

# Online Food Delivery Service:Non-Functional Requirements

## 1. Performance:

- \* The app must ensure pages load within 3 seconds on average.
- \* The app must support 1000 concurrent users during peak hours.

## 2. Reliability:

- \* The app must maintain 99.9% uptime, excluding scheduled maintenance.
- \* The app must handle errors gracefully with informative messages.

## 3. Security:

- \* The app must securely store passwords with encryption.
- \* The app must encrypt sensitive data during transmission.
- \* The app must implement role-based access control.

## 4. Usability:

- \* The app must provide an intuitive and accessible user interface.
- \* The app must support multiple languages and devices.

## 5. Compatibility:

- \* The app must support popular web browsers.
- \* The app must ensure responsiveness across devices.

## 6. Data Integrity:

- \* The app must ensure data integrity and perform regular backups.

## 7. Performance Efficiency:

- \* The app must optimize resource utilization.
- \* The app must cache frequently accessed data.