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(AN ISO 9001:2000 CERTIFIED COMPANY)

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To Whom It May Concern

This is to formally acknowledge that Ms. Anshika has been engaged with our organization for the purpose of conducting a data-driven academic project, under the supervision of the Indian Institute of Technology Madras (IIT Madras).

As part of this collaboration, our organization has extended full cooperation to Ms. Anshika by:

- Providing access to authentic and relevant business datasets for her academic analysis.
- Granting permission to capture video content related to the business processes for inclusion in her project deliverables.
- Offering comprehensive insights into our operational structure, business workflows, and challenges faced, in order to enrich the practical depth of her study.

We affirm that the data provided is accurate to the best of our knowledge and has been shared solely for academic and non-commercial use. The support offered was intended to assist Ms. Anshika in conducting a meaningful and impactful analysis aligned with the project objectives defined by IIT Madras.

We appreciate the professionalism, sincerity, and ethical conduct displayed by Ms. Anshika throughout the duration of her interaction with us. Her enthusiasm for understanding real-world business challenges and applying analytical techniques was commendable.

Should any clarification be required, we remain available to provide further assistance.

Sincerely,
Gurudayal Singh

PATNA CALIBRATORS:

DESIGNATION : Proprietor

Date: 02.07.2025

Signature

