

Bug Identification in Food-panda

By Ansa Aslam

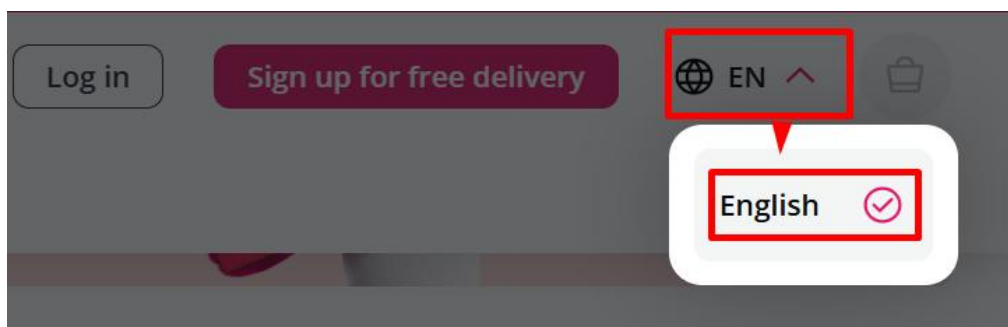
Date: 08/08/25

1. Language dropdown has only one option (English)

Bug Type: UX Bug

Severity: Low

The application displays a language selection dropdown; however, it currently contains only one option (English). This makes the dropdown unnecessary and may confuse users. Either additional language options should be added, or the dropdown should be replaced with a static label indicating the selected language.



Expected Result: If only one language is supported, show it as a label instead of a dropdown.

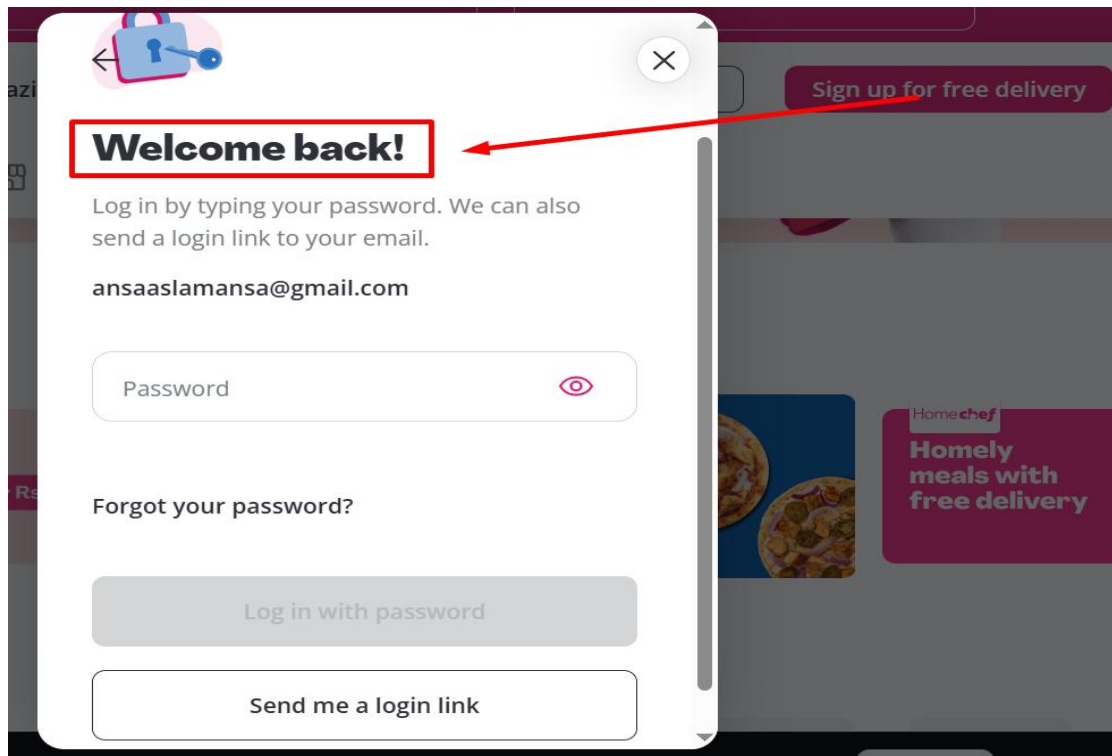
Actual Result: Dropdown UI shown with only one selectable option (English).

2. Welcome back' message shown during signup

Bug Type: Functional Bug

Severity: Medium

When I click on the "Sign Up" option, the application displays a "Welcome back" message and prompts for a password. Since this is the sign-up flow, it should instead present a registration form for new users. The "Welcome back" message and password prompt are appropriate only for the login process, not for sign-up. This behavior may confuse users attempting to create a new account.



Expected Result: Show a fresh signup form with fields for name, email, password, etc.

Actual Result: Displays 'Welcome back' and asks for a password.

3. No length restriction for profile name

Bug Type: Validation Bug

Severity: Medium

To test input validation, I entered an unusually long paragraph into the profile name field. The application did not enforce any length restrictions or display an error message. It accepted and saved the entire input successfully, even though entering a full paragraph as a name is invalid. Proper validation should be implemented to restrict the length and format of the name field.

My profile ⓘ

I have entered the name as a paragraph of 100 words, it doesn't throw an error while saving it successfully

Your changes have been successfully saved.

First name

cmnl am excited to apply for the Android Developer Internship at Foodpanda.

Last name

.....

Mobile number

+923218074901

Save

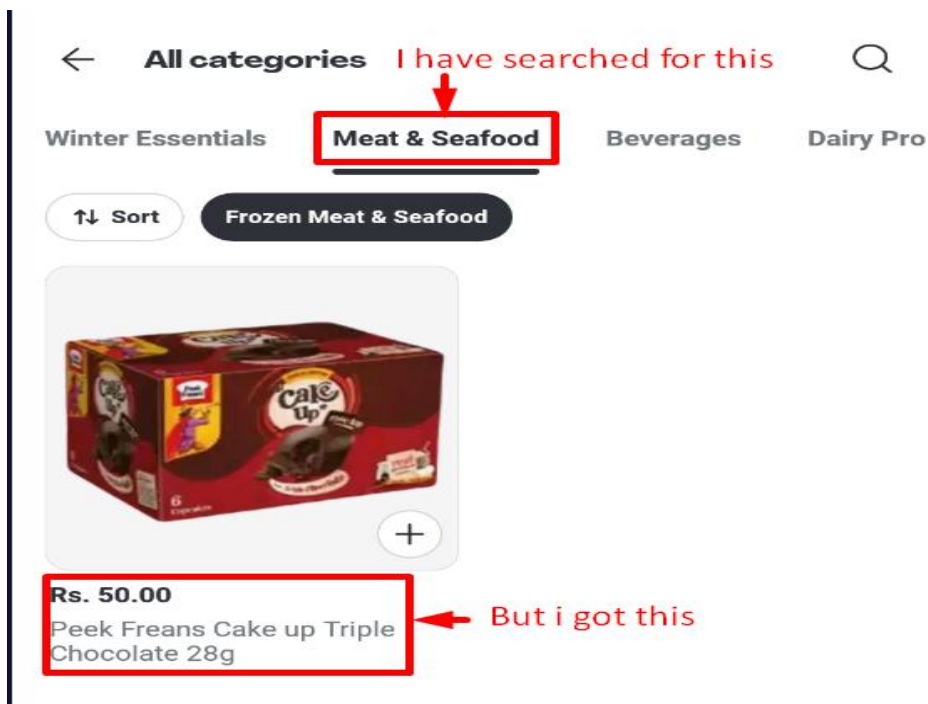
Expected Result: Name field should be restricted to a reasonable length and validated.

Actual Result: Paragraph accepted and saved without errors.

4. Search returns irrelevant results

Bug Type: Functional/Search Bug

Severity: High



I searched for "meat" and "seafood" in the app, but the only result displayed was unrelated — specifically, chocolate cookies. If there are no matching items for a search query, the application should display a message such as "No results found" instead of returning inaccurate or misleading results. This affects user experience and may cause confusion.

Expected Result: Should return matching food items or show 'No results found'.

Actual Result: Returns unrelated item (e.g., chocolate cookies).

5. Profile name not updated in profile icon

Bug Type: UI Bug

Severity: Low

I updated my profile name from "Annsa" to "Ansa". Although the change was saved successfully, the updated name did not reflect in the profile icon. The displayed name remained unchanged. The application should consistently update the user's name across all relevant UI elements, including the profile icon, to ensure data consistency and a smooth user experience.

The screenshot shows a user profile page. At the top right, there is a profile icon with the name "Annsa" and a dropdown arrow. A red box highlights this icon, and a red arrow points to it with the text "Here is still the previous name". Below this, the page title is "My profile" with an information icon. A success message box says "Your changes have been successfully saved." with a red box around it and a red arrow pointing to it with the text "Just Showing a message box". Below the message box, there are three input fields: "First name" with the value "Ansa" (highlighted with a red box and a red arrow pointing to it with the text "Changed the name"), "Last name" with the value "Aslam", and "Mobile number" with the value "+923218074901". At the bottom, there is a red "Save" button.

Expected Result: Updated name should reflect in the icon.

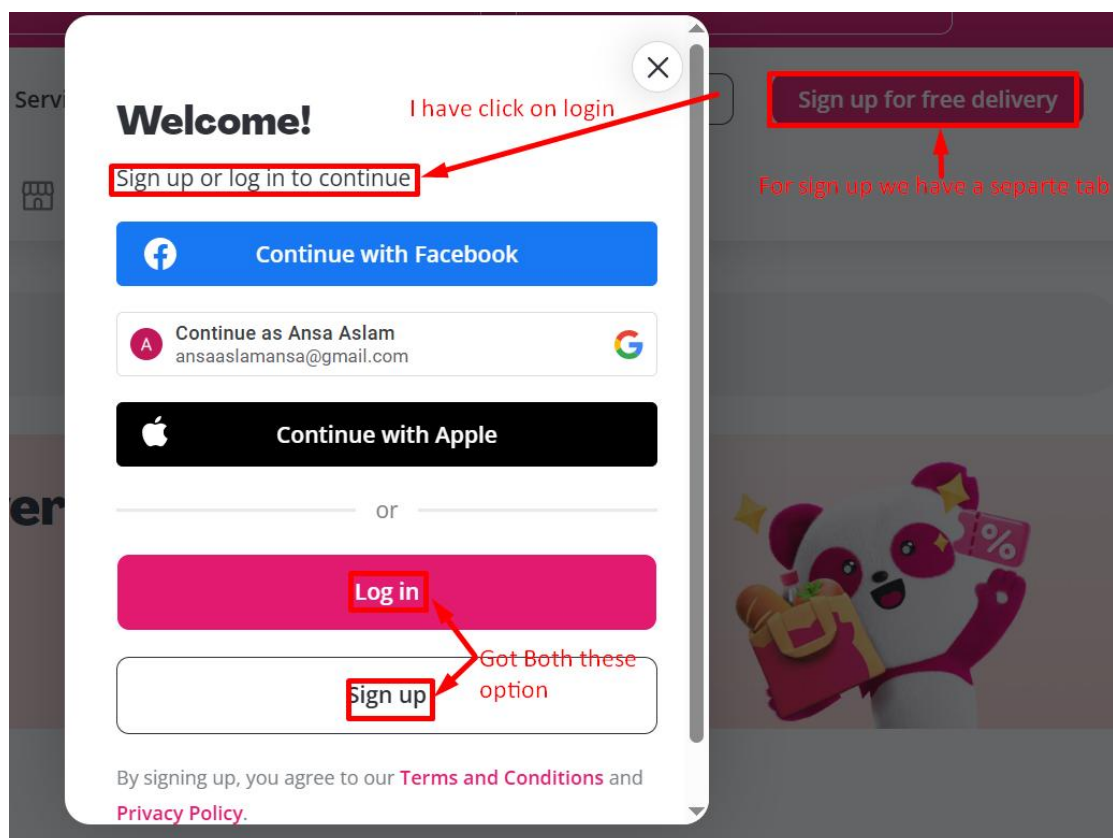
Actual Result: Old name still displayed in icon.

6. Login screen shows both login and sign-up forms

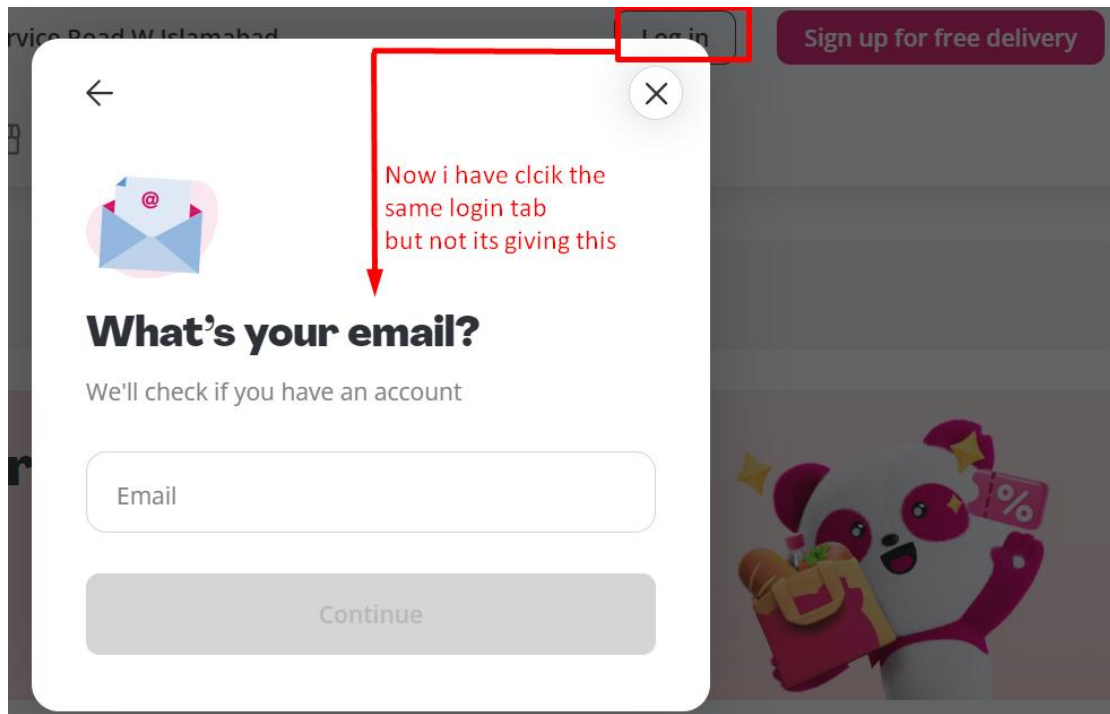
Bug Type: UX Bug

Severity: Medium

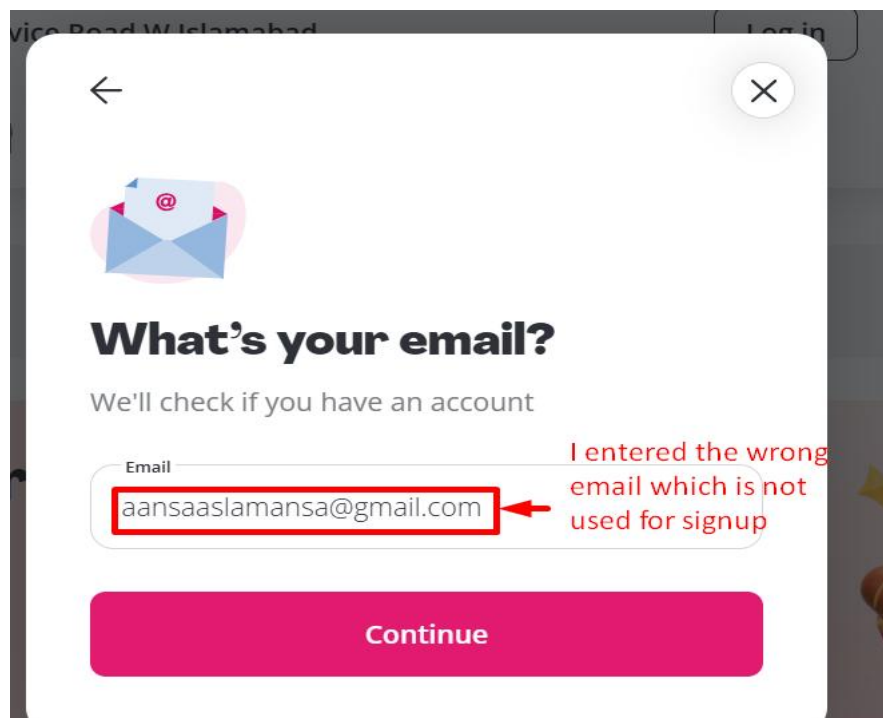
When I clicked on the login icon, the application displayed both the login and sign-up forms. Since there is already a separate icon designated for sign-up, the login section should display only the login form. Including both options under the login icon creates unnecessary confusion and inconsistency in the user interface.



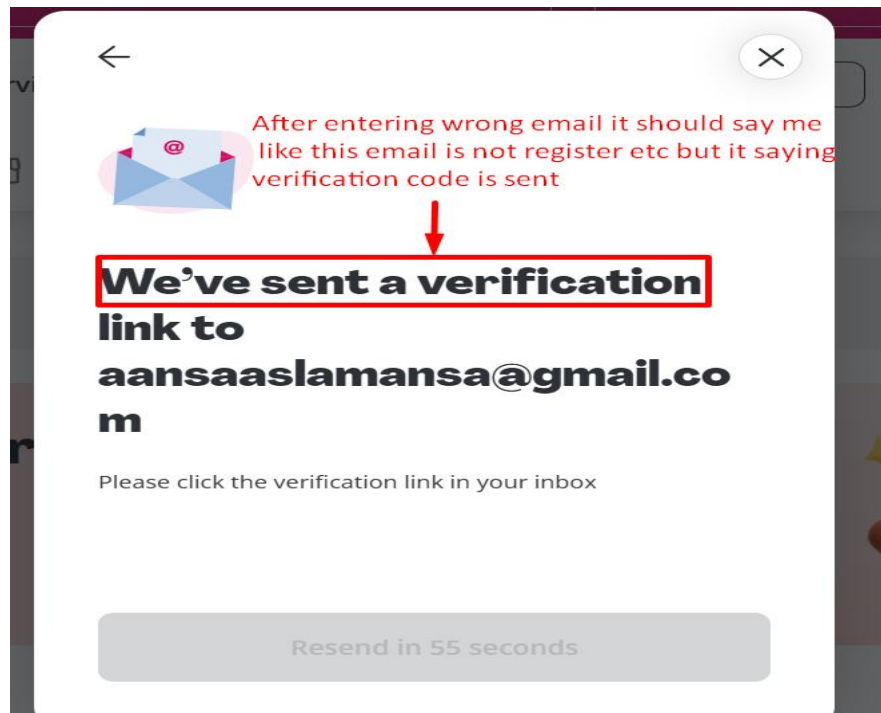
After some time, I clicked on the same login icon again, but this time the behavior was different — it prompted me to enter an email address instead of showing the previous login interface. This inconsistency suggests that the login screen behavior is not static and varies without explanation. The login flow should remain consistent to ensure a predictable and user-friendly experience.



After clicking on the login option, I was prompted to enter my email address. I intentionally entered an incorrect or unregistered email to test the validation. However, the application did not display any error message indicating that the email was not registered or did not match an existing account. Instead, it proceeded as if the input was valid. The system should clearly notify users when an email is not recognized or registered to prevent confusion and improve security.



Instead of displaying an error message for the unregistered email, the application incorrectly shows a message stating that a verification code has been sent to the provided email address. This is misleading — if a user accidentally enters the wrong or non-existent email, they will expect a verification code that will never arrive. The application should validate the email against registered accounts and display an appropriate message such as “This email is not registered” to prevent confusion and enhance user trust.



Expected Result: The login screen should remain consistent and validate whether the entered email is registered. If the email is not found, it should display a clear error message like “Email not registered.”

Actual Result: The login interface behaves inconsistently and accepts any email input. It falsely states that a verification code has been sent, even for unregistered emails.

7. Restaurant Links Show Incorrect Menus

Bug Type: Functional Bug

Severity: High

Certain restaurant links are provided with specific food features mentioned. When clicked, they are expected to lead to that restaurant’s menu.

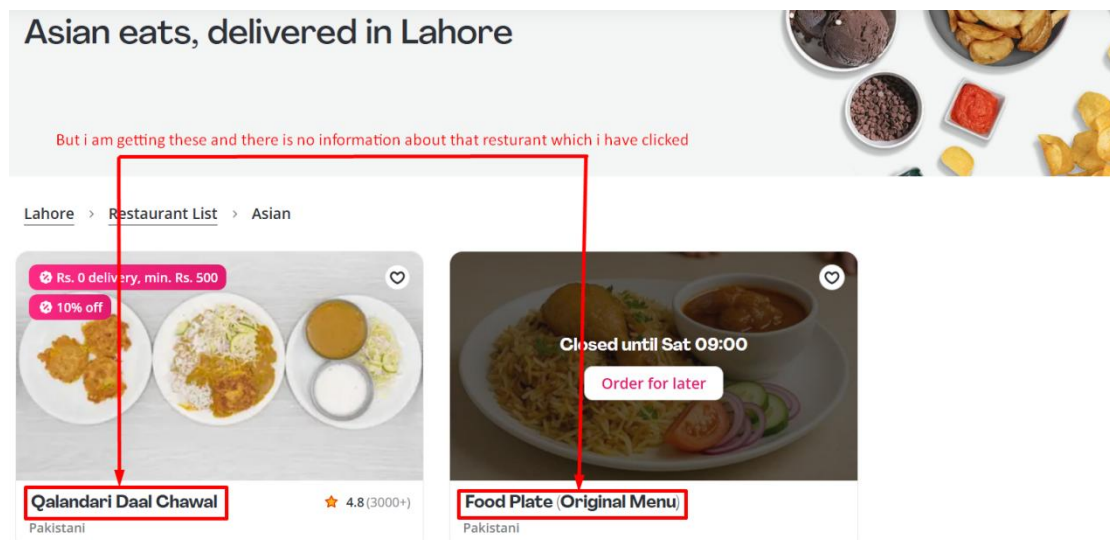
10 fantastic restaurants in Lahore to visit before you die!

Although the city bursts with numerous dining options, these 10 restaurants in Lahore have conquered the taste buds of the local folks and have been serving amazing food that would please anyone!

- ✓ **Cosa Nostra**: recommended for its fine dining experiences, pizzerias, and desserts
- ✓ **Andaaz**: a must-visit for seafood lovers
- ✓ **Pompei**: for all those who long for authentic Karachi food
- ✓ **Mouthful**: a favourite among health-conscious foodies
- ✓ **Bundu Khan**: desi food at its best – do not miss their famous mutton chops
- ✓ **Cafe Aylanto**: a contemporary dining restaurant famous for its chili garlic prawns, and main course with classic Moroccan chicken combination
- ✓ **Bashir Dar-ul-Mahi Machhee**: for soft and succulent fried fishes
- ✓ **Tokyo**: sushi and Japanese food fans should certainly not give this restaurant a miss
- ✓ **Sweet Affairs**: your go-to destination for the most heavenly desserts in the city
- ✓ **Cuckoos Den**: check out for Tawa Chicken, BBQs, Platters, Paranthas, and Curries

When i click on this link it should show me sushi and japanese food according to it

But instead of giving food options for that specific restaurant it gives me totally opposite results



Expected Result: The link should open in a new tab and display the correct menu for the selected restaurant.

Actual Result: The link redirects to unrelated or opposite results, instead of the menu for the chosen restaurant.

8. Food Links Lead to Irrelevant Results

Bug Type: Functional Bug

Severity: High

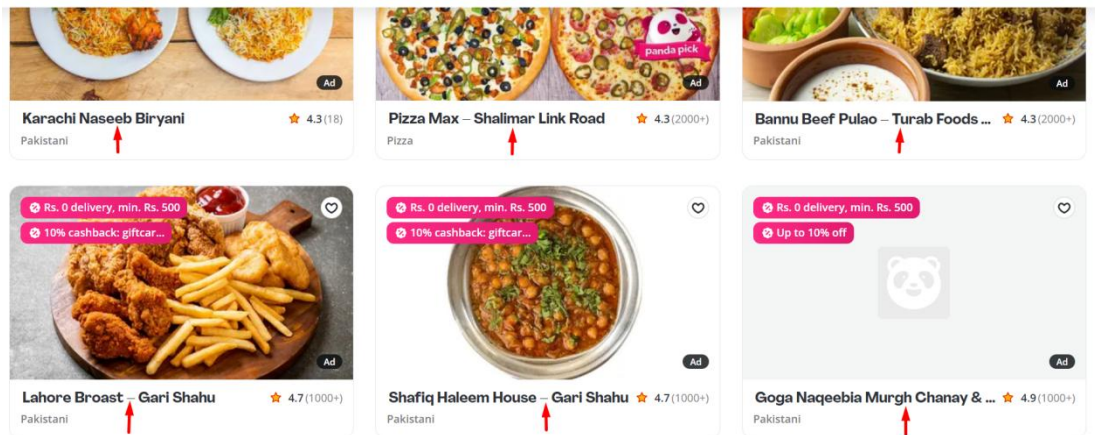
The app provides links for specific food items. When these links are clicked, the user should be shown results relevant to the selected item.

Order food online in Lahore: foodpanda makes it absolutely easy for you!

When i click on these links

What's your favourite cuisine in Lahore? Is it the much-famous **Tawa Chicken** dish? The soft and spicy **kebabs**? Or, the tasty and filling Parantha Rolls? Our choice of best restaurants in Lahore offer a wide array of delicacies for you to savour! From Lahore's most high-end eateries to budget restaurants, we have got it all covered. Simply take advantage of foodpanda's food delivery service in Lahore, and relish your favourite cuisines at the comfort of your home or workplace.

But it give me different result so if the links has added it should work.



Expected Result: Clicking a food-related link should display results directly related to that specific food item.

Actual Result: The app returns unrelated or incorrect results that do not match the linked food item.

9. Business Account Form Accepts Invalid and Improper Input

Bug Type: Validation Bug

Severity: High

Company name

Company name	
\$%#	
Business registration number	
cvgbx	
Media	
1-50	
Street name	
\$\$%\$#	
Postal code	City
1.6985	Arifwala

While signing up as a business, the form accepts invalid and unrealistic input in multiple fields without showing any error or validation messages.

Your details

First name	Last name
^\$*(@#\$\$
Corporate Email	
ansaaslamansa@gmail.com	
PK +92	Phone
	873753337726
Rewards, Recognition & Gifts	

Please fill in all fields

SIGN UP

Expected Result: All fields, especially company name, registration number, postal code, and personal information, should be validated.

Symbols in names should not be accepted.

Registration number should allow only digits.

Postal code and street fields should validate against standard formats.

Actual Result: The form accepts all invalid input types, symbols in names, alphabets in registration numbers, and unrealistic values in address fields without any validation or error messages.

10. Generic Error Message Without Field-Level Validation

Bug Type: UX Bug

Severity: Medium

After attempting to submit the form, the app displays a generic message saying “Please fill in all fields” without identifying which fields are missing or invalid.

Your details

First name

^\$*{(

Last name

@#\$\$

Corporate Email

ansaaslam@gmail.com

PK +92 ▾

Phone

03753337726

Rewards, Recognition & Gifts

▾

! Please fill in all fields

It just showing message not highliting the field which is not filled

SIGN UP

Expected Result: The system should highlight or indicate exactly which field is incomplete or contains invalid input, with a clear message for the user.

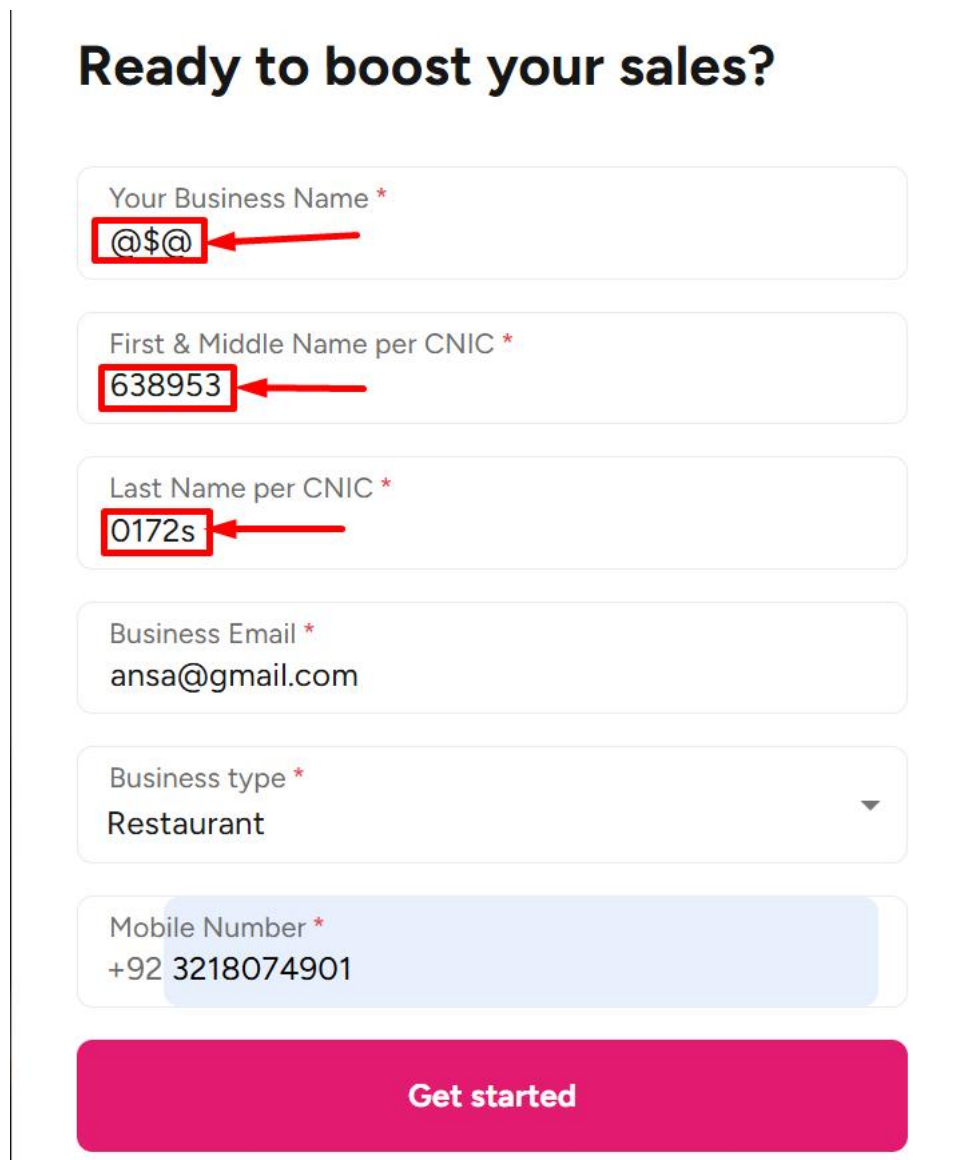
Actual Result: A vague message is shown even when all fields appear filled, with no guidance on which field needs correction.

11. Restaurant Partner Signup Accepts Invalid Input Without Validation

Bug Type: Validation Bug

Severity: High

While signing up as a restaurant partner, the form allows submission of invalid values such as digits and symbols in the name field, and non-existent or alphanumeric CNIC numbers without any error or input validation.



The screenshot shows a signup form titled "Ready to boost your sales?". It contains several input fields with red boxes and arrows highlighting invalid entries:

- Your Business Name ***: Contains "@\$@" with a red box around it and a red arrow pointing to it.
- First & Middle Name per CNIC ***: Contains "638953" with a red box around it and a red arrow pointing to it.
- Last Name per CNIC ***: Contains "0172s" with a red box around it and a red arrow pointing to it.
- Business Email ***: Contains "ansa@gmail.com".
- Business type ***: A dropdown menu showing "Restaurant".
- Mobile Number ***: Contains "+92 3218074901".

At the bottom of the form is a pink button labeled "Get started".

Expected Outcome: The form should validate inputs and restrict users from entering unrealistic values in the name and CNIC fields. Proper error messages should be displayed before allowing form submission.

Actual Outcome: The form accepts invalid data and displays a “Thank you for signing up” message, even though the fields were filled with clearly incorrect or impossible values.

panda **partner**

After enetering unusuall values
it has signed up successfully

Welcome

Thank you for signing up

Congratulations! You have successfully registered with us. Below you will see the required details we need from you.

Step 1
Add your business

Step 2
Verify your business

Step 3
Open your business

12. Incorrect Results When Applying "Top Rated Tea and Coffee" Filter

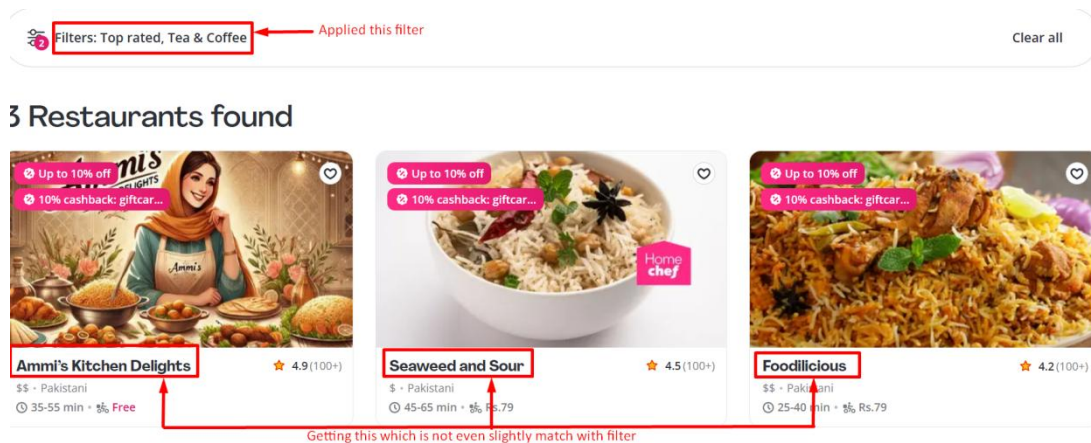
Bug Type: Functional Bug

Severity: High

When the "Top Rated Tea and Coffee" filter is applied, the app fails to return relevant results. Instead of showing tea or coffee items, it displays unrelated and random food options.

Expected Outcome: The app should accurately display only top-rated tea and coffee items when the corresponding filter is applied.

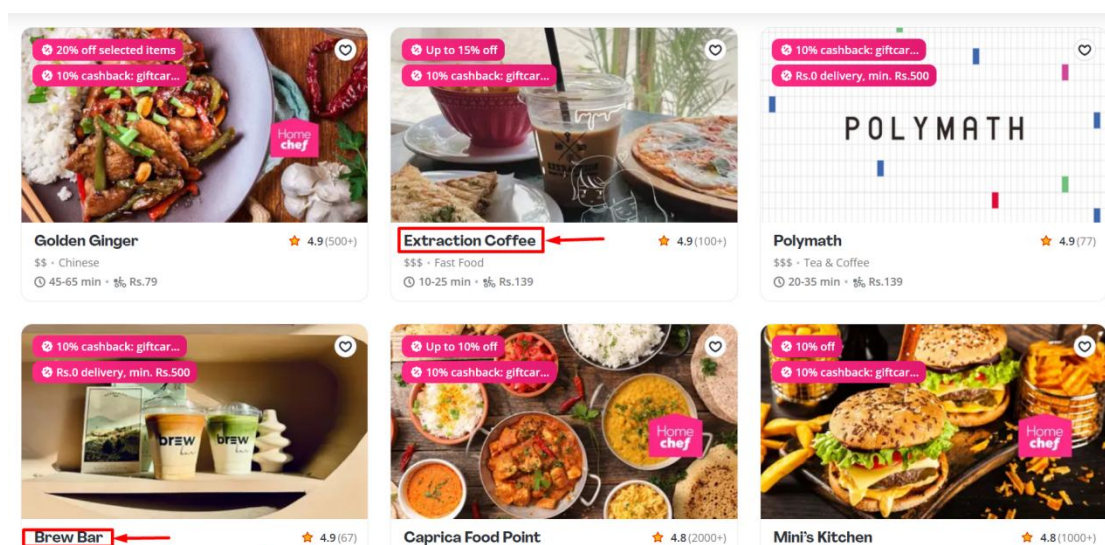
Actual Outcome: No tea or coffee items are shown. The filter returns irrelevant results that do not match the selected category.



13. Filter Returns Mixed and Irrelevant Results After Location Change

Bug Type: Functional Bug
Severity: High

Expected Outcome: The filter should return only tea and coffee items rated as top choices within the selected location.



Actual Outcome: The app shows a combination of filtered and unfiltered results, including unrelated food items that do not match the applied filter.

14. Name Field Accepts Invalid Characters During Order Placement

Bug Type: Validation Bug

Severity: Medium

Expected Outcome: The name field should allow only valid alphabetical characters and reject input with symbols or punctuation marks.

Personal details Edit

E-mail
ansaaslamansa@gmail.com

First name @#### Last name
For placing order i have entered unsual values for name

Mobile number
+92 3218074901

Save

It should through an error for this behaviour but it has save successfully

Payment Show all

easypaisa 7113 Primary

Actual Outcome: The system accepts invalid characters in the name field and processes the order without any warnings or validation checks.

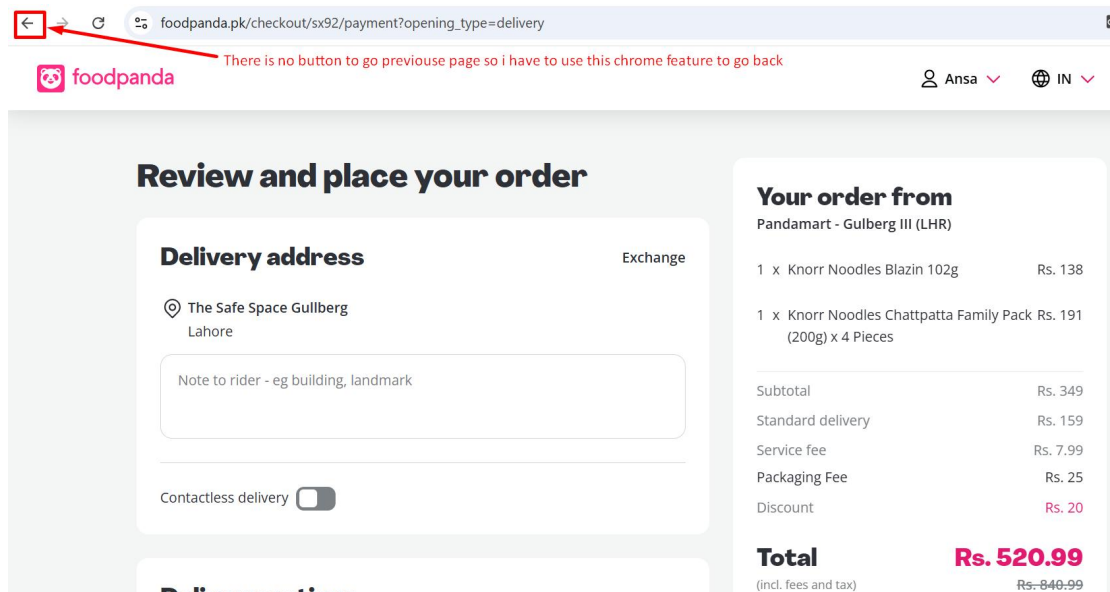
15. No Back Button Available During Order Placement

Bug Type: UX Bug

Severity: Medium

Expected Outcome: A clearly visible and functional back button should be available during the order process to improve navigation and user experience.

Actual Outcome: No in-app back button is provided, forcing the user to rely on the browser's navigation controls, which is not user-friendly or intuitive.

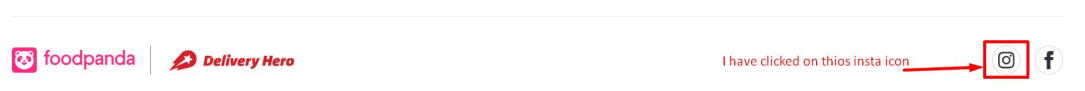


16. Broken Instagram Link on Social Media Icon

Bug Type: Broken Link Bug

Severity: Medium

Expected Outcome: The Instagram icon should redirect to an active and valid Instagram page associated with the Foodpanda brand.



Actual Outcome: Clicking the icon leads to a broken or removed page, indicating that the link is outdated or incorrectly configured.



Sorry, this page isn't available.

The link you followed may be broken, or the page may have been removed. [Go back to Instagram.](#)