ANTHONY BALDINO
IT Professional

PROFILE

Quick-thinking and solutions-driven IT professional with 8+ years of experience delivering high-quality technical support across diverse environments. Known for strong critical thinking and problem-solving skills, with a proven ability to diagnose and resolve issues across a wide range of devices, operating systems, and platforms. Adept at learning new technologies quickly and building deep knowledge of complex systems through hands-on experience.

CONTACT

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HOBBIES

Hiking & Outdoor Activities
Gaming & Strategy Development
Electronics & DIY Projects
Home Lab & Server Management

WORK EXPERIENCE

Support Engineer
Data Evolution — 2016–Present

- Delivered Tier 1–3 technical support across all versions of Windows and macOS environments.
- Administered and troubleshot hosted servers for clients, including Active Directory (DC), Remote Desktop Services (RDP), SQL Server, IIS, and Exchange on Windows Server 2003, 2008 R2, 2016, and 2019.
- Managed hybrid environments including local Domains, Office 365, and Google Workspace (G Suite).
- Oversaw backup operations using Veeam and implemented system monitoring with PRTG.
- Led successful migrations between on-premises Active Directory and Azure AD, and from on-prem Exchange to Office 365.
- Provided support for access control systems including 2N Intercom and Access Commander.
- Implemented and supported smart home automation platforms such as Indigo Domotics, HOOBS, Home Assistant, and Elgato for advanced home and office integration.

EDUCATION

- **Bachelor of Science in Computer Engineering Technology** · *SUNY Farmingdale · 2013–2015*
- **Associate of Science in Telecommunications Technology** · *CUNY Queensborough Community College · 2009–2012*
- **Certificate Program in Computer & Smart Home Technology** · *Barry Tech · 2007–2009*

SKILLS

- **Certifications:** CompTIA A+
- **Virtualization:** Experience with VMware vSphere and ESXi
- **Operating Systems:** Proficient in Windows Server (2003–2019), macOS, and Linux (Ubuntu, Debian-based distros, Synology)
- **Networking:** Hands-on with FortiGate, SonicWall, Juniper, and UniFi systems
- **Smart Home & IoT:** Experience integrating systems with Indigo Domotics, Philips Hue, Leviton, Lutron, Sony, and Ring
- **Surveillance:** Familiar with IP camera systems and NVR setups
- **Electronics & Scripting:** Arduino microcontrollers, basic Python and shell scripting for automation