## Ansh Dwivedi

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## **Profile**

Result-oriented Web Developer transitioning from client-facing role with expertise in full-stack development, database management, and UI/UX optimization. Strong background in market research, customer segmentation, and automation in sales tracking. Proven ability to analyze user needs, develop scalable applications, and implement responsive web solutions. Strong understanding of JSP, PHP, MySQL, JavaScript, Bootstrap, and Tailwind CSS with a focus on performance optimization. Adept at problem-solving, automation, and cross-functional collaboration, with experience in managing AI/ML and Business Analytics programs at IIM Visakhapatnam and IIM Rohtak.

## **Experience**

## SENIOR EDUCATION COUNSELOR | UPTOP CAREERS INSTITUTE PVT. LTD. GURUGRAM, INDIA | APR 2023 - PRESENT

- Spearheaded market research and competitive analysis to enhance strategic decision-making for webbased customer platforms.
- Conducted data-driven sales forecasting and customer segmentation, improving conversion rates by 15%.
- · Implemented process automation in sales tracking, reducing manual reporting time by 30%.
- Managed client relationships, ensuring a 20% increase in customer retention and engagement.
- · Collaborated with cross-functional teams to streamline customer journey mapping and improve lead nurturing through CRM enhancements.

### Education

# BACHELOR OF COMPUTER APPLICATION (BCA) CHHATRAPATI SHAHU JI MAHARAJ UNIVERSITY, KANPUR | 2020 - 2023

#### **Technical Skills**

- Frontend: HTML5, CSS3, JavaScript, Bootstrap, Tailwind, React.js
- · Backend: JSP, PHP, MySQL
- · Databases: MySQL, Oracle 10g
- · Version Control & Deployment: Git, GitHub, Netlify, Firebase
- · Web Security & Optimization: Authentication, API Integration, Performance Optimization

## **Projects**

## **E-COMMERCE WEBSITE**

- · Tech Stack: JSP, Oracle 10g, HTML, CSS, JavaScript, Bootstrap
- Built an end-to-end e-commerce platform with user authentication, shopping cart, and payment integration.

#### FREELANCE SERVICE MARKETPLACE

- · Tech Stack: JSP, Oracle 10g, HTML, CSS, JavaScript, Bootstrap
- · Developed a multi-user freelance marketplace, integrating real-time chat and project tracking

### HEALTHCARE RECOMMENDATION WEBSITE

- · Tech Stack: PHP, MySQL, HTML, CSS, Bootstrap, JavaScript
- · Created a Machine Learning-powered healthcare recommendation system, offering personalized health solutions based on symptoms.

## **Certifications**

WEB DEVELOPMENT | INTERNSHALA LEARNING (SEP 2024) - CREDENTIAL ID: 6QZMPLSWCN4 MICROSOFT DATA ANALYST ASSOCIATE (DA-100) | ICT ACADEMY PROCESS AUTOMATION BOOTCAMP | CELONIS (SEP 2022) DATA SCIENCE BOOTCAMP: FROM DATA ANALYSIS TO ML MODELS | GEEKS FOR GEEKS

## **Soft Skills**

· Problem-Solving

• Excellent interpersonal and communication skills • Time Management

· Team Collaboration

## **Personal Details**

Date of Birth: 21st July 2002 Languages: English, Hindi