

## Phase 8: Data Management & Deployment

### Travel and Tourism Management System

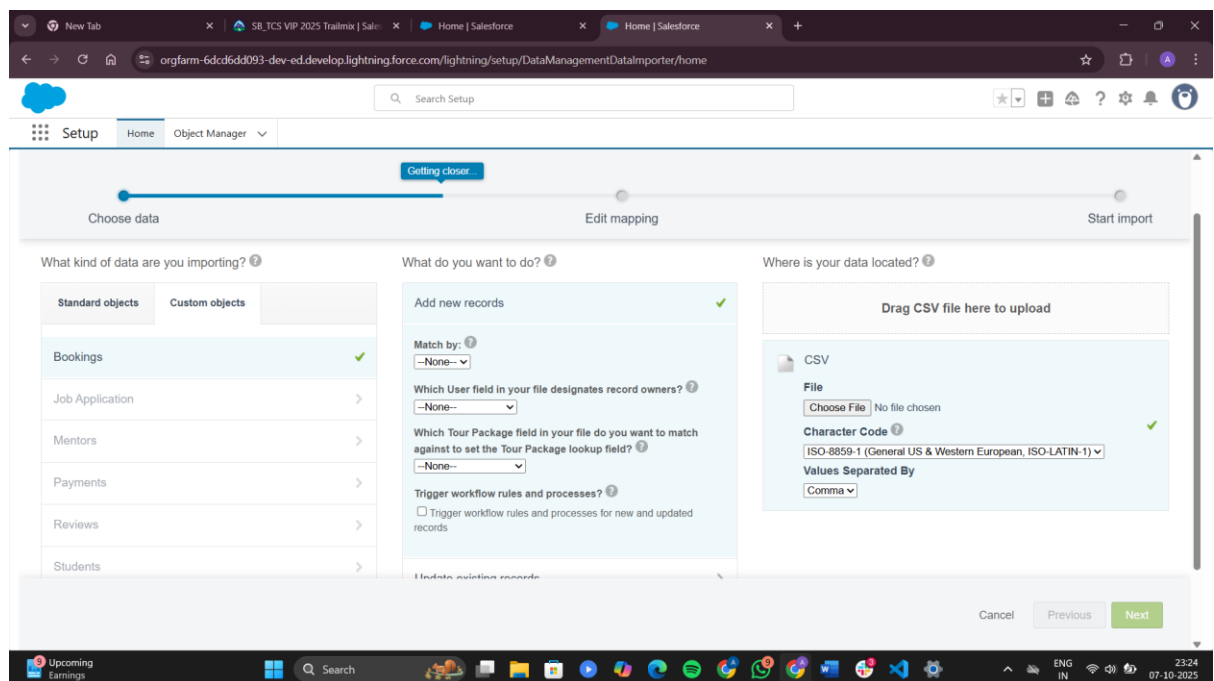
#### 1. Data Import Wizard

##### Purpose:

Easily import data records for standard and custom objects (e.g. Booking\_\_c, Customer\_\_c, TourPackage\_\_c).

##### Steps:

1. Go to Setup → Data → Data Import Wizard.
2. Click "Launch Wizard".
3. Select the object you want to import (e.g. Booking\_\_c).
4. Choose to add new records or update existing data, depending on your use case.
5. Upload your prepared CSV file.
6. Map CSV columns to Salesforce fields (e.g., BookingDate → Booking\_Date\_\_c).
7. Click Next and start the import.



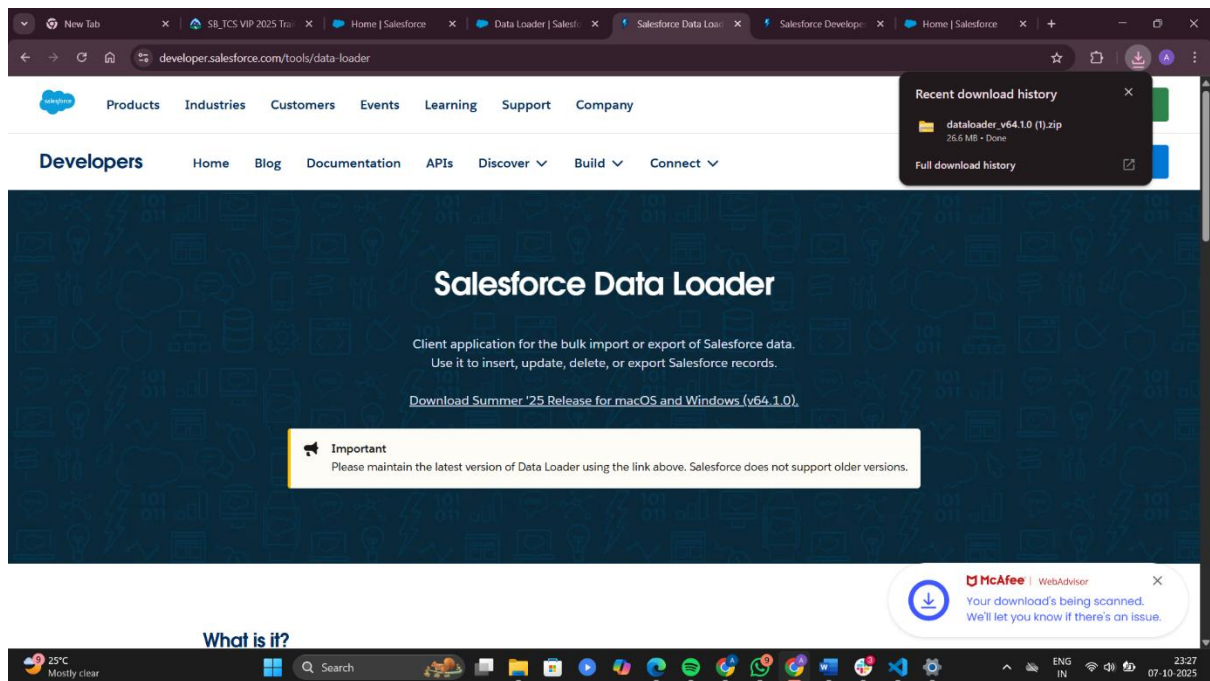
#### 2. Data Loader

##### Purpose:

Use for large datasets (over 50,000 records), complex operations like upsert, delete, or scheduled batch imports.

##### Steps:

1. Download and install Salesforce Data Loader.
2. Open Data Loader and log in with Salesforce credentials.
3. Choose the operation (Insert, Update, Upsert, Delete, or Export).
4. Select the object (e.g. Booking\_\_c).
5. Browse and select the CSV file.
6. Map CSV columns to Salesforce fields.
7. Run the operation.
8. Review success and error logs generated.



### 3. Duplicate Rules

#### Purpose:

Prevent duplicate entries for key objects like Customers or Bookings.

#### Steps:

1. Go to Setup → Duplicate Management → Duplicate Rules.
2. Click "New Rule" and select your object (e.g., Booking\_\_c).
3. Create a Matching Rule that defines matching logic (e.g., Booking duplicate check).
4. Specify actions on create or update — block duplicates or allow with alert.
5. Activate the rule.


## 4. Data Export & Backup

**Purpose:**

Schedule regular backups or manually export data to safeguard against loss.

### Steps:

1. Setup → Data → Data Export.
2. Choose “Export Now” for immediate export or schedule automated exports.
3. Select objects to include (e.g. Booking\_\_c).
4. Optionally include attachments and documents.
5. Download the backup ZIP file containing CSV files.


SETUP  
**Data Export**

---

## Monthly Export Service

Export File Encoding
ISO-8859-1 (General US & Western European, ISO-LATIN-1)

☐ Include images, documents, and attachments

☐ Include Salesforce Files and Salesforce CRM Content document versions

☒ Replace carriage returns with spaces

Start Export Cancel

**Exported Data**  
Select what type of information you would like to include in the export. The data types listed below use the Apex API names. If you are not familiar with these names, select Include all data for your export.

☒ Include all data

<input type="checkbox"/> Contract	<input type="checkbox"/> Order	<input type="checkbox"/> OrderItem
<input type="checkbox"/> Asset	<input type="checkbox"/> Account	<input type="checkbox"/> Contact
<input type="checkbox"/> Lead	<input type="checkbox"/> Partner	<input type="checkbox"/> Product2
<input type="checkbox"/> BusinessProcess	<input type="checkbox"/> NotificationMember	<input type="checkbox"/> UserRole
<input type="checkbox"/> Campaign	<input type="checkbox"/> CampaignMember	<input type="checkbox"/> Case
<input type="checkbox"/> CaseContactRole	<input type="checkbox"/> CaseHistory2	<input type="checkbox"/> CaseSolution
<input type="checkbox"/> ContentDocumentLink	<input type="checkbox"/> ContentVersion	<input type="checkbox"/> ContentVersionMap
<input type="checkbox"/> ContractContactRole	<input type="checkbox"/> EmailDisclaimer	<input type="checkbox"/> EmailMessage
<input type="checkbox"/> EmailRoutingAddress	<input type="checkbox"/> EntityHistory	<input type="checkbox"/> EntitySubscription
<input type="checkbox"/> Event	<input type="checkbox"/> EventRelation	<input type="checkbox"/> FeedComment

## 5. Change Sets

### Purpose:

Deploy metadata and configurations between Salesforce orgs (e.g., Sandbox → Production).

### Steps:

1. Setup → Deployment → Outbound Change Sets.
2. Click “New” and name your change set.
3. Add required components: Objects, Fields, Apex Classes, Validation Rules, Flows.
4. Upload to target org.
5. In the target org, validate and deploy the change set.

## 6. Unmanaged vs Managed Packages

### Unmanaged Packages:

- For distributing customizations for learning or demo.
- Changes after installation are not synced.

### Managed Packages:

- Production-ready apps with upgrade capabilities and licensing.

### Steps to create:

1. Setup → Packages → New.
2. Choose Managed or Unmanaged package.

3. Add components, upload package.
- 

## 7. ANT Migration Tool

### Purpose:

Script-based deployment via XML metadata files.

### Steps:

1. Download and configure the Force.com Migration Tool (ANT).
  2. Prepare build.xml and package.xml files specifying components.
  3. Use commands:
    - ant retrieve
    - ant deploy
  4. Validate deployments before pushing to production.
- 

## 8. VS Code & SFDX (Salesforce CLI)

### Purpose:

Modern development environment for metadata management, source control, and deployment.

### Steps:

1. Install [VS Code](#) and Salesforce Extension Pack.
2. Authenticate your org using CLI:

text

```
sfdx force:auth:web:login -a YourOrgAlias
```

3. Use commands to retrieve and deploy metadata:

text

```
sfdx force:source:retrieve -m CustomObject, ApexClass
```

```
sfdx force:source:deploy -p force-app
```

4. Create new Lightning Web Components, Apex classes from VS Code.
5. Integrate Git for version control.

