DIET Issue Tracker

Issue #1 访问上游连接被拒绝

异常信息

Plain Text

- 1 org.springframework.web.client.ResourceAccessException: I/O error on GET re
- 2 nested exception is java.net.ConnectException: Connection refused: connect

3

可能原因:

- 1. 上游服务过载
- 2. 上游服务升级,导致旧的鉴权方式无法通过

建议操作:

根据feed inventory feed信息获得相应上游的联系方式,并联系上游检查修改。

Issue #2 SSL 握手失败异常(服务端证书问题导致连接失败)

异常信息

Plain Text

- 1 org.springframework.web.client.ResourceAccessException:
- 2 I/O error on GET request for "https://api.upstream-service.com/secure": Re
- 3 nested exception is javax.net.ssl.SSLHandshakeException: Received fatal ε

4

6

可能原因:

- 1. 服务端证书问题升级
- 2. 客户端证书过期

建议操作:

根据feed inventory feed信息获得相应上游的联系方式,并联系上游沟通证书问题根源。若需下游更改,则请联系Infra团队进行证书升级。

Issue #3 系统找不到指定的文件

异常信息

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Plain Text

1  java.io.FileNotFoundException: /dropsite/inbound/1223_22_balance_sheet_2025
2  at java.io.FileInputStream.open0(Native Method)
3  at java.io.FileInputStream.open(FileInputStream.java:195)
4  at java.io.FileInputStream.<init>(FileInputStream.java:138)
5  at com.example.FileDemo.readFile(FileDemo.java:15)
6  at com.example.FileDemo.main(FileDemo.java:25)
7
```

可能原因:

- 1. Feed delay from upstream, upstream did not send the file to the destination location.
- 2. Wrong COB date, the COB date provided by the job does not match with the date in feed name

建议操作:

If it is feed delay, need to contact with upstream and ask them to send the feed.

If it is COB date issue, need to check if the job passed a correct date, if not, then correct the date variable in the job.

Issue #4 Feed failed the validation

异常信息

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Plain Text

1 com.an.exception.VailidationFailureException: row count miss match, actual
2 at com.an.service.validation(RowCountValidation.java:15)
3 at com.an.FileDemo.main(FileDemo.java:25)
4
```

可能原因:

1. The row count from the control file does not match with the actual count from the file content.

建议操作:

Contact upstream, ask them to check and refeed.