

28/05/2021

### Final Reminder

Dear

We recently sent you a letter in relation to the premium owed on your health insurance policy. The total premium owed to date is

Unfortunately, if you do not contact us within 14 days of the date of this letter to arrange payment of the outstanding amount, your policy will be cancelled.

It is important to remember that if you have a break in your health insurance cover of more than 13 weeks you will have to re-serve waiting and exclusion periods with any insurer, so it is important not to let your insurance lapse. Also, with the introduction of Lifetime Community rating, we need to make you aware that loadings may apply to your policy premium if you are aged 35 or older and have had such a break in cover. Furthermore, please note that any claims made while the policy is in arrears will not be paid.

We've a wide range of affordable health insurance plans with varying levels of cover so if you would like to review your cover, we are happy to talk you through alternative plan options.

You can contact us by calling **1890 717 717** (Monday – Friday 9am – 7pm) or by emailing [heretohelp@irishlifehealth.ie](mailto:heretohelp@irishlifehealth.ie).

If you have already been in contact with us, please ignore this letter.

We look forward to hearing from you.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Darran Bennis', with a stylized flourish at the end.

Darran Bennis  
Senior Manager– Commercial Operations