# RAJESH GUPTA

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## IT PROFESSIONAL

Seeking challenging assignments in the field of Information Technology and Managerial Activities, for an organization that provides an environment of learning and innovation.

## Professional Experience:

**Medica Super Specialty Hospital, Kolkata (NABH Certified Hospital))**
Presently working with **Medica Super Specialty Hospital** in IT Department as a Sr.Executive from May'2019 to till Date.

**Orchid Medical Centre, Ranchi( An ISO 9001:2008 Super Specialty Hospital)**
Worked with **Orchid Medical Centre** an ISO 9000:2008 Hospital in IT Department as a Asst. Manager from Nov' 2018 to April'2019.

**Invictus Digisoft Pvt Ltd.**
Worked with **Invictus Digisoft Pvt Ltd** as a Test Lead from Mar'2017 to Oct'2018.

**Lexicon Consultants Pvt Ltd.**
Worked with **Lexicon Consultant Pvt Ltd**, a Product based Company as a Sr Manager/Test Manager from Aug'2014 to Feb '2017.

**Nath Corp Private Limited**
Worked with **Nath Corp India 'Pvt Ltd**, ISO:9001 Microsoft Certified Gold & Silver Certified Company, as a Sr. QA Engineer from April'2011 to July' 2014.

**IBM India Pvt Ltd, Noida**
Worked with **IBM India Pvt Ltd, Noida** as Sr. Test Engineer from Aug"09 to March' 2011.

**CSC (Computer Sciences Corporation), Noida**
Worked with **CSC (Computer Science Corporation) India Pvt Ltd, Noida** as a Sr Test Engineer from Aug' 05 to June' 09.

## Software & Hardware Skills

- Around 14+ years of Experience in **Software Testing**.
- Actively Involved in Guiding the Team Members whenever Required.
- Handle Clients Time to Time, gathering Requirement as a part of **Business Analyst.**
- Having sound knowledge on Software Development Life Cycle (**SDLC**) and Software Test Life Cycle (**STLC**)
- Proficient in **Smoke Testing, Functional, Integration & System** Testing
- Responsible for **Usability Testing.**
- Good Knowledge of **Globalization Testing** and **Reliability Testing.**
- Work Experience on **Compatibility Testing** ,and **Alpha-Beta Testing.**
- Actively involved in **Test Plan.**
- Experience in Writing **Requirement Traceability Matrix.**
- Proficient in Writing **Test Cases** and **Test Scenarios.**
- Proficient in **Defect logging** and **Tracking.**
- Proficient in Test Management Tool like **Quality Center** , **ALM 11.0.**

- Experience working in **Automation Testing Tool using QTP** .
- Proficient in **Performance Testing /Load Testing using JMeter Tool**
- Proficient in **API Testing using POSTMAN Tool.**
- Excellent **Communication, Presentation** and **Interpersonal skills.**
- Resolving Staff Issues Department wise in **Computer, Printer, Networking** and all related **Softwares** .
- Maintaining all **Hardware & Software Inventory** time to time
- **Installation of Windows** and all related Softwares
- Participated in **Daily Standup Meeting** & **Retrospect meeting**
- Having knowledge on **UNIX commands** and Database concepts of **SQL.**
- Quick learner, excellent team player-having ability to meet tight deadlines and wish to work under different pressure.

## Academic Qualification

Secured **First Class** in **Master of Computer Applications (MCA)** in the Year 2005 from Nagpur University,
- Advance Diploma in Computer from NIIT Ranchi.
- **Passport No:**H5570953
- **National Skills Registry Identity card No(NASSCOM)**
  ITPIN (IT Professional Identification Number):**841028261457**

## Technical Skills:

| Automation /Regression Testing Tool | QTP(Quick Test Professional) |
|---|---|
| Test Management Tool | ALM (11.0),Quality Centre(10.0),Test Director |
| Domain | Education, Banking, Insurance,Telecom, Health care, Mobile, E-Commerce |
| Bug Reporting Tool | Jira, Bug Tracker, Rational Clear Quest, Bugzilla. |
| Database | Oracle 9i, MS Access, Mainframe. |
| Scripting Languages | VB Script. |
| Operating Systems | Win7, Windows 10, Win XP ,Vista. |

## Current Project :-
Hospital name: **Medica Super Speciality Hospital, Kolkata(An NABH Certified Hospital)**

| Description | The 400+ Bed Medica Hospital located in Mukundapur, is today one of the most respected and trusted healthcare provider in Eastern India. Filling a huge lacuna in tertiary healthcare in the East. Medica has kept his promise of delivering quality healthcare using ethical practices in a transparent setup. The hospital has revolutionized healthcare delivery in the region through not just technological advancements and innovative treatment techniques, but also in the area of patient care. |
|---|---|
| Responsibilities | As a Team Member I was Involved in following Activities:<br>• Maintaining and handling all types of Software related issues Department wise<br>• Maintaining all Software's related Issue in Bug Report sheet<br>• Providing Training session to all the New Employee regarding Software department wise<br>• Keep updated with all Information related with IT.<br>• Attending the weekly Team meeting with all Sr Members of the Department. |

## Hospital name:  Orchid Medical Centre

| Description | Orchid Medical Centre is a state of the art, Super-specialty hospital located in H.B. Road, Ranchi. The hospital aims to provide quality patient care with unrelenting attention to clinical excellence and patient comfort at affordable cost. Competing with some of the best medical facilities of India, Orchid Medical Centre is a 130 bedded ISO 9001:2008 Certified Super specialty hospital, spread over 7 floors, and is equipped to cater to all medical requirements. |
|---|---|
| Responsibilities | As a Team Member I was Involved in following Activities: <ul><li>Backup on daily Basis of all types of Software available in Hospital</li><li>Maintenance of all types of Issues related with Hardware & Software.</li><li>Handling Networking & Internet related Issues.</li><li>Inventory Information on daily basis  stored in IT Department.</li><li>Keep updated with all Information related with IT.</li><li>Backup of all types of data Depamaent wise.</li></ul> |

## Company Name : Invictus digisoft Pvt Ltd

| Project Name<br>Client Name<br>Role<br>Duration<br>Team size<br>Language | **AXIOM On line Examination cum Assessment Centre**<br>**Invictus digisoft**<br>Test Lead<br>Mar'2017 to Oct'2018<br>12<br>Angular 5 |
|---|---|
| Description | AXIOM is an academically designed Online Assessment Platform for Classes K-12 that enhances the process., Practice and Assessment. It not just limited to assigning grades to the student but also facilitates Regular practice, timely assessment, effective diagnosis of students, Strength and weakness, It empowers the Teacher to make informed decision on students progress.it encourages the student to gradually improve their performance and enables school administration to maintain a control over the progress and take corrective actions. |
| Responsibilities | As a Team Member I was Involved in following Activities: <ul><li>Understanding the requirements and identifying the Scenarios.</li><li>Actively involved in writing Test cases.</li><li>Involved in Executing the App Manually through Black box Technique</li><li>Actively involved in Execution, Reviewing & Reporting Bugs in Bug Report Sheet and Reviewing Reports Time to time</li><li>Managing the Testers involved in these Projects</li><li>Actively involved in Performance Testing using JMeter , API Testing  using POSTMAN Tool &  Automation Testing using Selenium</li></ul> |

## Company Name: Lexicon Consultant Pvt Ltd.

| Project Name<br><br>Client Name<br>Role<br>Duration | **IMS, HMS, MRAMS**<br>Lexicon Consultants<br>SrManager/Test Manager<br>Aug '2014 to Feb 2017 |
|---|---|
| Description | **IMS:-** ERP Package for Schools Management which deals with all Information of Schools from Student Enquiry, Admission, Student Fee Management, Daily Attendance, Accounts, Library Management, Store Management, Transport |

| | |
|---|---|
| | Management. Permission access for Schools Staffs ,Teachers, Parents and Students who can login to this Software and avail their needs.<br><br>**HMS:-** A Software Built for OPD & IPD Patient with all facilities department wise , a flexibility all types of Report generation, Date/Dept wise. A Dashboard where Hospital owner can view all Transaction Day/Month wise , a special discount facilities for senior citizens , Permission Access given to the Head of Department and to the Doctors for generating Prescriptions for the Patients.<br><br>**MRAMS:-**A Software built for the Medical Representatives to maintain their Attendance and Reports on Daily Basis also to maintain the Inventory details of the Medicines and related Products provided to the Doctors and the details and Claim Reimbursement option for the sales Executive Region wise. |
| **Responsibilities** | As a Team Member I was Involved in following Activities:<br>• As a Sr Manager Actively Handle and Manage all the Projects , as well as total Responsibilities of the Office work in Time.<br>• Understanding the requirements and identifying the Scenarios.<br>• Actively involved in writing Test cases.<br>• Involved in Executing the App Manually through Black box Technique.<br>• Actively involved in Execution, Reviewing & Reporting Bugs in Bug Report. |

**Company Name : Nath Corp Pvt Ltd**

| | |
|---|---|
| **Project Name**<br>**Client Name**<br>**Role**<br>**Duration** | **3M – Cloud Library , 3M - VanGuard**<br>3M,St Paul, Minnesota, USA<br>Senior QA Engineer<br>April'2011 to July' 2014 |
| **Description** | **3M – Cloud Library**<br>This Project deals with the Information related to Books where all the Books are being maintained. We have Web Patron Application where we Test, Verified and maintained the detail status of those Books which are available in the Library.<br>We have PC Application both for QA and Prod Server, in all related application available in Library system we have checkout, check In, Add to wish list, Add to Hold list and Book download functionality where we have been provided the devices from Client like e-Reader, NOOK, KOBO, Android, & IOS for Testing.<br><br>**3M – VanGuard**<br>We have two application mainly 3M Self Check Save State and 3M Self Check Transformer .In Save State Application we have local and a ftp, through this location we upload the file and verify the path with the complete logs. the same as with ftp where file uploaded by inserting the network path. |
| **Responsibilities** | As a Team Member I was Involved in following Activities:<br>• Involve in writing Test Cases based on the SRS in Excel sheet and share with the teams and finally maintain all those Test Cases in ALM.<br>• Involve in Executing those Test Cases in ALM Manually.<br>• Involve in Tracking the Bugs and report those bugs in ALM and JIRA Tool.<br>• Work closely with team members to understand the technical requirements to derive the data requirements.<br>• Attending weekly status meetings to provide inputs on the progress of testing phase. |

**Company Name : IBM Noida**

| Project Name<br>Client Name<br>Role<br>Duration | Vodafone<br>Vodafone, Spain<br>Senior Test Engineer<br>Jan'2010 to March' 2011 |
|---|---|
| Description | This project is developed for Telecom giant 'Vodafone' to coordinate between different applications developed on different environment (UNIX and Windows). These different applications communicate with each other with the help of middleware applications like TIBCO and TUXEDO.<br>The applications tested falls under below categories:<br>Billing Applications: Mediation, Arbor and Doc1,Under Billing comes the Rating, Normal Billing, sample Billing/Sample to Cyclic Billing, and finally Extracting.<br>Under Mediation comes the Sigra, Cifra, Intranet, Intra/Fintra ,Optimal Pricing, Fraud, |
| Responsibilities | As a Team Member I was Involved in following Activities:<br>• Involved in Generating Invoice from provided CDR<br>• Involved in Execution of Functional Testing, System Testing .<br>• Involved in Regression Testing using QTP Tool.<br>• Raising Defects in rational Clear Quest as well as Maintaining Defects in Defect Tracking Sheet. |

| Project Name<br>Client Name<br>Role<br>Duration | Hospital Corporation of America<br>HCA, Nashville, United States<br>Senior Test Engineer<br>Aug' 09 to Dec' 2009. |
|---|---|
| Description | The Hospital Corporation of America (HCA) is the Largest Private sector of Health care facilities in the world it is based in Nashville.<br>Enterprise is actually a combination of three different Project, these are Single-sign-on, Business object and User Provisioning.<br>Single–sign-on as the name suggest, it allows a single sign in for multiple application.<br>Business Object provides integrated query, reporting and analysis solution for Business professionals.<br>User provisioning provides a way to give access to different application . |
| Responsibilities | As a Team Member I was Involved in following Activities:<br>• Involved in Regression Testing using QTP.<br>• Involved in Descriptive Programming Writing Generic Scripts and Library Functions.<br>• Involved in Execution of Functional Integration &, System Testing,<br>• Executing the Test Cases and Raising Defects in Quality Centre .<br>• Participating in team meetings.<br>• Maintaining Daily Time Sheet and Preparing weekly Status Report. |

**Company Name :CSC (Computer Science Corporation )**

| Project Name<br>Client Name<br>Role<br>Duration | Exceed System<br>Norwich Union, UK<br>Software Test Engineer<br>Oct' 08 to June' 09 |
|---|---|
| Description | Exceed is one of the most important Products from CSC in insurance side, which provide all the functionality one might need for Insurance handling .Basically this Project deals with all types of Policy Creation of Products like Motor, Household and |

| | Travel. System is divided in subsystem like UWS (Underwriting Workstations), CWS (Claims Workstation), BCWS (Billing & Collection Workstation).. |
|---|---|
| **Responsibilities** | As a Team Member I was Involved in following Activities:<br>• Involved in Execution of Functional Testing, System Testing, Adhoc Testing<br>• Involved in CR Planning and writing Test Cases for New Requirement.<br>• Browsing and Editing data base tables using mainframe.<br>• Executing the Test Cases and Raising Defects in Test Director as well as preparing Bug Report in Exceed Release Control Database of Norwich Union.<br>• Involved in Regression Testing using QTP.<br>• Maintaining Daily Time Sheet and Preparing weekly Status Report. |

| **Project Name**<br>**Client**<br>**Role**<br>**Duration** | **Bank Care**<br>United Overseas Bank, Singapore<br>Software Test Engineer<br>Sept'06 to Sept'08 |
|---|---|
| **Description** | The Product Bank Care has been designed to suit the retail operations of a Bank. It provides complete, comprehensive, integrated solution to Banks. It integrates all modules like, Loans, Clearing, Deposits General Ledger, DD/Bills, and Signature/Photo Verification etc, Auto generation of daily report at the end of each day and a single click for day end/day begin. |
| **Responsibilities** | As a Team Member I was involved in the following Activities -<br>• Reviewing the requirements and identifying the Scenarios.<br>• Involved in Writing and Execution of Functional Test cases Manually.<br>• Extensively involved in execution of Regression Test cases.<br>• Extensively involved in Performance Testing..<br>• Detecting Defects and reporting Defects in Test Director. |

| **Project name**<br>**Client**<br>**Role**<br>**Duration** | **Payroll Systems**<br>Payday, USA<br>Software Test Engineer<br>Aug'05 to Aug'06 |
|---|---|
| **Description** | It maintains the entire data of the Employee of the organization ie; the total salary sheet with its designation grade of the Employee and the total Loan taken as PF loan, Vehicle loan, House loan etc. as a whole it maintains the entire salary generation of the employee. It has the property of maintaining the flexibilities regarding change in Name, Grade, and Designation of an Employee, the total basic salary and the net salary can be calculated on the basis of these entries |
| **Responsibilities** | As a Team Member I was involved in the following Activities -<br>• Understanding the requirements and identifying the Scenarios.<br>• Involved in Execution of Functional Test cases. through Black box Technique.<br>• Actively involved in reviewing of Test cases<br>• Preparing Bug Reports using Defect Tracking Tool Bug Tracker. |

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