

Frequently Asked Questions – Patio Planters

What is your Guarantee Policy?

Mayne Patio Planters (with the exception of our Westport wood model) come with a 15 year warranty that covers any defects in materials and workmanship. Our Westport Wood Patio Planter comes with a 1 year limited warranty.

What are Mayne Planters made of?

Our patio planters (with the exception of our Westport wood model) are roto-molded using high quality polyethylene. The resin includes built in UV inhibitors offering long lasting protection from the elements (products won't yellow or discolor).

How do I Maintain my Mayne Patio Planter?

To clean the product for best results use soap solution and high-pressure water. The Westport Wood Patio Planter has a water-based stained finish. For better weather protection apply a water-based clear coat to seal the wood or paint the planter the color of your choice using a paint designed for exterior use.

What is Included with a Mayne Planter?

The patio planters are sold as is, and with the exception of our Westport wood planter, no hardware or assembly is required since they are free standing planters. Our Cambridge Tall Patio Planter includes a steel clip to help keep the removable tray insert in place. Wood screws, rubber feet and detailed assembly instructions are provided with the Westport Patio Planter.

What Materials aren't Included with Mayne Planters?

Potting mixes and any related planting materials are not included.

How Difficult will my Product be to Assemble?

With the exception of our Westport Wood Patio Planter, no assembly is needed. However, common knowledge for potting plants is helpful. Assembly is required for our Westport Patio Planter. The Westport is sold in 7 sections, the base, front and back panels, left and right end panels and top and bottom molding. Sections are to be attached using the wood screws provided; holes are pre-drilled to help the parts line up correctly. Installation is fairly simple, detailed instructions are provided and technical support is available by calling our toll-free number (866-363-8834) Monday to Friday, between 8am-5pm EST.

How does the Sub-Irrigation Water Reservoir work?

Our patio planters (with the exception of our Westport wood model) include a trough design creating a sub-irrigation water reservoir at the bottom of the planter. Capillary action allows water in the reservoir to soak upward keeping the soil and plant roots moist. To avoid oversaturation an overflow hole is drilled through the outside wall allowing excess water to drain out from the planter. Regular watering is required for the first few weeks giving the root system time to develop. Once the roots have grown down to the troughs the plants will be able to pull moisture from the reservoir creating a self-watering effect.

Is there Anything that I have to do to my Planter when the Winter Season Begins?

The durable polyethylene that Mayne products are made from holds up extremely well in all types of weather conditions, so they can be left outside during the winter months. Just be sure that your planters are draining properly. There will always be some water left in the reservoir; that is fine. Our double-walled design will allow room for the water to expand during freezing so there is no risk of cracking. We do not recommend leaving our Westport Wood Planter outside during the winter.

Can I Paint a Mayne Planter?

While there are paints available for vinyl products, nothing has been made specifically for polyethylene. We don't recommend painting your Mayne planter and choosing to do so is done at your own discretion and will void your warranty.

What do I do if my Planter is not Draining Properly?

If you find that the walls of your planter are beginning to bulge out, it is typically due to a drainage issue. Check to ensure that nothing is blocking the drainage hole. If there is nothing blocking the drainage hole from the outside, something may be blocking it from the inside. The easiest solution to this problem would be to drill an additional small hole in the backside of the planter for extra drainage. After the water drains from the planter, it will slowly return to its original form. If you do not wish to drill the hole, unfortunately, the only other option would be to remove the contents of the planter to clear the blockage from the inside.

Where are the Drainage Holes Located?

All Mayne Patio Planters (with the exception of our tall planters) have drainage holes pre-drilled. These are typically located on the backside of the planter, in the lower left corner. The drainage hole on our Westport Wood Patio Planter is located in the underside of the planter. We do not pre-drill any drainage holes in our 4 tall models. Depending on the intended use of planter, the drainage holes need to be drilled in different locations.

Drainage Option #1:

To utilize the water trough system and create a self-watering effect we recommend drilling ¼" a hole in the side of the planter in the top right corner of the bottom panel.

Drainage Option #2:

To use the planter as a regular container planter simply drill one or two holes in the bottom to allow for proper drainage. The insert tray is completely optional and can be removed if not needed,

How do the Removable Tray Inserts Work on the Mayne Tall Planters?

All Mayne Tall Patio Planters have a removable insert tray which creates a sub-irrigation system. To remove the tray, push down firmly on one corner and lift up on the opposite corner. Due to the variations in the molding process the tray might be a tight fit. If this is the case a little extra force may be required to pop the tray out

The trays can also be flipped upside down to create a raised platform for a potted plant. To re-insert the tray tilt on a slight angle and wedge it back into the center of the planter. Similar to the removal, a little extra force may be needed to drop the tray back into position.

What are the General Planting Recommendations?

To maximize the efficiency of the sub-irrigation system and encourage healthy plant growth we recommend the following steps:

1. Pour water directly into the Planter to fill the reservoir. Allow the excess water to pour out the overflow hole.
2. Next, add a couple of inches of lightweight filler. This is optional but it reduces the amount of potting mix required, encourages faster root growth down into the troughs, and decreases the overall weight of the planter making it easier to move around. Some suggestions for lightweight fillers include Lava Rock, Packaging Peanuts, and Perlite.
3. Fill the planter with a potting mix to within a couple inches of the top. Regular garden soil is not recommended since it compacts too easy and doesn't allow for proper aeration or drainage
4. Start Planting and enjoy!

How Much Soil and Water does a Mayne Planter Hold?

The soil and water reservoir capacities will vary depending on the style and size of planter. Below is a list of all Mayne Patio Planters and the approximate soil and water reservoir capacities for each:

- Fairfield Tall – **Soil Capacity:** 8 gallons / **Water Reservoir Capacity:** 6.5 gallons
- Fairfield 20x20 – **Soil Capacity:** 9.5 gallons / **Water Reservoir Capacity:** 8.75 gallons
- Fairfield 20x36 – **Soil Capacity:** 22 gallons / **Water Reservoir Capacity:** 16 gallons
- Nantucket Tall – **Soil Capacity:** 10 gallons / **Water Reservoir Capacity:** 6.5 gallons
- Cambridge Tall – **Soil Capacity:** 8 gallons / **Water Reservoir Capacity:** 6.5 gallons
- Cape Cod 14x14 – **Soil Capacity:** 3 gallons / **Water Reservoir Capacity:** 2 gallons
- Cape Cod 16x16 – **Soil Capacity:** 4.5 gallons / **Water Reservoir Capacity:** 3.75 gallons
- Cape Cod 20x20 – **Soil Capacity:** 10.5 gallons / **Water Reservoir Capacity:** 8.75 gallons
- Cape Cod 24x11 – **Soil Capacity:** 3.5 gallons / **Water Reservoir Capacity:** 2.2 gallons
- Cape Cod Tall – **Soil Capacity:** 10.5 gallons / **Water Reservoir Capacity:** 6.5 gallons
- Savannah – **Soil Capacity:** 5 gallons / **Water Reservoir Capacity:** 3.7 gallons
- Freeport – **Soil Capacity:** 8 gallons / **Water Reservoir Capacity:** 6.5 gallons
- Westport Wood 18x18 – **Soil Capacity:** 13.6 gallons / **Water Reservoir Capacity:** N/A