**Safety: Take care with online shopping**

Good morning everyone, my name is Anthony, I am an Intern in the PCO Team and I will be giving the Safety and Culture message today,

I will start with the Safety one, the topic I chose was about some cautions with online Shopping.

Well, with everyone living in this new world inside our homes also with smartphones and laptops at our disposal at any given time, there is one thing that probably everyone does now which is Online Shopping, it is fast, easy, and sometimes even cheaper.

But still there are chances of your information falling prey to online frauds, so here are some tips to prevent this:

* Always try using familiar websites like Amazon, eBay, Walmart because you can ask for a refund if you get the wrong product, or it came broken. Or if not came at all.
* The other tip would be the rule of **“” If it seems “too good to be true,” it probably is.””,** which is sad to hear it but unfortunately is the truth, so if you see a PS5 at two hundred dollars, it is probably fake.
* Another cool tip is to always check if it has Secure Socket Layer (SSL), the SSL is used to describe the encryption mechanism created to increase the security of data shared over the web, you can check if a site has simply looking if it has a lock next to the URL or if it starts with an HTTPS, not HTTP the old protocol, but HTTPS, you can see an example in the link I let here in the bottom
* Also remember to only submit information you absolutely must, your data is very important, and you have to be careful with where are you putting it
* And for the last, use a secure internet connection or a VPN to access those sites, try not to use public wi-fi, because you don’t know how much secure it is, those last tips was more about safety in the internet overall, and I will be leaving this link if you want to read more about this subject.

**Culture: The transformative power of small change / Design review**

And now for the culture message, I would like to highlight the power, the difference that small changes can provide.

That not everything needs to be big to be considered brilliant. The journey of a thousand miles is said to start with a single step.

We do not notice how much a small change can affect our routine, being it cleaning your room or organizing your desk,

A very small improvement in performance, every day, has a profound impact on our overall performance and behavior!

**Design thinking:**

One of the technics that I first heard after entering here in GM is the design thinking,

While there’s [no single definition](https://designthinking.ideo.com/faq/how-do-people-define-design-thinking) for design thinking.

It is an idea, a strategy, a method, and a way of seeing the world. It is grown beyond the confines of any individual person, organization, or website. And as it matures, its history deepens, and its impact evolves.

You stay focused on the people you are designing for—and listen to them directly—you can arrive at optimal solutions that meet their needs. No matter the scale of the problem—keeps humans at the center.

Which is perfect to see changes and improvements, put yourself or your team as your client, optimize a task or bring a solution to a new problem.

**Dashboards my experience with GM values**

I even would like to share an experience I had here in GM, I was here only a couple months, and I must report these dashboards about eSocial monthly, the way it was being updated was using a lot of manual work and time, it was about 2 days to be completed and almost everything done manually.

So, I proposed a suggestion on making it different, and everyone in the team supported and encouraged me a lot to make it, and people from other areas made some suggestions in how to improve it even more.

And it was so exciting receiving that much support, it really demonstrates the value of **One team** and how much encouragement to bring new ideas.

In the end everything worked perfectly and now we can update everything in half an hour

It was an amazing experience to see how much support you get, being a director or an intern who is just a couple of months here.

It was very cool, and that is it what I had to say for now I will be passing my word to…

Links:

https://resource.optimalnetworks.com/blog/2018/12/27/risks-online-shopping-security

https://www.pcmag.com/how-to/14-tips-for-safe-online-shopping

https://theartofsimple.net/small-change/

https://www.news18.com/news/indiwo/parenting-and-family-online-shopping-5-things-you-must-take-care-of-1513637.html