

Anthony Gamon

Wichita, Kansas
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EXPERIENCE

ADT, Wichita — Retention Specialist

October 2020 - PRESENT

Retaining ADT customers by problem solving, de-escalating customer issues and resolving account issues.

Marriott, Wichita — Ambassador Liaison

September 2018 - October 2020

Developed relationships with +260 Marriott hotels. Communicated with properties to assess concerns or current issues with Marriott's most profitable guests.

Starwood, Wichita — Customer Care

October 2015 - September 2018

Assisted guests with booking reservations and compiled customer feedback and recommended service delivery improvements to management.

EDUCATION

South Highschool, Wichita — High School Degree

August 2011 - May 2015

Butler Community College, Andover — Liberal Arts

August 2015 - May 2017

University of Kansas, Lawrence — Coding BootCamp

September 2020 - March 2021

LINKS

Twitter : @Anthony_Gamon

Github : <https://github.com/AnthonyGamon>

Linkedin : <https://www.linkedin.com/in/anthony-gamon-735294182/>

SKILLS

Customer service
Time management
Innovative thinking
Attention to detail

HOBBIES

Social Media
Photography
Marketing
Travel

PROGRAMING LANGUAGES

HTML, CSS, Javascript, jQuery

