



Personal Info

(850) - 556 - 8939
codeanthony25@gmail.com
1345 Timber Run, Havana,
32333-5574, United States

Date of birth
01/16/2000

Languages

- Arabic
- C++
- HTML
- CSS

Anthony Castello

A proactive and results-oriented professional with diverse experience in customer service, safety management, and software development. Known for delivering premier service, conducting thorough risk assessments, and fostering a culture of safety and service excellence. Skilled in C++, HTML, and CSS, with a strong focus on programming and creating user-friendly web pages. Adept in problem-solving, process improvement, and building strong relationships within teams and with customers. Eager to contribute expertise and leadership to dynamic organizations, with a focus on continuous learning and growth.

Work Experience

Customer Service Representative, Publix , Tallahassee

April 2021 - April 2024

- Delivered premier customer service by addressing inquiries, resolving issues, and ensuring customer satisfaction.
- Managed customer accounts, providing tailored solutions to meet specific needs and enhance the customer experience.
- Maintained a high level of professionalism and product knowledge, consistently meeting performance targets.
- Proactively identified opportunities for improving service delivery, contributing to customer retention and loyalty.
- Collaborated with team members to streamline processes and ensure smooth, efficient service.

Warehouse Safety Operation Manager , Amazon, Tallahassee

April 2024 - April 2025

- Conducted risk assessments for projects, ensuring safety measures were in place before commencement.
- Investigated accidents, identified root causes, and implemented corrective actions to prevent recurrence.
- Supported audits by gathering documentation, demonstrating commitment to safety standards.
- Built effective relationships with employees, fostering a safety-conscious culture.
- Proactive, results-oriented professional with experience at Amazon in safety audits and customer satisfaction. Skilled in Microsoft Excel and communication.
- Results-driven leader in safety programs, mentoring individuals to avoid accidents and promoting safety awareness.
- Versatile occupational health and safety director with experience across multiple industries, supporting employee development in diverse, fast-paced environments.

FSU Computer Science Tutor, Tallahassee

August 2025 -

- Tutored students in C++ and core computer science concepts.
- Supported learning through problem-solving and code debugging.

Education

Associate of Arts, Tallahassee Community College (3.4)

August 2021 - May 2024

Honoree of Anthony Castello
Dean's List :2021
Honor Roll : Every year
Awarded :BestPoemforEagle Magazine
Relevant Coursework:Introduction to C++ and Web Page Authoring
GPA :3.4
Top 10%:Rankedinthetop10% of class
Honoree Honors
Graduation Honors : Cum Laude

Courses

Intro to C++, TCC (A)
May2024 - July2024

Web Page Authoring, TCC (B)
May2024 - July2024

Hobbies

- Gaming: Enjoy competitive gaming and strategy-building, especially in *Modern Warfare*.
- Coding: Learning C++ and Python, with an interest in front-end development.
- Writing: Poetry enthusiast; awarded Best Poem in *Eagle Magazine*.
- Fitness: Walking 15,000 steps daily, focused on staying active.
- Languages: Studying Arabic; passionate about learning new languages and cultures.
- Reading: Interested in tech articles, particularly around software engineering and algorithms.