

Bella Luna Restaurant - Frequently Asked Questions

1. What are your opening hours?

We are open Tuesday to Sunday, 11:30 AM to 10:00 PM. We are closed on Mondays.

2. Do you take reservations?

Yes, we accept reservations. You can book a table through our website or by calling us at (555) 123-4567.

3. Is there a dress code?

We have a smart casual dress code. No beachwear or sports attire, please.

4. Do you offer vegetarian/vegan options?

Yes, we have a variety of vegetarian and vegan dishes. Please inform your server about any dietary requirements.

5. Is your restaurant wheelchair accessible?

Yes, our restaurant is fully wheelchair accessible, including our restrooms.

6. Do you have a kids' menu?

Yes, we offer a special menu for children under 12 years old.

7. Is parking available?

We have a free parking lot available for our customers. Valet parking is also available on Friday and Saturday evenings.

8. Do you cater for private events?

Yes, we offer catering services and can host private events. Please contact our events coordinator for more information.

9. Is there a corkage fee if we bring our own wine?

Yes, there is a \$20 corkage fee per bottle for wines not purchased from our restaurant.

10. Do you have gluten-free options?

Yes, we have several gluten-free dishes. Please inform your server about your gluten sensitivity.

11. What type of cuisine do you serve?

We specialize in modern Italian cuisine with a focus on locally-sourced ingredients.

12. Is outdoor seating available?

Yes, we have a beautiful patio area for outdoor dining, weather permitting.

13. Do you offer gift cards?

Yes, gift cards are available for purchase in-store or through our website.

14. What methods of payment do you accept?

We accept all major credit cards, debit cards, and cash. We do not accept personal checks.

15. Is there a maximum group size for reservations?

We can accommodate groups of up to 20 people in our main dining area. For larger groups, please contact our events coordinator.

16. Do you have a bar area?

Yes, we have a full-service bar where you can enjoy drinks before or after your meal.

17. Are pets allowed?

Service animals are welcome, but we cannot accommodate pets in the restaurant due to health regulations.

18. Do you offer takeout or delivery services?

We offer takeout services. Delivery is available through third-party services like UberEats and DoorDash.

19. Is gratuity included in the bill?

Gratuity is not included in the bill except for parties of 8 or more, where an 18% service charge is added.

20. Do you source your ingredients locally?

Yes, we prioritize locally-sourced, seasonal ingredients. Our menu changes quarterly to reflect the best produce available.