

Self Service Portal

A PROJECT REPORT

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Under the Supervision of

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CERTIFICATE

Certified that **Abhishek Kumar 2200290140008** has carried out the project work having “**Self Service Portal**” (ProjectKCA451) for **Master of Computer Application** from Dr. A.P.J. Abdul Kalam Technical University (AKTU) (formerly UPTU), Lucknow under my supervision. The project report embodies original work, and studies are carried out by the student himself and the contents of the project report do not form the basis for the award of any other degree to the candidate or to anybody else from this or any other University/Institution.

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Abhishek Kumar (2200290140008)

This is to certify that the above statement made by the candidate is correct to the best of my knowledge.

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Self Service Portal

Abhishek Kumar

ABSTRACT

This project proposes the development of a self-service portal to revolutionize the logistics experience. This web-based platform will grant customers autonomy and real time control over their shipments, fostering increased efficiency and satisfaction. By implementing this self-service portal, we aim to achieve significant benefits for both businesses and customers. Businesses will experience reduced operational costs through automation and streamlined customer support. Customers will gain greater control, enhanced visibility, and a more efficient logistics experience. This project presents a significant advancement in logistics management, promoting an empowered and efficient future for the industry.

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Success in life is never attained singlehandedly. My deepest gratitude goes to my project supervisor, **Ms. Neelam Rawat** for her guidance, help, and encouragement throughout my project work. Their enlightening ideas, comments, and suggestions.

Words are not enough to express my gratitude to Dr. Arun Kumar Tripathi, Professor and Head, Department of Computer Applications, for his insightful comments and administrative help on various occasions.

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Finally, my sincere thanks go to my family members and all those who have directly and indirectly provided me with moral support and other kind of help. Without their support, completion of this work would not have been possible in time. They keep my life filled with enjoyment and happiness.

Abhishek Kumar

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CHAPTER 1

INTRODUCTION

In the fast-paced world of logistics, where the efficient movement of goods is pivotal to economic growth and global trade, the integration of innovative technology has become indispensable. At the forefront of this digital revolution lies your project: the logistics self-service Portal, equipped with groundbreaking features designed to streamline logistics processes, enhance transparency, and elevate customer experience to unprecedented levels. This introduction serves as a beacon, illuminating the transformative potential of your self-service portal project within the logistics landscape. Central to its design and functionality is the seamless integration of two essential features: shipment booking and tracking. These pillars of logistical efficiency empower users with the ability to initiate, monitor, and manage shipments autonomously, fostering.

a new era of transparency and control. The logistics self-service Portal represents a paradigm shift in logistics management, where stakeholders are no longer bound by traditional channels but are instead empowered to orchestrate their logistical endeavors with precision and confidence. With the capability to book shipments seamlessly and track them in real-time, alongside access to comprehensive status updates and transaction transparency, the portal redefines the logistics experience, placing power and information directly into the hands of user. Through this introduction, we embark on a journey to uncover the transformative impact of your self-service portal project. We delve into its genesis, exploring the vision that sparked its inception and the strategic objectives driving its development. We navigate through its key features, elucidating how the seamless integration of shipment booking and tracking.

functionalities promise to revolutionize logistics operations, drive efficiency, and enhance customer satisfaction. As we traverse the landscape of modern logistics, guided by the beacon of your innovative self-service portal, we anticipate uncovering a future where logistical challenges are met with agility, transparency, and unparalleled user empowerment. Through your project, the logistics industry stands poised to embrace a new era of efficiency, where

every shipment is not just a transaction but a testament to the power of technological innovation and customer centric design.

1.1 Project Description

The logistics industry thrives on efficiency and transparency. This project proposes the development of a next generation self-service portal designed to empower both businesses and individual customers with greater control over their shipments. This web-based platform will revolutionize the logistics experience by offering real-time tracking, simplified order management, and a suite of self-service functionalities.

1.1.1 Problem Statement

Traditional logistics management often involves time-consuming processes and limited visibility for customers. Manual tasks like shipment tracking and requesting modifications can be cumbersome, leading to frustration and inefficiency.

1.1.2. Proposed Solution

This self-service portal addresses these challenges by providing users with a centralized platform to manage their logistics needs. Key features include:

Realtime Shipment Tracking: Gain instant insights into the location and status of shipments 24/7, eliminating the need for contacting customer support.

Simplified Order Management: Effortlessly book shipments, schedule pickups and deliveries, and access crucial documentation like invoices and packing slips through a user-friendly interface.

self-service Options: Empower users to handle routine tasks independently, including:

Printing shipping labels and return labels

Requesting modifications to existing shipments (delivery address changes, etc.)

Scheduling pickup appointments **Enhanced Communication:** Foster seamless communication between customers and logistics providers with features like:

Secure messaging system for real-time inquiries

Online ticket submission and tracking for support requests

1.1.3 Target Audience

This self-service portal caters to a broad audience, including:

Businesses of all sizes that utilize logistics services for shipping and receiving goods

Individual customers who require occasional or frequent shipment management

1.1.4. Benefits

Increased Efficiency: Streamline logistics processes for both customers and businesses, reducing reliance on manual tasks and customer support interactions.

Enhanced Visibility: Realtime tracking empowers users to stay informed about their shipments, fostering greater control and peace of mind.

Improved Customer Satisfaction: Provide a user-friendly platform that simplifies logistics management, leading to increased customer satisfaction and loyalty.

Reduced Operational Costs: Automate routine tasks and empower customers with self-service options, leading to cost savings for logistics providers.

1.1.5 Project Implementation

This section will detail the specific steps involved in developing and launching the self-service portal.

It will address aspects like:

Technology stack selection (programming languages, frameworks)

User interface (UI) and user experience (UX) design considerations

Integration with existing logistics management systems

Security protocols and data privacy compliance

Testing and deployment strategies.

1.2 Project Scope

This project scope provides a clear definition of the deliverables, exclusions, and key considerations for developing and implementing the self-service logistics portal. It ensures that stakeholders have a shared understanding of the project's boundaries and success criteria.

1.3 Hardware Software Used In Project

Front End

Java script

Html

CSS

Bootstrap

Google map and chart

Google analytics

Backend

CI (PHP)

My SQL

Apache

Hardware requirement

Processor intel i3

RAM 4gb

Hard dish ISSD

Display HD (1200X1000 Resolution)

CHAPTER 2

Feasibility Study

2.1 Executive Summary

This feasibility study evaluates the development of a logistic self-service portal designed to streamline order placement, order tracking, and invoice generation. The portal aims to enhance operational efficiency, improve customer satisfaction, and reduce manual processing errors. This study assesses the technical, economic, operational, and schedule feasibility of the project.

2.2 Introduction

The logistics industry is increasingly adopting digital solutions to enhance service delivery. A self-service portal would allow customers to place orders, track shipments, and generate invoices autonomously, providing a seamless and efficient user experience.

2.3 Technical Feasibility

System Requirements: The portal will require a robust web application framework, a reliable database management system, and integration with existing logistics management software.

Technology Stack

Frontend: HTML, CSS, JavaScript, PHP

Backend: CI(PHP).

Database: MySQL

Additional: API integration with logistics software (e.g., SAP, Oracle)

2.4 Operational Feasibility

Process Changes: Adoption of the portal will require minimal changes to existing workflows, focusing mainly on training staff and customers.

Staff Training: Training programs will be developed for both internal staff and external customers to ensure smooth transition and adoption.

User Support: A dedicated support team will be established to handle queries and issues related to portal usage.

CHAPTER 3

System Design and Architecture

The logistics self-service portal allows customers to place orders, track orders, and generate invoices seamlessly. This document outlines the system design and architecture for the portal, covering its components, data flow, and technological stack.

3.1 Requirements

Functional Requirements

User Authentication: Users should be able to register, log in, and log out.

Place Order: Users should be able to create and place orders.

Track Order: Users should be able to track the status of their orders in real-time.

Generate Invoice: Users should be able to generate and download invoices for their orders.

Notifications: Users should receive notifications about order updates.

Nonfunctional Requirements

Scalability: The system should handle a large number of users and transactions.

Reliability: The system should be highly available and fault tolerant.

Performance: The system should provide fast responses and real-time updates.

Security: The system should ensure data protection and secure transactions.

3.2 System Architecture

3.2.1 Overview

The architecture follows a microservices approach, providing flexibility and scalability. Key components include:

Frontend: User interface for interaction.

Backend Services: Business logic and data processing.

Database: Data storage.

Notification Service: Manages notifications.

Authentication Service: Manages user authentication and authorization.

API Gateway: Manages and routes API requests.

3.3 Component Details

3.3.1 Frontend

Technology: Html, CSS, JavaScript, Google Map, Google Chart and Google analytics.

Description: Provides a responsive user interface for users to interact with the portal.

3.3.2 Backend Services

Technology: CI(PHP) and MYSQL

Description: Handles business logic, order management, tracking, and invoice generation.

Order Service: Manages order creation, updates, and deletion.

Tracking Service: Provides real time tracking information.

Invoice Service: Generates invoices for completed orders.

Notification Service: Sends email/SMS notifications.

Authentication Service: Handles user login, registration, and JWT token management.

3.3.3 Database

Technology: MySQL for relational data, Redis for caching.

Description: Stores user data, order details, tracking information, and invoice records.

3.3.4 Notification Service

Technology: Apache Kafka

Description: Manages asynchronous communication for notifications.

3.3.5 Authentication Service

Technology: OAuth2 with JWT

Description: Manages user authentication and authorization.

3.3.6 API Gateway

Technology: Kong or AWS API Gateway

Description: Routes incoming API requests to appropriate backend services.

3.4 Data Flow

User Authentication: User registers or logs in via the frontend.

Authentication service validates credentials and issues a JWT token.

Place Order: User places an order via the frontend.

Order service receives the request, processes the order, and stores details in the database.

Notification service sends an order confirmation.

Track Order: User requests order status via the frontend.

Tracking service retrieves real time status from the database or a tracking system and responds.

Generate Invoice: User requests an invoice via the frontend.

Invoice service generates the invoice from order data and sends a downloadable link or document.

5. Notifications: Notification service sends updates on order status changes via email/SMS.

3.5 Technology Stack

Frontend: HTML5, CSS3 and JavaScript

Backend: Node.js with Express.js or Spring Boot

Database: MYSQL

Notification Service: Apache Kafka

Authentication: OAuth2, JWT

API Gateway: Kong or AWS API Gateway

Hosting: AWS Cloud Platform

3.6 Deployment Architecture

3.6.1 Microservices Deployment

Each microservice is containerized using Docker and managed with Kubernetes for orchestration. This ensures high availability and scalability.

3.6.2 Load Balancing

Load balancers distribute incoming requests to backend services to ensure even load distribution and high availability.

3.6.3 Security

Data Encryption: SSL/TLS for data in transit, AES for data at rest.

Access Control: Role based access control (RBAC) and secure APIs.

CHAPTER 4

Module Description

4.1 Sign in

Signing in refers to the process of verifying your identity to gain access to a particular system or platform. This typically involves providing credentials such as a username and password.

In the context of your self-service logistics portal, the sign in process would allow users to access the features and functionalities you've outlined in your project description.

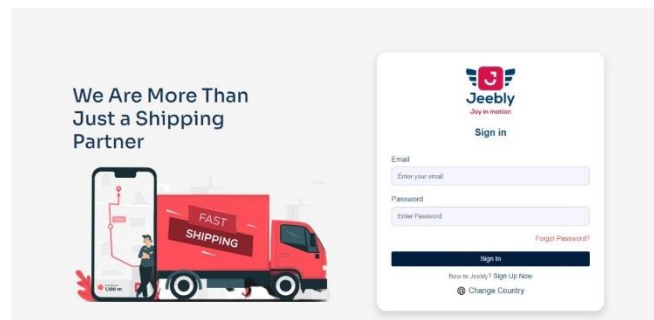
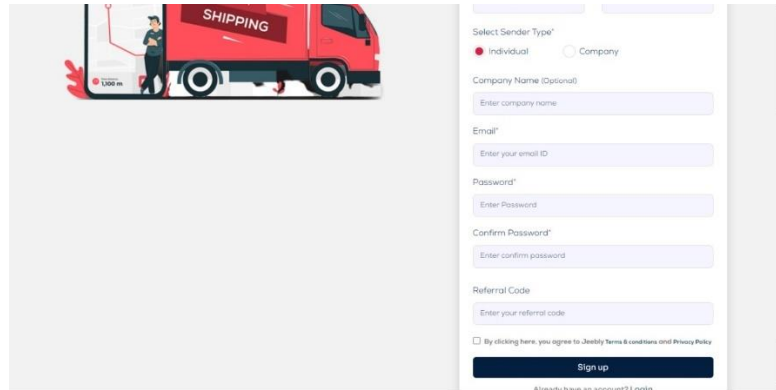


Figure 4.1 sign in page

4.2 Sign up

Signing up generally refers to creating a new account on a website, app, or service. This involves providing your information and credentials to establish a user profile.

The specific signup process can vary depending on the platform.



The sign up page features a red truck illustration on the left with the word "SHIPPING" on its side. On the right, there is a registration form with the following fields: "Select Sender Type*" (radio buttons for Individual and Company), "Company Name (Optional)" (text input), "Email*" (text input with "Enter your email ID" placeholder), "Password*" (text input with "Enter Password" placeholder), "Confirm Password*" (text input with "Enter confirm password" placeholder), and "Referral Code" (text input with "Enter your referral code" placeholder). Below these fields is a checkbox for "By clicking here, you agree to Jeebly Terms & conditions and Privacy Policy" and a "Sign up" button.

Figure 4.2 sign up page

4.3 Dash board

In the context of a self-service portal, a dashboard is a central location that provides users with an overview of key information and functionalities. It acts as a starting point for users to access frequently used features and monitor their logistics activities.

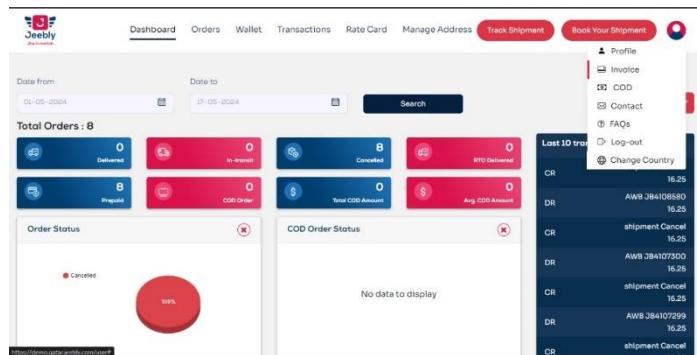


Figure 4.3 dashboard

4.4 Book your shipment

This feature allows users to initiate a new shipment request. It typically involves specifying details like:

Pickup and delivery locations

Shipment weight and dimensions

Desired service level (e.g., express, standard)

Any additional instructions or special requirements

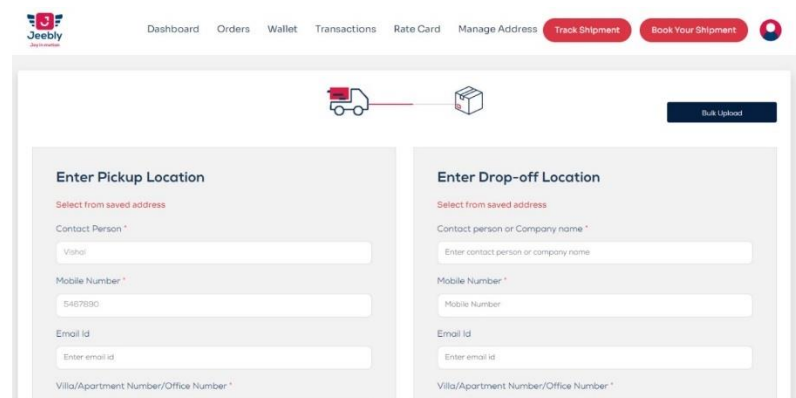
The image shows a web application interface for booking a shipment. At the top, there is a navigation bar with the 'Jeetly' logo and several menu items: Dashboard, Orders, Wallet, Transactions, Rate Card, Manage Address, Track Shipment, and Book Your Shipment. The 'Book Your Shipment' button is highlighted in red. Below the navigation bar, there is a header section with a truck icon and a box icon, and a 'Bulk Upload' button. The main content area is divided into two columns. The left column is titled 'Enter Pickup Location' and contains a 'Select from saved address' dropdown, a 'Contact Person *' field with a 'Vishal' placeholder, a 'Mobile Number *' field with a '5457890' placeholder, an 'Email Id' field with an 'Enter email id' placeholder, and a 'Villa/Apartment Number/Office Number *' field. The right column is titled 'Enter Drop-off Location' and contains a 'Select from saved address' dropdown, a 'Contact person or Company name *' field with an 'Enter contact person or company name' placeholder, a 'Mobile Number *' field with a 'Mobile Number' placeholder, an 'Email Id' field with an 'Enter email id' placeholder, and a 'Villa/Apartment Number/Office Number *' field.

Figure 4.4 Book your shipment

4.5 Track Shipment

This feature enables users to monitor the real-time status and location of their shipments. It may provide details such as:

Current location of the shipment

Estimated delivery date and time

Past milestones (e.g., picked up, arrived at sorting facility)

Any potential delays or exceptions

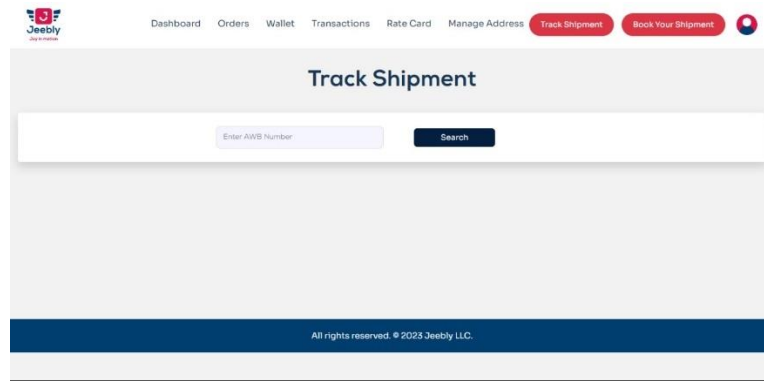


Figure 4.5 Track shipment

4.6 Order

The orders section showcases a user's history of shipment requests. It allows users to:

View past bookings and their details

Reorder shipments with similar details (if applicable)

Access past shipment information for reference

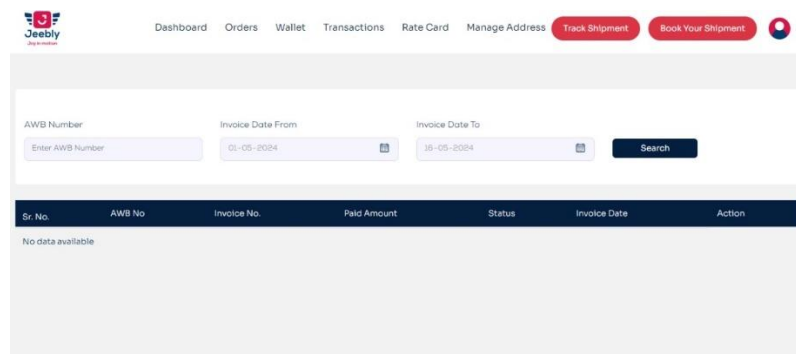


Figure 4.6 Order

4.7 Invoice

This section provides users with access to invoices for their completed shipments. Users can typically:

Download invoices in PDF format for recordkeeping

View details of the shipment charges associated with each invoice

Search or filter invoices by date or other criteria (optional)

The screenshot displays the Jeebly dashboard interface. At the top, a navigation bar contains the Jeebly logo and several menu items: Dashboard, Orders, Wallet, Transactions, Rate Card, Manage Address, Track Shipment, and Book Your Shipment. Below the navigation bar, there is a search section with three input fields: 'AWB Number' (with a placeholder 'Enter AWB Number'), 'Invoice Date From' (with a date '01-05-2024' and a calendar icon), and 'Invoice Date To' (with a date '01-05-2024' and a calendar icon). A 'Search' button is located to the right of these fields. Below the search section, there is a table with the following columns: 'Sr. No.', 'AWB No.', 'Invoice No.', 'Paid Amount', 'Status', 'Invoice Date', and 'Action'. The table currently displays 'No data available'.

Figure 4.7 Invoice

CHAPTER 5

TESTING

Certainly! Here is a structured testing section for your project report on a logistic self-service portal:

5.1 Testing

The logistic self-service portal was rigorously tested to ensure functionality, usability, security, and performance. The testing phase covered the following main areas: Order Placement, Order Tracking, and Invoice Generation.

5.1.1 Unit Testing

Objective: To verify that individual components of the system function correctly in isolation.

Order Placement Module: Testing input validation, order submission, and error handling.

Order Tracking Module: Testing tracking number validation and status updates.

Invoice Generation Module: Testing invoice creation, formatting, and data accuracy.

Methodology

Each module was tested using a suite of automated unit tests developed in [testing framework name, e.g., JUnit, PyTest].

Mock objects were used to simulate interactions with the database and external services.

Results

All components passed their respective tests, confirming that individual functions operate as expected.

5.1.2 Integration Testing

Objective: To ensure that different modules of the application interact correctly.

Scope

Verifying the flow from order placement to tracking and finally to invoice generation.

Testing API interactions between frontend and backend.

Methodology

Integration tests were executed using [integration testing tool, e.g., Selenium, Postman].

End to end scenarios were created to simulate user actions, including placing an order, tracking it, and generating an invoice.

Results

The integration tests were successful, demonstrating seamless interaction between different modules.

5.1.3 User Acceptance Testing (UAT)

Objective: To validate the system's functionality against business requirements and ensure it meets user expectations.

Scope

Real-world scenarios based on user stories.

Usability testing with a focus on the user interface and user experience.

Methodology

A group of end users from the target demographic were selected for testing.

Users performed tasks such as placing an order, tracking an order, and generating an invoice while providing feedback.

Results

Feedback was generally positive, with users finding the system intuitive and easy to use.

Minor UI/UX issues were identified and resolved.

5.1.4 Performance Testing

Objective: To assess the system's performance under various conditions.

Scope

Load testing to evaluate system behavior under normal and peak load conditions.

Stress testing to determine the system's breaking point and how it recovers from failures.

Methodology

Performance tests were conducted using [performance testing tools, e.g., JMeter, LoadRunner.

Scenarios included placing multiple orders simultaneously and generating large batches of invoices.

Results

The system demonstrated good performance with acceptable response times under normal and peak conditions.

Stress tests identified potential bottlenecks, which were subsequently optimized.

5.1.5 Security Testing

Objective: To identify and rectify vulnerabilities within the system.

Scope

Authentication and authorization testing.

Penetration testing for potential vulnerabilities such as SQL injection, XSS, and CSRF.

Methodology

Security tests were conducted using [security testing tools, e.g., OWASP ZAP, Burp Suite.

Both automated and manual testing approaches were used to identify security flaws.

Results

Several vulnerabilities were identified and mitigated, ensuring the system's security.

5.1.6 Summary of Findings

Overall, the testing phase of the logistic self-service portal was successful. The system met all functional, performance, and security requirements. Feedback from user acceptance testing was incorporated to enhance the user experience. The portal is now ready for deployment, providing a reliable and user-friendly platform for order placement, tracking, and invoice generation.

This section ensures a comprehensive overview of the testing strategies and results for your logistic self-service portal project report.

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Scope:

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Results:

All components passed their respective tests, confirming that individual functions operate as expected.

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Scope:

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Integration tests were executed using [integration testing tool, e.g., Selenium, Postman].

End-to-end scenarios were created to simulate user actions, including placing an order, tracking it, and generating an invoice.

Results

The integration tests were successful, demonstrating seamless interaction between different modules.

Testing Principle for Logistic self-service Portal

5.2 Testing principal

All test should be traceable to customer requirements.

Tests should be planned long before testing begins

Testa should begin “in the small” and progress toward testing.

Exhaustive testing is not possible.

To be more effective an independent third party should conduct testing

5.3 Testing techniques

5.3.1 BlackBox Testing Techniques

Blackbox testing focuses on evaluating the functionality of the software without considering the internal code structure. The tester only knows the inputs and the expected outputs. Here are some Blackbox testing techniques for your logistics self-service portal:

1. Equivalence Partitioning:

Description: This technique divides input data into equivalent partitions that can be tested as a single class.

Application:

Place Order: Test with valid order details (valid product IDs, quantities, and addresses) and invalid details (invalid product IDs, quantities, or addresses).

Track Order: Test with valid order IDs and invalid order IDs.

Generate Invoice: Test with valid orders that can generate invoices and orders that cannot.

Sign Up: Test with valid user data (email, password, etc.) and invalid data (already registered emails, weak passwords, etc.).

Sign In: Test with valid credentials and invalid credentials.

2. Boundary Value Analysis:

Description: This technique focuses on testing the boundaries between partitions.

Application:

Place Order: Test the minimum and maximum quantities allowed per order.

Track Order: Test the system's response to the boundary values of order ID formats.

Generate Invoice: Test for orders at the edge of the time frame that can generate an invoice.

Sign Up: Test password length at minimum and maximum allowed values.

Sign In: Test for boundary values of input lengths for username and password fields.

3. Decision Table Testing:

Description: This technique uses a table to represent combinations of inputs and their corresponding outputs.

Application:

Place Order: Create a decision table for different combinations of product availability, payment methods, and shipping options.

Track Order: Use a decision table to represent different statuses of orders (e.g., processing, shipped, delivered, cancelled).

Generate Invoice: Decision table for scenarios where invoices can be generated based on order status and payment confirmation.

Sign Up: Decision table for combinations of valid and invalid email/password entries.

Sign In: Decision table for combinations of correct/incorrect username and password entries.

5.3.2 Whitebox Testing Techniques

Whitebox testing involves the internal structure, design, and implementation of the software being tested. The tester has knowledge of the code and aims to verify the internal workings.

Here are some Whitebox testing techniques for your logistics self-service portal:

1. Unit Testing:

Description: This technique tests individual units or components of the software.

Application:

Place Order: Test functions that handle order creation, product availability checks, and inventory updates.

Track Order: Test functions that fetch order details and status updates.

Generate Invoice: Test functions responsible for generating and formatting invoices.

Sign Up: Test functions handling user data validation and registration.

Sign In: Test authentication functions that validate user credentials.

Unit Testing:

Description: This technique tests individual units or components of the software.

Application:

Place Order: Test functions that handle order creation, product availability checks, and inventory updates.

Track Order: Test functions that fetch order details and status updates.

Generate Invoice: Test functions responsible for generating and formatting invoices.

Sign Up: Test functions handling user data validation and registration.

Sign In: Test authentication functions that validate user credentials. validation to successful registration.

Sign In: Test the flow from entering credentials to successful or failed login.

5.4 Testing strategies

Creating a comprehensive testing strategy for your logistic self-service portal involves multiple testing phases and types to ensure the system's reliability, performance, and usability. Here is a structured approach to testing your portal, which includes placing orders, tracking orders, generating invoices, signing up, and signing in:

5.4.1 Requirement Analysis and Test Planning

Understand Requirements: Thoroughly analyze the functional and nonfunctional requirements of the portal.

Test Plan Documentation: Document the scope, objectives, resources, timeline, and types of testing to be conducted.

5.4.2 Types of Testing

1. Functional Testing

Unit Testing: Verify that each component (e.g., placing orders, tracking, invoicing) functions correctly in isolation.

Example: Test the order placement form's fields and validation rules.

Integration Testing: Ensure that different modules work together as expected.

Example: Test the integration between the order placement and order tracking modules.

System Testing: Validate the complete system's functionality against the requirements.

Example: End-to-end testing of the user journey from signup to invoice generation.

Regression Testing: Retest the application after updates to ensure existing functionality is not broken.

Example: After a bug fix in the tracking module, retest all related functionalities.

2. Nonfunctional Testing

Performance Testing: Assess the system's performance under various conditions.

Load Testing: Check how the system handles high volumes of traffic (e.g., multiple users placing orders simultaneously).

Stress Testing: Determine the system's behavior under extreme conditions.

Usability Testing: Evaluate the user interface and user experience.

Example: Conduct usability sessions to gather feedback on the portal's ease of use.

Security Testing: Identify and mitigate vulnerabilities.

Example: Test for common security issues such as SQL injection, XSS, and secure data transmission.

Compatibility Testing: Ensure the portal works across different devices, browsers, and operating systems.

Example: Test the portal on Chrome, Firefox, Safari, and Edge across different OS platforms.

3. Test Case Design

Create Detailed Test Cases: Develop test cases for each functionality.

Example for Order Placement:

Verify that a user can successfully place an order with valid data.

Check the system's response to invalid data (e.g., incomplete address).

Example for Signup:

Validate that a user can sign up with valid credentials.

Ensure error messages appear for invalid input (e.g., weak password).

4. Test Environment Setup

Prepare Test Environments: Configure environments that replicate production settings as closely as possible.

Data Preparation: Create test data for different scenarios (e.g., various order types, user roles).

5. Test Execution

Execute Test Cases: Systematically run the test cases, documenting any defects.

Automate Where Possible: Utilize test automation tools for repetitive tasks (e.g., regression tests).

6. Defect Management

Log Defects: Use a defect tracking system to log and track issues.

Prioritize and Fix Defects: Categorize defects based on severity and priority, ensuring critical bugs are addressed first.

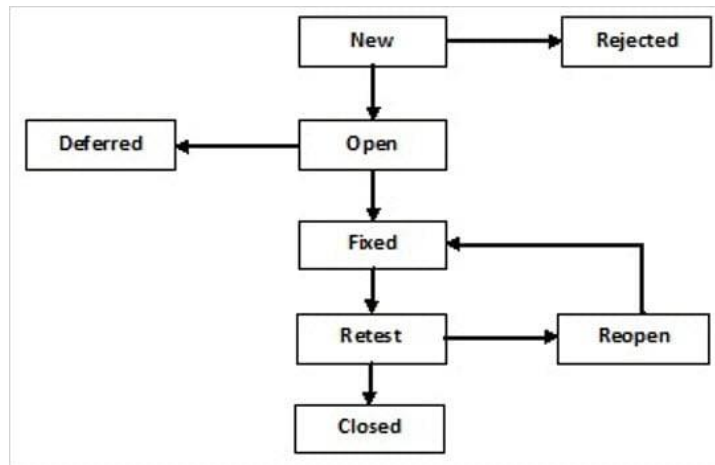


Figure 5.1 Defect life cycle

7. User Acceptance Testing (UAT)

Involve Stakeholders: Allow end users to test the system in real world scenarios.

Feedback Loop: Gather feedback and make necessary adjustments.

8. Post Release Testing

Monitor PostDeployment: Monitor the system after deployment for any issues that may not have been caught during testing.

Continuous Improvement: Incorporate user feedback and perform ongoing testing to ensure system stability.

9. Documentation

Maintain Comprehensive Documentation: Document all test plans, test cases, test results, and defect logs.

Reporting: Generate detailed test reports to provide insights into the testing process and results.

CHAPTER 6

TEST CASES

6.1 Sign up

Test Case No	Test Case Type	Module Name	Test Case Description	Pre-Condition	Test Steps	Expected Results	Actual Results	TC_Status(Pass/Fail)	TC_Priori
1	Manual	Sign Up Page	Verify the display style of website sign up page.	1. Jukily website should open on the device. 2. The device should have an internet connection (Wi-Fi/Data network).	1. Go to URL-> https://demo.jukily.com/signup. 2. After launching the page user should be able to see Sign-up page.	1. Website shall launch successfully. 2. Website Sign-up page should be displayed.		High	
2	Manual	Sign Up Page	Verify the first name and last name text field should accept character and number.	1. Jukily website should open on the device. 2. Device should have internet connection (Wi-Fi/Data network).	1. Go to URL-> https://demo.jukily.com/signup. 2. After launching the page user should be able to see Sign-up page. 3. Enter any name (character) in first name and last name text field.	1. Website shall launch successfully. 2. The Website Sign-up page should be displayed with the following field: a. First name b. Last name c. Select Gender Type: Individual or Company d. Company Name e. Email f. Password g. Confirm password			
3	Manual	Sign Up Page	Verify the radio button of "Select Gender Type" is able to select one option at a time.	1. Jukily website should open on the device. 2. Device should have internet connection (Wi-Fi/Data network).	1. Go to URL-> https://demo.jukily.com/signup. 2. After launching the page user should be able to see Sign-up page. 3. Enter any name (character) in first name and last name text field. 4. Select any one option using radio button either "Individual" or "Company".	1. Website shall launch successfully. 2. Website Sign-up page should be displayed. 3. Character and numbers should be filled in the first name and last name text field. 4. One option should be selected by radio button either "Individual" or "Company".			
4	Manual	Sign Up Page	Verify after selecting the Individual option from "Select Gender Type" by radio button, Company name should be optional.	1. Jukily website should open on the device. 2. Device should have internet connection (Wi-Fi/Data network).	1. Go to URL-> https://demo.jukily.com/signup. 2. After launching the page user should be able to see Sign-up page. 3. Enter any name (character) in first name and last name text field. 4. Select the company option by radio button. 5. Observe the company name field.	1. Website shall launch successfully. 2. Website Sign-up page should be displayed. 3. Character and numbers should be filled in the first name and last name text field. 4. One option should be selected by radio button either "Individual" or "Company". 5. Company name should be optional.			
5	Manual	Sign Up Page	Verify after selecting the Company option from "Select Gender Type" by radio button, Company name should be required.	1. Jukily website should open on the device. 2. Device should have internet connection (Wi-Fi/Data network).	1. Go to URL-> https://demo.jukily.com/signup. 2. After launching the page user should be able to see Sign-up page. 3. Enter any name (character) in first name and last name text field. 4. Select the company option by radio button. 5. Observe the company name field.	1. Website shall launch successfully. 2. Website Sign-up page should be displayed. 3. Character and numbers should be filled in the first name and last name text field. 4. One option should be selected by radio button either "Individual" or "Company". 5. Company name should be required.			

6	Manual	Referral Code	Verify that UAE referral code is working for the User.	1. Jukily website should open on the device. 2. The device should have an internet connection (Wi-Fi/Data network).	1. Go to URL-> https://demo.jukily.com/signup. 2. After launching the page user should be able to see the Sign-up page. 3. Fill in all the details. 4. Enter the Valid UAE/Global referral code. 5. Sign up the account.	The UAE referral code should not be acceptable for the User.	The UAE referral code is not acceptable for the User.		Low
7	Manual	Referral Code	Verify that the referral code is case sensitive.	1. Jukily website should open on the device. 2. The device should have an internet connection (Wi-Fi/Data network).	1. Go to URL-> https://demo.jukily.com/signup. 2. After launching the page user should be able to see the Sign-up page. 3. Fill in all the details. 4. Enter the Valid referral code in a small letter. 5. Sign up the account.	The referral code should not be case sensitive.	The referral code is not case sensitive.		Low
8	Manual	Referral Code	Verify that the same referral code is acceptable for Individual account.	1. Jukily website should open on the device. 2. The device should have an internet connection (Wi-Fi/Data network).	1. Go to URL-> https://demo.jukily.com/signup. 2. After launching the page user should be able to see the Sign-up page. 3. Fill in all the details. 4. Select the Individual option. 5. Enter the Valid referral code. 6. Sign up the Individual account.	The same referral code should be acceptable for Individual account.	The same referral code is acceptable for Individual account.		Low
9	Manual	Referral Code	Verify that the same referral code is acceptable for Company accounts.	1. Jukily website should open on the device. 2. The device should have an internet connection (Wi-Fi/Data network).	1. Go to URL-> https://demo.jukily.com/signup. 2. After launching the page user should be able to see the Sign-up page. 3. Fill in all the details. 4. Select the Company option. 5. Enter the Valid referral code. 6. Sign up the Company account.	The same referral code should be acceptable for company accounts.	The same referral code is acceptable for company accounts.		Low
10	Manual	Referral Code	Verify that enter the invalid referral code is acceptable.	1. Jukily website should open on the device. 2. The device should have an internet connection (Wi-Fi/Data network).	1. Go to URL-> https://demo.jukily.com/signup. 2. After launching the page user should be able to see the Sign-up page. 3. Fill in all the details. 4. Enter the Invalid referral code. 5. Click on the Sign up button. 6. Observe the error message is showing or not.	The invalid referral code should not be acceptable.	The invalid referral code is not be acceptable.		Low

11	Manual	Sign Up Page	Verify the valid email address in the Email id field.	1. Jukily website should open on the device. 2. Device should have internet connection (Wi-Fi/Data network).	1. Enter any name (character) in first name and last name text field. 2. Select any one option using radio button either "Individual" or "Company". 3. Enter the valid email address in the Email field.	1. Character and numbers should be filled in the first name and last name text field. 2. One option should be selected by the radio button either "Individual" or "Company". 3. Enter the Company name. 4. The email address should be valid and the email address should contain alphanumeric and special character (.,_,-) along with the domain. For example, abc_123@gmail.com	The email address accepts valid along with the domain. For example, abc_123@gmail.com		Low
12	Manual	Sign Up Page	Verify the password is shown in bullet/dots when enter the password.	1. Jukily website should open on the device. 2. Device should have internet connection (Wi-Fi/Data network).	1. Enter any name (character) in first name and last name text field. 2. Select any one option using radio button either "Individual" or "Company". 3. Enter the email address in the Email field. 4. Enter the password in the Password field.	1. Character and numbers should be filled in the first name and last name text field. 2. One option should be selected by the radio button either "Individual" or "Company". 3. Enter the Company name. 4. The email address should be valid. 5. The password should be shown in bullet/dots.	The password shows in bullet/dots.		Medium
13	Manual	Sign Up Page	Verify the valid password according the instructions.	1. Jukily website should open on the device. 2. Device should have internet connection (Wi-Fi/Data network).	1. Enter any name (character) in first name and last name text field. 2. Select any one option using radio button either "Individual" or "Company". 3. Enter the email address in the Email field. 4. Enter the password in the Password field according the given instructions	1. Character and numbers should be filled in the first name and last name text field. 2. One option should be selected by the radio button either "Individual" or "Company". 3. Company name should be required. 4. The email address should be valid. 5. The password should be matched according to the given instructions like: a. password should contain alphanumeric along with special character b. Password should contain at least a capital letter c. Password length should be at least 8 characters	The password matches according to the given instructions: a. password should contain alphanumeric along with special character b. Password should contain at least a capital letter c. Password length should be at least 8 characters		Medium
14	Manual	Sign Up Page	Verify the error message display when password is invalid.	1. Jukily website should open on the device. 2. Device should have internet connection (Wi-Fi/Data network).	1. Enter any name (character) in first name and last name text field. 2. Select any one option using radio button either "Individual" or "Company". 3. Enter the email address in the Email field. 4. Enter the invalid password in the Password field.	1. Character and numbers should be filled in the first name and last name text field. 2. One option should be selected by the radio button either "Individual" or "Company". 3. Company name should be required. 4. The email address should be valid. 5. Password should not be matched according to the given instructions like: a. password should not contain alphanumeric along with special character b. Password should not contain any capital letter c. Password length should be less than 8 characters	Password does not match according to the given instructions like: a. password should not contain alphanumeric along with special character b. Password should not contain any capital letter c. Password length should be less than 8 characters		Low

Test Case ID	Tester	Test Case Type	Test Case Description	Test Case Steps	Test Case Expected Results	Test Case Actual Results	Test Case Status	Test Case Priority
IGN_001	Manual	Sign Up Page	Verify that the text field of mobile number is accepting digits	sign-up account should be created	1. Enter details. 2. Create an account. 3. Click on the sign up button. 4. Select the country code. 5. Enter the mobile number.	Mobile number should be entered in the text field	Mobile number enters in the mobile number text field	Medium
IGN_008	Manual	Sign Up Page	Verify that the "read verification code" button should be clickable	sign-up account should be created	1. Enter details. 2. Create an account. 3. Click on the sign up button. 4. Select the country code. 5. Enter the mobile number. 6. Click the read verification code button.	read verification number button should be clicked after enter the number.	read verification number button is clickable after enter the number.	Low
IGN_009	Manual	Sign Up Page	Verify that the OTP is getting on the valid entered mobile number	sign-up account should be created	1. Enter details. 2. Create an account. 3. Click on the sign up button. 4. Select the country code. 5. Enter the mobile number. 6. Click the read verification code button. 7. Check the SMS on the entered mobile number.	OTP should get on the valid entered mobile number through SMS.	UNDONE	Medium
IGN_020	Manual	Sign Up Page	Verify that the Resend OTP button is clickable	sign-up account should be created	1. Enter details. 2. Create an account. 3. Click on the sign up button. 4. Select the country code. 5. Enter the mobile number. 6. Click the read verification code button. 7. Check the SMS on the entered mobile number. 8. Click on the Resend OTP button.	Resend OTP button should be clicked for the getting OTP second time through SMS.	UNDONE	Low
IGN_021	Manual	Sign Up Page	Verify that the verify number button is clickable	sign-up account should be created	1. Enter details. 2. Create an account. 3. Click on the sign up button. 4. Select the country code. 5. Enter the mobile number. 6. Click the read verification code button. 7. Check the SMS on the entered mobile number. 8. Enter the OTP.	Verify OTP button should be clicked and the page should be navigated to the login page.	Verify OTP button is clickable and the page navigated to the login page.	Medium

IGN_008	Manual	Sign Up Page	Verify the valid email address in the Email field	1. Mobile website should open on the device. 2. Device should have internet connection (Wi-Fi/Data network).	1. Enter any name (characters) in first name and last name text fields. 2. select any one option using radio button either "Individual" or "Company". 3. Enter the valid email address in the Email field.	1. Characters and numbers should be filled in the first name and last name text fields. 2. One option should be selected by the radio button either "Individual" or "Company". 3. Enter the Company name. 4. The email address should be valid and the email address should contain alphanumeric and special characters (.,_,-) along with the domain. For example, abc_123@gmail.com	The email address accepts valid along with the domain. For example, abc_123@gmail.com	Low
IGN_009	Manual	Sign Up Page	Verify the password is shown in bullet/dots when enter the password	1. Mobile website should open on the device. 2. Device should have internet connection (Wi-Fi/Data network).	1. Enter any name (characters) in first name and last name text fields. 2. select any one option using radio button either "Individual" or "Company". 3. Enter the email address in the Email field. 4. Enter the password in the Password field.	1. Characters and numbers should be filled in the first name and last name text fields. 2. One option should be selected by the radio button either "Individual" or "Company". 3. Enter the Company name. 4. The email address should be valid. 5. The password should be shown in bullet/dots.	The password shows in bullet/dots.	Medium
IGN_010	Manual	Sign Up Page	Verify the valid password according to the instructions	1. Mobile website should open on the device. 2. Device should have internet connection (Wi-Fi/Data network).	1. Enter any name (characters) in first name and last name text fields. 2. select any one option using radio button either "Individual" or "Company". 3. Enter the email address in the Email field. 4. Enter the password in the Password field according to the given instructions.	1. Characters and numbers should be filled in the first name and last name text fields. 2. One option should be selected by the radio button either "Individual" or "Company". 3. Enter the Company name. 4. The email address should be valid. 5. The password should be matched according to the given instructions like: a. Password should contain alphanumeric along with special characters b. Password should contain at least a capital letter	The password matches according to the given instructions like: a. Password should contain alphanumeric along with special characters b. Password should contain at least a capital letter c. Password length should be at least 8 characters	Medium
IGN_011	Manual	Sign Up Page	Verify the error message display when password is invalid	1. Mobile website should open on the device. 2. Device should have internet connection (Wi-Fi/Data network).	1. Enter any name (characters) in first name and last name text fields. 2. select any one option using radio button either "Individual" or "Company". 3. Enter the email address in the Email field. 4. Enter the invalid password in the Password field.	1. Characters and numbers should be filled in the first name and last name text fields. 2. One option should be selected by the radio button either "Individual" or "Company". 3. Company name should be required. 4. The email address should be valid. 5. Password should not be matched according to the given instructions like: a. Password should not contain alphanumeric along with special characters b. Password should not contain any capital letter c. Password length should be less than 8	Password does not match according to the given instructions like: a. Password should not contain alphanumeric along with special characters b. Password should not contain any capital letter c. Password length should be less than 8 characters	Low

6.2 Sign in

IGN_023	Manual	Login	Verify that the email address and password field	1. Sign-up account should be created. 2. Public number should be verified.	1. Sign up for the account. 2. Verify the number. 3. Enter the email address and password. 4. Click the Sign up button.	Email and password text fields should accept valid email addresses and valid passwords.	Email and password text fields accept valid email addresses and valid passwords.	High
IGN_024	Manual	Login	Verify that the error message for invalid email address and password field	1. Sign-up account should be created. 2. Public number should be verified.	1. Sign up for the account. 2. Verify the number. 3. Enter the invalid email address and password. 4. Click the Sign up button.	Error message should be displayed for the invalid email address and password.	Error message display for the invalid email address and password.	Low
IGN_025	Manual	Login	Verify that the login button is clickable	1. Sign-up account should be created. 2. Public number should be verified.	1. Sign up for the account. 2. Verify the number. 3. Enter the valid email address and password. 4. Click the Sign up button.	After entering the valid email address and password login button should be clickable and the page should be navigated to the home page.	After entering the valid email address and password login button is clickable and the page navigates to the home page.	Medium
IGN_026	Manual	Login	Verify that the sign up now	1. Sign-up account should be created. 2. Public number should be verified.	1. Sign up for the account. 2. Verify the number. 3. Click on the sign up now on the sign up page.	Sign up now should be clickable and page should be navigated to the sign up page.	Sign up now is clickable and page navigates to the sign up page.	Low
IGN_027	Manual	Forgot password Page	Verify that the "Forgot password?"	1. Sign-up account should be created. 2. Public number should be verified.	1. Sign up for the account. 2. Verify the number. 3. Click on the Forgot password	Forgot password should be clickable and page should be navigated to the Forgot password page.	Forgot password is clickable and page navigates to the Forgot password page.	Low
IGN_028	Manual	Forgot password Page	Verify that the email address text field	1. Sign-up account should be created. 2. Public number should be verified.	1. Sign up for the account. 2. Verify the number. 3. Click on the Forgot password. 4. Enter the valid email for reset the password.	Email text field should accept valid email addresses for the reset the password.	Email text field accepts valid email addresses for the reset the password.	Low
IGN_029	Manual	Forgot password Page	Verify that the "Forgot password" button	1. Sign-up account should be created. 2. Public number should be verified.	1. Sign up for the account. 2. Verify the number. 3. Click on the Forgot password. 4. Enter the valid email for reset the password. 5. Click on the Forgot password button.	Forgot password button should be clickable and the Password reset link should be sent to your registered E-Mail ID.	Forgot password button is clickable and the Password reset link sent to your registered E-Mail ID.	Low
IGN_030	Manual	Forgot password Page	Verify that the login/sign up	1. Sign-up account should be created. 2. Public number should be verified.	1. Sign up for the account. 2. Verify the number. 3. Click on the Forgot password. 4. Click on the Forgot login/sign up.	If the user click on the login then the page should navigate to the login page or if the user click on the sign up then the page should navigate to the sign up page.	If the user click on the login then the page navigates to the login page or sign up then the page navigates to the sign up page.	Low
IGN_031	Manual	Referral Code	Verify that the referral code text field is visible	1. Public number should be verified.	1. Go to URL > http://demo.ignitepublic.com/sign-up 2. After launching the page user should be able to see the Sign-up page. 3. Fill all the details. 4. Observe the Referral code text field is present on the Sign-up page.	The referral code text field should be visible.	The referral code text field is visible.	Low
IGN_032	Manual	Referral Code	Verify that the valid referral code is acceptable	1. Public number should be verified.	1. Go to URL > http://demo.ignitepublic.com/sign-up 2. After launching the page user should be able to see the Sign-up page. 3. Fill all the details. 4. Enter the Valid referral code. 5. Sign-up the account.	The valid referral code should be acceptable.	The valid referral code is acceptable.	Low

Test Case No	Test Case Type	Module Name	Test Case Description	Pre-Condition	Test Steps	Expected Results	Actual Results	TC_Status(Pass/Fail)	TC_Priorit
3	Manual	Sign Up Page	Verify the display page of sign up page.	1. Go to URL > http://demo.ignitepublic.com/sign-up 2. After launching the page user should be able to see Sign-up page.	1. Verify the Sign-up page should be displayed.	Verify the Sign-up page should be displayed.		High	
4	IGN_032	Manual	Verify the sign up page	1. Public number should be verified.	1. Go to URL > http://demo.ignitepublic.com/sign-up 2. After launching the page user should be able to see Sign-up page.	1. Verify the Sign-up page should be displayed.	The Sign-up page launches successfully.	Medium	
5	IGN_033	Manual	Verify the first name and last name text field should accept characters and number.	1. Public number should be verified.	1. Go to URL > http://demo.ignitepublic.com/sign-up 2. After launching the page user should be able to see Sign-up page. 3. Enter any name (characters) in first name and last name text field.	1. Characters and numbers should be filled in the first name and last name text field.	Character and numbers are able to fill in the first name and last name text field.	Low	
6	IGN_034	Manual	Verify the radio button of "Select Gender Type" is able to select one option at a time	1. Public number should be verified.	1. Go to URL > http://demo.ignitepublic.com/sign-up 2. After launching the page user should be able to see Sign-up page. 3. Enter any name (characters) in first name and last name text field. 4. Select any one option using radio button either "Individual" or "Company".	1. Characters and numbers should be filled in the first name and last name text field. 2. One option should be selected by radio button either "Individual" or "Company".	One option is selectable by radio button either "Individual" or "Company".	Low	
7	IGN_035	Manual	Verify after selecting the Individual option from "Select Gender Type" by radio button, Company name should be optional	1. Public number should be verified.	1. Go to URL > http://demo.ignitepublic.com/sign-up 2. After launching the page user should be able to see Sign-up page. 3. Enter any name (characters) in first name and last name text field. 4. Select the company option by radio button. 5. Observe the company name field.	1. Characters and numbers should be filled in the first name and last name text field. 2. One option should be selected by radio button either "Individual" or "Company". 3. Company name should be optional.	After selecting the "Individual" option, the Company name is optional.	Low	
8	IGN_036	Manual	Verify after selecting the Company option from "Select Gender Type" by radio button, Company name should be required	1. Public number should be verified.	1. Go to URL > http://demo.ignitepublic.com/sign-up 2. After launching the page user should be able to see Sign-up page. 3. Enter any name (characters) in first name and last name text field. 4. Select the company option by radio button. 5. Observe the company name field.	1. Characters and numbers should be filled in the first name and last name text field. 2. One option should be selected by radio button either "Individual" or "Company". 3. Company name should be required.	After selecting the "Company" option, the Company name is required.	Low	

6.3 Dashboard

1	D58_021	Manual	Dashboard Page	Verify that Graph boxes on the Dashboard page when the user check the status from the "settings" drop down	1. Go to Jeebi's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the unchecked option. 4. Observe whether after checking up the option, Graph box is showing on the dashboard	The Graph boxes should show on the Dashboard page when the user checks the status from the "settings" drop down		Low
1	D58_022	Manual	Dashboard Page	Verify that Graph boxes on the Dashboard page when the user uncheck the status from the "settings" drop down	1. Go to Jeebi's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the checked option. 4. Observe whether after unchecking up the option, Graph box is hiding on the dashboard page.	The Graph boxes should hide on the Dashboard page when the user unchecks the status from the "settings" drop down		Low
17	D58_025	Manual	Dashboard Page	Verify that the cross(close) button is visible in the graph window	1. Go to Jeebi's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check an option from the Settings drop-down list. 4. Observe the cross button is present in the visibled graph.	the cross(close) button should visible in the graph window.		Low
18	D58_026	Manual	Dashboard Page	Verify that the cross(close) button is working and the graph window is closing or not	1. Go to Jeebi's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check an option from the Settings drop-down list. 4. Click on the cross present in the visibled graph. 5. Observe whether the closed graph window is showing or not on the page.	The cross(close) button should be clicked and the graph window should close.		Low
19	D58_027	Manual	Dashboard Page	Verify that the pop-up window is opened, checking the options are showing in the Settings drop-down list	1. Go to Jeebi's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check the unchecked option. 4. Observe the pop-up window is showing with the successful message.	The pop-up window should be opened with the successful message, after checking the options		Low
10	D58_028	Manual	Dashboard Page	Verify that the pop-up window is Opened, after unchecking the options showing in the Settings drop-down list	1. Go to Jeebi's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check the checked option. 4. Observe the pop-up window is showing with the successful message.	The pop-up window should be open with the successful message, after unchecking the options		Low

ISN_002	Manual	Sign Up Page	Verify the password and confirm password both should be matched	1. Jeebly website should open on the device 2. Device should have internet connection (Wi-Fi/Data network)	1. Enter app name (character) in first name and last name text field. 2. select any one option using radio button either "Individual" or "Company". 3. Enter the email address in the Email field. 4. Enter the password in the Password field. 5. Enter the confirm password in the confirm password field.	1. Characters and numbers should be filled in the first name and last name text field. 2. One option should be selected by the radio button either "Individual" or "Company". 3. Company name should be required. 4. The email address should be valid. 5. Confirm Password should be similar to the password.			Medium
ISN_003	Manual	Sign Up Page	Verify the confirm password is shown in bullets/dots when enter the password	1. Jeebly website should open on the device 2. Device should have internet connection (Wi-Fi/Data network)	1. Enter app name (character) in first name and last name text field. 2. select any one option using radio button either "Individual" or "Company". 3. Enter the email address in the Email field. 4. Enter the password in the Password field. 5. Enter the confirm password in the confirm password field.	1. Characters and numbers should be filled in the first name and last name text field. 2. One option should be selected by the radio button either "Individual" or "Company". 3. Company name should be required. 4. Email address should be valid. 5. Password should be shown as bullet/dots. 6. Confirm Password should be shown as bullet/dots.	Confirm Password shows as bullet/dots.		Low
ISN_004	Manual	Sign Up Page	Verify that the check-box of the term and condition	1. Jeebly website should open on the device 2. Device should have internet connection (Wi-Fi/Data network)	1. Enter app name (character) in first name and last name text field. 2. select any one option using radio button either "Individual" or "Company". 3. Enter the email address in the Email field. 4. Enter the password in the Password field. 5. Enter the confirm password in the confirm password field.	Check-box should be checked before the clicking the sign-up button	After check the Check-box the sign-up button is clicked.		Low
ISN_005	Manual	Sign Up Page	Verify that the sign-up button is clickable	1. Jeebly website should open on the device 2. Device should have internet connection (Wi-Fi/Data network)	1. Enter app name (character) in first name and last name text field. 2. select any one option using radio button either "Individual" or "Company". 3. Enter the email address in the Email field. 4. Enter the password in the Password field. 5. Enter the confirm password in the confirm password field. 6. Check-box should be checked. 7. Click on the sign up button.	The sign-up button should be clickable, and the page should be navigated in the mobile number verification page.	The sign-up button is clickable and the page navigates to the mobile number verification page.		Low
ISN_006	Manual	Sign Up Page	Verify that the country code of mobile is valid	sign-up account should be created.	1. Enter details. 2. Create an account. 3. Click on the sign up button. 4. Select the country code.	Distinct country code should be selectable.	Distinct country code is selectable.		Medium
ISN_007	Manual	Sign Up Page	Verify that the text field of mobile number is accepting digits	sign-up account should be created.	1. Enter details. 2. Create an account. 3. Click on the sign up button. 4. Select the country code. 5. Enter the mobile number.	Mobile number should be entered in the text field.	Mobile number enters in the mobile number text field.		Medium
DSB_012	Manual	Dashboard Page	Verify that the Selected valid date range by choosing a start date in "Date From" and an end date in "Date To" and then click the "Search" button.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Select the date from the "Date From" field. 3. Select the date from the "Date To" field. 4. Click on the Search button.	The selected date range should be reflected in both calendar fields. The Data should be displayed according to the selected date range.			Medium
DSB_013	Manual	Dashboard Page	Verify that the select an end date that is before the start date in the "Date To" field and then click the "Search" button.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Select the date from the "Date To" field. 3. Select the date from the "Date From" field. 4. Click on the Search button.	An error message should display indicating that the end date should not be before the start date.			Low
DSB_014	Manual	Dashboard Page	Verify that the "Date to" field is able to select the next date of the current date then click the "Search" button.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Select the next date of today's date from the "Date To" field. 4. Click on the Search button. 5. Observe whether the next date of today's date from the "Date To" field is selectable or not.	The next date of the current date should not select.			Low
DSB_015	Manual	Dashboard Page	Verify that the counting in the Count Indicator box is displaying according to the selected date range and then click the "Search" button.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Select a date range from the "Date From" field and "Date To" field. 3. Click on the Search button. 4. Observe the displayed records on the page according to the selected date range.	The counting in the Count Indicator box should be correct and should display according to the selected date range.			Medium
DSB_016	Manual	Dashboard Page	Verify that the "OK" button present on the each pop-up window with successful message is clickable	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Check the OK button of pop-up window is clicked.	The "OK" button present on the each pop-up window with successful message should be clickable.			Low
DSB_017	Manual	Dashboard Page	Verify that after clicking on the "OK" button present on the each pop-up window with successful message is closing or not	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Click the OK button of pop-up window. 5. Check the pop-up is closed.	After clicking on the "OK" button present on the each pop-up window with successful message should close.			Low
DSB_018	Manual	Dashboard Page	Verify that the Last debited and credited 10 transactions are displayed in the "Last 10 transactions" box or not of the current month	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 transactions" box. 3. Check the date range on the calendar fields.	The Last debited and credited 10 transactions should be displayed in the "Last 10 transactions" box of the current month.			Low
DSB_019	Manual	Dashboard Page	Verify that the last 10 COD orders are displaying on the "Last 10 COD orders" box of the current month	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 COD orders" box. 3. Check the date range on the calendar fields.	The last 10 COD orders should display on the "Last 10 COD orders" box of the current month.			Low
DSB_020	Manual	Dashboard Page	Verify that The Last transactions are displaying correctly on the "Last 10 transactions" box	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 transactions" box. 3. Go to Transactions. 4. Observe the debited/credited transactions are the same as the "Last 10 transactions" box.	The Last transactions should display correctly on the "Last 10 transactions" box.			Low
DSB_021	Manual	Dashboard Page	Verify that the pop-up window is Opened, after closing the graph box using the cross	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check an option. 4. Observe the open graph box with the same status. 5. Close the graph box using the cross button. 6. Observe the pop-up window is showing with the successful message.	The pop-up window should be open with the successful message. After closing the graph box using the cross.			Low
DSB_022	Manual	Dashboard Page	Verify that after closing the graph box using the cross, in the dropdown same option is unchecked or not	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check an option. 4. Observe the open graph box with the same status. 5. Close the graph box using the cross button. 6. Click on Settings and check whether the closed graph box status is unchecked or not.	After closing the graph window using the cross, in the dropdown same status option should be unchecked.			Medium
DSB_023	Manual	Dashboard Page	Verify that the Each pop-up window with successful message is having "OK" button	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Observe pop-up window containing OK button or not.	The Each pop-up window with successful message should have "OK" button.			Low
DSB_024	Manual	Dashboard Page	Verify that the "OK" button present on the each pop-up window with successful message is clickable	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Check the OK button of pop-up window is clickable.	The "OK" button present on the each pop-up window with successful message should be clickable.			Low

1	D58_029	Manual	Dashboard Page	Verify that the pop-up window is Opened, after closing the graph box using the cross	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check an option. 4. Observe the open graph box with the same status. 5. Close the graph box using the cross button. 6. Observe the pop-up window is showing with the successful message.	The pop-up window should be open with the successful message, After closing the graph box using the cross.		Low
2	D58_030	Manual	Dashboard Page	Verify that after closing the graph box using the cross, in the dropdown same option is unchecked or not	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check an option. 4. Observe the open graph box with the same status. 5. Close the graph box using the cross button. 6. Click on Settings and check whether the closed graph box status is unchecked or not.	After closing the graph window using the cross, in the dropdown same status option should be unchecked.		Medium
3	D58_031	Manual	Dashboard Page	Verify that the Each pop-up window with successful message is having "OK" button	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 4. Observe pop-up window containing OK button or not.	The Each pop-up window with successful message should have "OK" button.		Low
4	D58_032	Manual	Dashboard Page	Verify that the "OK" button present on the each pop-up window with successful message is clickable	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Check the OK button of pop-up window is clicked.	The "OK" button present on the each pop-up window with successful message should be clickable		Low
5	D58_016	Manual	Dashboard Page	Verify that the "Settings" drop-down is present on the dashboard page	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the Settings drop-down is present.	The "Settings" drop-down button should be present on the dashboard page.		Low
6	D58_017	Manual	Dashboard Page	Verify that the "Settings" drop-down button is working fine when user clicks on it	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present.	The dropdown should open and display the list of the different statuses.		Low
7	D58_018	Manual	Dashboard Page	Verify that by default, the statuses are checked	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. If user uses product first time then All the option of Settings drop-down list are checked by default.	By default, The statuses should be checked.		Low
8	D58_019	Manual	Dashboard Page	Verify that a checked status can be unchecked by clicking on it.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the checked option. 4. Observe the Checked options are unchecked or not.	The checked status should be unchecked by clicking on it.		Low
9	D58_020	Manual	Dashboard Page	Verify that an unchecked status can be checked by clicking on it.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the unchecked option. 4. Observe the unchecked options are checked or not.	The unchecked status should be checked by clicking on it.		Low
10	D58_021	Manual	Dashboard Page	Verify that Graph boxes on the Dashboard case when the user check the status from	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the unchecked option. 4. Observe whether after checking the option, Graph	The Graph boxes should show on the Dashboard page when the user checks the status from		Low
11	D58_022	Manual	Dashboard Page	Verify that the "OK" button present on the each pop-up window with successful message is clickable	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Check the OK button of pop-up window is clicked.	The "OK" button present on the each pop-up window with successful message should be clickable.		Low
12	D58_023	Manual	Dashboard Page	Verify that after clicking on the "OK" button present on the each pop-up window with successful message is closing or not	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Click the OK button of pop-up window. 5. Check the pop-up is closed.	After clicking on the "OK" button present on the each pop-up window with successful message should close.		Low
13	D58_024	Manual	Dashboard Page	Verify that the Last debited and credited 10 transactions are displayed in the "Last 10 transactions" box or not of the current month	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 transactions" box. 3. Check the date range on the calendar fields.	The Last debited and credited 10 transactions should be displayed in the "Last 10 transactions" box of the current month.		Low
14	D58_025	Manual	Dashboard Page	Verify that the last 10 COD orders are displaying on the "Last 10 COD orders" box of the current month	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 COD orders" box. 3. Check the date range on the calendar fields.	The last 10 COD orders should display on the "Last 10 COD orders" box of the current month.		Low
15	D58_026	Manual	Dashboard Page	Verify that The Last transactions are displaying correctly on the "Last 10 transactions" box	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 transactions" box. 3. Go to Transactions. 4. Observe the debited/credited transactions are the same as the "Last 10 transactions" box.	The Last transactions should display correctly on the "Last 10 transactions" box.		Low
IGN_023	Manual	Login	Verify that the email address and password field	1. sign-up account should be created. 2. public number should be verified.	1. Sign up for the account. 2. verify the number. 3. Enter the email address and password.	Email and password text fields should accept valid email addresses and valid passwords.	Email and password text fields accept valid email addresses and valid passwords.		High
IGN_024	Manual	Login	Verify that the error message for invalid email address and password field	1. sign-up account should be created. 2. public number should be verified.	1. Sign up for the account. 2. verify the number. 3. Enter the invalid email address and password.	Error message should be displayed for the invalid email address and password.	Error message display for the invalid email address and password.		Low
IGN_025	Manual	Login	Verify that the login button is clickable	1. sign-up account should be created. 2. public number should be verified.	1. Sign up for the account. 2. verify the number. 3. Enter the valid email address and password. 4. Click the login button.	After entering the valid email address and password login button should be clickable and this page should be navigated to the home page.	After entering the valid email address and password login button is clickable and this page navigates to the home page.		Medium
IGN_026	Manual	Login	Verify that the sign up now	1. sign-up account should be created. 2. public number should be verified.	1. Sign up for the account. 2. verify the number. 3. Click on the sign up now on the sign up page.	Sign up now should be clicked and page should be navigated to the sign up page.	Sign up now is clickable and page navigates to the sign up page.		Low
IGN_027	Manual	Forgot password Page	Verify that the Forgot password?	1. sign-up account should be created. 2. public number should be verified.	1. Sign up for the account. 2. verify the number. 3. Click on the Forgot password.	Forgot password should be clicked and page should be navigated to the Forgot password page.	Forgot password is clickable and page navigates to the Forgot password page.		Low
IGN_028	Manual	Forgot password Page	Verify that the email address text field	1. sign-up account should be created. 2. public number should be verified.	1. Sign up for the account. 2. verify the number. 3. Click on the Forgot password. 4. Enter the valid email for reset the password.	Email text field should accept valid email addresses for the reset the password.	Email text field accept valid email addresses for the reset the password.		Low
IGN_029	Manual	Forgot password Page	Verify that the Forgot password button	1. sign-up account should be created. 2. public number should be verified.	1. Sign up for the account. 2. verify the number. 3. Click on the Forgot password. 4. Enter the valid email for reset the password. 5. Click on the Forgot password button.	Forgot password button should be clicked and the Password reset link should be sent to your registered E-Mail ID.	Forgot password button is clickable and the Password reset link sent to user registered E-Mail ID.		Low
IGN_030	Manual	Forgot password Page	Verify that the login/sign up	1. sign-up account should be created. 2. public number should be verified.	1. Sign up for the account. 2. verify the number. 3. Click on the Forgot password. 4. Click on the Forgot login/sign up.	If the user click on the login then this page should navigates to the login page or if the user click on the sign up then this page should navigates to the sign up page.	If the user click on the login then this page navigates to the login page or sign up then this page navigates to the sign up page.		Low
IGN_031	Manual	Referral Code	Verify that the referral code text field is visible	1. sign-up account should be created. 2. public number should be verified.	1. Go to URL > https://demo.gatejelly.com/sign-up. 2. After launching the page user should be able to see the Sign-up page. 3. Fill in all the details. 4. Observe the Referral code text field is present on the sign up page.	The referral code text field should be visible.	The referral code text field is visible.		Low
IGN_032	Manual	Referral Code	Verify that enter the valid referral code is acceptable	1. sign-up account should be created. 2. public number should be verified.	1. Go to URL > https://demo.gatejelly.com/sign-up. 2. After launching the page user should be able to see the Sign-up page. 3. Fill in all the details. 4. Enter the Valid referral code. 5. Sign up the account.	The valid referral code should be acceptable.	The valid referral code is acceptable.		Low

DSB_036	Manual	Dashboard Page	Verify that The Last transactions are displaying correctly on the "Last 10 transactions" box	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 transactions" box. 3. Go to Transactions. 4. Observe the debited/credited transactions are the same as the "Last 10 transactions" box	The Last transactions should display correctly on the "Last 10 transactions" box			Low
DSB_037	Manual	Dashboard Page	Verify that The Last COD orders are displaying correctly on the "Last 10 COD Orders" box	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 COD orders" box. 3. Go to Transactions. 4. Search the records by selecting the status as COD order. 5. Check the last COD orders are the same as the "Last 10 COD orders" box	The Last COD orders should display correctly on the "Last 10 COD Orders" box			Low
DSB_038	Manual	Dashboard Page	Verify that when hovering over the pie graph, a pop-up displaying the corresponding percentage appears or not	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Open/Click on the Dashboard. 2. Hover on the graph. 3. Percentage is visible or not.	When hovering over the pie graph, a pop-up should display the corresponding percentage			Low
DSB_039	Manual	Dashboard Page	Verify that the user can view different Order Statuses on the graph, with each status represented by a distinct colour	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. enable the graph from Settings. 3. the different Order Statuses which are represented by a	The user should be able to view different Order Statuses on the graph, with each status represented by a distinct colour			Low

14	DSB_032	Manual	Dashboard Page	Verify that the "OK" button present on the each pop-up window with successful message is clickable	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Check the OK button of pop-up window is clicked.	The "OK" button present on the each pop-up window with successful message should be clickable.			Low
15	DSB_033	Manual	Dashboard Page	Verify that after clicking on the "OK" button present on the each pop-up window with successful message is closing or not	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Click the OK button of pop-up window. 5. Check the pop-up is closed.	After clicking on the "OK" button present on the each pop-up window with successful message should close.			Low
16	DSB_034	Manual	Dashboard Page	Verify that the Last debited and credited 10 transactions are displayed in the "Last 10 transactions" box or not of the current month	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 transactions" box. 3. Check the date range on the calendar fields.	The Last debited and credited 10 transactions should be displayed in the "Last 10 transactions" box of the current month.			Low
17	DSB_035	Manual	Dashboard Page	Verify that the last 10 COD orders are displaying on the "Last 10 COD orders" box of the current month	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 COD orders" box. 3. Check the date range on the calendar fields.	The last 10 COD orders should display on the "Last 10 COD orders" box of the current month.			Low
18	DSB_036	Manual	Dashboard Page	Verify that The Last transactions are displaying correctly on the "Last 10 transactions" box	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 transactions" box. 3. Go to Transactions. 4. Observe the debited/credited transactions are the same as the "Last 10 transactions" box	The Last transactions should display correctly on the "Last 10 transactions" box.			Low

DSB_036	Manual	Dashboard Page	Verify that The Last transactions are displaying correctly on the "Last 10 transactions" box	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 transactions" box. 3. Go to Transactions. 4. Observe the debited/credited transactions are the same as the "Last 10 transactions" box	The Last transactions should display correctly on the "Last 10 transactions" box			Low
DSB_037	Manual	Dashboard Page	Verify that The Last COD orders are displaying correctly on the "Last 10 COD Orders" box	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 COD orders" box. 3. Go to Transactions. 4. Search the records by selecting the status as COD order. 5. Check the last COD orders are the same as the "Last 10 COD orders" box	The Last COD orders should display correctly on the "Last 10 COD Orders" box			Low
DSB_038	Manual	Dashboard Page	Verify that when hovering over the pie graph, a pop-up displaying the corresponding percentage appears or not	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Open/Click on the Dashboard. 2. Hover on the graph. 3. Percentage is visible or not.	When hovering over the pie graph, a pop-up should display the corresponding percentage			Low
DSB_039	Manual	Dashboard Page	Verify that the user can view different Order Statuses on the graph, with each status represented by a distinct colour	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. enable the graph from Settings. 3. the different Order Statuses which are represented by a	The user should be able to view different Order Statuses on the graph, with each status represented by a distinct colour			Low

1	DSB_029	Manual	Dashboard Page	Verify that the pop-up window is Opened, after closing the graph box using the cross	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check an option. 4. Observe the open graph box with the same status. 5. Close the graph box using the cross button. 6. Observe the pop-up window is showing with the successful message	The pop-up window should be open with the successful message, After closing the graph box using the cross.			Low
2	DSB_030	Manual	Dashboard Page	Verify that after closing the graph box using the cross, in the dropdown same option is unchecked or not	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check an option. 4. Observe the open graph box with the same status. 5. Close the graph box using the cross button. 6. Click on Settings and check whether the closed graph box status is unchecked or not.	After closing the graph window using the cross, in the dropdown same status option should be unchecked.			Medium
3	DSB_031	Manual	Dashboard Page	Verify that the Each pop-up window with successful message is having "OK" button	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Observe pop-up window containing OK button or not.	The Each pop-up window with successful message should have "OK" button.			Low
4	DSB_032	Manual	Dashboard Page	Verify that the "OK" button present on the each pop-up window with successful message is clickable	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Check the OK button of pop-up window is clicked.	The "OK" button present on the each pop-up window with successful message should be clickable			Low

1	D58_029	Manual	Dashboard Page	Verify that the pop-up window is Opened, after closing the graph box using the cross	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check an option. 4. Observe the open graph box with the same status. 5. Close the graph box using the cross button. 6. Observe the pop-up window is showing with the successful message.	The pop-up window should be open with the successful message, After closing the graph box using the cross.			Low
2	D58_030	Manual	Dashboard Page	Verify that after closing the graph box using the cross, in the dropdown same option is unchecked or not	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check an option. 4. Observe the open graph box with the same status. 5. Close the graph box using the cross button. 6. Click on Settings and check whether the closed graph box status is unchecked or not.	After closing the graph window using the cross, in the dropdown same status option should be unchecked.			Medium
3	D58_031	Manual	Dashboard Page	Verify that the Each pop-up window with successful message is having "OK" button	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Observe pop-up window containing OK button or not.	The Each pop-up window with successful message should have "OK" button.			Low
4	D58_032	Manual	Dashboard Page	Verify that the "OK" button present on the each pop-up window with successful message is clickable	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Check the OK button of pop-up window is clickable.	The "OK" button present on the each pop-up window with successful message should be clickable			Low
1	D58_016	Manual	Dashboard Page	Verify that the "Settings" drop-down is present on the dashboard page	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Open/Click on the Dashboard. 2. Observe the Settings drop-down is present.	The "Settings" drop-down button should be present on the dashboard page.			Low
1	D58_017	Manual	Dashboard Page	Verify that the "Settings" drop-down button is working fine when user clicks on it	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present.	The dropdown should open and display the list of the different statuses.			Low
1	D58_018	Manual	Dashboard Page	Verify that by default, the statuses are checked	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. If user uses product first time then All the option of Settings drop-down list are checked by	By default, The statuses should be checked.			Low
1	D58_019	Manual	Dashboard Page	Verify that a checked status can be unchecked by clicking on it.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the checked option. 4. Observe the Checked options are unchecked or not.	The checked status should be unchecked by clicking on it.			Low
1	D58_020	Manual	Dashboard Page	Verify that an unchecked status can be checked by clicking on it.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the unchecked option. 4. Observe the unchecked options are checked or not.	The unchecked status should be checked by clicking on it.			Low
				Verify that Graph boxes on the Dashboard page when the user check the status from	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the unchecked option. 4. Observe whether after checking via the option. Graph	The Graph boxes should show on the Dashboard page when the user checks the status from			
1	D58_016	Manual	Dashboard Page	Verify that the "Settings" drop-down is present on the dashboard page	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Open/Click on the Dashboard. 2. Observe the Settings drop-down is present.	The "Settings" drop-down button should be present on the dashboard page.			Low
1	D58_017	Manual	Dashboard Page	Verify that the "Settings" drop-down button is working fine when user clicks on it	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present.	The dropdown should open and display the list of the different statuses.			Low
1	D58_018	Manual	Dashboard Page	Verify that by default, the statuses are checked	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. If user uses product first time then All the option of Settings drop-down list are checked by	By default, The statuses should be checked.			Low
1	D58_019	Manual	Dashboard Page	Verify that a checked status can be unchecked by clicking on it.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the checked option. 4. Observe the Checked options are unchecked or not.	The checked status should be unchecked by clicking on it.			Low
1	D58_020	Manual	Dashboard Page	Verify that an unchecked status can be checked by clicking on it.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the unchecked option. 4. Observe the unchecked options are checked or not.	The unchecked status should be checked by clicking on it.			Low
				Verify that Graph boxes on the Dashboard page when the user check the status from	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the unchecked option. 4. Observe whether after checking via the option. Graph	The Graph boxes should show on the Dashboard page when the user checks the status from			
1	D58_016	Manual	Dashboard Page	Verify that the "Settings" drop-down is present on the dashboard page	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Open/Click on the Dashboard. 2. Observe the Settings drop-down is present.	The "Settings" drop-down button should be present on the dashboard page.			Low
1	D58_017	Manual	Dashboard Page	Verify that the "Settings" drop-down button is working fine when user clicks on it	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present.	The dropdown should open and display the list of the different statuses.			Low
1	D58_018	Manual	Dashboard Page	Verify that by default, the statuses are checked	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. If user uses product first time then All the option of Settings drop-down list are checked by	By default, The statuses should be checked.			Low
1	D58_019	Manual	Dashboard Page	Verify that a checked status can be unchecked by clicking on it.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the checked option. 4. Observe the Checked options are unchecked or not.	The checked status should be unchecked by clicking on it.			Low
1	D58_020	Manual	Dashboard Page	Verify that an unchecked status can be checked by clicking on it.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the unchecked option. 4. Observe the unchecked options are checked or not.	The unchecked status should be checked by clicking on it.			Low
				Verify that Graph boxes on the Dashboard page when the user check the status from	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the unchecked option. 4. Observe whether after checking via the option. Graph	The Graph boxes should show on the Dashboard page when the user checks the status from			

D5B_016	Manual	Dashboard Page	Verify that the "Settings" drop-down is present on the dashboard page	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Open/Click on the Dashboard. 2. Observe the Settings drop-down is present.	The "Settings" drop-down button should be present on the dashboard page.			Low
D5B_017	Manual	Dashboard Page	Verify that the "Settings" drop-down button is working fine when user clicks on it	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present.	The dropdown should open and display the list of the different statuses.			Low
D5B_018	Manual	Dashboard Page	Verify that by default, the statuses are checked	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. If user uses product first time then All the option of Settings drop-down list are checked by	By default, The statuses should be checked.			Low
D5B_019	Manual	Dashboard Page	Verify that a checked status can be unchecked by clicking on it.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the checked option. 4. Observe the Checked options are unchecked or not.	The checked status should be unchecked by clicking on it.			Low
D5B_020	Manual	Dashboard Page	Verify that an unchecked status can be checked by clicking on it.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the unchecked option. 4. Observe the unchecked options are checked or not.	The unchecked status should be checked by clicking on it.			Low
			Verify that Graph boxes on the Dashboard page when the user check the status from	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the unchecked option. 4. Observe whether after checking the option, Graph	The Graph boxes should show on the Dashboard page when the user checks the status from			

D5B_032	Manual	Dashboard Page	Verify that the "OK" button present on the each pop-up window with successful message is clickable	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Check the OK button of pop-up window is clicked.	The "OK" button present on the each pop-up window with successful message should be clickable.			Low
D5B_033	Manual	Dashboard Page	Verify that after clicking on the "OK" button present on the each pop-up window with successful message is closing or not	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Click the OK button of pop-up window. 5. Check the pop-up is closed.	After clicking on the "OK" button present on the each pop-up window with successful message should close.			Low
D5B_034	Manual	Dashboard Page	Verify that the Last debited and credited 10 transactions are displayed in the "Last 10 transactions" box or not of the current month	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 transactions" box. 3. Check the date range on the calendar fields.	The Last debited and credited 10 transactions should be displayed in the "Last 10 transactions" box of the current month.			Low
D5B_035	Manual	Dashboard Page	Verify that the last 10 COD orders are displaying on the "Last 10 COD orders" box of the current month	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 COD orders" box. 3. Check the date range on the calendar fields.	The last 10 COD orders should display on the "Last 10 COD orders" box of the current month.			Low
D5B_036	Manual	Dashboard Page	Verify that The Last transactions are displaying correctly on the "Last 10 transactions" box	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 transactions" box. 3. Go to Transactions. 4. Observe the debited/credited transactions are the same as the "Last 10 transactions" box.	The Last transactions should display correctly on the "Last 10 transactions" box.			Low

TC_No.	Test Case Type	Module Name	Test Case Description	Pre-Condition	Test Steps	Expected Results	Actual Results	Fail	TC_Priority
D5B_001	Manual	Dashboard Page	Verify that after login Dashboard Page is launching successfully	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Go to Jeebly's Website. 2. Login the account.	After logging in, the Dashboard page should be launched successfully.			High
D5B_002	Manual	Dashboard Page	Verify that the Dashboard option should be clicked	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Go to Jeebly's Website. 2. Login the account. 3. Click on the other option (e.g. Orders) 4. Click on the Dashboard.	The Dashboard should be clicked.			Medium
D5B_003	Manual	Dashboard Page	Verify that the Dashboard Page is displaying	1. Go to Jeebly's Website. 2. Sign-up account should be created.	The Dashboard page should be launched successfully and should display			Medium	
D5B_004	Manual	Dashboard Page	Verify that the styling of the Dashboard page is as the requirement	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Go to Jeebly's Website. 2. Login the account. 3. Click on the Dashboard. 4. Observe the styling of the dashboard page.	The styling of the Dashboard page should be as the requirement.			High
D5B_005	Manual	Dashboard Page	Verify that the alignment of the Count Indicator boxes	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Go to Jeebly's Website. 2. Login the account. 3. Click on the Dashboard. 4. Observe the alignment of the Count Indicator box on the dashboard page.	The Count Indicator Box should be aligned properly.			Low
D5B_006	Manual	Dashboard Page	Verify that every count indicator box is showing the counting number, status name and the icon	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Go to Jeebly's Website. 2. Login the account. 3. Click on the Dashboard. 4. Observe that each Count indicator box shows the counting number, status name and icon.	Each Count indicator box should show the counting number, status name and icon.			Low

D5B_036	Manual	Dashboard Page	Verify that The Last transactions are displaying correctly on the "Last 10 transactions" box	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Go to Jeebly's Website. 2. Observe the "Last 10 transactions" box. 3. Go to Transactions. 4. Observe the debited/credited transactions are the same as the "Last 10 transactions" box	The Last transactions should display correctly on the "Last 10 transactions" box.			Low
D5B_037	Manual	Dashboard Page	Verify that The Last COD orders are displaying correctly on the "Last 10 COD Orders" box	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 COD orders" box. 3. Go to Transactions. 4. Search the records by selecting the status as COD order. 5. Check the last COD orders are the same as the "Last 10 COD orders" box.	The Last COD orders should display correctly on the "Last 10 COD Orders" box.			Low
D5B_038	Manual	Dashboard Page	Verify that when hovering over the pie graph, a pop-up displaying the corresponding percentage appears or not	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Open/Click on the Dashboard. 2. Hover on the graph. 3. Percentage is visible or not.	When hovering over the pie graph, a pop-up should display the corresponding percentage.			Low
D5B_039	Manual	Dashboard Page	Verify that the user can view different Order Statuses on the graph, with each status represented by a distinct colour	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. enable the graph from Settings. 3. the different Order Statuses which are represented by a	The user should be able to view different Order Statuses on the graph, with each status represented by a distinct colour			Low

17	DSB_025	Manual	Dashboard Page	Verify that the cross(close) button is visible in the graph window	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check an option from the Settings drop-down list. 4. Observe the cross button is present in the visible graph.	the cross(close) button should be visible in the graph window.			Low
18	DSB_026	Manual	Dashboard Page	Verify that the cross(close) button is working and the graph window is closing or not	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check an option from the Settings drop-down list. 4. Click on the cross present in the visible graph. 5. Observe whether the closed graph window is showing or not on the page.	The cross(close) button should be clicked and the graph window should close.			Low
19	DSB_027	Manual	Dashboard Page	Verify that the pop-up window is opened, checking the options are showing in the Settings drop-down list	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check the unchecked option. 4. Observe the pop-up window is showing with the successful message.	The pop-up window should be opened with the successful message, after checking the options			Low
20	DSB_028	Manual	Dashboard Page	Verify that the pop-up window is Opened, after unchecking the options showing in the Settings drop-down list	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check the checked option. 4. Observe the pop-up window is showing with the successful message.	The pop-up window should be open with the successful message, after unchecking the options			Low
	DSB_007	Manual	Dashboard Page	Verify that the 8 Count Indicator Boxes are displaying with the name Delivered, In-transit, Cancelled, RTO Delivered, Prepaid, COD order, Total COD Amount and Avg. COD Amount	1. Go to Jeebly's Website. 2. Sign-up account should be created.	1. Go to Jeebly's Website. 2. Login the account. 3. Click on the Dashboard. 4. Observe that the 8 Count Indicator Boxes are displaying with the name Delivered, In-transit, Cancelled, RTO Delivered, Prepaid, COD order, Total COD Amount and Avg. COD Amount.	The 8 Count Indicator Boxes mentioned with names Delivered, In-transit, Cancelled, RTO Delivered, Prepaid, COD order, Total COD Amount and Avg. COD Amount should be displayed.			Low
	DSB_008	Manual	Dashboard Page	Verify that the "Date from" and "Date to" calendar fields and the "Search" button are present above the Count indicator boxes	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the Date From and Date To fields and the Search button are Present.	The "Date from" and "Date to" Calendar fields and the "Search" button should be showed above the Count			Low
	DSB_009	Manual	Dashboard Page	Verify that after clicking on both "Date From" and "Date To" calendar fields, Calendars are displaying	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the "Date From" field. 3. Click on the "Date To" field. 4. Observe both calendars are visible.	The "Date from" and "Date to" Calendar should be displayed when the user clicks on the calendar fields.			Low
	DSB_010	Manual	Dashboard Page	Verify that the "Date From" calendar field is displayed initially with the first date of the current month selected by default.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the "Date From" field. 3. Observe the highlighted date in the Date From calendar.	When the user clicks on the Date From field, The first date of the month should be highlighted by default.			Low
	DSB_011	Manual	Dashboard Page	Verify that the "Date To" calendar field is displayed initially with the current date selected by default.	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the "Date To" field. 3. Observe the highlighted date in the Date To calendar.	When the user clicks on the Date To field, The Today's date in the current month should be highlighted by default.			Low
				Verify that the Selected valid date range by choose a start date in "Date From" and an	1. Go to Jeebly's Website. 2. Sign-up account should be	1. Open/Click on the Dashboard. 2. Select the date from the "Date From" field. 3. Select the date from the "Date	The selected date range should be reflected in both calendar fields. The Data should be displayed			
1	DSB_021	Manual	Dashboard Page	Verify that Graph boxes on the Dashboard page when the user check the status from the "settings" drop down	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the unchecked option. 4. Observe whether after checking up the option, Graph box is showing on the dashboard	The Graph boxes should show on the Dashboard page when the user checks the status from the "settings" drop down			Low
1	DSB_022	Manual	Dashboard Page	Verify that Graph boxes on the Dashboard page when the user uncheck the status from the "settings" drop down	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the checked option. 4. Observe whether after unchecking up the option, Graph box is hiding on the dashboard page.	The Graph boxes should hide on the Dashboard page when the user unchecks the status from the "settings" drop down			Low
1	DSB_023	Manual	Dashboard Page	Verify that the Graphs are showing only for the checked statuses	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the checked/unchecked option multiple times. 4. Observe when check the option	The Graphs should be displayed only for the checked statuses.			Medium
1	DSB_024	Manual	Dashboard Page	Verify that the Graphs are showing or not for the unchecked statuses	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings drop-down is present. 3. Click on the checked/unchecked option multiple times. 4. Observe when uncheck the option erash is hidden at the	The Graphs should not be displayed for the unchecked statuses.			Medium

6.4 Order

Test Case ID	Test Case Description	Test Case Category	Test Case Sub-category	Test Case Steps	Test Case Expected Results	Test Case Actual Results	Test Case Status	Test Case Priority	Test Case Severity	Test Case Created By	Test Case Last Modified By
D5B_032	Manual	Dashboard Page	Verify that the "OK" button present on the each pop-up window with successful message is clickable	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Check the OK button of pop-up window is clicked.	The "OK" button present on the each pop-up window with successful message should be clickable.			Low		
D5B_033	Manual	Dashboard Page	Verify that after clicking on the "OK" button present on the each pop-up window with successful message is closing or not	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Click on the Settings. 3. Check/unchecked an option. 4. Click the OK button of pop-up window. 5. Check the pop-up is closed.	After clicking on the "OK" button present on the each pop-up window with successful message should close.			Low		
D5B_034	Manual	Dashboard Page	Verify that the Last debited and credited 10 transactions are displayed in the "Last 10 transactions" box or not of the current month	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 transactions" box. 3. Check the date range on the calendar fields.	The Last debited and credited 10 transactions should be displayed in the "Last 10 transactions" box of the current month.			Low		
D5B_035	Manual	Dashboard Page	Verify that the last 10 COD orders are displaying on the "Last 10 COD orders" box of the current month	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 COD orders" box. 3. Check the date range on the calendar fields.	The last 10 COD orders should display on the "Last 10 COD orders" box of the current month.			Low		
D5B_036	Manual	Dashboard Page	Verify that The Last transactions are displaying correctly on the "Last 10 transactions" box	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. login the account.	1. Open/Click on the Dashboard. 2. Observe the "Last 10 transactions" box. 3. Go to Transactions. 4. Observe the debited/credited transactions are the same as the "Last 10 transactions" box.	The Last transactions should display correctly on the "Last 10 transactions" box.			Low		
JPD_062	Manual	Orders Page	Verify that the Pickup Location and Drop-off text fields are aligned	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Observe the text fields in the Pickup Location and Drop-off section in the edit shipment page.	The Text fields of the Pickup Location and Drop-off location sections should be aligned properly.			Medium		
JPD_063	Manual	Orders Page	Verify that the Data in the Contact Person text fields in both the Pickup Location and Drop-off location sections	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Observe the Contact Person text fields in the Pickup Location and Drop-off section in the edit shipment page.	Alphabets should accept the Contact Person text field.	Alphabets accepts the Contact Person text field.		Medium		
JPD_064	Manual	Orders Page	Verify that the Data in the Contact Number text fields in both the Pickup Location and Drop-off location sections	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Observe the Contact Number text fields in the Pickup Location and Drop-off section in the edit shipment page.	Only Numbers should accept the Contact Number text field.	alphabetic also accepts	Fail	Medium		
JPD_065	Manual	Orders Page	Verify that the Data in the Email address text fields in both the Pickup Location and Drop-off location sections	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Observe the Email text fields in the Pickup Location and Drop-off section in the edit shipment page.	Only Valid email addresses should accept the email text field and Alphanumeric and special characters should accept.	anything with @gmail.com accepts	Fail	Medium		
JPD_066	Manual	Orders Page	Verify that the data in the Villa/Apartment Number/Office Number text field should accept	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders.	2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Observe the Villa/Apartment Number/Office Number text field should accept	The Villa/Apartment Number/Office Number text field should accept			Medium		
JPD_062	Manual	Orders Page	Verify that the Pickup Location and Drop-off text fields are aligned	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Observe the text fields in the Pickup Location and Drop-off section in the edit shipment page.	The Text fields of the Pickup Location and Drop-off location sections should be aligned properly.			Medium		
JPD_063	Manual	Orders Page	Verify that the Data in the Contact Person text fields in both the Pickup Location and Drop-off location sections	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Observe the Contact Person text fields in the Pickup Location and Drop-off section in the edit shipment page.	Alphabets should accept the Contact Person text field.	Alphabets accepts the Contact Person text field.		Medium		
JPD_064	Manual	Orders Page	Verify that the Data in the Contact Number text fields in both the Pickup Location and Drop-off location sections	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Observe the Contact Number text fields in the Pickup Location and Drop-off section in the edit shipment page.	Only Numbers should accept the Contact Number text field.	alphabetic also accepts	Fail	Medium		
JPD_065	Manual	Orders Page	Verify that the Data in the Email address text fields in both the Pickup Location and Drop-off location sections	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Observe the Email text fields in the Pickup Location and Drop-off section in the edit shipment page.	Only Valid email addresses should accept the email text field and Alphanumeric and special characters should accept.	anything with @gmail.com accepts	Fail	Medium		
JPD_066	Manual	Orders Page	Verify that the data in the Villa/Apartment Number/Office Number text field should accept	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders.	2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Observe the Villa/Apartment Number/Office Number text field should accept	The Villa/Apartment Number/Office Number text field should accept			Medium		

ORD_026	Manual	Orders Page	Verify that the "Inscan at Hub" Status is selectable in the drop-down list	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders	2. The account should be logged in. 3. Click on the Orders. 4. Select the "Inscan at Hub" status in the drop-down list. 5. Click on the Search button and Observe the list of records.	When the consignment gets Inscan at hub and the current status of the consignment is "" then records with "" status should display in the below list of record list.	After selecting "Inscan at Hub" in the status drop-down list, all the records with "Inscan at Hub" status display.	Low		
ORD_027	Manual	Orders Page	Verify that the "Out for Delivery" Status is selectable in the drop-down list	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders	2. The account should be logged in. 3. Click on the Orders. 4. Select the "Out for Delivery" status in the drop-down list. 5. Click on the Search button and Observe the list of records.	When the consignment gets out for delivery and the current status of the consignment is "Out for Delivery" then records with "Out for Delivery" status should display in the below list of record list.	After selecting "Out for delivery" in the status drop-down list, all the records with "Out for delivery" status display.	Low		
ORD_028	Manual	Orders Page	Verify that the "Delivered" Status is selectable in the drop-down list	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders	2. The account should be logged in. 3. Click on the Orders. 4. Select the "Delivered" status in the drop-down list. 5. Click on the Search button and Observe the list of records.	When the consignment got delivered to the customer and the current status of the consignment is "Delivered" then records with "Delivered" status should display in the below list of record list.	After selecting "Delivered" in the status drop-down list, all the records with "Delivered" status display.	Low		
ORD_029	Manual	Orders Page	Verify that the "Undelivered" Status is selectable in the drop-down list	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders	2. The account should be logged in. 3. Click on the Orders. 4. Select the "Undelivered" status in the drop-down list. 5. Click on the Search button and Observe the list of records.	When the consignment did not get delivered to the customer and the current status of the consignment is "Undelivered" then records with "Undelivered" status should display in the below list of record list.	After selecting "Undelivered" in the status drop-down list, all the records with "Undelivered" status display.	Low		
ORD_030	Manual	Orders Page	Verify that the "Reached at Hub" Status is selectable in the drop-down list	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders	2. The account should be logged in. 3. Click on the Orders. 4. Select the "Reached at Hub" status in the drop-down list. 5. Click on the Search button and Observe the list of records.	When the consignment reached at the hub for delivery and the current status of the consignment is "Reached at Hub" then records with "Reached at Hub" status should display in the below list of record list.	After selecting "Reached at hub" in the status drop-down list, all the records with "Reached at hub" status display.	Low		
2 ORD_031	Manual	Orders Page	Verify that the "Shelved" Status is selectable in the drop-down list	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders	2. The account should be logged in. 3. Click on the Orders. 4. Select the "Shelved" status in the drop-down list. 5. Click on the Search button and Observe the list of records.	When the consignment is on hold for delivery and the current status of the consignment is "Shelved" then records with "Shelved" status should display in the below list of record list.	After selecting "Shelved" in the status drop-down list, all the records with "Shelved" status display.	Low		
3 ORD_032	Manual	Orders Page	Verify that the "RTIO(Return To Origin)" Status is selectable in the drop-down list	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders	2. The account should be logged in. 3. Click on the Orders. 4. Select the "RTIO" status in the drop-down list. 5. Click on the Search button and Observe the list of records.	When the customer is not available at the address, the consignment returns to the hub/origin for the next day delivery and the current status of the consignment is "RTIO" then records with "RTIO" status should display in the below list of record list.	After selecting "RTIO" in the status drop-down list, all the records with "RTIO" status display.	Low		
4 ORD_033	Manual	Orders Page	Verify that the "RTIO Delivered" Status is selectable in the drop-down list	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders	1. Go to Jeebly's Website. 2. The account should be logged in. 3. Click on the Orders. 4. Select the "RTIO Delivered" status in the drop-down list. 5. Click on the Search button and Observe the list of records.	consignment delivered to the customer and when the customer is not available at the address in all the attempts, the consignment returns to the hub/origin then the consignment delivered to RTIO and the current status of the consignment is "RTIO" Then records with "RTIO" status should display in the below list of record list.	After selecting "RTIO Delivered" in the status drop-down list, all the records with "RTIO Delivered" status display.	Low		
5 ORD_034	Manual	Orders Page	Verify that the "In-Transit" Status is selectable in the drop-down list	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders	2. The account should be logged in. 3. Click on the Orders. 4. Select the "In-Transit" status in the drop-down list. 5. Click on the Search button and Observe the list of records.	undelivered to the customer then the consignment gets rescheduled and the current status of the consignment is "In-Transit" Then records with "In-Transit" status should display in the below list of record lists.	After selecting "In-Transit" in the status drop-down list, all the records with "In-Transit" status display.	Low		
ORD_035	Manual	Orders Page	Verify that the Calendars of "Pickup Date From" and "Pickup Date To"	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Click on the calendar icon on the "Pickup Date From" and	Calendars should be displayed after clicking on the calendar icons on the "Pickup Date From" and	Both Calendars display after clicking on the calendar icons on the "Pickup Date From" and			
2 ORD_011	Manual	Orders Page	Verify that the Recharge Wallet button is working fine	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Click on the Recharge wallet button.	the Recharge Wallet button should be clicked and the page should be navigated in the recharge page from wallet.	the Recharge Wallet button is clickable and the page navigates to the recharge page from the wallet.	Medium		
3 ORD_012	Manual	Orders Page	Verify that the Download button is working fine	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Click on the Download button.	The download button should be clicked and the Order details file should be downloaded.	The download button is clickable but the Order details file downloads but complete list downloads.	Medium		
4 ORD_013	Manual	Orders Page	Verify that the Downloaded file is download in the system	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Click on the Download button.	After downloading the file, The downloaded file should be present in the system.	After downloading the file, The downloaded file is present in the system.	Medium		
5 ORD_014	Manual	Orders Page	Verify that the Downloaded file format is excel	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Click on the Download button.	The downloaded file should be downloaded in excel format.	The downloaded file downloads in excel format.	Medium		
3 ORD_015	Manual	Orders Page	Verify that the AVB Number and Reference Number text fields are entering numbers	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Enter the valid number in the AVB Number and Reference Number text fields.	The valid number should enter in the AVB Number and Reference Number text fields.	The valid number accepts in the AVB Number and Reference Number text fields.	Low		
7 ORD_016	Manual	Orders Page	Verify that the Status drop-down list is working fine	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Click on the arrow of status of the drop-down list.	The status drop-down list should be worked and should show all the statuses.	The status drop-down list is working fine and all the statuses show.	Low		
3 ORD_017	Manual	Orders Page	Verify that the by default of the Status drop-down list is showing	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Observe the by-default status of the drop-down list.	By default All Status should show in the status drop-down list.	By default, the "All" Status is showing in the status drop-down list.	Low		

CRD	Doc Type	Doc Name	CRD Description	CRD Steps	CRD Data	CRD Data	CRD Data	
CRD_039	Manual	Orders Page	Verify that the search button is after entering an A/VB number in the text field	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	3. Click on the Orders. 4. Click on the calendar icon on the "Pickup Date From" and "Pickup Date To" 5. Select a date from the Calendar. 6. Observe the selected date from the calendar fields	Data should be reflected in the record list according to the entered A/VB number.	Data reflects in the record list according to the entered A/VB number.	Medium
CRD_040	Manual	Orders Page	Verify that the search button is after entering the Reference number in the text field	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	2. Account should be logged in. 3. Click on the Orders. 4. Click on the calendar icon on the "Pickup Date From" and "Pickup Date To" 5. Select a date from the Calendar. 6. Observe the selected date from the calendar fields	Data should be reflected in the record list according to the entered Reference number.	Data reflects in the record list according to the entered Reference number.	Low
CRD_041	Manual	Orders Page	Verify that the Header of records is aligned appropriately	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the header of records	The header of the record should be aligned and Details of the consignment should be displayed appropriately according to columns.	The header of the record is aligned and Details of the consignment are displaying appropriately according to columns.	Medium
CRD_042	Manual	Orders Page	Verify that the Header check-box is checkable	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the check-box of the header of record list.	The checkboxes of the header should be checked/selected.	The checkbox of the header is checkable.	Low
CRD_043	Manual	Orders Page	Verify that the List of Records checkboxes are marked when the checkbox of the header checked	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the checkboxes of the record list	when the check the check-box of the header, all the records from the record list should be checked/selected.	when the user checks the check box of the header, all the records from the record list are checked/selected.	Low
CRD_044	Manual	Orders Page	Verify that the Status column is displaying Statuses only	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the Status column of the booked order in the record list.	All the Current Status of the consignment should display in the Status column.	All the Current Status of the consignment display in the Status column.	Low
CRD_051	Manual	Orders Page	Verify that the Updated On column is displaying Updated dates only	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the Updated On column of the booked order in the record list.	All the Updated date of the Consignment should display in the Updated On column.	All the Updated date of the Consignment display in the Updated On column.	Low
CRD_052	Manual	Orders Page	Verify that the Actions column is displaying Action icons only	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the Actions column of the booked order in the record list.	Three action icons Print label, cancel consignment and Edit consignment buttons should be displayed in the Actions column.	Three action icons Print label, cancel consignment and Edit consignment buttons displays in the Actions column.	Low
CRD_053	Manual	Orders Page	Verify that the Print Label icon is working fine	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Print label icon.	The Print label icon should be clickable.	The Print label icon is clickable.	Medium
CRD_054	Manual	Orders Page	Verify that the PDF of a consignment label is after clicking the Print Label icon	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Print label icon.	After clicking the icon, the consignment label should display in PDF format.	After clicking the icon, the consignment label displays in PDF format.	Medium
CRD_055	Manual	Orders Page	Verify that the Cancel Shipment icon is working fine	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Cancel shipment icon.	The Cancel shipment icon should be clickable.	The Cancel shipment icon is clickable.	Medium

A	B	C	D	E	F	G	H	I	J	K	L
1	ORD_040	Manual	Orders Page	Verify that the search button is after entering the Reference number in the text field	1. Go to Jeelby's Website. 2. Signup account should be created. 3. Login to the account. 4. Go to Orders.	1. Account should be logged in. 3. Click on the Orders. 4. Click on the calendar icon on the "Pickup Date From" and "Pickup Date To". 5. Select a date from the Calendar. 6. Observe the selected date from the calendar fields.	Data should be reflected in the record list according to the entered Reference number.	Data should be reflected in the record list according to the entered Reference number.		Low	
2	ORD_041	Manual	Orders Page	Verify that the Header of records is aligned appropriately	1. Go to Jeelby's Website. 2. Signup account should be created. 3. Login to the account. 4. Go to Order.	1. Go to Jeelby's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the header of records.	The header of the record should be aligned and Details of the consignment should be displayed appropriately according to columns.	The header of the record is aligned and Details of the consignment are displaying appropriately according to columns.		Medium	
3	ORD_042	Manual	Orders Page	Verify that the Header check-box is checkable	1. Go to Jeelby's Website. 2. Sign-up account should be created. 3. Login to the account. 4. Go to Orders.	1. Go to Jeelby's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the check-box of the header of record list.	The checkbox of the header should be checked/selected.	The checkbox of the header is checkable.		Low	
4	ORD_043	Manual	Orders Page	Verify that the List of Records checkboxes are marked when the checkbox of the header checked	1. Go to Jeelby's Website. 2. Signup account should be created. 3. Login to the account. 4. Go to Orders.	1. Go to Jeelby's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the checkboxes of the record list.	When the check the checkbox of the header, all the records from the record list should be checked/selected.	When the user checks the checkbox of the header, all the records from the record list are checked/selected.		Low	
5	ORD_044	Manual	Orders Page	Verify that the Sr. No. (Serial number column is displaying Sr. No. only	1. Go to Jeelby's Website. 2. Signup account should be created. 3. Login to the account. 4. Go to Orders.	1. Go to Jeelby's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the Sr. No. column of the booked order in the record list.	All the Sr. No. of the record should be displayed in the Sr. No. column.	All the Sr. No. of the records display in the Sr. No. column.		Low	
					1. Go to Jeelby's Website. 2. Signup account should be created.	1. Go to Jeelby's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders.	AB-AB-AB (with 0 Consignment)	AB-AB-AB (with 0 Consignment)			

3PD_056	Manual	Orders Page	Verify that the Cancel Shipment icon is displaying in the Action Column after Pickup Completed Status is displaying or not	2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Cancel shipment icon.	After completing the pickup shipment, The cancel shipment icon should not display.	After completing the pickup shipment, The cancel shipment icon does not display.		Medium				
3PD_057	Manual	Orders Page	Verify the "Cancelled" Status of the consignment is displaying after cancelling the order in the record list	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Cancel shipment icon.	After cancelling the shipment, The status of the shipment should display "Cancelled".	After cancelling the shipment, The status of the shipment displays "Cancelled".		High				
3PD_058	Manual	Orders Page	Verify that the Cancel shipment icon is showing in the Action column after the cancel the Shipment	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Cancel shipment icon. 6. Check the cancel icon in the Action column.	After cancelling the shipment, The cancel shipment icon should not display.	After cancelling the shipment, The cancel shipment icon does not display.		Medium				
3PD_059	Manual	Orders Page	Verify that the Edit Shipment icon is working fine	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon.	The Edit shipment icon should be clickable.	The Edit shipment icon is clickable.		Medium				
3PD_060	Manual	Orders Page	Verify that the Edit Shipment icon is displaying or not in the Action Column after Delivered and RTO delivered Status	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Edit the details of the Shipment	After delivering the shipment to the customer or delivering the shipment in RTO, The Edit shipment icon should not display.	After delivering the shipment to the customer or delivering the shipment in RTO, The Edit shipment icon does not display.		Medium				
3PD_061	Manual	Orders Page	Verify that the Edit Shipment Page is launching	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Edit the details of the Shipment	The Edit shipment page should be launched appropriately.	The Edit shipment page launches appropriately.		Medium				
3PD_062	Manual	Orders Page	Verify that the Pickup Location and Drop-off text fields are aligned	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Observed the text fields in the Pickup Location and Drop-off section in the edit shipment page.	The Text fields of the Pickup Location and Drop-off location sections should be aligned properly.	The Text fields of the Pickup Location and Drop-off location sections are aligned properly.		Medium				
3PD_063	Manual	Orders Page	Verify that the Data in the Contact Person text fields in both the Pickup Location and Drop-off location sections	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Observed the Contact Person text fields in the Pickup Location and Drop-off section in the edit shipment page.	Alphabetic should accept the Contact Person text field.	Alphabetic accepts the Contact Person text field.		Medium				
3PD_064	Manual	Orders Page	Verify that the Data in the Contact Number text fields in both the Pickup Location and Drop-off location sections	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Observed the Contact Number text fields in the Pickup Location and Drop-off section in the edit shipment page.	Only Numbers should accept the Contact Number text field.	alphabetic also accepts		Medium				
3PD_065	Manual	Orders Page	Verify that the Data in the Email address text fields in both the Pickup Location and Drop-off location sections	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Click on the Edit shipment icon. 6. Observed the Email text fields in the Pickup Location and Drop-off section in the edit shipment page.	Only Valid email addresses should accept the email text field and Alphanumeric and special characters should accept.	anything with @gmail.com accepts		Medium				
3PD_066	Manual	Orders Page	Verify that the data in the Villa/Apartment Number/Office Number text field should accept	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders.	The Villa/Apartment Number/Office Number text field should accept							
3PD_045	Manual	Orders Page	Verify that A/VB No. (Airway number) column is displaying A/VB No. only	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the A/VB No. of the booked order in the record list.	All the A/VB No. of the Consignment should display in the A/VB No. column.	All the A/VB No. of the Consignment display in the A/VB No. column.		Low				
3PD_046	Manual	Orders Page	Verify that the Cust. Ref. (Customer reference) column is displaying Customer reference only	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the Cust. Ref. column of the booked order in the record list.	After the delivery, Cust Ref. no. of the Consignment should display in the Cust Ref. column.	After the delivery, Cust Ref. nos. of the Consignment display in the Cust Ref. column.		Low				
3PD_047	Manual	Orders Page	Verify that the Pickup Date column is displaying Pickup dates only	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the Pickup Date column of the booked order in the record list.	All the Pickup Date of the Consignment should display in the Pickup Date column.	All the Pickup Dates of the Consignment display in the Pickup Date column.		Low				
3PD_048	Manual	Orders Page	Verify that the Paid Amount column is displaying Paid amount only	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the Paid Amount column of the booked order in the record list.	All the Paid Amounts of the Consignment should display in the Paid Amount column.	All the Paid Amounts of the Consignment display in the Paid Amount column.		Low				
3PD_049	Manual	Orders Page	Verify that the Attempt Count column is displaying Attempts count only	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Orders.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the Attempt Count column of the booked order in the record list.	All the total number of Attempts for the delivery of the Consignment should display in the Attempt Count column.	All the total number of Attempts for the delivery of the Consignment display in the Attempt Count column.		Low				
3PD_050	Manual	Orders Page	Verify that the Status column is	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Click on the Orders. 4. Book your shipment/orders. 5. Observed the Status column of	All the Current Status of the Consignment should display in the	All the Current Status of the Consignment display in the						

6.5 Track shipment

TRK_005	Manual	Track Shipment Page	Verify that the Search button is working fine	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Shipment should be booked. 5. Click on the Track Shipment page.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Book an order from the Book Your shipment. 4. Click on the Track Shipment. 5. Enter the invalid AWB no. of shipment on the search bar. 6. Click on the Search Button.	After entering the valid Track Shipment no. on the search, the Search Button should be clicked.	After entering the valid Track Shipment no. on the search, the Search Button is clickable.	Medium	
TRK_006	Manual	Track Shipment Page	Verify that the order should be booked first	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Go to Book Your Shipment.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Book an order from the Book Your shipment. 4. Click on the Track Shipment.	For tracking a shipment/order, a Shipment or order should be booked before searching for a shipment number.	Need to book a shipment first then search for a shipment number.	High	
TRK_007	Manual	Track Shipment Page	Verify that the order should reflect in order list from Order page	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Shipment should be booked.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Book an order from the Book Your shipment. 4. Observe the booked shipment is reflecting on the orders page.	Booked shipments should be reflected on the orders page.	Booked shipments are reflecting on the orders page.	High	
TRK_008	Manual	Track Shipment Page	Verify that after entering valid AWB no., Order details like statuses, addresses and shipment details are displaying	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Shipment should be booked.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Book an order from the Book Your shipment Page. 4. Click on the Track Shipment button. 5. Enter the AWB no. and click on the search button. 6. Observe the Shipment details like statuses, addresses and shipment details are reflecting on the orders page.	After entering the AWB no., Shipment details like statuses, addresses and shipment details should be displayed on the orders page.	After entering the AWB no., Shipment details like statuses, addresses and shipment details displays on the same page.	High	
TRK_012	Manual	Track Shipment Page	Verify that the Shipment details are the same as the Entered details	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Shipment should be booked.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Book an order from the Book Your shipment Page. 4. Click on the Track Shipment button. 5. Enter the AWB no. and click on the search button. 6. Observe the Shipment details section in the Track Shipment.	The given details in the Shipment Details section should be the same as the entered details.	The given details in the Shipment Details section should be the same as the entered details during the book shipment.	High	
TRK_013	Manual	Track Shipment Page	Verify that the shipment details like Consignment(forward/reverse), item type, delivery day, weight, payment type and no. of pieces are displaying	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Shipment should be booked.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Book an order from the Book Your shipment Page. 4. Click on the Track Shipment button. 5. Enter the AWB no. and click on the search button. 6. Observe the details of Shipment details section are showing properly in the Track Shipment.	The details present in the Shipment Details section should be displayed properly.	The details present in the Shipment Details section displays properly.	High	
TRK_017	Manual	Track Shipment Page	Verify that the changed status of consignment is the same as the backend	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Shipment should be booked.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Book an order from the Book Your shipment Page. 4. Click on the Track Shipment button. 5. Enter the AWB no. and click on the search button. 6. Track the shipment number. 7. Observe the Backend status and the Track shipment status.	The AWB number should be	After changing the status from the backend, the Shipment Status in the track shipment page(front-end) should be changed.	After changing the status from the backend, the Shipment Status in the track shipment page(front-end) changes.	High
TRK_018	Manual	Track Shipment Page	Verify that the status-changing date and time of consignment are the same as the backend	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Shipment should be booked.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Book an order from the Book Your shipment Page. 4. Click on the Track Shipment button. 5. Enter the AWB no. and click on the search button. 6. Observe the date and time from Backend status and the date and time in Track shipment status.	The status-changing date and time of shipment given on the Track shipment page(frontend) should be the same as the backend.	The status-changing date and time of shipment given on the Track shipment page(frontend) is the same as the backend.	High	

TRK_009	Manual	Track Shipment Page	Verify that the Status section, pickup location section, drop-off location section and shipment details section are displaying appropriately	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Shipment should be booked.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Book an order from the Book Your shipment Page. 4. Click on the Track Shipment button. 5. Enter the AWB no. and click on the search button. 6. Observe the Sections are divided in the Track Shipment.	The Status section, pickup location section, drop-off location section and shipment details section should be aligned appropriately.	The Status section, pickup location section, drop-off location section and shipment details section are aligned appropriately.		Medium
TRK_010	Manual	Track Shipment Page	Verify that the Pickup and drop-off details are same as the entered details	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Shipment should be booked.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Book an order from the Book Your shipment Page. 4. Click on the Track Shipment button. 5. Enter the AWB no. and click on the search button. 6. Observe the showing pickup and drop-off locations given in the Track Shipment.	The showing pickup and drop-off locations on the Track Shipment page should be the same as the entered locations.	The showing pickup and drop-off locations on the Track Shipment page is the same as the entered locations.		High
TRK_021	Manual	Track Shipment Page	Verify that the shipment delivered time is same from backend	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Shipment should be booked.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Book an order from the Book Your shipment Page. 4. Click on the Track Shipment button. 5. Enter the AWB no. and click on the search button. 6. Change the Status as "Delivered" from the Backend. 7. Observed the delivery time in the track shipment page.	After changing the status to "delivery" from the Backend, the Delivery time should be the same as the Track shipment page.	After changing the status to "delivery" from the Backend, the Delivery time is the same as the Track shipment page.		High
TRK_022	Manual	Track Shipment Page	Verify that the after the Delivered and RTO delivered status in the below description POD is displaying or not	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Shipment should be booked.	1. Go to Jeebly's Website. 2. The account should be logged in. 3. Book an order from the Book Your Shipment page. 4. Click on the Track Shipment button. 5. Enter the AWB no. and click on the search button. 6. Change the status to "Delivered" and "RTO Delivered". 7. Observed the check POD is given below the "Delivered" and "RTO Delivered" statuses.	After changing the "Delivered" and "RTO Delivered" statuses, POD should display below the "Delivered" and "RTO Delivered" statuses.	After changing the "Delivered" and "RTO Delivered" statuses, POD displays below the "Delivered" and "RTO Delivered" statuses.		Medium
TRK_009	Manual	Track Shipment Page	Verify that the Status section, pickup location section, drop-off location section and shipment details section are displaying appropriately	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Shipment should be booked.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Book an order from the Book Your shipment Page. 4. Click on the Track Shipment button. 5. Enter the AWB no. and click on the search button. 6. Observe the Sections are divided in the Track Shipment.	The Status section, pickup location section, drop-off location section and shipment details section should be aligned appropriately.	The Status section, pickup location section, drop-off location section and shipment details section are aligned appropriately.		Medium
TRK_010	Manual	Track Shipment Page	Verify that the Pickup and drop-off details are same as the entered details	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Shipment should be booked.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Book an order from the Book Your shipment Page. 4. Click on the Track Shipment button. 5. Enter the AWB no. and click on the search button. 6. Observe the showing pickup and drop-off locations given in the Track Shipment.	The showing pickup and drop-off locations on the Track Shipment page should be the same as the entered locations.	The showing pickup and drop-off locations on the Track Shipment page is the same as the entered locations.		High
TRK_014	Manual	Track Shipment Page	Verify that the AWB number is showing	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Shipment should be booked.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Book an order from the Book Your shipment Page. 4. Click on the Track Shipment button. 5. Enter the AWB no. and click on the search button. 6. Observe the AWB number of shipment is showing above of the Shipment Status.	The AWB number should be displayed in the above of the Shipment Status.	The AWB number displays in the above of the Shipment Status.		Low
TRK_015	Manual	Track Shipment Page	Verify that after booking an order, status of the shipment is displaying booked and pickup scheduled	1. Go to Jeebly's Website. 2. Sign-up account should be created. 3. Log in to the account. 4. Shipment should be booked.	1. Go to Jeebly's Website. 2. Account should be logged in. 3. Book an order from the Book Your shipment Page. 4. Click on the Track Shipment button. 5. Enter the AWB no. and click on the search button. 6. Track the shipment number. 7. Observe the Status of the shipment is showing as "Booked" then "Pickup Scheduled".	After booking the shipment, the Shipment status should display as "Booked" then "Pickup Scheduled" on the Track Shipment Page.	After booking the shipment, the Shipment status displays as "Booked" then "Pickup Scheduled" on the Track Shipment Page.		Medium

6.6 Invoice

TC_No.	Test Case Type	Module Name	Test Case Description	Test Steps	Expected Results	Actual Results	TC_Status (Pass/Fail)	TC_Priority
INV_001	Manual	Invoice	Verify that the Invoice option is present in the list	1. Go to Jeebly's Website. 2. Login the account. 3. Click on the Profile. 4. Click on the Invoice option present in the profile list.	The Invoice option should be present the list.			High
INV_002	Manual	Invoice	Verify that the rate calculation of the created invoice with a company-postpaid monthly invoice with the normal base rate for the forward & NDD	1. Go to Admin SSP and change the account type and base rate for the NDD. 2. Login to the SSP User portal. 3. Book an order. 4. Delivered the order from the Backend. 5. Go to Admin then Postpaid monthly invoice. 6. Check the invoice rate calculation and details.	The Rate Calculation should be correct for the created invoice with a company-postpaid monthly invoice with the normal base rate for the forward & NDD.	The Rate Calculation is correct for the created invoice with a company-postpaid monthly invoice with the normal base rate for the forward & NDD.	PASS	High
INV_006	Manual	Invoice	Verify that the rate calculation of the created invoice with a company-postpaid monthly invoice with the changed base rate for the forward & SDD	1. Go to Admin SSP and change the account type and base rate for the SDD. 2. Login to the SSP User portal. 3. Book an order. 4. Delivered the order from the Backend. 5. Go to Admin then Postpaid monthly invoice. 6. Check the Invoice rate calculation and details.	After changing the rates, the Rate Calculation should be correct for the created invoice with a company-postpaid monthly invoice with the changed base rate for the forward & SDD.	After changing the rates, the Rate Calculation is correct for the created invoice with a company-postpaid monthly invoice with the changed base rate for the forward & SDD.	PASS	High
INV_004	Manual	Invoice	Verify that the rate calculation of the created invoice with a company-postpaid monthly invoice with the normal base rate for the Reverse & NDD	1. Go to Admin SSP and change the account type and base rate for the NDD. 2. Login to the SSP User portal. 3. Book an order. 4. RTO Delivered the order from the Backend. 5. Go to Admin then Postpaid monthly invoice. 6. Check the Invoice rate calculation and details.	The Rate Calculation should be correct for the created invoice with a company-postpaid monthly invoice with the normal base rate for the Reverse & NDD.	The Rate Calculation is correct for the created invoice with a company-postpaid monthly invoice with the normal base rate for the Reverse & NDD.	PASS	High
			Verify that the rate calculation of created	1. Go to Admin SSP and change the account type and base rate for the NDD. 2. Login to the SSP User portal. 3. Book an order.	The Rate Calculation should be correct	The Rate Calculation is correct for the created invoice with a company-prepaid monthly invoice with the normal		
				1. Go to Admin SSP and change the account type and base rate for the NDD. 2. Login to the SSP User portal. 3. Book an order.	After changing the rates, the Rate Calculation should be correct for the created invoice with a company-postpaid monthly invoice with the	After changing the rates, the Rate Calculation is correct for the created invoice with a company-postpaid monthly invoice with the		

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Chapter 7

Maintenance

7.1 Introduction

This maintenance plan outlines the procedures and schedules for the upkeep of the Logistic self-service Portal, which includes functionalities for placing orders, tracking orders, generating invoices, and user authentication through signup and sign in.

7.2 Objectives

Ensure system reliability and performance.

Maintain data integrity and security.

Implement regular updates and improvements.

Provide user support and troubleshooting.

Monitor and optimize system performance.

7.3 Maintenance Schedule

7.3.1 Daily Maintenance

1. System Monitoring

Monitor server performance and uptime.

Check for any critical errors or alerts in system logs.

Verify that all services (order placement, tracking, invoicing, authentication) are operational.

2. Backup Verification

Ensure that daily backups of the database and critical system files are completed successfully.

Test backup integrity by restoring a sample backup.

7.3.2 Weekly Maintenance

1. Data Integrity Checks

Run scripts to check for and resolve data inconsistencies in the database.

Review user activity logs to detect any unusual patterns or potential security breaches.

2. Security Updates

Apply security patches and updates to the server operating system and software components.

Update antivirus and antimalware definitions.

7.3.3 Monthly Maintenance

1. Performance Optimization

Analyze system performance metrics and logs to identify bottlenecks.

Optimize database queries and indexes for improved Performance.

Review and optimize application code for efficiency.

2. User Account Management

Review inactive user accounts and deactivate or remove them as necessary.

Ensure that all user roles and permissions are correctly assigned and UpToDate.

7.4 Quarterly Maintenance

1. System Updates

Upgrade the application framework and libraries to their latest stable versions.

Test and deploy new features or enhancements to the portal.

2. Security Audit

Conduct a comprehensive security audit to identify and address vulnerabilities.

Update security policies and procedures based on audit findings.

3. Disaster Recovery Drills

Perform disaster recovery drills to ensure that backups and recovery procedures are effective.

Document and review the outcomes of the drills to improve disaster preparedness.

7.5 Annual Maintenance

1. Review and Planning

Conduct a thorough review of the system's performance over the past year. Plan for major upgrades or overhauls, including hardware replacements or software redesigns.

2. User Feedback and Improvement

Collect and analyze user feedback to identify areas for improvement. Implement significant updates or new features based on user needs and technological advancements.

7.6 Emergency Maintenance

Define a protocol for handling emergency situations such as system outages, data breaches, or critical bugs.

Ensure that a team is on call to respond to emergencies 24/7.

Document all emergency incidents and their resolutions to prevent future occurrences.

7.7 Documentation and Reporting

Maintain comprehensive documentation of all maintenance activities, including schedules, procedures, and outcomes.

Generate monthly maintenance reports to review activities and system status.

Keep a change log for all updates and modifications made to the system.

7.8 User Support

Provide a helpdesk or support system for users to report issues and request assistance.

Ensure timely resolution of user reported problems and provide regular updates on the status of their requests.

Conclusion

Regular and systematic maintenance is crucial for the successful operation of the Logistic self-service Portal. By adhering to this maintenance plan, we aim to provide a reliable, secure, and efficient system for our users to place orders, track orders, generate invoices, and manage their accounts.

CHAPTER 8

LITRATURE REVIEW

The integration of self-service portals (SSPs) in logistics management has emerged as a transformative strategy to enhance operational efficiency, transparency, and customer satisfaction. This literature review explores key themes and findings from existing research related to self-service portals in logistics, with a specific focus on features such as shipment booking, tracking, and transaction transparency.

8.1 Self Service Portals in Logistics

The adoption of self-service portals in logistics reflects a broader trend towards digitization and automation in supply chain management. Studies by Li et al. (2019) and Tan et al. (2020) emphasize the importance of self-service capabilities in empowering stakeholders, such as shippers, carriers, and third-party logistics providers, to manage their logistical activities independently and efficiently.

8.2 Shipment Booking Features

Effective shipment booking functionality is essential for streamlining logistics processes and minimizing administrative overhead. Research by Chen et al. (2018) highlights the significance of user-friendly interfaces and intuitive booking processes in enhancing user adoption and satisfaction. The ability to select preferred carriers, specify delivery requirements, and access real-time pricing information are identified as critical features for optimizing the booking experience.

8.3 Shipment Tracking and Visibility

Realtime shipment tracking capabilities play a crucial role in enhancing supply chain visibility and responsiveness. Studies by Zhang et al. (2017) and Wang et al. (2021) underscore the value of advanced tracking technologies, such as GPS and RFID, in providing accurate and timely updates on shipment status and location. Improved visibility enables stakeholders to monitor delivery progress, anticipate potential delays, and proactively address issues, thereby

minimizing disruptions and enhancing customer satisfaction.

8.4 Transaction Transparency

Transparency of transactions is essential for building trust and fostering collaboration among supply chain partners. Research by Liu et al. (2019) and Jiang et al. (2020) emphasizes the importance of transparent invoicing, pricing, and payment processes in mitigating disputes and

ensuring fair and equitable transactions. Detailed transaction logs, audit trails, and automated invoicing features contribute to enhanced transparency and accountability throughout the logistics value chain.

8.5 Customer Satisfaction and Business Performance

The implementation of self-service portals with comprehensive booking, tracking, and transaction transparency features have been shown to positively impact customer satisfaction and business performance metrics. Studies by Huang et al. (2018) and Xu et al. (2021) demonstrate correlations between improved service quality, operational efficiency, and increased customer loyalty and retention rates.

In conclusion, the literature review highlights the transformative potential of self-service portals in logistics, particularly in the context of features such as shipment booking, tracking, and transaction transparency. By leveraging these features, logistics organizations can enhance

agility, visibility, and collaboration, ultimately driving competitive advantage and sustainable

growth in today's dynamic market environment.

CHAPTER 9

CONCLUSION

In conclusion, the development and implementation of the logistic self-service portal mark a significant advancement in streamlining logistic operations. This portal provides a comprehensive solution for placing orders, tracking shipments, and generating invoices, all through a user-friendly interface. By incorporating robust signup and sign in functionalities, the portal ensures secure access and personalized user experiences.

The logistic self-service portal enhances operational efficiency by automating routine tasks, reducing manual intervention, and minimizing errors. Customers benefit from real-time tracking and transparency, leading to improved satisfaction and trust. Additionally, the portal's capability to generate invoices instantaneously reduces administrative burdens and accelerates the billing process.

Overall, this project exemplifies the integration of technology to optimize logistics management, offering a scalable solution that can adapt to future enhancements and evolving business needs. As a result, it sets a new standard for efficiency and customer service in the logistics industry, paving the way for further innovations and improvements.

CHAPTER 10

FUTURE SCOPE

Future Scope for Logistic Self-Service Portal

The logistic self-service portal project, which currently allows users to place orders, track orders, and generate invoices with signup and sign in functionalities, holds significant potential for future enhancements. The following are key areas where the project can be expanded to increase its functionality, user satisfaction, and market competitiveness:

10.1 Advanced Analytics and Reporting

Predictive Analytics: Incorporate machine learning algorithms to predict delivery times, potential delays, and order volumes based on historical data.

Detailed Reporting: Develop advanced reporting tools to provide users with detailed insights into their logistics operations, including cost analysis, delivery performance, and customer satisfaction metrics.

10.2 Enhanced User Experience

Mobile App Development: Create mobile applications for Android and iOS platforms to provide users with greater flexibility and convenience.

Personalized Dashboard: Implement customizable dashboards that allow users to tailor their view based on their preferences and frequently accessed features.

10.3 Integration with Third Party Services

ERP and CRM Systems: Integrate the portal with popular Enterprise Resource Planning (ERP) and Customer Relationship Management (CRM) systems to streamline operations and data flow.

Payment Gateways: Expand payment options by integrating with various payment gateways to support multiple currencies and payment methods.

10.4 Automation and AI

Chatbots and Virtual Assistants: Introduce AI powered chatbots to assist users with common queries, track orders in real-time, and provide support 24/7.

Automated Document Processing: Implement AI solutions to automate the processing of invoices, bills of lading, and other logistics documents, reducing manual intervention and errors.

10.5 Scalability and Performance

Cloud Based Infrastructure: Transition to a cloud-based infrastructure to ensure the portal can scale efficiently with growing user demand and data volumes.

Performance Optimization: Continuously optimize the system for faster load times and better performance under heavy traffic conditions.

10.6 Security Enhancements

Advanced Authentication Methods: Implement multifactor authentication (MFA) and biometric authentication to enhance security.

Data Encryption: Ensure end-to-end encryption of all data transactions to protect sensitive information.

10.7 Sustainability and Compliance

Green Logistics Initiatives: Introduce features that allow users to choose environmentally friendly shipping options and track their carbon footprint.

Regulatory Compliance: Continuously update the portal to comply with evolving local and international logistics regulations and standards.

10.8 User Feedback and Community Building

User Feedback Mechanism: Develop a robust feedback system to gather user suggestions and pain points for continuous improvement.

Community Forums: Establish online forums and communities for users to share best practices, troubleshoot issues, and network with peers.

By focusing on these areas, the logistic self-service portal can evolve into a comprehensive, user-friendly, and technologically advanced platform that meets the dynamic needs of the logistics industry. This will not only enhance user satisfaction but also position the portal as a leading solution in the market.

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