

## Second Reminder

Dear

We are writing to you again regarding your health insurance policy with Irish Life Health. Your policy is part of your former employer's health insurance scheme. As advised, there is an outstanding premium due on your health insurance policy of

Unfortunately, if you do not contact us within 14 days of the date of this letter to arrange payment of the outstanding amount, your policy will be cancelled.

It is important to remember that if you have a break in your health insurance cover of more than 13 weeks you will have to re-serve waiting and exclusion periods with any insurer, so it is important not to let your insurance lapse. Also, with the introduction of Lifetime Community Rating, we need to make you aware that loadings may apply to your policy premium if you are aged 35 or older and have had such a break in cover. Furthermore, please note that any claims made while the policy is in arrears will not be paid.

We've a wide range of affordable health insurance plans with varying levels of cover so if you would like to review your cover, we are happy to talk you through alternative plan options and help you find the best plan for you.

You can contact us by calling Customer Support on **01 562 5100** (Monday - Friday, 9am - 7pm) or by emailing [heretohelp@irishlifehealth.ie](mailto:heretohelp@irishlifehealth.ie).

If you have already been in contact with us, please ignore this letter.

We look forward to hearing from you.

Yours Sincerely,



Darran Bennis  
Senior Manager  
Commercial Operations

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**Registered Office:** Irish Life Centre, Lower Abbey Street, Dublin 1. Registered in Ireland number 376607. Irish Life Health dac is regulated by the Central Bank of Ireland. A private company limited by shares.

Irish Life Health is part of the Great-West Lifeco group of companies, one of the world's leading life assurance organisations