ANTHONY GAMON

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> Portfolio: https://anthonygamon.github.io/ GitHub: https://github.com/AnthonyGamon

SUMMARY

Full Stack Web Developer with passion for social media. Self motivated and always looking to learn something new. Effective in time management, problem solving, and known to be easy to work with and excels on any task given. Recently earned Certificate in Full Stack Development from the University of Kansas.

TECHNICAL SKILLS

Languages: HTML5, CSS, JavaScript, jQuery, Bootstrap, Materialize, React

Tools and Databases: Heroku, Github, GitLab, MongoDb, MySQL

PROJECTS

See Something Say Something | Link to GitHub | Link to live page

- An application that allows you to post and view crimes in your local area.
- Created the entire front end without a framework.
- Heroku, JS, HTML, CSS, API's, Node.JS, MySQL, Sequelize and Chart.JS

Password Generator | Link to GitHub | Link to live page

- This allows the user to create a randomized password.
- Using prompts the user is asked a series of questions to generate the random password.
- HTML5, CSS, Javascript and Javascript.

EXPERIENCE

ADT - Retention Specialist | 2020 - Current | Wichita, KS

- Maintain and exceed metric goals including hold time and phone time.
- Develop and maintain a knowledge base of the evolving products and services.
- Document and update customer records based on interactions.

Marriott - Ambassador Liaison | 2018 – 2020 | Wichita, KS

- Exceeded in communicating new procedures with over 250 properties monthly.
- Quarterly organized contact information with the different hotels across 2 continents.
- Increased loyalty and satisfaction from top tiered guests.

Starwood - Customer Care | 2015 - 2018 | Wichita, KS

- Answered incoming calls to assist customers in booking reservations.
- Compiled customer feedback to ensure a positive experience and continual improvement of staff.
- Top performer in emails per hour.

EDUCATION

Certificate in Full Stack Development: The University of Kansas, Lawrence, KS **Associates Degree in Liberal Arts:** Butler Community College, El Dorado, KS