

### First Reminder

Dear

We are writing to you regarding your health insurance policy with Irish Life Health. Your policy is part of your former employer's health insurance scheme. It has come to our attention that there is an outstanding premium due on your health insurance policy of

We would appreciate it if you could contact us within the next 7 days to discuss payment options and how you would like to proceed. We'd be happy to advise you of your best options.

It's important to remember that if you have a break in your health insurance cover of more than 13 weeks you will have to re-serve waiting and exclusion periods with any insurer, so it's important not to let your insurance lapse. Also, with the introduction of Lifetime Community Rating, we need to make you aware that loadings may apply to your policy if you are aged 35 or older and have had such a break in cover. Furthermore, please note that any claims made while the policy is in arrears will not be paid.

You can contact us by calling Customer Support on **01 562 5100** (Monday - Friday, 9am - 7pm) or by emailing [heretohelp@irishlifehealth.ie](mailto:heretohelp@irishlifehealth.ie).

If you have already been in contact with us, please ignore this letter.

We look forward to hearing from you.

Yours Sincerely,



Darran Bennis  
Senior Manager  
Commercial Operations

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**Registered Office:** Irish Life Centre, Lower Abbey Street, Dublin 1. Registered in Ireland number 376607.  
Irish Life Health dac is regulated by the Central Bank of Ireland. A private company limited by shares.

Irish Life Health is part of the Great-West Lifeco group of companies, one of the world's leading life assurance organisations