichannel Customer Journey	
Robert Zimmermann, Wolfgang Weitzl, and Andreas Auinger . . . . .	51
Potential of automated configuration control to reduce hospital building deficiencies	
Pia Schönbeck, Malin Löfsjögård, and Anders Ansell. . . . .	60
Failure of AI projects: understanding the critical factors	
Jens Westenberger, Kajetan Schuler, and Dennis Schlegel . . . . .	68
Digitalization at the Point-of-Sale in Grocery Retail - State of the Art of Smart Shelf Technology and Application Scenarios	
Marika Kellermayr-Scheucher, Laura Hörandner, and Patrick Brandtner. . . . .	76
Examining the interlink of social media use, purchase behavior, and mental health	
Haslinda Hassan, Hafizah Mohamad Hsbollah, and Rosli Mohamad . . . . .	84
Online grocery shoppers due to the Covid-19 pandemic - An analysis of demographic and household characteristics	
Niklas Eriksson, and Minna Stenius . . . . .	92
Grapevine Segmentation in RGB Images using Deep Learning	
Gabriel A. Carneiro, Rafaela Magalhães, Alexandre Neto, Joaquim J. Sousa, and António Cunha . . . . .	100

How Digital Tools Align with Organizational Agility and Strengthen Digital Innovation in Automotive Startups	
Dulce Gonçalves, Magnus Bergquist, Sverker Alänge, and Richard Bunk . . . . .	106
Academic Procrastination and Online Learning During the COVID-19 Pandemic	
Jørgen Melgaard, Rubina Monir, Lester Allan Lasrado, and Asle Fagerstrøm . . . . .	116
Automatic detection of Flavescence Dorée grapevine disease in hyperspectral images using machine learning	
Diogo M. Silva, Théo Bernardin, Kévin Fanton, Roshan Nepaul, Luís Pádua, Joaquim J. Sousa, and António Cunha . . . . .	124
Exploring Dataset Manipulation via Machine Learning for Botnet Traffic	
Rodrigo Abrantes, Pedro Mestre, and António Cunha . . . . .	132
Diversity of Seniority in a Digital Innovation Challenge Experiment	
Bjarne Rerup Schlichter, and Ivan Juhl Nielsen . . . . .	141
Deformation Fringes Detection in SAR interferograms Using Deep Learning	
Bruno Silva, Joaquim J. Sousa, Milan Lazecky, and António Cunha . . . . .	150
Asynchronous Backtracking variant applied to a rolls replacement process within a wire rod mill	
Ana María Valdeón Junquera, Vicente Rodríguez Montequín, Joaquín Manuel Villanueva Balsera, and Javier García González . . . . .	158
NoOps – A Multivocal literature review	
Tommy Stefanac, and Ricardo Colomo-Palacios . . . . .	166
A Gender Perspective on GDPR and Information Privacy	
Hanne Sørsum, Ragnhild Eg, and Wanda Presthus . . . . .	174
Basic digital competence in Norwegian banking	
Julie Norveel, Rolando Gonzalez, and Wanda Presthus . . . . .	182
Analysis of critical success factors to mitigate privacy risks in IoT Devices	
Sitesh Mohanty, Kathryn Cormican, and Chandrasekhar Dhanapathi . . . . .	190
Customer reviews sentiment-based analysis and clustering for market-oriented tourism services and products development or positioning	
Sandra Jardim, and Carlos Mora . . . . .	198
Lean 4.0 tools and technologies to improve companies' maturity level: the COVID-19 context	
Elafri Najwa, Rose Bertrand, Maleh Yassine, Gabriela Fernandes, Majed Abdeen, and Sassi Souad . . . .	206
A Ubiquitous Service-Oriented Automatic Optical Inspection Platform for Textile Industry	
Dibet Garcia Gonzalez, Yusbel Chavez Castilla, Somayeh Shaharadaby, Ana Mackay, Lúcia Soares, Pedro Guimarães, Francisco Moraes, Joel Puga, Filipe Meneses, Adriano Moreira, Miguel Machado, Telmo Adão, Luís Magalhães, and Miguel Angel Guevara López . . . . .	216
Towards a Pay-Per-X Maturity Model for Equipment Manufacturing Companies	
Joonas Schroderus, Lester Allan Lasrado, Karan Menon, and Hannu Kärkkäinen . . . . .	225
A web-based Voice Interaction framework proposal for enhancing Information Systems user experience	
Tiago F. Pereira, Arthur Matta, Carlos M. Mayea, Frederico Pereira, Nelson Monroy, João Jorge, Tiago Rosa, Carlos E. Salgado, Ana Lima, Ricardo J. Machado, Luís Magalhães, Telmo Adão, Miguel Ángel Guevara López, and Dibet Garcia Gonzalez . . . . .	234
Digital transformation as distributed leadership: Firing the change agent	
Anne-Christine Rosfeldt Lorentzen . . . . .	244

Factors Affecting Cloud ERP Adoption Decisions in Organizations	
Vilde Christiansen, Moutaz Haddara, and Marius Langseth . . . . .	254
Data Mesh: Concepts and Principles of a Paradigm Shift in Data Architectures	
Inês Araújo Machado, Carlos Costa, and Maribel Yasmina Santos . . . . .	262
The effect of Electronic Health Records on the medical professional identity of physicians: a systematic literature review	
Albert Boonstra, Janita Vos, and Lars Rosenberg . . . . .	271
Blockchain-enabled Sustainability Labeling in the Fashion Industry	
Anne-Marthe Rekdal Remme, Stine-Mari Stange, Asle Fagerstrøm, and Lester Allan Lasrado . . . . .	279
Improvement of planning and time control in the project management of a metalworking industry - case study	
José Silva, Paulo Ávila, Leonel Patrício, José Carlos Sá, Luís Pinto Ferreira, João Bastos, and Hélio Castro . . . . .	287
A Workspace Typology for Enterprise Collaboration Systems	
Sebastian Bahles, Florian Schwade, and Petra Schubert . . . . .	295
Enterprise Collaboration Platforms: An Empirical Study of Technology Support for Collaborative Work	
Petra Schubert, and Susan P. Williams. . . . .	304
Using a graph database for the ontology-based information integration of business objects from heterogenous Business Information Systems	
Carolin Blankenberg, Berit Gebel-Sauer, and Petra Schubert . . . . .	313
An investigation of smart water meter adoption factors at universities	
Mogamad Nieyaaz Adams, and Osden Jokonya . . . . .	323
Factors affecting the Adoption of Big Data as a Service in SMEs	
Tayla Wessels, and Osden Jokonya . . . . .	331
Factors affecting the adoption of Data Management as a Service (DMaaS) in Small and Medium Enterprises (SMEs)	
Olwethu Zide, and Osden Jokonya . . . . .	339
A graph based recommender system for managing Covid-19 Crisis	
Yemna Sayeb, Marwa Jebri, and Henda Ben Ghezala . . . . .	347
Algorithms to analyze the impact of change on Enterprise Architecture	
Imgharene Kawtar, Doumi Karim, and Baina Salah . . . . .	355
Analyzing the Fine Tuning's impact in Grapevine Classification	
Gabriel S. Carneiro, Ana Ferreira, Raul Moraes, Joaquim J. Sousa, and António Cunha . . . . .	363
Sustainable Criteria to the self-decision making of the partners regarding its integration in collaborative networks	
Leonel Patrício, Paulo Ávila, Leonilde Varela, Carlos Costa, Paula Ferreira, Maria Manuela Cruz-Cunha, Luís Pinto Ferreira, João Bastos, and Hélio Castro . . . . .	370
Cyber-Physical Systems using Open Design: an approach towards an Open Science Lab for Manufacturing	
Hélio Castro, Nuno Pinto, Filipe Pereira, Luís Ferreira, Paulo Ávila, João Bastos, Goran D. Putnik, and Manuela Cruz-Cunha . . . . .	380

Contributions to the design of mobile applications for visitors of Botanical Gardens	
Stefan Postolache, Rafael Torres, Ana Paula Afonso, Maria Beatriz Carmo, Ana Paula Cláudio, Dulce Domingos, António Ferreira, Raquel Barata, Palmira Carvalho, Ana Godinho Coelho, Maria Cristina Duarte, César García, Ana Isabel Leal, and Paula Redweik . . . . .	388
Care by video consultations: why or why not?	
Jan Aidemark . . . . .	399
Face masks on Instagram: an analysis of public health authorities' guidance toward prevention	
Pâmela Araujo Pinto, Fellipe Sá Brasileiro, Maria João Lopes Antunes, and Ana Margarida Pisco Almeida . . . . .	408
Deep Learning Models for Intracranial Hemorrhage Recognition: A comparative study	
Mohammed Ammar, Mohamed Amine Lamri, Saïd Mahmoudi, and Amel Laidi . . . . .	417
Using Virtual Reality in the Development of an Index-Engine of Physical and Emotional Sustainability	
Carlos R. Cunha, Alcina Nunes, Paula O. Fernandes, José Bragada, Luís Pires, Maria José, and Pedro Magalhães . . . . .	425
A computational infrastructure for semantic data integration towards a patient-centered database for Tuberculosis care	
Vinícius Costa Lima, Filipe Andrade Bernardi, Michael Domingues, Afrânio Lineu Kritski, Rui Pedro Chaters Lopes Rijo, and Domingos Alves . . . . .	433
The minimum dataset for rare diseases in Brazil: a systematic review protocol	
Filipe Andrade Bernardi, Diego Bettiol Yamada, Bibiana Mello de Oliveira, Vinicius Costa Lima, Têmis Maria Félix, and Domingos Alves . . . . .	438
Understanding the RFID Deployment at Sacred Heart Medical Center: Using Technology-Organization-Environment Framework Lenses	
Rebecca Angeles . . . . .	444
Machine Learning automatic assessment for glaucoma and myopia based on Corvis ST data	
Danilo Leite, Maria Campelos, Ana Fernandes, Pedro Batista, João Beirão, Pedro Menéres, and António Cunha . . . . .	453
Clinical Interactions in Electronic Medical Records Towards the Development of a Token-Economy Model	
Nicole Allison S. Co, Jason C. Limcaco, Hans Calvin L. Tan, Maria Regina Justina E. Estuar, Christian Pulmano, Dennis Villamor, Quirino Sugon, Maria Cristina G. Bautista, and Pauly Jean A. Claro . . . . .	460
Abnormality classification in small datasets of capsule endoscopy images	
Filipe Fonseca, Beatriz Nunes, Marta Salgado, and António Cunha . . . . .	468
Polyps Detection in Colonoscopies	
José Ribeiro, Sara Nóbrega, and António Cunha . . . . .	476
Optic disc and cup segmentations for glaucoma assessment using cup-to-disc ratio	
Alexandre Neto, José Camera, Sérgio Oliveira, Ana Cláudia, and António Cunha . . . . .	484
TBI Score - use of a mobile score system to aid the diagnosis of tuberculosis in children in Brazil	
Filipe Andrade Bernardi, Vinicius Costa Lima, Danilo Maglio Sampaio, Marcelo Cordeiro dos Santos, Rui Pedro Charters Lopes Rijo, and Domingos Alves . . . . .	492
Developing a Process Mining Tool Based on HL7	
João Coutinho-Almeida, and Ricardo João Cruz-Correia . . . . .	500
Integrated privacy decision in BPMN clinical care pathways models using DMN	
Intidhar Essefi, Hanene Boussi Rahmouni, and Mohamed Fethi Ladeb . . . . .	508

Co-Design of a routine that implements an equity and quality checklist to vulnerable elders on primary care: a living lab approach	
Magda Almeida, Adriana Taveira, Ana Macedo, and José Crispim. . . . .	516
COVID-19 BR: A web portal for COVID-19 information in Brazil	
Isabelle Carvalho, Filipe Andrade Bernardi, Mariane Barros Neiva, Vinícius Costa Lima, Lariza Laura de Oliveira, Newton Shydeo Brandão Miyoshi, Tiago Lara Michelin Sanches, Francisco Barbosa-Junior, Nathalia Yukie Crepaldi, Diego Bettiol Yamada, and Domingos Alves . . . . .	524
Towards a theoretical understanding of workarounds emerging from use of a referral mobile application: a developing country context	
Meke I. Kapepo, Jean-Paul Van Belle, and Edda Weimann. . . . .	532
Ovarian Structures Detection using Convolutional Neural Networks	
Diego Wanderley, Carlos Ferreira, Aurélio Campilho, and Jorge Silva. . . . .	541
Towards an Evaluation Framework for Ubiquitous, Self-Evolving Patient Identification Solutions in Health Information Systems	
Ovidiu Noran, and Peter Bernus . . . . .	549
STEMI-CR: Solution for Patients with Acute Myocardial Infarction at Home-Based Cardiac Rehabilitation Program	
Pinheiro Candjondjo, Elisabete Vaz, Sara Marques, and José Moreira . . . . .	560
EatLOCAL: a platform that connects local farmers, consumers, municipalities and non-governmental organisations	
Rafaela Bastos Fortunato, Ana Rute Araújo Monteiro Zina, Samantha Breyer, Diana Filipa Malias Paulino, and Carolina Santos. . . . .	565
A Micro-analysis Approach in Understanding Electronic Medical Record Usage in Rural Communities: Comparison of Frequency of Use on Performance Before and During the COVID-19 Pandemic	
Pauly Jean Acacio-Claro, Maria Regina Justina Estuar, Dennis Andrew Villamor, Maria Cristina Bautista, Quirino Sugon, and Christian Pulmano . . . . .	571
Evaluation of Mobile Health apps for Non-Medical Cannabis Use: A Scoping Review	
Hayat Sedrati, Zakaria Belrhiti, Chakib Nejari, and Hassan Ghazal . . . . .	580
Medical Imaging Repository Contributions for Radiation Protection Key Performance Indicators	
Milton Santos, and Nelson Pacheco Rocha . . . . .	589
Enactive methods towards situational learning - engaging people with intellectual and developmental disability in design	
Lise Amy Hansen, and Sofie Wass. . . . .	597
How to Improve Emergency Information Systems to Optimize the Care of Acute Stroke	
Ligia Fernandes, Diana Santos, Milton Santos, and Nelson Pacheco Rocha . . . . .	605
Design and Implementation of Medical Searching System Based on Microservices and Serverless Architectures	
Jawad Sadek, Dawn Craig, and Michael Trenell . . . . .	614
Mental health indicators in the hospitalization process in a Brazilian psychosocial care network	
Inacia Bezerra de Lima, Domingos Alves, Andre Luiz Teixeira Vinci, Rui Pedro Charters Lopes Rijo, Ricardo Martinho, Diego Bettiol Yamada, Filipe Andrade Bernard, and Antonia Regina Ferreira Furegato . . . . .	622

Reasoning about bladder cancer treatment outcomes using clinical trials within a knowledge-based clinical evidence approach	
Chamseddine Barki, Hanene Boussi Rahmouni, and Salam Labidi . . . . .	630
My Latent Tuberculosis Treatment - mobile application to assist in adherence to latent tuberculosis treatment	
Thomaz Felipe Soares Arnizant, Filipe Andrade Bernardi, Tiago Lara Michelin Sanchez, Nathalia Yukie Crepaldi, Thiago Nascimento do Prado, Marcelle Temporim Novaes, Ethel Leonor Noia Maciel, and Domingos Alves . . . . .	639
Audiovisual translation models for visually impaired users of Interactive Television (iTV)	
Rita Oliveira, Jorge Ferraz de Abreu, and Ana Margarida Almeida . . . . .	646
Unsupervised analysis of COVID-19 pandemic evolution in brazilian states	
Victor Cassão, Domingos Alves, Ana Clara de Andrade Mioto, Filipe Andrade Bernardi, and Newton Shydeo Brandão Miyoshi . . . . .	654
Protective Equipment Applicable to a Centralized Cytostatic Preparation Unit	
Ana Gonçalves, Rui A.F. de Oliveira, and Paula Odete Fernandes . . . . .	662
Medication quality and work practice	
Camilla Bjørnstad, and Gunnar Ellingsen . . . . .	672
Understanding Wearing-Off Symptoms in Parkinson's Disease Patients using Wrist-Worn Fitness Tracker and a Smartphone	
John Noel Victorino, Yuko Shibata, Sozo Inoue, and Tomohiro Shibata . . . . .	683
Data warehouse for machine learning: application to breast cancer diagnosis	
Marwa Ben Ammar, Faten Labbene Ayachi, Riadh Ksantini, and Halima Mahjoubi . . . . .	691
Assessment of the Regional Current Liquidity in the Construction Industry of the Czech Republic	
Eva Vítková, Lucie Vanková, and Gabriela Kocourková . . . . .	698
Geographic Information System Usage Options in Facility Management	
Lucie Vanková, Zdenek Krejza, Gabriela Kocourková, and Jan Laciga . . . . .	707
Impact of the COVID-19 Pandemic on Construction Companies in the Czech Republic	
Martin Nový, and Jana Nováková . . . . .	716
Addressing the Challenges to Successfully Manage University-Industry R&D Collaborations	
Gabriela Fernandes, David O'Sullivan, and Luís Miguel D.F. Ferreira . . . . .	723
Synergy between Traditional, Agile and Lean management approaches in construction projects: bibliometric analysis	
Abdallah Lalmi, Gabriela Fernandes, and Souad Sassi Boudemagh . . . . .	731
Socio-Economic Impacts of Occurrences on Railways	
Vít Hromádka, Jana Korytářová, Eva Vítková, Herbert Seelmann, and Tomáš Funk . . . . .	739
Project management maturity in the biotechnology industry	
Micaela Martins, Cláudia Sousa e Silva, and José Magano . . . . .	747
The Network Entropy as a Measure of a Complexity for Project Organizational Structures	
J.R. San Cristóbal . . . . .	755
MMI in design process Findings and improvement opportunities from a case study	
Ulrik Hansen, Roar Fosse, and Ola Lædre . . . . .	762
Over time or on time? A study of delays in large government projects	
Morten Welde, and Ingri Bukkestein . . . . .	771

The role of the PMO in enforcing and standardizing attendance to the needs of software project teams by project managers	
Robert Hans, and Ernest Mnkandla . . . . .	781
What promotes motivation and learning in project management students?	
Hilde Nordahl-Pedersen, and Kari Heggholmen . . . . .	790
Crime in the AEC-industry: Opportunity space for the quality assurer	
Arnfinn Øversveen, Ola Lædre, and Jardar Lohne . . . . .	799
Multiple Linear Regression Model for Improved Project Cost Forecasting	
Filippo Maria Ottaviani, and Alberto De Marco . . . . .	807
Application of the PM <sup>2</sup> Methodology in the Project Management of the Portuguese Project Management Observatory Creation – Initiating Phase	
Sofia Ribeiro-Lopes, Anabela Tereso, José Luís Ferreira, Paulo Sousa, and Pedro Engrácia . . . . .	815
Do you really understand me? An analysis of cultural intelligence in global projects	
Emma Kilduff, and Kathryn Cormican . . . . .	823
Identifying Critical Success Factors in continuous improvement Projects in a steel company	
F D Arnaiz, V. Alvarez, V.R. Montequin, and S.M. Cousillas . . . . .	831
Project management in office: BIM implementation	
Alcinia Zita Sampaio . . . . .	839
Learning Project Management. The case of further education in Norway	
Tina Åsgård . . . . .	847
Student peer mentoring in an entrepreneurship course	
Kari Håvåg Voldsund, and Judit Johnstad Bragelien . . . . .	855
SMEs, Barriers and Opportunities on adopting Industry 4.0: A Review.	
Hussein Magdy Elhusseiny, and José Crispim. . . . .	863
Research approaches in opportunity management: scoping review	
Andrei Marsov, Nils O.E. Olsson, and Ola Lædre. . . . .	871
Adoption and impact of management standards - position paper	
Alexandra B. Tenera, and João Varajão . . . . .	879
A closed-loop control for a cooperative innovation culture in interorganizational R&D projects	
Katharina Dieterich, and Peter Ohlhausen . . . . .	885
Opportunity Space for Work-related Crime from Procurement to Production	
Amalie Steen Selvik, Maren Mikaelson Edvardsen, Ola Lædre, and Jardar Lohne . . . . .	893
Employee learning in the digitalization context: An evaluation from team members' and project managers' perspectives	
Bertha Joseph Ngereja, and Bassam Hussein . . . . .	901
Government inter-organizational, digital transformation projects: five key lessons learned from a Norwegian case study	
Kristin H.J. Hafselid, Bassam Hussein, and Antoine R. Rauzy . . . . .	909
Significance of the contractual relationship for the efficient railway maintenance project planning	
Daria Ivina, Nils O.E. Olsson, and Lena Winslott Hiselius . . . . .	919
Decision making in Engineering Projects.	
Zakari Tsiga, and Michael Emes . . . . .	926

Interlinking Sustainability in Organizational Strategy, Project Portfolio Management and Project Management A Conceptual Framework	
Gilbert Silvius, and Carl Marnewick . . . . .	937
A method for project portfolio risk assessment considering risk interdependencies – a network perspective	
Camilo Mican, Gabriela Fernandes, and Madalena Araújo . . . . .	947
A Scoping Review of Digital Solutions that Might be Used as Cognitive Screening Instruments of Community-Dwelling Older Adults	
Rute Bastardo, João Pavão, Ana Isabel Martins, Anabela G. Silva, and Nelson Pacheco Rocha . . . . .	955
Key Performance Indicators (KPIs) for measuring PMOs Services in selected Organisations in Botswana	
K. Ntshwene, J.K. Ssegawa, and P.D. Rwelamila . . . . .	963
Challenges of Cloud-ERP Adoptions in SMEs	
Moutaz Haddara, Sara Gøthesen, and Marius Langseth . . . . .	972
Risks of Data Science Projects - A Delphi Study	
Cristina Varela, and Luísa Domingues . . . . .	981
Optimal time for contractors to enter infrastructure projects	
Freddy Antonsson, David Lindvall, Johan Lagerkvist, and Rasmus Rempling . . . . .	989
An experimental study on the effects of gamification on task performance	
Changiz Hosseini, Oda Humlung, Asle Fagerstrøm, and Moutaz Haddara . . . . .	998
Definition of a technique for characterizing the expected benefits of a project	
Pedro Cunha, and Pedro Ribeiro . . . . .	1006
An analysis of how well serious games cover the PMBOK	
Etiane Marcelino, and Luísa Domingues . . . . .	1012
COVID-19 Time Series Forecasting – Twenty Days Ahead	
Kathleen C.M. de Carvalho, João Paulo Vicente, and João Paulo Teixeira . . . . .	1020
Early contractor involvement in the Valdres Project Delivery Model	
Lium Marius, Wondimu Paulos A., and Lædre Ola . . . . .	1027
Lean construction management techniques and BIM technology – systematic literature review	
Adrian Michalski, Eryk Głodziński, and Klaus Böde . . . . .	1035
Experiences with Partnering: A Case Study on the Development Phase	
Tobias Onshuus Malvik, and Atle Engebø . . . . .	1043
A timeline model for clinical events: empowering data	
Rute Bastardo, Mariana Castro, João Pavão, and Luis Ramos . . . . .	1052