

Anshuman Mander

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Profile

A passionate and enthusiastic graduate with a strong academic background in IT and experience in design, development, testing and implementation of software applications. Highly developed soft skills essential for success such as, collaboration, effective communication, and organisation skills complemented by strong values and a culture of responsibility, work ethic, teamwork, and continuous self-improvement. Seeking to apply my unique skills, experience, and knowledge for the benefit of an organisation in a dynamic and diverse work environment.

Education

Certificate IV in Business BSB40215

October 2021

Navitas Professional

Bachelor of Information Technology

February 2021

University of Queensland, Queensland

Major: User Experience Design

Employment History

Libero Systems Pvt Ltd

May 2021

Junior Software Developer / Tech Support

- Worked on a range of projects across different technologies, collaborating with programmers, support team and clients to identify and resolve issues, implement feature requests, and provide support for a variety of tech issues.
- Developed and maintained web applications using React, JavaScript & other supporting tools.
- Readily learned new programming languages, refactored old code to adapt new practices, designed & developed new functionalities.

Freelance

October 2018 - November 2020

Casual Tutor

- Tutoring students in introductory Python and Grade 10 Maths.
- Understood needs, facilitated critical support, and developed coursework as needed.
- Provided supporting knowledge, communicating with parents, and keeping track of their progress.

Freelance

November 2018 - January 2021

Uber Driver

- Dealing with clients and finding efficient solutions in high paced work environment.
- Providing fast and effective service while conducting myself in a professional manner.

- Communicating with customers from diverse backgrounds and a wide variety of cultures.

RAMA Estates

March 2015 - August 2017

Customer Sales Representative

- Handle customer enquiries, service requests, and answered calls.
- Consulted with clients of diverse backgrounds & cultures to evaluate needs and determine best options.
- Worked closely with team to exceed weekly goals, utilizing listening and communication skills for quick issue resolution.
- Other responsibilities included managing receipts and payment situations, customer relations, presenting relevant query information and providing basic technical support.

Degree Related Projects

HELP at Hand

August 2020 - November 2020

University of Queensland, Queensland

Key learnings:

- Created multi-user interface to satisfy the provided brief. Worked within a team of 4 to find innovative solutions to identified issues.
- Conducted contextualized research in domain to formulate critical understanding of problem space and develop low, medium & high-fidelity prototypes.
- Used Adobe XD, HTML, CSS, JavaScript, and jQuery to evaluate & improve vision of solution and conducted multifarious user testing to improve design space based on user's mental models.
- Project link - <https://github.com/AidenT98/Create4>

Combat Evolved

February 2019 - June 2019

University of Queensland, Queensland

Key learnings:

- Java developer, UI creator using Illustrator and user tester for a game developed with collaboration of 50+ students. Utilized Git, GitLab and Jenkins for version control, documentation, testing and CI/CD.
- Main duties included development of different page's layouts, usage of perception and recognition to direct interaction flow and advancement of story plot.
- Also wrote wiki pages for design decisions, used issue boards for inter-team collaborations and managed resources for UI guidelines.
- Project link - <https://gitlab.com/uqdeco2800/2019-studio-1/2019-studio1>

* Other projects can also be viewed on: <https://github.com/AnshSAMA>

Key Skills

- **Backend Development** - JavaScript, Python, Java, C programming, C# and SQL.
- **Front-End Development** – React, HTML, CSS , Sass, Bootstrap and Ionic.
- **Miscellaneous Programming** – Git, Bash, NodeJS, Arduino IDE, Unity and MATLAB.
- **Design & Prototyping** - Adobe Illustrator / XD / InDesign, InVision Studio & Arduino.
- **Other Coursework** - Data Structures & Algorithms, Artificial Intelligence, Computer Systems, (R)DBMS, Graphic Design, Human-Computer Interaction, Digital Prototyping, Social & Mobile Computing.
- **Communication Skills** - Dynamic communication, inter-personal skills, active listening, and problem sensitivity developed while interacting with customers on daily basis, working in my previous role as Customer Sales Representative.
- **Team Player** - Collaboration skills honed over numerous projects, while interfacing confidently with people of diverse levels and backgrounds. Open to ideas and adapt my approach to reflect the values of team.
- **Problem Solving** - Able to react flexibly to changes in priority & direction and provide problem resolution in fast-paced environments.
- **Planning and Organising** - Develop specific goals and plan to prioritize, organize, and accomplish work in a timely and professional manner.
- **Culture of Responsibility** - Strong sense of urgency, vigilance and alertness combined with strong work ethics and practical approach.

Qualifications and Memberships

- Australian Computer Society (ACS) Membership

Referees

* Referees are available upon request