

# Anthony Iacano Jr.

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## EDUCATION

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### Case Western Reserve University

*Full-Stack Web Development Bootcamp - In-Progress/Incomplete*

**Cleveland, Ohio**

2023-2023

### University of Akron

*Bachelor of Computer Science (BCS) - In-Progress/Incomplete*

**Akron, Ohio**

2021-2024

### Cuyahoga County Community College

*Associate of Science (A.S) and Associate of Art (A.A)*

Organizations: National Residence Hall Honorary

**Highland Hills, Ohio**

2017-2020

## WORK EXPERIENCE

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### Whirlyball and Laser Sport

*Referee*

**Bedford Heights, Ohio**

*September 2018 - now*

- Maintaining a clean and safe environment for customers. Including following COVID guidelines and safety precautions.
- Practicing effective time management skills by staying on schedule for groups with reservations and balancing other work tasks in-between groups with other coworkers.
- Adapting to new technology and demonstrating to customers how to use the technology effectively and safely.

### Geek Squad

*Home Theater Installation Agent*

**Parma, Ohio**

*November 2022 - now*

- Establishing contact and coordinating with clients to arrange schedules for effective in-home assistance.
- Consistent and efficient communication with team members to monitor and apply needed accommodation.
- Efficiently installing and delivering the product from the store, with a focus on attention to detail and creating a friendly and welcoming atmosphere for the client.
- Ensuring the ability to offer in-home solutions to clients by keeping the van well-stocked and keeping acquainted with knowledge on the latest technology.
- Daily use of the Microsoft Suite (Outlook, Teams, Excel, Powerpoint, etc.)

### Total Quality Logistics

*Drayage Customer Service Coordinator*

**Independence, Ohio**

*April 2022 - November 2022*

- Effectively using custom software to document numerous databases with relevant information about time-sensitive shipping operations.
- Acquiring information through communication with team members, dispatchers, and truck drivers, additionally tracking shipments through the steamship lines and port terminals for punctual updates.
- Scheduling and coordinating appointment times between customers, carriers, and warehouses concurrently.
- Daily use of the Microsoft Suite (Outlook, Teams, Excel, Powerpoint, etc.)

## SKILLS & INTERESTS

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**Skills:** Typing Speed of 90 WPM | Microsoft Office Suite (Excel, PowerPoint, Teams etc.) | Active Listening and Communication | Ability to mentor others | PC/HT Troubleshooting | Programming Languages: HTML, CSS, Javascript, C#, Java, Python

**Interests:** Working with people, Software Development, Video Editing, PC Building, Gaming